

### **MEETING AGENDA** Toll Policy and Operations Committee

Time: 11:00 a.m.

Date: August 25, 2022

Location: County of Riverside Administrative Center March Field Conference Room 4080 Lemon Street, Third Floor, Riverside

### **COMMITTEE MEMBERS**

Ben J. Benoit, **Chair** / Joseph Morabito, City of Wildomar Michael M. Vargas, **Vice Chair** / Rita Rogers, City of Perris Jeremy Smith / Larry Greene, City of Canyon Lake

### STAFF

Anne Mayer, Executive Director Jennifer Crosson, Toll Operations Director

### **AREAS OF RESPONSIBILITY**

Policies involving the Commission's Toll Facilities Setting Tolls or Rates Considering Contracts with Vendors Working on the Toll Program Statewide and Federal Legislative Issues Regarding Tolling Outreach and Marketing of the Toll Facilities Interactions with Neighboring Jurisdictions Regarding Toll Matters User-Based Funding Programs and Future Opportunities for Toll Facility Development in Riverside County Clint Lorimore / Todd Rigby, City of Eastvale Dana Reed / Donna Griffith, City of Indian Wells Brian Berkson / Guillermo Silva, City of Jurupa Valley

### RIVERSIDE COUNTY TRANSPORTATION COMMISSION TOLL POLICY AND OPERATIONS COMMITTEE

<u>www.rctc.org</u>

AGENDA\* \*Actions may be taken on any item listed on the agenda 11:00 a.m. Thursday, August 25, 2022

### County of Riverside Administrative Center March Field Conference Room 4080 Lemon Street, Third Floor, Riverside

In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, <u>www.rctc.org</u>.

In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.

### 1. CALL TO ORDER

- 2. ROLL CALL
- 3. PLEDGE OF ALLEGIANCE
- 4. **PUBLIC COMMENTS** Under the Brown Act, the Board should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Board members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.
- **5. ADDITIONS/REVISIONS** (The Committee may add an item to the Agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)

6. **CONSENT CALENDAR** - All matters on the Consent Calendar will be approved in a single motion unless a Commissioner(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.

### 6A. APPROVAL OF MINUTES – FEBRUARY 24, 2022

### 6B. 15 EXPRESS LANES MONTHLY STATUS REPORTS

### Overview

This item is for the Committee to:

- 1) Receive and file the 15 Express Lanes Monthly Reports for the six months from January to June 2022; and
- 2) Forward to the Commission for final action.

### 6C. 91 EXPRESS LANES MONTHLY STATUS REPORTS

### Overview

This item is for the Committee to:

- 1) Receive and file the 91 Express Lanes Monthly Reports for the six months from January to June 2022; and
- 2) Forward to the Commission for final action.

### 7. TOLL OPERATIONS YEAR IN REVIEW

### Overview

This item is for the Committee to receive and file a presentation providing a review of results from the 2021-2022 fiscal year of toll operations.

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### 8. CHANGE ORDER TO AMEND THE INTERSTATE 15 EXPRESS LANES PROJECT TOLL SERVICES AGREEMENT WITH KAPSCH TRAFFICCOM USA TO PROVIDE OPERATIONS AND MAINTENANCES SERVICES FOR THE INTERSTATE 15/STATE ROUTE 91 EXPRESS LANES CONNECTOR

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### Overview

This item is for the Committee to:

- Approve Change Order No. 28 to Agreement No. 16-31-043-00 for the Interstate 15 Express Lanes Project (I-15 ELP) with Kapsch TrafficCom USA Inc. (Kapsch) to provide for operations and maintenance services of the Tolling System for the I-15/SR-91 Express Lanes Connector (15/91 ELC) in the amount of \$3,132,144;
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to execute the change order on behalf of the Commission; and
- 3) Forward to the Commission for final action.

### 9. ITEM(S) PULLED FROM CONSENT CALENDAR AGENDA

### **10. EXECUTIVE DIRECTOR REPORT**

### 11. COMMISSIONER COMMENTS

### Overview

This item provides the opportunity for brief announcements or comments on items or matters of general interest.

### 12. ADJOURNMENT

The next Toll Policy and Operations Committee meeting is scheduled to be held at **11:00 a.m., Thursday, February 23, 2023**.

### AGENDA ITEM 6A MINUTES

### **RIVERSIDE COUNTY TRANSPORTATION COMMISSION**

### **TOLL POLICY AND OPERATIONS COMMITTEE**

### MINUTES

### Thursday, February 24, 2022

### 1. CALL TO ORDER

The meeting of the Toll Policy and Operations Committee was called to order by Vice Chair Ben Benoit at 11:01 a.m., via Zoom Meeting ID 837 2633 5939, Pursuant to Governor Newsom's Executive Order N-29-20.

Jennifer Crosson, Toll Operations Director, provided an introduction of Toll staff.

### 2. ROLL CALL

Members/Alternates Present Brian Berkson Ben Benoit Michael M. Vargas Clint Lorimore Dana Reed Jeremy Smith **Members Absent** 

### 3. PLEDGE OF ALLEGIANCE

Commissioner Vargas led the Committee in the Pledge of Allegiance.

### 4. PUBLIC COMMENTS

There were no requests to speak.

### 5. ADDITIONS/REVISIONS

There were no additions or revisions to the agenda. Staff requested items 7 and 8 be presented together.

### 6. CONSENT CALENDAR

### M/S/C (Smith/Vargas) to approve the Consent Calendar.

### 6A. APPROVAL OF MINUTES – AUGUST 26, 2021

### 7. 91 EXPRESS LANES MONTHLY STATUS REPORTS

Items 7 and 8 were presented together.

Anthony Parada, Senior Management Analyst, provided an overview of the 91 Express Lanes and I-15 Riverside Express Lanes Traffic and Revenue and Customer Statistics information.

Commissioner Dana Reed expressed his continuing concern regarding the number of 3+ drivers reported and asked if any audits have been done or can be done so we can compare with neighboring agencies. He also noted the percentage of 3+ drivers on the 15 is much lower than the 91. He assumes the actual number of 3+ drivers is actually much lower on the 91 which is resulting in lower revenue and he would like to quantify just how much revenue is being lost.

Jennifer Crosson stated the number of 3+ drivers on the 91 is actually lower than it was prepandemic. The difference between the 91 and 15 3+ driver numbers may be explained by the dedicated carpool lane on the 91 and the 15 has a switchable transponder. To address the measurement of the number of cheaters, Ms. Crosson stated they have completed physical counts and the rate of non-compliance was approximately 22 percent. She added enormous efforts have been made to attempt to deploy an automatic occupancy detection system as have a number of other agencies however detecting the number of people in the vehicle is difficult and there is no legislative authority to issue a citation using data collected. Currently the CHP is the only source of enforcement. She stated the rate of 3+ drivers is higher in Orange County, LA Metro, and the Bay Area are experiencing the same issues. Ms. Crosson stated one solution could be the elimination of the discount which would require a change in the HOV policy however they do not wish to harm the true carpoolers.

Anne Mayer, Executive Director, added the 91 has a carpool lane on either side of the express lanes so there are legitimate carpoolers on that corridor however the I-15 has no carpool lanes which may be an explanation of the difference in carpoolers on each of those express lanes.

Commissioner Brian Berkson stated he sits on the SR-91 Advisory Committee and at the past meeting he asked for a report to see what CHP efforts are taken by both agencies as he considers what is done on the Orange County side is heavy handed on citations. In the past Commissioner Berkson has suggested RCTC have the CHP move where they sit and wait so drivers on the Riverside County side have a visual of the CHP officers and can then decide if they are going to take the gamble of cheating or not which showed a small percent of less cheaters. He stated the problem is there are too many SUVs and vehicles you cannot see into so CHP cannot verify if they are cheating or not. He is hopeful in the future there can be a joint CHP task force to create more of a presence to deter those who cheat. Commissioner Berkson stated this is an issue that needs to continue to be pursued.

Steve DeBaun, Legal Counsel, stated these are status reports and if the Committee wishes

to discuss the 3+ lane issues specifically it should be agendized for a future meeting.

M/S/C to receive and file the 91 Express Lanes Monthly Reports for the six months from July to December 2021; and forward to the Commission for final action.

### 8. 15 EXPRESS LANES MONTHLY STATUS REPORTS

M/S/C to receive and file the 91 Express Lanes Monthly Reports for the six months from July to December 2021; and forward to the Commission for final action.

### 9. 91 EXPRESS LANES AND 15 EXPRESS LANES CHANNELIZER AGREEMENT

Reinland Jones, Toll Technology Manager, provided an overview of the proposed Channelizer agreements for the 91 and 15 Express Lanes.

Vice Chair Benoit asked about the locations of the temporary and new channelizers. Mr. Jones stated they will be placed in areas that are frequently hit which is typically entrances of the Express Lanes.

### M/S/C (Berkson/Smith) to:

- 1) Award Agreement No. 22-31-050-00 to Statewide Traffic Safety and Signs for channelizers for the 91 Express Lanes and 15 Express Lanes for a one-year term in the amount of \$274,245, plus a contingency amount of \$27,425, for a total amount not to exceed \$301,670;
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to execute the agreement on behalf of the Commission;
- 3) Authorize the Executive Director, or designee, to execute purchase orders to the vendor under the terms of the agreement; and
- 4) Forward to the Commission for final action.

### **10. LEGISLATIVE INTEREST IN POLICIES REGARDING TOLL VIOLATIONS**

David Knudsen, Interim External Affairs Director, provided an update on legislative interest in toll operation policy.

### 11. 91 EXPRESS LANES NEW BACK OFFICE SYSTEM

Silva Mardrussian, Toll Customer Service Manager, presented an overview of the new 91 Express Lanes back-office system.

M/S/C to receive and file a presentation providing an overview of the new 91 Express Lanes back-office system.

### 12. ELECTION OF OFFICERS

Lisa Mobley, Administrative Services Manager/Clerk of the Board noted the Toll Policy and Operations Committee is currently without a Chair as Commissioner Lloyd White, who served as Chair for 2021, was no longer serving on the Committee. Nominations are being requested for Chair and Vice Chair of the Toll Policy and Operations Committee for 2022.

Commissioner Ben Benoit was nominated as Chair and Commissioner Michael Vargas was nominated as Vice Chair. No other nominations were received.

M/S/C (Smith/Vargas) to elect Ben Benoit as Chair and Michael Vargas as Vice Chair for 2022.

### 13. ITEM(S) PULLED FROM CONSENT CALENDAR AGENDA

There were no items pulled from the Consent Calendar.

### 14. EXECUTIVE DIRECTOR REPORT

There were no Executive Director reports.

### 15. COMMISSIONER COMMENTS

Vice Chair Vargas announced he sits on the Riverside County Habitat Conservation Agency (RCHCA) and they had a great milestone of a down listing of the Stephens Kangaroo Rat from endangered to threatened.

### 16. ADJOURNMENT

There being no further business for consideration, Chair Benoit adjourned the meeting at 11:40 a.m. to the next Toll Policy and Operations Committee meeting, scheduled to be held at **11:00 a.m., May 26, 2022**.

Respectfully Submitted,

Lisa Mobley Administrative Services Manager/ Clerk of the Board

### **AGENDA ITEM 6B**

### **RIVERSIDE COUNTY TRANSPORTATION COMMISSION**

DATE:	August 25, 2022
то:	Toll Policy and Operations Committee
FROM:	Anthony Parada, Senior Management Analyst
THROUGH:	Jennifer Crosson, Toll Operations Director
SUBJECT:	15 Express Lanes Monthly Status Reports

### **STAFF RECOMMENDATION:**

This item is for the Committee to:

- 1) Receive and file the 15 Express Lanes Monthly Reports for the six months from January to June 2022; and
- 2) Forward to the Commission for final action.

### BACKGROUND INFORMATION:

The monthly 15 Express Lanes reports for the six months from January to June 2022 are attached. The monthly reports provide information about 15 Express Lanes performance and activity.

### FISCAL IMPACT:

This item is for informational purposes only. There is no fiscal impact.

Attachments:

- 1) 15 Express Lanes Status Report for January 2022
- 2) 15 Express Lanes Status Report for February 2022
- 3) 15 Express Lanes Status Report for March 2022
- 4) 15 Express Lanes Status Report for April 2022
- 5) 15 Express Lanes Status Report for May 2022
- 6) 15 Express Lanes Status Report for June 2022

**ATTACHMENT 1** 



# RiversideExpress 15 ExpressLanes

Status Report January 31, 2022

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### TRAFFIC AND REVENUE

Total toll transactions on the 15 Express Lanes for January 2022 was 1,561,625. This represents a daily average of 50,375 transactions. Potential toll revenue for January was \$2,032,678. Carpool percentage for January was 10.6%.

Month-to-date traffic and revenue data is summarized in the table below. The following transactions and revenue statistics tables represent all transactions on the 15 Express Lanes and associated potential revenue for the month of January 2022.

Transactions	JAN-22 MTD	Stante c MTD Projecte d	# Variance	% Variance
SOV	1,396,601			
HOV3+	165,024			
Total Gross Transactions	1,561,625	2,039,671	(478,046)	(23.4%)
Revenue				
SOV	\$2,032,678			
HOV3+	\$0			
Total Gross Revenue	\$2,032,678	\$1,714,814	\$317,864	18.5%
Average Revenue per Trans	action			
Average SOV	\$1.46			
Average HOV3+				
Average Gross Revenue	\$1.30	\$0.84	\$0.46	54.8%

### Current Month-to-Date as of January 31, 2022

Direction	SOV	HOV3+	Transactions	% Total Transactions	Expected Revenue	% Expected Revenue
Northbound	718,136	80,767	798,903	51.2%	\$463,652	22.8%
Southbound	678,465	84,257	762,722	48.8%	\$1,569,026	77.2%
Totals	1,396,601	165,024	1,561,625	100.0%	\$2,032,678	100.0%

SOV: Single Occupancy Vehicle

HOV3+: High Occupancy Vehicle

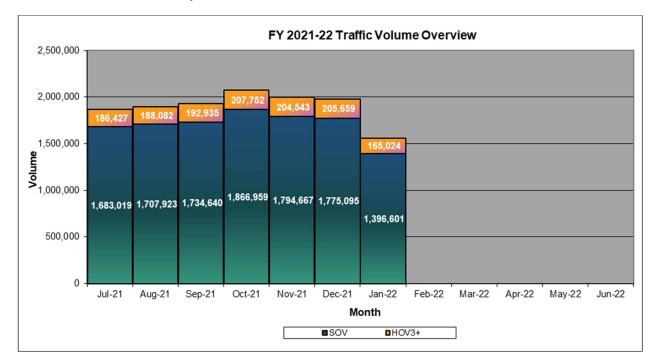
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following transaction and revenue statistics represent all transactions on the 15 Express Lanes and associated potential revenue for the months of July 2021 through January 2022. Year-to-date average revenue per-transaction is \$1.30.

	FY 2021-22 YTD	Stantec YTD	#	%
Transactions	Actual	Projected	Variance	Variance
SOV	11,958,904			
HOV3+	1,350,422			
Total Gross Transactions	13,309,326	14,450,614	(1,141,288)	(7.9%)
Revenue				
SOV	\$17,365,903			
HOV3+	\$0			
Total Gross Revenue	\$17,365,903	\$11,633,414	\$5,732,489	49.3%
Average Revenue per Trans	action			
Average SOV	\$1.45			
Average HOV3+	\$0.00			
Average Gross Revenue	\$1.30	\$0.81	\$0.49	60.5%

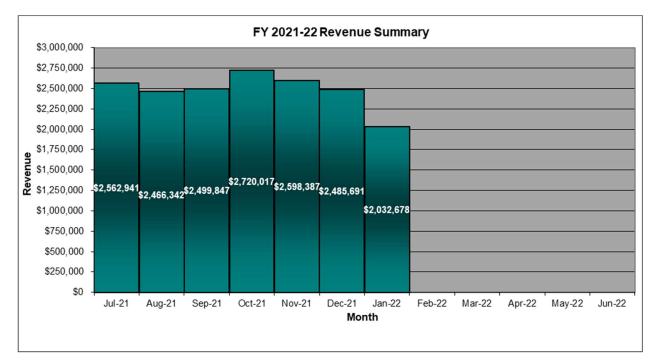
FY 2021-22 Year-to-Date as of January 31, 2022

### TRAFFIC AND REVENUE SUMMARY

The chart below reflects the total transactions breakdown between SOV and HOV3+ for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue for FY 2021-22 on a monthly basis.



**Riverside**Express

### **PEAK-HOUR VOLUMES**

The 15 Express Lanes will feature dynamic pricing, which adjusts toll rates based on traffic volumes and to maintain a free-flowing trip. In January, tolls were manually adjusted while the dynamic pricing engine was calibrated.

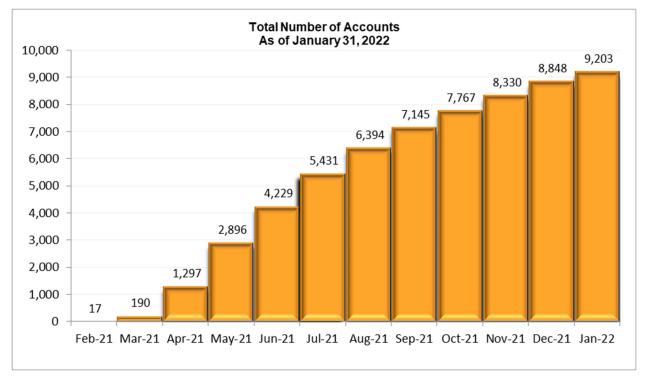
	Morning Peak Northbound 4:00 - 10:00 AM	Afternoon Peak Southbound 2:00 - 8:00 PM
HOV3+	9.5%	11.2%
Highest Toll	\$1.50	\$14.00
Highest Traffic Hour	5AM, 15N Cajalco/Magnolia 1,086 Transactions	4PM, 15S Magnolia/Cajalco 1,455 Transactions

### CUSTOMER SERVICE

### PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	JANUARY 2022 PERFORMANCE
CUSTOMER ACCOUNTS		
Transponder Fulfillment	100% within 2 business days	100% within 1 business day
Payment Posting	100% within 1 business days	100% within 1 business day
CUSTOMER CALLS		
Average Wait Time	Less than 150 seconds avg per week	7 seconds highest avg wait time
Abandon Rate	Less than 2%	0.1% abandon rate
Customer Satisfaction	90% minimum satisfaction rate	98.05% satisfaction rate
CORRESPONDENCE		
Email Response	100% within 2 business days	100% within 2 business days
Mail Response	100% within 3 business days	100% within 1 business day

At the end of January 2022, Riverside Express had 9,203 customer accounts and 20,854 transponders classified as assigned.



### CUSTOMER CONTACT ACTIVITY

During January, RiversideExpress.com was visited by 16,738 users and the Customer Service Center processed 1,165 pieces of correspondence.



### **OPERATIONAL HIGHLIGHTS**

### **ON-ROAD OPERATIONS**

Freeway Service Patrol responded to 35 calls during the month of January. Of those calls, 21 were to assist disabled vehicles, 10 calls to remove debris, and 4 were in response to accidents that affected the Express Lanes.

### **OPERATIONAL ACTIVITY**

The Customer Service Center (CSC) is open and receiving customer calls regarding the 15 Express Lanes. Calls mostly consist of general inquiries about using the 15 Express Lanes and violations. The Walk-In Center (WIC) is open and servicing customers. During the month of January, 26 customers visited in the WIC. Most were customers seeking assistance with their accounts. Operational activities on the roadway and in the CSC continue to function, including aiding stranded motorists, providing incident management services, dispatching emergency vehicles through the traffic operations center, and responding to customer service and violation calls.

### FINANCIAL HIGHLIGHTS

### RCTC 15 Express Lanes Operating Statement

	YTD as of :	1/31/2022	YTD Varia	nce	
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)	
•		, <u> </u>	· · ·	<u> </u>	
Operating revenues:					
Toll Revenue	\$ 16,819,827.29	\$ 12,599,883.33	\$ 4,219,943.96	33.5	
Fee Revenue	2,538,813.79	1,150,333.33	1,388,480.46	120.7	
Total operating revenues	19,358,641.08	13,750,216.67	5,608,424.41	40.8	
Operating expenses: Salaries and Benefits	240,294.34	557,375.00	317,080.66	56.9	
Legal Services	7,890.95	90,533.33	82,642.38	91.3	
5			· ·		
Advisory Services Audit and Accounting Fees	13,077.85 20,527.50	2,916.67 16,800.00	(10,161.18)		
-			(3,727.50)	(22.2)	
Service Fees	8,427.18	9,100.00	672.82	7.4	
Other Professional Services	230,263.85	455,758.33	225,494.48	49.5	
Lease Expense	110.00	116.67	6.67	5.7	
Operations	767,453.04	1,818,133.33	1,050,680.29	57.8	
Utilities	71,683.95	107,975.00	36,291.05	33.6	
Supplies and Materials	10,401.42	7,583.33	(2,818.09)	(37.2)	
Membership and Subscription Fees	-	-	-	N/A	
Office Equipment & Furniture (Non-Capital)	-	2,916.67	2,916.67	100.0	
Maintenance/Repairs	241,773.67	308,291.67	66,518.00	21.6	
Training Seminars and Conferences	1,597.37	933.33	(664.04)	(71.1)	
Transportation Expenses	257.90	1,400.00	1,142.10	81.6	
Lodging	-	758.33	758.33	100.0	
Meals	-	291.67	291.67	100.0	
Other Staff Expenses	134.51	175.00	40.49	23.1	
Advertising	1,231.22	141,750.00	140,518.78	99.1	
Program Management	22,697.78	48,416.67	25,718.89	53.1	
			-	51.1	
Program Operations	2,788,003.80	5,707,100.00	2,919,096.20	-	
Litigation Settlement	-	-	-	N/A	
Furniture & Equipment	-	14,583.33	14,583.33	100.0	
Improvements	10,932.50	14,583.33	3,650.83	25.0	
Bad Debt Expense	158.37	-	(158.37)	N/A	
Total operating expenses	4,436,917.20	9,307,491.67	4,870,574.47	52.3	
Operating income (loss)	14,921,723.88	4,442,725.00	10,478,998.88	235.9	
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Nonoperating revenues (expenses):					
Interest Revenue	(139,713.26)	4,258.33	(143,971.59)	3,380.9	
Other Miscellaneous Revenue	48,687.48	57,166.67	(8,479.19)	14.8	
Interest Expense	(2,373,017.00)	-	(2,373,017.00)	N/A	
Total nonoperating revenues (expenses)	(2,464,042.78)	61,425.00	(2,525,467.78)	4,111.5	
Transfers In Transfers Out	-			N/A	
	(4,498,408.31)	(267,050.00)	(4,231,358.31)	1,584.5	
Net income (loss)	\$ 7,959,272.79	\$ 4,237,100.00	\$ 3,722,172.79	87.8	

<sup>1</sup> Unaudited

ATTACHMENT 2



## RiversideExpress 15 ExpressLanes

Status Report February 28, 2022

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### TRAFFIC AND REVENUE

Total toll transactions on the 15 Express Lanes for February 2022 was 1,887,243. This represents a daily average of 67,402 transactions. Potential toll revenue for February was \$2,504,308. Carpool percentage for February was 10.6%.

Month-to-date traffic and revenue data is summarized in the table below. The following transactions and revenue statistics tables represent all transactions on the 15 Express Lanes and associated potential revenue for the month of February 2022.

Transactions	FEB-22 MTD	Stantec MTD Projected	# Variance	% Variance
SOV	1,687,635			
HOV3+	199,608			
Total Gross Transactions	1,887,243	1,983,843	(96,600)	(4.9%)
Revenue				
SOV	\$2,504,308			
HOV3+	\$0			
Total Gross Revenue	\$2,504,308	\$1,687,914	\$816,394	48.4%
Average Revenue per Tran	saction			
Average SOV	\$1.48			
Average HOV3+				
Average Gross Revenue	\$1.33	\$0.85	\$0.48	56.5%

### Current Month-to-Date as of February 28, 2022

Direction	SOV	HOV3+	Transactions	% Total Transactions	Expected Revenue	% Expected Revenue
Northbound	852,118	96,671	948,789	50.3%	\$549,042	21.9%
Southbound	835,517	102,937	938,454	49.7%	\$1,955,266	78.1%
Totals	1,687,635	199,608	1,887,243	100.0%	\$2,504,308	100.0%

SOV: Single Occupancy Vehicle

HOV3+: High Occupancy Vehicle

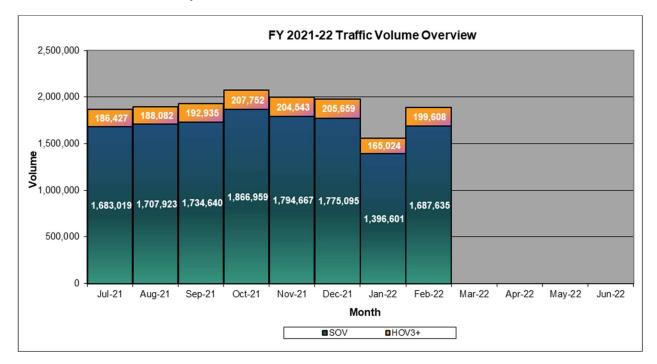
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following transaction and revenue statistics represent all transactions on the 15 Express Lanes and associated potential revenue for the months of July 2021 through February 2022. Year-to-date average revenue per-transaction is \$1.31.

Transactions	FY 2021-22 YTD Actual	Stantec YTD Projected	# Variance	% Variance
SOV	13,646,539			
HOV3+	1,550,030			
Total Gross Transactions	15,196,569	16,434,457	(1,237,888)	(7.5%)
Revenue				
SOV	\$19,870,211			
HOV3+	\$0			
Total Gross Revenue	\$19,870,211	\$13,321,329	\$6,548,882	49.2%
Average Revenue per Trar	saction			
Average SOV	\$1.46			
Average HOV3+	\$0.00			
Average Gross Revenue	\$1.31	\$0.81	\$0.50	61.7%

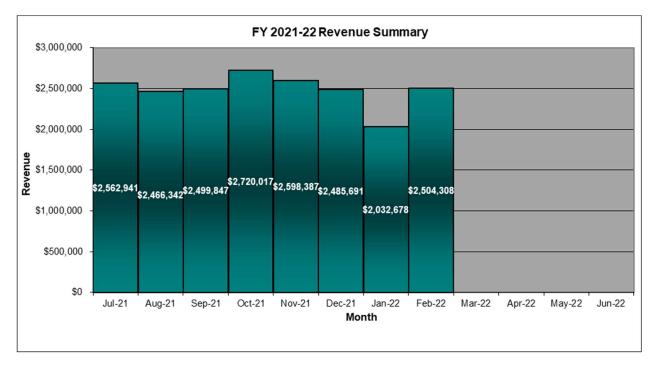
FY 2021-22 Year-to-Date as of February 28, 2022

### TRAFFIC AND REVENUE SUMMARY

The chart below reflects the total transactions breakdown between SOV and HOV3+ for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue for FY 2021-22 on a monthly basis.



**Riverside**Express

### **PEAK-HOUR VOLUMES**

The 15 Express Lanes will feature dynamic pricing, which adjusts toll rates based on traffic volumes and to maintain a free-flowing trip. In February, tolls were manually adjusted while the dynamic pricing engine was calibrated.

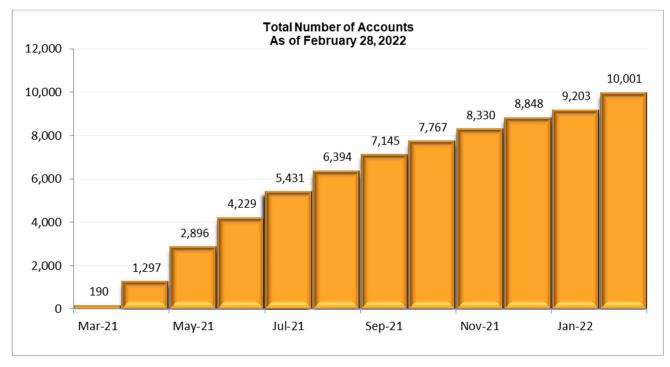
	Morning Peak Northbound 4:00 - 10:00 AM	Afternoon Peak Southbound 2:00 - 8:00 PM
HOV3+	9.7%	10.9%
Highest Toll	\$1.50	\$14.00
Highest Traffic Hour	6AM, 15N Cajalco/Magnolia 1,225 Transactions	3PM, 15S Magnolia/Cajalco 1,616 Transactions

### CUSTOMER SERVICE

### PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD FEBRUARY 202 PERFORMANCE	
CUSTOMER ACCOUNTS		
Transponder Fulfillment	100% within 2 business days	100% within 1 business day
Payment Posting	100% within 1 business days	100% within 1 business day
CUSTOMER CALLS		
Average Wait Time	Less than 150 seconds avg per week	5 seconds highest avg wait time
Abandon Rate	Less than 2%	0.1% abandon rate
Customer Satisfaction	90% minimum satisfaction rate	98.05% satisfaction rate
CORRESPONDENCE		
Email Response	100% within 2 business days	100% within 1 business days
Mail Response	100% within 3 business days	100% within 1 business day

At the end of February 2022, Riverside Express had 10,001 customer accounts and 22,119 transponders classified as assigned.



### CUSTOMER CONTACT ACTIVITY

During February, RiversideExpress.com was visited by 14,867 users and the Customer Service Center processed 1,007 pieces of correspondence.

### **OPERATIONAL HIGHLIGHTS**

### **ON-ROAD OPERATIONS**

Freeway Service Patrol responded to 43 calls during the month of February. Of those calls, 30 were to assist disabled vehicles, 8 calls to remove debris, and 5 were in response to accidents that affected the Express Lanes.

### **OPERATIONAL ACTIVITY**

The Customer Service Center (CSC) is open and receiving customer calls regarding the 15 Express Lanes. Calls mostly consist of general inquiries about using the 15 Express Lanes and violations. The Walk-In Center (WIC) is open and servicing customers. During the month of February, 26 customers visited in the WIC. Most were customers seeking assistance with their accounts or violations customers. Operational activities on the roadway and in the CSC continue to function, including aiding stranded motorists, providing incident management services, dispatching emergency vehicles through the traffic operations center, and responding to customer service and violation calls.

### FINANCIAL HIGHLIGHTS

### RCTC 15 Express Lanes Operating Statement

	YTD as of : 2/28/2022 YTD Var		iance	
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
•		<b>.</b>	· ·	
Operating revenues:				
Toll Revenue	\$ 19,208,932.01	\$ 14,399,866.67	\$ 4,809,065.34	33.4
Fee Revenue	2,787,022.10	1,314,666.67	1,472,355.43	112.0
Total operating revenues	21,995,954.11	15,714,533.33	6,281,420.78	40.0
		[	[	<b></b>
Operating expenses: Salaries and Benefits	281,043.59	637,000.00	355,956.41	55.9
	,		95,015.72	91.8
	8,450.95	103,466.67	· · ·	
Advisory Services	13,077.85	3,333.33	(9,744.52)	· · ·
Audit and Accounting Fees	20,527.50	19,200.00	(1,327.50)	
Service Fees	8,427.18	10,400.00	1,972.82	19.0
Other Professional Services	242,591.97	520,866.67	278,274.70	53.4
Lease Expense	110.00	133.33	23.33	17.5
Operations	840,100.67	2,077,866.67	1,237,766.00	59.6
Utilities	82,305.88	123,400.00	41,094.12	33.3
Supplies and Materials	10,401.42	8,666.67	(1,734.75)	(20.0)
Membership and Subscription Fees	125.00	-	(125.00)	N/A
Office Equipment & Furniture (Non-Capital)	-	3,333.33	3,333.33	100.0
Maintenance/Repairs	267,196.28	352,333.33	85,137.05	24.2
Training Seminars and Conferences	1,597.37	1,066.67	(530.70)	(49.8)
Transportation Expenses	257.90	1,600.00	1,342.10	83.9
Lodging		866.67	866.67	100.0
Meals		333.33	333.33	100.0
Other Staff Expenses	- 134.51	200.00	65.49	32.7
				99.2
Advertising	1,231.22	162,000.00	160,768.78	
Program Management	26,738.88	55,333.33	28,594.45	51.7
Program Operations	4,083,196.41	6,522,400.00	2,439,203.59	37.4
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	16,666.67	16,666.67	100.0
Improvements	10,932.50	16,666.67	5,734.17	34.4
Bad Debt Expense	190.18	-	(190.18)	
Total operating expenses	5,898,637.26	10,637,133.33	4,738,496.07	44.5
Operating income (loss)	16,097,316.85	5,077,400.00	11,019,916.85	217.0
Operating income (ross)	10,097,310.03	5,077,400.00	11,019,910.05	217.0
Nonoperating revenues (expenses):				[
Interest Revenue	(139,588.54)	4,866.67	(144,455.21)	2,968.3
Other Miscellaneous Revenue	48,687.48	65,333.33	(16,645.85)	
Interest Expense	(2,373,017.00)	-	(2,373,017.00)	N/A
Total nonoperating revenues (expenses)	(2,463,918.06)	70,200.00	(2,534,118.06)	3,609.9
	. ,		· · · · · ·	
Transfers In	-	-	-	N/A
Transfers Out	(4,498,408.31)	(305,200.00)	(4,193,208.31)	1,373.9
	<b>A A A A A A A A A A</b>		4 000 500 10	<u> </u>
Net income (loss)	\$ 9,134,990.48	\$ 4,842,400.00	\$ 4,292,590.48	88.6

<sup>1</sup> Unaudited

ATTACHMENT 3



## RiversideExpress 15 ExpressLanes

Status Report March 31, 2022

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### TRAFFIC AND REVENUE

Total toll transactions on the 15 Express Lanes for March 2022 was 2,104,090. This represents a daily average of 67,874 transactions. Potential toll revenue for March was \$2,737,989. Carpool percentage for March was 10.6%.

Month-to-date traffic and revenue data is summarized in the table below. The following transactions and revenue statistics tables represent all transactions on the 15 Express Lanes and associated potential revenue for the month of March 2022.

Transactions	MAR-22 MTD	Stantec MTD Projected	# Variance	% Variance
SOV	1,881,534			
HOV3+	222,556			
Total Gross Transactions	2,104,090	2,358,771	(254,681)	(10.8%)
Revenue				
SOV	\$2,737,989			
HOV3+	\$0			
Total Gross Revenue	\$2,737,989	\$2,035,571	\$702,417	34.5%
Average Revenue per Tran	saction			
Average SOV	\$1.46			
Average HOV3+				
Average Gross Revenue	\$1.30	\$0.86	\$0.44	51.2%

### Current Month-to-Date as of March 31, 2022

				%		%
				Total	Expected	Expected
Direction	SOV	HOV3+	Transactions	Transactions	Revenue	Revenue
Northbound	942,968	107,889	1,050,857	49.9%	\$591,636	21.6%
Southbound	938,566	114,667	1,053,233	50.1%	\$2,146,353	78.4%
Totals	1,881,534	222,556	2,104,090	100.0%	\$2,737,989	100.0%

SOV: Single Occupancy Vehicle

HOV3+: High Occupancy Vehicle

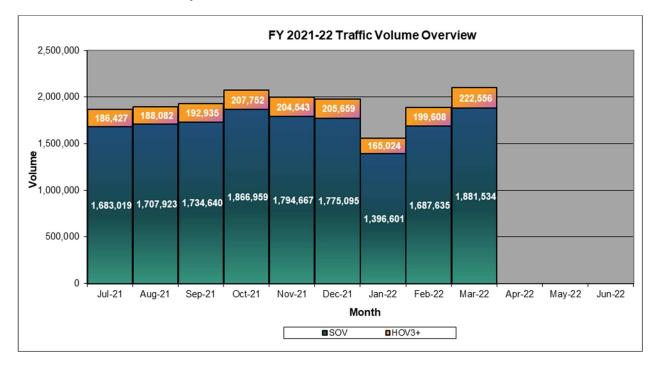
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following transaction and revenue statistics represent all transactions on the 15 Express Lanes and associated potential revenue for the months of July 2021 through March 2022. Year-to-date average revenue per-transaction is \$1.31.

	FY 2021-22 YTD	Stantec YTD	#	%
Transactions	Actual	Projected	Variance	Variance
SOV	15,528,073			
HOV3+	1,772,586			
Total Gross Transactions	17,300,659	18,793,229	(1,492,570)	(7.9%)
Revenue				
SOV	\$22,608,200			
HOV3+	\$0			
Total Gross Revenue	\$22,608,200	\$15,356,900	\$7,251,300	47.2%
Average Revenue per Trans	action			
Average SOV	\$1.46			
Average HOV3+	\$0.00			
Average Gross Revenue	\$1.31	\$0.82	\$0.49	59.8%

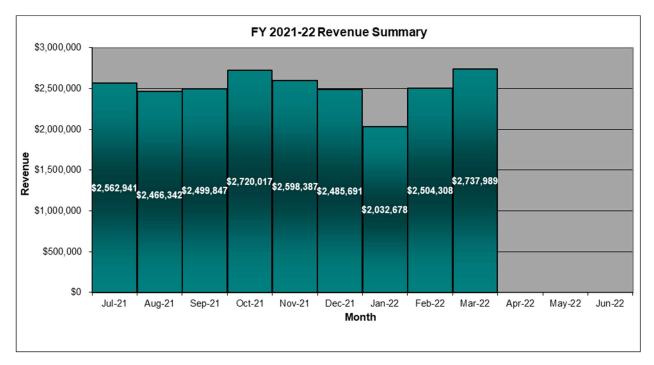
FY 2021-22 Year-to-Date as of March 31, 2022

### TRAFFIC AND REVENUE SUMMARY

The chart below reflects the total transactions breakdown between SOV and HOV3+ for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue for FY 2021-22 on a monthly basis.



**Riverside**Express

### **PEAK-HOUR VOLUMES**

The 15 Express Lanes will feature dynamic pricing, which adjusts toll rates based on traffic volumes and to maintain a free-flowing trip. In March, the dynamic pricing engine went live on the 15 Express Lanes. Staff is carefully monitoring pricing.

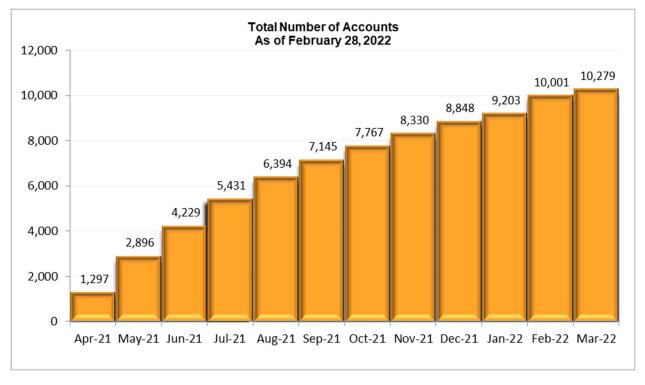
	Morning Peak Northbound 4:00 - 10:00 AM	Afternoon Peak Southbound 2:00 - 8:00 PM
HOV3+	9.8%	10.9%
Highest Toll	\$1.50	\$14.00
Highest Traffic Hour	7AM, 15N Cajalco/Magnolia 1,732 Transactions	3PM, 15S Magnolia/Cajalco 1,580 Transactions

## CUSTOMER SERVICE

### PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	MARCH 2022 PERFORMANCE
CUSTOMER ACCOUNTS		
Transponder Fulfillment	100% within 2 business days	100% within 2 business day
Payment Posting	100% within 1 business days	100% within 1 business day
CUSTOMER CALLS		
Average Wait Time	Less than 150 seconds avg per week	29 seconds highest avg wait time
Abandon Rate	Less than 2%	0.6% abandon rate
Customer Satisfaction	90% minimum satisfaction rate	97.69% satisfaction rate
CORRESPONDENCE		
Email Response	100% within 2 business days	100% within 1 business days
Mail Response	100% within 3 business days	100% within 1 business day

At the end of March 2022, Riverside Express had 10,279 customer accounts and 23,952 transponders classified as assigned.



### CUSTOMER CONTACT ACTIVITY

During March, RiversideExpress.com was visited by 20,028 users and the Customer Service Center processed 1,209 pieces of correspondence.



### **OPERATIONAL HIGHLIGHTS**

### **ON-ROAD OPERATIONS**

Freeway Service Patrol responded to 30 calls during the month of March. Of those calls, 21 were to assist disabled vehicles, 3 calls to remove debris, and 6 were in response to accidents that affected the Express Lanes.

### **OPERATIONAL ACTIVITY**

The Customer Service Center (CSC) is open and receiving customer calls regarding the 15 Express Lanes. Calls mostly consist of violation inquiries. The Walk-In Center (WIC) is open and servicing customers. During the month of March, 40 customers visited in the WIC. Most were violations customers. Operational activities on the roadway and in the CSC continue to function, including aiding stranded motorists, providing incident management services, dispatching emergency vehicles through the traffic operations center, and responding to customer service and violation calls.

# FINANCIAL HIGHLIGHTS

### RCTC 15 Express Lanes Operating Statement

	YTD as of : 3/31/2022			nce
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
•			, · · ·	, , , ,
Operating revenues:				
Toll Revenue	\$ 21,794,104.19	\$ 16,199,850.00	\$ 5,594,254.19	34.5
Fee Revenue	3,157,988.14	1,479,000.00	1,678,988.14	113.5
Total operating revenues	24,952,092.33	17,678,850.00	7,273,242.33	41.1
Operating expenses:			[	
<b>Operating expenses:</b> Salaries and Benefits	322,467.18	716,625.00	394,157.82	55.0
Legal Services	9,710.95	116,400.00	106,689.05	91.7
0	,		-	
Advisory Services	25,761.69	3,750.00	(22,011.69)	```
Audit and Accounting Fees	20,527.50	21,600.00	1,072.50	5.0
Service Fees	13,192.36	11,700.00	(1,492.36)	· · · ·
Other Professional Services	277,319.53	585,975.00	308,655.47	52.7
Lease Expense	110.00	150.00	40.00	26.7
Operations	931,089.26	2,337,600.00	1,406,510.74	60.2
Utilities	92,928.15	138,825.00	45,896.85	33.1
Supplies and Materials	10,401.42	9,750.00	(651.42)	(6.7)
Membership and Subscription Fees	125.00	-	(125.00)	N/A
Office Equipment & Furniture (Non-Capital)	-	3,750.00	3,750.00	100.0
Maintenance/Repairs	337,628.54	396,375.00	58,746.46	14.8
Training Seminars and Conferences	1,597.37	1,200.00	(397.37)	(33.1)
Transportation Expenses	287.90	1,800.00	1,512.10	84.0
Lodging	651.78	975.00	323.22	33.2
Meals	130.00	375.00	245.00	65.3
Other Staff Expenses	134.51	225.00	90.49	40.2
Advertising	1,231.22	182,250.00	181,018.78	40.2 99.3
Ū.				
Program Management	30,335.99	62,250.00	31,914.01	51.3
Program Operations	4,107,549.99	7,337,700.00	3,230,150.01	44.0
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	18,750.00	18,750.00	100.0
Improvements	17,548.50	18,750.00	1,201.50	6.4
Bad Debt Expense	190.18	-	(190.18)	
Total operating expenses	6,200,919.02	11,966,775.00	5,765,855.98	48.2
Operating income (loss)	18,751,173.31	5,712,075.00	13,039,098.31	228.3
	10,751,175.51	3,712,073.00	13,039,090.31	220.3
Nonoperating revenues (expenses):				
Interest Revenue	(193,609.80)	5,475.00	(199,084.80)	3,636.3
Other Miscellaneous Revenue	73,031.22	73,500.00	(468.78)	
Interest Expense	(3,494,284.00)	-	(3,494,284.00)	N/A
Total nonoperating revenues (expenses)	(3,614,862.58)	78,975.00	(3,693,837.58)	4,677.2
			· · · ·	
Transfers In	-	-	-	N/A
Transfers Out	(4,498,408.31)	(343,350.00)	(4,155,058.31)	1,210.2
Natingame (lass)	¢ 10.627.000.40	¢ E 447 700 00	¢ 5 400 202 40	05.0
Net income (loss)	\$ 10,637,902.42	\$ 5,447,700.00	\$ 5,190,202.42	95.3

<sup>1</sup> Unaudited

**ATTACHMENT 4** 



# RiversideExpress 15 ExpressLanes

Status Report April 30, 2022

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### TRAFFIC AND REVENUE

Total toll transactions on the 15 Express Lanes for April 2022 was 2,084,195. This represents a daily average of 69,473 transactions. Potential toll revenue for April was \$2,172,137. Carpool percentage for April was 10.8%.

Month-to-date traffic and revenue data is summarized in the table below. The following transactions and revenue statistics tables represent all transactions on the 15 Express Lanes and associated potential revenue for the month of April 2022.

Transactions	APR-22 MTD	Stantec MTD Projected	# Variance	% Variance
SOV	1,859,185			
HOV3+	225,010			
Total Gross Transactions	2,084,195	2,379,800	(295,605)	(12.4%)
Revenue				
SOV	\$2,172,137			
HOV3+	\$0			
Total Gross Revenue	\$2,172,137	\$2,083,857	\$88,280	4.2%
Average Revenue per Tran	saction			
Average SOV	\$1.17			
Average HOV3+				
Average Gross Revenue	\$1.04	\$0.88	\$0.16	18.2%

### Current Month-to-Date as of April 30, 2022

Direction	SOV	HOV3+	Transactions	% Total Transactions	Expected Revenue	% Expected Revenue
Northbound	916,150	107,645	1,023,795	49.1%	\$542,428	25.0%
Southbound	943,035	117,365	1,060,400	50.9%	\$1,629,709	75.0%
Totals	1,859,185	225,010	2,084,195	100.0%	\$2,172,137	100.0%

SOV: Single Occupancy Vehicle

HOV3+: High Occupancy Vehicle

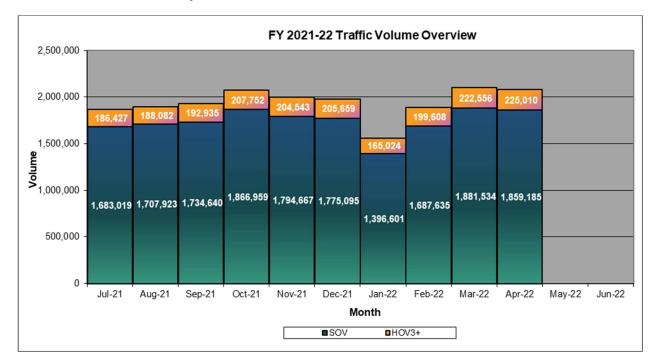
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following transaction and revenue statistics represent all transactions on the 15 Express Lanes and associated potential revenue for the months of July 2021 through April 2022. Year-to-date average revenue per-transaction is \$1.28.

	FY 2021-22 YTD	Stantec YTD	#	%
Transactions	Actual	Projected	Variance	Variance
SOV	17,387,258			
HOV3+	1,997,596			
Total Gross Transactions	19,384,854	21,173,029	(1,788,175)	(8.4%)
Revenue				
SOV	\$24,780,337			
HOV3+	\$0			
Total Gross Revenue	\$24,780,337	\$17,440,757	\$7,339,580	42.1%
Average Revenue per Trans	saction			
Average SOV	\$1.43			
Average HOV3+	\$0.00			
Average Gross Revenue	\$1.28	\$0.82	\$0.46	56.1%

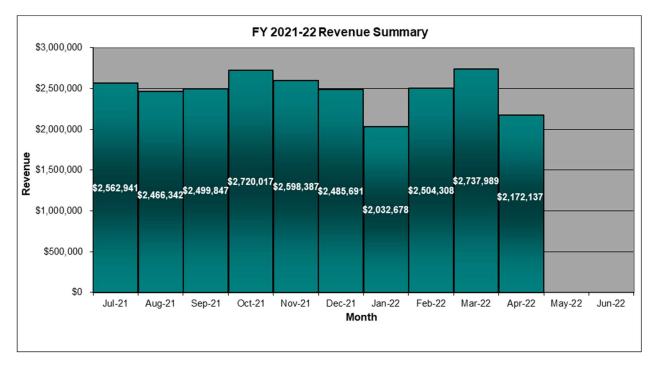
FY 2021-22 Year-to-Date as of April 30, 2022

### TRAFFIC AND REVENUE SUMMARY

The chart below reflects the total transactions breakdown between SOV and HOV3+ for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue for FY 2021-22 on a monthly basis.



**Riverside**Express

### **PEAK-HOUR VOLUMES**

The 15 Express Lanes will feature dynamic pricing, which adjusts toll rates based on traffic volumes and to maintain a free-flowing trip. The dynamic pricing engine went live in mid-March and was live for the month of April. Staff is carefully monitoring pricing.

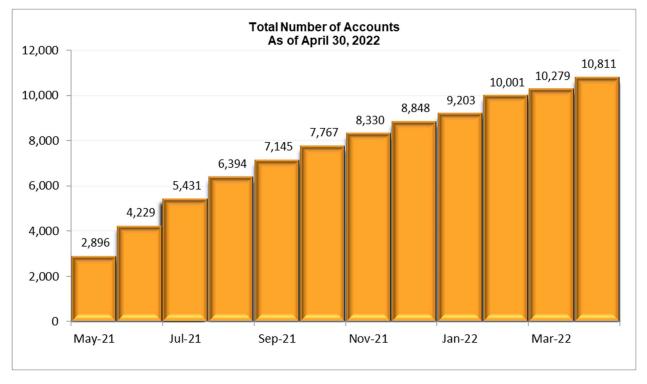
	Morning Peak Northbound 4:00 - 10:00 AM	Afternoon Peak Southbound 2:00 - 8:00 PM
HOV3+	9.8%	10.9%
Highest Toll	\$0.95	\$14.00
Highest Traffic Hour	7AM, 15N Cajalco/Magnolia 1,407 Transactions	3PM, 15S Magnolia/Cajalco 1,627 Transactions

## CUSTOMER SERVICE

### **PERFORMANCE MEASURES**

REPORTING REQUIREMENT	PERFORMANCE STANDARD	APRIL 2022 PERFORMANCE
CUSTOMER ACCOUNTS		
Transponder Fulfillment	100% within 2 business days	100% within 2 business day
Payment Posting	100% within 1 business days	100% within 1 business day
CUSTOMER CALLS		
Average Wait Time	Less than 150 seconds avg per week	14 seconds highest avg wait time
Abandon Rate	Less than 2%	0.7% abandon rate
Customer Satisfaction	90% minimum satisfaction rate	97.22% satisfaction rate
CORRESPONDENCE		
Email Response	100% within 2 business days	100% within 1 business days
Mail Response	100% within 3 business days	100% within 1 business day

At the end of April 2022, Riverside Express had 10,811 customer accounts and 23,886 transponders classified as assigned.



### CUSTOMER CONTACT ACTIVITY

During April, RiversideExpress.com was visited by 20,185 users and the Customer Service Center processed 1,304 pieces of correspondence.



### **OPERATIONAL HIGHLIGHTS**

### **ON-ROAD OPERATIONS**

Freeway Service Patrol responded to 43 calls during the month of April. Of those calls, 28 were to assist disabled vehicles, 6 calls to remove debris, and 9 were in response to accidents that affected the Express Lanes.

### **OPERATIONAL ACTIVITY**

The Customer Service Center (CSC) and Walk-In Center (WIC) located in Corona are open and assisting 15 Express Lanes customers. Calls received by the CSC during the month of April mostly consisted of violations inquiries. 40 customers visited the WIC during the month of April, most were violations customers. Operational activities on the roadway and in the CSC continue to function, including aiding stranded motorists, providing incident management services, dispatching emergency vehicles through the traffic operations center, and responding to customer service and violation calls.

# FINANCIAL HIGHLIGHTS

### RCTC 15 Express Lanes Operating Statement

	YTD as of : 4/30/2022 YTD Varian			nce
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 23,881,400.28	\$ 17,999,833.33	\$ 5,881,566.95	32.7
Fee Revenue	3,782,331.79	1,643,333.33	2,138,998.46	130.2
Total operating revenues	27,663,732.07	19,643,166.67	8,020,565.40	40.8
Operating expenses:		700 050 00	405 077 50	54.7
Salaries and Benefits	360,972.50	796,250.00	435,277.50	54.7
Legal Services	12,143.45	129,333.33	117,189.88	90.6
Advisory Services	37,624.12	4,166.67	(33,457.45)	. ,
Audit and Accounting Fees	20,527.50	24,000.00	3,472.50	14.5
Service Fees	14,823.38	13,000.00	(1,823.38)	
Other Professional Services	300,998.58	651,083.33	350,084.75	53.8
Lease Expense	110.00	166.67	56.67	34.0
Operations	1,335,660.42	2,597,333.33	1,261,672.91	48.6
Utilities	103,126.01	154,250.00	51,123.99	33.1
Supplies and Materials	10,841.78	10,833.33	(8.45)	(0.1)
Membership and Subscription Fees	125.00	-	(125.00)	
Office Equipment & Furniture (Non-Capital)	-	4,166.67	4,166.67	100.0
Maintenance/Repairs	369,994.23	440,416.67	70,422.44	16.0
Training Seminars and Conferences	1,597.37	1,333.33	(264.04)	
Transportation Expenses	302.88	2,000.00	1,697.12	84.9
	651.78		431.55	39.8
Lodging		1,083.33		
Meals	130.00	416.67	286.67	68.8
Other Staff Expenses	134.51	250.00	115.49	46.2
Advertising	1,231.22	202,500.00	201,268.78	99.4
Program Management	33,707.65	69,166.67	35,459.02	51.3
Program Operations	4,780,649.32	8,153,000.00	3,372,350.68	41.4
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	20,833.33	20,833.33	100.0
Improvements	17,548.50	20,833.33	3,284.83	15.8
Bad Debt Expense	226.63	-	(226.63)	N/A
Total operating expenses	7,403,126.83	13,296,416.67	5,893,289.84	44.3
Operating income (loss)	20,260,605.24	6,346,750.00	13,913,855.24	219.2
Nonoperating revenues (expenses):		0.000.00	(400,004,07)	0 707 5
Interest Revenue	(403,778.54)	6,083.33	(409,861.87)	
Other Miscellaneous Revenue	73,031.22	81,666.67	(8,635.45)	
Interest Expense	(3,494,284.00)	-	(3,494,284.00)	N/A
Total nonoperating revenues (expenses)	(3,825,031.32)	87,750.00	(3,912,781.32)	4,459.0
Transfers In	-	-	-	N/A
Transfers Out	(4,558,908.31)	(381,500.00)	(4,177,408.31)	1,095.0
	(,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(201,000)	1 (1, 11, 100.01)	.,
Net income (loss)	\$ 11,876,665.61	\$ 6,053,000.00	\$ 5,823,665.61	96.2

<sup>1</sup> Unaudited

ATTACHMENT 5



# RiversideExpress 15 ExpressLanes

Status Report May 31, 2022

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### TRAFFIC AND REVENUE

Total toll transactions on the 15 Express Lanes for May 2022 was 2,093,016. This represents a daily average of 65,517 transactions. Potential toll revenue for May was \$2,539,144 Carpool percentage for May was 11.0%.

Month-to-date traffic and revenue data is summarized in the table below. The following transactions and revenue statistics tables represent all transactions on the 15 Express Lanes and associated potential revenue for the month of May 2022.

Transactions	MAY-22 MTD	Stantec MTD Projected	# Variance	% Variance
SOV	1,863,207			
HOV3+	229,809			
Total Gross Transactions	2,093,016	2,425,829	(332,813)	(13.7%)
Revenue				
SOV	\$2,539,144			
HOV3+	\$0			
Total Gross Revenue	\$2,539,144	\$2,147,971	\$391,173	18.2%
Average Revenue per Tran	saction			
Average SOV	\$1.36			
Average HOV3+				
Average Gross Revenue	\$1.21	\$0.89	\$0.32	36.0%

### Current Month-to-Date as of May 31, 2022

				%		%
				Total	Expected	Expected
Direction	SOV	HOV3+	Transactions	Transactions	Revenue	Revenue
Northbound	925,412	109,995	1,035,407	49.5%	\$560,774	22.1%
Southbound	937,795	119,814	1,057,609	50.5%	\$1,978,370	77.9%
Totals	1,863,207	229,809	2,093,016	100.0%	\$2,539,144	100.0%

SOV: Single Occupancy Vehicle

HOV3+: High Occupancy Vehicle

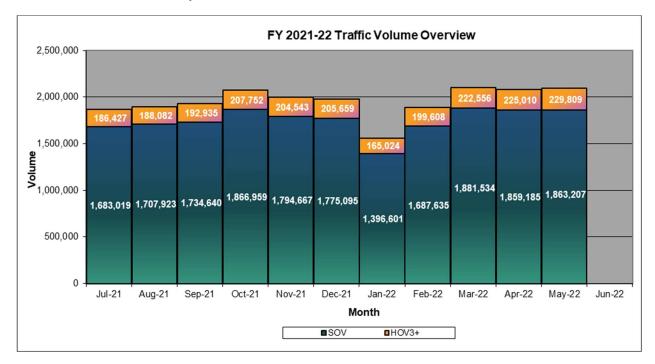
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following transaction and revenue statistics represent all transactions on the 15 Express Lanes and associated potential revenue for the months of July 2021 through May 2022. Year-to-date average revenue per-transaction is \$1.27.

	FY 2021-22 YTD	Stantec YTD	#	%				
Transactions	Actual	Projected	Variance	Variance				
SOV	19,250,465							
HOV3+	2,227,405							
Total Gross Transactions	21,477,870	23,598,857	(2,120,987)	(9.0%)				
Revenue								
SOV	\$27,319,481							
HOV3+	\$0							
Total Gross Revenue	\$27,319,481	\$19,588,729	\$7,730,753	39.5%				
Average Revenue per Trans	Average Revenue per Transaction							
Average SOV	\$1.42							
Average HOV3+	\$0.00							
Average Gross Revenue	\$1.27	\$0.83	\$0.44	53.0%				

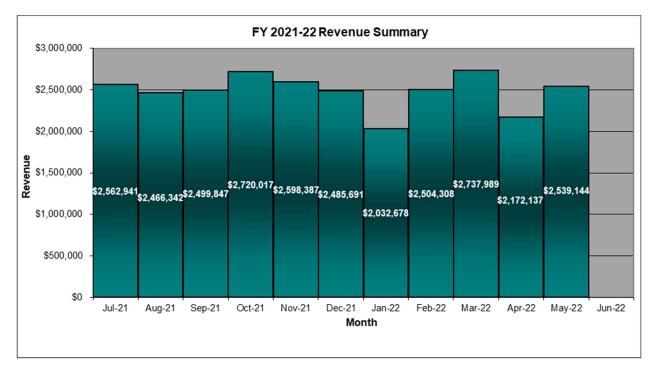
FY 2021-22 Year-to-Date as of May 31, 2022

### TRAFFIC AND REVENUE SUMMARY

The chart below reflects the total transactions breakdown between SOV and HOV3+ for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue for FY 2021-22 on a monthly basis.



**Riverside**Express

### PEAK-HOUR VOLUMES

The 15 Express Lanes features dynamic pricing, which adjusts toll rates based on traffic volumes and to maintain a free-flowing trip. The dynamic pricing engine has been live since March 2022 and staff is carefully monitoring pricing.

