



MEETING AGENDA

Toll Policy and Operations Committee

Time: 11:00 a.m.

Date: August 26, 2021

Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the meeting will only be conducted via video conferencing and by telephone.

COMMITTEE MEMBERS

Lloyd White, **Chair** / David Fenn, City of Beaumont
Ben J. Benoit, **Vice Chair** / Joseph Morabito, City of Wildomar
Jeremy Smith / Larry Greene, City of Canyon Lake
Clint Lorimore / Todd Rigby, City of Eastvale

Dana Reed / Donna Griffith, City of Indian Wells
Brian Berkson / Guillermo Silva, City of Jurupa Valley
Michael M. Vargas / Rita Rogers, City of Perris

STAFF

Anne Mayer, Executive Director
Michael Blomquist, Toll Program Director

AREAS OF RESPONSIBILITY

Policies involving the Commission's Toll Facilities
Setting Tolls or Rates
Considering Contracts with Vendors Working on the Toll Program
Statewide and Federal Legislative Issues Regarding Tolling
Outreach and Marketing of the Toll Facilities
Interactions with Neighboring Jurisdictions Regarding Toll Matters
User-Based Funding Programs and Future Opportunities for Toll Facility Development in Riverside County

**RIVERSIDE COUNTY TRANSPORTATION COMMISSION
TOLL POLICY AND OPERATIONS COMMITTEE**

www.rctc.org

AGENDA*

**Actions may be taken on any item listed on the agenda*

11:00 a.m.

Thursday, August 26, 2021

Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the meeting will only be conducted via video conferencing and by telephone. Please follow the instructions below to join the meeting remotely.

INSTRUCTIONS FOR ELECTRONIC PARTICIPATION

Join Zoom Meeting

<https://rctc.zoom.us/j/88949031791>

Meeting ID: 889 4903 1791

One tap mobile

+16699006833,,88949031791# US (San Jose)

Dial by your location

+1 669 900 6833 US (San Jose)

For members of the public wishing to submit comment in connection with the Toll Policy and Operations Committee Meeting please email written comments to the Clerk of the Board at lmobley@rctc.org prior to August 25, 2021 at 5:00 p.m. and your comments will be made part of the official record of the proceedings. Members of the public may also make public comments through their telephone or Zoom connection when recognized by the Chair.

In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, www.rctc.org.

In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.

1. CALL TO ORDER

2. ROLL CALL

3. PLEDGE OF ALLEGIANCE

4. PUBLIC COMMENTS – *Under the Brown Act, the Board should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Board members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.*

5. ADDITIONS/REVISIONS *(The Committee may add an item to the Agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)*

6. CONSENT CALENDAR - *All matters on the Consent Calendar will be approved in a single motion unless a Commissioner(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

6A. APPROVAL OF MINUTES – MAY 27, 2021

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6B. 91 EXPRESS LANES MONTHLY STATUS REPORTS

Page 5

Overview

This item is for the Committee to:

- 1) Receive and file the 91 Express Lanes Monthly Reports for the three months from April to June 2021; and
- 2) Forward to the Commission for final action.

6C. 15 EXPRESS LANES MONTHLY STATUS REPORTS

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Overview

This item is for the Committee to:

- 1) Receive and file the 15 Express Lanes Monthly Reports for the three months from April to June 2021; and
- 2) Forward to the Commission for final action.

7. TOLL OPERATIONS YEAR IN REVIEW

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Overview

This item is for the Committee to receive and file a presentation providing a review of results from the 2020-2021 fiscal year of toll operations.

8. ITEM(S) PULLED FROM CONSENT CALENDAR AGENDA

9. COMMISSIONERS / STAFF REPORT

Overview

This item provides the opportunity for the Commissioners and staff to report on attended and upcoming meeting/conferences and issues related to Commission activities.

10. ADJOURNMENT

The next Toll Policy and Operations Committee meeting is scheduled to be held at **11:00 a.m., Thursday, February 24, 2022.**

AGENDA ITEM 6A

MINUTES

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

TOLL POLICY AND OPERATIONS COMMITTEE

MINUTES

Thursday, May 27, 2021

1. CALL TO ORDER

The meeting of the Toll Policy and Operations Committee was called to order by Chair Lloyd White at 11:00 a.m., via Zoom Meeting ID 875 0264 8421, Pursuant to Governor Newsom’s Executive Order N-29-20.

2. ROLL CALL

Members/Alternates Present

Brian Berkson*
Clint Lorimore
Dana Reed
Jeremy Smith
Michael M. Vargas
Lloyd White

Members Absent

Ben Benoit

**arrived after the meeting was called to order*

3. PLEDGE OF ALLEGIANCE

Chair White led the Committee in the pledge of allegiance.

4. PUBLIC COMMENTS

There were no requests to speak.

5. ADDITIONS/REVISIONS

There were no additions or revisions to the agenda.

6. CONSENT CALENDAR

M/S/C (Reed/Lorimore) to approve the Consent Calendar.

Abstain: Smith

6A. APPROVAL OF MINUTES – FEBRUARY 25, 2021

6B. 91 EXPRESS LANES MONTHLY STATUS REPORTS

- 1) Receive and file the 91 Express Lanes Monthly Reports for the three months from January to March 2021; and
- 2) Forward to the Commission for final action.

7. AMENDMENTS TO ON CALL PURCHASE AGREEMENTS FOR 6C TRANSPONDERS

Anthony Parada, Senior Management Analyst, provided an overview of the amendments to the on-call purchase agreements for 6C Transponders.

Commissioner Reed moved approval of the item and recommended this item go on the Consent Calendar on the Commission Agenda.

Commissioner Lorimore asked how many transponders had been issued and how many were on hand. Mr. Parada stated approximately 5,000 transponders have been issued for the 15 Express Lanes and approximately 385,000 have been issued on the 91 Express Lanes, noting there were currently over 300,000 transponders on hand for both the I-15 and 91.

M/S/C (Reed/Lorimore) to:

- 1) **Approve the amendment to the following 6C transponder provider agreements for an additional four years with no additional cost authorization:**
 - a) **Agreement No. 18-31-094-01, Amendment No. 1 to Agreement No. 18-31-094-00, with Kapsch TrafficCom USA, Inc; and**
 - b) **Agreement No. 18-31-161-02, Amendment No. 2 to Agreement No. 18-31-161-00, with Neology, Inc,;**
- 2) **Authorize the Chair or Executive Director, pursuant to legal counsel review, to execute the agreement on behalf of the Commission;**
- 3) **Authorize the Executive Director, or designee, to execute purchase orders awarded to the contractors under the term of the agreements; and**
- 4) **Forward to the Commission for final action.**

8. 15 EXPRESS LANES EARLY OPERATIONS REPORT

Jennifer Crosson, Toll Customer Service Manager, provided an overview of the 15 Express Lanes operations six weeks post opening.

At this time, Commissioner Berkson joined the meeting.

Anthony Parada, Senior Management Analyst, provided some statistics regarding customer service including account openings, toll violations, the digital ad campaign, customer service call center contacts, and walk-in customer service center contacts.

