

Website Accessibility

Public Entity Riverside County Transportation Commission Date April 11, 2022

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Many people with disabilities use assistive technology such as screen readers, text enlargement software, and programs that enable people to control the computer with their voice, eyes, or nose. Access problems occur when website designers assume that everyone sees and accesses a webpage in the same way. Accessible website design recognizes these differences and does not require people to see, hear, or use a standard mouse in order to access the information and services provided.

Questions	Yes, or no?	Comments	Next Steps
1. Is there a policy that the public entity's webpages will be accessible, that is, in compliance with the W3C Web Content Accessibility Guidelines (WCAG) 2.0 or Section 508 Standards?	No		A policy needs to be created and distributed to the staff responsible for developing the website, requiring the web content to be accessible in compliance with ADA Title II, and Section 508 of the Rehabilitation Act of 1973.
2. Are the staff and contractors who are responsible for webpage and content development aware of the policy?		N/A	Same as above.

Questions	Yes, or no?	Comments	Next Steps
3. Are the staff and contractors who are responsible for webpage and content development knowledgeable about these standards?		N/A – it is understood that the W3C only apply to State Agencies	The WCAG Standards recommended by the DOJ apply to Title II and Title III entities. It is recommended that RCTC website development team should be provided comprehensive training on making website, webpages, and documents accessible to people with disabilities in compliance with the DOJ recommended standards.
4. Has the website been tested for compliance with either of these standards?	No	RCTC has service to review/scan the website monthly to check for accessibility compliance.	Utilize the WAVE tool and remove the identified barriers to improve accessibility of RCTC’s web content. It is recommended that RCTC should use guidelines developed by the Web Accessibility Initiative (WAI) of the World Wide Web Consortium(W3C) at https://www.w3.org/WAI/ to make improvements to their website.
5. If yes, have people with disabilities who use screen reading software and other assistive technology participated in the evaluation?	No		It is recommended that RCTC should conduct user checks of their website, in addition to using guidelines developed by the Web Accessibility Initiative (WAI) of the World Wide Web Consortium(W3C)

Questions	Yes, or no?	Comments	Next Steps
6. Is there a plan for making the existing web content accessible?		N/A	It is recommended that RCTC should hire an independent external web and internet access consultant to evaluate the website and implement access improvements to make the web content accessible. A list of website accessibility consultants is available from https://wimgo.com/s/usa/accessibility-consultants/ and https://www.dor.ca.gov/Home/Vendors
7. Is there a plan for making future web content accessible?		N/A	Same as above.