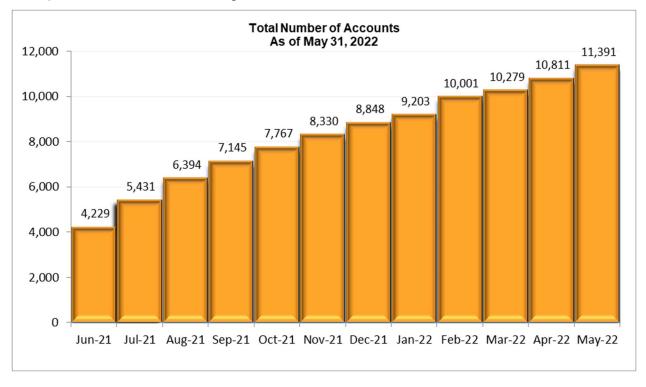
	Morning Peak Northbound 4:00 - 10:00 AM	Afternoon Peak Southbound 2:00 - 8:00 PM
HOV3+	10.1%	11.3%
Highest Toll	\$1.05	\$14.00
Highest Traffic Hour	7AM, 15N Sixth/SR-60 1,465 Transactions	3PM, 15S Magnolia/Cajalco 1,648 Transactions

## CUSTOMER SERVICE

### PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	MAY 2022 PERFORMANCE
CUSTOMER ACCOUNTS		
Transponder Fulfillment	100% within 2 business days	100% within 1 business day
Payment Posting	100% within 1 business days	91% within 1 business day
CUSTOMER CALLS		
Average Wait Time	Less than 150 seconds avg per week	9 seconds highest avg wait time
Abandon Rate	Less than 2%	0.5% abandon rate
Customer Satisfaction	90% minimum satisfaction rate	97.7% satisfaction rate
CORRESPONDENCE		
Email Response	100% within 2 business days	100% within 1 business days
Mail Response	100% within 3 business days	100% within 1 business day

At the end of May 2022, Riverside Express had 11,391 customer accounts and 25,219 transponders classified as assigned.



### CUSTOMER CONTACT ACTIVITY

During May, RiversideExpress.com was visited by 20,457 users and the Customer Service Center processed 1,208 pieces of correspondence.



### **OPERATIONAL HIGHLIGHTS**

### **ON-ROAD OPERATIONS**

Freeway Service Patrol responded to 43 calls during the month of May. Of those calls, 29 were to assist disabled vehicles, 6 calls to remove debris, and 8 were in response to accidents that affected the Express Lanes.

### **OPERATIONAL ACTIVITY**

The Customer Service Center (CSC) and Walk-In Center (WIC) located in Corona are open and assisting 15 Express Lanes customers. Calls received by the CSC during the month of May mostly consisted of violations inquiries. 53 customers visited the WIC during the month of May, most were violations customers. Operational activities on the roadway and in the CSC continue to function, including aiding stranded motorists, providing incident management services, dispatching emergency vehicles through the traffic operations center, and responding to customer service and violation calls.

# FINANCIAL HIGHLIGHTS

### RCTC 15 Express Lanes Operating Statement

	YTD as of : 5/31/2022 YTD Var			nce
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
•		<b>.</b>	. ·	
Operating revenues:				
Toll Revenue	\$ 26,450,628.47	\$ 19,799,816.67	\$ 6,650,811.80	33.6
Fee Revenue	4,255,465.12	1,807,666.67	2,447,798.45	135.4
Total operating revenues	30,706,093.59	21,607,483.33	9,098,610.26	42.1
Operating expenses:		[	[	
Operating expenses: Salaries and Benefits	403,466.01	875,875.00	472,408.99	53.9
			· · · ·	
Legal Services	14,575.95	142,266.67	127,690.72	89.8
Advisory Services	37,624.12	4,583.33	(33,040.79)	· · · ·
Audit and Accounting Fees	20,527.50	26,400.00	5,872.50	22.2
Service Fees	14,823.38	14,300.00	(523.38)	
Other Professional Services	313,907.12	716,191.67	402,284.55	56.2
Lease Expense	110.00	183.33	73.33	40.0
Operations	1,380,472.42	2,857,066.67	1,476,594.25	51.7
Utilities	110,120.35	201,758.33	91,637.98	45.4
Supplies and Materials	10,841.78	11,916.67	1,074.89	9.0
Membership and Subscription Fees	1,644.81	4,583.33	2,938.52	64.1
Office Equipment & Furniture (Non-Capital)	-	4,583.33	4,583.33	100.0
Maintenance/Repairs	410,382.06	484,458.33	74,076.27	15.3
Training Seminars and Conferences	1,597.37	1,466.67	(130.70)	(8.9)
Transportation Expenses	478.51	2,200.00	1,721.49	78.2
Lodging	651.78	1,191.67	539.89	45.3
Meals	155.00	458.33	303.33	66.2
Other Staff Expenses	152.01	275.00	122.99	44.7
				99.3
Advertising	1,231.22	186,083.33	184,852.11	
Program Management	38,170.94	76,083.33	37,912.39	49.8
Program Operations	5,435,084.52	8,968,300.00	3,533,215.48	39.4
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	22,916.67	22,916.67	100.0
Improvements	17,548.50	22,916.67	5,368.17	23.4
Bad Debt Expense	247.88	-	(247.88)	N/A
Total operating expenses	8,213,813.23	14,626,058.33	6,412,245.10	43.8
Operating income (loss)	22,492,280.36	6,981,425.00	15,510,855.36	222.2
Operating income (loss)	22,492,200.30	0,961,425.00	15,510,655.50	222.2
Nonoperating revenues (expenses):				
Interest Revenue	(331,665.81)	6,691.67	(338,357.48)	5,056.4
Other Miscellaneous Revenue	73,031.22	89,833.33	(16,802.11)	
Interest Expense	(3,494,284.00)	-	(3,494,284.00)	N/A
Total nonoperating revenues (expenses)	(3,752,918.59)	96,525.00	(3,849,443.59)	3,988.0
	. ,		, , , , , , , , , , , , , , , , , , ,	
Transfers In	-	-	-	N/A
Transfers Out	(4,558,908.31)	(419,650.00)	(4,139,258.31)	986.4
Nating and (lass)	¢ 14 100 453 40	¢ ¢ ¢ € € € 9 300 00	¢ 7 500 4 50 40	440 0
Net income (loss)	\$ 14,180,453.46	\$ 6,658,300.00	\$ 7,522,153.46	113.0

<sup>1</sup> Unaudited

**ATTACHMENT 6** 



# RiversideExpress 15 ExpressLanes

Status Report June 30, 2022

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### TRAFFIC AND REVENUE

Total toll transactions on the 15 Express Lanes for June 2022 was 1,988,076. This represents a daily average of 66,269 transactions. Potential toll revenue for June was \$2,531,137 Carpool percentage for June was 10.9%.

Month-to-date traffic and revenue data is summarized in the table below. The following transactions and revenue statistics tables represent all transactions on the 15 Express Lanes and associated potential revenue for the month of June 2022.

Transactions	JUN-22 MTD	Stantec MTD Projected	# Variance	% Variance
SOV	1,772,220			
HOV3+	215,856			
Total Gross Transactions	1,988,076	2,254,857	(266,781)	(11.8%)
Revenue				
SOV	\$2,531,137			
HOV3+	\$0			
Total Gross Revenue	\$2,531,137	\$2,026,286	\$504,851	24.9%
Average Revenue per Trans	saction			
Average SOV	\$1.43			
Average HOV3+				
Average Gross Revenue	\$1.27	\$0.90	\$0.37	41.1%

### Current Month-to-Date as of June 30, 2022

Direction	SOV	HOV3+	Transactions	% Total Transactions	Expected Revenue	% Expected Revenue
Northbound	887,028	103,058	990,086	49.8%	\$527,666	20.8%
Southbound	885,192	112,798	997,990	50.2%	\$2,003,471	79.2%
Totals	1,772,220	215,856	1,988,076	100.0%	\$2,531,137	100.0%

SOV: Single Occupancy Vehicle

HOV3+: High Occupancy Vehicle

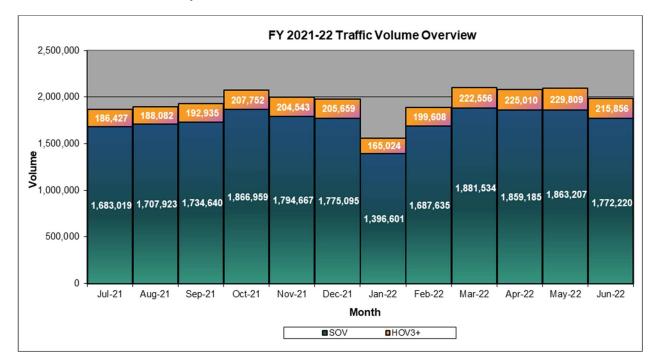
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following transaction and revenue statistics represent all transactions on the 15 Express Lanes and associated potential revenue for the months of July 2021 through June 2022. Year-to-date average revenue per-transaction is \$1.27.

	FY 2021-22 YTD	Stantec YTD	#	%				
Transactions	Actual	Projected	Variance	Variance				
SOV	21,022,685							
HOV3+	2,443,261							
Total Gross Transactions	23,465,946	25,853,714	(2,387,768)	(9.2%)				
Revenue								
SOV	\$29,850,618							
HOV3+	\$0							
Total Gross Revenue	\$29,850,618	\$21,615,014	\$8,235,604	38.1%				
Average Revenue per Trans	Average Revenue per Transaction							
Average SOV	\$1.42							
Average HOV3+	\$0.00							
Average Gross Revenue	\$1.27	\$0.84	\$0.43	51.2%				

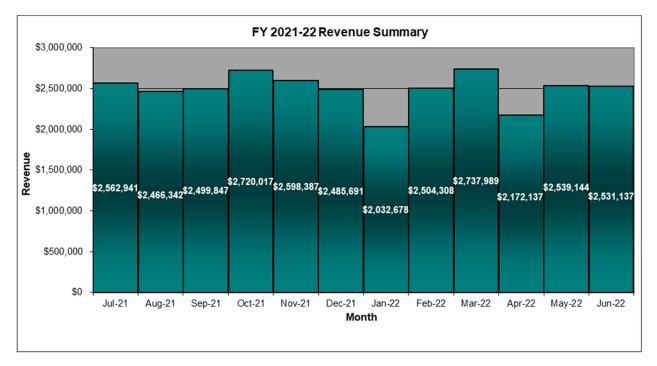
FY 2021-22 Year-to-Date as of June 30, 2022

### TRAFFIC AND REVENUE SUMMARY

The chart below reflects the total transactions breakdown between SOV and HOV3+ for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue for FY 2021-22 on a monthly basis.



**Riverside**Express

### PEAK-HOUR VOLUMES

The 15 Express Lanes features dynamic pricing, which adjusts toll rates based on traffic volumes and to maintain a free-flowing trip. The dynamic pricing engine has been live since March 2022 and staff is carefully monitoring pricing.

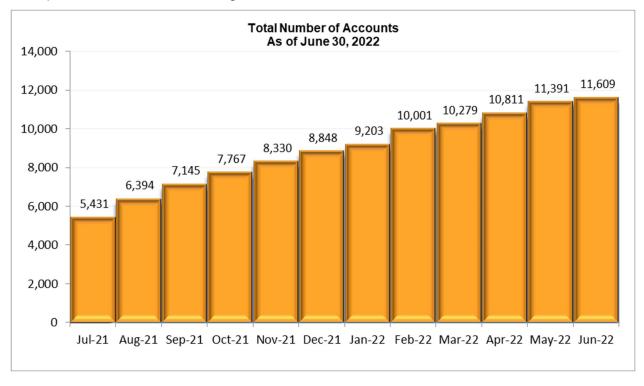
	Morning Peak Northbound 4:00 - 10:00 AM	Afternoon Peak Southbound 2:00 - 8:00 PM
HOV3+	10.1%	11.6%
Highest Toll	\$0.85	\$14.00
Highest Traffic Hour	7AM, 15N Cajalco/Magnolia 1,096 Transactions	4PM, 15S Magnolia/Cajalco 1,330 Transactions

### CUSTOMER SERVICE

### PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	JUNE 2022 PERFORMANCE		
CUSTOMER ACCOUNTS				
Transponder Fulfillment	100% within 2 business days	100% within 2 business day		
Payment Posting	100% within 1 business days	100% within 1 business day		
CUSTOMER CALLS				
Average Wait Time	Less than 150 seconds avg per week	16 seconds highest avg wait time		
Abandon Rate	Less than 2%	0.7% abandon rate		
Customer Satisfaction	90% minimum satisfaction rate	97.9% satisfaction rate		
CORRESPONDENCE				
Email Response	100% within 2 business days	100% within 1 business days		
Mail Response	100% within 3 business days	100% within 1 business day		

At the end of June 2022, Riverside Express had 11,609 customer accounts and 26,540 transponders classified as assigned.



### CUSTOMER CONTACT ACTIVITY

During June, RiversideExpress.com was visited by 19,547 users and the Customer Service Center processed 1,226 pieces of correspondence.



### **OPERATIONAL HIGHLIGHTS**

### **ON-ROAD OPERATIONS**

Freeway Service Patrol responded to 42 calls during the month of June. Of those calls, 33 were to assist disabled vehicles, 6 calls to remove debris, and 3 were in response to accidents that affected the Express Lanes.

### **OPERATIONAL ACTIVITY**

The Customer Service Center (CSC) and Walk-In Center (WIC) located in Corona are open and assisting 15 Express Lanes customers. Calls received by the CSC during the month of June mostly consisted of violations inquiries. 40 customers visited the WIC during the month of June, most were violations customers. Operational activities on the roadway and in the CSC continue to function, including aiding stranded motorists, providing incident management services, dispatching emergency vehicles through the traffic operations center, and responding to customer service and violation calls.

## FINANCIAL HIGHLIGHTS

### RCTC 15 Express Lanes Operating Statement

	YTD as of :	6/30/2022	YTD Varia	nce
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 28,851,261.36	\$ 21,599,800.00	\$ 7,251,461.36	33.6
Fee Revenue	4,706,142.12	1,972,000.00	2,734,142.12	138.6
Total operating revenues	33,557,403.48	23,571,800.00	9,985,603.48	42.4
Operating expenses:		[		
Salaries and Benefits	468,240.54	955,500.00	487,259.46	51.0
Legal Services	43,828.95	155,200.00	111,371.05	71.8
Advisory Services	44,952.71	5,000.00	(39,952.71)	
Audit and Accounting Fees	20,527.50	28,800.00	8,272.50	28.7
Service Fees	19,731.47	15,600.00	(4,131.47)	(26.5)
Other Professional Services	361,791.22	781,300.00	419,508.78	53.7
Lease Expense	110.00	200.00	90.00	45.0
Operations	1,777,201.22	3,116,800.00	1,339,598.78	43.0
Utilities	133,347.83	220,100.00	86,752.17	39.4
Supplies and Materials	10,841.78	13,000.00	2,158.22	16.6
Membership and Subscription Fees	3,164.62	5,000.00	1,835.38	36.7
Office Equipment & Furniture (Non-Capital)	-	5,000.00	5,000.00	100.0
Maintenance/Repairs	458,760.73	528,500.00	69,739.27	13.2
Training Seminars and Conferences	2,428.60	1,600.00	(828.60)	(51.8)
Transportation Expenses	636.92	2,400.00	1,763.08	73.5
Lodging	651.78	1,300.00	648.22	49.9
Meals	257.54	500.00	242.46	49.9
		300.00	131.99	40.5
Other Staff Expenses	168.01			44.0 99.4
Advertising	1,231.22	203,000.00	201,768.78	
Program Management	42,883.31	83,000.00	40,116.69	48.3
Program Operations	8,084,780.71	9,783,600.00	1,698,819.29	17.4
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	9,159.47	25,000.00	15,840.53	63.4
Improvements	17,548.50	25,000.00	7,451.50	29.8
Bad Debt Expense	343.35	-	(343.35)	N/A
Total operating expenses	11,502,587.98	15,955,700.00	4,453,112.02	27.9
Operating income (loss)	22,054,815.50	7,616,100.00	14,438,715.50	189.6
		.,,	1,100,110100	
Nonoperating revenues (expenses):				
Interest Revenue	(384,263.88)	7,300.00	(391,563.88)	5,363.9
Other Miscellaneous Revenue	97,976.04	98,000.00	(23.96)	0.0
Interest Expense	(4,859,833.00)	-	(4,859,833.00)	N/A
Total nonoperating revenues (expenses)	(5,146,120.84)	105,300.00	(5,251,420.84)	4,987.1
Transfers In	-	-	-	N/A
Transfers Out	(4,558,908.31)	(457,800.00)	(4,101,108.31)	895.8
Net income (loss)	\$ 12,349,786.35	\$ 7,263,600.00	\$ 5,086,186.35	70.0
	ψ 12,343,/00.33	ψ 1,203,000.00	ψ 0,000,100.35	70.0

<sup>1</sup> Unaudited

# **AGENDA ITEM 6C**

## **RIVERSIDE COUNTY TRANSPORTATION COMMISSION**

DATE:	August 25, 2022
то:	Toll Policy and Operations Committee
FROM:	Anthony Parada, Senior Management Analyst
THROUGH:	Jennifer Crosson, Toll Operations Director
SUBJECT:	91 Express Lanes Monthly Status Reports

### **STAFF RECOMMENDATION:**

This item is for the Committee to:

- 1) Receive and file the 91 Express Lanes Monthly Reports for the six months from January to June 2022; and
- 2) Forward to the Commission for final action.

### BACKGROUND INFORMATION:

The monthly 91 Express Lanes reports for the six months from January to June 2022 are attached. The monthly reports provide information about 91 Express Lanes performance and activity. The monthly reports include information for both segments of the 91 Express Lanes in Orange and Riverside Counties.

### FISCAL IMPACT:

This item is for informational purposes only. There is no fiscal impact.

Attachments:

- 1) 91 Express Lanes Status Report for January 2022
- 2) 91 Express Lanes Status Report for February 2022
- 3) 91 Express Lanes Status Report for March 2022
- 4) 91 Express Lanes Status Report for April 2022
- 5) 91 Express Lanes Status Report for May 2022
- 6) 91 Express Lanes Status Report for June 2022



Orange County Transportation Authority Riverside County Transportation Commission





Status Report January 2022

As of January 31, 2022

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## **OPERATIONS OVERVIEW OCTA**

## TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for January 2022 was 1,347,435. This represents a daily average of 43,466 vehicles. This is a 33.9 percent increase in total traffic volume from the same period last year, which totaled 1,006,124 and was the eleventh month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for January was \$4,242,437, which represents an increase of 27.6 percent from the prior year's total of \$3,324,115. Carpool percentage for January was 23.3 percent as compared to the previous year's rate of 21.2 percent. As compared to January 2020, traffic volume and revenue both decreased by 6.8 percent. This can be attributed to the overnight closures for the Toll Entrance Gantries Infrastructure and 91 Corridor Operations Projects.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of January 2022.

	Jan-22	Jan-21	Yr 22-to-Yr 21	Jan-20	Yr 22-to-Yr 20
	MTD	MTD	%	MTD	%
Trips	Actual	Actual	Variance	Actual	Variance
Full Toll Lanes	1,032,864	793,294	30.2%	1,089,159	(5.2%)
3+ Lanes	314,571	212,830	47.8%	357,182	(11.9%)
Total Gross Trips	1,347,435	1,006,124	33.9%	1,446,341	(6.8%)
Revenue					
Full Toll Lanes	\$4,188,067	\$3,282,653	27.6%	\$4,482,172	(6.6%)
3+ Lanes	\$54,371	\$41,462	31.1%	\$71,325	(23.8%)
Total Gross Revenue	\$4,242,437	\$3,324,115	27.6%	\$4,553,497	(6.8%)
Average Revenue per Trip					
Average Full Toll Lanes	\$4.05	\$4.14	(2.2%)	\$4.12	(1.7%)
Average 3+ Lanes	\$0.17	\$0.19	(10.5%)	\$0.20	(15.0%)
Average Gross Revenue	\$3.15	\$3.30	(4.5%)	\$3.15	0.0%

## Current Month-to-Date (MTD) as of January 31, 2022



The 2022 fiscal year-to-date traffic volume increased by 44.4 percent and potential toll revenue increased by 36.9 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.09.

Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2021 through January 2022.

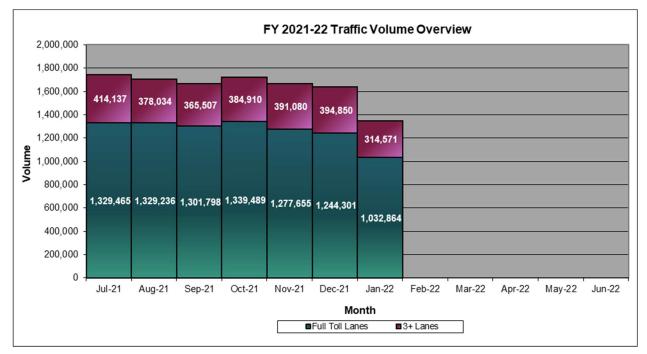
	FY 2021-22 YTD	FY 20-21 YTD	Yr-to-Yr %
Trips	Actual	Actual	Variance
Full Toll Lanes	8,854,808	6,224,785	42.3%
3+ Lanes	2,643,089	1,738,590	52.0%
Total Gross Trips	11,497,897	7,963,375	44.4%
Revenue			
Full Toll Lanes	\$35,146,324	\$25,581,396	37.4%
3+ Lanes	\$355,615	\$343,611	3.5%
Total Gross Revenue	\$35,501,939	\$25,925,008	36.9%
Average Revenue per Trip			
Average Full Toll Lanes	\$3.97	\$4.11	(3.4%)
Average 3+ Lanes	\$0.13	\$0.20	(35.0%)
Average Gross Revenue	\$3.09	\$3.26	(5.2%)

## Fiscal Year (FY) 2021-22 Year-to-Date (YTD) as of January 31, 2022

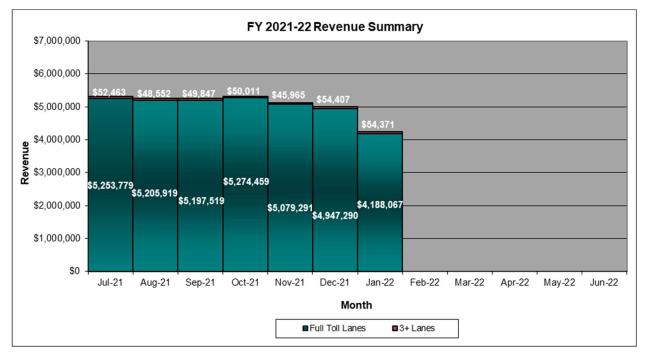


## **OCTA Traffic and Revenue Summary**

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2021-22 on a monthly basis.





## **OCTA EASTBOUND PEAK-HOUR VOLUMES**

Peak-hour traffic in the eastbound and westbound direction reached or exceeded 90 percent of defined capacity eight times during the month of January 2022. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 84 percent of defined capacity.

	Mon	day	01/03/22		Tues	day	01/04/22		Wedne	esday	01/05/22		Thursd	lay	01/06/22		Frida	у	01/07/22	!
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	372	2,302	68%	\$5.30	385	2,455	72%	\$5.30	430	2,900	85%	\$7.70	452	2,699	79%	\$8.35	535	2,916	86%
1500 - 1600	\$5.65	504	2,840	84%	\$4.75	551	3,473	<b>102%</b>	\$7.45	554	2,791	82%	\$7.45	555	3,111	<mark>92%</mark>	\$7.90	650	2,976	88%
1600 - 1700	\$5.10	395	2,392	70%	\$5.25	427	2,575	76%	\$6.50	370	2,578	76%	\$7.00	401	2,730	80%	\$6.95	448	2,667	78%
1700 - 1800	\$4.95	404	2,222	65%	\$4.90	484	2,716	80%	\$5.40	479	2,653	78%	\$6.70	508	2,702	79%	\$6.75	535	2,472	73%
1800 - 1900	\$5.65	435	1,528	45%	\$4.05	470	2,012	59%	\$4.05	443	1,714	50%	\$4.50	510	2,200	65%	\$6.75	513	1,849	54%
1900 - 2000	\$3.95	338	1,024	30%	\$3.95	354	1,210	36%	\$3.95	436	1,503	44%	\$5.75	438	1,383	41%	\$6.25	447	1,438	42%

	Mon	day	01/10/22		Tues	sday	01/11/22		Wedne	esday	01/12/22		Thursd	lay	01/13/22		Frida	у	01/14/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	341	2,356	69%	\$5.30	293	1,774	52%	\$5.30	368	2,812	83%	\$7.70	388	2,634	77%	\$8.35	489	2,853	84%
1500 - 1600	\$5.65	531	3,030	89%	\$4.75	521	3,221	95%	\$7.45	564	2,922	86%	\$7.45	556	3,162	93%	\$7.90	585	2,908	86%
1600 - 1700	\$5.10	369	2,836	83%	\$5.25	317	2,167	64%	\$6.50	399	2,771	82%	\$7.00	407	2,952	87%	\$6.95	440	2,686	79%
1700 - 1800	\$4.95	414	2,572	76%	\$4.90	434	2,752	81%	\$5.40	462	2,637	78%	\$6.70	450	2,521	74%	\$6.75	536	2,785	82%
1800 - 1900	\$5.65	461	1,725	51%	\$4.05	504	2,396	70%	\$4.05	495	2,076	61%	\$4.50	470	2,081	61%	\$6.75	583	2,260	66%
1900 - 2000	\$3.95	310	1,052	31%	\$3.95	338	1,180	35%	\$3.95	311	1,186	35%	\$5.75	364	1,221	36%	\$6.25	490	1,573	46%

	Mon	day	01/17/22		Tues	sday	01/18/22		Wedne	esday	01/19/22		Thursd	ay	01/20/22		Frida	y	01/21/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	470	2,292	67%	\$5.30	349	2,402	71%	\$5.30	377	2,833	83%	\$7.70	421	2,719	80%	\$8.35	549	3,142	<mark>92%</mark>
1500 - 1600	\$5.65	621	2,780	82%	\$4.75	556	3,515	103%	\$7.45	518	2,960	87%	\$7.45	525	2,993	88%	\$7.90	602	2,938	86%
1600 - 1700	\$5.10	141	798	23%	\$5.25	339	2,379	70%	\$6.50	418	2,990	88%	\$7.00	390	2,826	83%	\$6.95	433	2,816	83%
1700 - 1800	\$4.95	640	2,818	83%	\$4.90	488	2,870	84%	\$5.40	461	2,753	81%	\$6.70	500	2,845	84%	\$6.75	512	2,664	78%
1800 - 1900	\$5.65	432	1,557	46%	\$4.05	529	2,292	67%	\$4.05	566	2,312	68%	\$4.50	602	2,582	76%	\$6.75	641	2,445	72%
1900 - 2000	\$3.95	417	1,133	33%	\$3.95	325	1,271	37%	\$3.95	375	1,339	39%	\$5.75	409	1,502	44%	\$6.25	522	1,745	51%

	Mon	day	01/24/22		Tues	day	01/25/22		Wedne	esday	01/26/22		Thursd	ay	01/27/22		Frida	y	01/28/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	381	2,561	75%	\$5.30	397	2,551	75%	\$5.30	406	2,980	88%	\$7.70	465	2,906	85%	\$8.35	526	2,871	84%
1500 - 1600	\$5.65	510	2,992	88%	\$4.75	540	3,301	97%	\$7.45	564	2,973	87%	\$7.45	524	3,067	90%	\$7.90	605	2,880	85%
1600 - 1700	\$5.10	385	2,871	84%	\$5.25	399	2,620	77%	\$6.50	392	2,868	84%	\$7.00	376	2,834	83%	\$6.95	394	2,710	80%
1700 - 1800	\$4.95	472	2,896	85%	\$4.90	470	2,875	85%	\$5.40	465	2,803	82%	\$6.70	530	3,039	89%	\$6.75	536	2,958	87%
1800 - 1900	\$5.65	582	2,203	65%	\$4.05	659	2,959	87%	\$4.05	622	2,812	83%	\$4.50	593	2,630	77%	\$6.75	584	2,398	71%
1900 - 2000	\$3.95	374	1,273	37%	\$3.95	413	1,582	47%	\$3.95	429	1,609	47%	\$5.75	494	1,925	57%	\$6.25	471	1,510	44%

	Mon	day	01/31/22		Tues	day	02/01/22		Wedne	esday	02/02/22		Thursd	ay	02/03/22		Frida	y	02/04/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	396	2,651	75%																
1500 - 1600	\$5.65	496	2,984	88%																
1600 - 1700	\$5.10	430	2,986	84%																
1700 - 1800	\$4.95	497	3,032	85%																
1800 - 1900	\$5.65	539	2,300	65%																
1900 - 2000	\$3.95	391	1,288	37%																



## OCTA WESTBOUND PEAK-HOUR VOLUMES

	Mone	day	01/03/22		Tues	sday	01/04/22		Wedne	esday	01/05/22		Thurso	lay	01/06/22		Frid	ay	01/07/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	362	1,135	33%	\$3.15	390	1,226	36%	\$3.15	399	1,247	37%	\$3.15	385	1,189	35%	\$3.15	342	1,042	31%
0500 - 0600	\$5.10	557	2,198	65%	\$5.10	642	2,402	71%	\$5.10	628	2,377	70%	\$5.10	609	2,333	69%	\$4.85	523	2,072	61%
0600 - 0700	\$5.30	426	1,885	55%	\$5.30	476	2,192	64%	\$5.30	497	2,403	71%	\$5.30	494	2,144	63%	\$5.10	436	1,888	56%
0700 - 0800	\$5.80	280	1,340	39%	\$5.80	375	1,921	57%	\$5.80	394	2,278	67%	\$5.80	357	1,683	50%	\$5.65	346	1,629	48%
0800 - 0900	\$5.30	240	1,390	41%	\$5.30	233	1,506	44%	\$5.30	307	2,222	65%	\$5.30	268	1,626	48%	\$5.10	219	1,436	42%
0900 - 1000	\$4.20	301	1,448	43%	\$4.20	243	1,477	43%	\$4.20	307	2,023	60%	\$4.20	300	1,582	47%	\$4.20	248	1,451	43%

	Mon	day	01/10/22		Tues	day	01/11/22		Wedne	esday	01/12/22		Thurso	day	01/13/22		Frid	ay	01/14/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	381	1,224	36%	\$3.15	399	1,232	36%	\$3.15	407	1,208	36%	\$3.15	395	1,174	35%	\$3.15	363	1,043	31%
0500 - 0600	\$5.10	628	2,515	74%	\$5.10	628	2,476	73%	\$5.10	629	2,468	73%	\$5.10	637	2,371	70%	\$4.85	554	2,201	65%
0600 - 0700	\$5.30	507	2,286	67%	\$5.30	514	2,343	69%	\$5.30	513	2,263	67%	\$5.30	524	2,315	68%	\$5.10	440	1,916	56%
0700 - 0800	\$5.80	381	1,841	54%	\$5.80	420	1,936	57%	\$5.80	403	1,850	54%	\$5.80	411	1,967	58%	\$5.65	350	1,646	48%
0800 - 0900	\$5.30	265	1,698	50%	\$5.30	244	1,723	51%	\$5.30	242	1,780	52%	\$5.30	253	1,781	52%	\$5.10	212	1,609	47%
0900 - 1000	\$4.20	230	1,399	41%	\$4.20	217	1,596	47%	\$4.20	207	1,563	46%	\$4.20	227	1,501	44%	\$4.20	259	1,556	46%

	Mone	day	01/17/22		Tues	day	01/18/22		Wedne	esday	01/19/22		Thurso	lay	01/20/22		Frid	ay	01/21/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	297	935	28%	\$3.15	416	1,238	36%	\$3.15	418	1,209	36%	\$3.15	422	1,188	35%	\$3.15	335	1,001	29%
0500 - 0600	\$5.10	427	1,744	51%	\$5.10	649	2,525	74%	\$5.10	648	2,464	72%	\$5.10	677	2,395	70%	\$4.85	619	2,228	66%
0600 - 0700	\$5.30	274	1,375	40%	\$5.30	510	2,374	70%	\$5.30	552	2,406	71%	\$5.30	571	2,414	71%	\$5.10	492	2,103	62%
0700 - 0800	\$5.80	224	1,213	36%	\$5.80	449	2,229	66%	\$5.80	450	2,126	63%	\$5.80	437	2,090	61%	\$5.65	383	1,857	55%
0800 - 0900	\$5.30	276	1,391	41%	\$5.30	258	2,079	61%	\$5.30	229	1,792	53%	\$5.30	246	1,790	53%	\$5.10	283	1,839	54%
0900 - 1000	\$4.20	387	1,577	46%	\$4.20	226	1,634	48%	\$4.20	205	1,587	47%	\$4.20	227	1,715	50%	\$4.20	234	1,523	45%

	Mone	day	01/24/22		Tues	day	01/25/22		Wedne	esday	01/26/22		Thurso	lay	01/27/22		Frid	ay	01/28/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	421	1,305	38%	\$3.15	453	1,338	39%	\$3.15	433	1,280	38%	\$3.15	447	1,346	40%	\$3.15	358	1,112	33%
0500 - 0600	\$5.10	697	2,641	78%	\$5.10	695	2,864	84%	\$5.10	678	2,606	77%	\$5.10	677	2,622	77%	\$4.85	631	2,368	70%
0600 - 0700	\$5.30	592	2,596	76%	\$5.30	534	2,519	74%	\$5.30	598	2,593	76%	\$5.30	547	2,542	75%	\$5.10	523	2,230	66%
0700 - 0800	\$5.80	492	2,423	71%	\$5.80	605	2,818	83%	\$5.80	508	2,335	69%	\$5.80	445	2,216	65%	\$5.65	442	1,879	55%
0800 - 0900	\$5.30	279	2,007	59%	\$5.30	285	2,144	63%	\$5.30	278	2,137	63%	\$5.30	260	1,994	59%	\$5.10	302	1,872	55%
0900 - 1000	\$4.20	237	1,772	52%	\$4.20	224	1,790	53%	\$4.20	52	606	18%	\$4.20	234	1,863	55%	\$4.20	270	1,784	52%

	Mone	day	01/31/22		Tues	sday	02/01/22		Wedne	esday	02/02/22		Thurso	lay	02/03/22		Frid	ay	02/04/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	417	1,268	38%																
0500 - 0600	\$5.10	672	2,532	78%																
0600 - 0700	\$5.30	598	2,634	76%																
0700 - 0800	\$5.80	484	2,384	71%																
0800 - 0900	\$5.30	221	1,880	59%																
0900 - 1000	\$4.20	229	1,715	52%																



## OCTA OPERATIONAL HIGHLIGHTS

## 91 Express Lanes Back-Office System (BOS) Development Update

In February 2021, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC (Agencies) and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation.

To address the potential delay of transitioning to the new operating agreement, in October 2019, an amendment to the existing operating agreement was executed which allowed for six one-month extension periods, from July 1, 2021 through December 31, 2021. In anticipation the transition will not occur by December 31, in October 2021, both the OCTA and RCTC Board of Directors approved a subsequent amendment which allowed for three one-month extensions, commencing January 1, 2022 through March 31, 2022. In January, the Agencies provided notice to CUSA that the second extension period, commencing February 1, 2022 through February 28, 2022 will be exercised. The Agencies intend to exercise the one-month options until the transition to the new back-office system occurs, which is anticipated to begin March 4, 2022 with go-live on March 7, 2022.

## 91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA entered into an agreement with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances (Northbound 55, Eastbound 91 and Westbound 91) of the OCTA 91 Express Lanes. Caltrans advertised and awarded the project in March 2021 and May 2021, respectively. In June, the contract was executed and the project kickoff meeting was held in July. Pre-construction activities began in August and was followed with construction activities which commenced in September. In December, staff was notified of a drainage conflict with where the new Westbound 91 gantry was to be installed. Staff is working with the Plans, Specifications, and Estimates consultant and Caltrans to address the issue. The project is anticipated to be completed in early 2022. During the construction period, overnight closures and possibly, a few full weekend closures, will occur. Upon completion of the infrastructure project, Kapsch TrafficCom USA, Inc., the toll lanes system integrator for the 91 Express Lanes, will install new Electronic Toll and Traffic Management system equipment onto the new gantries.



## FINANCIAL HIGHLIGHTS OCTA

#### 91 Express Lanes Operating Statement

		YTD as of :	 1/31/2022	YTD Varia	ance
Description		Actual <sup>(1)</sup>	Budget <sup>(1)</sup>	Dollar \$	Percent (%
Operating revenues:					
Toll Revenue	\$	32,596,155.74	\$ 23,818,650.00	\$ 8,777,505.74	36.9
Fee Revenue	<u> </u>	3,561,713.77	1,807,732.00	1,753,981.77	97.0
Total operating revenues		36,157,869.51	25,626,382.00	10,531,487.51	41.1
Operating expenses:	r –				
Contracted Services		3,867,657.63	4,475,296.00	607,638.37	13.6
Administrative Fee		1,577,303.00	1,821,022.00	243,719.00	13.4
Other Professional Services		265,198.52	2,088,994.00	1,823,795.48	87.3
Credit Card Processing Fees		850,381.01	666,380.00	(184,001.01)	(27.6
Toll Road Account Servicing		292,758.35	581,600.00	288,841.65	49.7
<b>9</b>					
Other Insurance Expense Toll Road Maintenance Supply Repairs		268,526.72 468,624.95	145,775.00 1,599,120.00	(122,751.72) 1,130,495.05	(84.2
Patrol Services					18.0
		525,847.95	641,410.00	115,562.05	37.6
Building Equipment Repairs and Maint 6C Transponders		263,341.14	421,691.00	158,349.86	
Other Services (5)		(770.050.00)	37,500.00	37,500.00	100.0
		(779,250.00)	506,000.00	1,285,250.00	254.0
Utilities		38,790.19	35,412.00	(3,378.19)	(9.5
Office Expense		261.18	200,648.00	200,386.82	99.9
Bad Debt Expense		77,046.94	-	(77,046.94)	N/A
Miscellaneous <sup>(2)</sup>		18,272.18	94,124.00	75,851.82	80.6
Leases		239,747.39	288,638.00	48,890.61	16.9
Total operating expenses		7,974,507.15	13,603,610.00	5,629,102.85	41.4
Depreciation and Amortization <sup>(3)</sup>		1,887,259.63	-	(1,887,259.63)	N/A
Operating income (loss)	<u> </u>	26,296,102.73	12,022,772.00	14,273,330.73	118.7
operating income (1033)		20,230,102.13	 12,022,112.00	 14,213,330.13	110.7
Nonoperating revenues (expenses):					
Reimbursement from Other Agencies		133,097.54	-	133,097,54	N/A
Interest Income		1,534,278.88	1,003,471.00	530,807.88	52.9
Interest Expense		(2,318,762.31)	(2,022,413.00)	(296,349.31)	(14.7
Other		7,291.20	-	7,291.20	N/A
Total nonoperating revenues (expenses)		(644,094.69)	(1,018,942.00)	374,847.31	36.8
Transfers In		-	-	-	N/A
Transfers Out <sup>(4)</sup>		(4,829,664.18)	(3,865,805.00)	(963,859.18)	(24.9
Net income (loss)	\$	20,822,343.86	\$ 7,138,025.00	\$ 13,684,318.86	191.7

<sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

<sup>5</sup> Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

## **Capital Asset Activity**

During the eight months ending February 28, 2022, capital asset activities included payment of \$364,399 attributing to the Electronic Toll and Traffic Management system project.



## **OPERATIONS OVERVIEW RCTC**

## TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for January 2022 was 1,134,131. This represents a daily average of 36,585 vehicles. This is a 34.2 percent increase in total traffic volume from the same period last year, which totaled 845,056 and was the eleventh month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for January was \$4,493,112, which represents an increase of 55.1 percent from the prior year's total of \$2,897,557. Carpool percentage for January was 22 percent as compared to the previous year's rate of 20.3 percent. As compared to January 2020, traffic volume decreased by 10.4 percent and revenue decreased by 22.9 percent. This can be attributed to the overnight closures for the 91 Corridor Operations Project.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of January 2022.

	JAN-22	Stantec			JAN-21	Yr-to-Yr	JAN-20	Yr 22-to-Yr 20
	MTD	MTD	#	%	MTD	%	MTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance	Actual	Variance
Full Toll Lanes	885,039	914,457	(29,418)	(3.2%)	673,879	31.3%	973,936	(9.1%)
3+ Lanes	249,092	318,543	(69,451)	(21.8%)	171,177	45.5%	291,433	(14.5%)
Total Gross Trips	1,134,131	1,233,000	(98,869)	(8.0%)	845,056	34.2%	1,265,369	(10.4%)
Revenue								
Full Toll Lanes	\$4,452,463	\$4,050,257	\$402,205	9.9%	\$2,867,125	55.3%	\$5,789,888	(23.1%)
3+ Lanes	\$40,650	\$0	\$40,650		\$30,432	33.6%	\$37,514	8.4%
Total Gross Revenue	\$4,493,112	\$4,050,257	\$442,855	10.9%	\$2,897,557	55.1%	\$5,827,403	(22.9%)
Average Revenue per T	rip							
Average Full Toll Lanes	\$5.03	\$4.43	\$0.60	13.5%	\$4.25	18.4%	\$5.94	(15.3%)
Average 3+ Lanes	\$0.16	\$0.00	\$0.16		\$0.18	(11.1%)	\$0.13	23.1%
Average Gross Revenue	\$3.96	\$3.28	\$0.68	20.7%	\$3.43	15.5%	\$4.61	(14.1%)

## Current Month-to-Date as of January 31, 2022



The 2022 fiscal year-to-date traffic volume increased by 46 percent and potential toll revenue increased by 59.2 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.71.

Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2021 through January 2022.

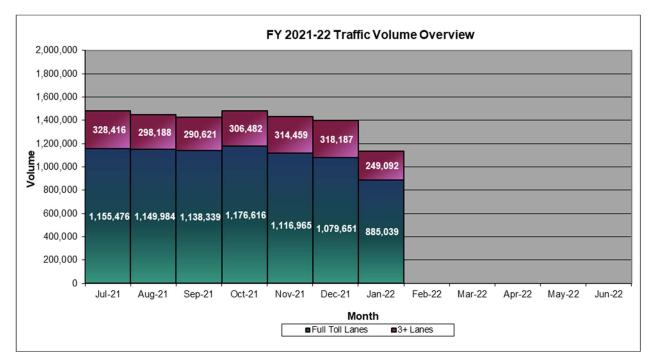
	FY 2021-22	Stantec			FY 2020-21	Yr-to-Yr
	YTD	YTD	#	%	YTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance
Full Toll Lanes	7,702,079	6,532,757	1,169,322	17.9%	5,325,250	44.6%
3+ Lanes	2,105,446	2,311,200	(205,754)	(8.9%)	1,392,469	51.2%
Total Gross Trips	9,807,525	8,843,957	963,568	10.9%	6,717,719	46.0%
Revenue						
Full Toll Lanes	\$36,118,361	\$28,343,514	\$7,774,846	27.4%	\$22,627,133	59.6%
3+ Lanes	\$284,403	\$0	\$284,403		\$244,494	16.3%
Total Gross Revenue	\$36,402,763	\$28,343,514	\$8,059,249	28.4%	\$22,871,627	59.2%
Average Revenue per T	rip					
Average Full Toll Lanes	\$4.69	\$4.34	\$0.35	8.1%	\$4.25	10.4%
Average 3+ Lanes	\$0.14	\$0.00	\$0.14		\$0.18	(22.2%)
Average Gross Revenue	\$3.71	\$3.20	\$0.51	15.9%	\$3.40	9.1%

## FY 2021-22 Year-to-Date as of January 31, 2022

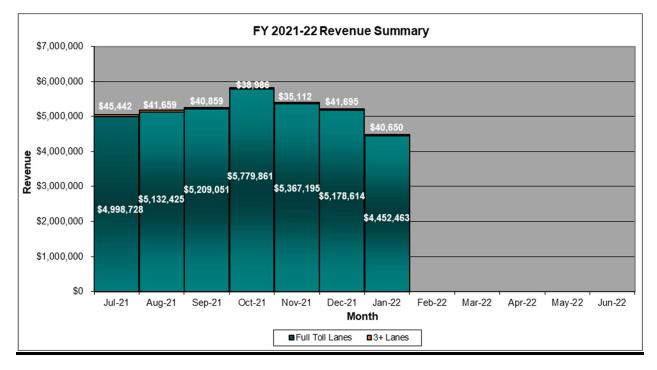


## **RCTC Traffic and Revenue Summary**

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.





## **RCTC PEAK-HOUR VOLUMES**

In January, no toll rates were adjusted. RCTC evaluates traffic volumes for peak period hours and adjusts rates according to the toll rate policy.

## **RCTC EASTBOUND PEAK-HOUR VOLUMES**

Eastbound PM Peak - County Line to McKinley

Euotbouii																									
	Monda	ıy		01/03/2	22	Tuesday	/		01/04/2	2	Wednes	sday		01/05/2	2	Thursda	iy		01/06/2	22	Friday			01/07/2	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	174	823	997	С	\$7.05	172	878	1,050	D	\$9.15	180	895	1,075	D	\$12.25	190	917	1,107	D	\$26.80	242	931	1,173	D
1500 - 1600	\$8.45	231	879	1,110	D	\$10.50	235	916	1,151	D	\$13.55	225	839	1,064	D	\$16.60	218	892	1,110	D	\$26.50	288	914	1,202	Е
1600 - 1700	\$7.05	198	715	913	С	\$5.45	212	911	1,123	D	\$7.05	206	909	1,115	D	\$8.45	196	931	1,127	D	\$15.60	235	887	1,122	D
1700 - 1800	\$5.45	160	673	833	С	\$5.45	190	862	1,052	D	\$5.45	182	717	899	С	\$5.45	220	802	1,022	D	\$7.40	234	800	1,034	D
1800 - 1900	\$5.45	210	435	645	В	\$5.45	207	643	850	С	\$5.45	148	509	657	В	\$5.45	241	714	955	С	\$5.45	240	637	877	С
1900 - 2000	\$2.30	126	281	407	В	\$4.25	161	345	506	В	\$4.25	215	497	712	В	\$5.45	190	407	597	В	\$4.25	202	432	634	В

	Monda	у		01/10/	22	Tuesday	/		01/11/2	2	Wednes	sday		01/12/2	2	Thursda	ay		01/13/2	22	Friday			01/14/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	166	790	956	С	\$7.05	138	715	853	С	\$9.15	168	919	1,087	D	\$12.25	161	888	1,049	D	\$26.80	320	1,029	1,349	F
1500 - 1600	\$8.45	219	921	1,140	D	\$10.50	208	844	1,052	D	\$13.55	227	863	1,090	D	\$16.60	244	919	1,163	D	\$26.50	299	952	1,251	Е
1600 - 1700	\$7.05	195	867	1,062	D	\$5.45	188	900	1,088	D	\$7.05	204	889	1,093	D	\$8.45	216	912	1,128	D	\$15.60	301	928	1,229	Е
1700 - 1800	\$5.45	182	727	909	С	\$5.45	182	783	965	С	\$5.45	187	772	959	С	\$5.45	184	883	1,067	D	\$7.40	245	928	1,173	D
1800 - 1900	\$5.45	176	541	717	В	\$5.45	211	731	942	С	\$5.45	205	659	864	С	\$5.45	187	710	897	С	\$5.45	284	751	1,035	D
1900 - 2000	\$2.30	115	262	377	А	\$4.25	146	421	567	В	\$4.25	122	361	483	В	\$5.45	152	387	539	В	\$4.25	273	627	900	С

	Monda	у		01/17/	22	Tuesday	/		01/18/22	2	Wednes	day		01/19/2	2	Thursda	ay		01/20/	22	Friday			01/21/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	229	814	1,043	D	\$7.05	165	863	1,028	D	\$9.15	180	950	1,130	D	\$12.25	201	953	1,154	D	\$26.80	263	1,035	1,298	Е
1500 - 1600	\$8.45	277	856	1,133	D	\$10.50	254	937	1,191	D	\$13.55	228	925	1,153	D	\$16.60	225	923	1,148	D	\$26.50	308	903	1,211	Е
1600 - 1700	\$7.05	82	313	395	А	\$5.45	179	926	1,105	D	\$7.05	215	941	1,156	D	\$8.45	179	942	1,121	D	\$15.60	250	913	1,163	D
1700 - 1800	\$5.45	275	837	1,112	D	\$5.45	223	832	1,055	D	\$5.45	199	809	1,008	D	\$5.45	204	885	1,089	D	\$7.40	213	871	1,084	D
1800 - 1900	\$5.45	274	666	940	С	\$5.45	222	737	959	С	\$5.45	227	703	930	С	\$5.45	250	773	1,023	D	\$5.45	295	763	1,058	D
1900 - 2000	\$2.30	174	342	516	В	\$4.25	135	367	502	В	\$4.25	151	440	591	В	\$5.45	156	534	690	В	\$4.25	227	688	915	С

	Monda	у		01/24/	22	Tuesday	1		01/25/22	2	Wednes	day		01/26/2	2	Thursda	ay		01/27/	22	Friday			01/28/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	167	887	1,054	D	\$7.05	184	896	1,080	D	\$9.15	181	978	1,159	D	\$12.25	214	982	1,196	D	\$26.80	244	949	1,193	D
1500 - 1600	\$8.45	203	889	1,092	D	\$10.50	255	855	1,110	D	\$13.55	234	910	1,144	D	\$16.60	249	875	1,124	D	\$26.50	283	878	1,161	D
1600 - 1700	\$7.05	187	876	1,063	D	\$5.45	221	912	1,133	D	\$7.05	208	975	1,183	D	\$8.45	200	1,003	1,203	Е	\$15.60	262	824	1,086	D
1700 - 1800	\$5.45	192	803	995	С	\$5.45	197	912	1,109	D	\$5.45	168	845	1,013	D	\$5.45	218	885	1,103	D	\$7.40	216	902	1,118	D
1800 - 1900	\$5.45	222	696	918	С	\$5.45	243	859	1,102	D	\$5.45	274	831	1,105	D	\$5.45	239	706	945	С	\$5.45	261	843	1,104	D
1900 - 2000	\$2.30	155	419	574	В	\$4.25	198	552	750	В	\$4.25	191	557	748	В	\$5.45	226	747	973	С	\$4.25	167	486	653	В

	Monda	у		01/31/	22	Tuesday	/		02/01/2	2	Wednes	sday		02/02/2	2	Thursd	ay		02/03/	22	Friday			02/04/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	179	934	1,113	D																				
1500 - 1600	\$8.45	225	896	1,121	D																				
1600 - 1700	\$7.05	175	963	1,138	D																				
1700 - 1800	\$5.45	173	897	1,070	D																				
1800 - 1900	\$5.45	231	748	979	С																				
1900 - 2000	\$2.30	178	429	607	В																				



Eastbound PM Peak - County Line to 15 SB Ontario

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	Monda	у		01/03/	22	Tuesday	/		01/04/2	2	Wednes	sday		01/05/2	2	Thursda	ay		01/06/	22	Friday			01/07/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	102	517	619	В	\$5.45	107	596	703	В	\$5.45	134	668	802	С	\$5.45	106	639	745	В	\$5.45	145	660	805	С
1500 - 1600	\$5.45	123	617	740	В	\$5.45	131	690	821	С	\$5.45	127	687	814	С	\$5.45	136	706	842	С	\$5.45	138	612	750	В
1600 - 1700	\$3.00	106	553	659	В	\$5.45	115	615	730	В	\$5.45	116	631	747	В	\$5.45	105	613	718	В	\$3.00	124	591	715	В
1700 - 1800	\$3.00	117	423	540	В	\$3.00	134	594	728	В	\$3.00	128	488	616	В	\$3.00	142	560	702	В	\$3.00	132	499	631	В
1800 - 1900	\$3.00	132	335	467	В	\$3.00	120	476	596	В	\$3.00	112	398	510	В	\$3.00	143	513	656	В	\$3.00	142	367	509	В
1900 - 2000	\$3.00	90	217	307	А	\$3.00	118	300	418	В	\$3.00	158	415	573	В	\$3.00	130	294	424	В	\$3.00	111	288	399	Α

	Monda	у		01/10/	22	Tuesday	/		01/11/2	2	Wednes	sday		01/12/2	2	Thursda	ay		01/13/	22	Friday			01/14/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	92	585	677	В	\$5.45	79	525	604	В	\$5.45	130	690	820	С	\$5.45	116	612	728	В	\$5.45	140	773	913	С
1500 - 1600	\$5.45	120	658	778	В	\$5.45	114	667	781	В	\$5.45	120	665	785	В	\$5.45	117	670	787	В	\$5.45	113	554	667	В
1600 - 1700	\$3.00	111	585	696	В	\$5.45	106	635	741	В	\$5.45	111	562	673	В	\$5.45	96	606	702	В	\$3.00	103	574	677	В
1700 - 1800	\$3.00	110	548	658	В	\$3.00	116	536	652	В	\$3.00	119	563	682	В	\$3.00	95	605	700	В	\$3.00	136	629	765	В
1800 - 1900	\$3.00	141	399	540	В	\$3.00	136	551	687	В	\$3.00	109	474	583	В	\$3.00	98	522	620	В	\$3.00	123	497	620	В
1900 - 2000	\$3.00	110	251	361	А	\$3.00	99	322	421	В	\$3.00	96	286	382	А	\$3.00	93	314	407	В	\$3.00	123	386	509	В

	Monda	у		01/17/	22	Tuesday	/		01/18/2	2	Wednes	sday		01/19/2	2	Thursda	ay		01/20/	22	Friday			01/21/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	142	510	652	В	\$5.45	105	608	713	В	\$5.45	124	655	779	В	\$5.45	114	634	748	В	\$5.45	134	721	855	С
1500 - 1600	\$5.45	144	584	728	В	\$5.45	119	711	830	С	\$5.45	100	721	821	С	\$5.45	102	692	794	В	\$5.45	121	647	768	В
1600 - 1700	\$3.00	45	167	212	А	\$5.45	100	615	715	В	\$5.45	123	639	762	В	\$5.45	102	626	728	В	\$3.00	100	631	731	В
1700 - 1800	\$3.00	148	639	787	В	\$3.00	120	562	682	В	\$3.00	120	593	713	В	\$3.00	115	614	729	В	\$3.00	120	525	645	В
1800 - 1900	\$3.00	176	465	641	В	\$3.00	135	514	649	В	\$3.00	145	470	615	В	\$3.00	136	574	710	В	\$3.00	164	534	698	В
1900 - 2000	\$3.00	111	258	369	А	\$3.00	104	311	415	В	\$3.00	118	345	463	В	\$3.00	106	391	497	В	\$3.00	165	368	533	В

	Monda	у		01/24/	22	Tuesday	/		01/25/2	2	Wednes	sday		01/26/2	2	Thursda	ay		01/27/	22	Friday			01/28/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	117	649	766	В	\$5.45	110	721	831	С	\$5.45	97	713	810	С	\$5.45	117	706	823	С	\$5.45	151	796	947	С
1500 - 1600	\$5.45	98	670	768	В	\$5.45	115	678	793	В	\$5.45	116	744	860	С	\$5.45	124	696	820	С	\$5.45	143	628	771	В
1600 - 1700	\$3.00	104	613	717	В	\$5.45	100	592	692	В	\$5.45	90	613	703	В	\$5.45	105	640	745	В	\$3.00	115	626	741	В
1700 - 1800	\$3.00	121	607	728	В	\$3.00	106	629	735	В	\$3.00	99	615	714	В	\$3.00	102	679	781	В	\$3.00	106	662	768	В
1800 - 1900	\$3.00	128	518	646	В	\$3.00	175	652	827	С	\$3.00	156	595	751	В	\$3.00	112	488	600	В	\$3.00	160	560	720	В
1900 - 2000	\$3.00	115	284	399	А	\$3.00	107	458	565	В	\$3.00	125	430	555	В	\$3.00	158	572	730	В	\$3.00	84	325	409	В

	Mon	day		01/31/	22	Tues	day		02/01/2	2	Wedne	esday		02/02/2	22	Thur	sday		02/03/	22	Frid	lay		02/04/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	102	687	789	В																				
1500 - 1600	\$5.45	114	664	778	В																				
1600 - 1700	\$3.00	96	653	749	В																				
1700 - 1800	\$3.00	101	654	755	В																				
1800 - 1900	\$3.00	137	576	713	В																				
1900 - 2000	\$3.00	111	324	435	В																				



## **RCTC WESTBOUND PEAK-HOUR VOLUMES**

#### Westbound AM Peak - McKinley to County Line

	Monday			01/03/	22	Tuesday	1		01/04/	22	Wednes	sday		01/05/2	22	Thursda	ıy		01/06/	22	Friday			01/07/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	174	420	594	В	\$2.30	167	481	648	В	\$2.30	191	441	632	В	\$2.30	170	448	618	В	\$2.30	146	414	560	В
0500 - 0600	\$11.20	327	887	1,214	Е	\$11.20	304	1053	1,357	F	\$11.20	338	1061	1,399	F	\$9.45	312	1,044	1,356	F	\$5.45	242	968	1,210	Е
0600 - 0700	\$17.30	220	703	923	С	\$18.30	217	908	1,125	D	\$18.30	223	974	1,197	D	\$17.30	211	904	1,115	D	\$10.45	183	816	999	С
0700 - 0800	\$14.30	204	711	915	С	\$14.30	214	942	1,156	D	\$14.30	250	1058	1,308	Е	\$13.30	214	880	1,094	D	\$9.40	195	817	1,012	D
0800 - 0900	\$9.40	147	706	853	С	\$10.40	135	770	905	С	\$10.40	165	1038	1,203	Е	\$9.40	137	835	972	С	\$5.45	103	672	775	В
0900 - 1000	\$5.45	145	608	753	В	\$7.05	125	583	708	В	\$7.05	143	743	886	С	\$7.05	144	638	782	В	\$4.25	122	598	720	В

	Monday			01/10/2	22	Tuesday	/		01/11/	22	Wednes	day		01/12/2	22	Thursda	iy		01/13/	22	Friday			01/14/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	ноу	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	150	493	643	В	\$2.30	173	457	630	В	\$2.30	162	492	654	В	\$2.30	187	433	620	В	\$2.30	176	398	574	В
0500 - 0600	\$11.20	309	1,156	1,465	F	\$11.20	313	1047	1,360	F	\$11.20	294	1060	1,354	F	\$9.45	347	982	1,329	Е	\$5.45	286	912	1,198	D
0600 - 0700	\$17.30	244	919	1,163	D	\$18.30	244	926	1,170	D	\$18.30	229	913	1,142	D	\$17.30	276	866	1,142	D	\$10.45	231	737	968	С
0700 - 0800	\$14.30	240	824	1,064	D	\$14.30	226	871	1,097	D	\$14.30	216	836	1,052	D	\$13.30	232	852	1,084	D	\$9.40	219	777	996	С
0800 - 0900	\$9.40	131	837	968	С	\$10.40	135	789	924	С	\$10.40	117	845	962	С	\$9.40	148	804	952	С	\$5.45	131	735	866	С
0900 - 1000	\$5.45	112	625	737	В	\$7.05	111	689	800	В	\$7.05	110	646	756	В	\$7.05	117	568	685	В	\$4.25	116	588	704	в

