

## **RIVERSIDE COUNTY TRANSPORTATION COMMISSION**

### **Citizens and Specialized Transit Advisory Committee**

TIME:           **11:00 a.m.**

DATE:           **Monday, June 12, 2023**

LOCATION:       **Riverside County Transportation Commission  
March Field Conference Room A  
4080 Lemon Street, 3<sup>rd</sup> Floor, CA 92502-2208**

#### **VIDEO CONFERENCE SITES:**

**Palo Verde Valley Transit  
415 N. Main Street  
Conference Room A  
Blythe, CA 92225**

**SunLine Transit Agency  
32505 Harry Oliver Trail  
Board Room  
Thousand Palms, CA 92276**

#### **🌀 COMMITTEE MEMBERS 🌀**

Lisa Castilone, **Chair**, GRID Alternatives, Western and Southwest Riverside County  
Gloria J. Sanchez, **Vice Chair**, Menifee Senior Advisory, Southwest Riverside County  
John Krick, **Second Vice Chair**, T-Now Member, Northwest Riverside County  
John Chavez, Retired Citizen, San Gorgonio Pass  
George Colangeli, Palo Verde Valley Transit Agency, Palo Verde Valley  
Alejandra Gonzalez, Norco Seniors on the Move, Northwest Riverside County  
Jack Marty, Retired Citizen, San Gorgonio Pass  
Mary Jo Ramirez, Workforce Development Member, Southwest Riverside County  
Ivet Woolridge, Independent Living Partnership, Riverside County  
Riverside Transit Agency, Western Riverside County  
SunLine Transit Agency, Coachella Valley



**RIVERSIDE COUNTY TRANSPORTATION COMMISSION  
CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE**

[www.rctc.org](http://www.rctc.org)

**AGENDA\***

*\*Actions may be taken on any item listed on the agenda*

**11:00 a.m.**

**Monday, June 12, 2023**

**Riverside County Transportation Commission  
March Field Conference Room A  
4080 Lemon Street, Third Floor  
Riverside, California**

**VIDEO CONFERENCE SITES:**

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Thousand Palms, CA 92276

*For members of the public wishing to submit comment in connection with the Committee Meeting please email written comments to the Clerk of the Board at [lmobley@rctc.org](mailto:lmobley@rctc.org) prior to June 11, 2023 at 5:00 p.m. and your comments will be made part of the official record of the proceedings. Members of the public may also make public comments through their telephone or Zoom connection when recognized by the Chair.*

*In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, [www.rctc.org](http://www.rctc.org).*

*In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.*

**1. CALL TO ORDER**

**2. ROLL CALL**

3. **PUBLIC COMMENTS** – *Under the Brown Act, the Board should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Board members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.*
4. **ADDITIONS/REVISIONS** *(The Committee may add an item to the agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)*
5. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee member(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

**5A. APPROVAL OF MINUTES – APRIL 10, 2023**

**Page 1**

**6. MEASURE A SPECIALIZED TRANSIT PRESENTATION**

**Page 6**

**Overview**

This item is for the Committee to receive and file presentations from Measure A Specialized Recipients, the Riverside University Health System for Behavioral Health and the Riverside University Health System Medical Center.

**7. METROLINK MARKETING PROMOTIONS (verbal presentation)**

**8. COMMITTEE MEMBER / STAFF REPORT**

**Overview**

This item provides the opportunity for the Committee members, transit operators, and staff to report on attended and upcoming meetings/conferences and issues related to Committee activities.

**8. ADJOURNMENT**

The next Citizens and Specialized Transit Advisory Committee meeting is scheduled for August 7, 2023.

# **AGENDA ITEM 5A**

## **MINUTES**



# RIVERSIDE COUNTY TRANSPORTATION COMMISSION

## CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE

April 10, 2023

### Minutes

#### 1. CALL TO ORDER

The meeting of the Citizens and Specialized Transit Advisory Committee was called to order by Chair Lisa Castilone at 11:01 a.m.

#### 2. ROLL CALL

##### Members Present

Lisa Castilone  
John Chavez  
George Colangeli  
John Krick  
Mary Jo Ramirez\*  
Gloria J Sanchez  
Ivet Woolridge\*  
Riverside Transit Agency  
Sunline Transit Agency

##### Members Absent

Alejandra Gonzalez  
Jack Marty

\*arrived after meeting started

#### 3. PUBLIC COMMENTS

There were no public comments.