Eric Brand, Senior Management Analyst, provided an overview of toll transactions, revenue, congestion, and incidents.

M/S/C to receive and file a presentation on 15 Express Lanes Early Operations Report.

9. READOPTED AND REAFFIRMED THE 15 EXPRESS LANES TOLL POLICY GOALS AND TOLL POLICIES

Jennifer Crosson provided an overview of the proposed readoption of the 15 Express Lanes Toll Policy Goals and Toll Policies which includes the correction of an error related to the zero-emission vehicle discount.

M/S/C (Reed/Smith) to:

- 1) Adopt Resolution NO. 21-012, “Resolution of the Riverside County Transportation Commission Reaffirming and Readopting the Amended and Restated Interstate 15 Express Lanes Toll Policy Goals and Toll Policies and Ratifying Actions in the Furtherance of the Policy,” and**
- 2) Forward to the Commission for final action.**

10. ITEM(S) PULLED FROM CONSENT CALENDAR AGENDA

There were no items pulled from the Consent Calendar.

11. COMMISSIONERS / STAFF REPORT

John Standiford, Deputy Executive Director, provided an update on the I-15 Express Lanes, the first fully owned and operated by the Riverside County Transportation Commission.

Commissioner Dana Reed asked about the possible extension of the 15 Express Lanes southbound.

David Thomas, provided an overview of upcoming I-15 projects, including the southbound extension.

12. ADJOURNMENT

There being no further business for consideration, Chair White adjourned the meeting at 11:21 p.m. to the next Toll Policy and Operations Committee meeting, scheduled to be held at **11:00 a.m., Thursday, May 27, 2021**, via Zoom.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Lisa", with a long horizontal flourish extending to the right.

Lisa Mobley
Clerk of the Board

AGENDA ITEM 6B

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

DATE:	August 26, 2021
TO:	Toll Policy and Operations Committee
FROM:	Anthony Parada, Senior Management Analyst
THROUGH:	Jennifer Crosson, Toll Operations Director
SUBJECT:	91 Express Lanes Monthly Status Reports

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Receive and file the 91 Express Lanes Monthly Reports for the three months from April to June 2021; and
- 2) Forward to the Commission for final action.

BACKGROUND INFORMATION:

The monthly 91 Express Lanes reports for the three months from April to June 2021 are attached. The monthly reports provide information about 91 Express Lanes performance and activity. The monthly reports include information for both segments of the 91 Express Lanes in Orange and Riverside Counties.

Attachments:

- 1) 91 Express Lanes Status Report for April 2021
- 2) 91 Express Lanes Status Report for May 2021
- 3) 91 Express Lanes Status Report for June 2021



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
April 2021

As of April 30, 2021

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for April 2021 was 1,515,393. This represents a daily average of 50,513 vehicles. This is a 249.8 percent increase in total traffic volume from the same period last year, which totaled 433,252 and was the second month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for April was \$4,769,272, which represents an increase of 209.8 percent from the prior year's total of \$1,539,527. Carpool percentage for April was 21 percent as compared to the previous year's rate of 21.4 percent. As compared to April 2019, traffic volume decreased by 0.9 percent while revenue increased by 6.3 percent. Traffic volumes are returning to pre-COVID-19 levels as Southern California counties enter into less restrictive tiers of the State's Blueprint for a Safer Economy plan.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of April 2021.

Current Month-to-Date (MTD) as of April 30, 2021

	Apr-21 MTD Actual	Apr-20 MTD Actual	Yr 21-to-Yr 20 % Variance	Apr-19 MTD Actual	Yr 21-to-Yr 19 % Variance
Trips					
Full Toll Lanes	1,197,856	340,333	252.0%	1,122,505	6.7%
3+ Lanes	317,537	92,919	241.7%	406,633	(21.9%)
Total Gross Trips	1,515,393	433,252	249.8%	1,529,138	(0.9%)
Revenue					
Full Toll Lanes	\$4,721,928	\$1,513,358	212.0%	\$4,406,472	7.2%
3+ Lanes	\$47,344	\$26,168	80.9%	\$81,179	(41.7%)
Total Gross Revenue	\$4,769,272	\$1,539,527	209.8%	\$4,487,650	6.3%
Average Revenue per Trip					
Average Full Toll Lanes	\$3.94	\$4.45	(11.5%)	\$3.93	0.3%
Average 3+ Lanes	\$0.15	\$0.28	(46.4%)	\$0.20	(25.0%)
Average Gross Revenue	\$3.15	\$3.55	(11.3%)	\$2.93	7.5%

The 2021 fiscal year-to-date traffic volume decreased by 8.3 percent and potential toll revenue decreased by 3.4 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.24.

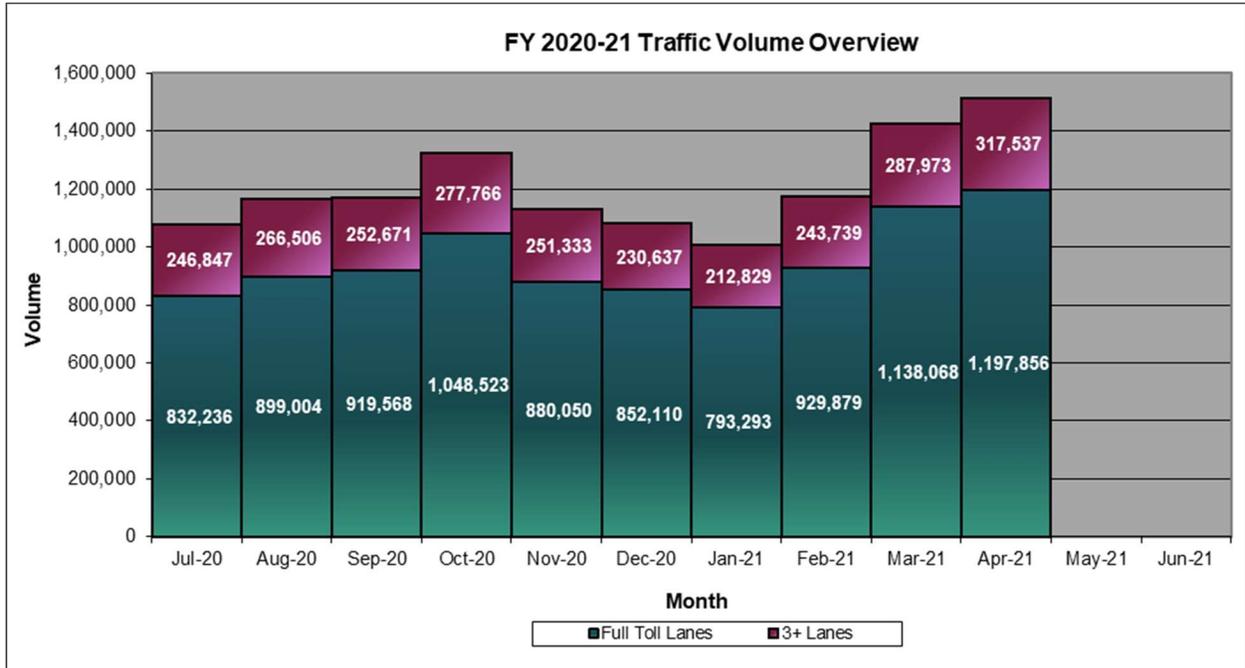
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through April 2021.