	Monday			01/17/2	22	Tuesday	1		01/18/2	22	Wednes	day		01/19/2	22	Thursda	iy		01/20/	22	Friday			01/21/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	147	381	528	В	\$2.30	208	465	673	В	\$2.30	193	448	641	В	\$2.30	191	405	596	В	\$2.30	154	333	487	В
0500 - 0600	\$11.20	202	811	1,013	D	\$11.20	349	1,110	1,459	F	\$11.20	331	1,110	1,441	F	\$9.45	367	1,046	1,413	F	\$5.45	324	973	1,297	Е
0600 - 0700	\$17.30	132	621	753	В	\$18.30	265	994	1,259	Е	\$18.30	284	960	1,244	Е	\$17.30	282	941	1,223	Е	\$10.45	240	857	1,097	D
0700 - 0800	\$14.30	116	620	736	В	\$14.30	311	1,041	1,352	F	\$14.30	279	941	1,220	Е	\$13.30	269	913	1,182	D	\$9.40	271	760	1,031	D
0800 - 0900	\$9.40	158	586	744	В	\$10.40	143	981	1,124	D	\$10.40	133	901	1,034	D	\$9.40	119	863	982	С	\$5.45	146	792	938	С
0900 - 1000	\$5.45	203	587	790	В	\$7.05	123	672	795	В	\$7.05	109	660	769	В	\$7.05	116	706	822	С	\$4.25	128	560	688	В

	Monday			01/24/2	22	Tuesday	1		01/25/2	22	Wednes	day		01/26/2	22	Thursda	iy		01/27/	22	Friday			01/28/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	195	475	670	В	\$2.30	209	457	666	В	\$2.30	202	438	640	В	\$2.30	216	491	707	В	\$2.30	197	431	628	В
0500 - 0600	\$11.20	395	1,091	1,486	F	\$11.20	375	1,031	1,406	F	\$11.20	381	1,118	1,499	F	\$9.45	326	1,172	1,498	F	\$5.45	352	1,000	1,352	F
0600 - 0700	\$17.30	294	1,006	1,300	Е	\$18.30	247	850	1,097	D	\$18.30	334	1,038	1,372	F	\$17.30	275	1,054	1,329	Е	\$10.45	262	882	1,144	D
0700 - 0800	\$14.30	320	1,080	1,400	F	\$14.30	405	1,318	1,723	F	\$14.30	319	974	1,293	Е	\$13.30	280	958	1,238	Е	\$9.40	269	798	1,067	D
0800 - 0900	\$9.40	138	944	1,082	D	\$10.40	164	1,059	1,223	Е	\$10.40	149	949	1,098	D	\$9.40	147	931	1,078	D	\$5.45	161	836	997	С
0900 - 1000	\$5.45	132	855	987	С	\$7.05	115	725	840	С	\$7.05	113	799	912	С	\$7.05	118	763	881	С	\$4.25	134	718	852	С

	Monday			01/31/	22	Tuesda	/		02/01/	22	Wednes	day		02/02/	22	Thursda	iy		02/03/	22	Friday			02/04/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	199	464	663	В																				
0500 - 0600	\$11.20	365	1,072	1,437	F																				
0600 - 0700	\$17.30	332	1,017	1,349	Е																				
0700 - 0800	\$14.30	270	1,092	1,362	F																				
0800 - 0900	\$9.40	111	912	1,023	D																				
0900 - 1000	\$5.45	134	760	894	С																				



#### Westbound AM Peak - I-15 North to County Line

	Monday			01/03/2	22	Tuesday	/		01/04/	22	Wednes	day		01/05/2	22	Thursda	ıy		01/06/	22	Friday			01/07/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	150	404	554	В	\$3.00	132	446	578	В	\$3.00	146	450	596	В	\$3.00	121	438	559	В	\$3.00	112	368	480	В
0500 - 0600	\$7.00	195	870	1,065	D	\$7.00	171	998	1,169	D	\$7.00	185	971	1,156	D	\$5.45	161	1,010	1,171	D	\$5.45	149	813	962	С
0600 - 0700	\$9.00	171	802	973	С	\$9.00	191	948	1,139	D	\$9.00	204	979	1,183	D	\$7.00	184	951	1,135	D	\$7.00	154	853	1,007	D
0700 - 0800	\$9.00	108	656	764	В	\$9.00	128	860	988	С	\$9.00	140	960	1,100	D	\$7.00	122	798	920	С	\$7.00	107	706	813	С
0800 - 0900	\$7.00	97	564	661	В	\$7.00	97	693	790	В	\$7.00	123	890	1,013	D	\$5.45	91	731	822	С	\$5.45	89	618	707	В
0900 - 1000	\$5.45	114	526	640	В	\$5.45	102	572	674	В	\$5.45	127	658	785	В	\$3.00	120	660	780	В	\$3.00	101	549	650	В

	Monday			01/10/2	22	Tuesday	/		01/11/	22	Wednes	day		01/12/2	22	Thursda	ay		01/13/	22	Friday			01/14/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	130	471	601	В	\$3.00	141	427	568	В	\$3.00	138	397	535	В	\$3.00	140	380	520	В	\$3.00	126	354	480	В
0500 - 0600	\$7.00	165	1,029	1,194	D	\$7.00	186	1029	1,215	Е	\$7.00	182	979	1,161	D	\$5.45	213	954	1,167	D	\$5.45	193	844	1,037	D
0600 - 0700	\$9.00	190	996	1,186	D	\$9.00	178	998	1,176	D	\$9.00	170	983	1,153	D	\$7.00	203	896	1,099	D	\$7.00	143	800	943	С
0700 - 0800	\$9.00	165	898	1,063	D	\$9.00	135	936	1,071	D	\$9.00	116	845	961	С	\$7.00	154	837	991	С	\$7.00	124	702	826	С
0800 - 0900	\$7.00	105	771	876	С	\$7.00	108	814	922	С	\$7.00	89	827	916	С	\$5.45	97	778	875	С	\$5.45	82	672	754	В
0900 - 1000	\$5.45	99	563	662	В	\$5.45	82	665	747	В	\$5.45	93	641	734	В	\$3.00	85	633	718	В	\$3.00	101	615	716	В

	Monday	,		01/17/	22	Tuesday	/		01/18/2	22	Wednes	day		01/19/2	22	Thursda	ay		01/20/	22	Friday			01/21/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	113	315	428	В	\$3.00	141	426	567	В	\$3.00	148	412	560	В	\$3.00	159	415	574	В	\$3.00	134	366	500	В
0500 - 0600	\$7.00	122	742	864	С	\$7.00	192	1,046	1,238	Е	\$7.00	192	1,002	1,194	D	\$5.45	229	925	1,154	D	\$5.45	210	842	1,052	D
0600 - 0700	\$9.00	90	637	727	В	\$9.00	199	1,030	1,229	Е	\$9.00	202	1,011	1,213	Е	\$7.00	236	963	1,199	D	\$7.00	188	794	982	С
0700 - 0800	\$9.00	73	534	607	В	\$9.00	171	979	1,150	D	\$9.00	181	952	1,133	D	\$7.00	134	904	1,038	D	\$7.00	136	760	896	С
0800 - 0900	\$7.00	82	551	633	В	\$7.00	105	886	991	С	\$7.00	91	807	898	С	\$5.45	100	861	961	С	\$5.45	126	745	871	С
0900 - 1000	\$5.45	122	524	646	В	\$5.45	84	696	780	В	\$5.45	80	687	767	В	\$3.00	107	697	804	С	\$3.00	106	620	726	В

	Monday			01/24/	22	Tuesday	1		01/25/2	22	Wednes	day		01/26/2	22	Thursda	iy	01/27/22		22	Friday		01/28/22		
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	159	445	604	В	\$3.00	179	461	640	В	\$3.00	167	446	613	В	\$3.00	151	453	604	В	\$3.00	131	377	508	В
0500 - 0600	\$7.00	242	1,001	1,243	Е	\$7.00	226	1,040	1,266	Е	\$7.00	241	1,014	1,255	Е	\$5.45	177	1,077	1,254	Е	\$5.45	223	911	1,134	D
0600 - 0700	\$9.00	240	1,038	1,278	Е	\$9.00	241	1,035	1,276	Е	\$9.00	247	1,048	1,295	Е	\$7.00	214	1,075	1,289	Е	\$7.00	196	847	1,043	D
0700 - 0800	\$9.00	162	1,030	1,192	D	\$9.00	197	1,116	1,313	Е	\$9.00	166	1,000	1,166	D	\$7.00	164	931	1,095	D	\$7.00	160	773	933	С
0800 - 0900	\$7.00	123	887	1,010	D	\$7.00	102	985	1,087	D	\$7.00	112	877	989	С	\$5.45	98	887	985	С	\$5.45	124	746	870	С
0900 - 1000	\$5.45	89	657	746	В	\$5.45	83	685	768	В	\$5.45	102	849	951	С	\$3.00	119	793	912	С	\$3.00	101	661	762	В

	Monday			01/31/	22	Tuesda	Y		02/01/	22	Wednes	day		02/02/	22	Thursda	ay		02/03	22	Friday			02/04/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	161	466	627	В																				
0500 - 0600	\$7.00	250	1,033	1,283	Е																				
0600 - 0700	\$9.00	250	1,096	1,346	Е																				
0700 - 0800	\$9.00	145	1,016	1,161	D																				
0800 - 0900	\$7.00	84	885	969	С																				
0900 - 1000	\$5.45	95	628	723	В																				



## RCTC OPERATIONAL HIGHLIGHTS

## **On-Road Operations**

RCTC Freeway Service Patrol responded to 75 calls during the month of January. Of those calls, 52 were to assist disabled vehicles, 10 calls to remove debris, and 13 were in response to accidents that affected the Express Lanes.

## 91 Express Lanes BOS Development Update

In February 2021, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC (Agencies) and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation.

To address the potential delay of transitioning to the new operating agreement, in October 2019, an amendment to the existing operating agreement was executed which allowed for six one-month extension periods, from July 1, 2021 through December 31, 2021. In anticipation the transition will not occur by December 31, in October 2021, both the OCTA and RCTC Board of Directors approved a subsequent amendment which allowed for three one-month extensions, commencing January 1, 2022 through March 31, 2022. In January, the Agencies provided notice to CUSA that the second extension period, commencing February 1, 2022 through February 28, 2022 will be exercised. The Agencies intend to exercise the one-month options until the transition to the new back-office system occurs, which is anticipated to begin March 4, 2022 with go-live on March 7, 2022.



## FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

	YTD as of :	1/31/2022	YTD Varia	ince
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
·				
Operating revenues:				
Toll Revenue	\$ 33,457,705.38	\$ 20,903,750.00		60.1
Fee Revenue	3,781,542.02	3,334,858.33		13.4
Total operating revenues	37,239,247.40	24,238,608.33	13,000,639.07	53.6
Operating expenses:		1		1
Salaries and Benefits	294,647.86	497,466.67	202,818.81	40.8
Legal Services	40,092.07	121,741.67		67.1
Advisory Services	17,773.39	2,916.67	· ·	
Audit and Accounting Fees	29,775.00	21,000.00	· · · · ·	· ·
Service Fees	23,113.00	10,908.33		100.0
Other Professional Services	267,041.98	732,550.00		63.5
Lease Expense	140,679.65	186,141.67		24.4
				24.4 57.5
Operations Utilities	897,393.26	2,110,383.33		
	8,257.60	37,975.00		78.3
Supplies and Materials	9,757.17	19,541.67		50.1
Membership and Subscription Fees	14,373.00	17,500.00		17.9
Office Equipment & Furniture (Non-Capital)	-	46,666.67		100.0
Maintenance/Repairs	101,891.46	180,016.67		43.4
Training Seminars and Conferences	5,919.66	933.33	,	· ·
Transportation Expenses	257.90	1,458.33		82.3
Lodging	-	758.33	758.33	100.0
Meals	-	1,750.00	1,750.00	100.0
Other Staff Expenses	174.51	175.00	0.49	0.3
Advertising	-	125,416.67	125,416.67	100.0
Program Management	23,527.81	48,475.00	24,947.19	51.5
Program Operations	3,787,671.23	4,884,950.00	1,097,278.77	22.5
Litigation Settlement	687.06	-	(687.06)	N/A
Furniture & Equipment	-	43,750.00	43,750.00	100.0
Improvements	24,997.50	32,083.33	7,085.83	22.1
Bad Debt Expense	66,782.90	-	(66,782.90)	N/A
Total operating expenses	5,731,701.01	9,124,558.33		37.2
· · · · · · · · ·		•	•	
Operating income (loss)	31,507,546.39	15,114,050.00	16,393,496.39	108.5
Nonoperating revenues (expenses):				
Interest Revenue	(217,768.09)	87,208.33	, , ,	
Other Miscellaneous Revenue	39,066.36	-	39,066.36	N/A
Loss on Refunding	(6,733,662.41)	-	(6,733,662.41)	
Principal Expense	-			N/A
Interest Expense	(13,895,832.03)	(5,273,858.33	, , ,	163.5
Total nonoperating revenues (expenses)	(20,808,196.17)	(5,186,650.00	) (15,621,546.17)	(301.2
Transfers In			· .	N/A
Transfers Out	(165,622.29)	(626,908.33	461,286.04	(73.6
	(100,022.20)	(020,000.00	/ .01,200.04	(10.0
Net income (loss)	\$ 10,533,727.93	\$ 9,300,491.67	\$ 1,233,236.26	13.3

<sup>1</sup> Unaudited



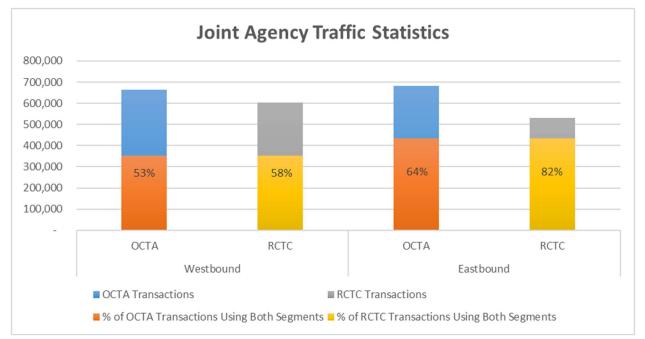
## JOINT AGENCY TRIP AND REVENUE STATISTICS

## MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING January 31, 2022

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	664,568	351,554	53%	\$1,829,909
RCTC	604,651	351,554	58%	\$2,520,663
I-15	270,150	210,900	78%	\$1,003,974
McKinley	334,501	140,654	42%	\$1,516,689
Eastbound				
OCTA	682,867	435,293	64%	\$2,412,528
RCTC	529,480	435,293	82%	\$1,972,449
I-15	203,979	164,535	81%	\$533,025
McKinley	325,501	270,758	83%	\$1,439,424

## JOINT AGENCY TRAFFIC STATISTICS





## JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Jan-22 Performance
CUSTOMER SERVICE			•
Call Wait Time	Monthly	Not to exceed 2 minutes	3:33
Abandon Rate	Monthly	No more than 4.0%	5.1%
Customer Satisfaction	Monthly	At least 75 outbound calls	75
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	1.5
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Review s	Monthly	Equal to or less than 15 days	1.1
* Plate Misread Errors	M onthly	Equal to or less than 0.4%	0.02%
ACCOUNTING			-
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Netw ork Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

\* Plate M isread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for two months prior to the month of this report.

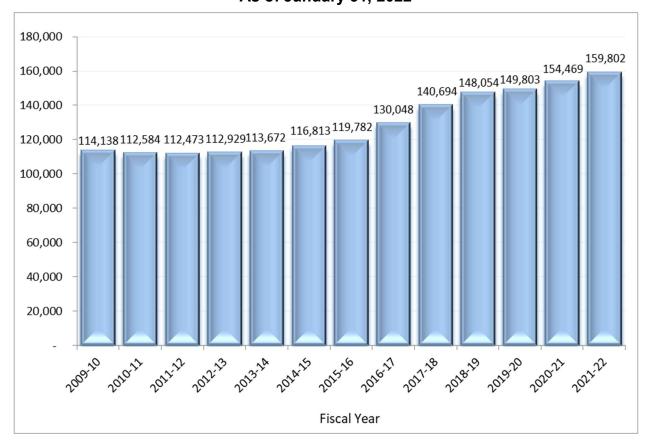
## JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	Janu	ary-22	Decen	1ber-21	FY 20	21-22
121 TRANSPONDER DISTRIBUTION	Tags	% of Total	Tags	% of Total	Average	To-Date
lssued						
To New Accounts	0	#DIV/01	0	0.0%	0	
Additional Tags to Existing Accounts	0	#DIV/01	1	100.0%	0	
Replacement Transponders	0	#DIV/01	0	0.0%	0	
Total Issued	0		1		0	
Returned						1
Account Closures	1	2.4%	r		5	0.6%
Accounts Downsizing	40	97.6%	17	100.0%	546	67.5%
Defective Transponders					258	31.9%
Total Returned	41		17		808	

6C TRANSPONDER DISTRIBUTION	Janu	ary-22	Decen	nber-21	FY 20	21-22
6C TRANSPONDER DISTRIBUTION	Tags	% of Total	Tags	% of Total	Average	To-Date
lssued						
To New Accounts	1,336	22.4%	1,623	25.6%	7,051	66.6%
Additional Tags to Existing Accounts	4,620	77.6%	4,709	74.3%	3,521	33.3%
Replacement Transponders	0	0.0%	3	0.0%	11	0.1%
Total Issued	5,956		6,335		10,583	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						



At the end of January 2022, the 91 Express Lanes had 159,802 active customer accounts and 624,458 transponders classified as assigned.



## Number of Accounts by FY As of January 31, 2022

## Incoming Email Activity

During January, the Anaheim Processing Center received 2,848 emails.





Orange County Transportation Authority Riverside County Transportation Commission





Status Report February 2022

As of February 28, 2022

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## **OPERATIONS OVERVIEW OCTA**

## TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for February 2022 was 1,534,189. This represents a daily average of 54,792 vehicles. This is a 30.7 percent increase in total traffic volume from the same period last year, which totaled 1,173,619 and was the twelfth month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for February was \$4,747,342, which represents an increase of 24.2 percent from the prior year's total of \$3,823,128. Carpool percentage for February was 23 percent as compared to the previous year's rate of 20.8 percent. As compared to February 2020, traffic volume increased by 8 percent and revenue increased by 8.4 percent.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of February 2022.

	Feb-22 MTD	Feb-21 MTD	Yr 22-to-Yr 21 %	Feb-20 MTD	Yr 22-to-Yr 20 %
Trips	Actual	Actual	Variance	Actual	Variance
Full Toll Lanes	1,181,126	929,880	27.0%	1,077,494	9.6%
3+ Lanes	353,063	243,739	44.9%	343,333	2.8%
Total Gross Trips	1,534,189	1,173,619	30.7%	1,420,827	8.0%
Revenue					
Full Toll Lanes	\$4,693,058	\$3,779,100	24.2%	\$4,316,423	8.7%
3+ Lanes	\$54,283	\$44,028	23.3%	\$61,655	(12.0%)
Total Gross Revenue	\$4,747,342	\$3,823,128	24.2%	\$4,378,079	8.4%
Average Revenue per Trip					
Average Full Toll Lanes	\$3.97	\$4.06	(2.2%)	\$4.01	(1.0%)
Average 3+ Lanes	\$0.15	\$0.18	(16.7%)	\$0.18	(16.7%)
Average Gross Revenue	\$3.09	\$3.26	(5.2%)	\$3.08	0.3%

## Current Month-to-Date (MTD) as of February 28, 2022



The 2022 fiscal year-to-date traffic volume increased by 42.6 percent and potential toll revenue increased by 35.3 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.09.

Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2021 through February 2022.

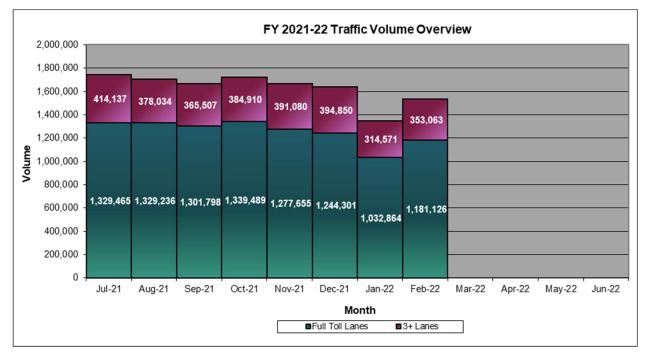
Trips	FY 2021-22 YTD Actual	FY 20-21 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	10,035,934	7,154,665	40.3%
3+ Lanes	2,996,152	1,982,329	51.1%
Total Gross Trips	13,032,086	9,136,994	42.6%
Revenue			
Full Toll Lanes	\$39,839,382	\$29,360,497	35.7%
3+ Lanes	\$409,899	\$387,639	5.7%
Total Gross Revenue	\$40,249,280	\$29,748,135	35.3%
Average Revenue per Trip			
Average Full Toll Lanes	\$3.97	\$4.10	(3.2%)
Average 3+ Lanes	\$0.14	\$0.20	(30.0%)
Average Gross Revenue	\$3.09	\$3.26	(5.2%)

## Fiscal Year (FY) 2021-22 Year-to-Date (YTD) as of February 28, 2022

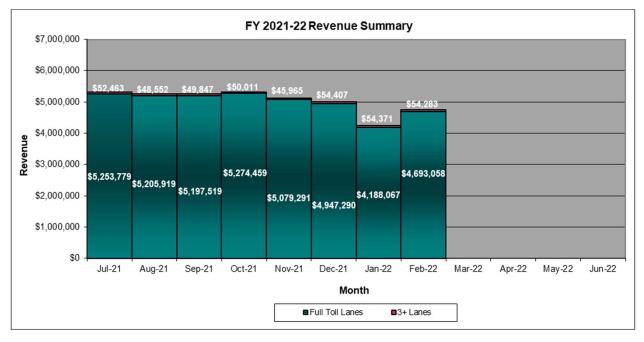


## **OCTA Traffic and Revenue Summary**

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2021-22 on a monthly basis.





## **OCTA EASTBOUND PEAK-HOUR VOLUMES**

Peak-hour traffic in the eastbound and westbound direction reached or exceeded 90 percent of defined capacity ten times during the month of February 2022. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 90 percent of defined capacity.

	Mon	day	01/31/22		Tuesday		02/01/22		Wednesday		02/02/22		Thursd	lay	02/03/22		Frida	y	02/04/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500					\$5.30	410	2,581	76%	\$5.30	354	2,704	80%	\$7.70	446	2,904	85%	\$8.35	514	2,936	86%
1500 - 1600					\$4.75	556	3,342	98%	\$7.45	541	2,957	87%	\$7.45	532	3,072	90%	\$7.90	507	2,748	81%
1600 - 1700					\$5.25	422	2,769	81%	\$6.50	383	2,843	84%	\$7.00	349	2,818	83%	\$6.95	448	2,645	78%
1700 - 1800					\$4.90	505	2,894	85%	\$5.40	431	2,831	83%	\$6.70	465	2,936	86%	\$6.75	487	2,906	85%
1800 - 1900					\$4.05	676	2,858	84%	\$4.05	596	2,847	84%	\$4.50	692	2,926	86%	\$6.75	722	2,847	84%
1900 - 2000					\$3.95	402	1,548	46%	\$3.95	512	1,948	57%	\$5.75	470	1,900	56%	\$6.25	604	2,125	63%

	Mon	day	02/07/22		Tues	sday	02/08/22		Wedne	esday	02/09/22		Thursd	ay	02/10/22		Frida	у	02/11/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	392	2,681	79%	\$5.30	390	2,541	75%	\$5.30	938	1,651	49%	\$7.70	417	2,847	84%	\$8.35	477	2,855	84%
1500 - 1600	\$5.65	508	2,928	86%	\$4.75	518	3,264	<mark>96%</mark>	\$7.45	584	2,962	87%	\$7.45	574	3,105	<mark>91%</mark>	\$7.90	534	2,797	82%
1600 - 1700	\$5.10	424	2,842	84%	\$5.25	397	2,700	79%	\$6.50	386	2,793	82%	\$7.00	338	2,575	76%	\$6.95	414	2,648	78%
1700 - 1800	\$4.95	426	2,923	86%	\$4.90	480	2,932	86%	\$5.40	466	2,819	83%	\$6.70	458	2,940	86%	\$6.75	475	2,682	79%
1800 - 1900	\$5.65	654	2,891	85%	\$4.05	595	2,902	85%	\$4.05	603	2,804	82%	\$4.50	667	3,038	89%	\$6.75	654	2,874	85%
1900 - 2000	\$3.95	435	1,654	49%	\$3.95	496	2,050	60%	\$3.95	587	2,469	73%	\$5.75	615	2,573	76%	\$6.25	599	2,345	69%

	Mon	day	02/14/22		Tues	day	02/15/22		Wedne	esday	02/16/22		Thursd	ay	02/17/22		Frida	y	02/18/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	456	2,760	81%	\$5.30	381	2,638	78%	\$5.30	409	3,119	<mark>92%</mark>	\$7.70	448	2,951	87%	\$8.35	542	2,858	84%
1500 - 1600	\$5.65	513	2,941	87%	\$4.75	505	3,468	<b>102%</b>	\$7.45	540	2,921	86%	\$7.45	531	2,970	87%	\$7.90	609	2,909	86%
1600 - 1700	\$5.10	406	2,775	82%	\$5.25	389	2,612	77%	\$6.50	383	2,809	83%	\$7.00	276	1,873	55%	\$6.95	491	2,735	80%
1700 - 1800	\$4.95	469	2,769	81%	\$4.90	412	2,720	80%	\$5.40	445	2,904	85%	\$6.70	268	1,304	38%	\$6.75	493	2,654	78%
1800 - 1900	\$5.65	655	2,649	78%	\$4.05	623	2,672	79%	\$4.05	630	2,982	88%	\$4.50	608	2,972	87%	\$6.75	698	2,711	80%
1900 - 2000	\$3.95	593	2,021	59%	\$3.95	553	2,299	68%	\$3.95	572	2,414	71%	\$5.75	736	2,839	84%	\$6.25	765	2,502	74%

	Mon	day	02/21/22		Tues	day	02/22/22		Wedne	sday	02/23/22		Thursd	ay	02/24/22		Frida	y	02/25/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	577	2,634	77%	\$5.30	391	2,588	76%	\$5.30	415	3,073	90%	\$7.70	406	2,903	85%	\$8.35	424	2,857	84%
1500 - 1600	\$5.65	647	2,912	86%	\$4.75	525	3,202	94%	\$7.45	526	3,005	88%	\$7.45	455	2,953	87%	\$7.90	568	3,089	<mark>91%</mark>
1600 - 1700	\$5.10	442	2,476	73%	\$5.25	365	2,600	76%	\$6.50	393	3,020	89%	\$7.00	437	3,032	89%	\$6.95	505	2,744	81%
1700 - 1800	\$4.95	513	2,272	67%	\$4.90	313	2,573	76%	\$5.40	469	2,911	86%	\$6.70	442	2,741	81%	\$6.75	529	2,705	80%
1800 - 1900	\$5.65	561	1,797	53%	\$4.05	574	2,678	79%	\$4.05	649	2,920	86%	\$4.50	587	2,813	83%	\$6.75	683	2,721	80%
1900 - 2000	\$3.95	503	1,404	41%	\$3.95	620	2,594	76%	\$3.95	486	2,039	60%	\$5.75	613	2,783	82%	\$6.25	678	2,569	76%

	Mon	day	02/28/22		Tues	day	03/01/22		Wedne	esday	03/02/22		Thursd	ay	03/03/22		Frida	y	03/04/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	383	2,729	80%																
1500 - 1600	\$5.65	450	2,795	82%																
1600 - 1700	\$5.10	428	2,750	81%																
1700 - 1800	\$4.95	414	2,825	83%																
1800 - 1900	\$5.65	640	2,953	87%																
1900 - 2000	\$3.95	574	2,164	64%																



## OCTA WESTBOUND PEAK-HOUR VOLUMES

	Mone	day	01/31/22		Tues	day	02/01/22		Wedne	esday	02/02/22		Thurso	lay	02/03/22		Frid	ay	02/04/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500					\$3.15	429	1,315	39%	\$3.15	466	1,534	45%	\$3.15	412	1,313	39%	\$3.15	350	1,113	33%
0500 - 0600					\$5.10	702	2,604	77%	\$5.10	769	3,060	90%	\$5.10	703	2,631	77%	\$4.85	596	2,354	69%
0600 - 0700					\$5.30	583	2,705	80%	\$5.30	596	2,718	80%	\$5.30	582	2,693	79%	\$5.10	555	2,478	73%
0700 - 0800					\$5.80	520	2,505	74%	\$5.80	550	2,616	77%	\$5.80	533	2,442	72%	\$5.65	466	2,189	64%
0800 - 0900					\$5.30	236	2,129	63%	\$5.30	264	2,112	62%	\$5.30	239	2,132	63%	\$5.10	249	1,917	56%
0900 - 1000					\$4.20	229	1,699	50%	\$4.20	245	1,957	58%	\$4.20	258	1,882	55%	\$4.20	268	1,893	56%

	Mone	day	02/07/22		Tues	sday	02/08/22		Wedne	esday	02/09/22		Thurso	lay	02/10/22		Frid	ay	02/11/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	443	1,407	41%	\$3.15	482	1,454	43%	\$3.15	451	1,372	40%	\$3.15	415	1,339	39%	\$3.15	351	1,148	34%
0500 - 0600	\$5.10	728	2,698	79%	\$5.10	740	2,674	79%	\$5.10	714	2,722	80%	\$5.10	705	2,709	80%	\$4.85	536	2,161	64%
0600 - 0700	\$5.30	555	2,639	78%	\$5.30	603	2,867	84%	\$5.30	615	2,841	84%	\$5.30	592	2,888	85%	\$5.10	502	2,482	73%
0700 - 0800	\$5.80	558	2,791	82%	\$5.80	530	2,585	76%	\$5.80	547	2,798	82%	\$5.80	558	2,676	79%	\$5.65	455	2,176	64%
0800 - 0900	\$5.30	330	2,391	70%	\$5.30	288	2,523	74%	\$5.30	267	2,303	68%	\$5.30	330	2,533	75%	\$5.10	280	2,076	61%
0900 - 1000	\$4.20	308	2,352	69%	\$4.20	249	2,122	62%	\$4.20	307	2,215	65%	\$4.20	313	2,376	70%	\$4.20	290	1,816	53%

	Mon	day	02/14/22		Tues	day	02/15/22		Wedne	esday	02/16/22		Thurso	lay	02/17/22		Frid	ay	02/18/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	375	1,192	35%	\$3.15	394	1,331	39%	\$3.15	441	1,319	39%	\$3.15	434	1,302	38%	\$3.15	352	1,122	33%
0500 - 0600	\$5.10	652	2,569	76%	\$5.10	691	2,710	80%	\$5.10	718	2,614	77%	\$5.10	698	2,635	78%	\$4.85	586	2,265	67%
0600 - 0700	\$5.30	487	2,491	73%	\$5.30	573	2,852	84%	\$5.30	588	2,818	83%	\$5.30	580	2,767	81%	\$5.10	518	2,481	73%
0700 - 0800	\$5.80	471	2,437	72%	\$5.80	563	2,694	79%	\$5.80	535	2,709	80%	\$5.80	530	2,601	77%	\$5.65	476	2,133	63%
0800 - 0900	\$5.30	313	1,997	59%	\$5.30	280	2,470	73%	\$5.30	302	2,254	66%	\$5.30	304	2,264	67%	\$5.10	311	2,095	62%
0900 - 1000	\$4.20	360	2,239	66%	\$4.20	322	2,393	70%	\$4.20	323	2,186	64%	\$4.20	299	2,266	67%	\$4.20	457	2,102	62%

	Mono	day	02/21/22		Tues	day	02/22/22		Wedne	esday	02/23/22		Thurso	lay	02/24/22		Frid	ay	02/25/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	298	887	26%	\$3.15	442	1,355	40%	\$3.15	440	1,371	40%	\$3.15	392	1,118	33%	\$3.15	344	986	29%
0500 - 0600	\$5.10	439	1,715	50%	\$5.10	692	2,668	78%	\$5.10	708	2,706	80%	\$5.10	657	2,491	73%	\$4.85	565	2,204	65%
0600 - 0700	\$5.30	280	1,631	48%	\$5.30	630	2,975	88%	\$5.30	607	2,902	85%	\$5.30	604	2,850	84%	\$5.10	502	2,327	68%
0700 - 0800	\$5.80	321	1,748	51%	\$5.80	591	2,900	85%	\$5.80	533	2,829	83%	\$5.80	590	2,798	82%	\$5.65	572	2,662	78%
0800 - 0900	\$5.30	372	1,871	55%	\$5.30	307	2,561	75%	\$5.30	239	2,283	67%	\$5.30	281	2,365	70%	\$5.10	309	2,387	70%
0900 - 1000	\$4.20	503	2,025	60%	\$4.20	329	2,558	75%	\$4.20	314	2,197	65%	\$4.20	298	2,346	69%	\$4.20	313	2,151	63%

	Mone	day	02/28/22		Tues	sday	03/01/22		Wedne	esday	03/02/22		Thurso	lay	03/03/22		Frid	ay	03/04/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	372	1,116	33%																
0500 - 0600	\$5.10	646	2,568	76%																
0600 - 0700	\$5.30	608	2,956	87%																
0700 - 0800	\$5.80	572	2,790	82%																
0800 - 0900	\$5.30	350	2,492	73%																
0900 - 1000	\$4.20	315	2,225	65%																



## OCTA OPERATIONAL HIGHLIGHTS

## 91 Express Lanes Back-Office System (BOS) Development Update

In February 2021, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC (Agencies) and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation.

To address the potential delay of transitioning to the new operating agreement, in October 2019, an amendment to the existing operating agreement was executed which allowed for six one-month extension periods, from July 1, 2021 through December 31, 2021. In anticipation the transition will not occur by December 31, in October 2021, both the OCTA and RCTC Board of Directors approved a subsequent amendment which allowed for three one-month extensions, commencing January 1, 2022 through March 31, 2022. In February, the Agencies provided notice to CUSA that the last extension period will be exercised. The Agencies intend to exercise the one-month options until the transition to the new back-office system occurs, which is anticipated to begin March 4, 2022 with go-live on March 7, 2022.

## 91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA entered into an agreement with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances (Northbound 55, Eastbound 91 and Westbound 91) of the OCTA 91 Express Lanes. Caltrans advertised and awarded the project in March 2021 and May 2021, respectively. In June, the contract was executed and the project kickoff meeting was held in July. Pre-construction activities began in August and was followed with construction activities which commenced in September. In December, staff was notified of a drainage conflict with where the new Westbound 91 gantry was to be installed. Staff is working with the Plans, Specifications, and Estimates consultant and Caltrans to address the issue. The project is anticipated to be completed in Summer 2022. During the construction period, overnight closures and possibly, a few full weekend closures, will occur. Upon completion of the infrastructure project, Kapsch TrafficCom USA, Inc., the toll lanes system integrator for the 91 Express Lanes, will install new Electronic Toll and Traffic Management system equipment onto the new gantries.



# FINANCIAL HIGHLIGHTS OCTA

#### 91 Express Lanes Operating Statement

		YTD as of :		2/28/2022		YTD Varia							
Description		Actual (1)		Budget <sup>(1)</sup>		Dollar \$	Percent (%)						
Operating revenues:													
Toll Revenue	\$	36,414,832.16	\$		\$	9,125,588.16	33.4						
Fee Revenue		3,984,150.11		2,138,386.00		1,845,764.11	86.3						
Total operating revenues		40,398,982.27		29,427,630.00		10,971,352.27	37.3						
Operating expenses:	-												
Contracted Services	1,170,532.90	22.9											
Administrative Fee		3,944,091.10 1,802,632.00		5,114,624.00 2,081,168.00		278,536.00	13.4						
Other Professional Services		346,524.39		2,279,444.00		1,932,919.61	84.8						
Credit Card Processing Fees		955,985.71		752,290.00		(203,695.71)							
0													
Toll Road Account Servicing		335,106.04		659,700.00		324,593.96	49.2						
Other Insurance Expense		306,887.67		166,600.00		(140,287.67)	(84.2						
Toll Road Maintenance Supply Repairs		816,262.11		1,653,280.00		837,017.89	50.6						
						•	(1.6						
		306,895.26					35.2 100.0						
		(770 005 00)											
							253.9						
Utilities							(15.4						
				266,062.00			99.8						
				-			N/A						
							78.5						
Leases							24.9						
				15,188,206.00			39.6 N/A						
trol Services       744,954.63       733,040.00       (11,914.63)         iding Equipment Repairs and Maint       306,895.26       473,442.00       166,546.74         Transponders       -       37,500.00       37,500.00         her Services <sup>(5)</sup> (778,625.00)       506,000.00       1,284,625.00         ities       44,249.42       38,328.00       (5,921.42)         ice Expense       567.64       266,062.00       265,494.36         d Debt Expense       86,686.74       -       (86,686.74)         scellaneous <sup>(2)</sup> 20,776.47       96,856.00       76,079.53         ases       247,861.97       329,872.00       82,010.03         Total operating expenses       9,180,856.15       15,188,206.00       6,007,349.85         preciation and Amortization <sup>(3)</sup> 29,062,985.86       14,239,424.00       14,823,561.86													
Operating income (loss)		29 062 985 86		14 239 424 00		14 823 561 86	104.1						
ad Debt Expense         86,686.74         -         (86,686.74)           scellaneous <sup>(2)</sup> 20,776.47         96,856.00         76,079.53           ases         247,861.97         329,872.00         82,010.03           Total operating expenses         9,180,856.15         15,188,206.00         6,007,349.85           epreciation and Amortization <sup>(3)</sup> 29,062,985.86         14,239,424.00         14,823,561.86													
ases         247,861.97         329,872.00         82,010.03           Total operating expenses         9,180,856.15         15,188,206.00         6,007,349.85           epreciation and Amortization <sup>(3)</sup> 2,155,140.26         -         (2,155,140.26)           Operating income (loss)         29,062,985.86         14,239,424.00         14,823,561.86													
Reimbursement from Other Agencies		133,097.54		-		133,097.54	N/A						
Interest Income		1,689,022.90		1,146,824.00		542,198.90	47.3						
Interest Expense		(2,643,987.30)		(4,045,825.00)		1,401,837.70	34.6						
Other		7,291.20		-		7,291.20	N/A						
Total nonoperating revenues (expenses)		(814,575.66)		(2,899,001.00)		2,084,425.34	71.9						
Transfers In		-		-		-	N/A						
Transfers Out <sup>(4)</sup>		(5,384,071.29)		(4,638,966.00)		(745,105.29)	(16.1						
Net income (loss)	\$	22,864,338.91	\$	6,701,457.00	\$	16,162,881.91	241.2						
	-		-	.,,	-	,							

<sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

<sup>5</sup> Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

#### **Capital Asset Activity**

During the eight months ending February 28, 2022, capital asset activities included payment of \$663,993 attributing to the Electronic Toll and Traffic Management system project and \$441,449 to the back-office system project.



# **OPERATIONS OVERVIEW RCTC**

#### TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for February 2022 was 1,293,585. This represents a daily average of 46,199 vehicles. This is a 30.6 percent increase in total traffic volume from the same period last year, which totaled 990,668 and was the twelfth month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for February was \$5,015,454, which represents an increase of 48.4 percent from the prior year's total of \$3,380,063. Carpool percentage for February was 21.7 percent as compared to the previous year's rate of 20.1 percent. As compared to February 2020, traffic volume increased by 4.2 percent and revenue decreased by 10.6 percent.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of February 2022.

Trips	FEB-22 MTD Actual	Stantec MTD Projected	# Variance	% Variance	FEB-21 MTD Actual	Yr-to-Yr % Variance	FEB-20 MTD Actual	Yr 22-to-Yr 20 % Variance
Full Toll Lanes	1,013,448	858,086	155,362	18.1%	791,824	28.0%	960,256	5.5%
3+ Lanes	280,137	292,629	(12,492)	(4.3%)	198,844	40.9%	281,637	(0.5%)
Total Gross Trips	1,293,585	1,150,715	142,870	12.4%	990,668	30.6%	1,241,893	4.2%
Revenue								
Full Toll Lanes	\$4,976,891	\$3,800,471	\$1,176,420	31.0%	\$3,343,629	48.8%	\$5,579,936	(10.8%)
3+ Lanes	\$38,563	\$0	\$38,563		\$36,434	5.8%	\$30,461	26.6%
Total Gross Revenue	\$5,015,454	\$3,800,471	\$1,214,983	32.0%	\$3,380,063	48.4%	\$5,610,397	(10.6%)
Average Revenue per Trip								
Average Full Toll Lanes	\$4.91	\$4.43	\$0.48	10.8%	\$4.22	16.4%	\$5.81	(15.5%)
Average 3+ Lanes	\$0.14	\$0.00	\$0.14		\$0.18	(22.2%)	\$0.11	27.3%
Average Gross Revenue	\$3.88	\$3.30	\$0.58	17.6%	\$3.41	13.8%	\$4.52	(14.2%)

#### Current Month-to-Date as of February 28, 2022



The 2022 fiscal year-to-date traffic volume increased by 44 percent and potential toll revenue increased by 57.8 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.73.

Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2021 through February 2022.

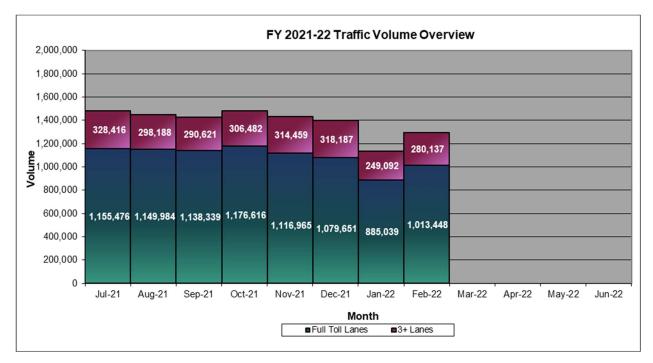
	FY 2021-22 YTD	Stantec YTD	#	%	FY 2020-21 YTD	Yr-to-Yr %
Trips	Actual	Projected	" Variance	Variance	Actual	Variance
Full Toll Lanes	8,715,531	7,390,843	1,324,688	17.9%	6,117,074	42.5%
3+ Lanes	2,385,586	2,603,829	(218,243)	(8.4%)	1,591,313	49.9%
Total Gross Trips	11,101,117	9,994,672	1,106,445	11.1%	7,708,387	44.0%
Revenue						
Full Toll Lanes	\$41,095,268	\$32,143,986	\$8,951,282	27.8%	\$25,970,762	58.2%
3+ Lanes	\$322,966	\$0	\$322,966		\$280,928	15.0%
Total Gross Revenue	\$41,418,234	\$32,143,986	\$9,274,248	28.9%	\$26,251,690	57.8%
Average Revenue per Trip						
Average Full Toll Lanes	\$4.72	\$4.35	\$0.37	8.5%	\$4.25	11.1%
Average 3+ Lanes	\$0.14	\$0.00	\$0.14		\$0.18	(22.2%)
Average Gross Revenue	\$3.73	\$3.22	\$0.51	15.8%	\$3.41	9.4%

#### FY 2021-22 Year-to-Date as of February 28, 2022

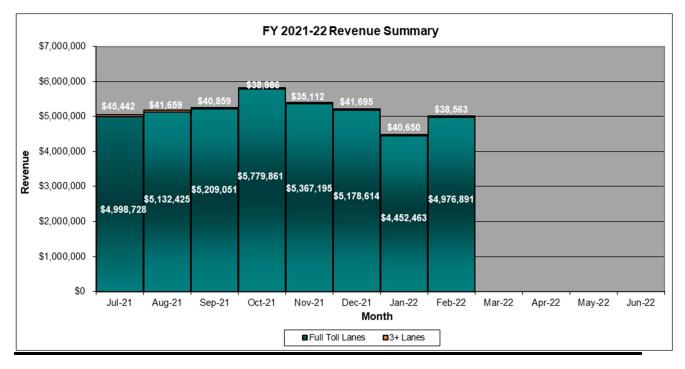


#### **RCTC Traffic and Revenue Summary**

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.





#### **RCTC PEAK-HOUR VOLUMES**

In February, several toll rates were adjusted. RCTC evaluates traffic volumes for peak period hours and adjusts rates according to the toll rate policy.

### **RCTC EASTBOUND PEAK-HOUR VOLUMES**

Eastbound PM Peak - Count	v Line to McKinlev
Edotboulla i lin i oulice ooulice	

	Monda	у		01/31/	22	Tuesday	/		02/01/2	2	Wednes	day		02/02/2	2	Thursda	ay		02/03/2	22	Friday			02/04/2	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$7.05	188	858	1,046	D	\$9.15	175	907	1,082	D	\$12.25	224	1,045	1,269	Е	\$26.80	259	1,020	1,279	Е
1500 - 1600						\$10.50	235	921	1,156	D	\$13.55	228	951	1,179	D	\$16.60	257	944	1,201	Е	\$26.50	254	950	1,204	Е
1600 - 1700						\$5.45	201	937	1,138	D	\$7.05	184	956	1,140	D	\$8.45	189	956	1,145	D	\$15.60	257	872	1,129	D
1700 - 1800						\$5.45	218	885	1,103	D	\$5.45	189	888	1,077	D	\$5.45	183	913	1,096	D	\$7.40	239	1,001	1,240	Е
1800 - 1900						\$5.45	298	832	1,130	D	\$5.45	236	867	1,103	D	\$5.45	298	859	1,157	D	\$5.45	305	869	1,174	D
1900 - 2000						\$4.25	213	580	793	В	\$4.25	224	655	879	С	\$5.45	217	649	866	С	\$4.25	306	969	1,275	Е

	Monda	у		02/07/	22	Tuesday	/		02/08/2	2	Wednes	day		02/09/2	2	Thursda	iy		02/10/	22	Friday			02/11/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	192	948	1,140	D	\$7.05	203	929	1,132	D	\$9.15	119	578	697	В	\$12.25	189	1,062	1,251	Е	\$26.80	248	969	1,217	Е
1500 - 1600	\$7.75	233	941	1,174	D	\$9.80	231	891	1,122	D	\$12.85	273	1013	1,286	Е	\$16.60	256	883	1,139	D	\$26.50	259	905	1,164	D
1600 - 1700	\$5.45	186	882	1,068	D	\$5.45	212	919	1,131	D	\$5.45	199	1000	1,199	D	\$7.75	200	915	1,115	D	\$15.60	245	981	1,226	Е
1700 - 1800	\$5.45	197	882	1,079	D	\$5.45	193	944	1,137	D	\$5.45	208	947	1,155	D	\$5.45	226	910	1,136	D	\$7.05	228	967	1,195	D
1800 - 1900	\$5.45	253	853	1,106	D	\$5.45	254	802	1,056	D	\$5.45	242	828	1,070	D	\$5.45	267	882	1,149	D	\$5.45	242	908	1,150	D
1900 - 2000	\$2.30	206	604	810	С	\$4.25	221	661	882	С	\$4.25	272	829	1,101	D	\$5.45	285	924	1,209	Е	\$4.25	323	844	1,167	D

	Monda	у		02/14/	22	Tuesday	1		02/15/22	2	Wednes	sday		02/16/2	2	Thursda	ay		02/17/	22	Friday			02/18/	22
PM Time	Price	нои	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	237	1,103	1,340	F	\$7.05	154	952	1,106	D	\$9.15	200	1,027	1,227	Е	\$12.25	203	1,073	1,276	Е	\$26.80	337	916	1,253	E
1500 - 1600	\$7.75	207	911	1,118	D	\$9.80	234	876	1,110	D	\$12.85	207	958	1,165	D	\$16.60	280	906	1,186	D	\$26.50	371	886	1,257	Е
1600 - 1700	\$5.45	210	940	1,150	D	\$5.45	198	920	1,118	D	\$5.45	197	948	1,145	D	\$7.75	171	772	943	С	\$15.60	340	906	1,246	Е
1700 - 1800	\$5.45	172	905	1,077	D	\$5.45	187	830	1,017	D	\$5.45	213	989	1,202	Е	\$5.45	167	710	877	С	\$7.05	367	916	1,283	Е
1800 - 1900	\$5.45	256	846	1,102	D	\$5.45	271	748	1,019	D	\$5.45	265	901	1,166	D	\$5.45	316	1,021	1,337	F	\$5.45	344	869	1,213	Е
1900 - 2000	\$2.30	277	763	1,040	D	\$4.25	248	743	991	С	\$4.25	258	801	1,059	D	\$5.45	370	958	1,328	F	\$4.25	379	888	1,267	E

	Monda	у		02/21/	22	Tuesday	1		02/22/22	2	Wednes	day		02/23/2	2	Thursda	ay		02/24/	22	Friday			02/25/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	259	938	1,197	D	\$7.05	183	926	1,109	D	\$9.15	200	1,040	1,240	Е	\$12.25	193	1,040	1,233	Е	\$26.80	230	921	1,151	D
1500 - 1600	\$7.75	298	943	1,241	Е	\$9.80	250	858	1,108	D	\$12.85	242	948	1,190	D	\$16.60	193	959	1,152	D	\$26.50	400	1,175	1,575	F
1600 - 1700	\$5.45	235	781	1,016	D	\$5.45	174	850	1,024	D	\$5.45	194	921	1,115	D	\$7.75	179	1,037	1,216	Е	\$15.60	298	1,170	1,468	F
1700 - 1800	\$5.45	244	659	903	С	\$5.45	183	784	967	С	\$5.45	220	811	1,031	D	\$5.45	209	953	1,162	D	\$7.05	311	972	1,283	Е
1800 - 1900	\$5.45	258	522	780	В	\$5.45	219	741	960	С	\$5.45	285	854	1,139	D	\$5.45	231	878	1,109	D	\$5.45	345	925	1,270	Е
1900 - 2000	\$2.30	216	383	599	В	\$4.25	275	845	1,120	D	\$4.25	194	621	815	С	\$5.45	260	890	1,150	D	\$4.25	338	827	1,165	D

	Monda	у		02/28/	22	Tuesday	/		03/01/2	2	Wednes	day		03/02/2	2	Thursda	ay		03/03/	22	Friday			03/04/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	<b>\$5.45</b>	202	1,114	1,316	F																				
1500 - 1600	\$8.45	222	933	1,155	D																				
1600 - 1700	\$7.05	179	969	1,148	D																				
1700 - 1800	\$5.45	199	864	1,063	D																				
1800 - 1900	\$5.45	205	662	867	С																				
1900 - 2000	\$2.30	174	521	695	В																				



#### Eastbound PM Peak - County Line to 15 SB Ontario

	Monda	у		01/31/	22	Tuesday	/		02/01/2	2	Wednes	sday		02/02/2	2	Thursda	ay		02/03/	22	Friday			02/04/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$5.45	116	658	774	В	\$5.45	91	669	760	В	\$5.45	130	709	839	С	\$5.45	147	712	859	С
1500 - 1600						\$5.45	122	684	806	С	\$5.45	105	706	811	С	\$5.45	124	731	855	С	\$5.45	118	622	740	В
1600 - 1700						\$5.45	105	667	772	В	\$5.45	96	676	772	В	\$5.45	94	679	773	В	\$3.00	121	580	701	В
1700 - 1800						\$3.00	111	585	696	В	\$3.00	91	644	735	В	\$3.00	120	643	763	В	\$3.00	104	651	755	В
1800 - 1900						\$3.00	178	597	775	В	\$3.00	144	597	741	В	\$3.00	152	624	776	В	\$3.00	181	596	777	В
1900 - 2000						\$3.00	118	410	528	В	\$3.00	122	526	648	В	\$3.00	146	514	660	В	\$3.00	188	555	743	В

	Monda	у		02/07/	22	Tuesday	/		02/08/2	2	Wednes	sday		02/09/2	2	Thursda	ay		02/10/	22	Friday			02/11/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	118	656	774	В	\$5.45	114	702	816	С	\$5.45	58	414	472	В	\$5.45	114	750	864	С	\$5.45	134	679	813	С
1500 - 1600	\$5.45	103	673	776	В	\$5.45	108	673	781	В	\$5.45	149	820	969	С	\$5.45	132	635	767	В	\$5.45	143	604	747	В
1600 - 1700	\$3.00	100	604	704	В	\$5.45	92	652	744	В	\$5.45	92	646	738	В	\$5.45	95	589	684	В	\$3.00	110	599	709	В
1700 - 1800	\$3.00	101	642	743	В	\$3.00	108	638	746	В	\$3.00	118	680	798	В	\$3.00	118	648	766	В	\$3.00	118	635	753	В
1800 - 1900	\$3.00	151	587	738	В	\$3.00	149	612	761	В	\$3.00	147	603	750	В	\$3.00	139	665	804	С	\$3.00	182	601	783	В
1900 - 2000	\$3.00	137	451	588	В	\$3.00	156	542	698	В	\$3.00	186	599	785	В	\$3.00	195	646	841	С	\$3.00	177	598	775	В

	Monda	у		02/14/	22	Tuesday	/		02/15/2	2	Wednes	sday		02/16/2	2	Thursda	ay		02/17/	22	Friday			02/18/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	123	718	841	С	\$5.45	119	678	797	В	\$5.45	116	725	841	С	\$5.45	139	747	886	С	\$5.45	143	595	738	В
1500 - 1600	\$5.45	124	673	797	В	\$5.45	114	700	814	С	\$5.45	129	740	869	С	\$5.45	119	661	780	В	\$5.45	159	532	691	В
1600 - 1700	\$3.00	112	624	736	В	\$5.45	116	608	724	В	\$5.45	105	582	687	В	\$5.45	84	438	522	В	\$3.00	125	499	624	В
1700 - 1800	\$3.00	102	613	715	В	\$3.00	93	600	693	В	\$3.00	114	630	744	В	\$3.00	72	442	514	В	\$3.00	163	515	678	В
1800 - 1900	\$3.00	145	565	710	В	\$3.00	141	557	698	В	\$3.00	128	624	752	В	\$3.00	174	821	995	С	\$3.00	179	523	702	В
1900 - 2000	\$3.00	150	515	665	В	\$3.00	181	621	802	С	\$3.00	148	641	789	В	\$3.00	216	684	900	С	\$3.00	205	517	722	В

	Monda	у		02/21/	22	Tuesday	/		02/22/2	2	Wednes	sday		02/23/2	2	Thursda	ay		02/24/	22	Friday			02/25/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	174	600	774	В	\$5.45	114	714	828	С	\$5.45	140	759	899	С	\$5.45	130	692	822	С	\$5.45	119	613	732	В
1500 - 1600	\$5.45	168	585	753	В	\$5.45	128	695	823	С	\$5.45	108	696	804	С	\$5.45	88	684	772	В	\$5.45	7	33	40	А
1600 - 1700	\$3.00	118	558	676	В	\$5.45	90	553	643	В	\$5.45	105	684	789	В	\$5.45	89	656	745	В	\$3.00	41	92	133	Α
1700 - 1800	\$3.00	136	494	630	В	\$3.00	94	548	642	В	\$3.00	105	662	767	В	\$3.00	94	634	728	В	\$3.00	105	390	495	В
1800 - 1900	\$3.00	151	373	524	В	\$3.00	139	560	699	В	\$3.00	159	630	789	В	\$3.00	132	623	755	В	\$3.00	166	558	724	В
1900 - 2000	\$3.00	130	289	419	В	\$3.00	214	622	836	С	\$3.00	171	504	675	В	\$3.00	152	720	872	С	\$3.00	205	563	768	В

	Mon	day		02/28/	22	Tues	day		03/01/2	2	Wedn	esday		03/02/2	22	Thur	sday		03/03/	22	Frid	lay		03/04/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	125	768	893	С																				
1500 - 1600	\$5.45	93	661	754	В																				
1600 - 1700	\$3.00	91	598	689	В																				
1700 - 1800	\$3.00	98	643	741	В																				
1800 - 1900	\$3.00	147	643	790	В																				
1900 - 2000	\$3.00	133	527	660	В																				



#### **RCTC WESTBOUND PEAK-HOUR VOLUMES**

	Monday	/		01/31	22	Tuesday	/		02/01/	22	Wednes	sday		02/02/	22	Thursda	y		02/03/	22	Friday			02/04/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$2.30	213	459	672	В	\$2.30	200	485	685	В	\$2.30	165	530	695	В	\$2.30	159	453	612	В
500 - 0600						\$11.20	382	1165	1,547	F	\$11.20	403	1207	1,610	F	\$9.45	347	1,182	1,529	F	\$5.45	297	1,036	1,333	Е
0600 - 0700						\$18.30	321	1022	1,343	Е	\$18.30	326	1090	1,416	F	\$17.30	261	1,129	1,390	F	\$10.45	260	963	1,223	Е
0700 - 0800						\$14.30	308	1084	1,392	F	\$14.30	363	1103	1,466	F	\$13.30	313	1,027	1,340	Е	\$9.40	264	941	1,205	Е
0800 - 0900						\$10.40	121	970	1,091	D	\$10.40	141	924	1,065	D	\$9.40	146	928	1,074	D	\$5.45	120	824	944	С
0900 - 1000						\$7.05	117	604	721	В	\$7.05	146	806	952	С	\$7.05	130	763	893	С	\$4.25	139	725	864	С

	Monday			02/07/2	22	Tuesday	/		02/08/	22	Wednes	day		02/09/2	22	Thursda	iy		02/10/	22	Friday			02/11/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	204	523	727	В	\$2.30	227	477	704	В	\$2.30	173	513	686	В	\$2.30	169	495	664	В	\$2.30	127	394	521	В
0500 - 0600	\$11.20	385	1,124	1,509	F	\$11.20	408	1099	1,507	F	\$11.20	380	1160	1,540	F	\$9.45	358	1,123	1,481	F	\$5.45	263	903	1,166	D
0600 - 0700	\$17.30	296	1,056	1,352	F	\$18.30	348	1077	1,425	F	\$18.30	319	1090	1,409	F	\$17.30	305	1,175	1,480	F	\$10.45	233	1,149	1,382	F
0700 - 0800	\$13.60	351	1,217	1,568	F	\$14.30	337	1166	1,503	F	\$14.30	348	1285	1,633	F	\$13.30	310	1,064	1,374	F	\$8.70	222	959	1,181	D
0800 - 0900	\$8.70	223	1,079	1,302	Е	\$9.70	166	1104	1,270	Е	\$9.70	144	1050	1,194	D	\$8.70	194	1,172	1,366	F	\$5.45	119	873	992	С
0900 - 1000	\$4.25	157	841	998	С	\$5.45	128	843	971	С	\$5.45	164	877	1,041	D	\$5.45	178	995	1,173	D	\$4.25	140	682	822	С