#### 4. ADDITIONS/REVISIONS

None

**At this time, Ivet Woolridge joined the meeting.**

5. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee Member requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

**M/S/C (Sanchez/Colangeli) to approve the following Consent Calendar item(s):**

#### 5A. APPROVAL OF MINUTES – February 13, 2023

**At this time, Mary Jo Ramirez joined the meeting.**

**6. FISCAL YEAR 2023/24 – 2025/26 DRAFT SHORT RANGE TRANSIT PLAN UPDATES**

This item is for the Committee to receive and file Draft Fiscal Year (FY) 2023/24 – 2025/26 Short Range Transit Plan (SRTTP) updates from the cities of Banning, Beaumont, Corona, and Riverside; Palo Verde Valley Transit Agency (PVVTA); Riverside Transit Agency (RTA); SunLine Transit Agency (SunLine); and the Commission's Rail and Vanpool Programs.

Eric DeHate, Transit Manager, introduced Jennifer Nguyen from RTA. Ms. Nguyen presented a brief overview of the RTA Short Range Transit Plan.

Vice Chair Sanchez asked about the cost of the GoMicro transit rides.

Ms. Nguyen discussed the GoMicro cost is the same as the fixed route buses and is similar to Dial-A-Ride but they do not pick up and drop off door to door. It is bus stop to bus stop within the zone.

Mr. Krick asked if they are just replacing the five hydrogen buses or if any other types in the fleet will be replaced.

Ms. Nguyen replied they are replacing several buses that have reached their useful life. They will be delivered when the hydrogen filling stations will be completed in 2025.

Chair Castilone asked about the raise for drivers and if more drivers are being hired.

Ms. Nguyen replied RTA is always hiring.

Vice Chair Sanchez asked if RTA is going to senior centers and senior communities to promote their services.

Ms. Nguyen replied the marketing team does outreach at senior centers and communities since a lot of the programs are geared towards seniors.

Vice Chair Sanchez added that this committee is a great resource because they can help disseminate information to senior centers and retirement homes that the transit providers may not be aware of.

Chair Castilone asked that the transit providers also share their marketing budget for promotions.

Will Elwood, Chief of Public Affairs at SunLine Transit Agency, presented an overview of the SunLine Short Range Transit Plan.



Vice Chair Sanchez praised SunLine for all the good work they are doing and all the efforts they are putting into their programs.

Stephanie Sirls, Transit Manager for the city of Banning, presented a brief overview of their Short-Range Transit Plan.

Chair Castilone commented on the slide with the performance report and would encourage the other transit providers to add that information to their presentations.

Mr. DeHate asked about the battery-electric buses included in the SRTP.

Ms. Sirls replied the decision was based largely on the relationship the city has with Banning Electric.

Elisa Mendoza, Transit Operations Manager for the city of Beaumont, presented a brief overview of their Short-Range Transit Plan.

Mary Jo Ramirez requested the travel training information be sent to the group.

Sudesh Paul, Transit Program Manager for the city of Corona, presented a detailed overview of their Short-Range Transit Plan.

Vice Chair Sanchez applauded the outreach efforts of the city of Corona.

Christian Castro, Finance Manager for the Palo Verde Valley Transit Agency (PVVTA), presented an overview of the Short-Range Transit Plan.

Chair Castilone asked about the ridership tracking software and where it falls in the budget.

George Colangeli it falls under contract services. The cost is included in the total contract cost.

Ron Profeta, Transit Manager for the city of Riverside, presented an overview of the Short-Range Transit Plan.

Ms. Ramirez asked what the entry level pay is for employees.

Mr. Profeta replied the current pay is a little over \$18.00/hour for the paratransit drivers. There is a lot of turnover because it is a lot of physical work.

Mr. DeHate introduced Sheldon Peterson, RCTC Rail Manager, to present an overview of the RCTC Rail Program.

Ms. Ramirez requested to have the cards with the fare promotions and discount sent to the committee members.

Mr. DeHate introduced Brian Cunanan, RCTC Commuter and Motorist Assistance Manager, to present an overview of the RCTC VanClub program.

Mr. Krick asked about the increased cost of the lease for the EV cars and about the toll lane discounts for vanpool.

Mr. Cunanan replied there haven't been any EV cars leased for the vanpool program yet and that the vanpool participants are responsible for any toll charges.

Chair Castilone asked for clarification on the drivers of the vanpools.

Mr. Cunanan responded the person that initiates the vanpool is usually the one that drives and collects money from the rest of the vanpool for lease payments, gas, toll charges, etc.

## **7. COMMITTEE MEMBER/STAFF REPORT**

Chair Castilone asked the transit providers if the drivers are a city employee and if there is a pathway to reentry into employment within the organizations.

Chair Castilone asked about the electric vehicle charging infrastructure and if the fast-charging stations are going to be solar powered.