Fiscal Year (FY) 2020-21 Year-to-Date as of April 30, 2021

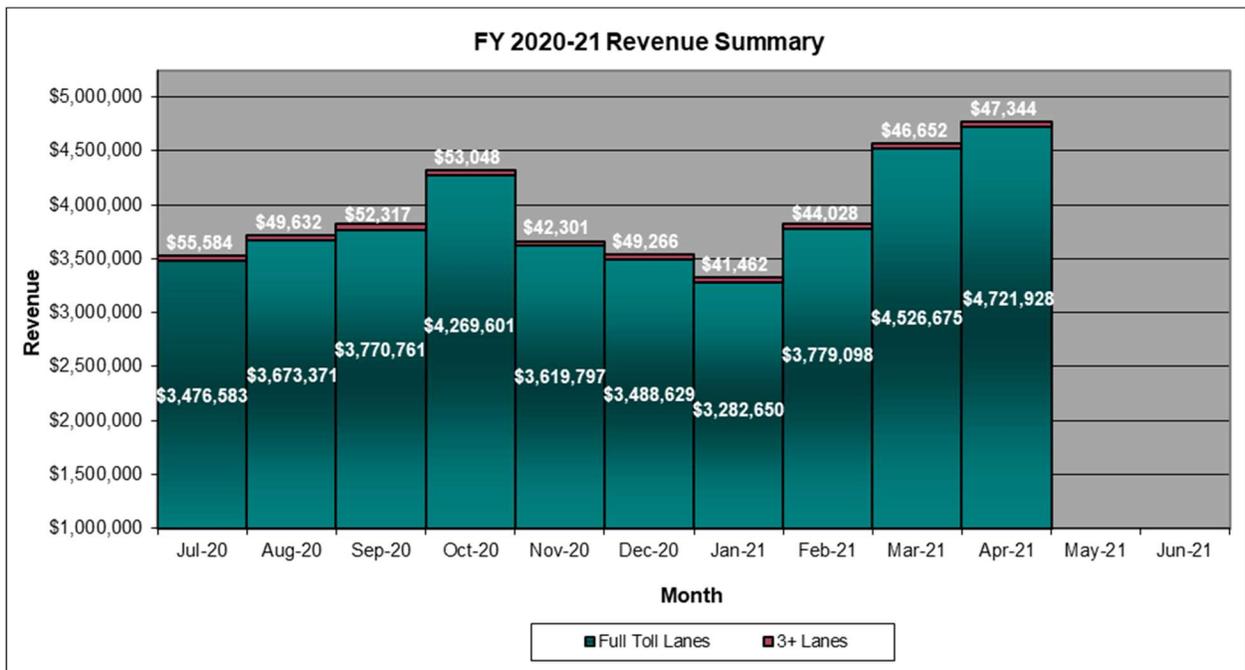
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	9,490,589	9,833,114	(3.5%)
3+ Lanes	2,587,839	3,344,427	(22.6%)
Total Gross Trips	12,078,428	13,177,541	(8.3%)
Revenue			
Full Toll Lanes	\$38,609,100	\$39,831,128	(3.1%)
3+ Lanes	\$481,635	\$618,966	(22.2%)
Total Gross Revenue	\$39,090,735	\$40,450,094	(3.4%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.07	\$4.05	0.5%
Average 3+ Lanes	\$0.19	\$0.19	0.0%
Average Gross Revenue	\$3.24	\$3.07	5.5%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity 16 times during the month of April 2021. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 86 percent of defined capacity.

PM Time	Monday 03/29/21				Tuesday 03/30/21				Wednesday 03/31/21				Thursday 04/01/21				Friday 04/02/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500													\$6.95	464	3,162	93%	\$8.10	520	2,771	82%
1500 - 1600													\$7.25	565	2,710	80%	\$7.65	552	2,914	86%
1600 - 1700													\$6.80	375	2,775	82%	\$7.45	423	2,665	78%
1700 - 1800													\$6.70	420	2,509	74%	\$6.55	480	2,616	77%
1800 - 1900													\$4.35	517	2,665	78%	\$6.55	501	2,038	60%
1900 - 2000													\$5.60	520	1,983	58%	\$6.05	521	1,693	50%

PM Time	Monday 04/05/20				Tuesday 04/06/20				Wednesday 04/07/20				Thursday 04/08/20				Friday 04/09/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	421	2,751	81%	\$5.15	393	2,734	80%	\$5.15	441	3,173	93%	\$6.95	326	2,585	76%	\$8.10	474	2,728	80%
1500 - 1600	\$5.50	428	2,885	85%	\$4.75	450	3,288	97%	\$7.25	476	2,831	83%	\$7.25	525	2,914	86%	\$7.65	532	3,019	89%
1600 - 1700	\$4.35	393	3,190	94%	\$5.00	350	2,679	79%	\$6.50	296	2,907	86%	\$6.80	311	2,903	85%	\$7.45	372	2,806	83%
1700 - 1800	\$4.80	349	2,755	81%	\$4.90	359	2,910	86%	\$5.40	355	2,851	84%	\$6.70	378	2,917	86%	\$6.55	415	2,823	83%
1800 - 1900	\$5.50	367	1,958	58%	\$3.95	443	2,758	81%	\$3.95	445	2,746	81%	\$4.35	538	2,971	87%	\$6.55	448	2,469	73%
1900 - 2000	\$3.85	306	1,231	36%	\$3.85	338	1,492	44%	\$3.85	382	1,627	48%	\$5.60	441	1,749	51%	\$6.05	485	1,851	54%

PM Time	Monday 04/12/20				Tuesday 04/13/20				Wednesday 04/14/20				Thursday 04/15/20				Friday 04/16/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	359	2,773	82%	\$5.15	378	2,657	78%	\$5.15	371	3,031	89%	\$6.95	380	3,125	92%	\$8.10	439	2,829	83%
1500 - 1600	\$5.50	453	2,943	87%	\$4.75	464	3,479	102%	\$7.25	443	2,884	85%	\$7.25	487	2,735	80%	\$7.65	513	2,941	87%
1600 - 1700	\$4.35	334	3,248	96%	\$5.00	336	2,694	79%	\$6.50	323	2,974	87%	\$6.80	312	2,859	84%	\$7.45	350	2,697	79%
1700 - 1800	\$4.80	329	2,863	84%	\$4.90	368	3,096	91%	\$5.40	380	3,008	88%	\$6.70	357	2,789	82%	\$6.55	421	2,994	88%
1800 - 1900	\$5.50	351	1,997	59%	\$3.95	403	2,211	65%	\$3.95	379	2,298	68%	\$4.35	484	2,889	85%	\$6.55	454	2,367	70%
1900 - 2000	\$3.85	298	1,177	35%	\$3.85	292	1,304	38%	\$3.85	302	1,290	38%	\$5.60	361	1,591	47%	\$6.05	492	1,861	55%