	Monday			02/14/	22	Tuesday	1		02/15/2	22	Wednes	day		02/16/2	22	Thursda	ay		02/17/	22	Friday			02/18/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	178	440	618	В	\$2.30	168	521	689	В	\$2.30	186	507	693	В	\$2.30	195	478	673	В	\$2.30	161	425	586	В
0500 - 0600	\$11.20	363	1,104	1,467	F	\$11.20	326	1,223	1,549	F	\$11.20	389	1,111	1,500	F	\$9.45	353	1,153	1,506	F	\$5.45	297	917	1,214	Е
0600 - 0700	\$17.30	275	965	1,240	Е	\$18.30	284	1,133	1,417	F	\$18.30	298	1,081	1,379	F	\$17.30	250	1,097	1,347	Е	\$10.45	268	991	1,259	Е
0700 - 0800	\$13.60	274	1,032	1,306	Е	\$14.30	341	1,238	1,579	F	\$14.30	327	1,190	1,517	F	\$13.30	309	1,191	1,500	F	\$8.70	261	922	1,183	D
0800 - 0900	\$8.70	157	897	1,054	D	\$9.70	175	1,309	1,484	F	\$9.70	159	979	1,138	D	\$8.70	161	977	1,138	D	\$5.45	142	835	977	С
0900 - 1000	\$4.25	176	851	1,027	D	\$5.45	183	869	1,052	D	\$5.45	155	862	1,017	D	\$5.45	148	985	1,133	D	\$4.25	234	764	998	С

	Monday	,		02/21/2	22	Tuesday	1		02/22/2	22	Wednes	day		02/23/2	22	Thursda	iy		02/24/	22	Friday			02/25/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	151	334	485	В	\$2.30	196	521	717	В	\$2.30	270	742	1,012	D	\$2.30	193	539	732	В	\$2.30	153	424	577	В
0500 - 0600	\$11.20	220	729	949	С	\$11.20	394	1,164	1,558	F	\$11.20	390	1,227	1,617	F	\$9.45	337	1,146	1,483	F	\$5.45	342	1,076	1,418	F
0600 - 0700	\$17.30	154	628	782	В	\$18.30	289	1,104	1,393	F	\$18.30	335	1,097	1,432	F	\$17.30	305	1,110	1,415	F	\$10.45	269	855	1,124	D
0700 - 0800	\$13.60	178	704	882	С	\$14.30	313	1,379	1,692	F	\$14.30	378	1,276	1,654	F	\$13.30	322	1,333	1,655	F	\$8.70	337	1,137	1,474	F
0800 - 0900	\$8.70	183	690	873	С	\$9.70	165	1,291	1,456	F	\$9.70	145	980	1,125	D	\$8.70	168	1,036	1,204	Е	\$5.45	170	1,076	1,246	Е
0900 - 1000	\$4.25	268	712	980	С	\$5.45	185	1,064	1,249	Е	\$5.45	157	880	1,037	D	\$5.45	158	927	1,085	D	\$4.25	170	942	1,112	D

	Monday			02/28/	22	Tuesda	Y		03/01/	22	Wednes	day		03/02/	22	Thursda	ay		03/03/	22	Friday			03/04/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	200	531	731	В																				
0500 - 0600	\$11.20	355	1,203	1,558	F																				
0600 - 0700	\$17.30	294	1,139	1,433	F																				
0700 - 0800	\$14.30	308	1,294	1,602	F																				
0800 - 0900	\$9.40	161	1,077	1,238	Е																				
0900 - 1000	\$5.45	174	885	1,059	D																				



#### Westbound AM Peak - I-15 North to County Line

	Monday			01/31/	22	Tuesday	1		02/01/	22	Wednes	day		02/02/2	22	Thursda	ay		02/03/	22	Friday			02/04/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$3.00	149	467	616	В	\$3.00	167	451	618	В	\$3.00	115	453	568	В	\$3.00	115	393	508	В
0500 - 0600						\$7.00	237	1049	1,286	Е	\$7.00	257	1086	1,343	Е	\$5.45	184	1,083	1,267	Е	\$5.45	179	930	1,109	D
0600 - 0700						\$9.00	229	1082	1,311	Е	\$9.00	244	1137	1,381	Е	\$7.00	197	1,119	1,316	Е	\$7.00	186	958	1,144	D
0700 - 0800						\$9.00	184	1123	1,307	Е	\$9.00	190	1089	1,279	Е	\$7.00	174	949	1,123	D	\$7.00	137	901	1,038	D
0800 - 0900						\$7.00	79	1014	1,093	D	\$7.00	101	883	984	С	\$5.45	109	970	1,079	D	\$5.45	96	840	936	С
0900 - 1000						\$5.45	86	719	805	С	\$5.45	99	886	985	С	\$3.00	110	800	910	С	\$3.00	124	751	875	С

	Monday	,		02/07/2	22	Tuesday	/		02/08/	22	Wednes	day		02/09/	22	Thursda	ay		02/10/	22	Friday			02/11/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	157	482	639	В	\$3.00	174	495	669	В	\$3.00	122	517	639	В	\$3.00	128	502	630	В	\$3.00	105	418	523	В
0500 - 0600	\$7.00	281	1,052	1,333	Е	\$7.00	257	1029	1,286	Е	\$7.00	210	1033	1,243	Е	\$7.00	250	1,018	1,268	Е	\$5.45	154	939	1,093	D
0600 - 0700	\$9.00	241	1,112	1,353	Е	\$9.00	246	1198	1,444	F	\$9.00	212	1203	1,415	F	\$9.00	217	1,183	1,400	Е	\$7.00	120	991	1,111	D
0700 - 0800	\$9.00	213	1,080	1,293	Е	\$9.00	179	1048	1,227	Е	\$9.00	170	1084	1,254	Е	\$9.00	197	1,079	1,276	Е	\$7.00	144	906	1,050	D
0800 - 0900	\$7.00	107	978	1,085	D	\$7.00	121	1062	1,183	D	\$7.00	95	979	1,074	D	\$7.00	118	1,097	1,215	Е	\$5.45	109	928	1,037	D
0900 - 1000	\$5.45	108	854	962	С	\$5.45	101	918	1,019	D	\$5.45	123	955	1,078	D	\$5.45	129	963	1,092	D	\$3.00	103	730	833	С

	Monday	1		02/14/	22	Tuesday	1		02/15/2	22	Wednes	day		02/16/2	22	Thursda	ay		02/17/	22	Friday			02/18/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	149	418	567	В	\$3.00	126	517	643	В	\$3.00	145	458	603	В	\$3.00	164	471	635	В	\$3.00	121	391	512	В
0500 - 0600	\$7.00	218	1,030	1,248	Е	\$7.00	191	1,140	1,331	Е	\$7.00	235	924	1,159	D	\$7.00	213	1,052	1,265	Е	\$5.45	213	864	1,077	D
0600 - 0700	\$9.00	212	1,073	1,285	Е	\$9.00	199	1,222	1,421	F	\$9.00	238	1,199	1,437	F	\$9.00	200	1,153	1,353	Е	\$7.00	195	948	1,143	D
0700 - 0800	\$9.00	169	988	1,157	D	\$9.00	195	1,145	1,340	Е	\$9.00	174	1,171	1,345	Е	\$9.00	174	1,056	1,230	Е	\$7.00	154	810	964	С
0800 - 0900	\$7.00	120	786	906	С	\$7.00	97	1,057	1,154	D	\$7.00	92	1,025	1,117	D	\$7.00	102	994	1,096	D	\$5.45	132	923	1,055	D
0900 - 1000	\$5.45	115	756	871	С	\$5.45	100	919	1,019	D	\$5.45	127	960	1,087	D	\$5.45	131	982	1,113	D	\$3.00	203	770	973	С

	Monday	1		02/21/	22	Tuesday	/		02/22/	22	Wednes	day		02/23/	22	Thursda	iy		02/24/	22	Friday			02/25/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	100	289	389	А	\$3.00	150	507	657	В	\$3.00	165	506	671	В	\$3.00	146	469	615	В	\$3.00	134	404	538	В
0500 - 0600	\$7.00	159	646	805	С	\$7.00	250	1,048	1,298	Е	\$7.00	253	1,098	1,351	Е	\$7.00	192	1,097	1,289	Е	\$5.45	203	929	1,132	D
0600 - 0700	\$9.00	123	646	769	В	\$9.00	222	1,271	1,493	F	\$9.00	254	1,166	1,420	F	\$9.00	206	1,224	1,430	F	\$7.00	228	977	1,205	Е
0700 - 0800	\$9.00	98	593	691	В	\$9.00	182	1,212	1,394	Е	\$9.00	191	1,150	1,341	Е	\$9.00	163	1,101	1,264	Е	\$7.00	139	953	1,092	D
0800 - 0900	\$7.00	109	588	697	В	\$7.00	106	1,038	1,144	D	\$7.00	111	972	1,083	D	\$7.00	118	1,043	1,161	D	\$5.45	129	830	959	С
0900 - 1000	\$5.45	152	603	755	В	\$5.45	127	907	1,034	D	\$5.45	149	898	1,047	D	\$5.45	115	866	981	С	\$3.00	110	729	839	С

	Monday			02/28/	22	Tuesda	Y		03/01/	22	Wednes	day		03/02/	22	Thursda	ay		03/03/	/22	Friday			03/04/	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	152	463	615	В																				
0500 - 0600	\$7.00	207	1,140	1,347	Е																				
0600 - 0700	\$9.00	222	1,179	1,401	F																				
0700 - 0800	\$9.00	172	1,133	1,305	Е																				
0800 - 0900	\$7.00	100	1,064	1,164	D																				
0900 - 1000	\$5.45	134	788	922	С																				



#### RCTC OPERATIONAL HIGHLIGHTS

#### **On-Road Operations**

RCTC Freeway Service Patrol responded to 121 calls during the month of February. Of those calls, 96 were to assist disabled vehicles, 14 calls to remove debris, and 11 were in response to accidents that affected the Express Lanes.

#### 91 Express Lanes BOS Development Update

In February 2021, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC (Agencies) and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation.

To address the potential delay of transitioning to the new operating agreement, in October 2019, an amendment to the existing operating agreement was executed which allowed for six one-month extension periods, from July 1, 2021 through December 31, 2021. In anticipation the transition will not occur by December 31, in October 2021, both the OCTA and RCTC Board of Directors approved a subsequent amendment which allowed for three one-month extensions, commencing January 1, 2022 through March 31, 2022. In February, the Agencies provided notice to CUSA that the last extension period will be exercised. The Agencies intend to exercise the one-month options until the transition to the new back-office system occurs, which is anticipated to begin March 4, 2022 with go-live on March 7, 2022.



## FINANCIAL HIGHLIGHTS RCTC

#### RCTC 91 Express Lanes Operating Statement

	YTD as of :	2/28/2022	YTD Varia	ince
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
-				
Operating revenues:				
Toll Revenue	\$ 37,907,334.44	\$ 23,890,000.00		58.7
Fee Revenue	4,193,548.75	3,811,266.67		10.0
Total operating revenues	42,100,883.19	27,701,266.67	14,399,616.52	52.0
Operating expenses:				
Salaries and Benefits	354,891.83	568,533.33	213,641.50	37.6
Legal Services	41,388.76	139,133.33		70.3
Advisory Services	17,773.39	3,333.33		(433.2)
Audit and Accounting Fees	29,775.00	24,000.00	( , , ,	(24.1)
Service Fees		12,466.67	, , ,	100.0
Other Professional Services	300,525.38	837,200.00		64.1
				26.0
Lease Expense Operations	157,499.98	212,733.33		46.3
-	1,294,842.23	2,411,866.67		
Utilities	9,378.77	43,400.00		78.4
Supplies and Materials	9,807.12	22,333.33		56.1
Membership and Subscription Fees	14,498.00	20,000.00		27.5
Office Equipment & Furniture (Non-Capital)	-	53,333.33	53,333.33	100.0
Maintenance/Repairs	114,140.44	205,733.33	91,592.89	44.5
Training Seminars and Conferences	5,919.66	1,066.67	(4,852.99)	(455.0)
Transportation Expenses	257.90	1,666.67	1,408.77	84.5
Lodging	-	866.67	866.67	100.0
Meals	-	2,000.00	2,000.00	100.0
Other Staff Expenses	174.51	200.00	25.49	12.7
Advertising	-	143,333.33	143,333.33	100.0
Program Management	27,925.47	55,400.00	27,474.53	49.6
Program Operations	4,403,752.06	5,582,800.00	1,179,047.94	21.1
Litigation Settlement	687.06	_	(687.06)	N/A
Furniture & Equipment	-	50,000.00	, ,	100.0
Improvements	24,997.50	36,666.67		31.8
Bad Debt Expense	76,390.63	00,000.07	(76,390.63)	N/A
Total operating expenses	6,884,625.69	10,428,066.67	3,543,440.98	34.0
	0,001,020.00	10, 120,000.01	0,010,110.00	0110
Operating income (loss)	35,216,257.50	17,273,200.00	17,943,057.50	103.9
		I		
Nonoperating revenues (expenses):				
Interest Revenue	(212,197.11)	99,666.67	, , ,	312.9
Other Miscellaneous Revenue	39,070.71	-	39,070.71	N/A
Loss on Refunding	(6,733,662.41)	-	(6,733,662.41)	N/A
Principal Expense	-	-	-	N/A
Interest Expense	(13,895,832.03)	(6,027,266.67	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	130.5
Total nonoperating revenues (expenses)	(20,802,620.84)	(5,927,600.00	) (14,875,020.84)	(250.9)
Transfers In	-	-	-	N/A
Transfers Out	(167,221.19)	(716,466.67	) 549,245.48	(76.7)
Net income (loss)	\$ 14,246,415.47	\$ 10,629,133.33	\$ 3,617,282.14	34.0

<sup>1</sup> Unaudited



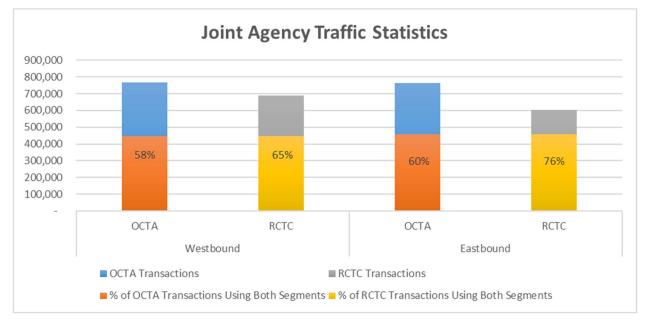
### JOINT AGENCY TRIP AND REVENUE STATISTICS

## MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING February 28, 2022

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	769,084	445,398	58%	\$2,137,118
RCTC	689,658	445,398	65%	\$2,849,567
Eastbound				
OCTA	765,105	457,754	60%	\$2,610,223
RCTC	603,927	457,754	76%	\$2,165,887

#### JOINT AGENCY TRAFFIC STATISTICS





#### JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Feb-22 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:41
Abandon Rate	Monthly	No more than 4.0%	2.3%
Customer Satisfaction	Monthly	At least 75 outbound calls	76
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	1.0
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	4.5
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Netw ork Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

\* Plate M isread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for two months prior to the month of this report.

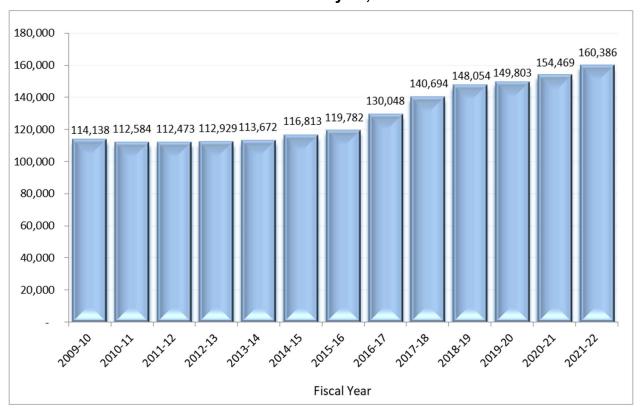
#### JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	Febru	uary-22	Janu	ary-22	FY 2021-22		
121 TRANSPONDER DISTRIBUTION	Tags	% of Total	Tags	% of Total	Average	To-Date	
lssued							
To New Accounts	0	#DIV/01	0	#DIV/01	0		
Additional Tags to Existing Accounts	0	#DIV/01	0	#DIV/01	0		
Replacement Transponders	0	#DIV/01	0	#DIV/01	0		
Total Issued	0		0		0		
Returned							
Account Closures	4	0.4%	1	2.4%	5	0.6%	
Accounts Downsizing	1,067	99.6%	40	97.6%	611	72.6%	
Defective Transponders					225	26.8%	
Total Returned	1,071		41		841		

6C TRANSPONDER DISTRIBUTION	Febr	uary-22	Janu	ary-22	FY 2021-22		
6C TRANSPONDER DISTRIBUTION	Tags	% of Total	Tags	% of Total	Average	To-Date	
Issued							
To New Accounts	1,517	25.0%	1,336	22.4%	6,376	62.4%	
Additional Tags to Existing Accounts	4,547	74.9%	4,620	77.6%	3,830	37.5%	
Replacement Transponders	3	0.0%	0	0.0%	10	0.1%	
Total Issued	6,067		5,956		10,216		
Returned							
Account Closures							
Accounts Dow nsizing							
Defective Transponders							
Total Returned							



At the end of February 2022, the 91 Express Lanes had 160,386 active customer accounts and 626,532 transponders classified as assigned.



### Number of Accounts by FY As of February 28, 2022

#### Incoming Email Activity

During February, the Anaheim Processing Center received 2,795 emails.





Orange County Transportation Authority Riverside County Transportation Commission





Status Report March 2022

As of March 31, 2022

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# **OPERATIONS OVERVIEW OCTA**

#### TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for March 2022 was 1,690,551. This represents a daily average of 54,534 vehicles. This is an 18.5 percent increase in total traffic volume from the same period last year, which totaled 1,426,041 and was the thirteenth month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for March was \$5,304,421, which represents an increase of 16 percent from the prior year's total of \$4,573,327. Carpool percentage for March was 22.4 percent as compared to the previous year's rate of 20.2 percent. As compared to March 2019, traffic volume increased by 9.8 percent and revenue increased by 16.8 percent.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of March 2022.

	Mar-22	Mar-21	Yr 22-to-Yr 21	Mar-19	Yr 22-to-Yr 19
	MTD	MTD	%	MTD	%
Trips	Actual	Actual	Variance	Actual	Variance
Full Toll Lanes	1,312,259	1,138,068	15.3%	1,137,488	15.4%
3+ Lanes	378,292	287,973	31.4%	401,769	(5.8%)
Total Gross Trips	1,690,551	1,426,041	18.5%	1,539,257	9.8%
Revenue					
Full Toll Lanes	\$5,218,009	\$4,526,675	15.3%	\$4,464,988	16.9%
3+ Lanes	\$86,413	\$46,652	85.2%	\$77,440	11.6%
Total Gross Revenue	\$5,304,421	\$4,573,327	16.0%	\$4,542,427	16.8%
Average Revenue per Trip					
Average Full Toll Lanes	\$3.98	\$3.98	0.0%	\$3.93	1.3%
Average 3+ Lanes	\$0.23	\$0.16	43.8%	\$0.19	21.1%
Average Gross Revenue	\$3.14	\$3.21	(2.2%)	\$2.95	6.4%

#### Current Month-to-Date (MTD) as of March 31, 2022



The 2022 fiscal year-to-date traffic volume increased by 39.4 percent and potential toll revenue increased by 32.7 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.09.

Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2021 through March 2022.

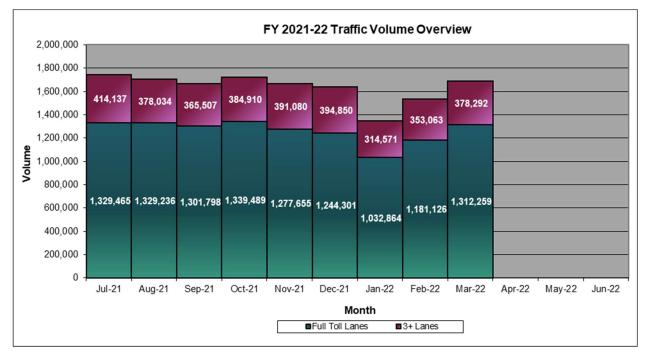
	FY 2021-22 YTD	FY 20-21 YTD	Yr-to-Yr %
Trips	Actual	Actual	Variance
Full Toll Lanes	11,348,193	8,292,733	36.8%
3+ Lanes	3,374,444	2,270,302	48.6%
Total Gross Trips	14,722,637	10,563,035	39.4%
Revenue			
Full Toll Lanes	\$45,057,390	\$33,887,172	33.0%
3+ Lanes	\$496,311	\$434,291	14.3%
Total Gross Revenue	\$45,553,702	\$34,321,463	32.7%
Average Revenue per Trip			
Average Full Toll Lanes	\$3.97	\$4.09	(2.9%)
Average 3+ Lanes	\$0.15	\$0.19	(21.1%)
Average Gross Revenue	\$3.09	\$3.25	(4.9%)

#### Fiscal Year (FY) 2021-22 Year-to-Date (YTD) as of March 31, 2022

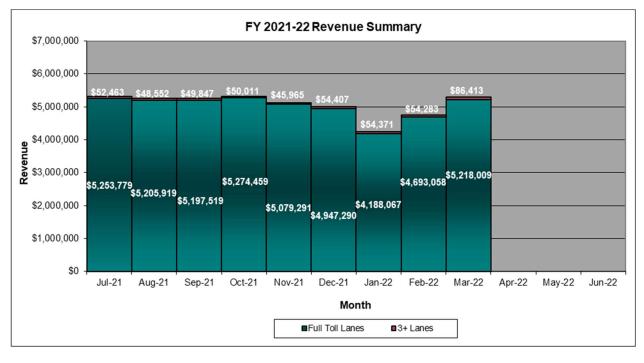


#### **OCTA Traffic and Revenue Summary**

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2021-22 on a monthly basis.





#### **OCTA EASTBOUND PEAK-HOUR VOLUMES**

Peak-hour traffic in the eastbound and westbound direction reached or exceeded 90 percent of defined capacity seven times during the month of March 2022. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 89 percent of defined capacity.

	Mon	day	02/28/22		Tues	day	03/01/22		Wedne	esday	03/02/22		Thursd	lay	03/03/22		Frida	y	03/04/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500					\$5.30	370	2,850	84%	\$5.30	429	3,034	89%	\$7.70	429	2,963	87%	\$8.35	428	2,923	86%
1500 - 1600					\$4.75	450	2,946	87%	\$7.45	459	3,012	89%	\$7.45	475	2,919	86%	\$7.90	496	2,884	85%
1600 - 1700					\$5.25	453	2,929	86%	\$6.50	435	2,954	87%	\$7.00	391	2,732	80%	\$6.95	511	2,851	84%
1700 - 1800					\$4.90	397	2,601	77%	\$5.40	454	2,933	86%	\$6.70	470	2,830	83%	\$6.75	514	2,868	84%
1800 - 1900					\$4.05	634	3,074	90%	\$4.05	608	2,885	85%	\$4.50	565	2,854	84%	\$6.75	501	2,212	65%
1900 - 2000					\$3.95	595	2,471	73%	\$3.95	629	2,476	73%	\$5.75	671	2,783	82%	\$6.25	534	1,875	55%

	Mon	day	03/07/22		Tues	day	03/08/22		Wedne	esday	03/09/22		Thursd	ay	03/10/22		Frida	у	03/11/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	374	2,698	79%	\$5.30	381	2,974	87%	\$5.30	430	2,998	88%	\$7.70	437	2,963	87%	\$8.35	538	3,053	<mark>90%</mark>
1500 - 1600	\$5.65	482	2,822	83%	\$4.75	458	2,892	85%	\$7.45	482	3,103	<mark>91%</mark>	\$7.45	494	2,861	84%	\$7.90	534	2,814	83%
1600 - 1700	\$5.10	433	2,857	84%	\$5.25	439	3,044	90%	\$6.50	451	3,036	89%	\$7.00	430	2,933	86%	\$6.95	532	2,844	84%
1700 - 1800	\$4.95	415	2,999	88%	\$4.90	452	2,922	86%	\$5.40	463	2,972	87%	\$6.70	499	3,020	89%	\$6.75	497	2,820	83%
1800 - 1900	\$5.65	617	2,741	81%	\$4.05	577	2,961	87%	\$4.05	618	2,926	86%	\$4.50	582	2,916	86%	\$6.75	580	2,411	71%
1900 - 2000	\$3.95	408	1,758	52%	\$3.95	493	2,148	63%	\$3.95	482	2,171	64%	\$5.75	590	2,331	69%	\$6.25	585	2,047	60%

	Mon	day	03/14/22		Tues	sday	03/15/22		Wedne	esday	03/16/22		Thursd	ay	03/17/22		Frida	у	03/18/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	398	2,611	77%	\$5.30	400	2,837	83%	\$5.30	401	2,826	83%	\$7.70	414	2,894	85%	\$8.35	436	2,654	78%
1500 - 1600	\$5.65	425	2,854	84%	\$4.75	500	3,121	<mark>92%</mark>	\$7.45	422	2,882	85%	\$7.45	454	2,879	85%	\$7.90	502	2,937	86%
1600 - 1700	\$5.10	434	2,840	84%	\$5.25	442	2,945	87%	\$6.50	414	2,877	85%	\$7.00	417	2,830	83%	\$6.95	546	2,978	88%
1700 - 1800	\$4.95	473	3,033	89%	\$4.90	487	3,161	93%	\$5.40	413	2,643	78%	\$6.70	425	2,709	80%	\$6.75	556	2,867	84%
1800 - 1900	\$5.65	519	2,664	78%	\$4.05	575	2,966	87%	\$4.05	477	2,578	76%	\$4.50	566	3,000	88%	\$6.75	525	2,449	72%
1900 - 2000	\$3.95	379	1,537	45%	\$3.95	400	1,850	54%	\$3.95	541	2,371	70%	\$5.75	535	2,060	61%	\$6.25	538	2,002	59%

	Mon	day	03/21/22		Tues	day	03/22/22	3/22/22		Wednesday		03/23/22		ay	03/24/22		Friday		03/25/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	389	2,501	74%	\$5.30	443	2,912	86%	\$5.30	473	3,038	89%	\$7.70	488	2,949	87%	\$8.35	559	3,103	<mark>91%</mark>
1500 - 1600	\$5.65	492	2,706	80%	\$4.75	502	2,965	87%	\$7.45	486	2,862	84%	\$7.45	511	2,970	87%	\$7.90	530	2,851	84%
1600 - 1700	\$5.10	407	2,655	78%	\$5.25	398	2,667	78%	\$6.50	391	2,737	81%	\$7.00	440	2,816	83%	\$6.95	517	2,776	82%
1700 - 1800	\$4.95	490	2,984	88%	\$4.90	455	2,777	82%	\$5.40	490	2,898	85%	\$6.70	493	2,790	82%	\$6.75	559	2,826	83%
1800 - 1900	\$5.65	530	2,618	77%	\$4.05	533	2,762	81%	\$4.05	604	3,003	88%	\$4.50	597	2,662	78%	\$6.75	670	2,783	82%
1900 - 2000	\$3.95	416	1,598	47%	\$3.95	591	2,429	71%	\$3.95	515	2,119	62%	\$5.75	624	2,526	74%	\$6.25	655	2,311	68%

	Mon	day	03/28/22		Tues	day	03/29/22		Wedne	esday	03/30/22		Thursd	ay	03/31/22		Frida	y	04/01/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	396	2,417	71%	\$5.30	452	2,711	80%	\$5.30	481	2,992	88%	\$7.70	469	2,931	86%				
1500 - 1600	\$5.65	470	2,648	78%	\$4.75	490	2,977	88%	\$7.45	542	2,969	87%	\$7.45	526	2,782	82%				
1600 - 1700	\$5.10	386	2,445	72%	\$5.25	507	3,088	91%	\$6.50	509	2,919	86%	\$7.00	483	2,862	84%				
1700 - 1800	\$4.95	346	2,151	63%	\$4.90	500	3,033	89%	\$5.40	520	2,937	86%	\$6.70	509	2,921	86%				
1800 - 1900	\$5.65	352	1,555	46%	\$4.05	537	2,394	70%	\$4.05	583	2,767	81%	\$4.50	646	2,788	82%				
1900 - 2000	\$3.95	359	1,237	36%	\$3.95	452	1,695	50%	\$3.95	550	1,994	59%	\$5.75	556	2,053	60%				



#### OCTA WESTBOUND PEAK-HOUR VOLUMES

	Mone	day	02/28/22		Tues	day	03/01/22		Wedne	esday	03/02/22		Thurso	lay	03/03/22		Frid	ay	03/04/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500					\$3.15	440	1,208	36%	\$3.15	415	1,199	35%	\$3.15	409	1,198	35%	\$3.15	313	886	26%
0500 - 0600					\$5.10	723	2,842	84%	\$5.10	704	2,643	78%	\$5.10	692	2,632	77%	\$4.85	558	2,211	65%
0600 - 0700					\$5.30	556	2,953	87%	\$5.30	618	2,896	85%	\$5.30	611	2,941	87%	\$5.10	554	2,524	74%
0700 - 0800					\$5.80	618	2,976	88%	\$5.80	575	2,723	80%	\$5.80	599	2,814	83%	\$5.65	464	2,068	61%
0800 - 0900					\$5.30	318	2,601	77%	\$5.30	312	2,326	68%	\$5.30	326	2,488	73%	\$5.10	240	1,774	52%
0900 - 1000					\$4.20	309	2,363	70%	\$4.20	288	2,126	63%	\$4.20	335	2,355	69%	\$4.20	250	1,830	54%

	Mone	day	03/07/22		Tues	day	03/08/22		Wedne	esday	03/09/22		Thurso	lay	03/10/22		Frid	ay	03/11/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	384	1,143	34%	\$3.15	414	1,206	35%	\$3.15	406	1,153	34%	\$3.15	411	1,199	35%	\$3.15	369	963	28%
0500 - 0600	\$5.10	678	2,642	78%	\$5.10	725	2,712	80%	\$5.10	695	2,676	79%	\$5.10	695	2,590	76%	\$4.85	585	2,233	66%
0600 - 0700	\$5.30	578	2,856	84%	\$5.30	603	3,010	89%	\$5.30	604	2,912	86%	\$5.30	629	3,011	89%	\$5.10	550	2,663	78%
0700 - 0800	\$5.80	577	2,651	78%	\$5.80	597	2,791	82%	\$5.80	594	2,815	83%	\$5.80	626	2,900	85%	\$5.65	520	2,186	64%
0800 - 0900	\$5.30	324	2,413	71%	\$5.30	336	2,497	73%	\$5.30	352	2,482	73%	\$5.30	338	2,578	76%	\$5.10	289	2,109	62%
0900 - 1000	\$4.20	338	2,303	68%	\$4.20	248	2,144	63%	\$4.20	341	2,551	75%	\$4.20	319	2,185	64%	\$4.20	309	1,943	57%

	Mon	day	03/14/22		Tues	sday	03/15/22		Wedne	esday	03/16/22		Thurso	lay	03/17/22		Frid	ay	03/18/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	373	1,088	32%	\$3.15	401	1,159	34%	\$3.15	418	1,149	34%	\$3.15	426	1,127	33%	\$3.15	348	975	29%
0500 - 0600	\$5.10	695	2,484	73%	\$5.10	724	2,610	77%	\$5.10	700	2,529	74%	\$5.10	766	2,944	87%	\$4.85	565	2,187	64%
0600 - 0700	\$5.30	592	2,729	80%	\$5.30	616	2,977	88%	\$5.30	609	2,778	82%	\$5.30	622	2,876	85%	\$5.10	546	2,399	71%
0700 - 0800	\$5.80	604	2,665	78%	\$5.80	573	2,703	80%	\$5.80	594	2,818	83%	\$5.80	582	2,648	78%	\$5.65	447	1,951	57%
0800 - 0900	\$5.30	288	2,217	65%	\$5.30	281	2,468	73%	\$5.30	263	2,173	64%	\$5.30	310	2,303	68%	\$5.10	276	1,987	58%
0900 - 1000	\$4.20	235	1,917	56%	\$4.20	256	2,268	67%	\$4.20	239	2,068	61%	\$4.20	305	2,307	68%	\$4.20	299	2,191	64%

	Mono	lay	03/21/22		Tues	day	03/22/22		Wedne	esday	03/23/22		Thurso	lay	03/24/22		Frid	ay	03/25/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	406	1,158	34%	\$3.15	417	1,166	34%	\$3.15	400	1,109	33%	\$3.15	387	1,132	33%	\$3.15	351	957	28%
0500 - 0600	\$5.10	689	2,617	77%	\$5.10	725	2,571	76%	\$5.10	712	2,581	76%	\$5.10	709	2,575	76%	\$4.85	640	2,261	67%
0600 - 0700	\$5.30	561	2,804	82%	\$5.30	612	2,923	86%	\$5.30	629	2,874	85%	\$5.30	634	2,838	83%	\$5.10	517	2,411	71%
0700 - 0800	\$5.80	555	2,656	78%	\$5.80	625	2,731	80%	\$5.80	567	2,615	77%	\$5.80	595	2,688	79%	\$5.65	500	2,151	63%
0800 - 0900	\$5.30	366	2,446	72%	\$5.30	402	2,485	73%	\$5.30	372	2,341	69%	\$5.30	353	2,326	68%	\$5.10	336	2,042	60%
0900 - 1000	\$4.20	374	2,426	71%	\$4.20	369	2,242	66%	\$4.20	387	2,237	66%	\$4.20	397	2,287	67%	\$4.20	371	2,094	62%

	Mon	day	03/28/22		Tues	sday	03/29/22		Wedne	esday	03/30/22		Thurso	lay	03/31/22		Frid	ay	04/01/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	336	981	29%	\$3.15	376	1,060	31%	\$3.15	386	1,065	31%	\$3.15	317	1,042	31%				
0500 - 0600	\$5.10	582	2,188	64%	\$5.10	646	2,476	73%	\$5.10	678	2,487	73%	\$5.10	545	2,074	61%				
0600 - 0700	\$5.30	469	2,165	64%	\$5.30	610	2,800	82%	\$5.30	633	2,821	83%	\$5.30	445	2,280	67%				
0700 - 0800	\$5.80	455	2,064	61%	\$5.80	599	2,687	79%	\$5.80	584	2,805	83%	\$5.80	552	2,445	72%				
0800 - 0900	\$5.30	275	1,757	52%	\$5.30	372	2,397	71%	\$5.30	413	2,388	70%	\$5.30	518	3,007	88%				
0900 - 1000	\$4.20	253	1,574	46%	\$4.20	395	2,090	61%	\$4.20	420	2,142	63%	\$4.20	550	3,015	89%				



#### OCTA OPERATIONAL HIGHLIGHTS

#### 91 Express Lanes Back-Office System (BOS) Development Update

Over the weekend of March 4, Cofiroute USA, LLC (CUSA) began implementation and cutover activities for the new BOS for the 91 Express Lanes for both Orange and Riverside counties. On March 7th, the back-office system went live and began processing transactions received from the Electronic Toll and Traffic Management (ETTM) systems. CUSA, in addition to OCTA, Riverside County Transportation Commission, and project consultant staff, have been continuously monitoring the system and actively implementing fixes for any issues that arise. In addition to the back-office system going live on March 7th, the new 91 Express Lanes' website was launched.

#### 91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA entered into an agreement with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances (Northbound 55, Eastbound 91 and Westbound 91) of the OCTA 91 Express Lanes. Caltrans advertised and awarded the project in March 2021 and May 2021, respectively. In June, the contract was executed and the project kickoff meeting was held in July. Pre-construction activities began in August and was followed with construction activities which commenced in September. In the past several months, staff was made aware of several conflicts/issues at the gantry sites. Staff is working with the Plans, Specifications, and Estimates consultant and Caltrans to address these issues. Due to the conflicts, there will be a delay in site turnover to Kapsch TrafficCom USA, Inc (Kapsch), the toll lanes system integrator for the 91 Express Lanes. The site turnover is anticipated for Summer 2022, where then Kapsch will install new ETTM system equipment onto the new gantries. During the equipment installation period, overnight closures and possibly, a few full weekend closures, will occur. The ETTM installation is anticipated to be completed in Fall 2022.



# FINANCIAL HIGHLIGHTS OCTA

### 91 Express Lanes

Operating	Statement
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						ance
Description		Actual (1)		Budget <sup>(1)</sup>	Dollar \$	Percent (%)
Operating revenues:						
oll Revenue	\$	41,372,729.75	\$	31,047,216.00	\$ 10,325,513.75	33.3
ee Revenue	_	4,224,930.14		2,658,100.00	1,566,830.14	58.9
Total operating revenue	s	45,597,659.89		33,705,316.00	11,892,343.89	35.3
Operating expenses:		0.000 700 54		5 750 050 00	4 754 040 40	20.5
Contracted Services		3,999,733.51		5,753,952.00	1,754,218.49	30.5
dministrative Fee		2,027,961.00		2,341,314.00	313,353.00	13.4
Other Professional Services		499,941.58		2,628,108.00	2,128,166.42	81.0
Credit Card Processing Fees		1,095,659.62		843,920.00	(251,739.62)	(29.8
oll Road Account Servicing		349,352.33		737,900.00	388,547.67	52.7
Other Insurance Expense		306,887.67		762,425.00	455,537.33	59.7
oll Road Maintenance Supply Repairs		830,987.26		2,211,190.00	1,380,202.74	62.4
Patrol Services		815,886.16		824,670.00	8,783.84	1.1
Building Equipment Repairs and Maint		370,732.06		540,773.00	170,040.94	31.4
C Transponders		-		6,250.00	6,250.00	100.0
Other Services (5)		(778,000.00)		756,000.00	1,534,000.00	202.9
Itilities		48,685.51		41,244.00	(7,441.51)	(18.0
Office Expense		1,176.35		337,851.00	336,674.65	99.7
Bad Debt Expense		86,686,74		-	(86,686.74)	N/A
Aiscellaneous <sup>(2)</sup>		24,090.69		119,588.00	95,497.31	79.9
eases		332,222,43		371,106.00	38,883.57	10.5
Total operating expenses		10,012,002.91		18,276,291.00	8,264,288.09	45.2
Depreciation and Amortization <sup>(3)</sup>	°			10,270,231.00		
repreciation and Amortization		2,422,959.43		-	(2,422,959.43)	N/A
Operating income (loss	)	33,162,697.55		15,429,025.00	17,733,672.55	114.9
			-			
lonoperating revenues (expenses):	Τ					
Reimbursement from Other Agencies		167,163.20		-	167,163.20	N/A
nterest Income		1,855,999.10		1,290,177.00	565,822.10	43.9
nterest Expense		(2,969,212.27)		(4,045,825.00)	1,076,612.73	26.6
Other		7,291,20		-	7,291,20	N/A
Total nonoperating revenues (expenses	)	(938,758.77)		(2,755,648.00)	1,816,889.23	65.9
ransfers In		-		-	-	N/A
ransfers Out <sup>(4)</sup>		(7,498,739.10)		(5,412,127.00)	(2,086,612.10)	(38.6
Net income (loss	1 \$	24,725,199.68	\$	7,261,250.00	\$ 17,463,949.68	240.5

<sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

<sup>5</sup> Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

#### **Capital Asset Activity**

During the nine months ending March 31, 2022, capital asset activities included payment of \$663,993 attributing to the Electronic Toll and Traffic Management system project and \$441,449 to the back-office system project.



# **OPERATIONS OVERVIEW RCTC**

#### TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for March 2022 was 1,434,476. This represents a daily average of 46,273 vehicles. This is a 16.6 percent increase in total traffic volume from the same period last year, which totaled 1,230,614 and was the thirteenth month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for March was \$5,591,791, which represents an increase of 34.8 percent from the prior year's total of \$4,147,141. Carpool percentage for March was 21.2 percent as compared to the previous year's rate of 19.2 percent. As compared to March 2019, traffic volume increased by 9.4 percent and revenue increased by 9.7 percent.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of March 2022.

	MAR-22	Stantec			MAR-21	Yr 22-to-Yr 21	MAR-19	Yr 22-to-Yr 19
	MTD	MTD	#	%	MTD	%	MTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance	Actual	Variance
Full Toll Lanes	1,130,257	999,443	130,814	13.1%	994,294	13.7%	991,552	14.0%
3+ Lanes	304,219	355,543	(51,324)	(14.4%)	236,320	28.7%	319,383	(4.7%)
Total Gross Trips	1,434,476	1,354,986	79,490	5.9%	1,230,614	16.6%	1,310,935	9.4%
Revenue								
Full Toll Lanes	\$5,529,300	\$4,438,457	\$1,090,843	24.6%	\$4,107,544	34.6%	\$5,057,871	9.3%
3+ Lanes	\$62,492	\$0	\$62,492		\$39,597	57.8%	\$40,979	52.5%
Total Gross Revenue	\$5,591,791	\$4,438,457	\$1,153,334	26.0%	\$4,147,141	34.8%	\$5,098,850	9.7%
Average Revenue per T	rip							
Average Full Toll Lanes	\$4.89	\$4.44	\$0.45	10.1%	\$4.13	18.4%	\$5.10	(4.1%)
Average 3+ Lanes	\$0.21	\$0.00	\$0.21		\$0.17	23.5%	\$0.13	61.5%
Average Gross Revenue	\$3.90	\$3.28	\$0.62	18.9%	\$3.37	15.7%	\$3.89	0.3%

#### Current Month-to-Date as of March 31, 2022



The 2022 fiscal year-to-date traffic volume increased by 40.2 percent and potential toll revenue increased by 54.6 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.75.

Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2021 through March 2022.

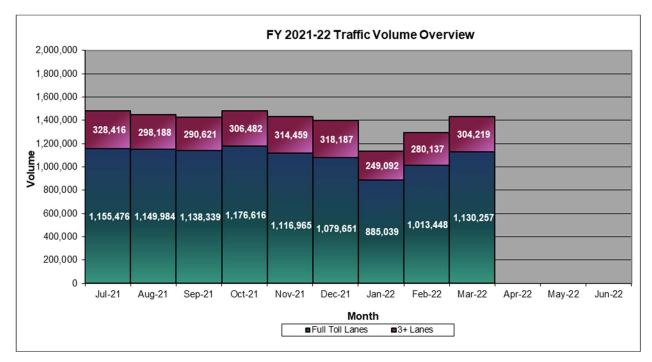
	FY 2021-22	Stantec			FY 2020-21	Yr-to-Yr
	YTD	YTD	#	%	YTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance
Full Toll Lanes	9,845,788	8,390,286	1,455,502	17.3%	7,111,368	38.5%
3+ Lanes	2,689,805	2,959,371	(269,566)	(9.1%)	1,827,633	47.2%
Total Gross Trips	12,535,593	11,349,657	1,185,936	10.4%	8,939,001	40.2%
Revenue						
Full Toll Lanes	\$46,624,568	\$36,582,443	\$10,042,125	27.5%	\$30,078,305	55.0%
3+ Lanes	\$385,457	\$0	\$385,457		\$320,525	20.3%
Total Gross Revenue	\$47,010,025	\$36,582,443	\$10,427,582	28.5%	\$30,398,831	54.6%
Average Revenue per T	rip					
Average Full Toll Lanes	\$4.74	\$4.36	\$0.38	8.7%	\$4.23	12.1%
Average 3+ Lanes	\$0.14	\$0.00	\$0.14		\$0.18	(22.2%)
Average Gross Revenue	\$3.75	\$3.22	\$0.53	16.5%	\$3.40	10.3%

#### FY 2021-22 Year-to-Date as of March 31, 2022

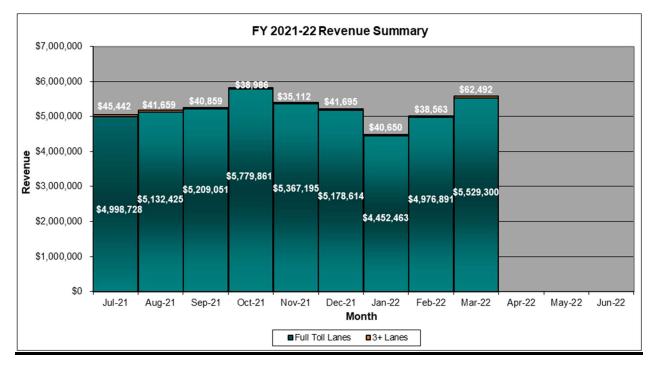


#### **RCTC Traffic and Revenue Summary**

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.





#### **RCTC PEAK-HOUR VOLUMES**

In March, no toll rates were adjusted. RCTC evaluates traffic volumes for peak period hours and adjusts rates according to the toll rate policy.

### **RCTC EASTBOUND PEAK-HOUR VOLUMES**

	Monda	у		02/28/	22	Tuesday	1		03/01/2	2	Wednes	day		03/02/2	2	Thursda	ay		03/03/2	22	Friday			03/04/2	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$7.05	176	1029	1,205	Е	\$9.15	199	1036	1,235	Е	\$12.25	193	1,107	1,300	Е	\$26.80	241	936	1,177	D
1500 - 1600						\$9.80	239	948	1,187	D	\$12.85	246	958	1,204	Е	\$16.60	243	959	1,202	Е	\$26.50	267	888	1,155	D
1600 - 1700						\$5.45	209	995	1,204	Е	\$5.45	191	943	1,134	D	\$7.75	199	979	1,178	D	\$15.60	238	887	1,125	D
1700 - 1800						\$5.45	183	834	1,017	D	\$5.45	190	940	1,130	D	\$5.45	221	923	1,144	D	\$7.05	237	875	1,112	D
1800 - 1900						\$5.45	269	853	1,122	D	\$5.45	250	864	1,114	D	\$5.45	222	893	1,115	D	\$5.45	247	712	959	С
1900 - 2000						\$4.25	251	780	1,031	D	\$4.25	271	778	1,049	D	\$5.45	281	933	1,214	Е	\$4.25	232	583	815	С

	Monda	у		03/07/	22	Tuesday	/		03/08/2	2	Wednes	day		03/09/2	2	Thursda	ay		03/10/	22	Friday			03/11/2	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	177	1,008	1,185	D	\$7.05	165	1035	1,200	D	\$9.15	220	1075	1,295	Е	\$12.25	218	1,083	1,301	F	\$26.80	285	1,053	1,338	F
1500 - 1600	\$7.75	251	921	1,172	D	\$9.80	225	982	1,207	Е	\$12.85	243	1001	1,244	Е	\$16.60	256	949	1,205	Е	\$26.50	273	906	1,179	D
1600 - 1700	\$5.45	187	921	1,108	D	\$5.45	189	979	1,168	D	\$5.45	211	1010	1,221	Е	\$7.75	211	980	1,191	D	\$15.60	247	928	1,175	D
1700 - 1800	\$5.45	183	865	1,048	D	\$5.45	177	939	1,116	D	\$5.45	226	896	1,122	D	\$5.45	225	938	1,163	D	\$7.05	225	877	1,102	D
1800 - 1900	\$5.45	254	759	1,013	D	\$5.45	206	891	1,097	D	\$5.45	245	835	1,080	D	\$5.45	260	815	1,075	D	\$5.45	256	750	1,006	D
1900 - 2000	\$2.30	212	578	790	В	\$4.25	215	695	910	С	\$4.25	206	754	960	С	\$5.45	255	739	994	С	\$4.25	229	633	862	С

	Monda	у		03/14/	22	Tuesday	/		03/15/22	2	Wednes	day		03/16/2	2	Thursda	ay		03/17/	22	Friday			03/18/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	184	957	1,141	D	\$7.05	185	972	1,157	D	\$9.15	191	1,105	1,296	Е	\$12.25	190	1,062	1,252	Е	\$26.80	206	875	1,081	D
1500 - 1600	\$7.75	253	953	1,206	Е	\$9.80	251	974	1,225	Е	\$12.85	211	1,020	1,231	Е	\$16.60	235	1,008	1,243	Е	\$26.50	272	989	1,261	Е
1600 - 1700	\$5.45	200	969	1,169	D	\$5.45	207	988	1,195	D	\$5.45	214	1,022	1,236	Е	\$7.75	216	992	1,208	Е	\$15.60	254	933	1,187	D
1700 - 1800	\$5.45	223	888	1,111	D	\$5.45	202	917	1,119	D	\$5.45	192	895	1,087	D	\$5.45	217	988	1,205	Е	\$7.05	257	979	1,236	Е
1800 - 1900	\$5.45	253	811	1,064	D	\$5.45	212	916	1,128	D	\$5.45	228	863	1,091	D	\$5.45	220	925	1,145	D	\$5.45	262	847	1,109	D
1900 - 2000	\$2.30	147	456	603	В	\$4.25	142	615	757	В	\$4.25	238	802	1,040	D	\$5.45	228	657	885	С	\$4.25	258	698	956	С

	Monda	у		03/21/	22	Tuesday	1		03/22/2	2	Wednes	day		03/23/2	2	Thursda	ay		03/24/	22	Friday			03/25/	22
PM Time	Price	нои	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	217	1,110	1,327	F	\$7.05	192	942	1,134	D	\$9.15	235	1,032	1,267	Е	\$12.25	255	1,083	1,338	F	\$26.80	353	1,044	1,397	F
1500 - 1600	\$7.75	268	876	1,144	D	\$9.80	286	1,021	1,307	F	\$12.85	298	945	1,243	Е	\$16.60	313	988	1,301	F	\$26.50	366	933	1,299	Е
1600 - 1700	\$5.45	222	968	1,190	D	\$5.45	227	871	1,098	D	\$5.45	222	907	1,129	D	\$7.75	251	949	1,200	D	\$15.60	320	943	1,263	Е
1700 - 1800	\$5.45	242	948	1,190	D	\$5.45	210	861	1,071	D	\$5.45	268	959	1,227	Е	\$5.45	216	955	1,171	D	\$7.05	311	1,017	1,328	F
1800 - 1900	\$5.45	273	759	1,032	D	\$5.45	268	784	1,052	D	\$5.45	304	873	1,177	D	\$5.45	289	846	1,135	D	\$5.45	385	1,012	1,397	F
1900 - 2000	\$2.30	177	492	669	В	\$4.25	321	743	1,064	D	\$4.25	273	679	952	С	\$5.45	333	837	1,170	D	\$4.25	362	909	1,271	Е

	Monda	у		03/28/	22	Tuesday	1		03/29/22	2	Wednes	sday		03/30/2	2	Thursda	ay		03/31/	22	Friday			04/01/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	191	914	1,105	D	\$7.05	192	940	1,132	D	\$9.15	217	1,018	1,235	E	\$12.25	198	1,075	1,273	Е					
1500 - 1600	\$7.75	231	779	1,010	D	\$9.80	254	960	1,214	Е	\$12.85	272	984	1,256	Е	\$16.60	275	937	1,212	Е					
1600 - 1700	\$5.45	155	672	827	С	\$5.45	201	966	1,167	D	\$5.45	229	987	1,216	Е	\$7.75	241	954	1,195	D					
1700 - 1800	\$5.45	145	554	699	В	\$5.45	181	857	1,038	D	\$5.45	218	911	1,129	D	\$5.45	206	904	1,110	D					
1800 - 1900	\$5.45	135	445	580	В	\$5.45	223	719	942	С	\$5.45	260	839	1,099	D	\$5.45	281	872	1,153	D					
1900 - 2000	\$2.30	150	384	534	В	\$4.25	190	464	654	В	\$4.25	245	594	839	С	\$5.45	248	604	852	С					



#### Eastbound PM Peak - County Line to 15 SB Ontario

	Monda	у		02/28/	22	Tuesday	/		03/01/2	2	Wednes	sday		03/02/2	2	Thursda	ay		03/03/	22	Friday			03/04/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$5.45	126	784	910	С	\$5.45	133	808	941	С	\$5.45	134	776	910	С	\$5.45	128	680	808	С
1500 - 1600						\$5.45	106	665	771	В	\$5.45	115	702	817	С	\$5.45	122	763	885	С	\$5.45	107	565	672	В
1600 - 1700						\$5.45	104	644	748	В	\$5.45	108	623	731	В	\$5.45	79	741	820	С	\$3.00	122	566	688	В
1700 - 1800						\$3.00	84	601	685	В	\$3.00	101	636	737	В	\$3.00	136	749	885	С	\$3.00	113	574	687	В
1800 - 1900						\$3.00	151	661	812	С	\$3.00	146	631	777	В	\$3.00	130	774	904	С	\$3.00	113	500	613	В
1900 - 2000						\$3.00	180	619	799	В	\$3.00	202	626	828	С	\$3.00	181	781	962	С	\$3.00	138	381	519	В

	Monda	у		03/07/	22	Tuesday	/		03/08/2	2	Wednes	sday		03/09/2	2	Thursda	ay		03/10/	22	Friday			03/11/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	122	681	803	С	\$5.45	93	807	900	С	\$5.45	128	779	907	С	\$5.45	129	752	881	С	\$5.45	156	718	874	С
1500 - 1600	\$5.45	126	663	789	В	\$5.45	94	675	769	В	\$5.45	131	667	798	В	\$5.45	108	670	778	В	\$5.45	120	656	776	В
1600 - 1700	\$3.00	110	628	738	В	\$5.45	109	701	810	С	\$5.45	117	605	722	В	\$5.45	115	633	748	В	\$3.00	128	599	727	В
1700 - 1800	\$3.00	115	671	786	В	\$3.00	109	627	736	В	\$3.00	102	604	706	В	\$3.00	122	644	766	В	\$3.00	111	592	703	В
1800 - 1900	\$3.00	171	573	744	В	\$3.00	122	613	735	В	\$3.00	131	615	746	В	\$3.00	143	649	792	В	\$3.00	137	577	714	В
1900 - 2000	\$3.00	105	418	523	В	\$3.00	132	580	712	В	\$3.00	134	562	696	В	\$3.00	151	650	801	С	\$3.00	158	445	603	В

	Monda	ıy		03/14/	22	Tuesday	/		03/15/2	2	Wednes	sday		03/16/2	2	Thursda	ay		03/17/	22	Friday			03/18/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	122	622	744	В	\$5.45	118	813	931	С	\$5.45	127	804	931	С	\$5.45	110	767	877	С	\$5.45	114	625	739	В
1500 - 1600	\$5.45	119	707	826	С	\$5.45	106	691	797	В	\$5.45	103	726	829	С	\$5.45	91	647	738	В	\$5.45	88	620	708	В
1600 - 1700	\$3.00	107	579	686	В	\$5.45	103	635	738	В	\$5.45	100	586	686	В	\$5.45	112	618	730	В	\$3.00	114	649	763	В
1700 - 1800	\$3.00	136	631	767	В	\$3.00	124	665	789	В	\$3.00	116	577	693	В	\$3.00	96	637	733	В	\$3.00	130	574	704	В
1800 - 1900	\$3.00	117	566	683	В	\$3.00	108	647	755	В	\$3.00	107	612	719	В	\$3.00	122	682	804	С	\$3.00	142	546	688	В
1900 - 2000	\$3.00	107	369	476	В	\$3.00	90	485	575	В	\$3.00	139	583	722	В	\$3.00	132	465	597	В	\$3.00	144	477	621	В

	Monda	у		03/21/	22	Tuesday	1		03/22/2	2	Wednes	sday		03/23/2	2	Thursda	ay		03/24/	22	Friday			03/25/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	130	721	851	С	\$5.45	147	711	858	С	\$5.45	124	793	917	С	\$5.45	151	750	901	С	\$5.45	154	649	803	С
1500 - 1600	\$5.45	111	617	728	В	\$5.45	114	674	788	В	\$5.45	136	671	807	С	\$5.45	102	649	751	В	\$5.45	188	573	761	В
1600 - 1700	\$3.00	115	660	775	В	\$5.45	109	615	724	В	\$5.45	92	648	740	В	\$5.45	115	611	726	В	\$3.00	140	601	741	В
1700 - 1800	\$3.00	125	640	765	В	\$3.00	151	582	733	В	\$3.00	104	618	722	В	\$3.00	109	569	678	В	\$3.00	129	573	702	В
1800 - 1900	\$3.00	115	573	688	В	\$3.00	118	555	673	В	\$3.00	136	632	768	В	\$3.00	136	565	701	В	\$3.00	165	514	679	В
1900 - 2000	\$3.00	97	375	472	В	\$3.00	152	583	735	В	\$3.00	157	530	687	В	\$3.00	155	621	776	В	\$3.00	158	493	651	В

	Mon	day		03/28/	22	Tues	day		03/29/2	2	Wedne	esday		03/30/2	2	Thurs	sday		03/31/	22	Frid	ay		04/01/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	136	688	824	С	\$5.45	131	636	767	В	\$5.45	135	702	837	С	\$5.45	122	751	873	С					
1500 - 1600	\$5.45	124	582	706	В	\$5.45	104	690	794	В	\$5.45	130	643	773	В	\$5.45	162	648	810	С					
1600 - 1700	\$3.00	110	535	645	В	\$5.45	129	706	835	С	\$5.45	150	625	775	В	\$5.45	111	658	769	В					
1700 - 1800	\$3.00	94	486	580	В	\$3.00	107	660	767	В	\$3.00	141	647	788	В	\$3.00	126	597	723	В					
1800 - 1900	\$3.00	73	308	381	Α	\$3.00	142	537	679	В	\$3.00	139	562	701	В	\$3.00	172	571	743	В					
1900 - 2000	\$3.00	82	286	368	Α	\$3.00	112	373	485	В	\$3.00	181	482	663	В	\$3.00	156	460	616	В					



#### **RCTC WESTBOUND PEAK-HOUR VOLUMES**

	Monday			02/28/2	2	Tuesday			03/01/2	22	Wednes	day		03/02/2	2	Thursda	ıy		03/03/22	2	Friday			03/04/22	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$2.30	190	434	624	В	\$2.30	168	435	603	В	\$2.30	169	463	632	В	\$2.30	141	329	470	В
500 - 0600						\$11.20	351	1185	1,536	F	\$11.20	317	1132	1,449	F	\$9.45	360	1,147	1,507	F	\$5.45	291	871	1,162	D
600 - 0700						\$18.30	322	1336	1,658	F	\$18.30	355	1335	1,690	F	\$17.30	334	1,357	1,691	F	\$10.45	309	971	1,280	Е
700 - 0800						\$14.30	342	1343	1,685	F	\$14.30	310	1239	1,549	F	\$13.30	310	1,303	1,613	F	\$8.70	279	893	1,172	D
0000 - 0900						\$9.70	157	1300	1,457	F	\$9.70	171	1010	1,181	D	\$8.70	191	1,167	1,358	F	\$5.45	118	831	949	С
900 - 1000						\$5.45	171	1114	1,285	Е	\$5.45	155	956	1,111	D	\$5.45	157	931	1,088	D	\$4.25	152	717	869	С