Vice Chair Sanchez asked about the bus performance and maintenance for when one breaks down and how the customers are helped when this happens.

Mr. DeHate added the requested information will be available once the SRTPs are final.

Mr. Colangeli commented on what happens when a PVVTA bus breaks down, employment opportunities, and grants for covered bus stops.

Mr. DeHate added the smaller operators are going through their plans and assessments of their facilities.

Ms. Paul added that in Corona drivers and maintenance are contracted out. There is a third-party contractor that inspects all the vehicles to make sure they are in good condition to prevent stranded riders.

John Chavez asked if there is a regulatory agency that oversees public transportation maintenance.

Ms. Paul discussed the preventative maintenance required of all transit operators and CHP inspects every 12-18 months.

Chair Castilone requested the Committee revisit the conversation regarding what brought the Committee members to the Committee and what they would like to focus on.

**8. ADJOURNMENT**

There being no further business for consideration by the Citizens and Specialized Transit Advisory Committee, the meeting adjourned at 1:00 p.m.

Respectfully submitted,



Lorelle Moe-Luna, Multimodal Services Director



# **AGENDA ITEM 6**



<b><i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i></b>	
<b>DATE:</b>	June 12, 2023
<b>TO:</b>	Citizens and Specialized Transit Advisory Committee
<b>FROM:</b>	Eric DeHate, Transit Manager
<b>SUBJECT:</b>	Measure A Specialized Transit Presentation

**STAFF RECOMMENDATION:**

This item is for the Committee to receive and file presentations from Measure A Specialized Recipients, the Riverside University Health System for Behavioral Health and the Riverside University Health System Medical Center.

**BACKGROUND INFORMATION:**

The 2009 Measure A Expenditure Plan allocates approximately 11.6 percent of the annual revenues from the 2009 Measure A Western County program to public transit. The public transit allocation is then distributed among five programs, namely: specialized transit services, specialized transit-consolidated transportation service agency operations, commuter rail, intercity bus, and commuter services. The Measure A Specialized Transit Program receives about 1.9 percent of the 2009 Measure A Western County program revenues, or a 16.4 percent share of the 11.6 percent for public transit. The program provides funding to benefit older adults, persons with disabilities, and/or those that are most vulnerable and truly needy in Western County. In Western County, this funding has been distributed through a competitive process to a wide array of non-profit and community organizations that serve these constituencies for specialized transit services for persons with disabilities and older adults.

The goals of the Measure A Specialized Transit Program for western Riverside County are to:

- Support directly operated services that expand or extend existing services, which, if not funded by Measure A funds, would leave an area and/or special population without alternate service options;
- Support existing services that offer an improved level of service coordination with the existing transportation network;
- Expand new services that leverage other revenue sources, can be administered in a cost-effective manner, and will not require long-term support from Measure A funding; and
- Support new and expansion of existing services including transportation for veterans and shuttles including, but not limited to, nutrition and medical services.

Projects that are eligible under the program include operating and capital projects such as senior transportation shuttles, non-emergency medical transportation services, bus pass/voucher

programs, mileage reimbursement programs, travel training, vehicle and maintenance equipment, communications and dispatch equipment, and mobility management.

Providing funding to non-profit providers of transit services for persons with disabilities, low income, and senior citizens has long been a priority of the Commission. The voter-approved 1989 and 2009 Measure A Expenditure Plans specify funding allocations for the provision of this type of service provided by transit operators and non-profit agencies.

A Call for Projects is held triennially, and the last Call for Projects was held in spring 2021 for funding for Fiscal Years (FY) 2021/22 – 2023/24. The Commission awarded \$9,101,257 to 16 agencies for 19 operational and capital projects, as summarized in Attachment 1.

As part of the Specialized Transit program each cycle, RCTC creates a brochure and distributes it countywide (Attachment 2). As part of the distribution, brochures are sent to Measure A award recipients, senior centers, libraries, Community Centers, Cities, colleges, and Riverside County bus operators. For this cycle, RCTC distributed approximately 12,000 brochures. This includes 6,000 in English and 6,000 in Spanish.

#### ***DISCUSSION:***

The CSTAC plays an important role in strengthening the public and specialized transit network by offering a platform for specialized transit providers to share information and promote various transportation services. Staff has invited Measure A recipients to provide presentations to the CSTAC to highlight their programs and projects and receive any input on how their services can be improved and expanded in the future.

Two presentations will be given. The first is from the Riverside University Health System - Behavioral Health (RUHS-BH) and the second is from the Riverside University Health System – Medical Center (RUHS–MC). RUHS-BH specialized transit program has been in the Measure A specialized transit program for over the past 15 years. In FY 2021/22, the RUHS-BH supported 4,714 one-way passenger trips. The cost for this program in FY 2021/22 was \$469,479. RUHS-MC specialized transit program has also been in the Measure A specialized transit program for over the past 15 years. In FY 2021/22, RUHS-MC provided 4,776 one-way passenger trips with a cost of \$816,847.