PM Time	Monday 04/19/20				Tuesday 04/20/20				Wednesday 04/21/20				Thursday 04/22/20				Friday 04/23/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	348	2,757	81%	\$5.15	337	2,518	74%	\$5.15	394	2,882	85%	\$6.95	376	3,310	97%	\$8.10	383	2,037	60%
1500 - 1600	\$5.50	463	3,067	90%	\$4.75	459	3,417	101%	\$7.25	467	2,890	85%	\$7.25	542	2,915	86%	\$7.65	516	2,845	84%
1600 - 1700	\$4.35	343	3,166	93%	\$5.00	316	2,606	77%	\$6.50	334	3,012	89%	\$6.80	339	3,065	90%	\$7.45	389	2,885	85%
1700 - 1800	\$4.80	320	2,608	77%	\$4.90	358	2,903	85%	\$5.40	384	3,005	88%	\$6.70	393	2,963	87%	\$6.55	390	2,904	85%
1800 - 1900	\$5.50	380	2,118	62%	\$3.95	440	2,524	74%	\$3.95	462	2,622	77%	\$4.35	418	2,456	72%	\$6.55	497	2,362	69%
1900 - 2000	\$3.85	344	1,416	42%	\$3.85	299	1,390	41%	\$3.85	324	1,370	40%	\$5.60	343	1,429	42%	\$6.05	486	1,904	56%

PM Time	Monday 04/26/20				Tuesday 04/27/20				Wednesday 04/28/20				Thursday 04/29/20				Friday 04/30/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	375	2,629	77%	\$5.15	364	2,682	79%	\$5.15	418	3,018	89%	\$6.95	460	3,236	95%	\$8.10	482	2,814	83%
1500 - 1600	\$5.50	461	3,069	90%	\$4.75	455	3,447	101%	\$7.25	494	2,920	86%	\$7.25	537	2,859	84%	\$7.65	538	2,905	85%
1600 - 1700	\$4.35	352	3,242	95%	\$5.00	333	2,651	78%	\$6.50	348	2,965	87%	\$6.80	325	2,822	83%	\$7.45	346	2,772	82%
1700 - 1800	\$4.80	266	2,178	64%	\$4.90	375	2,931	86%	\$5.40	322	2,568	76%	\$6.70	370	2,879	85%	\$6.55	455	2,822	83%
1800 - 1900	\$5.50	372	1,907	56%	\$3.95	408	2,396	70%	\$3.95	456	2,791	82%	\$4.35	483	2,697	79%	\$6.55	568	2,708	80%
1900 - 2000	\$3.85	262	1,053	31%	\$3.85	298	1,302	38%	\$3.85	322	1,461	43%	\$5.60	375	1,659	49%	\$6.05	501	1,985	58%



OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 03/29/20				Tuesday 03/30/20				Wednesday 03/31/20				Thursday 04/01/20				Friday 04/02/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500													\$3.05	368	1,138	33%	\$3.05	282	902	27%
0500 - 0600													\$4.95	574	2,206	65%	\$4.70	468	1,830	54%
0600 - 0700													\$5.15	355	2,184	64%	\$4.95	255	1,718	51%
0700 - 0800													\$5.65	316	2,110	62%	\$5.50	216	1,507	44%
0800 - 0900													\$5.15	256	1,995	59%	\$4.95	233	1,447	43%
0900 - 1000													\$4.10	298	1,772	52%	\$4.10	289	1,499	44%

AM Time	Monday 04/05/20				Tuesday 04/06/20				Wednesday 04/07/20				Thursday 04/08/20				Friday 04/09/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	359	1,210	36%	\$3.05	396	1,205	35%	\$3.05	370	1,222	36%	\$3.05	404	1,318	39%	\$3.05	333	1,057	31%
0500 - 0600	\$4.95	511	2,156	63%	\$4.95	578	2,448	72%	\$4.95	583	2,342	69%	\$4.95	618	2,326	68%	\$4.70	472	1,986	58%
0600 - 0700	\$5.15	299	2,228	66%	\$5.15	314	2,290	67%	\$5.15	313	2,280	67%	\$5.15	314	2,076	61%	\$4.95	318	2,067	61%
0700 - 0800	\$5.65	252	2,036	60%	\$5.65	262	2,241	66%	\$5.65	263	2,212	65%	\$5.65	218	1,783	52%	\$5.50	271	2,055	60%
0800 - 0900	\$5.15	226	2,040	60%	\$5.15	212	2,031	60%	\$5.15	202	2,009	59%	\$5.15	235	2,554	75%	\$4.95	219	1,894	56%
0900 - 1000	\$4.10	205	1,785	53%	\$4.10	211	1,888	56%	\$4.10	229	1,896	56%	\$4.10	200	1,956	58%	\$4.10	224	1,654	49%

AM Time	Monday 04/12/20				Tuesday 04/13/20				Wednesday 04/14/20				Thursday 04/15/20				Friday 04/16/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	379	1,229	36%	\$3.05	409	1,265	37%	\$3.05	385	1,172	34%	\$3.05	393	1,172	34%	\$3.05	323	1,027	30%
0500 - 0600	\$4.95	559	2,301	68%	\$4.95	631	2,413	71%	\$4.95	583	2,324	68%	\$4.95	594	2,393	70%	\$4.70	479	2,078	61%
0600 - 0700	\$5.15	359	2,189	64%	\$5.15	364	2,299	68%	\$5.15	352	2,372	70%	\$5.15	373	2,297	68%	\$4.95	330	2,144	63%
0700 - 0800	\$5.65	336	2,314	68%	\$5.65	334	2,297	68%	\$5.65	333	2,423	71%	\$5.65	366	2,414	71%	\$5.50	335	2,176	64%
0800 - 0900	\$5.15	199	2,194	65%	\$5.15	188	2,151	63%	\$5.15	202	2,172	64%	\$5.15	186	2,107	62%	\$4.95	203	1,940	57%
0900 - 1000	\$4.10	158	1,653	49%	\$4.10	159	1,846	54%	\$4.10	161	1,795	53%	\$4.10	197	1,743	51%	\$4.10	171	1,662	49%