							1533																		
	Monday	1		03/07/2	2	Tuesday	1		03/08/2	2	Wednes	day		03/09/2	2	Thursda	iy		03/10/2	2	Friday			03/11/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	176	431	607	В	\$2.30	177	428	605	В	\$2.30	191	434	625	В	\$2.30	175	504	679	В	\$2.30	173	363	536	В
0500 - 0600	\$11.20	341	1,113	1,454	F	\$11.20	385	1126	1,511	F	\$11.20	388	1100	1,488	F	\$9.45	333	1,086	1,419	F	\$5.45	312	946	1,258	Е
0600 - 0700	\$17.30	338	1,300	1,638	F	\$18.30	356	1375	1,731	F	\$18.30	373	1249	1,622	F	\$17.30	353	1,380	1,733	F	\$10.45	296	1,115	1,411	F
0700 - 0800	\$13.60	317	1,257	1,574	F	\$14.30	373	1297	1,670	F	\$14.30	362	1254	1,616	F	\$13.30	316	1,314	1,630	F	\$8.70	317	844	1,161	D
0800 - 0900	\$8.70	155	1,191	1,346	Е	\$9.70	170	1149	1,319	Е	\$9.70	193	1090	1,283	Е	\$8.70	172	1,104	1,276	Е	\$5.45	159	875	1,034	D
0900 - 1000	\$4.25	179	1,005	1,184	D	\$5.45	160	819	979	С	\$5.45	164	1005	1,169	D	\$5.45	155	854	1,009	D	\$4.25	161	807	968	С

	Monday	'		03/14/2	2	Tuesday			03/15/2	2	Wednes	day		03/16/2	2	Thursda	у		03/17/2	2	Friday			03/18/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	149	414	563	В	\$2.30	189	419	608	В	\$2.30	198	375	573	В	\$2.30	188	400	588	В	\$2.30	162	341	503	В
0500 - 0600	\$11.20	335	1,048	1,383	F	\$11.20	378	1,063	1,441	F	\$11.20	366	1,027	1,393	F	\$9.45	427	1,100	1,527	F	\$5.45	327	928	1,255	Е
0600 - 0700	\$17.30	325	1,213	1,538	F	\$18.30	303	1,276	1,579	F	\$18.30	372	1,215	1,587	F	\$17.30	358	1,199	1,557	F	\$10.45	327	1,009	1,336	Е
0700 - 0800	\$13.60	316	1,147	1,463	F	\$14.30	326	1,180	1,506	F	\$14.30	327	1,161	1,488	F	\$13.30	310	1,061	1,371	F	\$8.70	229	657	886	С
0800 - 0900	\$8.70	135	992	1,127	D	\$9.70	135	1,128	1,263	Е	\$9.70	153	917	1,070	D	\$8.70	188	992	1,180	D	\$5.45	150	945	1,095	D
0900 - 1000	\$4.25	120	810	930	С	\$5.45	138	933	1,071	D	\$5.45	139	1,077	1,216	Е	\$5.45	145	897	1,042	D	\$4.25	146	736	882	С

	Monday			03/21/2	2	Tuesday			03/22/2	2	Wednes	day		03/23/22	2	Thursda	iy		03/24/2	2	Friday			03/25/22	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	187	415	602	В	\$2.30	172	413	585	В	\$2.30	172	400	572	В	\$2.30	163	404	567	В	\$2.30	156	326	482	В
0500 - 0600	\$11.20	341	1,099	1,440	F	\$11.20	342	1,095	1,437	F	\$11.20	383	1,068	1,451	F	\$9.45	402	1,050	1,452	F	\$5.45	343	903	1,246	Е
0600 - 0700	\$17.30	343	1,218	1,561	F	\$18.30	311	1,297	1,608	F	\$18.30	376	1,205	1,581	F	\$17.30	353	1,219	1,572	F	\$10.45	300	1,017	1,317	Е
0700 - 0800	\$13.60	287	1,128	1,415	F	\$14.30	357	1,101	1,458	F	\$14.30	312	1,108	1,420	F	\$13.30	336	1,045	1,381	F	\$8.70	290	836	1,126	D
0800 - 0900	\$8.70	196	984	1,180	D	\$9.70	238	1,003	1,241	Е	\$9.70	219	945	1,164	D	\$8.70	194	979	1,173	D	\$5.45	179	792	971	С
0900 - 1000	\$4.25	189	910	1,099	D	\$5.45	232	939	1,171	D	\$5.45	238	837	1,075	D	\$5.45	224	819	1,043	D	\$4.25	223	729	952	С

	Monday			03/28/2	2	Tuesday			03/29/2	2	Wednes	day		03/30/22	2	Thursda	iy		03/31/2	2	Friday			04/01/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	130	339	469	В	\$2.30	154	369	523	В	\$2.30	176	353	529	В	\$2.30	207	827	1,034	D					
0500 - 0600	\$11.20	255	873	1,128	D	\$11.20	317	1,109	1,426	F	\$11.20	376	1,026	1,402	F	\$9.45	281	1,313	1,594	F					
0600 - 0700	\$17.30	252	890	1,142	D	\$18.30	330	1,171	1,501	F	\$18.30	358	1,202	1,560	F	\$17.30	267	1,381	1,648	F					
0700 - 0800	\$13.60	228	829	1,057	D	\$14.30	336	1,066	1,402	F	\$14.30	364	1,137	1,501	F	\$13.30	408	1,275	1,683	F					
0800 - 0900	\$8.70	129	777	906	С	\$9.70	206	989	1,195	D	\$9.70	206	985	1,191	D	\$8.70	306	1,384	1,690	F					
0900 - 1000	\$4.25	139	646	785	В	\$5.45	176	742	918	С	\$5.45	197	816	1,013	D	\$5.45	253	1,313	1,566	F					



Westbound	AM Peak	- I-15 North	to County	Line

	Monday			02/28/2	22	Tuesday			03/01/2	2	Wednes	day		03/02/2	2	Thursda	iy		03/03/2	2	Friday			03/04/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$3.00	153	485	638	В	\$3.00	145	497	642	В	\$3.00	154	454	608	В	\$3.00	114	358	472	В
0500 - 0600						\$7.00	193	1169	1,362	Е	\$7.00	211	1109	1,320	Е	\$7.00	195	1,114	1,309	Е	\$5.45	189	873	1,062	D
0600 - 0700						\$9.00	208	1244	1,452	F	\$9.00	215	1185	1,400	Е	\$9.00	220	1,219	1,439	F	\$7.00	219	976	1,195	D
0700 - 0800						\$9.00	181	1190	1,371	Е	\$9.00	170	1156	1,326	Е	\$9.00	169	1,159	1,328	Е	\$7.00	138	878	1,016	D
0800 - 0900						\$7.00	107	1035	1,142	D	\$7.00	119	964	1,083	D	\$7.00	109	1,071	1,180	D	\$5.45	85	731	816	С
0900 - 1000						\$5.45	144	966	1,110	D	\$5.45	123	869	992	С	\$5.45	121	917	1,038	D	\$3.00	109	643	752	В

	Monday	'		03/07/22	2	Tuesday			03/08/2	2	Wednes	day		03/09/2	2	Thursda	iy		03/10/2	2	Friday			03/11/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	166	462	628	В	\$3.00	177	432	609	В	\$3.00	162	457	619	В	\$3.00	129	481	610	В	\$3.00	136	342	478	В
0500 - 0600	\$7.00	251	1,085	1,336	Е	\$7.00	218	1065	1,283	Е	\$7.00	247	1070	1,317	Е	\$7.00	214	1,125	1,339	Е	\$5.45	190	904	1,094	D
0600 - 0700	\$9.00	208	1,202	1,410	F	\$9.00	227	1205	1,432	F	\$9.00	247	1174	1,421	F	\$9.00	230	1,189	1,419	F	\$7.00	227	981	1,208	Е
0700 - 0800	\$9.00	179	1,134	1,313	Е	\$9.00	175	1124	1,299	Е	\$9.00	228	1117	1,345	Е	\$9.00	197	1,094	1,291	Е	\$7.00	178	930	1,108	D
0800 - 0900	\$7.00	97	1,050	1,147	D	\$7.00	132	970	1,102	D	\$7.00	141	1018	1,159	D	\$7.00	127	1,049	1,176	D	\$5.45	123	834	957	С
0900 - 1000	\$5.45	137	917	1,054	D	\$5.45	108	869	977	С	\$5.45	131	926	1,057	D	\$5.45	118	731	849	С	\$3.00	97	664	761	В

	Monday	1		03/14/2	2	Tuesday			03/15/2	2	Wednes	day		03/16/2	2	Thursda	iy		03/17/2	2	Friday			03/18/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	121	455	576	В	\$3.00	145	419	564	В	\$3.00	168	453	621	В	\$3.00	165	412	577	В	\$3.00	129	380	509	В
0500 - 0600	\$7.00	215	1,012	1,227	Е	\$7.00	240	1,098	1,338	Е	\$7.00	258	1,049	1,307	Е	\$7.00	248	1,032	1,280	Е	\$5.45	186	868	1,054	D
0600 - 0700	\$9.00	218	1,170	1,388	Е	\$9.00	220	1,231	1,451	F	\$9.00	240	1,157	1,397	Е	\$9.00	238	1,135	1,373	Е	\$7.00	231	917	1,148	D
0700 - 0800	\$9.00	168	1,045	1,213	Е	\$9.00	160	1,129	1,289	Е	\$9.00	193	1,062	1,255	Е	\$9.00	200	1,045	1,245	Е	\$7.00	160	888	1,048	D
0800 - 0900	\$7.00	116	999	1,115	D	\$7.00	89	1,082	1,171	D	\$7.00	103	966	1,069	D	\$7.00	102	1,051	1,153	D	\$5.45	102	789	891	С
0900 - 1000	\$5.45	97	772	869	С	\$5.45	101	832	933	С	\$5.45	124	858	982	С	\$5.45	122	875	997	С	\$3.00	124	691	815	С

	Monday	1		03/21/2	2	Tuesday			03/22/2	2	Wednes	day		03/23/2	2	Thursda	iy		03/24/2	22	Friday			03/25/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	158	468	626	В	\$3.00	150	464	614	В	\$3.00	150	436	586	В	\$3.00	146	414	560	В	\$3.00	146	348	494	В
0500 - 0600	\$7.00	199	1,055	1,254	Е	\$7.00	225	1,060	1,285	Е	\$7.00	243	1,006	1,249	Е	\$7.00	259	1,030	1,289	Е	\$5.45	227	888	1,115	D
0600 - 0700	\$9.00	208	1,153	1,361	Е	\$9.00	237	1,242	1,479	F	\$9.00	237	1,123	1,360	Е	\$9.00	240	1,091	1,331	Е	\$7.00	214	887	1,101	D
0700 - 0800	\$9.00	161	1,074	1,235	Е	\$9.00	209	1,082	1,291	Е	\$9.00	206	1,050	1,256	Е	\$9.00	212	1,041	1,253	Е	\$7.00	153	859	1,012	D
0800 - 0900	\$7.00	121	934	1,055	D	\$7.00	138	1,010	1,148	D	\$7.00	100	980	1,080	D	\$7.00	133	1,003	1,136	D	\$5.45	92	820	912	С
0900 - 1000	\$5.45	112	732	844	С	\$5.45	122	807	929	С	\$5.45	139	948	1,087	D	\$5.45	132	880	1,012	D	\$3.00	120	661	781	В

	Monday	1		03/28/2	2	Tuesday			03/29/2	2	Wednes	day		03/30/2	2	Thursda	у		03/31/2	2	Friday			04/01/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	138	402	540	В	\$3.00	142	418	560	В	\$3.00	160	390	550	В	\$3.00	160	541	701	В					
0500 - 0600	\$7.00	163	860	1,023	D	\$7.00	185	1,024	1,209	Е	\$7.00	239	1,042	1,281	Е	\$7.00	197	1,140	1,337	Е					
0600 - 0700	\$9.00	174	962	1,136	D	\$9.00	244	1,134	1,378	Е	\$9.00	264	1,126	1,390	Е	\$9.00	216	1,203	1,419	F					
0700 - 0800	\$9.00	154	908	1,062	D	\$9.00	220	1,117	1,337	Е	\$9.00	235	1,157	1,392	Е	\$9.00	295	1,245	1,540	F					
0800 - 0900	\$7.00	125	732	857	С	\$7.00	145	943	1,088	D	\$7.00	169	931	1,100	D	\$7.00	188	1,171	1,359	Е					
0900 - 1000	\$5.45	104	575	679	в	\$5.45	154	761	915	С	\$5.45	164	795	959	С	\$5.45	177	835	1,012	D					



#### RCTC OPERATIONAL HIGHLIGHTS

#### **On-Road Operations**

RCTC Freeway Service Patrol responded to 90 calls during the month of March. Of those calls, 76 were to assist disabled vehicles, 4 calls to remove debris, and 10 were in response to accidents that affected the Express Lanes.

#### 91 Express Lanes BOS Development Update

Over the weekend of March 4, Cofiroute USA, LLC (CUSA) began implementation and cutover activities for the new BOS for the 91 Express Lanes for both Orange and Riverside counties. On March 7th, the back-office system went live and began processing transactions received from the Electronic Toll and Traffic Management (ETTM) systems. CUSA, in addition to OCTA, Riverside County Transportation Commission, and project consultant staff, have been continuously monitoring the system and actively implementing fixes for any issues that arise. In addition to the back-office system going live on March 7th, the new 91 Express Lanes' website was launched.



## FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

	YTD as of :	3/31/2022	YTD Varia	ince
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 40,036,797.68	\$ 26,876,250.00	\$ 13,160,547.68	49.0
Fee Revenue	4,518,996.15	4,287,675.00	231,321.15	5.4
Total operating revenues	44,555,793.83	31,163,925.00	13,391,868.83	43.0
0 "		1	1	1
Operating expenses: Salaries and Benefits	120 265 70	620 600 00	201 224 22	31.5
	438,265.78	639,600.00	201,334.22	
Legal Services	46,771.96	156,525.00	109,753.04	70.1
Advisory Services	34,540.19	3,750.00	(30,790.19)	· · ·
Audit and Accounting Fees Service Fees	29,775.00	27,000.00	(2,775.00)	
	-	14,025.00	14,025.00	100.0
Other Professional Services	374,339.57	941,850.00	567,510.43	60.3
Lease Expense	203,737.51	239,325.00	35,587.49	14.9
Operations	1,380,454.82	2,713,350.00	1,332,895.18	49.1
Utilities	16,140.18	48,825.00	32,684.82	66.9
Supplies and Materials	9,857.07	25,125.00	15,267.93	60.8
Membership and Subscription Fees	14,498.00	22,500.00	8,002.00	35.6
Office Equipment & Furniture (Non-Capital)	-	60,000.00	60,000.00	100.0
Maintenance/Repairs	146,639.45	231,450.00	84,810.55	36.6
Training Seminars and Conferences	5,919.66	1,200.00	(4,719.66)	(393.3)
Transportation Expenses	287.90	1,875.00	1,587.10	84.6
Lodging	651.78	975.00	323.22	33.2
Meals	130.00	2,250.00	2,120.00	94.2
Other Staff Expenses	174.51	225.00	50.49	22.4
Advertising	-	161,250.00	161,250.00	100.0
Program Management	31,882.29	62,325.00	30,442.71	48.8
Program Operations	4,430,442.80	6,280,650.00	1,850,207.20	29.5
Litigation Settlement	687.06	-	(687.06)	
Furniture & Equipment	-	56,250.00	56,250.00	100.0
Improvements	24,997.50	41,250.00	16,252.50	39.4
		41,230.00		N/A
Bad Debt Expense Total operating expenses	76,390.63 7,266,583.66	11,731,575.00	(76,390.63) 4,464,991.34	38.1
Total operating expenses	7,200,000.00	11,751,575.00	4,404,331.04	30.1
Operating income (loss)	37,289,210.17	19,432,350.00	17,856,860.17	91.9
	01,200,210111	10,102,000100	,000,000	0.110
Nonoperating revenues (expenses):				
Interest Revenue	(333,053.85)	112,125.00	(445,178.85)	397.0
Other Miscellaneous Revenue	39,073.64	-	39,073.64	N/A
Loss on Refunding	(6,733,662.41)	-	(6,733,662.41)	N/A
Principal Expense	-	-	-	N/A
Interest Expense	(19,365,473.54)	(6,780,675.00)	(12,584,798.54)	185.6
Total nonoperating revenues (expenses)	(26,393,116.16)	(6,668,550.00)	(19,724,566.16)	(295.8)
Transfers In	-	-	-	N/A
Transfers Out	(167,221.19)	(806,025.00)	638,803.81	(79.3)
•• • • • • • •	A 10 800 000 C	1 A 44 AFT	A (1 000 000 ····	
Net income (loss)	\$ 10,728,872.82	\$ 11,957,775.00	\$ (1,228,902.18)	(10.3)

<sup>1</sup> Unaudited

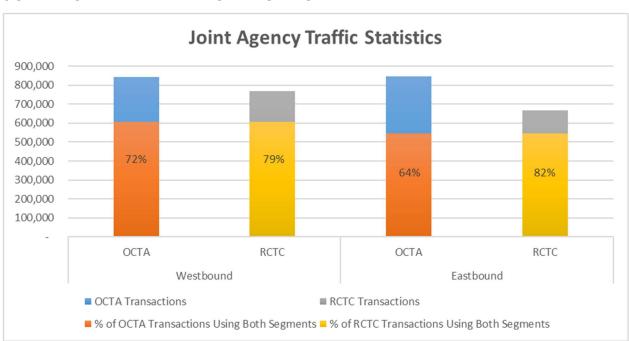


## JOINT AGENCY TRIP AND REVENUE STATISTICS

### MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING March 31, 2022

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	843,224	605,202	72%	\$2,365,751.90
RCTC	767,114	605,202	79%	\$3,189,607.79
Eastbound				
OCTA	847,327	546,211	64%	\$2,938,669.49
RCTC	667,362	546,211	82%	\$2,402,183.55



#### JOINT AGENCY TRAFFIC STATISTICS



#### JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	Mar 2022 PERFORMANCE
Customer Service	TERIOD		T ENI ONMANCE
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	67% answered within 60 seconds
Abandon Percentage	Monthly	4 % <=	9%
Customer Satisfaction Score	Monthly	4.5=>	4.88
First Contact Resolution	Monthly	85% of calls resolved on first contact	94%
Timeliness of Case Resolution	Monthly	90% of cases resolved in 1 day	57%
	Monthly	98% of cases resolved within 5 days	98%
Mail Performance			
Processing of Returned Mail	Monthly	Per Business Day in which 90% of returned mail is processed within three (3) Business Days	95%
	Monthly	Per Business Day in which 100% of returned mail is not processed within ten (10) Business Days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) Business Days	100%
Payment Processing	Monthly	Per Business Day in which 100% of payments are processed within two (2) Business Day	98%
Accounting			
Customer Refunds Processed	Monthly	Per Business Day in which 100% of all refunds are not completely and accurately issued within five (5) Business Days	100%

Performance KPI's for Service Level, Abandon Calls and, Case resolution were not achieved due to several events associated with the cutover to the new systems. Customers were not able to self-serve their accounts during the Go Live period, which increased the call volume to over 5,000 calls per day on the first two days of cut-over. This increased volume, as well as other technical issues affected CUSA ability to meet some of service level requirements.

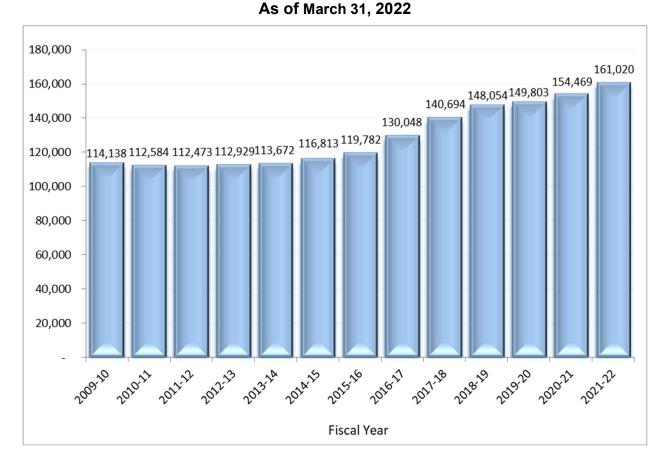
### JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	Mar	ch-22	Febru	uary-22	FY 20	21-22
121 TRANSPONDER DISTRIBUTION	Tags	% of Total	Tags	% of Total	Average	To-Date
lssued						
To New Accounts	0	#DIV/0!	0	#DIV/01	0	
Additional Tags to Existing Accounts	0	#DIV/01	0	#4DIV/01	0	
Replacement Transponders	0	#DIV/01	0	#DIV/01	0	
Total Issued	0		0		0	
Returned						
Account Closures	2	40.0%	4	0.4%	5	0.6%
Accounts Downsizing	3	60.0%	1,067	99.6%	543	72.6%
Defective Transponders					200	26.8%
Total Returned	5	_	1,071		748	



6C TRANSPONDER DISTRIBUTION	March-22		February-22		FY 2021-22	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	130	8.2%	1,517	25.0%	5,667	62.4%
Additional Tags to Existing Accounts	1,447	91.8%	4,547	74.9%	3,404	37.5%
Replacement Transponders	0	0.0%	3	0.0%	9	0.1%
Total Issued	1,577		6,067		9,080	
Returned						
Account Closures						
Accounts Dow nsizing						
Defective Transponders						
Total Returned						

At the end of March 2022, the 91 Express Lanes had 161,020 active customer accounts and 630,139 transponders classified as assigned.



Number of Accounts by FY

## **Express** Lanes



Orange County Transportation Authority Riverside County Transportation Commission





Status Report April 2022

As of April 30, 2022

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## **OPERATIONS OVERVIEW OCTA**

#### TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes (91 EL) for April 2022 was 1,704,360. This represents a daily average of 56,812 vehicles. This is a 12.5 percent increase in total traffic volume from the same period last year, which totaled 1,515,393 and was the 14<sup>th</sup> month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for April was \$5,229,916, which represents an increase of 9.7 percent from the prior year's total of \$4,769,272. Carpool percentage for April was 23.5 percent as compared to the previous year's rate of 21 percent. As compared to April 2019, traffic volume increased by 11.5 percent and revenue increased by 16.5 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of April 2022.

Tulus	Apr-22 MTD	Apr-21 MTD	Yr 22-to-Yr 21 %	Apr-19 MTD	Yr 22-to-Yr 19 %
Trips	Actual	Actual	Variance	Actual	Variance
Full Toll Lanes	1,304,675	1,197,856	8.9%	1,122,505	16.2%
3+ Lanes	399,685	317,537	25.9%	406,633	(1.7%)
Total Gross Trips	1,704,360	1,515,393	12.5%	1,529,138	11.5%
Revenue					
Full Toll Lanes	\$5,173,225	\$4,721,928	9.6%	\$4,406,472	17.4%
3+ Lanes	\$56,691	\$47,344	19.7%	\$81,179	(30.2%)
Total Gross Revenue	\$5,229,916	\$4,769,272	9.7%	\$4,487,650	16.5%
Average Revenue per Trip					
Average Full Toll Lanes	\$3.97	\$3.94	0.8%	\$3.93	1.1%
Average 3+ Lanes	\$0.14	\$0.15	(6.7%)	\$0.20	(29.9%)
Average Gross Revenue	\$3.07	\$3.15	(2.5%)	\$2.93	4.6%

#### Current MTD as of April 30, 2022



The 2022 fiscal year-to-date (YTD) traffic volume increased by 36 percent and potential toll revenue increased by 29.9 percent, when compared with the same period the prior year. YTD average revenue per trip is \$3.09.

Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2021 through April 2022.

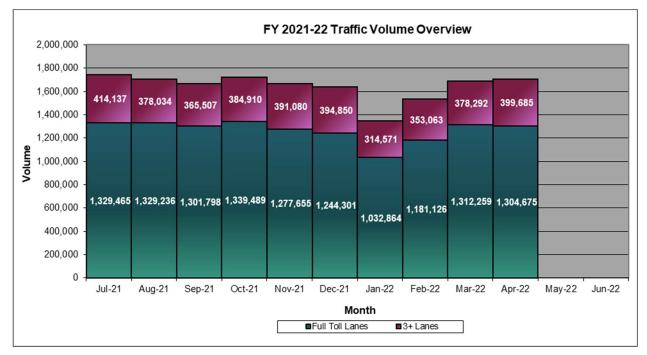
			Yr-to-Yr
	FY 2021-22	FY 2020-21	%
Trips	YTD Actual	YTD Actual	Variance
Full Toll Lanes	12,652,988	9,490,589	33.3%
3+ Lanes	3,774,287	2,587,839	45.8%
Total Gross Trips	16,427,275	12,078,428	36.0%
Revenue			
Full Toll Lanes	\$50,231,007	\$38,609,100	30.1%
3+ Lanes	\$530,144	\$481,635	10.1%
Total Gross Revenue	\$50,761,151	\$39,090,735	29.9%
Average Revenue per Trip			
Average Full Toll Lanes	\$3.97	\$4.07	(2.5%)
Average 3+ Lanes	\$0.14	\$0.19	(26.3%)
Average Gross Revenue	\$3.09	\$3.24	(4.6%)

#### Fiscal Year (FY) 2021-22 YTD as of April 30, 2022

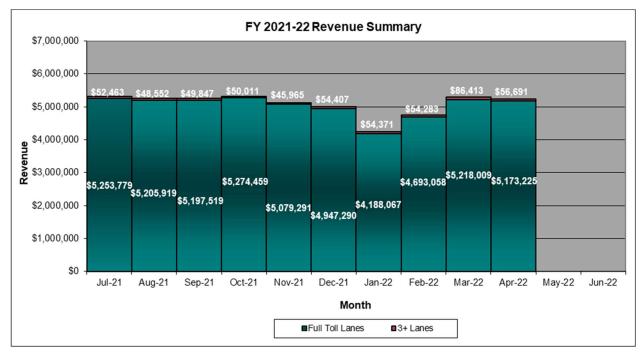


#### **OCTA Traffic and Revenue Summary**

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2021-22 on a monthly basis.





#### **OCTA EASTBOUND PEAK-HOUR VOLUMES**

Peak-hour traffic in the eastbound and westbound direction reached or exceeded 90 percent of defined capacity seven times during the month of April 2022. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 91 percent of defined capacity.

	Mon	day	03/28/22		Tues	day	03/29/22		Wedne	sday	03/30/22		Thursd	ay	03/31/22		Friday	/	04/01/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30			0%	\$5.30			0%	\$5.30			0%	\$7.70			0%	\$8.35	527	2,951	87%
1500 - 1600	\$5.65			0%	\$5.75			0%	\$7.45			0%	\$7.45			0%	\$7.90	584	2,991	88%
1600 - 1700	\$5.10			0%	\$5.25			0%	\$6.50			0%	\$7.00			0%	\$6.95	551	2,780	82%
1700 - 1800	\$4.95			0%	\$4.90			0%	\$5.40			0%	\$6.70			0%	\$6.75	548	2,720	80%
1800 - 1900	\$5.65			0%	\$4.05			0%	\$4.05			0%	\$4.50			0%	\$6.75	641	2,554	75%
1900 - 2000	\$3.95			0%	\$3.95			0%	\$3.95			0%	\$5.75			0%	\$6.25	585	2,054	60%

	Mon	day	04/04/22		Tues	sday	04/05/22		Wedne	esday	04/06/22		Thursd	lay	04/07/22		Frida	у	04/08/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	380	2,773	82%	\$5.30	348	2,592	76%	\$5.30	418	2,862	84%	\$7.70	429	2,964	87%	\$8.35	482	2,779	82%
1500 - 1600	\$5.65	428	3,031	89%	\$5.75	152	1,990	59%	\$7.45	531	3,066	90%	\$7.45	452	2,950	87%	\$7.90	578	2,978	88%
1600 - 1700	\$5.10	399	2,841	84%	\$5.25	414	2,923	86%	\$6.50	460	2,907	86%	\$7.00	421	2,804	82%	\$6.95	510	2,732	80%
1700 - 1800	\$4.95	427	2,841	84%	\$4.90	429	2,879	85%	\$5.40	451	2,911	86%	\$6.70	414	2,831	83%	\$6.75	489	2,768	81%
1800 - 1900	\$5.65	464	2,632	77%	\$4.05	560	3,001	88%	\$4.05	554	2,947	87%	\$4.50	516	2,602	77%	\$6.75	521	2,372	70%
1900 - 2000	\$3.95	351	1,362	40%	\$3.95	484	2,211	65%	\$3.95	433	2,055	60%	\$5.75	466	2,160	64%	\$6.25	508	1,811	53%

	Mon	day	04/11/22		Tues	day	04/12/22		Wedne	esday	04/13/22		Thursd	lay	04/14/22		Frida	у	04/15/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	408	2,676	79%	\$5.30	379	2,844	84%	\$5.30	455	3,029	89%	\$7.70	505	3,017	89%	\$8.35	499	2,869	84%
1500 - 1600	\$5.65	503	2,973	87%	\$5.75	482	2,969	87%	\$7.45	436	2,853	84%	\$7.45	514	2,921	86%	\$7.90	539	2,774	82%
1600 - 1700	\$5.10	404	2,880	85%	\$5.25	415	3,011	89%	\$6.50	422	2,831	83%	\$7.00	424	2,881	85%	\$6.95	526	2,749	81%
1700 - 1800	\$4.95	433	2,951	87%	\$4.90	473	3,062	90%	\$5.40	451	2,898	85%	\$6.70	519	3,130	<mark>92%</mark>	\$6.75	459	2,570	76%
1800 - 1900	\$5.65	465	2,370	70%	\$4.05	558	2,860	84%	\$4.05	563	2,918	86%	\$4.50	548	2,853	84%	\$6.75	472	1,989	59%
1900 - 2000	\$3.95	355	1,433	42%	\$3.95	475	1,986	58%	\$3.95	529	2,337	69%	\$5.75	591	2,599	76%	\$6.25	478	1,599	47%

	Mon	day	04/18/22		Tues	day	04/19/22		Wedne	sday	04/20/22		Thursd	lay	04/21/22		Frida	y	04/22/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	432	2,860	84%	\$5.30	388	2,752	81%	\$5.30	461	2,941	87%	\$7.70	417	2,826	83%	\$8.35	445	2,755	81%
1500 - 1600	\$5.65	458	2,950	87%	\$5.75	447	2,900	85%	\$7.45	481	2,977	88%	\$7.45	473	2,861	84%	\$7.90	438	2,115	62%
1600 - 1700	\$5.10	373	2,784	82%	\$5.25	394	2,850	84%	\$6.50	437	2,950	87%	\$7.00	392	2,792	82%	\$6.95	369	2,113	62%
1700 - 1800	\$4.95	464	2,880	85%	\$4.90	427	2,902	85%	\$5.40	453	2,873	85%	\$6.70	409	2,804	82%	\$6.75	475	2,658	78%
1800 - 1900	\$5.65	565	2,459	72%	\$4.05	547	2,738	81%	\$4.05	513	2,843	84%	\$4.50	537	2,855	84%	\$6.75	568	2,680	79%
1900 - 2000	\$3.95	408	1,442	42%	\$3.95	463	1,940	57%	\$3.95	470	2,106	62%	\$5.75	563	2,447	72%	\$6.25	492	1,817	53%

	Mon	day	04/25/22		Tues	day	04/26/22		Wedne	esday	04/27/22		Thursd	ay	04/28/22		Frida	у	04/29/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	439	2,825	83%	\$5.30	387	2,789	82%	\$5.30	426	3,016	89%	\$7.70	442	2,978	88%	\$8.35	486	2,892	85%
1500 - 1600	\$5.65	514	3,095	<mark>91%</mark>	\$5.75	448	2,880	85%	\$7.45	483	3,171	93%	\$7.45	388	2,368	70%	\$7.90	495	2,549	75%
1600 - 1700	\$5.10	450	2,948	87%	\$5.25	394	2,847	84%	\$6.50	408	2,974	87%	\$7.00	531	3,067	90%	\$6.95	506	2,787	82%
1700 - 1800	\$4.95	440	2,939	86%	\$4.90	459	2,976	88%	\$5.40	417	2,944	87%	\$6.70	461	2,923	86%	\$6.75	487	2,738	81%
1800 - 1900	\$5.65	547	2,364	70%	\$4.05	538	2,441	72%	\$4.05	566	2,868	84%	\$4.50	541	2,944	87%	\$6.75	576	2,587	76%
1900 - 2000	\$3.95	365	1,403	41%	\$3.95	516	2,468	73%	\$3.95	443	1,859	55%	\$5.75	567	2,457	72%	\$6.25	505	1,889	56%



#### OCTA WESTBOUND PEAK-HOUR VOLUMES

	Mone	day	03/28/22		Tues	day	03/29/22		Wedne	esday	03/30/22		Thurso	lay	03/31/22		Frid	ay	04/01/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15			0%	\$3.15			0%	\$3.15			0%	\$3.15			0%	\$3.15	311	929	27%
0500 - 0600	\$5.10			0%	\$5.10			0%	\$5.10			0%	\$5.10			0%	\$4.85	623	2,177	64%
0600 - 0700	\$5.30			0%	\$5.30			0%	\$5.30			0%	\$5.30			0%	\$5.10	567	2,549	75%
0700 - 0800	\$5.80			0%	\$5.80			0%	\$5.80			0%	\$5.80			0%	\$5.65	573	2,554	75%
0800 - 0900	\$5.30			0%	\$5.30			0%	\$5.30			0%	\$5.30			0%	\$5.10	310	1,950	57%
0900 - 1000	\$4.20			0%	\$4.20			0%	\$4.20			0%	\$4.20			0%	\$4.20	370	1,934	57%

	Mone	day	04/04/22		Tues	day	04/05/22		Wedne	esday	04/06/22		Thurso	lay	04/07/22		Frid	ay	04/08/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	386	1,135	33%	\$3.15	410	1,134	33%	\$3.15	417	1,141	34%	\$3.15	407	1,114	33%	\$3.15	326	964	28%
0500 - 0600	\$5.10	685	2,610	77%	\$5.10	688	2,511	74%	\$5.10	692	2,629	77%	\$5.10	712	2,602	77%	\$4.85	580	2,188	64%
0600 - 0700	\$5.30	538	2,781	82%	\$5.30	571	2,913	86%	\$5.30	588	2,930	86%	\$5.30	597	2,891	85%	\$5.10	535	2,545	75%
0700 - 0800	\$5.80	526	2,575	76%	\$5.80	549	2,833	83%	\$5.80	508	2,766	81%	\$5.80	528	2,638	78%	\$5.65	473	2,210	65%
0800 - 0900	\$5.30	330	2,463	72%	\$5.30	300	2,354	69%	\$5.30	359	2,483	73%	\$5.30	312	2,309	68%	\$5.10	330	2,095	62%
0900 - 1000	\$4.20	306	2,328	68%	\$4.20	299	2,424	71%	\$4.20	320	2,536	75%	\$4.20	301	2,131	63%	\$4.20	307	1,993	59%

	Mon	day	04/11/22		Tues	sday	04/12/22		Wedne	esday	04/13/22		Thurso	lay	04/14/22		Frid	ay	04/15/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	374	1,087	32%	\$3.15	377	1,127	33%	\$3.15	395	1,112	33%	\$3.15	382	1,107	33%	\$3.15	282	801	24%
0500 - 0600	\$5.10	670	2,595	76%	\$5.10	710	2,685	79%	\$5.10	685	2,620	77%	\$5.10	642	2,491	73%	\$4.85	531	1,954	57%
0600 - 0700	\$5.30	552	2,761	81%	\$5.30	534	2,931	86%	\$5.30	589	2,906	85%	\$5.30	538	2,852	84%	\$5.10	396	1,948	57%
0700 - 0800	\$5.80	553	2,679	79%	\$5.80	528	2,752	81%	\$5.80	491	2,625	77%	\$5.80	484	2,630	77%	\$5.65	397	1,900	56%
0800 - 0900	\$5.30	317	2,478	73%	\$5.30	319	2,438	72%	\$5.30	323	2,325	68%	\$5.30	355	2,519	74%	\$5.10	344	1,929	57%
0900 - 1000	\$4.20	311	2,400	71%	\$4.20	327	2,346	69%	\$4.20	323	2,311	68%	\$4.20	333	2,230	66%	\$4.20	363	1,906	56%

	Mone	day	04/18/22		Tues	day	04/19/22		Wedne	esday	04/20/22		Thurso	lay	04/21/22		Frid	ay	04/22/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	367	1,139	34%	\$3.15	381	1,110	33%	\$3.15	406	1,095	32%	\$3.15	397	1,070	31%	\$3.15	337	963	28%
0500 - 0600	\$5.10	614	2,533	75%	\$5.10	681	2,521	74%	\$5.10	655	2,533	75%	\$5.10	728	2,643	78%	\$4.85	577	2,169	64%
0600 - 0700	\$5.30	538	2,769	81%	\$5.30	577	3,028	89%	\$5.30	588	2,931	86%	\$5.30	592	2,866	84%	\$5.10	524	2,520	74%
0700 - 0800	\$5.80	492	2,718	80%	\$5.80	508	2,683	79%	\$5.80	514	2,801	82%	\$5.80	543	2,652	78%	\$5.65	487	2,336	69%
0800 - 0900	\$5.30	355	2,508	74%	\$5.30	318	2,428	71%	\$5.30	296	2,393	70%	\$5.30	305	2,395	70%	\$5.10	291	2,075	61%
0900 - 1000	\$4.20	350	2,143	63%	\$4.20	331	2,440	72%	\$4.20	286	2,147	63%	\$4.20	318	2,283	67%	\$4.20	292	2,027	60%

	Mone	day	04/25/22		Tues	sday	04/26/22		Wedne	esday	04/27/22		Thurso	lay	04/28/22		Frid	ay	04/29/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	397	1,153	34%	\$3.15	392	1,128	33%	\$3.15	392	1,128	33%	\$3.15	387	1,114	33%	\$3.15	314	923	27%
0500 - 0600	\$5.10	665	2,556	75%	\$5.10	611	2,456	72%	\$5.10	723	2,625	77%	\$5.10	663	2,519	74%	\$4.85	566	2,171	64%
0600 - 0700	\$5.30	616	2,952	87%	\$5.30	598	3,039	89%	\$5.30	455	2,209	65%	\$5.30	619	3,087	<mark>91%</mark>	\$5.10	586	2,618	77%
0700 - 0800	\$5.80	621	2,805	83%	\$5.80	645	3,038	89%	\$5.80	411	1,640	48%	\$5.80	570	2,858	84%	\$5.65	546	2,452	72%
0800 - 0900	\$5.30	362	2,642	78%	\$5.30	332	2,648	78%	\$5.30	521	3,152	93%	\$5.30	297	2,313	68%	\$5.10	324	2,135	63%
0900 - 1000	\$4.20	358	2,589	76%	\$4.20	296	2,418	71%	\$4.20	419	2,994	88%	\$4.20	289	2,295	68%	\$4.20	269	1,821	54%



#### OCTA OPERATIONAL HIGHLIGHTS

#### 91 EL Toll Entrance Gantries Infrastructure Project Update

OCTA entered into an agreement with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 EL Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances (northbound State Route 55, eastbound State Route 91 {SR-91} and westbound SR-91) of the OCTA 91 EL. Recently, staff was made aware of several conflicts/issues at the gantry sites, including drainage conflict, grade and cross slopes issues, and issues relating to the electrical system. Staff is working on a plan to address the issues and will keep the Board of Directors apprised of updates and timing as things become more definitive. Due to the conflicts, there will be a delay in site turnover to Kapsch TrafficCom USA, Inc (Kapsch), the toll lanes system integrator for the 91 EL. Upon turnover to Kapsch, Kapsch will install new Electronic Toll and Traffic Management (ETTM) system equipment onto the new gantries. With these new issues, it is now estimated that the ETTM installation will be delayed and completed in fall 2023.



# FINANCIAL HIGHLIGHTS OCTA

#### 91 Express Lanes

Operat	ting Sta	tement
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		YTD as of :		4/30/2022		YTD Varia	ance
Description		Actual (1)		Budget <sup>(1)</sup>		Dollar \$	Percent (%)
Operating revenues:							
Toll Revenue	\$	46,164,543.70	\$		\$		32.5
Fee Revenue		4,576,560.34		3,036,591.00		1,539,969.34	50.7
Total operating revenues		50,741,104.04		37,873,010.00		12,868,094.04	34.0
Operating expenses:							
Contracted Services		4,059,068.26		6,393,280.00		2,334,211.74	36.5
Administrative Fee		2,253,290.00		2,601,460.00		348,170.00	13.4
Other Professional Services		816,261.02		2,876,970.00		2,060,708.98	71.6
Credit Card Processing Fees		1,151,280.85		931,920.00		(219,360.85)	(23.5)
Toll Road Account Servicing		402,097.82		815,000.00		412,902.18	50.7
Other Insurance Expense		388,428.65		783,250.00		394,821.35	50.4
Toll Road Maintenance Supply Repairs		1,580,606.01		2,227,850.00		647,243.99	29.1
Patrol Services		879,280.86		916,300.00		37,019.14	4.0
Building Equipment Repairs and Maint		392,453.93		572,792.00		180,338.07	31.5
6C Transponders		-		6,250.00		6,250.00	100.0
Other Services (5)		(3,187,50)		756,000,00		759,187,50	100.4
Utilities		71,364.00		44,160.00		(27,204.00)	(61.6)
Office Expense		1,176.35		403,265.00		402,088.65	99.7
Bad Debt Expense		86,686.74		-		(86,686.74)	N/A
Miscellaneous (2)		83,382.05		122,320,00		38,937,95	31.8
Leases		373,930,19		412,340.00		38,409.81	9.3
Total operating expenses		12,536,119.23		19,863,157.00		7,327,037.77	36.9
Depreciation and Amortization (3)		2,690,048.91		-		(2,690,048.91)	N/A
Operating income (loss)		35,514,935.90		18,009,853.00		17,505,082.90	97.2
Nonoperating revenues (expenses):							
Reimbursement from Other Agencies		185,938.35		-		185,938.35	N/A
Interest Income		1,976,021.18		1,433,530.00		542,491.18	37.8
Interest Expense		(3,294,437.24)		(4,045,825.00)		751,387.76	18.6
Other		7,291.20		-		7,291.20	N/A
Total nonoperating revenues (expenses)		(1,125,186.51)		(2,612,295.00)		1,487,108.49	56.9
Transfers In						the second from	N/A
Transfers Out <sup>(4)</sup>		(8,688,321.16)		(6,185,288.00)		(2,503,033.16)	(40.5)
Not income (loss)	¢	25,701,428.23	¢	9,212,270.00	¢	16,489,158.23	179.0
Net income (loss)	Э	25,101,420.23	э	5,212,210.00	э	10,409,100.23	179.0

\*Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are

accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

<sup>5</sup> Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

#### **Capital Asset Activity**

During the ten months ending April 30, 2022, capital asset activities included payment of \$1,882,220 attributing to the ETTM system project and \$679,321 to the back-office system project.



## **OPERATIONS OVERVIEW RCTC**

#### TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 EL for April 2022 was 1,428,830. This represents a daily average of 47,628 vehicles. This is a 11.2 percent increase in total traffic volume from the same period last year, April 2021, which totaled 1,284,574 and was the 14th month of the State of California's stay-at-home orders due to the COVID-19 pandemic. Potential toll revenue for April was \$5,448,783, which represents an increase of 28.1 percent from the prior year's total of \$4,255,083. Carpool percentage for April was 22.3 percent as compared to the previous year's rate of 19.8 percent. As compared to April 2019, traffic volume increased by 6.2 percent and revenue increased by 1.6 percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 EL and associated potential revenue for the month of April 2022.

	APR-22	Stantec			APR-21	Yr-to-Yr	APR-19	Yr 22-to-Yr 19
	MTD	MTD	#	%	MTD	%	MTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance	Actual	Variance
Full Toll Lanes	1,110,498	977,514	132,984	13.6%	1,030,130	7.8%	1,008,624	10.1%
3+ Lanes	318,332	350,343	(32,011)	(9.1%)	254,444	25.1%	337,017	(5.5%)
Total Gross Trips	1,428,830	1,327,857	100,973	7.6%	1,284,574	11.2%	1,345,641	6.2%
Revenue								
Full Toll Lanes	\$5,408,117	\$4,402,286	\$1,005,831	22.8%	\$4,210,820	28.4%	\$5,321,358	1.6%
3+ Lanes	\$40,666	\$0	\$40,666		\$44,264	(8.1%)	\$44,024	(7.6%)
Total Gross Revenue	\$5,448,783	\$4,402,286	\$1,046,497	23.8%	\$4,255,083	28.1%	\$5,365,382	1.6%
Average Revenue per T	rip							
Average Full Toll Lanes	\$4.87	\$4.50	\$0.37	8.2%	\$4.09	19.1%	\$5.28	(7.8%)
Average 3+ Lanes	\$0.13	\$0.00	\$0.13		\$0.17	(23.5%)	\$0.13	0.0%
Average Gross Revenue	\$3.81	\$3.32	\$0.49	14.8%	\$3.31	15.1%	\$3.99	(4.5%)

#### Current MTD as of April 30, 2022



The 2022 fiscal YTD traffic volume increased by 36.6 percent, and potential toll revenue increased by 51.3 percent, when compared with the same period the prior year. YTD average revenue per-trip is \$3.76.

Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2021 through April 2022.

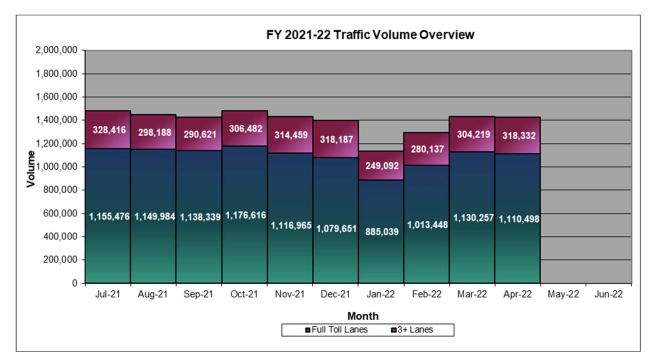
	FY 2021-22	Stantec			FY 2020-21	Yr-to-Yr
	YTD	YTD	#	%	YTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance
Full Toll Lanes	10,956,355	9,367,800	1,588,555	17.0%	8,141,498	34.6%
3+ Lanes	3,008,150	3,309,714	(301,564)	(9.1%)	2,082,077	44.5%
Total Gross Trips	13,964,505	12,677,514	1,286,991	10.2%	10,223,575	36.6%
Revenue						
Full Toll Lanes	\$52,032,964	\$40,984,729	\$11,048,235	27.0%	\$34,289,125	51.7%
3+ Lanes	\$408,963	\$0	\$408,963		\$364,789	12.1%
Total Gross Revenue	\$52,441,927	\$40,984,729	\$11,457,198	28.0%	\$34,653,914	51.3%
Average Revenue per T	rip					
Average Full Toll Lanes	\$4.75	\$4.38	\$0.37	8.4%	\$4.21	12.8%
Average 3+ Lanes	\$0.14	\$0.00	\$0.14		\$0.18	(22.2%)
Average Gross Revenue	\$3.76	\$3.23	\$0.53	16.4%	\$3.39	10.9%

#### FY 2021-22 YTD as of April 30, 2022

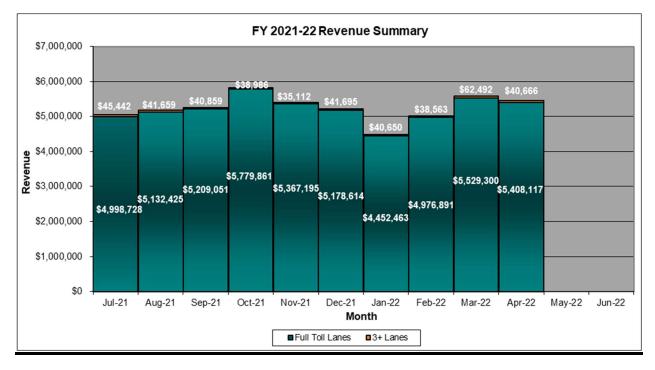


#### **RCTC Traffic and Revenue Summary**

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.





#### **RCTC PEAK-HOUR VOLUMES**

In April, no toll rates were adjusted. RCTC evaluates traffic volumes for peak-period hours and adjusts rates according to the toll rate policy.

#### **RCTC EASTBOUND PEAK-HOUR VOLUMES**

	Monda	y		03/28/	22	Tuesday	/		03/29/2	2	Wednes	day		03/30/2	2	Thursda	ay		03/31/	22	Friday			04/01/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																					\$26.80	300	1,086	1,386	F
1500 - 1600																					\$26.50	307	954	1,261	Е
1600 - 1700																					\$15.60	261	962	1,223	Е
1700 - 1800																					\$7.05	252	902	1,154	D
1800 - 1900																					\$5.45	288	796	1,084	D
1900 - 2000																					\$4.25	272	694	966	С

	Monda	у		04/04/	22	Tuesday	/		04/05/2	2	Wednes	sday		04/06/2	2	Thursda	ay		04/07/	22	Friday			04/08/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	200	967	1,167	D	\$7.05	180	1076	1,256	Е	\$9.15	197	1056	1,253	Е	\$12.25	210	1,124	1,334	F	\$26.80	256	1,064	1,320	F
1500 - 1600	\$7.75	237	925	1,162	D	\$9.80	205	825	1,030	D	\$12.85	278	1002	1,280	Е	\$16.60	237	962	1,199	D	\$26.50	281	945	1,226	Е
1600 - 1700	\$5.45	176	878	1,054	D	\$5.45	238	1088	1,326	F	\$5.45	195	944	1,139	D	\$7.75	201	977	1,178	D	\$15.60	255	888	1,143	D
1700 - 1800	\$5.45	206	913	1,119	D	\$5.45	228	935	1,163	D	\$5.45	171	947	1,118	D	\$5.45	207	929	1,136	D	\$7.05	252	927	1,179	D
1800 - 1900	\$5.45	194	784	978	С	\$5.45	269	900	1,169	D	\$5.45	265	846	1,111	D	\$5.45	257	843	1,100	D	\$5.45	248	777	1,025	D
1900 - 2000	\$2.30	160	392	552	В	\$4.25	213	680	893	С	\$4.25	188	596	784	В	\$5.45	227	709	936	С	\$4.25	221	626	847	С

	Monda	у		04/11/	22	Tuesday	1		04/12/22	2	Wednes	sday		04/13/2	2	Thursda	ay		04/14/	22	Friday			04/15/	22
PM Time	Price	нои	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	189	974	1,163	D	\$7.05	193	1,014	1,207	Е	\$9.15	216	1,108	1,324	F	\$12.25	252	1,113	1,365	F	\$26.80	276	1,017	1,293	Е
1500 - 1600	\$7.75	254	915	1,169	D	\$9.80	268	936	1,204	Е	\$12.85	233	973	1,206	Е	\$16.60	285	1,022	1,307	F	\$26.50	266	943	1,209	Е
1600 - 1700	\$5.45	173	905	1,078	D	\$5.45	207	958	1,165	D	\$5.45	200	960	1,160	D	\$7.75	219	1,040	1,259	Е	\$15.60	208	866	1,074	D
1700 - 1800	\$5.45	191	882	1,073	D	\$5.45	205	920	1,125	D	\$5.45	176	956	1,132	D	\$5.45	255	1,009	1,264	Е	\$7.05	203	865	1,068	D
1800 - 1900	\$5.45	225	750	975	С	\$5.45	208	876	1,084	D	\$5.45	247	908	1,155	D	\$5.45	286	956	1,242	Е	\$5.45	212	643	855	С
1900 - 2000	\$2.30	143	442	585	В	\$4.25	194	648	842	С	\$4.25	228	816	1,044	D	\$5.45	309	971	1,280	Е	\$4.25	193	461	654	В

	Monda	у		04/18/	22	Tuesday	1		04/19/22	2	Wednes	day		04/20/2	2	Thursda	ay		04/21/	22	Friday			04/22/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	234	996	1,230	Е	\$7.05	179	1,016	1,195	D	\$9.15	222	1,009	1,231	Е	\$12.25	197	1,011	1,208	Е	\$26.80	181	826	1,007	D
1500 - 1600	\$7.75	252	975	1,227	Е	\$9.80	212	971	1,183	D	\$12.85	233	981	1,214	Е	\$16.60	262	889	1,151	D	\$26.50	199	675	874	С
1600 - 1700	\$5.45	191	887	1,078	D	\$5.45	171	939	1,110	D	\$5.45	217	991	1,208	Е	\$7.75	196	991	1,187	D	\$15.60	184	726	910	С
1700 - 1800	\$5.45	193	789	982	С	\$5.45	159	877	1,036	D	\$5.45	205	870	1,075	D	\$5.45	212	950	1,162	D	\$7.05	195	966	1,161	D
1800 - 1900	\$5.45	254	755	1,009	D	\$5.45	219	789	1,008	D	\$5.45	249	864	1,113	D	\$5.45	251	858	1,109	D	\$5.45	244	950	1,194	D
1900 - 2000	\$2.30	203	431	634	В	\$4.25	184	616	800	В	\$4.25	158	680	838	С	\$5.45	246	833	1,079	D	\$4.25	190	604	794	В

	Monda	у		04/25/	22	Tuesday	1		04/26/22	2	Wednes	sday		04/27/2	2	Thursda	iy		04/28/	22	Friday			04/29/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	193	1,014	1,207	Е	\$7.05	161	968	1,129	D	\$9.15	209	1,028	1,237	E	\$12.25	199	1,119	1,318	F	\$26.80	268	1,135	1,403	F
1500 - 1600	\$7.75	241	1,027	1,268	Е	\$9.80	198	940	1,138	D	\$12.85	230	990	1,220	Е	\$16.60	208	919	1,127	D	\$26.50	244	769	1,013	D
1600 - 1700	\$5.45	169	944	1,113	D	\$5.45	164	916	1,080	D	\$5.45	179	1,042	1,221	Е	\$7.75	252	1,120	1,372	F	\$15.60	260	914	1,174	D
1700 - 1800	\$5.45	213	866	1,079	D	\$5.45	175	854	1,029	D	\$5.45	188	925	1,113	D	\$5.45	203	1,049	1,252	Е	\$7.05	253	968	1,221	Е
1800 - 1900	\$5.45	246	730	976	С	\$5.45	229	793	1,022	D	\$5.45	226	862	1,088	D	\$5.45	214	1,039	1,253	Е	\$5.45	267	848	1,115	D
1900 - 2000	\$2.30	158	406	564	В	\$4.25	230	841	1,071	D	\$4.25	155	566	721	В	\$5.45	232	872	1,104	D	\$4.25	249	675	924	С



	Monda	у		03/28/	22	Tuesday	/		03/29/2	2	Wednes	sday		03/30/2	2	Thursda	ay		03/31/	22	Friday			04/01/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																					\$5.45	133	698	831	С
1500 - 1600																					\$5.45	159	627	786	В
1600 - 1700																					\$3.00	131	603	734	В
1700 - 1800																					\$3.00	126	570	696	В
1800 - 1900																					\$3.00	154	545	699	В
1900 - 2000																					\$3.00	157	498	655	В

	Monda	у		04/04/	22	Tuesday	/		04/05/2	2	Wednes	sday		04/06/2	2	Thursda	ay		04/07/	22	Friday			04/08/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	112	650	762	В	\$5.45	127	764	891	С	\$5.45	134	797	931	С	\$5.45	123	763	886	С	\$5.45	153	670	823	С
1500 - 1600	\$5.45	128	689	817	С	\$5.45	95	496	591	В	\$5.45	127	742	869	С	\$5.45	113	664	777	В	\$5.45	144	644	788	В
1600 - 1700	\$3.00	109	647	756	В	\$5.45	101	707	808	С	\$5.45	89	706	795	В	\$5.45	108	673	781	В	\$3.00	111	590	701	В
1700 - 1800	\$3.00	113	616	729	В	\$3.00	107	611	718	В	\$3.00	73	655	728	В	\$3.00	99	672	771	В	\$3.00	122	588	710	В
1800 - 1900	\$3.00	126	648	774	В	\$3.00	164	663	827	С	\$3.00	145	660	805	С	\$3.00	117	581	698	В	\$3.00	134	520	654	В
1900 - 2000	\$3.00	107	320	427	В	\$3.00	136	549	685	В	\$3.00	120	508	628	В	\$3.00	131	566	697	В	\$3.00	121	396	517	В

	Monda	у		04/11/	22	Tuesday	/		04/12/2	2	Wednes	sday		04/13/2	2	Thursda	iy		04/14/	22	Friday			04/15/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	137	669	806	С	\$5.45	123	771	894	С	\$5.45	130	788	918	С	\$5.45	157	826	983	С	\$5.45	166	687	853	С
1500 - 1600	\$5.45	137	678	815	С	\$5.45	145	689	834	С	\$5.45	118	723	841	С	\$5.45	139	668	807	С	\$5.45	151	600	751	В
1600 - 1700	\$3.00	108	622	730	В	\$5.45	115	685	800	В	\$5.45	102	642	744	В	\$5.45	108	665	773	В	\$3.00	128	636	764	В
1700 - 1800	\$3.00	116	631	747	В	\$3.00	113	653	766	В	\$3.00	120	664	784	В	\$3.00	131	707	838	С	\$3.00	134	537	671	В
1800 - 1900	\$3.00	104	501	605	В	\$3.00	129	652	781	В	\$3.00	134	689	823	С	\$3.00	143	657	800	В	\$3.00	133	471	604	В
1900 - 2000	\$3.00	108	301	409	В	\$3.00	137	519	656	В	\$3.00	152	597	749	В	\$3.00	164	627	791	В	\$3.00	136	341	477	В

	Monda	у		04/18/	22	Tuesday	/		04/19/2	2	Wednes	sday		04/20/2	22	Thursd	ay		04/21/	22	Friday			04/22/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	124	729	853	С	\$5.45	128	723	851	С	\$5.45	114	789	903	С	\$5.45	117	786	903	С	\$5.45	123	548	671	В
1500 - 1600	\$5.45	143	701	844	С	\$5.45	110	737	847	С	\$5.45	126	659	785	В	\$5.45	125	733	858	С	\$5.45	117	454	571	В
1600 - 1700	\$3.00	86	634	720	В	\$5.45	90	643	733	В	\$5.45	108	686	794	В	\$5.45	105	632	737	В	\$3.00	104	446	550	В
1700 - 1800	\$3.00	125	615	740	В	\$3.00	100	612	712	В	\$3.00	124	616	740	В	\$3.00	100	662	762	В	\$3.00	107	624	731	В
1800 - 1900	\$3.00	134	548	682	В	\$3.00	131	613	744	В	\$3.00	144	637	781	В	\$3.00	118	579	697	В	\$3.00	139	628	767	В
1900 - 2000	\$3.00	130	333	463	В	\$3.00	115	496	611	В	\$3.00	123	525	648	В	\$3.00	159	613	772	В	\$3.00	120	429	549	В

	Mon	day		04/25/	22	Tues	day		04/26/2	2	Wedne	esday		04/27/2	2	Thurs	sday		04/28/	22	Frid	ay		04/29/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	115	692	807	С	\$5.45	115	696	811	С	\$5.45	116	799	915	С	\$5.45	133	783	916	С	\$5.45	132	679	811	С
1500 - 1600	\$5.45	134	668	802	С	\$5.45	115	689	804	С	\$5.45	130	704	834	С	\$5.45	96	588	684	В	\$5.45	107	521	628	В
1600 - 1700	\$3.00	122	645	767	В	\$5.45	89	706	795	В	\$5.45	89	693	782	В	\$5.45	125	686	811	С	\$3.00	134	591	725	В
1700 - 1800	\$3.00	102	568	670	В	\$3.00	99	673	772	В	\$3.00	94	656	750	В	\$3.00	107	678	785	В	\$3.00	133	592	725	В
1800 - 1900	\$3.00	138	530	668	В	\$3.00	106	565	671	В	\$3.00	133	661	794	В	\$3.00	92	651	743	В	\$3.00	130	560	690	В
1900 - 2000	\$3.00	110	295	405	В	\$3.00	144	657	801	С	\$3.00	127	425	552	В	\$3.00	149	578	727	В	\$3.00	157	429	586	В