#### **Attachments:**

- 1) FY 2021/22 – 2023/24 Measure A Recipients
- 2) FY 2021/22 – 2023/24 Specialized Transit Brochure





# SPECIALIZED TRANSIT

## Attachment 1

Applicant	Project Type	Project Title	Total 3 Year Project Cost	Total 3 Year Measure A Award	Required Match
Care A Van	Ops	Care A Van Transit	\$ 1,510,430	\$ 996,884	\$ 513,546
Independent Living Partnership	MR	TRIP	\$ 3,631,716	\$ 1,519,752	\$ 2,111,964
Friends of Moreno Valley	Ops	Mo-Van	\$ 528,085	\$ 297,585	\$ 230,500
Boys & Girls Club Southwest County	Ops	Before & After School ST program	\$ 908,050	\$ 599,313	\$ 308,737
Exceed	Ops	Hemet Transportation	\$ 664,860	\$ 244,860	\$ 420,000
Boys & Girls Meniffee Valley	Ops	Ride to Success	\$ 599,307	\$ 395,543	\$ 203,764
US Vets	Ops	Initiative Transportation Riverside	\$ 230,644	\$ 152,225	\$ 78,419
RUHS - Medical Center	Ops	MC Transportation Program	\$ 2,764,778	\$ 1,576,800	\$ 1,187,978
Voices for Children	MR	Mileage Reimbursement Program	\$ 588,150	\$ 388,179	\$ 199,971
Forest Folk	Ops	Idyllwild Area Shuttle Service	\$ 254,848	\$ 167,848	\$ 87,000
City of Norco	Ops	Seniors on the Move Transp Program	\$ 382,818	\$ 252,661	\$ 130,157
Operation SafeHouse	Ops	Main St. Transitional Living & Permanent Supportive Housing Program	\$ 171,710	\$ 113,329	\$ 58,381
Care Connexus	Ops	Specialized Transportation	\$ 1,210,806	\$ 799,132	\$ 411,674
Care Connexus Capital	Cap	Specialized Transportation	\$ 225,000	\$ 112,500	\$ 112,500
RUHS - Behavioral Health Capital	Cap	Transportation Change	\$ 144,000	\$ 72,000	\$ 72,000
RUHS - Medical Center Capital	Cap	Transportation Program	\$ 365,740	\$ 182,870	\$ 182,870
RUHS - Behavioral Health	Ops	Transportation Change	\$ 1,589,245	\$ 1,048,901	\$ 540,343
Michelle's Place	Ops	Treatment Travel Assistance Program	\$ 46,690	\$ 30,815	\$ 15,875
			\$ 15,816,876	\$ 8,951,197	\$ 6,865,680

City of Meniffee	Ops	Meniffee Pilot Project	\$ 150,000	\$ 150,000	\$ -
			\$ 150,000	\$ 150,000	\$ -