AM Time	Monday 04/19/20				Tuesday 04/20/20				Wednesday 04/21/20				Thursday 04/22/20				Friday 04/23/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	397	1,168	34%	\$3.05	387	1,241	37%	\$3.05	386	1,155	34%	\$3.05	349	1,151	34%	\$3.05	316	1,043	31%
0500 - 0600	\$4.95	568	2,382	70%	\$4.95	611	2,454	72%	\$4.95	524	2,148	63%	\$4.95	553	2,301	68%	\$4.70	464	2,176	64%
0600 - 0700	\$5.15	330	2,316	68%	\$5.15	379	2,448	72%	\$5.15	350	2,040	60%	\$5.15	374	2,378	70%	\$4.95	333	2,022	59%
0700 - 0800	\$5.65	326	2,354	69%	\$5.65	341	2,541	75%	\$5.65	337	2,239	66%	\$5.65	345	2,440	72%	\$5.50	345	2,090	61%
0800 - 0900	\$5.15	213	2,254	66%	\$5.15	216	2,456	72%	\$5.15	241	2,241	66%	\$5.15	189	2,234	66%	\$4.95	216	2,028	60%
0900 - 1000	\$4.10	193	1,911	56%	\$4.10	201	2,215	65%	\$4.10	186	1,902	56%	\$4.10	185	1,859	55%	\$4.10	183	1,505	44%

AM Time	Monday 04/26/20				Tuesday 04/27/20				Wednesday 04/28/20				Thursday 04/29/20				Friday 04/30/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	378	1,210	36%	\$3.05	401	1,253	37%	\$3.05	400	1,345	40%	\$3.05	408	1,260	37%	\$3.05	298	1,019	30%
0500 - 0600	\$4.95	539	2,428	71%	\$4.95	549	2,369	70%	\$4.95	601	2,928	86%	\$4.95	587	2,466	73%	\$4.70	526	2,202	65%
0600 - 0700	\$5.15	342	2,184	64%	\$5.15	373	2,393	70%	\$5.15	401	2,861	84%	\$5.15	378	2,419	71%	\$4.95	342	2,045	60%
0700 - 0800	\$5.65	329	2,109	62%	\$5.65	369	2,376	70%	\$5.65	403	2,724	80%	\$5.65	394	2,457	72%	\$5.50	377	2,229	66%
0800 - 0900	\$5.15	165	1,892	56%	\$5.15	205	1,943	57%	\$5.15	266	2,566	75%	\$5.15	265	2,175	64%	\$4.95	264	2,033	60%
0900 - 1000	\$4.10	179	1,557	46%	\$4.10	151	1,460	43%	\$4.10	260	2,175	64%	\$4.10	222	1,982	58%	\$4.10	282	1,822	54%



OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 101 calls during the month of April. Of those calls, 77 were to assist disabled vehicles and 18 calls to remove debris. The CAS provided assistance to six accidents in the Express Lanes with none of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Back-Office System (BOS) Development Update

In February, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, RCTC approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA entered into an agreement with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. In March, Caltrans advertised the project with project award anticipated for May. Upon completion of the Infrastructure Project, Kapsch TrafficCom USA, Inc., the toll lanes system integrator for the 91 Express Lanes, will install new Electronic Toll and Traffic Management system equipment onto the new gantries.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 4/30/2021		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 35,793,858.26	\$ 26,896,928.00	\$ 8,896,930.26	33.1
Fee Revenue	4,480,238.31	1,820,456.00	2,659,782.31	146.1
Total operating revenues	40,274,096.57	28,717,384.00	11,556,712.57	40.2
Operating expenses:				
Contracted Services	5,590,762.60	5,997,600.00	406,837.40	6.8
Administrative Fee	2,497,150.00	2,601,460.00	104,310.00	4.0
Other Professional Services	925,430.91	2,756,021.00	1,830,590.09	66.4
Credit Card Processing Fees	837,837.86	762,480.00	(75,357.86)	(9.9)
Toll Road Account Servicing	522,855.75	489,000.00	(33,855.75)	(6.9)
Other Insurance Expense	367,354.44	783,250.00	415,895.56	53.1
Toll Road Maintenance Supply Repairs	138,957.11	2,103,510.00	1,964,552.89	93.4
Patrol Services	654,299.63	874,630.00	220,330.37	25.2
Building Equipment Repairs and Maint	613,235.66	1,109,260.00	496,024.34	44.7
6C Transponders	-	187,500.00	187,500.00	100.0
Other Services ⁽⁵⁾	(983,780.32)	47,850.00	1,031,630.32	2,156.0
Utilities	41,317.54	95,800.00	54,482.46	56.9
Office Expense	9,966.48	79,095.00	69,128.52	87.4
Bad Debt Expense	136,431.83	-	(136,431.83)	N/A
Miscellaneous ⁽²⁾	40,637.10	122,680.00	82,042.90	66.9
Leases	394,579.42	404,000.00	9,420.58	2.3
Total operating expenses	11,787,036.01	18,414,136.00	6,627,099.99	36.0
Depreciation and Amortization ⁽³⁾	3,675,500.46	-	(3,675,500.46)	N/A
Operating income (loss)	24,811,560.10	10,303,248.00	14,508,312.10	140.8
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	405,399.14	937,500.00	(532,100.86)	(56.8)
Interest Income	3,627,754.50	1,226,240.00	2,401,514.50	195.8
Interest Expense	(3,573,624.74)	(3,665,790.00)	92,165.26	2.5
Other	11,462.08	-	11,462.08	N/A
Total nonoperating revenues (expenses)	470,990.98	(1,502,050.00)	1,973,040.98	131.4
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(3,938,474.30)	(34,763,200.00)	30,824,725.70	88.7
Net income (loss)	\$ 21,344,076.78	\$ (25,962,002.00)	\$ 47,306,078.78	(182.2)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

Capital Asset Activity

During the ten months ending April 30, 2021, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza, \$810,223 for the BOS replacement project, and \$2,491,662 for payment of 6C implementation costs for the Electronic Toll and Traffic Management system.



OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for April 2021 was 1,284,574. This represents a daily average of 42,819 vehicles. This is a 250.8 percent increase in total traffic volume from the same period last year, which totaled 366,178 and was the second month of the COVID-19 stay-at-home order. Potential toll revenue for April was \$4,255,083, which represents an increase of 265.2 percent from the prior year's total of \$1,165,063. Carpool percentage for April was 19.8 percent as compared to the previous year's rate of 20 percent. As compared to April 2019, traffic volume decreased by 4.5 percent and revenue decreased by 20.7 percent. Traffic volumes are returning to pre-COVID-19 levels as Southern California counties enter into less restrictive tiers of the State's Blueprint for a Safer Economy plan.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of April 2021.

Current Month-to-Date as of April 30, 2021

Trips	APR-21 MTD Actual	Stantec MTD Projected	# Variance	% Variance	APR-20 MTD Actual	Yr 21-to-Yr 20 % Variance	Apr-19 MTD Actual	Yr 21-to-Yr 19 % Variance
Full Toll Lanes	1,030,130	1,055,800	(25,670)	(2.4%)	293,046	251.5%	1,008,624	2.1%
3+ Lanes	254,444	348,371	(93,927)	(27.0%)	73,132	247.9%	337,017	(24.5%)
Total Gross Trips	1,284,574	1,404,171	(119,597)	(8.5%)	366,178	250.8%	1,345,641	(4.5%)
Revenue								
Full Toll Lanes	\$4,210,820	\$4,677,943	(\$467,123)	(10.0%)	\$1,151,484	265.7%	\$5,321,358	(20.9%)
3+ Lanes	\$44,264	\$0	\$44,264		\$13,579	226.0%	\$44,024	0.5%
Total Gross Revenue	\$4,255,083	\$4,677,943	(\$422,859)	(9.0%)	\$1,165,063	265.2%	\$5,365,382	(20.7%)
Average Revenue per Trip								
Average Full Toll Lanes	\$4.09	\$4.43	(\$0.34)	(7.7%)	\$3.93	4.1%	\$5.28	(22.5%)
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.19	(10.5%)	\$0.13	30.8%
Average Gross Revenue	\$3.31	\$3.33	(\$0.02)	(0.6%)	\$3.18	4.1%	\$3.99	(17.0%)



The 2021 fiscal year-to-date traffic volume decreased by 11.6 percent and potential toll revenue decreased by 29.9 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.39.