#### **RCTC WESTBOUND PEAK-HOUR VOLUMES**

	Monday	/		03/28/2	2	Tuesday			03/29/2	22	Wednes	day		03/30/2	22	Thursda	iy		03/31/2	22	Friday			04/01/22	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																					\$2.30	133	357	490	В
0500 - 0600																					\$5.45	344	929	1,273	Е
0600 - 0700																					\$10.45	321	1,021	1,342	Е
0700 - 0800																					\$8.70	323	1,033	1,356	F
0800 - 0900																					\$5.45	171	842	1,013	D
0900 - 1000																					\$4.25	161	695	856	С

	Monday	'		04/04/2	2	Tuesday			04/05/2	2	Wednes	day		04/06/2	2	Thursda	iy		04/07/2	2	Friday			04/08/22	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	172	426	598	В	\$2.30	185	399	584	В	\$2.30	182	417	599	В	\$2.30	183	428	611	В	\$2.30	136	406	542	В
0500 - 0600	\$11.20	332	1,179	1,511	F	\$11.20	342	910	1,252	Е	\$11.20	382	1060	1,442	F	\$9.45	351	1,088	1,439	F	\$5.45	274	926	1,200	D
0600 - 0700	\$17.30	287	1,297	1,584	F	\$18.30	342	1306	1,648	F	\$18.30	351	1283	1,634	F	\$17.30	348	1,201	1,549	F	\$10.45	251	1,074	1,325	Е
0700 - 0800	\$13.60	276	1,142	1,418	F	\$14.30	355	1203	1,558	F	\$14.30	354	1229	1,583	F	\$13.30	325	1,141	1,466	F	\$8.70	253	899	1,152	D
0800 - 0900	\$8.70	170	1,072	1,242	Е	\$9.70	173	1000	1,173	D	\$9.70	204	1084	1,288	Е	\$8.70	174	914	1,088	D	\$5.45	149	857	1,006	D
0900 - 1000	\$4.25	138	845	983	С	\$5.45	152	967	1,119	D	\$5.45	149	979	1,128	D	\$5.45	149	870	1,019	D	\$4.25	146	743	889	С

	Monday	'		04/11/2	2	Tuesday			04/12/2	2	Wednes	day		04/13/22	2	Thursda	ıy		04/14/2	2	Friday			04/15/22	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	166	420	586	В	\$2.30	173	409	582	В	\$2.30	180	441	621	В	\$2.30	148	423	571	В	\$2.30	137	310	447	В
0500 - 0600	\$11.20	359	1,119	1,478	F	\$11.20	401	1,054	1,455	F	\$11.20	327	1,129	1,456	F	\$9.45	299	1,127	1,426	F	\$5.45	291	867	1,158	D
0600 - 0700	\$17.30	317	1,225	1,542	F	\$18.30	317	1,283	1,600	F	\$18.30	302	1,272	1,574	F	\$17.30	266	1,306	1,572	F	\$10.45	222	844	1,066	D
0700 - 0800	\$13.60	335	1,214	1,549	F	\$14.30	280	1,330	1,610	F	\$14.30	242	1,212	1,454	F	\$13.30	279	1,214	1,493	F	\$8.70	235	820	1,055	D
0800 - 0900	\$8.70	193	1,063	1,256	Е	\$9.70	169	1,137	1,306	Е	\$9.70	155	911	1,066	D	\$8.70	171	1,164	1,335	Е	\$5.45	172	793	965	С
0900 - 1000	\$4.25	138	856	994	С	\$5.45	137	964	1,101	D	\$5.45	177	995	1,172	D	\$5.45	151	905	1,056	D	\$4.25	176	716	892	С

	Monday	'		04/18/22	2	Tuesday			04/19/2	2	Wednes	day		04/20/2	2	Thursda	у		04/21/2	2	Friday			04/22/22	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	185	412	597	В	\$2.30	164	407	571	В	\$2.30	172	379	551	В	\$2.30	196	383	579	В	\$2.30	166	328	494	В
0500 - 0600	\$11.20	308	1,063	1,371	F	\$11.20	309	1,067	1,376	F	\$11.20	366	1,059	1,425	F	\$9.45	386	1,023	1,409	F	\$5.45	326	862	1,188	D
0600 - 0700	\$17.30	260	1,219	1,479	F	\$18.30	289	1,364	1,653	F	\$18.30	309	1,305	1,614	F	\$17.30	337	1,206	1,543	F	\$10.45	285	1,042	1,327	Е
0700 - 0800	\$13.60	282	1,286	1,568	F	\$14.30	271	1,259	1,530	F	\$14.30	278	1,318	1,596	F	\$13.30	318	1,146	1,464	F	\$8.70	286	922	1,208	Е
0800 - 0900	\$8.70	216	1,152	1,368	F	\$9.70	188	1,024	1,212	Е	\$9.70	153	1,020	1,173	D	\$8.70	171	949	1,120	D	\$5.45	177	872	1,049	D
0900 - 1000	\$4.25	209	982	1,191	D	\$5.45	157	988	1,145	D	\$5.45	156	964	1,120	D	\$5.45	165	925	1,090	D	\$4.25	147	711	858	С

	Monday			04/25/2	2	Tuesday			04/26/2	2	Wednes	day		04/27/2	2	Thursda	iy		04/28/2	2	Friday			04/29/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	182	389	571	В	\$2.30	151	411	562	В	\$2.30	152	445	597	В	\$2.30	179	396	575	В	\$2.30	123	383	506	В
0500 - 0600	\$11.20	343	1,042	1,385	F	\$11.20	268	893	1,161	D	\$11.20	333	1,141	1,474	F	\$9.45	314	1,091	1,405	F	\$5.45	276	962	1,238	Е
0600 - 0700	\$17.30	362	1,281	1,643	F	\$18.30	355	1,423	1,778	F	\$18.30	234	950	1,184	D	\$17.30	353	1,335	1,688	F	\$10.45	298	1,109	1,407	F
0700 - 0800	\$13.60	376	1,231	1,607	F	\$14.30	326	1,346	1,672	F	\$14.30	396	1,180	1,576	F	\$13.30	354	1,187	1,541	F	\$8.70	274	1,024	1,298	Е
0800 - 0900	\$8.70	205	1,165	1,370	F	\$9.70	208	1,169	1,377	F	\$9.70	350	1,505	1,855	F	\$8.70	172	1,001	1,173	D	\$5.45	168	785	953	С
0900 - 1000	\$4.25	194	1,247	1,441	F	\$5.45	157	1,032	1,189	D	\$5.45	185	1,410	1,595	F	\$5.45	130	849	979	С	\$4.25	130	692	822	С



#### Westbound AM Peak - I-15 North to County Line

Treatbour	ia ran i	oun	- 1- 1 0 1	NOT UT	10 00		10																		
	Monday			03/28/2	22	Tuesday	1		03/29/2	22	Wednes	day		03/30/2	22	Thursda	iy 🗌		03/31/2	22	Friday			04/01/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																					\$3.00	130	359	489	В
0500 - 0600																					\$5.45	207	847	1,054	D
0600 - 0700																					\$7.00	230	949	1,179	D
0700 - 0800																					\$7.00	191	857	1,048	D
0800 - 0900																					\$5.45	135	723	858	С
0900 - 1000																					\$3.00	168	640	808	С

	Monday			04/04/2	2	Tuesday			04/05/2	2	Wednes	day		04/06/2	2	Thursda	ıy		04/07/2	2	Friday			04/08/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	140	467	607	В	\$3.00	169	446	615	В	\$3.00	172	431	603	В	\$3.00	163	439	602	В	\$3.00	108	402	510	В
0500 - 0600	\$7.00	200	1,117	1,317	Е	\$7.00	234	1108	1,342	Е	\$7.00	241	1048	1,289	Е	\$7.00	226	1,062	1,288	Е	\$5.45	164	866	1,030	D
0600 - 0700	\$9.00	190	1,084	1,274	Е	\$9.00	235	1152	1,387	Е	\$9.00	199	1154	1,353	Е	\$9.00	250	1,081	1,331	Е	\$7.00	176	967	1,143	D
0700 - 0800	\$9.00	159	1,152	1,311	Е	\$9.00	188	1170	1,358	Е	\$9.00	188	1124	1,312	Е	\$9.00	161	1,078	1,239	Е	\$7.00	121	873	994	С
0800 - 0900	\$7.00	115	1,011	1,126	D	\$7.00	130	1047	1,177	D	\$7.00	128	1008	1,136	D	\$7.00	133	1,038	1,171	D	\$5.45	132	873	1,005	D
0900 - 1000	\$5.45	112	731	843	С	\$5.45	106	880	986	С	\$5.45	156	962	1,118	D	\$5.45	140	863	1,003	D	\$3.00	119	740	859	С

	Monday	1		04/11/2	2	Tuesday	1		04/12/2	2	Wednes	day		04/13/2	2	Thursda	iy		04/14/2	2	Friday			04/15/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	146	450	596	В	\$3.00	164	465	629	В	\$3.00	137	448	585	В	\$3.00	157	473	630	В	\$3.00	104	317	421	В
0500 - 0600	\$7.00	213	1,033	1,246	Е	\$7.00	238	1,044	1,282	Е	\$7.00	196	1,090	1,286	Е	\$7.00	150	1,041	1,191	D	\$5.45	168	765	933	С
0600 - 0700	\$9.00	219	1,089	1,308	Е	\$9.00	214	1,176	1,390	Е	\$9.00	203	1,162	1,365	Е	\$9.00	173	1,147	1,320	Е	\$7.00	144	801	945	С
0700 - 0800	\$9.00	197	1,066	1,263	Е	\$9.00	166	1,221	1,387	Е	\$9.00	163	1,123	1,286	Е	\$9.00	163	1,135	1,298	Е	\$7.00	141	746	887	С
0800 - 0900	\$7.00	142	1,001	1,143	D	\$7.00	143	1,022	1,165	D	\$7.00	145	920	1,065	D	\$7.00	138	1,023	1,161	D	\$5.45	138	690	828	С
0900 - 1000	\$5.45	138	696	834	С	\$5.45	165	809	974	С	\$5.45	155	906	1,061	D	\$5.45	155	830	985	С	\$3.00	152	608	760	В

	Monday	1		04/18/2	2	Tuesday	1		04/19/2	2	Wednes	day		04/20/2	2	Thursda	iy		04/21/2	2	Friday			04/22/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	144	456	600	В	\$3.00	140	483	623	В	\$3.00	138	465	603	В	\$3.00	151	426	577	В	\$3.00	131	389	520	В
0500 - 0600	\$7.00	172	1,015	1,187	D	\$7.00	168	1,053	1,221	Е	\$7.00	221	1,000	1,221	Е	\$7.00	241	924	1,165	D	\$5.45	185	784	969	С
0600 - 0700	\$9.00	205	1,111	1,316	Е	\$9.00	212	1,237	1,449	F	\$9.00	206	1,222	1,428	F	\$9.00	249	1,194	1,443	F	\$7.00	224	939	1,163	D
0700 - 0800	\$9.00	150	1,142	1,292	Е	\$9.00	162	1,183	1,345	Е	\$9.00	161	1,127	1,288	Е	\$9.00	198	1,124	1,322	Е	\$7.00	162	920	1,082	D
0800 - 0900	\$7.00	113	927	1,040	D	\$7.00	106	995	1,101	D	\$7.00	88	1,031	1,119	D	\$7.00	125	994	1,119	D	\$5.45	135	765	900	С
0900 - 1000	\$5.45	97	474	571	В	\$5.45	119	905	1,024	D	\$5.45	137	871	1,008	D	\$5.45	142	857	999	С	\$3.00	111	664	775	В

	Monday			04/25/2	2	Tuesday			04/26/22	2	Wednes	day		04/27/2	2	Thursda	iy		04/28/2	2	Friday			04/29/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	157	434	591	В	\$3.00	143	478	621	В	\$3.00	127	468	595	В	\$3.00	154	443	597	В	\$3.00	109	342	451	В
0500 - 0600	\$7.00	242	1,010	1,252	Е	\$7.00	177	1,085	1,262	Е	\$7.00	190	1,095	1,285	Е	\$7.00	206	994	1,200	D	\$5.45	155	882	1,037	D
0600 - 0700	\$9.00	224	1,103	1,327	Е	\$9.00	207	1,273	1,480	F	\$9.00	122	575	697	В	\$9.00	243	1,193	1,436	F	\$7.00	203	949	1,152	D
0700 - 0800	\$9.00	238	1,130	1,368	Е	\$9.00	218	1,235	1,453	F	\$9.00	27	152	179	А	\$9.00	203	1,074	1,277	Е	\$7.00	153	885	1,038	D
0800 - 0900	\$7.00	143	1,036	1,179	D	\$7.00	120	1,129	1,249	Е	\$7.00	164	1,133	1,297	Е	\$7.00	111	1,000	1,111	D	\$5.45	138	839	977	С
0900 - 1000	\$5.45	116	809	925	С	\$5.45	110	898	1,008	D	\$5.45	117	884	1,001	D	\$5.45	122	770	892	С	\$3.00	104	644	748	В



#### RCTC OPERATIONAL HIGHLIGHTS

#### **On-Road Operations**

RCTC Freeway Service Patrol responded to 83 calls during the month of April. Of those calls, 60 were to assist disabled vehicles, ten calls to remove debris, and 13 were in response to accidents that affected the EL.



### FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description Derating revenues: foll Revenue fee Revenue		Actual <sup>1</sup>		Budget		YTD Varia Dollar \$	Percent (%)
Derating revenues: Toll Revenue	<u>г</u>						
oll Revenue ee Revenue							
ee Revenue							
	\$	47,833,842.67	\$	29,862,500.00	\$	17,971,342.67	60.2
<b>— •</b> • •		4,861,238.59		4,764,083.33		97,155.26	2.0
Total operating revenues	s	52,695,081.26		34,626,583.33		18,068,497.93	52.2
	_				1		
Operating expenses:							
Salaries and Benefits		503,968.88		710,666.67		206,697.79	29.1
egal Services		60,563.56		173,916.67		113,353.11	65.2
dvisory Services		49,610.54		4,166.67		(45,443.87)	(1,090.7)
udit and Accounting Fees		29,775.00		30,000.00		225.00	0.8
Service Fees		-		15,583.33		15,583.33	100.0
Other Professional Services		461,685.14		1,046,500.00		584,814.86	55.9
ease Expense		203,766.86		265,916.67		62,149.81	23.4
Dperations		1,570,397.97	1	3,014,833.33		1,444,435.36	47.9
Jtilities		19,912.22		54,250.00		34,337.78	63.3
Supplies and Materials		9,994.23		27,916.67		17,922.44	64.2
Aembership and Subscription Fees		14,498.00		25,000.00		10,502.00	42.0
Office Equipment & Furniture (Non-Capital)		365.18		66,666.67		66,301.49	99.5
Aaintenance/Repairs		161,471.73		257,166.67		95,694.94	37.2
raining Seminars and Conferences		5,919.66		1,333.33		(4,586.33)	(344.0)
ransportation Expenses						. ,	, ,
		528.92		2,083.33		1,554.41	74.6
odging		651.78		1,083.33		431.55	39.8
/leals		130.00		2,500.00		2,370.00	94.8
Other Staff Expenses		174.51		250.00		75.49	30.2
dvertising		-		179,166.67		179,166.67	100.0
Program Management		35,253.95		69,250.00		33,996.05	49.1
Program Operations		4,750,670.98		6,978,500.00		2,227,829.02	31.9
itigation Settlement		687.06		-		(687.06)	N/A
urniture & Equipment		-		62,500.00		62,500.00	100.0
nprovements		24,997.50		45,833.33		20,835.83	45.5
ad Debt Expense		76,390.63		-		(76,390.63)	N/A
Total operating expenses	s	7,981,414.30		13,035,083.33		5,053,669.03	38.8
• • • •							
Operating income (loss)	;)	44,713,666.96		21,591,500.00		23,122,166.96	107.1
					-		
lonoperating revenues (expenses):	1						
nterest Revenue		(871,321.85)	1	124,583.33		(995,905.18)	799.4
Other Miscellaneous Revenue		39,073.64	1	-		39,073.64	N/A
oss on Refunding		(6,733,662.41)	1	-		(6,733,662.41)	N/A
Principal Expense		-	1	-		-	N/A
nterest Expense		(20,825,447.54)		(7,534,083.33)		(13,291,364.21)	176.4
Total nonoperating revenues (expenses)	)	(28,391,358.16)		(7,409,500.00)		(20,981,858.16)	(283.2)
unun faun lu	-		r –				<b>K1/A</b>
ransfers In ransfers Out		- (202 524 40)	1	(005 502 22)		-	N/A
ransfers Out		(302,521.19)		(895,583.33)	I	593,062.14	(66.2)
Net income (loss)	) \$	16,019,787.61	\$	13,286,416.67	\$	2,733,370.94	20.6

<sup>1</sup> Unaudited

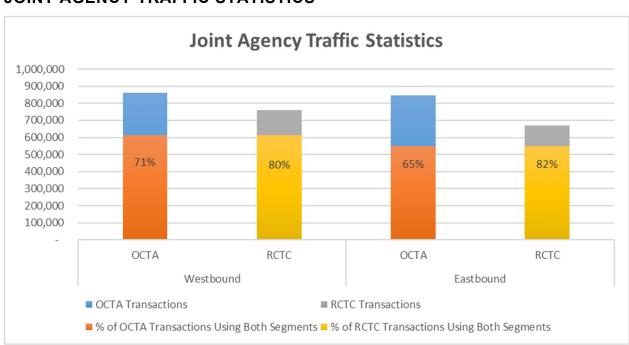


### JOINT AGENCY TRIP AND REVENUE STATISTICS

### MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING April 30, 2022

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	859,302	611,403	71%	\$2,366,347.75
RCTC	759,993	611,403	80%	\$3,040,215.10
Eastbound				
OCTA	845,058	550,007	65%	\$2,863,568.07
RCTC	668,837	550,007	82%	\$2,408,567.89



#### JOINT AGENCY TRAFFIC STATISTICS



REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	Apr 2022 PERFORMANCE
Customer Service			
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	50% answered within 60 seconds
Abandon Percentage	Monthly	4 % <=	9%
Customer Satisfaction Score	Monthly	4.5=>	4.88
First Contact Resolution	Monthly	85% of calls resolved on first contact	96%
Timeliness of Case Resolution	Monthly	90% of cases resolved in 1 day	70%
	Monthly	98% of cases resolved within 5 days	50%
Mail Performance			
Processing of Returned Mail	Monthly	Per business day in which 90% of returned mail is processed within three (3) Business Days	100%
	Monthly	Per business day in which 100% of returned mail is not processed within ten (10) business days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%
Payment Processing	Monthly	Per business day in which 100% of payments are processed within two (2) business day	100%
Accounting			
Customer Refunds Processed	Monthly	Per business day in which 100% of all refunds are not completely and accurately issued within five (5) business days	100%

### JOINT AGENCY PERFORMANCE MEASURES

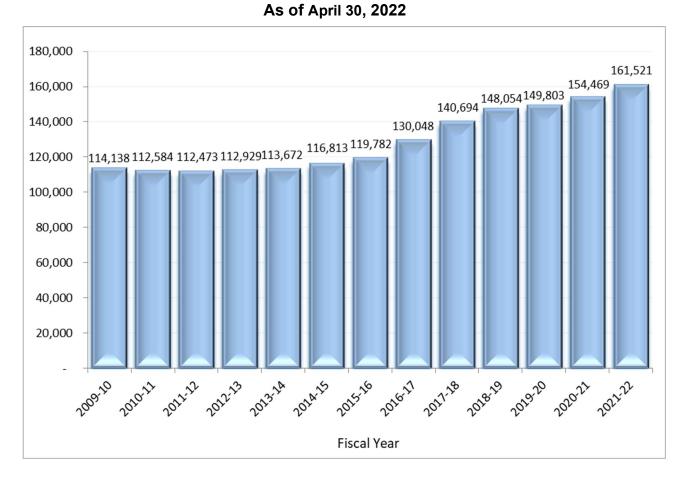
Key Performance Indicators for service level, abandon calls, and case resolution were not achieved due to staffing attrition due to COVID-19.

#### JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	Ар	ril-22	Mai	ch-22	FY 20	21-22
6C TRANSPONDER DISTRIBUTION	Tags	% of Total	Tags	% of Total	Average	To-Date
lssued						
To New Accounts	314	3.8%	762	9.0%	5,164	58.3%
Additional Tags to Existing Accounts	8,031	96.2%	7,565	89.1%	3,676	41.5%
Replacement Transponders	0	0.0%	161	1.9%	24	0.3%
Total Issued	8,345		8,488		8,864	
Returned						1
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						



At the end of April 2022, the 91 EL had 161,521 active customer accounts, and 635,533 transponders classified as assigned.



### Number of Accounts by FY





Orange County Transportation Authority Riverside County Transportation Commission





Status Report May 2022

As of May 31, 2022

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## **OPERATIONS OVERVIEW OCTA**

#### TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes (91EL) for May 2022 was 1,730,431. This represents a daily average of 55,820 vehicles. This is a 9.7 percent increase in total traffic volume from the same period last year, which totaled 1,577,066 and was the 15th month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for May was \$5,296,455, which represents an increase of 10.2 percent from the prior year's total of \$4,804,320. Carpool percentage for May was 23.7 percent as compared to the previous year's rate of 22.8 percent. As compared to May 2019, the last pre-COVID comparative, traffic volume increased by 12.6 percent and revenue increased by 15.8 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of May 2022.

	MAY-22	MAY-21	Yr 22-to-Yr 21	MAY-19	Yr 22-to-Yr 19
	MTD	MTD	%	MTD	%
Trips	Actual	Actual	Variance	Actual	Variance
Full Toll Lanes	1,320,049	1,218,007	8.4%	1,119,465	17.9%
3+ Lanes	410,382	359,059	14.3%	417,578	(1.7%)
Total Gross Trips	1,730,431	1,577,066	9.7%	1,537,043	12.6%
Revenue					
Full Toll Lanes	\$5,238,710	\$4,760,306	10.0%	\$4,485,490	16.8%
3+ Lanes	\$57,745	\$44,014	31.2%	\$86,806	(33.5%)
Total Gross Revenue	\$5,296,455	\$4,804,320	10.2%	\$4,572,296	15.8%
Average Revenue per Trip					
Average Full Toll Lanes	\$3.97	\$3.91	1.5%	\$4.01	(1.0%)
Average 3+ Lanes	\$0.14	\$0.12	16.7%	\$0.21	(33.3%)
Average Gross Revenue	\$3.06	\$3.05	0.3%	\$2.97	3.0%

#### Current MTD as of May 31, 2022



The 2022 fiscal year-to-date (YTD) traffic volume increased by 33 percent and potential toll revenue increased by 27.7 percent, when compared with the same period the prior year. YTD average revenue per trip is \$3.09.

Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2021 through May 2022.

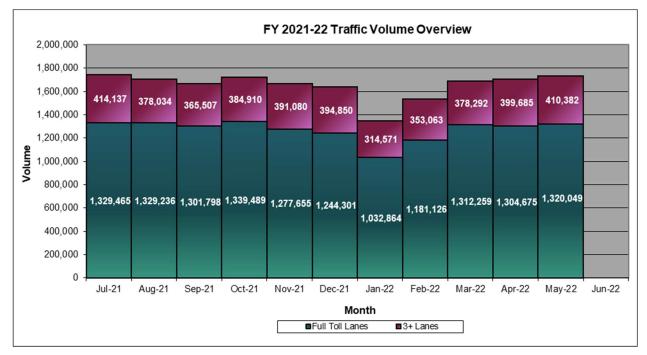
			Yr-to-Yr
	FY 2021-22	FY 2020-21	%
Trips	YTD Actual	YTD Actual	Variance
Full Toll Lanes	13,973,037	10,708,596	30.5%
3+ Lanes	4,184,669	2,946,898	42.0%
Total Gross Trips	18,157,706	13,655,494	33.0%
Revenue			
Full Toll Lanes	\$55,469,716	\$43,369,406	27.9%
3+ Lanes	\$587,889	\$525,648	11.8%
Total Gross Revenue	\$56,057,605	\$43,895,054	27.7%
Average Revenue per Trip			
Average Full Toll Lanes	\$3.97	\$4.05	(2.0%)
Average 3+ Lanes	\$0.14	\$0.18	(22.2%)
Average Gross Revenue	\$3.09	\$3.21	(3.7%)

#### Fiscal Year (FY) 2021-22 YTD as of May 31, 2022

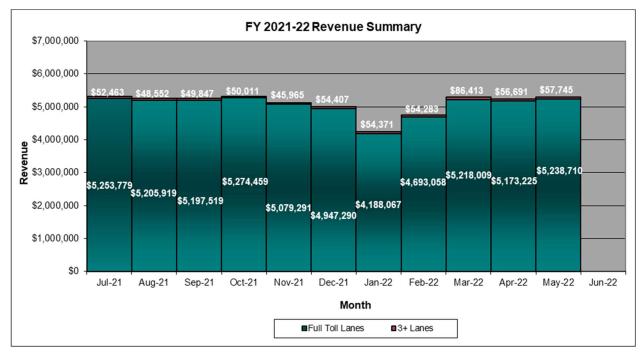


#### **OCTA Traffic and Revenue Summary**

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2021-22 on a monthly basis.





#### OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound direction reached or exceeded 90 percent of defined capacity six times during the month of May 2022. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 94 percent of defined capacity.

	Mon	day	05/02/22		Tues	sday	05/03/22		Wedne	esday	05/04/22		Thursd	lay	05/05/22		Frida	y	05/06/22	!
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	444	2,845	84%	\$5.30	379	2,935	86%	\$5.30	429	2,940	86%	\$7.70	447	2,973	87%	\$8.35	422	2,827	83%
1500 - 1600	\$5.65	513	2,934	86%	\$5.75	494	2,964	87%	\$7.45	490	2,860	84%	\$7.45	498	2,937	86%	\$7.90	539	2,855	84%
1600 - 1700	\$5.10	389	2,834	83%	\$5.25	410	2,962	87%	\$6.50	445	2,870	84%	\$7.00	404	2,891	85%	\$6.95	497	2,869	84%
1700 - 1800	\$4.95	476	2,921	86%	\$4.90	451	2,963	87%	\$5.40	460	3,034	89%	\$6.70	393	2,768	81%	\$6.75	484	2,637	78%
1800 - 1900	\$5.65	550	2,584	76%	\$4.05	545	2,899	85%	\$4.05	528	2,896	85%	\$4.50	515	2,794	82%	\$6.75	578	2,609	77%
1900 - 2000	\$3.95	367	1,539	45%	\$3.95	387	1,838	54%	\$3.95	443	1,960	58%	\$5.75	459	2,116	62%	\$6.25	529	2,098	62%

	Mon	day	05/09/22	1	Tues	sday	05/10/22		Wedne	esday	05/11/22		Thursd	ay	05/12/22		Frida	y	05/13/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	409	2,810	83%	\$5.30	395	2,846	84%	\$5.30	393	2,822	83%	\$7.70	396	2,875	85%	\$8.35	475	2,851	84%
1500 - 1600	\$5.65	486	2,956	87%	\$5.75	494	3,098	91%	\$7.45	455	2,908	86%	\$7.45	526	3,050	90%	\$7.90	547	2,880	85%
1600 - 1700	\$5.10	418	2,802	82%	\$5.25	402	2,903	85%	\$6.50	445	2,914	86%	\$7.00	387	2,784	82%	\$6.95	506	2,751	81%
1700 - 1800	\$4.95	434	2,806	83%	\$4.90	430	2,876	85%	\$5.40	457	2,942	87%	\$6.70	418	2,899	85%	\$6.75	496	2,830	83%
1800 - 1900	\$5.65	555	2,603	77%	\$4.05	331	1,652	49%	\$4.05	583	2,973	87%	\$4.50	603	2,884	85%	\$6.75	614	2,575	76%
1900 - 2000	\$3.95	354	1,407	41%	\$3.95	603	2,463	72%	\$3.95	487	2,026	60%	\$5.75	475	2,080	61%	\$6.25	536	2,025	60%

	Mon	day	05/16/22		Tues	sday	05/17/22		Wedne	esday	05/18/22		Thursd	ay	05/19/22		Frida	y	05/20/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	363	2,658	78%	\$5.30	410	2,889	85%	\$5.30	386	2,934	86%	\$7.70	440	2,945	87%	\$8.35	451	2,935	86%
1500 - 1600	\$5.65	487	2,892	85%	\$5.75	529	2,892	85%	\$7.45	446	2,914	86%	\$7.45	469	2,894	85%	\$7.90	515	2,888	85%
1600 - 1700	\$5.10	403	2,823	83%	\$5.25	425	2,925	86%	\$6.50	436	2,942	87%	\$7.00	420	2,856	84%	\$6.95	491	2,882	85%
1700 - 1800	\$4.95	400	2,679	79%	\$4.90	443	2,985	88%	\$5.40	447	2,928	86%	\$6.70	404	2,706	80%	\$6.75	515	2,833	83%
1800 - 1900	\$5.65	557	2,557	75%	\$4.05	551	2,912	86%	\$4.05	512	2,856	84%	\$4.50	562	2,879	85%	\$6.75	599	2,449	72%
1900 - 2000	\$3.95	349	1,317	39%	\$3.95	382	1,783	52%	\$3.95	432	1,873	55%	\$5.75	471	2,232	66%	\$6.25	493	1,843	54%

	Mon	day	05/23/22		Tues	sday	05/24/22		Wedne	esday	05/25/22		Thursd	ay	05/26/22		Frida	/	05/27/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	420	2,778	82%	\$5.30	381	2,688	79%	\$5.30	487	2,834	83%	\$7.70	494	2,877	85%	\$8.35	548	2,776	82%
1500 - 1600	\$5.65	509	2,849	84%	\$5.75	469	2,863	84%	\$7.45	475	2,897	85%	\$7.45	503	2,871	84%	\$7.90	593	2,764	81%
1600 - 1700	\$5.10	466	2,852	84%	\$5.25	449	2,886	85%	\$6.50	439	2,800	82%	\$7.00	458	2,622	77%	\$6.95	549	2,687	79%
1700 - 1800	\$4.95	469	2,989	88%	\$4.90	494	2,972	87%	\$5.40	448	2,891	85%	\$6.70	398	2,217	65%	\$6.75	593	2,718	80%
1800 - 1900	\$5.65	517	2,477	73%	\$4.05	541	2,911	86%	\$4.05	536	2,862	84%	\$4.50	550	2,881	85%	\$6.75	604	2,247	66%
1900 - 2000	\$3.95	338	1,351	40%	\$3.95	413	1,778	52%	\$3.95	413	1,924	57%	\$5.75	565	2,434	72%	\$6.25	632	1,990	59%

	Mon	day	05/30/22		Tues	sday	05/31/22		Wedne	esday	06/01/22		Thursd	lay	06/02/22		Frida	y	06/03/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$4.40	394	1,115	33%	\$5.30	377	2,690	79%												
1500 - 1600	\$4.40	402	1,129	33%	\$5.75	473	2,823	83%												
1600 - 1700	\$4.40	428	1,120	33%	\$5.25	452	2,858	84%												
1700 - 1800	\$4.40	409	986	29%	\$4.90	449	2,752	81%												
1800 - 1900	\$4.40	467	1,074	32%	\$4.05	534	2,852	84%												
1900 - 2000	\$4.40	489	1,032	30%	\$3.95	362	1,686	50%												



#### OCTA WESTBOUND PEAK-HOUR VOLUMES

	Mone	day	05/02/22		Tues	day	05/03/22		Wedne	esday	05/04/22		Thurso	lay	05/05/22		Frid	ay	05/06/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	381	1,219	36%	\$3.15	395	1,180	35%	\$3.15	406	1,141	34%	\$3.15	415	1,136	33%	\$3.15	341	978	29%
0500 - 0600	\$5.10	713	2,692	79%	\$5.10	740	2,751	81%	\$5.10	732	2,705	80%	\$5.10	670	2,579	76%	\$4.85	579	2,245	66%
0600 - 0700	\$5.30	593	2,927	86%	\$5.30	612	3,009	89%	\$5.30	532	2,646	78%	\$5.30	631	3,010	89%	\$5.10	563	2,747	81%
0700 - 0800	\$5.80	661	2,949	87%	\$5.80	632	2,998	88%	\$5.80	660	2,984	88%	\$5.80	587	2,839	84%	\$5.65	511	2,503	74%
0800 - 0900	\$5.30	406	2,638	78%	\$5.30	326	2,670	79%	\$5.30	338	2,603	77%	\$5.30	332	2,645	78%	\$5.10	327	2,334	69%
0900 - 1000	\$4.20	393	2,497	73%	\$4.20	285	2,635	78%	\$4.20	325	2,487	73%	\$4.20	312	2,531	74%	\$4.20	275	2,059	61%

	Mone	day	05/09/22		Tues	day	05/10/22		Wedne	esday	05/11/22		Thurso	lay	05/12/22		Frid	ay	05/13/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	405	1,134	33%	\$3.15	396	1,328	39%	\$3.15	455	1,350	40%	\$3.15	463	1,544	45%	\$3.15	316	972	29%
0500 - 0600	\$5.10	669	2,651	78%	\$5.10	806	3,189	94%	\$5.10	737	2,817	83%	\$5.10	686	2,726	80%	\$4.85	579	2,225	65%
0600 - 0700	\$5.30	568	2,917	86%	\$5.30	608	3,096	91%	\$5.30	607	3,132	<mark>92%</mark>	\$5.30	601	2,924	86%	\$5.10	548	2,561	75%
0700 - 0800	\$5.80	624	2,866	84%	\$5.80	618	2,989	88%	\$5.80	632	3,097	91%	\$5.80	613	2,845	84%	\$5.65	557	2,451	72%
0800 - 0900	\$5.30	347	2,638	78%	\$5.30	297	2,512	74%	\$5.30	366	2,768	81%	\$5.30	293	2,434	72%	\$5.10	310	2,020	59%
0900 - 1000	\$4.20	346	2,374	70%	\$4.20	358	2,449	72%	\$4.20	313	2,568	76%	\$4.20	279	2,206	65%	\$4.20	344	2,042	60%

	Mone	day	05/16/22		Tues	day	05/17/22		Wedne	esday	05/18/22		Thurso	lay	05/19/22		Frid	ay	05/20/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	384	1,195	35%	\$3.15	413	1,216	36%	\$3.15	415	1,246	37%	\$3.15	398	1,140	34%	\$3.15	346	991	29%
0500 - 0600	\$5.10	662	2,633	77%	\$5.10	705	2,683	79%	\$5.10	727	2,707	80%	\$5.10	710	2,653	78%	\$4.85	545	2,176	64%
0600 - 0700	\$5.30	605	2,923	86%	\$5.30	589	2,991	88%	\$5.30	610	3,006	88%	\$5.30	645	2,908	86%	\$5.10	529	2,462	72%
0700 - 0800	\$5.80	611	2,797	82%	\$5.80	634	2,932	86%	\$5.80	612	2,948	87%	\$5.80	446	1,648	48%	\$5.65	515	2,175	64%
0800 - 0900	\$5.30	326	2,451	72%	\$5.30	303	2,485	73%	\$5.30	309	2,391	70%	\$5.30	228	1,398	41%	\$5.10	273	1,920	56%
0900 - 1000	\$4.20	313	2,087	61%	\$4.20	289	2,263	67%	\$4.20	303	2,393	70%	\$4.20	326	2,100	62%	\$4.20	299	1,852	54%

	Mone	day	05/23/22		Tues	sday	05/24/22		Wedne	esday	05/25/22		Thurso	lay	05/26/22		Frid	ay	05/27/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	357	1,144	34%	\$3.15	406	1,191	35%	\$3.15	403	1,147	34%	\$3.15	383	1,060	31%	\$3.15	315	878	26%
0500 - 0600	\$5.10	715	2,762	81%	\$5.10	725	2,730	80%	\$5.10	708	2,667	78%	\$5.10	671	2,664	78%	\$4.85	581	2,203	65%
0600 - 0700	\$5.30	608	2,907	86%	\$5.30	600	2,990	88%	\$5.30	593	2,898	85%	\$5.30	593	2,982	88%	\$5.10	525	2,373	70%
0700 - 0800	\$5.80	595	2,850	84%	\$5.80	634	2,888	85%	\$5.80	553	2,306	68%	\$5.80	632	2,816	83%	\$5.65	525	2,238	66%
0800 - 0900	\$5.30	325	2,463	72%	\$5.30	342	2,573	76%	\$5.30	408	2,725	80%	\$5.30	396	2,534	75%	\$5.10	269	1,875	55%
0900 - 1000	\$4.20	367	2,306	68%	\$4.20	271	2,273	67%	\$4.20	259	1,970	58%	\$4.20	368	2,547	75%	\$4.20	329	1,718	51%

	Mone	day	05/30/22		Tues	day	05/31/22		Wedne	sday	06/01/22		Thurso	lay	06/02/22	2	Frid	ay	06/03/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$1.75	43	112	3%	\$3.15	371	1,146	34%												
0500 - 0600	\$1.75	70	188	6%	\$5.10	677	2,723	80%												
0600 - 0700	\$1.75	84	279	8%	\$5.30	604	2,971	87%												
0700 - 0800	\$1.75	127	386	11%	\$5.80	557	2,735	80%												
0800 - 0900	\$2.60	218	656	19%	\$5.30	356	2,658	78%												
0900 - 1000	\$3.70	365	1,050	31%	\$4.20	291	2,310	68%												



# FINANCIAL HIGHLIGHTS OCTA

#### 91 Express Lanes Operating Statement

		YTD as of :		5/31/2022		YTD Varia	ance
Description	A	ctual (1)		Budget <sup>(1)</sup>		Dollar \$	Percent (%)
Operating revenues:							
Toll Revenue		1,152,992.79	\$	38,660,706.00	\$	12,492,286.79	32.3
Fee Revenue		4,872,929.12		3,203,508.00		1,669,421.12	52.1
Total operating revenues	50	6,025,921.91		41,864,214.00		14,161,707.91	33.8
Operating expenses:			1				
Contracted Services		4,297,872.32		7,032,608.00		2,734,735,68	38.9
Administrative Fee		2,478,619.00	1	2,861,606.00		382,987.00	13.4
Other Professional Services		980,083.84					68.0
		1,196,850.55		3,060,084.00		2,080,000.16	
Credit Card Processing Fees				1,022,120.00		(174,730.55)	
Toll Road Account Servicing		424,301.09		902,500.00		478,198.91	53.0
Other Insurance Expense		429,199.14		804,075.00		374,875.86	46.6
Toll Road Maintenance Supply Repairs	1	1,657,850.46		2,244,510.00		586,659.54	26.1
Patrol Services		969,830.17		1,007,930.00		38,099.83	3.8
Building Equipment Repairs and Maint		463,747.38		646,845.00		183,097.62	28.3
6C Transponders		-		6,250.00		6,250.00	100.0
Other Services (5)		(2,562.50)		756,000.00		758,562.50	100.3
Utilities		84,295.23		47,076.00		(37,219.23)	(79.1
Office Expense		1,176.35		468,679.00		467,502.65	99.7
Bad Debt Expense		86,686.74		-		(86,686.74)	N/A
Miscellaneous (2)		87,304.84		125,052.00		37,747.16	30.2
Leases		378,087.66		453,574.00		75,486.34	16.6
Total operating expenses	1:	3,533,342.27		21,438,909.00		7,905,566.73	36.9
Depreciation and Amortization (3)		2,957,138.42		-		(2,957,138.42)	N/A
Operating income (loss)	3	9,535,441.22		20,425,305.00		19,110,136.22	93.6
Nonoperating revenues (expenses):			<u> </u>				
Reimbursement from Other Agencies		202,883,68		-		202,883,68	N/A
Interest Income	. I	2,101,270.40		1,576,883.00		524,387.40	33.3
		3,619,662.21)		(4,045,825.00)		426,162.79	10.5
Interest Expense	(.	7,291.20		(4,045,025.00)		7,291.20	
Other Total nonoperating revenues (expenses)	0	1,308,216.93)	-	(2,468,942.00)		1,160,725.07	N/A 47.0
Total honoperating revenues (expenses)		1,500,210.55		(2,400,042.00)		1,100,723.07	47.0
Transfers In		-		-		-	N/A
Transfers Out <sup>(4)</sup>	(10	0,183,427.96)		(6,958,449.00)		(3,224,978.96)	(46.3
Not income (local	\$ 20	8,043,796.33	\$	10,997,914.00	\$	17,045,882.33	155.0
Net income (loss)	<b>⊅ Z</b>	0,043,190.33	Э	10,997,914.00	Э	11,040,002.33	155.0

\*Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

<sup>5</sup> Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

#### **Capital Asset Activity**

During the 11 months ending May 31, 2022, capital asset activities included payment of \$1,882,220 attributing to the Electronic Toll and Traffic Management system project and \$679,321 to the back-office system project.



## **OPERATIONS OVERVIEW RCTC**

#### TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 EL for May 2022 was 1,437,467. This represents a daily average of 46,370 vehicles. This is a 5.9 percent increase in total traffic volume from the same period last year, which totaled 1,357,183 and was the 15th month of the State of California's stay-at-home orders due to the COVID-19 pandemic. Potential toll revenue for May was \$5,465,847, which represents an increase of 25 percent from the prior year's total of \$4,371,441. Carpool percentage for May was 22.5 percent as compared to the previous year's rate of 21.1 percent. As compared to May 2019, the last pre-COVID comparative, traffic volume increased by six percent and revenue increased by two percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 EL and associated potential revenue for the month of May 2022.

	MAY-22	Stantec			MAY-21	Yr-to-Yr	MAY-19	Yr 22-to-Yr 19
	MTD	MTD	#	%	MTD	%	MTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance	Actual	Variance
Full Toll Lanes	1,113,885	1,001,457	112,428	11.2%	1,070,406	4.1%	1,008,723	10.4%
3+ Lanes	323,582	359,114	(35,532)	(9.9%)	286,777	12.8%	347,560	(6.9%)
Total Gross Trips	1,437,467	1,360,571	76,896	5.7%	1,357,183	5.9%	1,356,283	6.0%
Revenue								
Full Toll Lanes	\$5,423,969	\$4,509,843	\$914,126	20.3%	\$4,328,328	25.3%	\$5,313,798	2.1%
3+ Lanes	\$41,878	\$0	\$41,878		\$43,113	(2.9%)	\$46,697	(10.3%)
Total Gross Revenue	\$5,465,847	\$4,509,843	\$956,004	21.2%	\$4,371,441	25.0%	\$5,360,495	2.0%
Average Revenue per T	rip							
Average Full Toll Lanes	\$4.87	\$4.50	\$0.37	8.2%	\$4.04	20.5%	\$5.27	(7.6%)
Average 3+ Lanes	\$0.13	\$0.00	\$0.13		\$0.15	(13.3%)	\$0.13	0.0%
Average Gross Revenue	\$3.80	\$3.31	\$0.49	14.8%	\$3.22	18.0%	\$3.95	(3.8%)

#### Current MTD as of May 31, 2022



The 2022 fiscal YTD traffic volume increased by 33 percent and potential toll revenue increased by 48.4 percent, when compared with the same period the prior year. YTD average revenue per-trip is \$3.76.

Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2021 through May 2022.

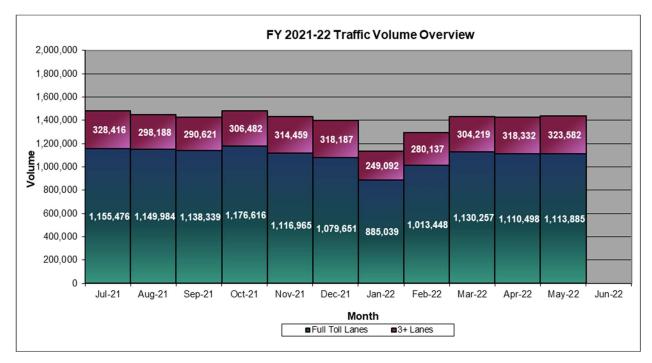
	FY 2021-22	Stantec			FY 2020-21	Yr-to-Yr
	YTD	YTD	#	%	YTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance
Full Toll Lanes	12,070,240	10,369,257	1,700,983	16.4%	9,211,904	31.0%
3+ Lanes	3,331,732	3,668,829	(337,097)	(9.2%)	2,368,854	40.6%
Total Gross Trips	15,401,972	14,038,086	1,363,886	9.7%	11,580,758	33.0%
Revenue						
Full Toll Lanes	\$57,456,933	\$45,494,571	\$11,962,362	26.3%	\$38,617,453	48.8%
3+ Lanes	\$450,841	\$0	\$450,841		\$407,902	10.5%
Total Gross Revenue	\$57,907,774	\$45,494,571	\$12,413,203	27.3%	\$39,025,355	48.4%
Average Revenue per T	rip					
Average Full Toll Lanes	\$4.76	\$4.39	\$0.37	8.4%	\$4.19	13.6%
Average 3+ Lanes	\$0.14	\$0.00	\$0.14		\$0.17	(17.6%)
Average Gross Revenue	\$3.76	\$3.24	\$0.52	16.0%	\$3.37	11.6%

#### FY 2021-22 YTD as of May 31, 2022

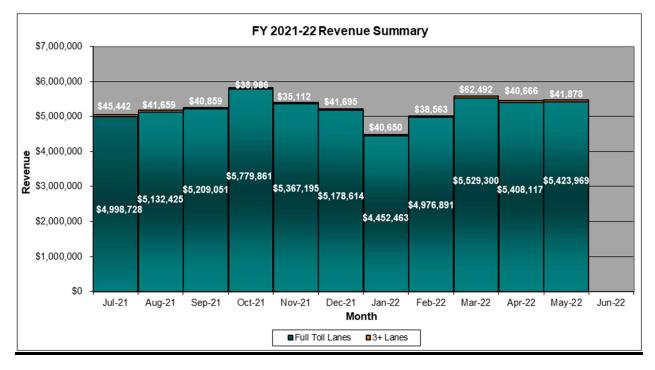


#### **RCTC Traffic and Revenue Summary**

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.





#### **RCTC PEAK-HOUR VOLUMES**

In May, no toll rates were adjusted. RCTC evaluates traffic volumes for peak-period hours and adjusts rates according to the toll rate policy.

#### **RCTC EASTBOUND PEAK-HOUR VOLUMES**

Eastbound PM Peak - Count	v Line to McKinlev
Edotboulla i lin i oulice ooulice	y Enio to moraney

	Monda	у		05/02/2	22	Tuesday	/		05/03/2	2	Wednes	day		05/04/2	2	Thursda	ay		05/05/	22	Friday			05/06/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	218	971	1,189	D	\$7.05	174	1001	1,175	D	\$9.15	204	1017	1,221	Е	\$12.25	189	1,072	1,261	Е	\$26.80	268	1,135	1,403	F
1500 - 1600	\$7.75	260	982	1,242	Е	\$9.80	248	931	1,179	D	\$12.85	222	893	1,115	D	\$16.60	229	944	1,173	D	\$26.50	244	769	1,013	D
1600 - 1700	\$5.45	170	914	1,084	D	\$5.45	185	981	1,166	D	\$5.45	207	980	1,187	D	\$7.75	180	994	1,174	D	\$15.60	260	914	1,174	D
1700 - 1800	\$5.45	189	869	1,058	D	\$5.45	184	880	1,064	D	\$5.45	378	897	1,275	Е	\$5.45	197	929	1,126	D	\$7.05	253	968	1,221	Е
1800 - 1900	\$5.45	261	799	1,060	D	\$5.45	246	854	1,100	D	\$5.45	244	874	1,118	D	\$5.45	248	889	1,137	D	\$5.45	267	848	1,115	D
1900 - 2000	\$2.30	159	519	678	В	\$4.25	174	549	723	В	\$4.25	164	509	673	В	\$5.45	210	740	950	С	\$4.25	249	675	924	С

	Monda	у		05/09/	22	Tuesday	/		05/10/2	2	Wednes	sday		05/11/2	2	Thursda	ay		05/12/2	22	Friday			05/13/	22
PM Time	Price	нол	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	184	1,060	1,244	Е	\$7.05	186	1034	1,220	Е	\$9.15	197	1024	1,221	Е	\$12.25	192	1,050	1,242	Е	\$26.80	273	1,047	1,320	F
1500 - 1600	\$7.75	254	963	1,217	Е	\$9.80	227	974	1,201	Е	\$12.85	228	969	1,197	D	\$16.60	266	952	1,218	Е	\$26.50	279	936	1,215	Е
1600 - 1700	\$5.45	217	860	1,077	D	\$5.45	183	1019	1,202	Е	\$5.45	207	958	1,165	D	\$7.75	167	840	1,007	D	\$15.60	221	949	1,170	D
1700 - 1800	\$5.45	192	874	1,066	D	\$5.45	182	833	1,015	D	\$5.45	192	916	1,108	D	\$5.45	186	958	1,144	D	\$7.05	233	953	1,186	D
1800 - 1900	\$5.45	222	778	1,000	С	\$5.45	154	600	754	В	\$5.45	238	837	1,075	D	\$5.45	256	840	1,096	D	\$5.45	256	824	1,080	D
1900 - 2000	\$2.30	135	427	562	В	\$4.25	270	692	962	С	\$4.25	206	612	818	С	\$5.45	238	707	945	С	\$4.25	224	777	1,001	D

	Monda	у		05/16/	22	Tuesday	1		05/17/22	2	Wednes	day		05/18/2	2	Thursda	ay		05/19/	22	Friday			05/20/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	177	925	1,102	D	\$7.05	201	984	1,185	D	\$9.15	175	980	1,155	D	\$12.25	208	1,058	1,266	Е	\$26.80	242	958	1,200	D
1500 - 1600	\$7.75	236	881	1,117	D	\$9.80	254	915	1,169	D	\$12.85	231	920	1,151	D	\$16.60	235	956	1,191	D	\$26.50	312	935	1,247	Е
1600 - 1700	\$5.45	195	906	1,101	D	\$5.45	178	999	1,177	D	\$5.45	185	932	1,117	D	\$7.75	172	947	1,119	D	\$15.60	270	998	1,268	Е
1700 - 1800	\$5.45	191	889	1,080	D	\$5.45	193	909	1,102	D	\$5.45	249	1,142	1,391	F	\$5.45	175	974	1,149	D	\$7.05	255	963	1,218	Е
1800 - 1900	\$5.45	231	756	987	С	\$5.45	252	873	1,125	D	\$5.45	231	829	1,060	D	\$5.45	240	858	1,098	D	\$5.45	288	773	1,061	D
1900 - 2000	\$2.30	153	399	552	В	\$4.25	179	609	788	В	\$4.25	185	640	825	С	\$5.45	232	783	1,015	D	\$4.25	232	649	881	С

	Monda	у		05/23/	22	Tuesday	1		05/24/22	2	Wednes	day		05/25/2	2	Thursda	ay		05/26/	22	Friday			05/27/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	186	981	1,167	D	\$7.05	186	936	1,122	D	\$9.15	240	942	1,182	D	\$12.25	257	1,060	1,317	F	\$26.80	375	895	1,270	E
1500 - 1600	\$7.75	240	928	1,168	D	\$9.80	232	964	1,196	D	\$12.85	239	962	1,201	Е	\$16.60	283	950	1,233	Е	\$26.50	375	858	1,233	Е
1600 - 1700	\$5.45	213	951	1,164	D	\$5.45	219	913	1,132	D	\$5.45	212	968	1,180	D	\$7.75	209	809	1,018	D	\$15.60	419	877	1,296	Е
1700 - 1800	\$5.45	201	910	1,111	D	\$5.45	204	920	1,124	D	\$5.45	184	865	1,049	D	\$5.45	209	914	1,123	D	\$7.05	361	927	1,288	Е
1800 - 1900	\$5.45	217	726	943	С	\$5.45	260	881	1,141	D	\$5.45	266	865	1,131	D	\$5.45	316	973	1,289	Е	\$5.45	344	752	1,096	D
1900 - 2000	\$2.30	132	420	552	В	\$4.25	167	634	801	С	\$4.25	192	630	822	С	\$5.45	281	858	1,139	D	\$4.25	333	684	1,017	D

	Monda	у		05/30/	22	Tuesday	/		05/31/2	2	Wednes	sday		06/01/2	2	Thursda	ay		06/02/	22	Friday			06/03/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.30	154	364	518	В	\$7.05	181	921	1,102	D															
1500 - 1600	\$2.30	192	335	527	В	\$9.80	260	866	1,126	D															
1600 - 1700	\$2.30	174	296	470	В	\$5.45	190	876	1,066	D															
1700 - 1800	\$2.30	177	276	453	В	\$5.45	191	803	994	С															
1800 - 1900	\$2.30	217	222	264	А	\$5.45	251	808	1,059	D															
1900 - 2000	\$2.30	229	310	539	В	\$4.25	193	561	754	В															



Eastbound PM Peak - County Line to 15 SB Ontario

Lustboun		oun		, =.			•																		
	Monda	у		05/02/	22	Tuesday	/		05/03/2	2	Wednes	sday		05/04/2	2	Thursd	ay		05/05/	22	Friday			05/06/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	121	689	810	С	\$5.45	116	789	905	С	\$5.45	110	791	901	С	\$5.45	142	794	936	С	\$5.45	132	679	811	С
1500 - 1600	\$5.45	126	649	775	В	\$5.45	140	739	879	С	\$5.45	135	698	833	С	\$5.45	107	681	788	В	\$5.45	107	521	628	В
1600 - 1700	\$3.00	107	611	718	В	\$5.45	111	629	740	В	\$5.45	112	629	741	В	\$5.45	98	733	831	С	\$3.00	134	591	725	В
1700 - 1800	\$3.00	120	632	752	В	\$3.00	123	674	797	В	\$3.00	105	627	732	В	\$3.00	96	655	751	В	\$3.00	133	592	725	В
1800 - 1900	\$3.00	139	566	705	В	\$3.00	144	611	755	В	\$3.00	136	654	790	В	\$3.00	126	625	751	В	\$3.00	130	560	690	В
1900 - 2000	\$3.00	127	366	493	В	\$3.00	105	473	578	В	\$3.00	157	589	746	В	\$3.00	137	528	665	В	\$3.00	157	429	586	В

	Monda	у		05/09/	22	Tuesday	/		05/10/2	2	Wednes	sday		05/11/2	2	Thursda	ay		05/12/	22	Friday			05/13/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	118	712	830	С	\$5.45	131	728	859	С	\$5.45	111	755	866	С	\$5.45	107	713	820	С	\$5.45	137	658	795	В
1500 - 1600	\$5.45	128	656	784	В	\$5.45	114	659	773	В	\$5.45	124	706	830	С	\$5.45	128	683	811	С	\$5.45	118	600	718	В
1600 - 1700	\$3.00	96	628	724	В	\$5.45	109	655	764	В	\$5.45	110	652	762	В	\$5.45	116	677	793	В	\$3.00	112	604	716	В
1700 - 1800	\$3.00	120	895	1,015	D	\$3.00	113	628	741	В	\$3.00	117	637	754	В	\$3.00	114	636	750	В	\$3.00	114	619	733	В
1800 - 1900	\$3.00	133	565	698	В	\$3.00	95	444	539	В	\$3.00	129	685	814	С	\$3.00	146	684	830	С	\$3.00	137	566	703	В
1900 - 2000	\$3.00	87	323	410	В	\$3.00	164	627	791	В	\$3.00	145	482	627	В	\$3.00	118	536	654	В	\$3.00	143	473	616	В

	Monda	у		05/16/	22	Tuesday	/		05/17/2	2	Wednes	sday		05/18/2	2	Thursda	ay		05/19/	22	Friday			05/20/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	109	713	822	С	\$5.45	120	750	870	С	\$5.45	130	741	871	С	\$5.45	137	791	928	С	\$5.45	147	706	853	С
1500 - 1600	\$5.45	141	661	802	С	\$5.45	148	674	822	С	\$5.45	124	718	842	С	\$5.45	117	646	763	В	\$5.45	120	595	715	В
1600 - 1700	\$3.00	93	617	710	В	\$5.45	109	676	785	В	\$5.45	102	680	782	В	\$5.45	87	648	735	В	\$3.00	113	600	713	В
1700 - 1800	\$3.00	99	598	697	В	\$3.00	122	667	789	В	\$3.00	64	382	446	В	\$3.00	86	644	730	В	\$3.00	129	624	753	В
1800 - 1900	\$3.00	128	526	654	В	\$3.00	150	631	781	В	\$3.00	119	595	714	В	\$3.00	121	696	817	С	\$3.00	162	513	675	В
1900 - 2000	\$3.00	106	317	423	В	\$3.00	113	434	547	В	\$3.00	104	448	552	В	\$3.00	142	553	695	В	\$3.00	137	437	574	В

	Monda	у		05/23/	22	Tuesday	/		05/24/2	2	Wednes	sday		05/25/2	2	Thursda	ay		05/26/	22	Friday			05/27/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	115	688	803	С	\$5.45	125	656	781	В	\$5.45	132	710	842	С	\$5.45	122	667	789	В	\$5.45	133	500	633	В
1500 - 1600	\$5.45	110	626	736	В	\$5.45	110	640	750	В	\$5.45	126	670	796	В	\$5.45	129	670	799	В	\$5.45	142	520	662	В
1600 - 1700	\$3.00	102	649	751	В	\$5.45	110	667	777	В	\$5.45	109	643	752	В	\$5.45	108	524	632	В	\$3.00	151	472	623	В
1700 - 1800	\$3.00	101	655	756	В	\$3.00	129	660	789	В	\$3.00	112	606	718	В	\$3.00	115	528	643	В	\$3.00	151	478	629	В
1800 - 1900	\$3.00	133	550	683	В	\$3.00	130	652	782	В	\$3.00	142	625	767	В	\$3.00	161	652	813	С	\$3.00	157	485	642	В
1900 - 2000	\$3.00	102	355	457	В	\$3.00	113	445	558	В	\$3.00	117	452	569	В	\$3.00	155	602	757	В	\$3.00	144	417	561	В

	Mon	day		05/30/	22	Tues	day		05/31/2	22	Wedn	esday		06/01/2	22	Thur	sday		06/02/	22	Frid	ay		06/03/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.00	118	237	355	Α	\$5.45	103	662	765	В															
1500 - 1600	\$2.00	128	228	356	А	\$5.45	125	653	778	В															
1600 - 1700	\$2.00	131	197	328	А	\$5.45	113	588	701	В															
1700 - 1800	\$2.00	129	180	309	А	\$3.00	100	586	686	В															
1800 - 1900	\$2.00	133	123	194	А	\$3.00	139	597	736	В															
1900 - 2000	\$2.00	139	178	317	А	\$3.00	103	428	531	В															