367,370 Capital
8,733,827 Operating
<b>9,101,197 Total Award</b>

NON-PROFIT/SPECIALIZED TRANSIT PROVIDERS	Specialized Transit Service Provider	Areas Served	Days Operating	Where to Call	Who Qualifies
	Boys & Girls Clubs of Southwest County	Temecula, Murrieta, Lake Elsinore, Canyon Lake, Wildomar, and Corona	M-F	(951) 699-1526	Youth ages 6-17 from low income families participating in the Before & After School Transportation Program.
	Boys & Girls Club of Menifee Valley	Menifee, Murrieta and Perris	M-F	(951) 246-8845	School aged youth from low income families for the before and after school transportation programs
	Care A Van Transit Inc	Hemet/San Jacinto Valley, Lake Elsinore area and the Sun City/Menifee area; unincorporated county areas of Winchester and Val Vista	M-F	(951) 791-3572	Seniors, disabled, low income individuals and veterans including: Riverside County Hemet Service Center customers, Valley Restart Homeless Shelter, DaVita, Riverside Co. Office on Aging, KinCare, Job Training and Education through HOPE Bus, Inland Regional, and Veteran Services
	Care Connexus	City of Riverside and surrounding cities	M-F	(951) 509-2500	Clients of Adult Day Service Center of Riverside County.
	City of Norco Parks, Recreation and Community Services Department	City of Norco residents transportation within a 30 mile radius outside the city limit	M-TH	(951) 270-5647	Norco residents: seniors, veterans and persons with disabilities.
	EXCEED	Hemet/San Jacinto Valley; unincorporated county areas of Winchester and Valle Vista	M-F	(951) 766-8659	Adults with disabilities who are clients of EXCEED (a division of Valley Resource Center for the Retarded, Inc.).
	Forest Folk Inc	Communities of Idyllwild, Pine Cove, Fern Valley, and Mountain Center	M-F	(951) 426-9688	Seniors, persons with disabilities, and low-income.
	Friends of Moreno Valley Senior Center, Inc	Trips originating in Moreno Valley to areas within a 20-mile radius	M-F	(833) 745-8454	Mo-Van is non-ADA transportation that provides curb-to-curb service for residents of Moreno Valley who are 60+ years of age and/or independent disabled adults or disabled adults with an escort. Mo-Van operates on a 24-hour advance reservation system, with passenger services provided between 8:15 a.m. – 4:45 p.m.
	Independent Living Partnership	Western Riverside County, Coachella Valley and Palo Verde Valley	As Scheduled	(800) 510-2020	Seniors and persons with disabilities to access medical services and other purposes, where no transit service exists or when individuals are too frail, ill, or for other reasons, unable to use public transit.
	Michelle's Place Treatment Travel Assistance Program (TTAP)	Western Riverside County	M-F	(951) 699-5455	Client's of Michelle's Place with a cancer diagnosis who are unable to use conventional transportation services. New client's can become eligible for this program.
	Operation Safehouse	Western Riverside County	24 Hours	(951) 369-4921	Homeless, at-risk youth ages 18-21.
	Riverside University Health Medical Center (MC)	Western Riverside County	M-F	(951) 955-1647	Low income or elderly individuals with behavioral health issues.
	Riverside University Health Systems - Behavioral Health (BH)	Western Riverside County	M-F	(951) 955-1530	Low income, seniors, persons with disabilities and veterans.
	U S Vets	Riverside County	M-F	(951) 656-6892	Low-income and/or homeless Veterans residing onsite at March Air Reserve Base as well as offsite areas located in Riverside County.
	Voices for Children	Western Riverside County	M-F	(951) 472-9301	Children placed in the juvenile dependency court system (foster children) in Western Riverside County.



**SPECIALIZED  
TRANSIT  
2021-2024**



# Specialized Transit Program

RCTC's Specialized Transit Program provides Riverside County residents options for individuals who have difficulty using bus public transit or live where there is no public transit nearby. These services vary in who they serve and where but aim to meet travel needs of older adults, persons with disabilities and persons of low-income.

This brochure lists the 15 programs operated by the different social service organizations as well as the services offered by public transit agencies, including Dial-A-Ride and special purpose shuttles.

For more information, you can dial 211 or call the individual program at the number listed.