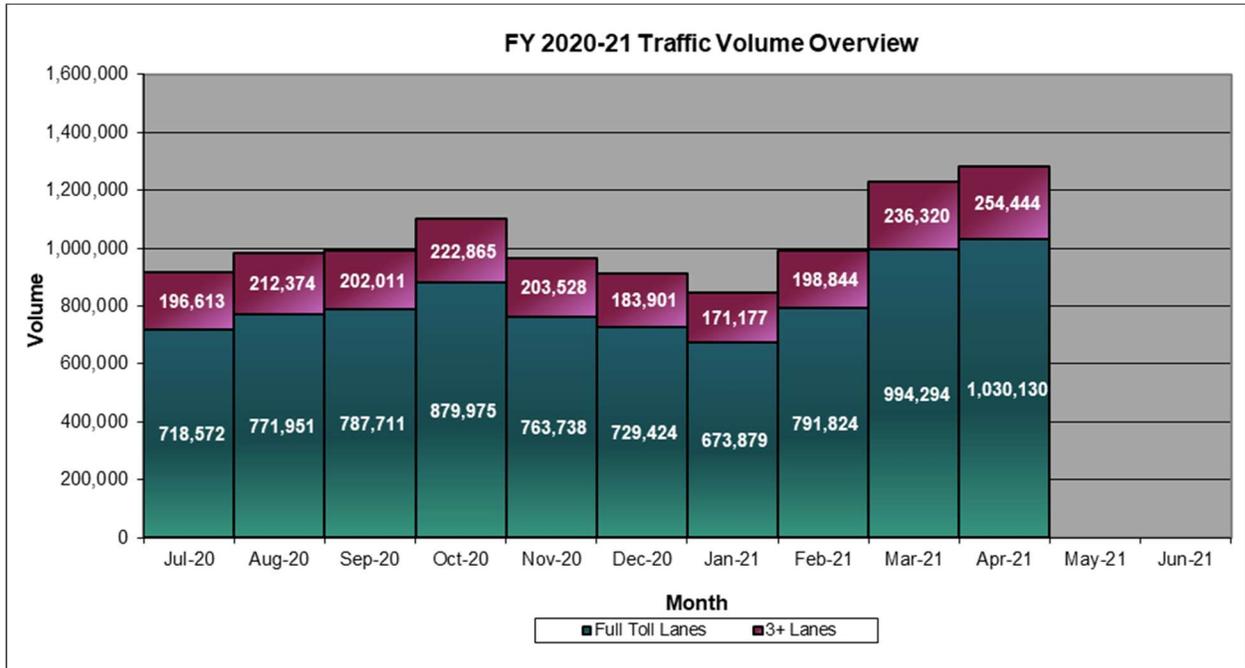
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through April 2021.

FY 2020-21 Year-to-Date as of April 30, 2021

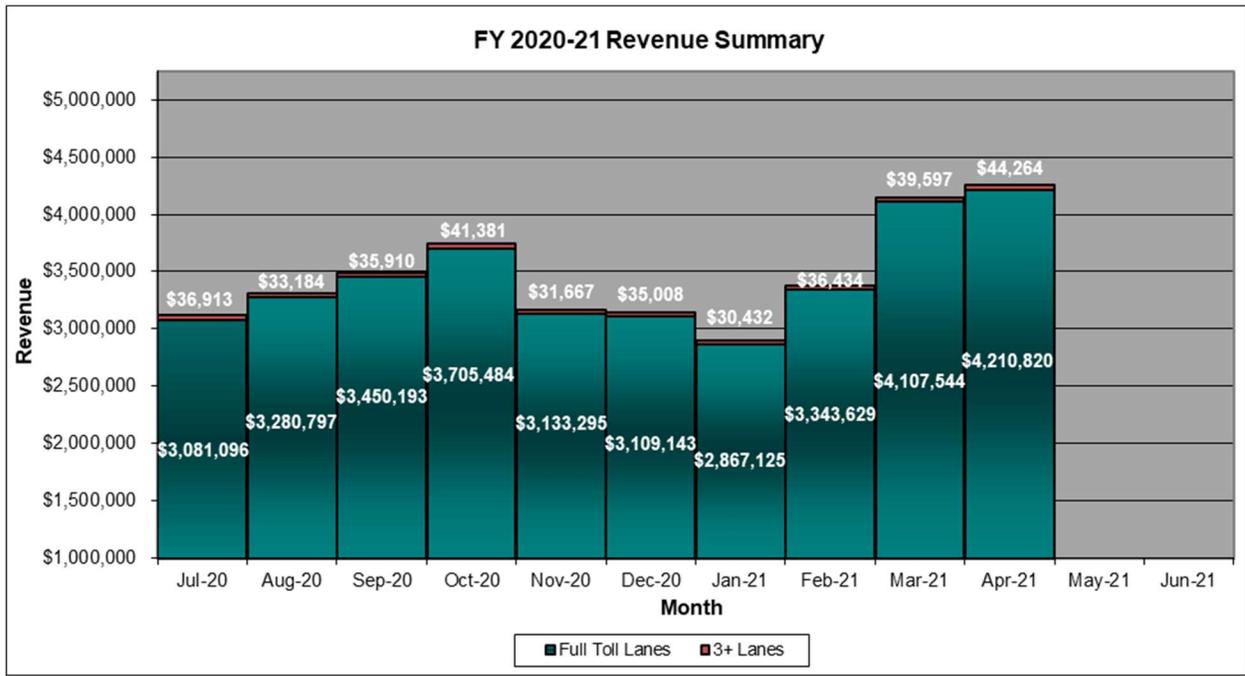
	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	8,141,498	10,065,471	(1,923,973)	(19.1%)	8,829,951	(7.8%)
3+ Lanes	2,082,077	3,270,829	(1,188,752)	(36.3%)	2,729,447	(23.7%)
Total Gross Trips	10,223,575	13,336,300	(3,112,725)	(23.3%)	11,559,398	(11.6%)
Revenue						
Full Toll Lanes	\$34,289,125	\$43,291,429	(\$9,002,303)	(20.8%)	\$49,143,424	(30.2%)
3+ Lanes	\$364,789	\$0	\$364,789		\$322,018	13.3%
Total Gross Revenue	\$34,653,914	\$43,291,429	(\$8,637,514)	(20.0%)	\$49,465,441	(29.9%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.21	\$4.30	(\$0.09)	(2.1%)	\$5.57	(24.4%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.12	50.0%
Average Gross Revenue	\$3.39	\$3.25	\$0.14	4.3%	\$4.28	(20.8%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In April, there were no toll rates adjusted in response to traffic volumes. A plan is in place to monitor traffic volumes and adjust toll rates as traffic returns to pre-COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																\$10.95	265	1,214	1,479	F	\$22.95	302	1,146	1,448	F
1500 - 1600																\$14.95	301	974	1,275	E	\$23.95	400	1,001	1,401	F
1600 - 1700																\$7.95	226	1,099	1,325	F	\$14.95	268	1,056	1,324	F
1700 - 1800																\$5.30	244	982	1,226	E	\$7.95	274	942	1,216	E
1800 - 1900																\$5.30	274	972	1,246	E	\$5.30	245	667	912	C
1900 - 2000																\$2.25	261	713	974	C	\$2.25	259	621	880	C