#### **RCTC WESTBOUND PEAK-HOUR VOLUMES**

	Monday			05/02/22	2	Tuesday			05/03/2	2	Wednes	day		05/04/2	2	Thursda	y		05/05/2	2	Friday			05/06/22	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	182	448	630	В	\$2.30	192	418	610	В	\$2.30	188	379	567	В	\$2.30	196	406	602	В	\$2.30	153	354	507	В
0500 - 0600	\$11.20	361	1,087	1,448	F	\$11.20	365	1021	1,386	F	\$11.20	382	1063	1,445	F	\$9.45	350	1,039	1,389	F	\$5.45	264	974	1,238	Е
0600 - 0700	\$17.30	345	1,246	1,591	F	\$18.30	370	1260	1,630	F	\$18.30	319	1087	1,406	F	\$17.30	387	1,329	1,716	F	\$10.45	292	1,114	1,406	F
0700 - 0800	\$13.60	407	1,290	1,697	F	\$14.30	387	1241	1,628	F	\$14.30	373	1249	1,622	F	\$13.30	359	1,283	1,642	F	\$8.70	276	1,050	1,326	Е
0800 - 0900	\$8.70	232	1,299	1,531	F	\$9.70	225	1289	1,514	F	\$9.70	208	1310	1,518	F	\$8.70	207	1,348	1,555	F	\$5.45	173	927	1,100	D
0900 - 1000	\$4.25	230	1,076	1,306	Е	\$5.45	152	1078	1,230	Е	\$5.45	170	1076	1,246	Е	\$5.45	170	1,025	1,195	D	\$4.25	123	815	938	С

	Monday			05/09/22	2	Tuesday			05/10/2	2	Wednesday		05/11/22			Thursda	y	05/12/22			Friday		05/13/22		
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	188	432	620	В	\$2.30	158	481	639	В	\$2.30	193	432	625	В	\$2.30	183	459	642	В	\$2.30	140	390	530	В
0500 - 0600	\$11.20	327	964	1,291	Е	\$11.20	310	1175	1,485	F	\$11.20	361	1122	1,483	F	\$9.45	302	1,152	1,454	F	\$5.45	277	978	1,255	Е
0600 - 0700	\$17.30	350	1,301	1,651	F	\$18.30	326	1372	1,698	F	\$18.30	358	1244	1,602	F	\$17.30	345	1,250	1,595	F	\$10.45	285	1,051	1,336	Е
0700 - 0800	\$13.60	394	1,270	1,664	F	\$14.30	346	1280	1,626	F	\$14.30	389	1299	1,688	F	\$13.30	361	1,242	1,603	F	\$8.70	300	949	1,249	Е
0800 - 0900	\$8.70	202	1,258	1,460	F	\$9.70	173	1096	1,269	Е	\$9.70	235	1382	1,617	F	\$8.70	153	1,060	1,213	Е	\$5.45	167	825	992	С
0900 - 1000	\$4.25	185	988	1,173	D	\$5.45	171	940	1,111	D	\$5.45	171	1077	1,248	Е	\$5.45	139	929	1,068	D	\$4.25	155	746	901	С

	Monday			05/16/2	2	Tuesday		05/17/2	2	Wednesday		05/18/22			Thursday		05/19/22			Friday		05/20/22			
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	184	417	601	В	\$2.30	181	456	637	В	\$2.30	194	417	611	В	\$2.30	186	404	590	В	\$2.30	166	312	478	В
0500 - 0600	\$11.20	378	1,077	1,455	F	\$11.20	335	1,078	1,413	F	\$11.20	372	1,043	1,415	F	\$9.45	379	1,041	1,420	F	\$5.45	265	902	1,167	D
0600 - 0700	\$17.30	358	1,241	1,599	F	\$18.30	324	1,287	1,611	F	\$18.30	397	1,316	1,713	F	\$17.30	383	1,197	1,580	F	\$10.45	299	1,031	1,330	Е
0700 - 0800	\$13.60	356	1,249	1,605	F	\$14.30	341	1,303	1,644	F	\$14.30	357	1,220	1,577	F	\$13.30	358	1,128	1,486	F	\$8.70	292	940	1,232	Е
0800 - 0900	\$8.70	195	1,139	1,334	Е	\$9.70	183	1,117	1,300	Е	\$9.70	195	1,083	1,278	Е	\$8.70	190	1,018	1,208	Е	\$5.45	135	925	1,060	D
0900 - 1000	\$4.25	155	799	954	С	\$5.45	134	891	1,025	D	\$5.45	147	916	1,063	D	\$5.45	164	1,075	1,239	Е	\$4.25	152	748	900	С

	Monday			05/23/23	2	Tuesday			05/24/22		Wednesday		05/25/22			Thursda	ıy	05/26/22			Friday		05/27/22		
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	178	455	633	В	\$2.30	199	409	608	В	\$2.30	198	415	613	В	\$2.30	180	418	598	В	\$2.30	149	331	480	В
0500 - 0600	\$11.20	366	1,078	1,444	F	\$11.20	382	1,036	1,418	F	\$11.20	385	1,066	1,451	F	\$9.45	268	1,204	1,472	F	\$5.45	323	905	1,228	Е
0600 - 0700	\$17.30	367	1,241	1,608	F	\$18.30	309	1,087	1,396	F	\$18.30	333	1,134	1,467	F	\$17.30	314	1,331	1,645	F	\$10.45	287	948	1,235	Е
0700 - 0800	\$13.60	374	1,248	1,622	F	\$14.30	328	1,317	1,645	F	\$14.30	369	1,240	1,609	F	\$13.30	347	1,317	1,664	F	\$8.70	242	884	1,126	D
0800 - 0900	\$8.70	180	1,016	1,196	D	\$9.70	189	1,231	1,420	F	\$9.70	204	1,135	1,339	Е	\$8.70	212	1,171	1,383	F	\$5.45	156	738	894	С
0900 - 1000	\$4.25	146	790	936	С	\$5.45	134	917	1,051	D	\$5.45	153	897	1,050	D	\$5.45	185	887	1,072	D	\$4.25	182	649	831	С

	Monday			05/30/22		Tuesday	,		05/31/22			day	06/01/22			Thursday			06/02/2	22	Friday		06/03/22		
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$1.60	16	25	41	Α	\$2.30	184	434	618	В															
0500 - 0600	\$1.60	26	62	88	Α	\$11.20	367	1,109	1,476	F															
0600 - 0700	\$1.60	47	95	142	Α	\$18.30	368	1,213	1,581	F															
0700 - 0800	\$1.60	77	160	237	Α	\$14.30	338	1,145	1,483	F															
0800 - 0900	\$2.30	126	268	394	Α	\$9.70	224	1,204	1,428	F															
0900 - 1000	\$2.30	242	438	680	В	\$5.45	146	873	1,019	D															



#### Westbound AM Peak - I-15 North to County Line

						<u> </u>																			
	Monday			05/02/2	2	Tuesday	/		05/03/2	2	Wednes	day		05/04/2	2	Thursda	ay		05/05/2	22	Friday			05/06/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	164	464	628	В	\$3.00	179	479	658	В	\$3.00	167	455	622	В	\$3.00	164	469	633	В	\$3.00	93	414	507	В
0500 - 0600	\$7.00	234	1,001	1,235	Е	\$7.00	242	1061	1,303	Е	\$7.00	244	1059	1,303	Е	\$7.00	230	1,048	1,278	Е	\$5.45	156	929	1,085	D
0600 - 0700	\$9.00	244	1,142	1,386	Е	\$9.00	247	1237	1,484	F	\$9.00	225	1221	1,446	F	\$9.00	245	1,204	1,449	F	\$7.00	203	1,014	1,217	Е
0700 - 0800	\$9.00	222	1,136	1,358	Е	\$9.00	223	1205	1,428	F	\$9.00	241	1220	1,461	F	\$9.00	231	1,148	1,379	Е	\$7.00	154	913	1,067	D
0800 - 0900	\$7.00	162	956	1,118	D	\$7.00	124	1132	1,256	Е	\$7.00	112	1024	1,136	D	\$7.00	138	1,013	1,151	D	\$5.45	118	868	986	С
0900 - 1000	\$5.45	116	722	838	С	\$5.45	117	966	1,083	D	\$5.45	122	921	1,043	D	\$5.45	121	859	980	С	\$3.00	104	652	756	В

	Monday	/		05/09/22	2	Tuesday			05/10/2	2	Wednes	day		05/11/2	2	Thursda	ıy		05/12/2	2	Friday			05/13/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	135	490	625	В	\$3.00	145	499	644	В	\$3.00	178	456	634	В	\$3.00	147	480	627	В	\$3.00	113	389	502	В
0500 - 0600	\$7.00	199	1,094	1,293	Е	\$7.00	172	1155	1,327	Е	\$7.00	262	1071	1,333	Е	\$7.00	169	1,099	1,268	Е	\$5.45	145	873	1,018	D
0600 - 0700	\$9.00	220	1,167	1,387	Е	\$9.00	198	1236	1,434	F	\$9.00	245	1275	1,520	F	\$9.00	205	1,117	1,322	Е	\$7.00	194	971	1,165	D
0700 - 0800	\$9.00	211	1,070	1,281	Е	\$9.00	201	1139	1,340	Е	\$9.00	237	1249	1,486	F	\$9.00	228	1,133	1,361	Е	\$7.00	189	895	1,084	D
0800 - 0900	\$7.00	129	1,033	1,162	D	\$7.00	136	1085	1,221	Е	\$7.00	133	1029	1,162	D	\$7.00	130	1,085	1,215	Е	\$5.45	113	814	927	С
0900 - 1000	\$5.45	129	801	930	С	\$5.45	146	920	1,066	D	\$5.45	108	823	931	С	\$5.45	109	675	784	В	\$3.00	132	700	832	С

	Monday	1		05/16/2	2	Tuesday	'		05/17/2	2	Wednes	day		05/18/2	2	Thursda	у		05/19/2	2	Friday			05/20/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	153	474	627	В	\$3.00	148	461	609	В	\$3.00	153	456	609	В	\$3.00	165	411	576	В	\$3.00	135	355	490	В
0500 - 0600	\$7.00	205	1,012	1,217	Е	\$7.00	201	1,077	1,278	Е	\$7.00	243	1,000	1,243	Е	\$7.00	216	1,035	1,251	Е	\$5.45	148	908	1,056	D
0600 - 0700	\$9.00	252	1,075	1,327	Е	\$9.00	218	1,284	1,502	F	\$9.00	245	1,212	1,457	F	\$9.00	255	1,107	1,362	Е	\$7.00	198	948	1,146	D
0700 - 0800	\$9.00	210	1,102	1,312	Е	\$9.00	216	1,217	1,433	F	\$9.00	220	1,141	1,361	Е	\$9.00	201	1,108	1,309	Е	\$7.00	154	964	1,118	D
0800 - 0900	\$7.00	136	936	1,072	D	\$7.00	130	1,033	1,163	D	\$7.00	112	972	1,084	D	\$7.00	151	1,022	1,173	D	\$5.45	99	858	957	С
0900 - 1000	\$5.45	113	746	859	С	\$5.45	128	760	888	С	\$5.45	122	910	1,032	D	\$5.45	115	810	925	С	\$3.00	113	662	775	В

	Monday	1		05/23/2	2	Tuesday			05/24/2	2	Wednes	day		05/25/2	2	Thursda	iy		05/26/2	22	Friday			05/27/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	155	453	608	В	\$3.00	158	478	636	В	\$3.00	163	450	613	В	\$3.00	127	443	570	В	\$3.00	116	323	439	В
0500 - 0600	\$7.00	221	1,042	1,263	Е	\$7.00	244	1,041	1,285	Е	\$7.00	247	1,013	1,260	Е	\$7.00	164	1,057	1,221	Е	\$5.45	179	794	973	С
0600 - 0700	\$9.00	254	1,087	1,341	Е	\$9.00	241	1,144	1,385	Е	\$9.00	250	1,204	1,454	F	\$9.00	204	1,166	1,370	Е	\$7.00	180	885	1,065	D
0700 - 0800	\$9.00	209	1,157	1,366	Е	\$9.00	212	1,177	1,389	Е	\$9.00	207	1,126	1,333	Е	\$9.00	190	1,185	1,375	Е	\$7.00	154	808	962	С
0800 - 0900	\$7.00	160	946	1,106	D	\$7.00	109	1,028	1,137	D	\$7.00	99	879	978	С	\$7.00	126	955	1,081	D	\$5.45	100	694	794	В
0900 - 1000	\$5.45	120	758	878	С	\$5.45	98	863	961	С	\$5.45	71	591	662	В	\$5.45	139	893	1,032	D	\$3.00	96	562	658	В

	Monday	1		05/30/2	2	Tuesday	1		05/31/2	2	Wednes	day		06/01/2	2	Thursda	iy		06/02/2	22	Friday			06/03/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.00	20	48	68	Α	\$3.00	144	453	597	В															
0500 - 0600	\$2.00	32	71	103	Α	\$7.00	227	1,074	1,301	Е															
0600 - 0700	\$2.00	34	98	132	Α	\$9.00	236	1,233	1,469	F															
0700 - 0800	\$2.00	45	110	155	Α	\$9.00	211	1,120	1,331	Е															
0800 - 0900	\$2.00	68	177	245	Α	\$7.00	121	1,054	1,175	D															
0900 - 1000	\$2.00	131	254	385	Α	\$5.45	103	859	962	С															



#### RCTC OPERATIONAL HIGHLIGHTS

#### **On-Road Operations**

RCTC Freeway Service Patrol responded to 103 calls during the month of May. Of those calls, 79 were to assist disabled vehicles, 11 calls to remove debris, and 13 were in response to accidents that affected the EL.



## FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

	YTD as of :	5/31/2022	YTD Varia	ince
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 52,980,013.41	\$ 32,848,750.00	\$ 20,131,263.41	61.3
Fee Revenue	5,161,063.79	5,240,491.67	(79,427.88)	(1.5
Total operating revenues	58,141,077.20	38,089,241.67	20,051,835.53	52.6
Operating expenses:				1
Salaries and Benefits	560,194.74	781,733.33	221,538.59	28.3
Legal Services	65,566.36	191,308.33	125,741.97	65.7
Advisory Services	49,610.54	4.583.33	(45,027.21)	
Audit and Accounting Fees	29,775.00	4,585.55	(45,027.21) 3,225.00	(962.4
Service Fees	29,115.00	17,141.67	,	100.0
	400 502 40		-	
Other Professional Services	486,593.10	1,151,150.00	664,556.90	57.7
Lease Expense	239,487.34	292,508.33	53,020.99	18.1
Operations	1,611,713.18	3,316,316.67	1,704,603.49	51.4
Utilities	23,935.04	59,675.00	35,739.96	59.9
Supplies and Materials	11,660.43	30,708.33	19,047.90	62.0
Membership and Subscription Fees	26,761.20	27,500.00	738.80	2.7
Office Equipment & Furniture (Non-Capital)	365.18	73,333.33	72,968.15	99.5
Maintenance/Repairs	204,277.37	282,883.33	78,605.96	27.8
Training Seminars and Conferences	5,919.66	1,466.67	(4,452.99)	(303.6
Transportation Expenses	704.55	2,291.67	1,587.12	69.3
Lodging	651.78	1,191.67	539.89	45.3
Meals	155.00	2,750.00	2,595.00	94.4
Other Staff Expenses	192.01	275.00	82.99	30.2
Advertising	-	197,083.33	197,083.33	100.0
Program Management	40,441.01	76,175.00	35,733.99	46.9
Program Operations	4,977,870.21	7,676,350.00	2,698,479.79	35.2
Litigation Settlement	687.06	-	(687.06)	N/A
Furniture & Equipment	-	68,750.00	68,750.00	100.0
Improvements	24,997.50	50,416.67	25,419.17	50.4
Bad Debt Expense	76,390.63		(76,390.63)	N/A
Total operating expenses	8,437,948.89	14,338,591.67	5,900,642.78	41.2
	-,	,	-,	1=
Operating income (loss)	49,703,128.31	23,750,650.00	25,952,478.31	109.3
				•
Nonoperating revenues (expenses):				
Interest Revenue	(699,886.22)	137,041.67	(836,927.89)	610.7
Other Miscellaneous Revenue	39,073.64	-	39,073.64	N/A
Loss on Refunding	(6,733,662.41)	-	(6,733,662.41)	
Principal Expense	-	-	-	N/A
Interest Expense	(20,825,447.54)	(8,287,491.67)	,	151.3
Total nonoperating revenues (expenses)	(28,219,922.53)	(8,150,450.00)	(20,069,472.53)	(246.2
Transform In		T	1	L.,
Transfers In Transfers Qut	(202 524 40)	(095 444 67)	600 600 40	N/A
Transfers Out	(302,521.19)	(985,141.67)	682,620.48	(69.3
Net income (loss)	\$ 21,180,684.59	\$ 14,615,058.33	\$ 6,565,626.26	44.9

<sup>1</sup> Unaudited

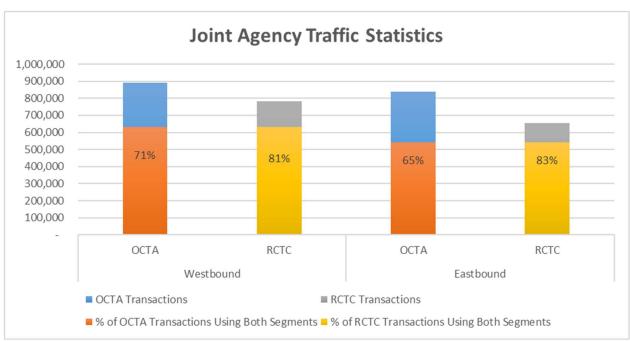


#### JOINT AGENCY TRIP AND REVENUE STATISTICS

#### MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING May 31, 2022

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	890,449	630,910	71%	\$2,484,920.55
RCTC	783,572	630,910	81%	\$3,199,418.10
Eastbound				
OCTA	839,982	542,045	65%	\$2,811,533.99
RCTC	653,895	542,045	83%	\$2,266,429.66



#### JOINT AGENCY TRAFFIC STATISTICS



#### JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	May 2022 PERFORMANCE
Customer Service			
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	58% answered within 60 seconds
Abandon Percentage	Monthly	4 % <=	5%
Customer Satisfaction Score	Monthly	4.5=>	4.93
First Contact Resolution	Monthly	85% of calls resolved on first contact	98%
Timeliness of Case Resolution	Monthly	90% of cases were resolved in 1 day	100%
	Monthly	98% of cases were resolved within 5 days	85%
Mail Performance			
Processing of Returned Mail	Monthly	Per business day in which 90% of returned mail is processed within three (3) business days	100%
	Monthly	Per business day in which 100% of returned mail is not processed within ten (10) business days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%
Payment Processing	Monthly	Per business day in which 100% of payments are processed within two (2) business day	100%
Accounting			
Customer Refunds Processed	Monthly	Per business day in which 100% of all refunds are not completely and accurately issued within five (5) business days	95%

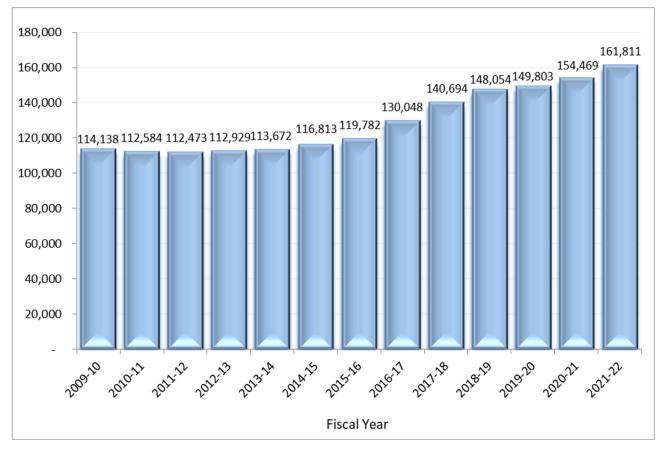
Key Performance Indicators for service level, abandon calls, and case resolution were not achieved due to staffing attrition due to COVID-19.

#### JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	Ma	ay-22	Ар	ril-22	FY 20	21-22
6C TRANSPONDER DISTRIBUTION	Tags	% of Total	Tags	% of Total	Average	To-Date
lssued						
To New Accounts	269	3.1%	314	3.8%	4,754	48.1%
Additional Tags to Existing Accounts	8,491	96.9%	8,031	96.2%	5,106	51.7%
Replacement Transponders			0	0.0%	22	0.2%
Total Issued	8,760		8,345		9,882	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						



At the end of May 2022, the 91 EL had 161,811 active customer accounts and 638,213 transponders classified as assigned.



#### Number of Accounts by FY

As of May 31, 2022





Orange County Transportation Authority Riverside County Transportation Commission





Status Report June 2022

As of June 30, 2022

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## **OPERATIONS OVERVIEW OCTA**

#### TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes (91 EL) for June 2022 was 1,652,514. This represents a daily average of 55,084 vehicles. This is a 3 percent decrease in total traffic volume from the same period last year, which totaled 1,704,291. Potential toll revenue for June was \$5,020,161, which represents a decrease of 1.2 percent from the prior year's total of \$5,078,868. The decrease in traffic volume and potential toll revenue can be attributed to the slowdown in the local economy and higher gas prices. Carpool percentage for June was 24.3 percent as compared to the previous year's rate of 22.5 percent. As compared to June 2019, traffic volume increased by 11.8 percent and revenue increased by 20.9 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of June 2022.

	Jun-22	Jun-21	Yr 22-to-Yr 21	JUN-19	Yr 22-to-Yr 19
	MTD	MTD	%	MTD	%
Trips	Actual	Actual	Variance	Actual	Variance
Full Toll Lanes	1,251,644	1,320,950	(5.2%)	1,050,770	19.1%
3+ Lanes	400,870	383,341	4.6%	427,282	(6.2%)
Total Gross Trips	1,652,514	1,704,291	(3.0%)	1,478,052	11.8%
Revenue					
Full Toll Lanes	\$4,958,376	\$5,028,385	(1.4%)	\$4,074,814	21.7%
3+ Lanes	\$61,785	\$50,484	22.4%	\$77,348	(20.1%)
Total Gross Revenue	\$5,020,161	\$5,078,868	(1.2%)	\$4,152,162	20.9%
Average Revenue per Trip					
Average Full Toll Lanes	\$3.96	\$3.81	3.9%	\$3.88	2.1%
Average 3+ Lanes	\$0.15	\$0.13	15.4%	\$0.18	(17.1%)
Average Gross Revenue	\$3.04	\$2.98	2.0%	\$2.81	8.2%

#### Current MTD as of June 30, 2022



The 2022 fiscal year-to-date (YTD) traffic volume increased by 29 percent and potential toll revenue increased by 24.7 percent, when compared with the same period the prior year. YTD average revenue per trip is \$3.08.

Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2021 through June 2022.

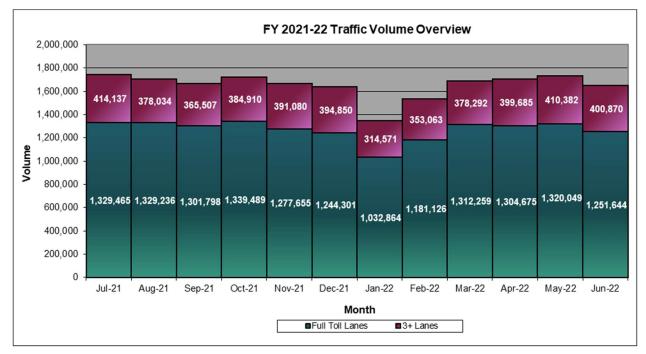
			Yr-to-Yr
	FY 2021-22	FY 2020-21	%
Trips	YTD Actual	YTD Actual	Variance
Full Toll Lanes	15,224,706	12,029,546	26.6%
3+ Lanes	4,585,550	3,330,239	37.7%
Total Gross Trips	19,810,256	15,359,785	29.0%
Revenue			
Full Toll Lanes	\$60,428,192	\$48,397,791	24.9%
3+ Lanes	\$645,593	\$576,132	12.1%
Total Gross Revenue	\$61,073,785	\$48,973,923	24.7%
Average Revenue per Trip			
Average Full Toll Lanes	\$3.97	\$4.02	(1.2%)
Average 3+ Lanes	\$0.14	\$0.17	(17.6%)
Average Gross Revenue	\$3.08	\$3.19	(3.4%)

#### Fiscal Year (FY) 2021-22 YTD as of June 30, 2022

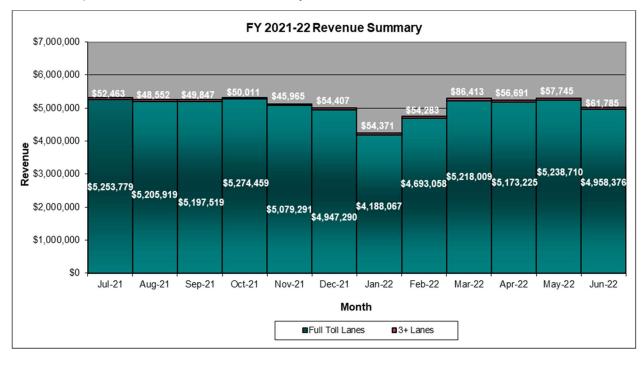


#### **OCTA Traffic and Revenue Summary**

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2021-22 on a monthly basis.





#### OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound direction reached or exceeded 90 percent of defined capacity one time during the month of June 2022. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 89 percent of defined capacity.

	Mon	day	05/30/22		Tues	day	05/31/22		Wedne	esday	06/01/22		Thursd	lay	06/02/22		Frida	у	06/03/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500									\$5.30	428	2,788	82%	\$7.70	504	3,010	89%	\$8.35	492	2,791	82%
1500 - 1600									\$7.45	502	2,924	86%	\$7.45	505	2,930	86%	\$7.90	561	2,821	83%
1600 - 1700									\$6.50	490	2,900	85%	\$7.00	463	2,912	86%	\$6.95	513	2,816	83%
1700 - 1800									\$5.40	383	2,539	75%	\$6.70	480	2,965	87%	\$6.75	499	2,762	81%
1800 - 1900									\$4.05	512	2,809	83%	\$4.50	537	2,662	78%	\$6.75	593	2,517	74%
1900 - 2000									\$3.95	432	1,955	58%	\$5.75	408	1,789	53%	\$6.25	520	1,961	58%

	Mon	day	06/06/22		Tues	sday	06/07/22		Wedne	esday	06/08/22		Thursd	lay	06/09/22		Frida	у	06/10/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	449	2,756	81%	\$5.30	467	2,756	81%	\$5.30	504	2,887	85%	\$7.70	487	2,838	83%	\$8.35	535	2,825	83%
1500 - 1600	\$5.65	532	3,021	89%	\$5.75	433	2,346	69%	\$7.45	510	2,855	84%	\$7.45	523	2,911	86%	\$7.90	516	2,711	80%
1600 - 1700	\$5.10	460	2,790	82%	\$5.25	617	1,630	48%	\$6.50	485	2,807	83%	\$7.00	470	2,975	88%	\$6.95	531	2,814	83%
1700 - 1800	\$4.95	472	3,032	89%	\$4.90	379	2,884	85%	\$5.40	489	2,868	84%	\$6.70	489	3,054	90%	\$6.75	519	2,785	82%
1800 - 1900	\$5.65	480	2,133	63%	\$4.05	519	2,795	82%	\$4.05	561	2,812	83%	\$4.50	437	2,160	64%	\$6.75	597	2,615	77%
1900 - 2000	\$3.95	367	1,398	41%	\$3.95	474	2,057	61%	\$3.95	457	1,911	56%	\$5.75	481	2,101	62%	\$6.25	557	2,079	61%

	Mon	day	06/13/22		Tues	sday	06/14/22		Wedne	esday	06/15/22		Thursd	lay	06/16/22		Frida	у	06/17/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	418	2,634	77%	\$5.30	454	2,893	85%	\$5.30	472	2,786	82%	\$7.70	517	2,978	88%	\$8.35	583	2,830	83%
1500 - 1600	\$5.65	520	3,017	89%	\$5.75	491	2,808	83%	\$7.45	474	2,817	83%	\$7.45	500	2,855	84%	\$7.90	449	2,701	79%
1600 - 1700	\$5.10	398	2,790	82%	\$5.25	437	2,787	82%	\$6.50	437	2,798	82%	\$7.00	417	2,787	82%	\$6.95	491	2,838	83%
1700 - 1800	\$4.95	466	2,910	86%	\$4.90	491	3,005	88%	\$5.40	439	2,835	83%	\$6.70	459	2,809	83%	\$6.75	461	2,763	81%
1800 - 1900	\$5.65	446	2,197	65%	\$4.05	537	2,559	75%	\$4.05	553	2,830	83%	\$4.50	591	2,833	83%	\$6.75	565	2,492	73%
1900 - 2000	\$3.95	370	1,370	40%	\$3.95	423	1,795	53%	\$3.95	472	2,072	61%	\$5.75	501	2,022	59%	\$6.25	545	1,975	58%

	Mon	day	06/20/22		Tues	day	06/21/22		Wedne	esday	06/22/22		Thursd	ay	06/23/22		Frida	y	06/24/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	478	2,726	80%	\$5.30	472	2,785	82%	\$5.30	482	2,896	85%	\$7.70	432	2,476	73%	\$8.35	535	2,809	83%
1500 - 1600	\$5.65	488	2,878	85%	\$5.75	462	2,826	83%	\$7.45	526	2,985	88%	\$7.45	516	2,773	82%	\$7.90	467	2,522	74%
1600 - 1700	\$5.10	460	2,727	80%	\$5.25	443	2,899	85%	\$6.50	444	2,945	87%	\$7.00	441	2,839	84%	\$6.95	513	2,868	84%
1700 - 1800	\$4.95	483	2,693	79%	\$4.90	441	2,799	82%	\$5.40	452	2,982	88%	\$6.70	453	2,864	84%	\$6.75	503	2,706	80%
1800 - 1900	\$5.65	445	1,891	56%	\$4.05	492	2,755	81%	\$4.05	500	2,490	73%	\$4.50	575	2,941	87%	\$6.75	531	2,269	67%
1900 - 2000	\$3.95	378	1,280	38%	\$3.95	442	1,820	54%	\$3.95	429	1,768	52%	\$5.75	494	2,090	61%	\$6.25	574	2,031	60%

	Mon	day	06/27/22		Tues	sday	06/28/22		Wedne	esday	06/29/22		Thursd	lay	06/30/22		Frida	у	07/01/22	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.30	466	2,645	78%	\$5.30	442	2,779	82%	\$5.30	454	2,840	84%	\$7.70	553	3,035	89%				
1500 - 1600	\$5.65	515	2,909	86%	\$5.75	495	2,903	85%	\$7.45	492	2,917	86%	\$7.45	478	2,814	83%				
1600 - 1700	\$5.10	455	2,886	85%	\$5.25	467	2,882	85%	\$6.50	459	2,911	86%	\$7.00	479	2,940	86%				
1700 - 1800	\$4.95	433	2,864	84%	\$4.90	441	2,834	83%	\$5.40	468	2,884	85%	\$6.70	474	2,878	85%				
1800 - 1900	\$5.65	522	2,293	67%	\$4.05	530	2,792	82%	\$4.05	523	2,815	83%	\$4.50	494	2,599	76%				
1900 - 2000	\$3.95	381	1,437	42%	\$3.95	431	1,894	56%	\$3.95	443	2,079	61%	\$5.75	563	2,403	71%				



#### OCTA WESTBOUND PEAK-HOUR VOLUMES

	Mone	day	05/30/22		Tues	sday	05/31/22		Wedne	esday	06/01/22		Thurso	lay	06/02/22		Frid	ay	06/03/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	нои	Vol.	Cap.
0400 - 0500									\$3.15	389	1,166	34%	\$3.15	356	1,086	32%	\$3.15	319	952	28%
0500 - 0600									\$5.10	689	2,607	77%	\$5.10	647	2,393	70%	\$4.85	556	2,282	67%
0600 - 0700									\$5.30	583	2,902	85%	\$5.30	622	3,033	89%	\$5.10	473	2,470	73%
0700 - 0800									\$5.80	572	2,688	79%	\$5.80	560	2,766	81%	\$5.65	497	2,390	70%
0800 - 0900									\$5.30	355	2,517	74%	\$5.30	315	2,351	69%	\$5.10	310	1,954	57%
0900 - 1000									\$4.20	343	2,318	68%	\$4.20	313	2,371	70%	\$4.20	271	1,798	53%

	Mon	day	06/06/22		Tues	day	06/07/22		Wedne	esday	06/08/22		Thurso	day	06/09/22		Frid	ay	06/10/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	385	1,169	34%	\$3.15	406	1,183	35%	\$3.15	398	1,131	33%	\$3.15	375	1,090	32%	\$3.15	329	914	27%
0500 - 0600	\$5.10	669	2,645	78%	\$5.10	684	2,667	78%	\$5.10	678	2,660	78%	\$5.10	696	2,609	77%	\$4.85	558	2,269	67%
0600 - 0700	\$5.30	533	2,928	86%	\$5.30	554	3,006	88%	\$5.30	548	2,952	87%	\$5.30	529	2,794	82%	\$5.10	478	2,415	71%
0700 - 0800	\$5.80	581	2,836	83%	\$5.80	576	2,799	82%	\$5.80	544	2,767	81%	\$5.80	541	2,729	80%	\$5.65	459	2,275	67%
0800 - 0900	\$5.30	333	2,429	71%	\$5.30	356	2,416	71%	\$5.30	379	2,481	73%	\$5.30	342	2,280	67%	\$5.10	309	2,011	59%
0900 - 1000	\$4.20	371	2,122	62%	\$4.20	337	2,173	64%	\$4.20	380	2,369	70%	\$4.20	364	1,895	56%	\$4.20	422	2,001	59%

	Mon	day	06/13/22		Tues	sday	06/14/22		Wedne	esday	06/15/22		Thurso	lay	06/16/22		Frid	ay	06/17/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	384	1,125	33%	\$3.15	416	1,155	34%	\$3.15	407	1,112	33%	\$3.15	407	1,103	32%	\$3.15	350	987	29%
0500 - 0600	\$5.10	673	2,625	77%	\$5.10	725	2,642	78%	\$5.10	684	2,519	74%	\$5.10	651	2,468	73%	\$4.85	595	2,118	62%
0600 - 0700	\$5.30	496	2,738	81%	\$5.30	528	2,899	85%	\$5.30	541	2,955	87%	\$5.30	470	2,521	74%	\$5.10	462	2,275	67%
0700 - 0800	\$5.80	448	2,617	77%	\$5.80	497	2,672	79%	\$5.80	494	2,785	82%	\$5.80	523	2,771	82%	\$5.65	377	1,962	58%
0800 - 0900	\$5.30	334	2,139	63%	\$5.30	362	2,478	73%	\$5.30	353	2,399	71%	\$5.30	344	2,205	65%	\$5.10	284	1,746	51%
0900 - 1000	\$4.20	325	1,851	54%	\$4.20	338	2,114	62%	\$4.20	390	2,371	70%	\$4.20	396	2,276	67%	\$4.20	350	1,798	53%

	Mone	day	06/20/22		Tues	day	06/21/22		Wedne	esday	06/22/22		Thurso	lay	06/23/22	2	Frid	ay	06/24/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	327	1,010	30%	\$3.15	344	1,109	33%	\$3.15	376	1,087	32%	\$3.15	369	1,064	31%	\$3.15	313	951	28%
0500 - 0600	\$5.10	577	2,342	69%	\$5.10	658	2,716	80%	\$5.10	702	2,608	77%	\$5.10	674	2,617	77%	\$4.85	588	2,257	66%
0600 - 0700	\$5.30	424	2,389	70%	\$5.30	503	2,858	84%	\$5.30	546	2,941	87%	\$5.30	537	2,844	84%	\$5.10	458	2,391	70%
0700 - 0800	\$5.80	388	2,045	60%	\$5.80	449	2,508	74%	\$5.80	405	2,611	77%	\$5.80	469	2,528	74%	\$5.65	376	2,167	64%
0800 - 0900	\$5.30	281	1,661	49%	\$5.30	241	1,904	56%	\$5.30	364	2,350	69%	\$5.30	354	2,231	66%	\$5.10	337	1,872	55%
0900 - 1000	\$4.20	386	1,925	57%	\$4.20	334	1,942	57%	\$4.20	333	1,938	57%	\$4.20	380	2,111	62%	\$4.20	386	2,023	60%

	Mone	day	06/27/22		Tues	sday	06/28/22		Wedne	esday	06/29/22		Thurso	lay	06/30/22		Frid	ay	07/01/22	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.15	360	1,090	32%	\$3.15	383	1,105	33%	\$3.15	380	1,073	32%	\$3.15	370	1,086	32%				
0500 - 0600	\$5.10	646	2,592	76%	\$5.10	709	2,626	77%	\$5.10	710	2,601	77%	\$5.10	661	2,525	74%				
0600 - 0700	\$5.30	539	2,808	83%	\$5.30	492	2,637	78%	\$5.30	533	2,769	81%	\$5.30	516	2,756	81%				
0700 - 0800	\$5.80	441	2,547	75%	\$5.80	440	2,681	79%	\$5.80	436	2,587	76%	\$5.80	407	2,506	74%				
0800 - 0900	\$5.30	334	2,328	68%	\$5.30	354	2,375	70%	\$5.30	350	2,314	68%	\$5.30	340	2,365	70%				
0900 - 1000	\$4.20	394	2,335	69%	\$4.20	442	2,407	71%	\$4.20	422	2,331	69%	\$4.20	412	2,526	74%				



## FINANCIAL HIGHLIGHTS OCTA

#### 91 Express Lanes

Operating Statement	Ор	eratir	ng Si	tater	nent
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		YTD as of :		6/30/2022	YTD Varia	ance
Description		Actual (1)(6)		Budget <sup>(1)</sup>	Dollar \$	Percent (%)
Operating revenues:						
Toll Revenue	\$	55,523,851.33	\$	42,274,013.00	\$ 13,249,838.33	31.3
Fee Revenue		5,131,069.94		3,863,410.00	1,267,659.94	32.8
Total operating revenues		60,654,921.27		46,137,423.00	14,517,498.27	31.5
Operating expenses:						
Contracted Services		6,149,458.59		7,675,000.00	1,525,541.41	19.9
Administrative Fee		2,703,948.00		3,121,756.00	417,808.00	13.4
Other Professional Services		1,439,030.28		4,297,160.00	2,858,129.72	66.5
Credit Card Processing Fees		1,201,076.67		1,100,000.00	(101,076.67)	(9.2)
Toll Road Account Servicing		439,752.56		1,000,000.00	560,247.44	56.0
Other Insurance Expense		469,969.63		825,000.00	355,030.37	43.0
Toll Road Maintenance Supply Repairs		1,708,294.95		2,265,000.00	556,705.05	24.6
Patrol Services		1,068,734.38		1,100,000.00	31,265.62	2.8
Building Equipment Repairs and Maint		630,856.89		881,000.00	250,143.11	28.4
6C Transponders		-		25,000.00	25,000.00	100.0
Other Services <sup>(5)</sup>		(3,187.50)		1,006,000.00	1,009,187.50	100.3
Utilities		112,568.63		50.000.00	(62,568.63)	(125.1)
Office Expense		89,566.62		540,500.00	450,933.38	83.4
Bad Debt Expense		86,686.74		-	(86,686.74)	N/A
Miscellaneous <sup>(2)</sup>		92.302.24		152,900,00	60.597.76	39.6
Leases		450,376.43		107,014.00	(343,362.43)	(320.9)
Total operating expenses	-	16,639,435.11		24,146,330.00	7,506,894.89	31.1
Depreciation and Amortization <sup>(3)</sup>		3,224,227.90			(3,224,227.90)	N/A
		5,224,227.50			(3,224,227.30)	
Operating income (loss)		40,791,258.26		21,991,093.00	18,800,165.26	85.5
		-, - ,		,,	 -,,	
Nonoperating revenues (expenses):						
Reimbursement from Other Agencies		978,237.79		750,000.00	228,237.79	30.4
Interest Income		1,622,702.50		1,720,241.00	(97,538.50)	(5.7)
Interest Expense		(3,944,887.18)	<b>-</b>	(4,045,825.00)	100,937.82	2.5
Other		7,291.20		-	7,291.20	N/A
Total nonoperating revenues (expenses)		(1,336,655.69)		(1,575,584.00)	238,928.31	15.2
Transfers In		-		-	-	N/A
Transfers Out <sup>(4)</sup>		(10,183,427.96)		(23,863,779.00)	13,680,351.04	57.3
Net income (loss)	\$	29,271,174.61	\$	(3,448,270.00)	\$ 32,719,444.61	(948.9)

<sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

<sup>5</sup> Litigation settlement w as accrued, the negative w ill be offset once the litigation payment is issued.

<sup>6</sup> Actuals are preliminary pre-closing amounts for FY 21-22. Final numbers will be shown in the audited financial statements.

#### **Capital Asset Activity**

During the 12 months ending June 30, 2022, capital asset activities included payment of \$2,077,512 attributing to the ETTM system project and \$2,582,289 to the back-office system project.



## **OPERATIONS OVERVIEW RCTC**

#### TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 EL for June 2022 was 1,376,554. This represents a daily average of 45,885 vehicles. This is a 4.7 percent decrease in total traffic volume from the same period last year, which totaled 1,445,027. Potential toll revenue for June was \$5,283,149, which represents an increase of 12.2 percent from the prior year's total of \$4,708,887. The decrease in traffic volume can be attributed to the slowdown in the local economy and higher gas prices. Carpool percentage for June was 23.2 percent as compared to the previous year's rate of 21 percent. As compared to June 2019, traffic volume increased by 14.8 percent and revenue increased by 13 percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 EL and associated potential revenue for the month of June 2022.

	JUN-22	Stantec	щ.	0/	JUN-21	Yr-to-Yr	JUN-19	Yr 22-to-Yr 19
Trips	MTD Actual	MTD Projected	# Variance	% Variance	MTD Actual	% Variance	MTD Actual	% Variance
Trips	Actual	FIOJECIEU	variance	variance	Actual	variance	Actual	variance
Full Toll Lanes	1,057,409	926,729	130,680	14.1%	1,140,850	(7.3%)	878,365	20.4%
3+ Lanes	319,145	328,186	(9,041)	(2.8%)	304,177	4.9%	320,850	(0.5%)
Total Gross Trips	1,376,554	1,254,914	121,640	9.7%	1,445,027	(4.7%)	1,199,215	14.8%
Revenue								
Full Toll Lanes	\$5,239,538	\$4,174,200	\$1,065,338	25.5%	\$4,663,860	12.3%	\$4,632,609	13.1%
3+ Lanes	\$43,611	\$0	\$43,611		\$45,027	(3.1%)	\$42,682	2.2%
Total Gross Revenue	\$5,283,149	\$4,174,200	\$1,108,949	26.6%	\$4,708,887	12.2%	\$4,675,291	13.0%
Average Revenue per T	rip				· · · · · · · · · · · · · · · · · · ·			
Average Full Toll Lanes	\$4.96	\$4.50	\$0.46	10.2%	\$4.09	21.3%	\$5.27	(5.9%)
Average 3+ Lanes	\$0.14	\$0.00	\$0.14		\$0.15	(6.7%)	\$0.13	7.7%
Average Gross Revenue	\$3.84	\$3.33	\$0.51	15.3%	\$3.26	17.8%	\$3.90	(1.5%)

#### Current Month-to-Date as of June 30, 2022



The 2022 fiscal YTD traffic volume increased by 28.8 percent, and potential toll revenue increased by 44.5 percent, when compared with the same period the prior year. YTD average revenue per-trip is \$3.77.

Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2021 through June 2022.

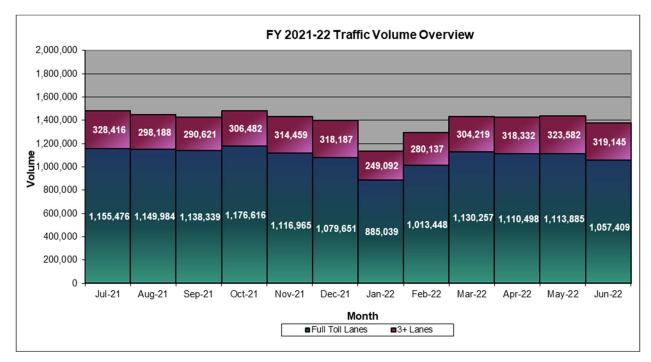
	FY 2021-22	Stantec			FY 2020-21	Yr-to-Yr
	YTD	YTD	#	%	YTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance
Full Toll Lanes	13,127,649	11,295,986	1,831,663	16.2%	10,352,754	26.8%
3+ Lanes	3,650,877	3,997,014	(346,137)	(8.7%)	2,673,031	36.6%
Total Gross Trips	16,778,526	15,293,000	1,485,526	9.7%	13,025,785	28.8%
Revenue						
Full Toll Lanes	\$62,696,471	\$49,668,771	\$13,027,700	26.2%	\$43,281,313	44.9%
3+ Lanes	\$494,452	\$0	\$494,452		\$452,929	9.2%
Total Gross Revenue	\$63,190,924	\$49,668,771	\$13,522,152	27.2%	\$43,734,242	44.5%
Average Revenue per T	rip					
Average Full Toll Lanes	\$4.78	\$4.40	\$0.38	8.6%	\$4.18	14.4%
Average 3+ Lanes	\$0.14	\$0.00	\$0.14		\$0.17	(17.6%)
Average Gross Revenue	\$3.77	\$3.25	\$0.52	16.0%	\$3.36	12.2%

#### FY 2021-22 YTD as of June 30, 2022

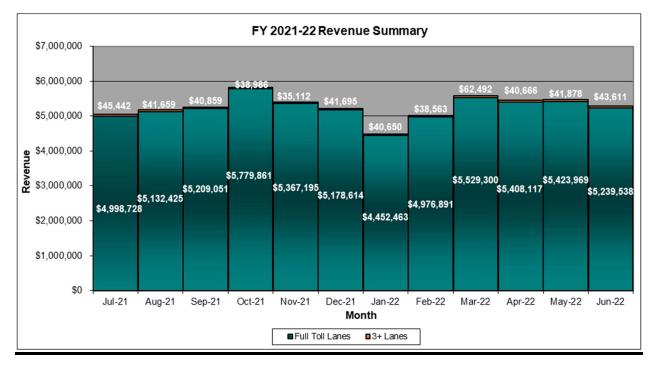


#### **RCTC Traffic and Revenue Summary**

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2021-22 on a monthly basis.





#### **RCTC PEAK-HOUR VOLUMES**

In June, no toll rates were adjusted. RCTC evaluates traffic volumes for peak-period hours and adjusts rates according to the toll rate policy.

#### **RCTC EASTBOUND PEAK-HOUR VOLUMES**

	Monda	у		05/30/	22	Tuesday	/		05/31/2	2	Wednes	day		06/01/2	2	Thursda	ıy		06/02/2	22	Friday			06/03/2	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500											\$9.15	231	947	1,178	D	\$12.25	245	1,002	1,247	Е	\$26.80	267	949	1,216	Е
1500 - 1600											\$12.85	255	926	1,181	D	\$16.60	263	939	1,202	Е	\$26.50	305	907	1,212	Е
1600 - 1700											\$5.45	221	969	1,190	D	\$7.75	228	971	1,199	D	\$15.60	230	920	1,150	D
1700 - 1800											\$5.45	176	807	983	С	\$5.45	236	890	1,126	D	\$7.05	231	891	1,122	D
1800 - 1900											\$5.45	254	833	1,087	D	\$5.45	265	790	1,055	D	\$5.45	290	799	1,089	D
1900 - 2000											\$4.25	202	629	831	С	\$5.45	204	561	765	В	\$4.25	264	698	962	С

	Monda	у		06/06/	22	Tuesday	/		06/07/2	2	Wednes	sday		06/08/2	2	Thursda	iy		06/09/2	22	Friday			06/10/	22
PM Time	Price	нол	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	220	997	1,217	Е	\$7.05	215	923	1,138	D	\$9.15	263	974	1,237	Е	\$12.25	251	1,048	1,299	Е	\$26.80	291	1,032	1,323	F
1500 - 1600	\$7.75	239	981	1,220	Е	\$9.80	227	815	1,042	D	\$12.85	277	969	1,246	Е	\$16.60	262	1,048	1,310	F	\$26.50	262	901	1,163	D
1600 - 1700	\$5.45	177	922	1,099	D	\$5.45	160	660	820	С	\$5.45	218	916	1,134	D	\$7.75	204	1,005	1,209	Е	\$15.60	253	895	1,148	D
1700 - 1800	\$5.45	207	869	1,076	D	\$5.45	214	1038	1,252	Е	\$5.45	207	879	1,086	D	\$5.45	211	1,033	1,244	Е	\$7.05	239	949	1,188	D
1800 - 1900	\$5.45	216	670	264	А	\$5.45	222	834	1,056	D	\$5.45	235	896	1,131	D	\$5.45	203	688	891	С	\$5.45	244	826	1,070	D
1900 - 2000	\$2.30	147	458	605	В	\$4.25	214	600	814	С	\$4.25	204	592	796	В	\$5.45	248	669	917	С	\$4.25	255	755	1,010	D

	Monda	у		06/13/	22	Tuesday	/		06/14/22	2	Wednes	day		06/15/2	2	Thursda	ay		06/16/2	22	Friday			06/17/2	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	215	964	1,179	D	\$7.05	220	1,007	1,227	Е	\$9.15	221	906	1,127	D	\$12.25	289	989	1,278	Е	\$26.80	324	958	1,282	E
1500 - 1600	\$7.75	257	1,010	1,267	Е	\$9.80	246	953	1,199	D	\$12.85	250	976	1,226	Е	\$16.60	261	940	1,201	Е	\$26.50	300	865	1,165	D
1600 - 1700	\$5.45	181	952	1,133	D	\$5.45	220	927	1,147	D	\$5.45	228	942	1,170	D	\$7.75	226	982	1,208	Е	\$15.60	265	976	1,241	Е
1700 - 1800	\$5.45	193	909	1,102	D	\$5.45	218	922	1,140	D	\$5.45	193	969	1,162	D	\$5.45	212	923	1,135	D	\$7.05	224	921	1,145	D
1800 - 1900	\$5.45	216	696	264	А	\$5.45	231	759	990	С	\$5.45	257	806	1,063	D	\$5.45	301	849	1,150	D	\$5.45	285	800	1,085	D
1900 - 2000	\$2.30	164	442	606	В	\$4.25	179	568	747	В	\$4.25	197	708	905	С	\$5.45	233	687	920	С	\$4.25	265	662	927	С

	Monda	y		06/20/	22	Tuesday	/		06/21/22	2	Wednes	day		06/22/2	2	Thursda	iy		06/23/	22	Friday			06/24/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	245	980	1,225	Е	\$7.05	232	1,058	1,290	Е	\$9.15	236	938	1,174	D	\$12.25	225	897	1,122	D	\$26.80	283	946	1,229	Е
1500 - 1600	\$7.75	272	931	1,203	Е	\$9.80	211	1,010	1,221	Е	\$12.85	260	1,000	1,260	Е	\$16.60	257	933	1,190	D	\$26.50	274	873	1,147	D
1600 - 1700	\$5.45	220	882	1,102	D	\$5.45	204	1,005	1,209	Е	\$5.45	198	932	1,130	D	\$7.75	198	1,040	1,238	Е	\$15.60	258	905	1,163	D
1700 - 1800	\$5.45	245	805	1,050	D	\$5.45	186	876	1,062	D	\$5.45	197	854	1,051	D	\$5.45	206	936	1,142	D	\$7.05	241	892	1,133	D
1800 - 1900	\$5.45	219	546	264	А	\$5.45	230	793	1,023	D	\$5.45	217	744	961	С	\$5.45	281	911	1,192	D	\$5.45	244	789	1,033	D
1900 - 2000	\$2.30	154	355	509	В	\$4.25	187	593	780	В	\$4.25	173	534	707	В	\$5.45	251	708	959	С	\$4.25	276	650	926	С

	Monda	у		06/27/	22	Tuesday	1		06/28/22	2	Wednes	day		06/29/2	2	Thursda	ay		06/30/	22	Friday			07/01/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	241	1,040	1,281	Е	\$7.05	230	1,029	1,259	Е	\$9.15	234	1,068	1,302	F	\$12.25	304	1,110	1,414	F					
1500 - 1600	\$7.75	274	1,030	1,304	F	\$9.80	263	989	1,252	Е	\$12.85	290	1,021	1,311	F	\$16.60	305	908	1,213	Е					
1600 - 1700	\$5.45	216	916	1,132	D	\$5.45	201	990	1,191	D	\$5.45	219	954	1,173	D	\$7.75	228	988	1,216	Е					
1700 - 1800	\$5.45	191	897	1,088	D	\$5.45	191	824	1,015	D	\$5.45	219	904	1,123	D	\$5.45	230	860	1,090	D					
1800 - 1900	\$5.45	208	774	264	А	\$5.45	251	877	1,128	D	\$5.45	279	880	1,159	D	\$5.45	256	900	1,156	D					
1900 - 2000	\$2.30	174	457	631	В	\$4.25	230	665	895	С	\$4.25	218	722	940	С	\$5.45	290	885	1,175	D					



Eastbound PM Peak - County Line to 15 SB Ontario

	Monda	у		05/30/	22	Tuesday	/		05/31/2	2	Wednes	sday		06/01/2	2	Thursda	ay		06/02/	22	Friday			06/03/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500											\$5.45	122	670	792	В	\$5.45	137	781	918	С	\$5.45	123	649	772	В
1500 - 1600											\$5.45	109	664	773	В	\$5.45	156	662	818	С	\$5.45	131	608	739	В
1600 - 1700											\$5.45	129	649	778	В	\$5.45	131	689	820	С	\$3.00	128	615	743	В
1700 - 1800											\$3.00	97	612	709	В	\$3.00	134	642	776	В	\$3.00	109	578	687	В
1800 - 1900											\$3.00	134	639	773	В	\$3.00	129	573	702	В	\$3.00	143	529	672	В
1900 - 2000											\$3.00	130	466	596	В	\$3.00	125	414	539	В	\$3.00	159	437	596	В

	Monda	у		06/06/	22	Tuesday	1		06/07/2	2	Wednes	sday		06/08/2	2	Thursd	ay		06/09/	22	Friday			06/10/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	130	655	785	В	\$5.45	132	708	840	С	\$5.45	146	714	860	С	\$5.45	120	690	810	С	\$5.45	150	601	751	В
1500 - 1600	\$5.45	132	716	848	С	\$5.45	111	581	692	В	\$5.45	122	637	759	В	\$5.45	126	662	788	В	\$5.45	136	546	682	В
1600 - 1700	\$3.00	108	660	768	В	\$5.45	90	405	495	В	\$5.45	112	601	713	В	\$5.45	118	628	746	В	\$3.00	144	597	741	В
1700 - 1800	\$3.00	114	619	733	В	\$3.00	129	723	852	С	\$3.00	120	636	756	В	\$3.00	111	638	749	В	\$3.00	127	571	698	В
1800 - 1900	\$3.00	107	515	194	А	\$3.00	122	604	726	В	\$3.00	142	623	765	В	\$3.00	113	482	595	В	\$3.00	138	513	651	В
1900 - 2000	\$3.00	92	348	440	В	\$3.00	130	488	618	В	\$3.00	129	474	603	В	\$3.00	132	541	673	В	\$3.00	159	490	649	В

	Monda	у		06/13/	22	Tuesday	/		06/14/2	2	Wednes	sday		06/15/2	2	Thursda	ay		06/16/	22	Friday			06/17/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	117	633	750	В	\$5.45	119	710	829	С	\$5.45	124	693	817	С	\$5.45	137	742	879	С	\$5.45	151	626	777	В
1500 - 1600	\$5.45	132	633	765	В	\$5.45	144	638	782	В	\$5.45	145	646	791	В	\$5.45	127	589	716	В	\$5.45	133	531	664	В
1600 - 1700	\$3.00	105	623	728	В	\$5.45	130	649	779	В	\$5.45	124	623	747	В	\$5.45	121	628	749	В	\$3.00	130	682	812	С
1700 - 1800	\$3.00	115	599	714	В	\$3.00	129	605	734	В	\$3.00	117	607	724	В	\$3.00	141	649	790	В	\$3.00	124	573	697	В
1800 - 1900	\$3.00	108	520	194	А	\$3.00	142	586	728	В	\$3.00	142	610	752	В	\$3.00	137	607	744	В	\$3.00	160	529	689	В
1900 - 2000	\$3.00	102	317	419	В	\$3.00	113	466	579	В	\$3.00	137	487	624	В	\$3.00	131	470	601	В	\$3.00	156	489	645	В

	Monda	у		06/20/	22	Tuesday	/		06/21/2	2	Wednes	sday		06/22/2	2	Thursd	ay		06/23/	22	Friday			06/24/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	137	641	778	В	\$5.45	116	688	804	С	\$5.45	141	747	888	С	\$5.45	135	667	802	С	\$5.45	155	620	775	В
1500 - 1600	\$5.45	135	628	763	В	\$5.45	128	724	852	С	\$5.45	130	698	828	С	\$5.45	129	625	754	В	\$5.45	128	526	654	В
1600 - 1700	\$3.00	118	592	710	В	\$5.45	108	630	738	В	\$5.45	108	692	800	В	\$5.45	112	607	719	В	\$3.00	132	626	758	В
1700 - 1800	\$3.00	111	598	709	В	\$3.00	110	651	761	В	\$3.00	110	631	741	В	\$3.00	86	660	746	В	\$3.00	139	531	670	В
1800 - 1900	\$3.00	87	430	194	А	\$3.00	122	575	697	В	\$3.00	134	485	619	В	\$3.00	138	613	751	В	\$3.00	133	499	632	В
1900 - 2000	\$3.00	88	305	393	А	\$3.00	121	438	559	В	\$3.00	111	446	557	В	\$3.00	129	502	631	В	\$3.00	152	448	600	В

	Mon	day		06/27/	22	Tues	day		06/28/2	2	Wedne	esday		06/29/2	2	Thurs	sday		06/30/	22	Frid	ay		07/01/	22
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.45	119	637	756	В	\$5.45	135	696	831	С	\$5.45	142	697	839	С	\$5.45	137	704	841	С					
1500 - 1600	\$5.45	136	647	783	В	\$5.45	127	668	795	В	\$5.45	142	688	830	С	\$5.45	136	622	758	В					
1600 - 1700	\$3.00	134	613	747	В	\$5.45	129	631	760	В	\$5.45	143	624	767	В	\$5.45	116	630	746	В					
1700 - 1800	\$3.00	102	599	701	В	\$3.00	123	672	795	В	\$3.00	124	606	730	В	\$3.00	140	669	809	С					
1800 - 1900	\$3.00	124	530	194	Α	\$3.00	154	661	815	С	\$3.00	133	563	696	В	\$3.00	133	590	723	В					
1900 - 2000	\$3.00	95	336	431	В	\$3.00	121	493	614	В	\$3.00	131	487	618	В	\$3.00	154	515	669	В					