Public Transit Agencies Specialized Programs				
	Agency	Areas Served	Contact	Who Qualifies and Requirements
WESTERN RIVERSIDE COUNTY	Riverside Transit Agency	Cities of Banning*, Beaumont*, Calimesa, Canyon Lake, Corona*, Eastvale, Hemet, Jurupa Valley, Lake Elsinore, Moreno Valley, Menifee, Murrieta, Norco, Perris, Riverside*, San Jacinto, Temecula, Wildomar, and the unincorporated areas of Riverside County Supervisorial Districts I, II, III and V *City provides service as well	(800) 795-7887 www.riversidetransit.com	<ul style="list-style-type: none"><li>• Seniors 65+ for trips within the same city</li><li>• ADA certified individuals with disabilities within the RTA service area</li><li>• Must live within ¾ of a mile of existing local fixed route</li><li>• 1 to 3 day advance reservation required</li><li>• <b>Dial-A-Ride Plus Lifeline Service</b> available with expanded service (please call)</li></ul>
	Riverside Connect	Within Riverside City Limits	(951) 687-8080 www.riversideca.gov	<ul style="list-style-type: none"><li>• ADA certified individual (24-hour advance reservation required)</li><li>• Seniors 60+ and individuals with disabilities (3 to 7 days advance reservation required)</li><li>• Origin and destination within City Limits</li></ul>
	Corona Dial-A-Ride	Within Corona City limits & unincorporated areas of Home Gardens, Coronita, El Cerrito, and following satellite locations in Norco: Norco College, Dept. of Public & Social Services, Dept. of Motor Vehicles (DMV), Brunswick Classic Lanes and Target	(951) 734-7220 www.coronaca.gov/transit	<ul style="list-style-type: none"><li>• Seniors 60+</li><li>• Persons with disabilities</li><li>• One day advance reservation required</li><li>• Door-to-door assistance available for ADA certified passengers</li><li>• Service provided within the service areas and the ¾ of a mile of existing local fixed route</li></ul>
SAN GORGONIO PASS	Banning Connect Transit System	Within Banning City limits and small portions of Cabazon and Beaumont	(951) 922-3252 www.banningca.gov	<ul style="list-style-type: none"><li>• ADA certified individual (24-hour advance reservation required)</li><li>• Seniors 60+ (3-day advance reservation required)</li><li>• Must live within ¾ of a mile of existing local fixed route</li></ul>
	Beaumont Transit	Within Beaumont City limits & small portions of Cherry Valley	(951) 769-8530 www.beaumontca.gov	<ul style="list-style-type: none"><li>• Seniors 65+ with ID</li><li>• ADA certified individuals with disabilities within Beaumont Transit Service area</li><li>• Must live within ¾ of a mile of existing local fixed route</li><li>• 24-hour advance reservation required</li></ul>
COACHELLA VALLEY AND EAST	SunLine Transit Agency (SunDial)	Cities of Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, La Quinta, Palm Desert, Palm Springs, Rancho Mirage and the unincorporated areas of the Coachella Valley including the communities of Bermuda Dunes, Desert Edge, Mecca, North Shore, Oasis, Thermal, and Thousand Palms.	(760) 343-3456 www.sunline.org	<ul style="list-style-type: none"><li>• ADA certified individuals with disabilities</li><li>• Service provided within ¾ of a mile of existing local fixed route</li><li>• Reservations a day or up to 7 days in advance</li></ul>
	Palo Verde Valley Transit Agency	Blythe, Ripley, Mesa Verde, service to and from the Coachella Valley	(760) 922-1140 www.pvvta.com	<ul style="list-style-type: none"><li>• Three programs: Route Deviations, TRIP Program, and Mobility Management (coordination service)</li><li>• Seniors 60+ with ID</li><li>• Individuals with disabilities</li><li>• Low-income individuals</li><li>• Must live within ¾ of a mile of existing local fixed route</li><li>• Reservations required</li></ul>



The Specialized Transit Program is supported by Measure A, the voter-approved half-cent sales tax for transportation improvements in Riverside County. Federal funding through the Enhanced Mobility of Seniors and Individuals with Disabilities Program (Section 5310) also provides for capital and operating projects to support transport of older adults and persons with disabilities, where public transportation services are unavailable or insufficient.

For more information on the Specialized Transit Program, call RCTC at (951) 787-7141.



RIVERSIDE  
COUNTY  
TRANSPORTATION  
COMMISSION

4080 Lemon Street, 3rd Floor  
P.O. Box 12008  
Riverside, CA 92502-2208  
(951) 787-7141




PROVEEDORES DE TRÁNSITO ESPECIALIZADO Y SIN FINES DE LUCRO

Proveedores de tránsito especializado	Áreas de Servicio	Días de Operacion	Dónde llamar	Quién cualifica
Boys & Girls Clubs of Southwest County	Temecula, Murrieta, Lake Elsinore, Canyon Lake, Wildomar, y Corona	L-V	(951) 699-1526	Servicios de transporte para jóvenes de bajos recursos de primaria y secundaria que participan en el programa antes y después del horario escolar.
Boys & Girls Club of Menifee Valley	Menifee, Murrieta y Perris	L-V	(951) 246-8845	Servicios de transporte para jóvenes en edad escolar de familias con bajos recursos para programas antes y después del horario escolar.
Care A Van Transit Inc	Hemet/San Jacinto Valley, área de Lake Elsinore, área de Menifee/Sun City; y las áreas no incorporadas de Winchester and Valle Vista	L-V	(951) 791-3572	Transporte para personas con bajos recursos, personas mayores y personas con discapacidad, incluyendo a los clientes del Centro del Servicio Hemet del Condado de Riverside, el Refugio para Personas sin hogar Valley Restart, DaVita, La Oficina sobre el Envejecimiento del Condado de Riverside, KinCare, Capacitación y Educación Laboral a través de HOPE Bus, Inland Regional y Servicios para Veteranos.
Care Connexus	Ciudad de Riverside, Jurupa Valley, Moreno Valley y sus alrededores	L-V	(951) 509-2500	Servicios de transporte para clientes de Centro de Servicios Diurnos para Adultos del Condado de Riverside.
City of Norco Parks, Recreation and Community Services Department	La ciudad de Norco dentro de un radio de 30 millas más allá de los límites de la ciudad	M-J	(951) 270-5647	Servicio de transporte para los residentes de Norco, incluyendo personas mayores, veteranos y personas con discapacidades.
EXCEED	Hemet/San Jacinto Valley; áreas del condado no incorporadas de Winchester y Valle Vista	L-V	(951) 766-8659	Servicio de transporte para adultos con discapacidades que son clientes de EXCEED.
Forest Folk Inc	Comunidades de Idyllwild, Pine Cove, Fern Valley, y Mountain Center	L-V	(951) 426-9688	Servicios de autobús para personas mayores, con discapacidades y con bajos recursos.
Friends of Moreno Valley Senior Center, Inc	Viajes que se originan en Moreno Valley a áreas dentro de un radio de 20 millas	L-V	(833) 745-8454	Servicios de transporte de acera a acera, que no son de ADA, para residentes de Moreno Valley de 60 años o más, adultos independientes discapacitados o adultos discapacitados con acompañante. Mo-Van opera con un sistema de reserva anticipada de 24 horas, con servicios entre las 8:15 de la mañana y las 4:45 de la tarde.
Independent Living Partnership	Zona Oeste del Condado de Riverside, Coachella Valley y Palo Verde Valley	Según horario	(800) 510-2020	Servicios para personas mayores y personas con discapacidad para acceder a servicios médicos y otros destinos, donde no existen otros servicios o cuando las personas son demasiado frágiles, están demasiado enfermas o no pueden usar el transporte público.
Michelle's Place Treatment Travel Assistance Program (TTAP)	Zona Oeste del Condado de Riverside	L-V	(951) 699-5455	Clientes de Michelles's Place con un diagnóstico de cáncer quienes no pueden utilizar servicios de transporte convencionales. Los clientes nuevos pueden ser elegibles para este programa.
Operation Safehouse	Zona Oeste del Condado de Riverside	24 horas	(951) 369-4921	Servicios de transporte a personas sin hogar y jóvenes en riesgo entre 18 y 21 años.
Riverside University Health Medical Center (MC)	Zona Oeste del Condado de Riverside	L-V	(951) 955-1647	Bajos ingresos, personas mayores, personas con discapacidades y veteranos.
Riverside University Health Systems - Behavioral Health (BH)	Zona Oeste del Condado de Riverside	L-V	(951) 955-1530	Personas de bajos ingresos o de edad avanzada con problemas de salud del comportamiento.
U S Vets	Condado de Riverside	L-V	(951) 656-6892	Servicios de transporte para personas de bajos recursos y personas veteranas sin hogar que residen en la zona de la Base de la Reserva Aérea March, así como en otras zonas del Condado de Riverside, fuera de la base.
Voices for Children	Zona Oeste del Condado de Riverside	L-V	(951) 472-9301	Servicios de transporte para niños que se encuentran en el sistema de tribunales de dependencia juvenil (niños en acogida) en la Zona Oeste del Condado de Riverside.

RCTC

RIVERSIDE COUNTY  
TRANSPORTATION  
COMMISSION



TRÁNSITO  
ESPECIALIZADO  
2021-2024

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# Programa de Tránsito Especializado

El Programa de Tránsito Especializado de RCTC provee a los residentes del condado de Riverside opciones para las personas que tienen dificultades usar el transporte público en autobús o viven donde no hay transporte público cerca. Estos servicios varían en a quién sirven y dónde, pero tienen como objetivo satisfacer las necesidades de viaje de los adultos mayores, personas con discapacidad y personas de bajos ingresos.

Este folleto enumera los 15 programas operado por los diferentes servicios sociales organizaciones, así como los servicios ofrecidos por agencias de transporte público, incluyendo Dial- A-Ride y autobuses de enlace especiales.

Para más información, puede marcar 211 o llame al programa individual al número listado.