#### **RCTC WESTBOUND PEAK-HOUR VOLUMES**

	Monday			05/30/2	22	Tuesday			05/31/2	22	Wednes	day		06/01/2	2	Thursda	ıy		06/02/2	2	Friday			06/03/22	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500											\$2.30	187	422	609	В	\$2.30	183	419	602	В	\$2.30	148	362	510	В
0500 - 0600											\$11.20	369	1082	1,451	F	\$9.45	329	840	1,169	D	\$5.45	262	1,008	1,270	Е
0600 - 0700											\$18.30	377	1248	1,625	F	\$17.30	370	1,081	1,451	F	\$10.45	312	1,015	1,327	Е
0700 - 0800											\$14.30	374	1232	1,606	F	\$13.30	327	1,257	1,584	F	\$8.70	305	976	1,281	Е
0800 - 0900											\$9.70	205	1211	1,416	F	\$8.70	183	1,138	1,321	Е	\$5.45	212	833	1,045	D
0900 - 1000											\$5.45	184	963	1,147	D	\$5.45	171	885	1,056	D	\$4.25	155	670	825	С

	Monday			06/06/2	2	Tuesday	1		06/07/2	2	Wednes	day		06/08/2	2	Thursda	ıy		06/09/2	2	Friday			06/10/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	176	425	601	В	\$2.30	190	401	591	В	\$2.30	148	466	614	В	\$2.30	173	394	567	В	\$2.30	167	359	526	В
0500 - 0600	\$11.20	352	1,064	1,416	F	\$11.20	368	1077	1,445	F	\$11.20	291	1083	1,374	F	\$9.45	371	1,049	1,420	F	\$5.45	307	936	1,243	Е
0600 - 0700	\$17.30	308	1,350	1,658	F	\$18.30	364	1334	1,698	F	\$18.30	300	1378	1,678	F	\$17.30	321	1,275	1,596	F	\$10.45	282	963	1,245	Е
0700 - 0800	\$13.60	288	1,349	1,637	F	\$14.30	335	1319	1,654	F	\$14.30	303	1316	1,619	F	\$13.30	304	1,215	1,519	F	\$8.70	234	838	1,072	D
0800 - 0900	\$8.70	190	1,138	1,328	Е	\$9.70	188	1038	1,226	Е	\$9.70	175	1170	1,345	Е	\$8.70	168	956	1,124	D	\$5.45	162	722	884	С
0900 - 1000	\$4.25	159	792	951	С	\$5.45	179	874	1,053	D	\$5.45	188	868	1,056	D	\$5.45	197	819	1,016	D	\$4.25	153	669	822	С

	Monday			06/13/2	2	Tuesday			06/14/2	2	Wednes	day		06/15/22	2	Thursda	y		06/16/2	2	Friday			06/17/22	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	200	556	756	В	\$2.30	187	414	601	В	\$2.30	199	386	585	В	\$2.30	197	391	588	В	\$2.30	175	381	556	В
0500 - 0600	\$11.20	373	1,125	1,498	F	\$11.20	393	1,057	1,450	F	\$11.20	337	1,078	1,415	F	\$9.45	343	932	1,275	Е	\$5.45	346	870	1,216	Е
0600 - 0700	\$17.30	301	1,217	1,518	F	\$18.30	339	1,359	1,698	F	\$18.30	322	1,338	1,660	F	\$17.30	312	1,047	1,359	F	\$10.45	275	934	1,209	Е
0700 - 0800	\$13.60	234	1,248	1,482	F	\$14.30	301	1,260	1,561	F	\$14.30	300	1,292	1,592	F	\$13.30	335	1,282	1,617	F	\$8.70	195	844	1,039	D
0800 - 0900	\$8.70	174	980	1,154	D	\$9.70	191	1,123	1,314	Е	\$9.70	213	1,097	1,310	Е	\$8.70	217	1,005	1,222	Е	\$5.45	155	773	928	С
0900 - 1000	\$4.25	159	752	911	С	\$5.45	171	854	1,025	D	\$5.45	219	855	1,074	D	\$5.45	202	778	980	С	\$4.25	143	682	825	С

	Monday	,		06/20/2	2	Tuesday			06/21/2	2	Wednes	day		06/22/22	2	Thursda	ay		06/23/2	2	Friday			06/24/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	159	373	532	В	\$2.30	147	444	591	В	\$2.30	188	385	573	В	\$2.30	172	376	548	В	\$2.30	156	352	508	В
0500 - 0600	\$11.20	333	941	1,274	Е	\$11.20	287	1,161	1,448	F	\$11.20	376	1,005	1,381	F	\$9.45	366	1,019	1,385	F	\$5.45	304	856	1,160	D
0600 - 0700	\$17.30	256	1,014	1,270	Е	\$18.30	285	1,276	1,561	F	\$18.30	331	1,293	1,624	F	\$17.30	344	1,199	1,543	F	\$10.45	248	1,069	1,317	Е
0700 - 0800	\$13.60	229	892	1,121	D	\$14.30	204	1,138	1,342	Е	\$14.30	221	1,216	1,437	F	\$13.30	257	1,171	1,428	F	\$8.70	221	927	1,148	D
0800 - 0900	\$8.70	169	771	940	С	\$9.70	112	631	743	В	\$9.70	226	1,051	1,277	Е	\$8.70	206	1,031	1,237	Е	\$5.45	201	731	932	С
0900 - 1000	\$4.25	196	709	905	С	\$5.45	168	647	815	С	\$5.45	144	729	873	С	\$5.45	171	872	1,043	D	\$4.25	187	742	929	С

	Monday			06/27/22	2	Tuesday			06/28/2	2	Wednes	day		06/29/22	2	Thursda	y		06/30/2	2	Friday			07/01/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.30	171	395	566	В	\$2.30	174	406	580	В	\$2.30	175	408	583	В	\$2.30	172	407	579	В					
0500 - 0600	\$11.20	362	1,058	1,420	F	\$11.20	387	978	1,365	F	\$11.20	403	1,016	1,419	F	\$9.45	379	1,013	1,392	F					
0600 - 0700	\$17.30	315	1,259	1,574	F	\$18.30	346	1,248	1,594	F	\$18.30	331	1,242	1,573	F	\$17.30	361	1,212	1,573	F					
0700 - 0800	\$13.60	271	1,191	1,462	F	\$14.30	289	1,218	1,507	F	\$14.30	270	1,227	1,497	F	\$13.30	265	1,161	1,426	F					
0800 - 0900	\$8.70	208	1,083	1,291	Е	\$9.70	205	1,127	1,332	Е	\$9.70	219	1,035	1,254	Е	\$8.70	213	1,024	1,237	Е					
0900 - 1000	\$4.25	209	899	1,108	D	\$5.45	197	856	1,053	D	\$5.45	228	897	1,125	D	\$5.45	226	861	1,087	D					



Westbound AM Peak - I-15 North to County Line

Tre Stabour		Cur	1-101	ion this		unity En	10																		
	Monday			05/30/2	22	Tuesday			05/31/2	22	Wednes	day		06/01/2	2	Thursda	ay		06/02/2	22	Friday			06/03/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500											\$3.00	168	465	633	В	\$3.00	142	425	567	В	\$3.00	114	396	510	В
0500 - 0600											\$7.00	224	1045	1,269	Е	\$7.00	222	1,055	1,277	Е	\$5.45	126	905	1,031	D
0600 - 0700											\$9.00	225	1214	1,439	F	\$9.00	246	1,141	1,387	Е	\$7.00	185	924	1,109	D
0700 - 0800											\$9.00	210	1150	1,360	Е	\$9.00	190	1,081	1,271	Е	\$7.00	169	861	1,030	D
0800 - 0900											\$7.00	126	1032	1,158	D	\$7.00	123	939	1,062	D	\$5.45	96	676	772	В
0900 - 1000											\$5.45	122	833	955	С	\$5.45	94	763	857	С	\$3.00	123	599	722	В

	Monday	,		06/06/2	2	Tuesday			06/07/2	2	Wednes	day		06/08/2	2	Thursda	ıy		06/09/2	2	Friday			06/10/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	168	450	618	В	\$3.00	157	430	587	В	\$3.00	117	466	583	В	\$3.00	162	421	583	В	\$3.00	112	353	465	В
0500 - 0600	\$7.00	219	1,032	1,251	Е	\$7.00	236	1083	1,319	Е	\$7.00	168	1094	1,262	Е	\$7.00	217	1,019	1,236	Е	\$5.45	190	838	1,028	D
0600 - 0700	\$9.00	187	1,189	1,376	Е	\$9.00	229	1169	1,398	Е	\$9.00	202	1191	1,393	Е	\$9.00	234	1,101	1,335	Е	\$7.00	190	905	1,095	D
0700 - 0800	\$9.00	204	1,101	1,305	Е	\$9.00	204	1186	1,390	Е	\$9.00	181	1207	1,388	Е	\$9.00	196	1,104	1,300	Е	\$7.00	154	834	988	С
0800 - 0900	\$7.00	121	909	1,030	D	\$7.00	130	982	1,112	D	\$7.00	101	948	1,049	D	\$7.00	133	865	998	С	\$5.45	120	736	856	С
0900 - 1000	\$5.45	122	584	706	В	\$5.45	111	659	770	В	\$5.45	130	675	805	С	\$5.45	160	712	872	С	\$3.00	160	639	799	В

	Monday	,		06/13/2	2	Tuesday			06/14/2	2	Wednes	day		06/15/2	2	Thursda	ay 🛛		06/16/2	2	Friday			06/17/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	174	460	634	В	\$3.00	169	439	608	В	\$3.00	165	432	597	В	\$3.00	161	415	576	В	\$3.00	128	385	513	В
0500 - 0600	\$7.00	206	1,017	1,223	Е	\$7.00	222	1,004	1,226	Е	\$7.00	169	1,067	1,236	Е	\$7.00	234	1,011	1,245	Е	\$5.45	201	803	1,004	D
0600 - 0700	\$9.00	217	1,106	1,323	Е	\$9.00	223	1,167	1,390	Е	\$9.00	217	1,166	1,383	Е	\$9.00	200	1,088	1,288	Е	\$7.00	193	851	1,044	D
0700 - 0800	\$9.00	169	1,075	1,244	Е	\$9.00	179	1,103	1,282	Е	\$9.00	195	1,116	1,311	Е	\$9.00	174	1,057	1,231	Е	\$7.00	116	822	938	С
0800 - 0900	\$7.00	93	809	902	С	\$7.00	137	934	1,071	D	\$7.00	136	947	1,083	D	\$7.00	141	881	1,022	D	\$5.45	94	683	777	В
0900 - 1000	\$5.45	116	701	817	С	\$5.45	131	760	891	С	\$5.45	128	706	834	С	\$5.45	145	776	921	С	\$3.00	116	643	759	В

	Monday			06/20/2	2	Tuesday	1		06/21/2	2	Wednes	day		06/22/2	2	Thursda	y		06/23/2	22	Friday			06/24/2	2
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	143	413	556	В	\$3.00	132	486	618	В	\$3.00	149	439	588	В	\$3.00	152	443	595	В	\$3.00	125	389	514	В
0500 - 0600	\$7.00	180	920	1,100	D	\$7.00	157	1,075	1,232	Е	\$7.00	237	1,050	1,287	Е	\$7.00	224	984	1,208	Е	\$5.45	155	823	978	С
0600 - 0700	\$9.00	175	975	1,150	D	\$9.00	182	1,181	1,363	Е	\$9.00	200	1,104	1,304	Е	\$9.00	198	1,097	1,295	Е	\$7.00	145	924	1,069	D
0700 - 0800	\$9.00	134	763	897	С	\$9.00	143	1,086	1,229	Е	\$9.00	167	1,102	1,269	Е	\$9.00	160	1,007	1,167	D	\$7.00	132	798	930	С
0800 - 0900	\$7.00	112	670	782	В	\$7.00	119	936	1,055	D	\$7.00	128	885	1,013	D	\$7.00	128	820	948	С	\$5.45	140	698	838	С
0900 - 1000	\$5.45	135	694	829	С	\$5.45	142	748	890	С	\$5.45	134	706	840	С	\$5.45	133	713	846	С	\$3.00	137	633	770	В

	Monday	1		06/27/2	2	Tuesday	1		06/28/2	2	Wednes	day		06/29/2	2	Thursda	iy		06/30/2	2	Friday			07/01/2	22
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$3.00	151	432	583	В	\$3.00	167	441	608	В	\$3.00	167	411	578	В	\$3.00	142	385	527	В					
0500 - 0600	\$7.00	231	1,030	1,261	Е	\$7.00	205	1,021	1,226	Е	\$7.00	239	1,001	1,240	Е	\$7.00	210	976	1,186	D					
0600 - 0700	\$9.00	215	1,100	1,315	Е	\$9.00	218	1,153	1,371	Е	\$9.00	193	1,107	1,300	Е	\$9.00	205	1,122	1,327	Е					
0700 - 0800	\$9.00	160	1,016	1,176	D	\$9.00	155	1,087	1,242	Е	\$9.00	175	1,030	1,205	Е	\$9.00	151	1,003	1,154	D					
0800 - 0900	\$7.00	127	826	953	С	\$7.00	137	951	1,088	D	\$7.00	139	922	1,061	D	\$7.00	128	850	978	С					
0900 - 1000	\$5.45	125	679	804	С	\$5.45	144	746	890	С	\$5.45	142	721	863	С	\$5.45	143	762	905	С					



#### RCTC OPERATIONAL HIGHLIGHTS

#### **On-Road Operations**

RCTC Freeway Service Patrol responded to 82 calls during the month of June. Of those calls, 63 were to assist disabled vehicles, 7 calls to remove debris, and 12 were in response to accidents that affected the EL.



## FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

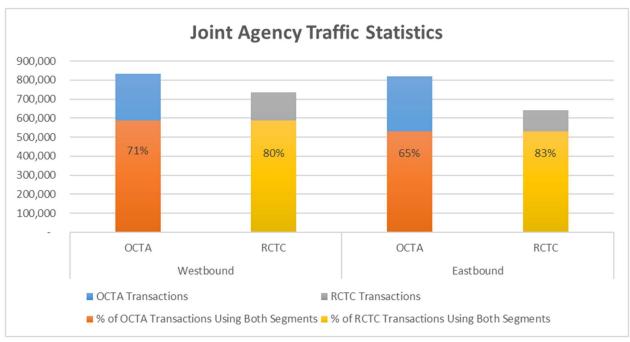
	YTD as of :	6/30/2022	YTD Varia	ince
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)
· · ·				
Operating revenues:				
Toll Revenue	\$ 57,588,628.26	\$ 35,835,000.00	\$ 21,753,628.26	60.7
Fee Revenue	5,431,105.48	5,716,900.00	(285,794.52)	(5.0
Total operating revenues	63,019,733.74	41,551,900.00	21,467,833.74	51.7
Operating expenses				
Operating expenses: Salaries and Benefits	643,095.40	852,800.00	209,704.60	24.6
Legal Services	79,497.36	208,700.00	129,202.64	61.9
Advisory Services	60,112.64	5,000.00	,	
Advisory Services Audit and Accounting Fees	29,775.00	36,000.00	(55,112.64) 6,225.00	(1,102.3
Service Fees	11,418.18	18,700.00	7,281.82	38.9
Other Professional Services	,		,	50.5
	621,046.55	1,255,800.00	634,753.45	
Lease Expense	251,989.10	319,100.00	67,110.90	21.0
Operations	2,277,998.45	3,617,800.00	1,339,801.55	37.0
Utilities	60,060.21	65,100.00	5,039.79	7.7
Supplies and Materials	12,536.69	33,500.00	20,963.31	62.6
Membership and Subscription Fees	26,761.20	30,000.00	3,238.80	10.8
Office Equipment & Furniture (Non-Capital)	365.18	80,000.00	79,634.82	99.5
Maintenance/Repairs	228,927.24	308,600.00	79,672.76	25.8
Training Seminars and Conferences	6,750.88	1,600.00	(5,150.88)	· · ·
Transportation Expenses	994.81	2,500.00	1,505.19	60.2
Lodging	651.78	1,300.00	648.22	49.9
Meals	257.55	3,000.00	2,742.45	91.4
Other Staff Expenses	208.01	300.00	91.99	30.7
Advertising	-	215,000.00	215,000.00	100.0
Program Management	44,911.71	83,100.00	38,188.29	46.0
Program Operations	6,798,417.97	8,374,200.00	1,575,782.03	18.8
Litigation Settlement	687.06	-	(687.06)	N/A
Furniture & Equipment	9,159.47	75,000.00	65,840.53	87.8
Improvements	24,997.50	55,000.00	30,002.50	54.6
Bad Debt Expense	76,390.63	_	(76,390.63)	N/A
Total operating expenses	11,267,010.57	15,642,100.00	4,375,089.43	28.0
			· · ·	
Operating income (loss)	51,752,723.17	25,909,800.00	25,842,923.17	99.7
				-
Nonoperating revenues (expenses):				
Interest Revenue	(828,142.87)	149,500.00	(977,642.87)	
Other Miscellaneous Revenue	39,073.64		39,073.64	N/A
Loss on Refunding	(6,733,662.41)	-	(6,733,662.41)	
Principal Expense	-	-	-	N/A
Interest Expense	(26,348,931.26)	(9,040,900.00)		191.4
Total nonoperating revenues (expenses)	(33,871,662.90)	(8,891,400.00)	(24,980,262.90)	(280.9
Turnefere la			<b></b>	N1/A
Transfers In Transfers Out	- (302 521 10)		770 170 04	N/A (71.9
Transfers Out	(302,521.19)	(1,074,700.00)	772,178.81	(71.9
Net income (loss)	\$ 17,578,539.08	\$ 15,943,700.00	\$ 1,634,839.08	10.3

<sup>1</sup> Unaudited



#### JOINT AGENCY TRIP AND REVENUE STATISTICS

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	832,800	588,685	71%	\$2,257,575.15
RCTC	736,583	588,685	80%	\$3,032,649.10
Eastbound				
OCTA	819,714	531,057	65%	\$2,762,585.94
RCTC	639,971	531,057	83%	\$2,250,500.02



#### JOINT AGENCY TRAFFIC STATISTICS



REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	June 2022 PERFORMANCE	
Customer Service				
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	60% answered within 60 seconds	
Abandon Percentage	Monthly	4 % <=	5%	
Customer Satisfaction Score	Monthly	4.5=>	4.96	
First Contact Resolution	Monthly	85% of calls resolved on first contact	92%	
Timeliness of Case Resolution	Monthly	90% of cases were resolved in 1 day	93%	
	Monthly	98% of cases were resolved within 5 days	100%	
Mail Performance				
Processing Returned Mail	Monthly	Per business day in which 90% of returned mail is processed within three (3) business days	100%	
	Monthly	Per business day in which 100% of returned mail is not processed within ten (10) business days	100%	
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%	
Payment Processing	Monthly	Per business day in which 100% of payments are processed within two (2) business days	100%	
Accounting				
Customer Refunds Monthly Processed		Per business day in which 100% of all refunds are not completely and accurately issued within five (5) business days	91%	

#### JOINT AGENCY PERFORMANCE MEASURES

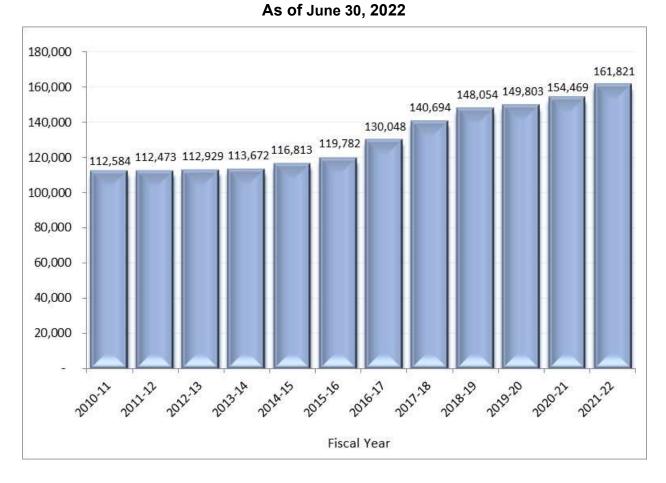
Key Performance Indicators for service level, abandon calls, and customer refunds processed were not achieved due to staffing attrition due to COVID-19.

#### JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	June-22		May-22		FY 2021-22	
6C TRANSPONDER DISTRIBUTION	Tags	% of Total	Tags	% of Total	Average	To-Date
lssued						
To New Accounts	235	3.3%	269	3.1%	4,371	46.5%
Additional Tags to Existing Accounts	6,949	96.7%	8,491	96.9%	5,019	53.3%
Replacement Transponders					20	0.2%
Total Issued	7,184		8,760		9,410	
Returned						
Account Closures						
Accounts Dow nsizing						
Defective Transponders						
Total Returned						



At the end of June 2022, the 91 EL had 161,821 active customer accounts, and 641,110 transponders classified as assigned.



### Number of Accounts by FY



# AGENDA ITEM 7 PRESENTATION

RIVERSIDE COUNTY TRANSPORATION COMMISSION		
DATE:	August 25, 2022	
то:	Toll Policy and Operations Committee	
FROM:	Jennifer Crosson, Toll Operations Director	
THROUGH:	Anne Mayer, Executive Director	
SUBJECT:	Toll Operations Year in Review	

#### **STAFF RECOMMENDATION:**

This item is for the Committee to receive and file a presentation providing a review of results from the 2021-2022 fiscal year of toll operations.

#### **BACKGROUND INFORMATION:**

The Commission began operating the 91 Express Lanes in March of 2017 and the 15 Express Lanes in April of 2021. Staff will review the toll operations results and activity for the 2021-2022 fiscal year.

## **AGENDA ITEM 8**

## RIVERSIDE COUNTY TRANSPORTATION COMMISSION

DATE:	August 25, 2022		
то:	Toll Policy and Operations Committee		
FROM:	Reinland Jones, Toll Technology Manager		
THROUGH:	Jennifer Crosson, Toll Operations Director		
SUBJECT:	Change Order to Amend the Interstate 15 Express Lanes Project Toll Services Agreement with Kapsch TrafficCom USA to Provide Operations and Maintenances Services for the Interstate 15/State Route 91 Express Lanes Connector		

#### **STAFF RECOMMENDATION:**

This item is for the Committee to:

- Approve Change Order No. 28 to Agreement No. 16-31-043-00 for the Interstate 15 Express Lanes Project (I-15 ELP) with Kapsch TrafficCom USA Inc. (Kapsch) to provide for operations and maintenance services of the Tolling System for the I-15/SR-91 Express Lanes Connector (15/91 ELC) in the amount of \$3,132,144;
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to execute the change order on behalf of the Commission; and
- 3) Forward to the Commission for final action.

#### BACKGROUND INFORMATION:

In April 2017 Governor Brown signed Senate Bill 132 (SB 132) which appropriated \$427 million to the Riverside County Transportation Efficiency Corridor for five projects. SB 132 allocated \$180 million to the 15/91 ELC. The 15/91 ELC will provide a tolled express lanes connector between the 91 Express Lanes and the 15 Express Lanes to the north of SR-91.

The new 15/91 ELC adds four additional toll points. Two of the toll points are for the new 15/91 ELC, one in each direction, and two are for the McKinley entry and exit. The addition of the 15/91 ELC will create three travel options for customers: McKinley, I-15 to the north and I-15 to the south. In order to determine which trip a customer takes additional toll points on the McKinley entrance and exit are needed (Figure 1: Additional Toll Points). The 15/91 ELC and McKinley toll points are under construction and anticipated to be open to traffic in 2023.

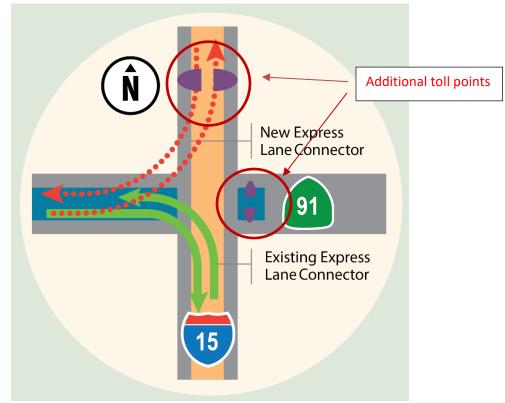


Figure 1: Additional toll points

At its February 2022 meeting, the Commission approved change order 8B to the Kapsch agreement providing for the design and installation of the tolling system for the 15/91 ELC. At that time, staff informed the Commission that it would need to return at a later date with a change order for the additional operations and maintenance effort related to the 15/91 ELC.

#### DISCUSSION

In order to operate and maintain the new toll points, Kapsch will be required to operate and maintain the toll systems that are responsible for calculating dynamic toll rates, displaying toll rates on signage, forming toll trip transactions and assigning toll rates. Staff worked with Kapsch to evaluate current staffing levels and additional resources required to perform the additional scope and believes the proposed levels are fair and in the best interest of the Commission. The scope provided in this change order requires Kapsch to operate in accordance with the performance measures required in the base contract, ensuring a high level of system availability and accuracy. The required work is broken into four categories: roadside maintenance, system maintenance, image review and traffic operations.

#### **Roadside Maintenance**

The roadside maintenance system requires 24/7 monitoring. Kapsch will be required to perform preventative and corrective maintenance on the roadside equipment to ensure it operates at the level of accuracy and availability stated in the agreement. One additional part-time position is required to perform this work.

#### System Maintenance

In addition to the roadside equipment, Kapsch will be required to support the software applications which run the toll system. Kapsch's team of network and software engineers will monitor the software which is responsible for setting and displaying the toll amount and forming the toll transactions. Kapsch will also be required to ensure the network which transmits data to and from the on-road system operates properly and perform all necessary maintenance and repairs. Two full time data base administrators are required to perform this work.

#### Image review

The additional four toll points will generate license plate images on which toll collection heavily relies. Kapsch staff will review the images and attach them to the toll transactions. Kapsch is required to complete the review of images within three days. Three image reviewers are required to perform this work.

#### **Traffic Operations**

Kapsch currently operates the 15 Express Lanes traffic operations center. With the addition of the 15/91 ELC, Kapsch will be required to monitor the new connector for traffic incidents and accuracy of price display and coordinate incident management. One additional traffic operations operator is required to perform this work.

Section	Annual Positions
Roadway Maintenance	1-Parttime
Systems Maintenance	2-Fulltime
Image Review	3- Fulltime
Traffic Operations	1-Fulltime
Total	6 Fulltime/1-Parttime

Table 1: Additional Labor

The Kapsch Agreement for operations and maintenance began with the opening of the 15 Express Lanes on April 14, 2021. The operations and maintenance portion of the Agreement is five years from the opening of the 15 Express Lanes. The 15/91 ELC is estimated to open in 2023. Kapsch will be required to hire the additional staff needed to perform the work described in this change order on September 1 of 2023 to provide for training in advance of the 15/91 ELC opening.

Staff worked with Kapsch to review the current labor effort required to perform the same work being extended to the 15/91 ELC. Using the current labor effort for each activity the labor efforts in Table 1 were determined. The Kapsch Agreement provides for pre-determined hourly rates for the required positions which were considered in the proposer selection process. These rates are competitive and accelerate the Commission's negotiation process with Kapsch. The predetermined rates were extended by the required labor hours to arrive at a cost for each of the remaining contract years as provided in Table 2 below.

Contract Year	Begins	Ends	Cost
One	4/14/2021	4/13/2022	
Тwo	4/14/2022	4/13/2023	
Three	4/14/2023	4/13/2024	\$ 700,323
Four	4/14/2024	4/13/2025	\$ 1,202,016
Five	4/14/2025	4/13/2024	\$ 1,229,805

Table 2: Change order cost by Agreement year.

Staff believes the amounts provided in this change order are fair and allow the operation of the 15/91 ELC to be incorporated into the work performed by Kapsch today. The incorporation of the additional work into the base Agreement allows the Commission to leverage the use of the preestablished facilities, process and management used for the 15 Express Lanes.

#### **RECOMMENDATION:**

Staff recommends approval of Change Order No. 28 to amend the Toll Services agreement between the Commission and Kapsch in the amount of \$3,132,144. Further, authorization is requested for the Chair or Executive Director to execute the amendment on behalf of the Commission.

#### FISCAL IMPACT

Services provided under this Change Order will be funded by Toll Revenue related to the I-15 Express lanes and will be included in its future year budgets beginning in FY 2023/24.

Financial Information							
In Fiscal Year Budget:	Year:	FY 2023/24 FY 2024/25+	Amount:		\$1,000,827 \$2,131,317		
Source of Funds: 15 Express Lanes Toll Revenue			Budget Adjustment: No N/A		_		
GL/Project Accounting	001599	001599 81041 00000 0000 515 31 81002					
Fiscal Procedures App	roved:	2	A		Date:	(	08/12/2022

Attachment: Draft Change Order No. 28 with Kapsch



#### <u>Change Response / TSP Change Request</u> RIVERSIDE COUNTY TRANSPORTATION COMMISSION I-15 Toll Services Provider Contract

# Change Order No. 28

Pursuant to: (check appropriate box)

 $\square$ 

 $\square$ 

 $\square$ 

Written Change Notice No. \_\_\_\_, dated \_\_\_\_\_, submitted by RCTC to TSP pursuant to <u>Section 20.4.1</u> of the Contract

TSP Change Request No.\_\_\_\_\_, dated \_\_\_\_\_, submitted by TSP to RCTC pursuant to <u>Section 20.6</u> of the Contract

Directive Letter No. \_\_\_\_\_, dated \_\_\_\_\_, submitted by RCTC to TSP pursuant to <u>Section 20.3</u> of the Contract

Reference is made to that certain Toll Services Contract (Contract No. 16-31-043-00) dated 26 January 2017, by and between Riverside County Transportation Commission ("RCTC"), a public entity of the State of California ("RCTC"), and Kapsch TrafficCom USA, Inc., f/k/a Kapsch TrafficCom Transportation NA, Inc. ("Kapsch"), a corporation organized under the laws of Delaware ("TSP"), as amended, together with all Exhibits and prior amendments (the "Contract").

This Change Order amends the Contract.

Capitalized terms used, but not defined, in this Change Order have the meanings given in, and all Section and Exhibit references shall be to the Contract.



SECTION I – Narrative, Discussion of Additions, Deletions, Modifications to the Requirements of the Toll Services Contract

A. Evaluation of Change including whether TSP considers any RCTC-Initiated Change to constitute a Change and the specific provision(s) of this Contract which permit a Change Order (<u>Section 20.4.3(a)(i)</u>):

#### N/A – RCTC Initiated Change Order

# B. Overview of scope of Change (<u>Section 20.4.3(a)(iii)</u>). For detailed scope of Change, please complete the Change Response Price Form:

All capitalized terms used in this Change Order No. 28 and not defined herein have the meanings given to such terms in the Toll Services Contract dated January 26, 2017 (as amended by this Change Order and the previous Change Orders), between the Riverside County Transportation Commission ("**RCTC**") and Kapsch TrafficCom USA, Inc. ("**TSP**") (together the "**Contract**").

RCTC plans to develop a new Express Lanes Connector ("**ELC**" or "**ELC**" "**Project**") between the SR-91 Express Lanes ("**SR-91 EL**") and the future I-15 Express Lanes being developed under the I-15 Express Lanes Project ("**ELP Project**"). The ELC will consist of one Express Lane in each direction facilitating a direct east-to-north and south-to-west connection between the recently opened SR-91 Express Lanes extension and the future Express Lanes on I-15. The ELC will allow SR-91 EL customers and I-15 Express Lanes customers to make a continuous trip between the two Express Lane facilities.

# Part 1: ELC Connector Tolling System

# Background

The construction of the ELC will create new destinations accessible from the SR-91 Express Lanes and I-15 Express Lanes. The I-15 Express Lanes system shall be modified to allow for a new inter-facility pricing strategy. Given the access configuration and location of toll points on the SR-91 Express Lanes and the I-15 Express Lanes, customers using the ELC will be required to use the RCTC segment of the SR-91 Express Lanes (RCTC SR-91 Express Lanes Segment) and one segment of the I-15 Express Lanes (I-15 Express Lanes Segment). Prices for ELC transactions shall be combined with the RCTC SR-91 Express Lanes Segment and the I-15 Express Lanes Segment, creating an inter-facility pricing zone. Additionally, tolls for trips beginning with segment one northbound on the I-15 Express Lanes to the SR-91 Express Lanes westbound or SR-91 Express Lanes eastbound through segment four of the I-15 Express Lanes southbound shall be combined.

This strategy introduces a new pricing zone that encompasses the RCTC SR-91 Express Lanes Segment and the entirety of the I-15 Express Lanes so that the price to travel to the ends of the



I-15 Express Lanes would be displayed at the SR-91 County Line and the price to travel to the SR-91 County Line would be displayed on I-15 Express Lanes signs.

ELC Subproject, as documented in Change Order 8B provides for:

- 1) New tolling equipment on 3 gantries North Gantry, West McKinley Gantry, and East McKinley Gantry.
- 2) Additional CCTV and TTMS equipment to support the monitoring of the new tolling points.
- 3) These new tolling points will be tied into the new I-15 fiber communications system or SR-91 fiber communications system (as determined during design, and communication with the new I-15 ROC facility.

# Part 2: Work under this Change Order No. 28

## A. ELC O&M Work

TSP acknowledges that:

During the ELC O&M Term, TSP will perform the following O&M Work (collectively, the **ELC O&M Work**):

- (a) Maintenance Services to support the RCTC ELC Tolling in accordance with Technical Provisions ("TP"), Section 16 (the "**ELC Maintenance Work**").
- (b) All other provisions of the Contract apply to this ELC O&M Work.

## Part 3: SR-91 ROW Access

RCTC will provide TSP with access to the SR-91, ELC, and ELP ROW for the purposes of performing the ELC O&M Work, provided that (i) TSP shall obtain a rider to the existing RCTC encroachment permit providing TSP with access to the ELC Site prior to commencing work on the site and shall comply with the requirements of such permit, and (ii) TSP shall comply at all times with TSP's safety and security procedures and all applicable requirements of this Contract and Technical Provisions.

#### Part 4: Additional Definitions (Exhibit 1 to the Contract)

**ELC O&M Term** means the period commencing on September 1, 2023 and continuing for through March 2026.

**ELC O&M Work** means ELC Maintenance Work.

#### Part 5: Impacts on Existing Definitions and Contract Provisions

For purposes of the ELC O&M Work, the Setting Date, the Effective Date and similar reference dates under the Contract will be the date of issuance of this Change Order.

Except as specifically provided otherwise in this Change Order:

1) Defined terms previously applying generally to the ELP Project (such as "Project," "D&D Work," "Toll Services," "Work," "Completion Deadlines," "Total Capital Cost,"



etc.): (a) will retain the same names and the definitions will be revised to include SR-91 (Phase 1, 2, 3, and 4) and ELC; but (b) corresponding ELP Project-specific defined terms will also be created so as to distinguish from SR-91 and ELC as needed.

- 2) Provisions in the Contract of general application to the ELP Project (such as TSP's indemnities, events of default) will also apply to SR-91 and ELC.
- C. Analysis of (impact of the Change on the performance of other aspects of the D&D Work, O&M Work, RCTC or RCTC's toll operations (as applicable); (<u>Section</u> <u>20.4.3(a)(v)</u>):

All impacts of the Change are reflected in this Change Order No. 28, and there are no other impacts of the Change on the performance of other aspects of the D&D Work, O&M Work, RCTC or RCTC's toll operations.

## D. Proposed plan for mitigating impacts of the Change (Section 20.4.2(a)(x)):

N/A

E. Additions / deletions / modifications to the requirements of the Contract including KPIs (if any) (<u>Section 20.4.3(a)(viii)</u>):

See Attachment 3 for additional Statement of Work ("SOW").



# SECTION II - Cost Impact(s)

# A. Summary

Compensation under this Change Order is to be paid (check the applicable boxes below):

☐ n/a¹ \$0.00 ("no cost") Change Order.
as a lump sum adjustment to the Contract Price in the amount of dollars (\$).
$\boxtimes$ as a series of monthly payments in accordance with Attachment 1A through 1C – ELC O&M – Price Sheet – Monthly Payments
as an adjustment to Total O&M Years 1 and 2 Cost or Total O&M Years 3, 4 and 5 Cost
as a Unit Price Change Order for increases or decreases in the Contract Price [not to exceed] / [in the amount of] dollars (\$))
as a Time and Materials Change Order, [not to exceed dollars (\$)]
as is set forth below, under <u>Section II(B)([2] / [3]</u> ). <b>[select the proper reference]</b>
If more than one box has been checked, also check this box and summarize terms here:
Documentation supporting the Change Order is attached as <u>Annex[es]</u> [through].
B. Special Considerations
1. Delay and disruption damages for Excusable Delay (Section 20.10).
Compensation available for Change Orders are (only) extra Work Costs and delay Costs directly attributable to the proposed Change and exclude certain costs and expenses.

•	Total extra Work Costs:	\$
•	Total delay and disruption damages:	\$

<sup>1</sup> If \$0 (i.e., a "no cost" Change Order), leave remainder of <u>Section II</u> blank.



Discussion (if any):

# **2.** Deductive RCTC Changes. $\square$ n/a

If this Change Order is a deductive change

Net Cost<sup>2</sup> Savings attributable to the deductive change \$\_\_\_\_\_

Amount due to RCTC attributable to the deductive Change (or which can be used by RCTC, in its sole discretion, to offset payment to TSP) \$\_\_\_\_\_

Discussion (if any):

<sup>&</sup>lt;sup>2</sup> When both additions and reductions are involved in any one Change Order, the adjustment shall be determined on the basis of net increase or decrease. TSP Margin will be allowed only for the net increase in labor Cost in order to establish the amount to be added to the Contract Price. In determining a deductive change order, any deduction will include the amount of TSP Margin and Audited Overhead which would have been payable on such amounts by RCTC in accordance with <u>Section 20</u>.

Riverside County Transportation Commission I-15 Express Lanes Project – Toll Services



# SECTION III - Completion Deadline Impacts (Applicable to All Change Orders)

The status of the CSC Commencement Deadline is as follows:

	$\boxtimes$	Unaffected by this Change Order
		Affected by [extending] / [accelerating] the date of the CSC Commencement ne bycalendar days tocalendar days prior to Revenue e Commencement.
The sta	atus of t	he Revenue Service Commencement Deadline is as follows:
	$\boxtimes$	Unaffected by this Change Order
	□ by	Affected by [extending] / [accelerating] the date of the Revenue Service Deadline calendar days to Days after the Package 4 Turnover Date.
The sta	atus of t	he total Float is as follows:
	$\boxtimes$	Unaffected by this Change Order
		Affected by this Change Order as follows:
-		

If this Change Order is issued as a result of, or relating to, an Excusable Delay or a shortening time, TSP's Critical Path time impact delay analysis is attached as Annex \_\_\_\_\_ (Section <u>20.4.3(a)(vi)</u>). 🛛 n/a



# <u>SECTION IV - (Reviewed and recommended agreed by TSP's [Project Manager-D&D Work]</u> <u>or [Project Manager-O&M Work])</u>

By: \_\_\_\_\_

Name: Jim Kirwin Title: Project Manager Date: \_\_\_\_\_

**Comments:** 



# SECTION V - (Reviewed and agreed by TSP)

The undersigned Authorized Representative of TSP hereby certifies, under penalty of perjury, as follows:

1. <u>Sections I</u>, <u>II</u> and <u>III</u> of this Change Order, including all Worksheets and Annexes, collectively represent a true, accurate and complete summary of all aspects of this Change Order.

2. The amounts of time and/or compensation set forth in this Change Order (a) are, in each case, justified as to entitlement and amount, (b) reflect all changes to compensation for and scheduling of the Project (inclusive of all Subcontractor and Supplier amounts, impacts), (c) is complete, accurate and current and (d), in each case, the amounts of time, if any, and/or compensation, if any, agreeable to, and is hereby agreed by, TSP.

3. This Change Order includes all known and anticipated impacts or amounts, direct, indirect and consequential, which have been and may be incurred, as a result of the event, occurrence or matter giving rise to this Change Order. This Change Order constitutes a full and complete settlement of all Losses, Claims, matters, issues and disputes existing as of the effective date of this Change Order, of whatever nature, kind or character relating to the event, occurrence or matter giving rise to this Change Order and the performance of any extra Work that this Change Order documents or relates, including all direct and indirect costs for services, equipment, manpower, materials, overhead, profit, financing, delay and disruption arising out of, or relating to, the issues set forth herein. TSP acknowledges that it shall not be entitled to assert any Claim for relief under the Contract for delay, disruption costs or any other adverse financial or Project Schedule impacts existing as of the effective date of this Change Order or such extra Work.

4. If the foregoing Change Order includes claims of Subcontractors or Suppliers, TSP represents that authorized representatives of each Subcontractor and Supplier, if any, reviewed such claims, this Change Order and accept this Change Order as dispositive on the same, subject to separate Contract between TSP and each such Subcontractor and Supplier, as applicable. Furthermore, TSP has determined in good faith that such claims are justified as to both entitlement and amount.

5. The cost and pricing data forming the basis for the Change Order is complete, accurate and current, with specific reference to the California False Claims Act (Government Code section 12650 et. seq.) and the U.S. False Claims Act (31 USC § 3729 et seq.)

6. It is understood and agreed that this Change Order shall not alter or change, in any way, the force and effect of the Contract, including any previous amendment(s) thereto, except insofar as the same is expressly altered and amended by this Change Order.

7. This Change Order supersedes all prior commitments, negotiations, correspondence, conversations, Contracts or understanding applicable to the issues addressed herein. No deviation from the terms hereof shall be predicated upon any prior representations or Contracts, whether oral or written, other than the Contract, as amended in accordance with its terms.



8. This Change Order is binding upon, and shall insure to the benefit of, each of the parties and their respective heirs, personal representatives, successors and assigns.

IN WITNESS, WHEREOF, TSP, intending to be legally bound, has executed this Change Order as of the date below.

TSP: Kapsch TrafficCom USA, Inc.

Date: \_\_\_\_\_

Ву: \_\_\_\_\_

Name: Ray Cooper Title: Vice President and General Manager, Western Region Delivery and Operations



# SECTION VI - (Reviewed and recommended by RCTC)

By: \_\_\_\_\_ Name: David Thomas Title: Toll Project Delivery Director Date: \_\_\_\_\_

**Comments:** 



# SECTION VII - (Agreed by RCTC's Authorized Representative)

IN WITNESS WHEREOF, RCTC, intending to be legally bound, has executed this Change Order as of the date first written above.

Date:

## RCTC

(the effective date of this Change Order)

# RIVERSIDE COUNTY TRANSPORTATION COMMISSION

By:

Name: Anne Mayer Title: Executive Director



## <u>ATTACHMENT 1A</u> <u>ELC 0&M – PRICE SHEET – MONTHLY PAYMENTS</u> <u>YEAR 1 – SEPTEMBER 2023 THROUGH MARCH 2024</u>

#	Item	Description	Unit	Qty	Unit Price	Total
1	Labor – Kapsch	ELC O&M Work	Lot	1	\$624,144	\$624,144
2	Subcontractors	Maintenance Service Contracts, Lane Closures,	Lot	1	\$20,720.00	\$20,720.00
		Security Services				
3	ODCs	Technician ODCs – Vehicle Lease, Fuel, Maintenance, tolls, Bonding, etc.	Lot	1	\$9,373.00	\$9,373.00
4	Materials	Spares, Consumables, RMA and Repair	Lot	1	\$46,085.92	\$46085.92
	\$700,322.66					
				7 month	ns @ per month	\$100,046.09



#### ATTACHMENT 1B ELC O&M – PRICE SHEET – MONTHLY PAYMENTS YEAR 2 – APRIL 2024 THROUGH MARCH 2025

#	ltem	Description	Unit	Qty	Unit Price	Total
1	Labor – Kapsch	SR-91 O&M	Lot	1	\$1,096,556.75	\$1,096,556.75
		Work				
2	Subcontractors	Maintenance	Lot	1	\$35,520.00	\$35,520.00
		Service				
		Contracts, Lane				
		Closures,				
		Security Services				
3	ODCs	Technician ODCs	Lot	1	\$14,636.00	\$14,636.00
		– Vehicle Lease,				
		Fuel,				
		Maintenance,				
		tolls, Bonding,				
		etc.				
4	Materials	Spares,	Lot	1	\$55,303.16	\$55,303.16
		Consumables,				
		RMA and Repair				
	\$1,202,015.86					
				12 month	ns @ per month	\$100,167.99

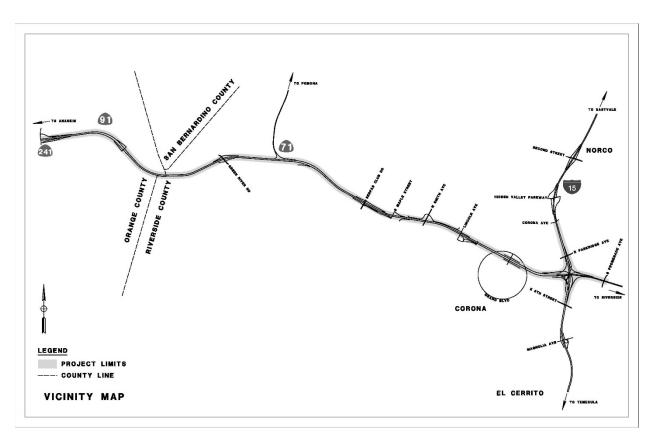


#### ATTACHMENT 1C ELC O&M – PRICE SHEET – MONTHLY PAYMENTS YEAR 3 – APRIL 2025 THROUGH MARCH 2026

#	ltem	Description	Unit	Qty	Unit Price	Total
1	Labor – Kapsch	SR-91 O&M	Lot	1	\$1,124,002.19	\$1,124,002.19
		Work				
2	Subcontractors	Maintenance	Lot	1	\$35,520.00	\$35,520.00
		Service				
		Contracts, Lane				
		Closures,				
		Security Services				
3	ODCs	Technician ODCs	Lot	1	\$14,980.00	\$14,980.00
		– Vehicle Lease,				
		Fuel,				
		Maintenance,				
		tolls, Bonding,				
		etc.				
4	Materials	Spares,	Lot	1	\$55,303.09	\$55 <i>,</i> 303.09
		Consumables,				
		RMA and Repair				
	\$1,229,805.30					
				12 month	ns @ per month	\$102,483.77



ATTACHMENT 2 SR-91 AND ELC ROW





# ATTACHMENT 3 ADDITIONAL STATEMENT OF WORK



# **Operations and Maintenance**

# Change Order 8B

# Statement of Work

for

Support the Riverside County Transportation Commission I-15 Express Lanes Toll Collection System Project

RFP NO. 16-31-043-00



Kapsch TrafficCom USA, Inc. 7701 Metropolis Drive BLDG 14 UNIT 100 Austin, TX 78745 Phone 512-450-6300

CA Dir Registration Number 1000041586

CA Contractor's License Number 1021321

April 28th , 2022

**Revision 4** 

Riverside County Transportation Commission I-15 Express Lanes Project – Toll Services

> <sup>18</sup> 208



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## **SECTION 1 INTRODUCTION**

The Kapsch team is happy to support the expansion of the project with this recent change order. With additional assets, requires support and service. In the original contract, Kapsch O&M pricing was/is based on the transaction counts which were specified in the original T&R Study RCTC provided. Based on the provided T&R and current operating service levels, the Kapsch team provides a quote for supporting this change order. The Kapsch team is providing the following narrative to support the request for additional O&M resources.

#### 1.1 Maintenance

Adding tolling points requires routine and preventative maintenance, the Kapsch team estimates additional hours of maintenance requires 360 hours annually. Routine maintenance requires 30 hours monthly based on historical knowledge and current rates of activities. This is a mix of networking and system engineers. Our historical trend shows that on average 2,400 ROMs tickets are generated monthly. 83% of those tickets are generated as a priority 2 incident requiring a 2 hour response time and a 48 hour restoration time. Beyond the service outage, any revenue impacting devices that are offline incur liquidated damages associated with the time to restore. The Kapsch team requests 360 hours annually to support the additional tolling points. Proper maintenance levels ensure Kapsch team responds and restores in a timely manner. To meet the current service levels, we are also requesting hours to support the team in the various disciplines. These are derived from the number of service tickets and labor committed from August 2021 to January 2022.

Position	Annual	Monthly
Technical Leads	72	6
Network / Sys Admin	72	6
Systems Engineer I	144	12
Systems Engineer II	72	6
Total	360	30

#### Table A: Maintenance Support

The maintenance operations snapshot shows the distribution of monthly ROMs tickets for the prior four months. This demonstrates the distribution of response and frequency of the need for routine maintenance. Dynamic pricing has contributed to additional tickets and labor commitment, but those events fall within the averages.



Months	Priority 1	Priority 2	Priority 3	Priority 4	Transactions	Trips to 115	Trips to SR91
January	41	741	101	148	3,153,277	858,106	1,138,559
December	101	1212	137	141	3,931,345	1,093,419	1,405,042
November	86	2,218	119	157	4,067,767	1,096,517	1,438,269
October	153	2,525	223	154	4,215,300	1,141,179	1,489,335
September	238	2,435	142	155	3,988,056	1,067,392	1,434,783
August	130	2,204	154	209	3,977,632	1,057,918	2,510,613
Sum	749	11,335	876	964	23,333,377	6,314,531	9,416,601
Monthly Average	125	1,889	146	161	3,888,896	1,052,422	1,569,434

#### Table B: Maintenance Operations Snapshot:

#### 1.2 Image Review

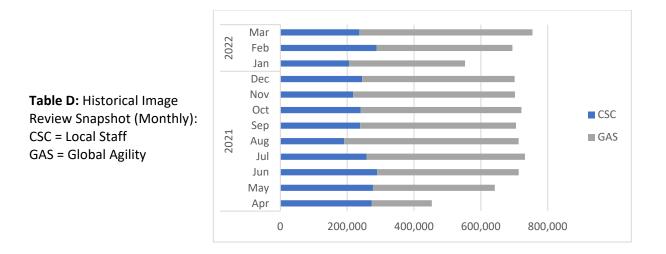
The basis of the estimates is derived from the traffic volumes inbound and outbound at the McKinley exit. The tolling point addition is expected to impact the volumes of traffic loading from each direction in the segment. Those volumes monthly average around 400,000 in each direction. **Table K** provides the current trend of the segment impacted. The additional tolling points increase image review and image audit processing support. The Kapsch team requests additional hours for image review and support of 4,448 hours annually with the distribution listed below in **Table C**.

Table C: Image Review and Image Auditors

Position	Annual	Monthly
Image Reviewer	4160	347
Global Agility Solutions	\$35,520.00	\$2,960.00
Total	4,160 + \$35,520.00	347 + \$2,960.00

Currently, the team manually reviews 693,700 images, 17.3% monthly on average. The local staff reviews 244,216 and Global Agility reviews 449,484 images monthly on average. **Table D** is a combined value of our subcontractor Global Agility and Kapsch staff. The labor supporting this effort is 15 full-time equivalent, 7 local FTE, and 8 FTE from Global Agility at an average rate of 46,000 images reviewed per FTE.





The additional tolling points will add (69,200 \* 2) = 138,400 images monthly for manual review and will require 3 additional FTE at our current rate of processing 46,000 per FTE. Remaining manual image review is completed utilizing Global Agility Solution at an annual cost of \$35,520.00. **Table E** provides a breakdown of the current processing levels and the impact of the additional support required.



#### Table E:

The additional tolling points will add (69,200 \* 2) =138,400 images monthly for manual review and will require 3 additional FTE at our current rate of processing 46,000 per FTE and a flat annual rate of \$35,520.00 for **Global Agility** Solutions.

	Monthly Transactions	Manual reviewed	Manual Review Staff (46,000 reviews per FTE)
Current Processing Levels	4,000,000	693,700 = 17.3%	15 FTE Total 7 FTE Local, 8 FTE Global Agility
22 SR91 County Line-McKinley	400,000	69,200 = 17.3%	1.5 FTE
21 McKinley-SR91 County Line	400,000	69,200 = 17.3%	1.5 FTE

#### Image Auditing

Currently, the image audit team reviews 118,866 images, 10.46% monthly on average to meet the 10% requirement. The labor supporting this effort is 6 full-time equivalent (FTE) at an average rate of 20,000 images reviewed per FTE. At the change order notice to proceed, a reduction of 5% for all transactions will be authorized to Kapsch with no additional labor adjustment. This will offset the additional transactions generated from the tolling points. The table below provides the revised KPI requirements are listed below on **Table F.** 

#### Table F: KPI Image Audit requirements:

Item KPI Description No.	Minimum Standard for KPI	KPI Deduction	Measurement
--------------------------	--------------------------------	---------------	-------------



25	lmage Quality	This is the percentage of correctly reviewed images that are posted to customer accounts and statements. The percentage of image license plate data recorded accurately in the CSC system is required to be at 98% or higher. Accurate license plate data includes a license plate number, type, and state recorded in the CSC system that matches the image. The requirement is that 98% of all images will be accurately read prior to posting to any customer account or statement. Reports that indicate how many license plate images were changed or dismissed post violation notice mailing compared to the total amount of license plate images mailed over each month will determine the quality percentage. The proposal must explain how Image Quality will be measured and reported.	98%	\$1,000 per percentage point (or portion thereof) under the minimum	Daily Process and Monthly Summary Report. TSP to provide reporting mechanism. Five percent of the violation images shall be reviewed monthly for accuracy. From this review, 98% of the images shall match the transaction data in the CSC system. The accuracy review shall include images and data as determined from OCR and human review, be a reasonable sampling from days throughout the month, day and night, from each toll point and each lane. The calculation will be the number of transactions associated with data requiring change or rejection in a month divided by the total number of images reviewed for accuracy for the month.
26	lmage Review Backlog	First Review of all Images to be reviewed shall be within 3 days of the Lane Transaction.	Less than 3 Days (excluding Holidays)	\$50 per 500 images or portion thereof	Daily Process and Monthly Summary Report. TSP to provide reporting mechanism.
27	lmage Review Reject Rate	This is the percentage of rejected images accurately coded with the correct reject reason. The requirement is that 95% of rejected images are coded correctly. There must be a minimum sample size of 5% of all rejected images reviewed to ensure proper reject coding occurred.	95.0%	\$1,000 per percentage (or portion thereof) under minimum performance	Daily Process and Monthly Summary Report. TSP to provide reporting mechanism. Measured as the number of correctly coded rejected images divided by the total rejected images reviewed in the sample size each month.

## 1.3 Traffic Operations

Adding tolling points and Express Lane segments require additional support from traffic operations, the Kapsch team requests 2,080 additional hours of support annually. This includes 24/7/365 monitoring, sign verification, transaction adjustment processing, coordination and support for lane closures. Current traffic operations hours are 5 AM to 8 PM, 7 days a week.

One operator to add to the team that will extend hours for the team to 5 AM - 11 PM daily. The expanded hours will increase monitoring capabilities and provide greater coverage during lane closure activities. Austin home office support provides overnight monitoring for the time period not covered locally.

 Table G:
 Traffic Operations Support

Position	Annual	Monthly		
TOC Operator	2,080	173		
Sum	2,080	173		

#### 1.4 Systems Support



Maintaining systems, monitoring, and reporting through the life of the project is required after the design build project is complete. Additional support is needed for the applications, servers, and databases. The Kapsch team requests 4,160 additional hours of support annually. This request includes the a full time data analyst (classified as IT Technical Support Staff) for all functions of the operations to derive and analyze transactions through the full path from the roadside to payment collections.

Table H: Systems Support

Position	Annual	Monthly		
Database Administrator	1,040	86.5		
Systems Administrator	1,040	86.5		
IT Technical Support	2,080	173		
Sum	4,160	346		

## 1.5 Traffic and Revenue

The basis of the estimates are derived from the T&R estimate. Below are the provided volumes to the Kapsch team. We have extended the volumes to estimate conservatively the transactional impacts of the additional tolling points. The estimated yearly volumes indicated in yellow.

#### Table I: T&R Estimate Extended:

Fiscal Year	Assumed Transactions from 12 toll points	Assumes Transactions from 8 ELP Toll Points + ELC	Transaction Delta between I- 15 T&R Reports	% Transaction Delta between I- 15 T&R Reports	Violation/Image Transactions based on 5.5% Violation rate	SR-91 Yearly Volumes (Est based on 2M monthly txs, escalated)	Total I-15 ELP & SR-91 Yearly Volumes	Total I-15 ELP/ELC & SR- 91 Yearly Volumes	Total I-15 ELP/ELC Delta & SR-91 Yearly Volumes
2021	20,828,000	20,619,000	-209,000	-1.0%	(11,495.00)	24,000,000.00	44,828,000.00	44,619,000.00	(209,000.00)
2022	26,271,000	25,870,000	-401,000	-1.6%	(22,055.00)	24,720,000.00	50,991,000.00	50,590,000.00	(401,000.00)
2023	32,102,000	34,602,000	2,500,000	7.2%	137,500.00	25,461,600.00	57,563,600.00	60,063,600.00	2,500,000.00
2024	33,344,000	35,765,000	2,421,000	6.8%	133,155.00	26,225,448.00	59,569,448.00	61,990,448.00	2,421,000.00
2025	34,636,000	36,966,000	2,330,000	6.3%	128,150.00	27,012,211.44	61,648,211.44	63,978,211.44	2,330,000.00
2026	35,977,000	38,208,000	2,231,000	5.8%	122,705.00	27,822,577.78	63,799,577.78	66,030,577.78	2,231,000.00
Provided with TSP RFP									

The basis of the estimates are derived from the traffic volumes inbound and outbound at the McKinley exit. The tolling point addition is expected to impact the volumes of traffic loading from each direction in the segment. Those volumes monthly average around 400,000 in each direction. **Table J** shows a five month trend of traffic in each direction. Those transactions will increase the image review, image audit, violations processing, collections and customer calls for service.

#### Table J:

#### County Line to McKinley Monthly Averages

Month	Trip	Total	Average Per Day	Month	Trip	Total	Average Per Day
October 2021	22 SR91 County Line- McKinley	411,615	553	October 2021	21 McKinley-SR91 County Line	461,615	620
November 2021	22 SR91 County Line- McKinley	405,262	562	November 2021	21 McKinley-SR91 County Line	436,536	606
December 2021	22 SR91 County Line- McKinley	402,599	541	December 2021	21 McKinley-SR91 County Line	418,288	562
January 2022	22 SR91 County Line- McKinley	324,818	436	January 2022	21 McKinley-SR91 County Line	334,216	449
February 2022	22 SR91 County Line- McKinley	372,444	554	February 2022	21 McKinley-SR91 County Line	385,406	573
	Average	402,065	556		Average	394,467	546

#### 1.6 Summary

The increases to the system and inflows of transaction volumes impact the supporting services in all aspects of the agency. Included with the document are supporting reports with current data to



support the labor values quoted in this document. Please review the support and provide any comments. Below in Table K a summary of the total hours requested for each support department.

#### Table K: Department Summary

Section	Annual	Monthly		
Roadway Maintenance	360	30		
Image Review	10,688	889		
Traffic Operations	2,080	173		
BOS Systems Maintenance	4,160	346		
Total	17,288	1,438		