## Programas Especializados de Agencias de Transporte Público

	Agencia	Áreas de Servicio	Contacto	Quién es elegible y los requisitos
ZONA OESTE DEL CONDADO DE RIVERSIDE	Riverside Transit Agency	Ciudades de Banning*, Beaumont*, Calimesa, Canyon Lake, Corona*, Eastvale, Hemet, Jurupa Valley, Lake Elsinore, Moreno Valley, Menifee, Murrieta, Norco, Perris, Riverside*, San Jacinto, Temecula, Wildomar, y áreas no incorporadas de zone oeste del condado de Riverside. *Ciudad también ofrece servicio	(800) 795-7887 www.riversidetransit.com	<ul style="list-style-type: none"><li>• Personas mayores de 65 años para viajes dentro la misma ciudad</li><li>• Personas con discapacidades certificadas por la Ley sobre Estadounidenses con Discapacidades (ADA, por sus siglas en inglés) dentro del área de servicio de RTA</li><li>• Deben vivir a una distancia máxima de ¾ de milla de una ruta local fija existente</li><li>• Se requiere reservación previa con 1 a 3 días de anticipación</li><li>• <b>Servicio Dial-A-Ride Plus Lifeline</b> disponible con servicio ampliado (llame)</li></ul>
	Riverside Connect	Dentro de los límites de la ciudad de Riverside	(951) 687-8080 www.riversideca.gov	<ul style="list-style-type: none"><li>• Personas certificadas por la ADA (se requiere reservación previa con 24 horas de anticipación)</li><li>• Personas mayores de 60 años y personas con discapacidades (se requiere reservación previa con 3 a 7 días de anticipación)</li><li>• El origen y el destino debe ser dentro de los límites de la ciudad</li></ul>
	Corona Dial-A-Ride	Dentro de los límites de Corona y las áreas no incorporadas de Home Gardens, Coronita, El Cerrito, y las siguientes ubicaciones de satélite en Norco: Norco College, Dept. of Public & Social Services, Dept. of Motor Vehicles (DMV), Brunswick Classic Lanes y Target	(951) 734-7220 www.coronaca.gov/transit	<ul style="list-style-type: none"><li>• Personas mayores de 60 años y personas con discapacidades</li><li>• Se requiere reservación previa con un día de anticipación</li><li>• El servicio de asistencia puerta a puerta está a la disposición de los pasajeros certificados por la ADA</li><li>• Se requiere reservación previa con un día de anticipación</li><li>• Servicio proporcionado dentro de las áreas de servicio y ¾ de milla de la ruta fija local existente</li></ul>
PASO DE SAN GORGONIO	Banning Connect Transit System	Dentro de los límites de Banning y pequeñas porciones de Cabazon y Beaumont	(951) 922-3252 www.banningca.gov	<ul style="list-style-type: none"><li>• Personas certificadas por la ADA (se requiere reservación previa con 24 horas de anticipación)</li><li>• Personas mayores de 60 años (se requiere reservación previa con 3 días de anticipación)</li><li>• Deben vivir a una distancia máxima de ¾ de una milla de una ruta local fija existente</li></ul>
	Beaumont Transit	Dentro de los límites de Beaumont y pequeñas porciones de Cherry Valley, Calimesa y Banning	(951) 769-8530 www.beaumontca.gov	<ul style="list-style-type: none"><li>• Personas con discapacidades certificadas por la ADA</li><li>• Deben vivir a una distancia máxima de ¾ de una milla de una ruta local fija existente</li><li>• Se requiere reservación previa con 24 horas de anticipación</li><li>• Mayores de 65 años con identificación</li></ul>
VALLE DE COACHELLA Y ZONA ESTE	SunLine Transit Agency (SunDial)	Ciudades de Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, La Quinta, Palm Desert, Palm Springs, Rancho Mirage y las áreas no incorporadas de Valle de Coachella incluyendo las comunidades de Bermuda Dunes, Desert Edge, Mecca, North Shore, Oasis, Thermal, y Thousand Palms	(760) 343-3456 www.sunline.org	<ul style="list-style-type: none"><li>• Personas con discapacidades certificadas por la ADA</li><li>• Servicio proporcionado a una distancia máxima de ¾ de una milla de una ruta local fija existente</li><li>• Reservas con 1 día o hasta 7 días de anticipación</li></ul>
	Palo Verde Valley Transit Agency	Blythe, Ripley, Mesa Verde y servicio desde y hacia el Valle de Coachella	(760) 922-1140 www.pvvt.com	<ul style="list-style-type: none"><li>• Tres Programas: Desviación de Rutas, Programa TRIP y Gestión de Movilidad (servicios de coordinación)</li><li>• Personas mayores de 60 años con identificación</li><li>• Personas con discapacidades y personas con bajos recursos</li><li>• Deben vivir a una distancia máxima de ¾ de una milla de una ruta local fija existente</li><li>• Se requiere reserva previa</li></ul>



El Programa de Tránsito Especializado está apoyado por la Medida A, el impuesto a las ventas de medio centavo, aprobado por los votantes para la mejora en el transporte del Condado de Riverside. El Programa de Movilidad Mejorada para Personas Mayores y Personas con Discapacidades (Sección 5310) también proporciona financiación para proyectos de capital y operativos en apoyo al transporte de personas mayores o discapacitadas, donde el servicio de transporte público no está disponible o es insuficiente.

Para más información sobre el Programa de Tránsito Especializado, llame al (951) 787-7141.



**RIVERSIDE  
COUNTY  
TRANSPORTATION  
COMMISSION**  
4080 Lemon Street, 3rd Floor  
P.O. Box 12008  
Riverside, CA 92502-2208  
(951) 787-7141



# **AGENDA ITEM 7**

## **PRESENTATION**