PM Time	Monday 04/05/21					Tuesday 04/06/21					Wednesday 04/07/21					Thursday 04/08/21					Friday 04/09/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	245	1,120	1,365	F	\$5.30	232	1,108	1,340	F	\$7.95	273	1,178	1,451	F	\$10.95	197	1,136	1,333	F	\$22.95	284	1,130	1,414	F
1500 - 1600	\$8.95	275	1,027	1,302	F	\$9.95	288	1,114	1,402	F	\$13.95	271	979	1,250	E	\$14.95	280	1,042	1,322	F	\$23.95	331	1,025	1,356	F
1600 - 1700	\$6.95	198	1,026	1,224	E	\$6.95	185	1,020	1,205	E	\$6.95	138	1,080	1,218	E	\$7.95	171	1,139	1,310	F	\$14.95	229	1,058	1,287	E
1700 - 1800	\$5.30	186	989	1,175	D	\$5.30	176	968	1,144	D	\$5.30	197	996	1,193	D	\$5.30	175	1,082	1,257	E	\$7.95	216	1,028	1,244	E
1800 - 1900	\$4.20	193	674	867	C	\$4.20	232	909	1,141	D	\$5.30	208	960	1,168	D	\$5.30	229	1,004	1,233	E	\$5.30	219	1,014	1,233	E
1900 - 2000	\$2.25	139	440	579	B	\$2.25	168	493	661	B	\$2.25	174	555	729	B	\$2.25	188	626	814	C	\$2.25	223	704	927	C

PM Time	Monday 04/12/21					Tuesday 04/13/21					Wednesday 04/14/21					Thursday 04/15/21					Friday 04/16/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	187	1,084	1,271	E	\$5.30	193	1,008	1,201	E	\$7.95	171	1,018	1,189	D	\$10.95	206	1,050	1,256	E	\$22.95	270	1,201	1,471	F
1500 - 1600	\$8.95	225	1,014	1,239	E	\$9.95	264	1,117	1,381	F	\$13.95	215	1,019	1,234	E	\$14.95	204	954	1,158	D	\$23.95	294	951	1,245	E
1600 - 1700	\$6.95	161	1,131	1,292	E	\$6.95	131	984	1,115	D	\$6.95	190	1,005	1,195	D	\$7.95	177	1,021	1,198	D	\$14.95	248	1,056	1,304	F
1700 - 1800	\$5.30	150	1,006	1,156	D	\$5.30	168	1,038	1,206	E	\$5.30	189	940	1,129	D	\$5.30	172	1,046	1,218	E	\$7.95	208	1,015	1,223	E
1800 - 1900	\$4.20	153	728	881	C	\$4.20	195	693	888	C	\$5.30	185	825	1,010	D	\$5.30	196	984	1,180	D	\$5.30	256	1,013	1,269	E
1900 - 2000	\$2.25	143	396	539	B	\$2.25	116	446	562	B	\$2.25	138	455	593	B	\$2.25	163	664	827	C	\$2.25	201	741	942	C

PM Time	Monday 04/19/21					Tuesday 04/20/21					Wednesday 04/21/21					Thursday 04/22/21					Friday 04/23/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	188	968	1,156	D	\$5.30	167	1,044	1,211	E	\$7.95	181	1,068	1,249	E	\$10.95	184	1,141	1,325	F	\$22.95	150	765	915	C
1500 - 1600	\$8.95	227	980	1,207	E	\$9.95	173	1,050	1,223	E	\$13.95	178	977	1,155	D	\$14.95	230	1,145	1,375	F	\$23.95	285	1,153	1,438	F
1600 - 1700	\$6.95	144	1,020	1,164	D	\$6.95	164	1,036	1,200	D	\$6.95	165	927	1,092	D	\$7.95	211	1,130	1,341	F	\$14.95	272	1,138	1,410	F
1700 - 1800	\$5.30	144	1,013	1,157	D	\$5.30	190	1,039	1,229	E	\$5.30	182	832	1,014	D	\$5.30	190	1,044	1,234	E	\$7.95	190	1,121	1,311	F
1800 - 1900	\$4.20	164	773	937	C	\$4.20	205	875	1,080	D	\$5.30	216	683	899	C	\$5.30	193	963	1,156	D	\$5.30	240	932	1,172	D
1900 - 2000	\$2.25	149	570	719	B	\$2.25	126	513	639	B	\$2.25	146	402	548	B	\$2.25	141	580	721	B	\$2.25	239	795	1,034	D

PM Time	Monday 04/26/21					Tuesday 04/27/21					Wednesday 04/28/21					Thursday 04/29/21					Friday 04/30/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	153	982	1,135	D	\$5.30	169	1,111	1,280	E	\$7.95	203	1,077	1,280	E	\$10.95	198	1,111	1,309	F	\$22.95	270	1,157	1,427	F
1500 - 1600	\$8.95	213	1,002	1,215	E	\$9.95	190	1,037	1,227	E	\$13.95	202	964	1,166	D	\$14.95	231	1,013	1,244	E	\$23.95	279	1,001	1,280	E
1600 - 1700	\$6.95	177	981	1,158	D	\$6.95	174	1,091	1,265	E	\$6.95	166	973	1,139	D	\$7.95	195	1,022	1,217	E	\$14.95	238	1,067	1,305	F
1700 - 1800	\$5.30	150	882	1,032	D	\$5.30	175	1,005	1,180	D	\$5.30	170	944	1,114	D	\$5.30	193	1,099	1,292	E	\$7.95	249	1,039	1,288	E
1800 - 1900	\$4.20	195	629	824	C	\$4.20	191	869	1,060	D	\$5.30	235	938	1,173	D	\$5.30	258	985	1,243	E	\$5.30	309	1,017	1,326	F
1900 - 2000	\$2.25	114	355	469	B	\$2.25	146	430	576	B	\$2.25	165	544	709	B	\$2.25	162	616	778	B	\$2.25	229	820	1,049	D



Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																\$5.30	140	836	976	C	\$5.30	165	679	844	C
1500 - 1600																\$5.30	163	742	905	C	\$5.30	192	671	863	C
1600 - 1700																\$5.30	98	766	864	C	\$2.95	123	583	706	B
1700 - 1800																\$5.30	118	623	741	B	\$2.95	138	650	788	B
1800 - 1900																\$2.95	152	747	899	C	\$2.95	154	456	610	B
1900 - 2000																\$2.95	166	505	671	B	\$2.95	152	358	510	B

PM Time	Monday 04/05/21					Tuesday 04/06/21					Wednesday 04/07/21					Thursday 04/08/21					Friday 04/09/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	129	732	861	C	\$5.30	107	730	837	C	\$5.30	139	843	982	C	\$5.30	105	763	868	C	\$5.30	132	723	855	C
1500 - 1600	\$5.30	130	821	951	C	\$5.30	125	920	1,045	D	\$5.30	126	777	903	C	\$5.30	150	801	951	C	\$5.30	158	756	914	C
1600 - 1700	\$2.95	113	859	972	C	\$5.30	104	724	828	C	\$5.30	90	767	857	C	\$5.30	101	790	891	C	\$2.95	105	724	829	C
1700 - 1800	\$2.95	100	731	831	C	\$2.95	113	796	909	C	\$2.95	100	771	871	C	\$5.30	102	808	910	C	\$2.95	136	739	875	C
1800 - 1900	\$2.95	95	499	594	B	\$2.95	124	726	850	C	\$2.95	118	703	821	C	\$2.95	112	785	897	C	\$2.95	119	609	728	B
1900 - 2000	\$1.95	77	295	372	A	\$1.95	82	379	461	B	\$2.95	93	447	540	B	\$2.95	129	440	569	B	\$2.95	140	480	620	B

PM Time	Monday 04/12/21					Tuesday 04/13/21					Wednesday 04/14/21					Thursday 04/15/21					Friday 04/16/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	112	774	886	C	\$5.30	121	733	854	C	\$5.30	89	717	806	C	\$5.30	99	733	832	C	\$5.30	141	734	875	C
1500 - 1600	\$5.30	152	764	916	C	\$5.30	127	914	1,041	D	\$5.30	97	754	851	C	\$5.30	125	763	888	C	\$5.30	127	640	767	B
1600 - 1700	\$2.95	100	820	920	C	\$5.30	91	712	803	C	\$5.30	102	684	786	B	\$5.30	98	697	795	B	\$2.95	134	651	785	B
1700 - 1800	\$2.95	82	755	837	C	\$2.95	100	791	891	C	\$2.95	90	702	792	B	\$5.30	81	682	763	B	\$2.95	122	619	741	B
1800 - 1900	\$2.95	85	509	594	B	\$2.95	104	586	690	B	\$2.95	99	596	695	B	\$2.95	111	659	770	B	\$2.95	147	609	756	B
1900 - 2000	\$1.95	63	288	351	A	\$1.95	86	348	434	B	\$2.95	57	343	400	A	\$2.95	91	448	539	B	\$2.95	129	478	607	B

PM Time	Monday 04/19/21					Tuesday 04/20/21					Wednesday 04/21/21					Thursday 04/22/21					Friday 04/23/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	77	689	766	B	\$5.30	74	700	774	B	\$5.30	109	657	766	B	\$5.30	101	806	907	C	\$5.30	79	513	592	B
1500 - 1600	\$5.30	107	701	808	C	\$5.30	117	796	913	C	\$5.30	94	742	836	C	\$5.30	121	791	912	C	\$5.30	132	711	843	C
1600 - 1700	\$2.95	70	620	690	B	\$5.30	88	630	718	B	\$5.30	81	676	757	B	\$5.30	93	713	806	C	\$2.95	130	698	828	C
1700 - 1800	\$2.95	72	667	739	B	\$2.95	89	685	774	B	\$2.95	91	683	774	B	\$5.30	80	618	698	B	\$2.95	103	709	812	C
1800 - 1900	\$2.95	83	500	583	B	\$2.95	117	608	725	B	\$2.95	99	539	638	B	\$2.95	106	608	714	B	\$2.95	122	560	682	B
1900 - 2000	\$1.95	88	397	485	B	\$1.95	73	351	424	B	\$2.95	81	342	423	B	\$2.95	73	340	413	B	\$2.95	108	486	594	B

PM Time	Monday 04/26/21					Tuesday 04/27/21					Wednesday 04/28/21					Thursday 04/29/21					Friday 04/30/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	124	665	789	B	\$5.30	104	767	871	C	\$5.30	133	756	889	C	\$5.30	148	793	941	C	\$5.30	129	763	892	C
1500 - 1600	\$5.30	119	748	867	C	\$5.30	102	756	858	C	\$5.30	125	809	934	C	\$5.30	119	779	898	C	\$5.30	119	557	676	B
1600 - 1700	\$2.95	85	710	795	B	\$5.30	98	708	806	C	\$5.30	103	645	748	B	\$5.30	103	700	803	C	\$2.95	118	677	795	B
1700 - 1800	\$2.95	85	596	681	B	\$2.95	90	670	760	B	\$2.95	53	659	712	B	\$5.30	93	649	742	B	\$2.95	109	620	729	B
1800 - 1900	\$2.95	87	472	559	B	\$2.95	90	591	681	B	\$2.95	101	700	801	C	\$2.95	122	656	778	B	\$2.95	165	653	818	C
1900 - 2000	\$1.95	83	263	346	A	\$1.95	74	342	416	B	\$2.95	93	412	505	B	\$2.95	84	388	472	B	\$2.95	143	473	616	B



RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																\$5.30	173	596	769	B	\$2.25	125	333	458	B
0500 - 0600																\$9.95	327	1,049	1,376	F	\$6.95	274	809	1,083	D
0600 - 0700																\$10.95	211	806	1,017	D	\$6.95	160	970	1,130	D
0700 - 0800																\$6.95	208	1,247	1,455	F	\$5.30	126	817	943	C
0800 - 0900																\$5.30	140	955	1,095	D	\$2.25	126	733	859	C
0900 - 1000																\$5.30	147	659	806	C	\$2.25	151	552	703	B

AM Time	Monday 04/05/21					Tuesday 04/06/21					Wednesday 04/07/21					Thursday 04/08/21					Friday 04/09/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	166	630	796	B	\$5.30	169	647	816	C	\$5.30	162	712	874	C	\$5.30	134	577	711	B	\$2.25	155	366	521	B
0500 - 0600	\$9.95	287	886	1,173	D	\$9.95	337	1,585	1,922	F	\$9.95	262	1,262	1,524	F	\$9.95	337	1,114	1,451	F	\$6.95	223	880	1,103	D
0600 - 0700	\$9.95	165	1,062	1,227	E	\$10.95	146	549	695	B	\$10.95	175	770	945	C	\$10.95	180	685	865	C	\$6.95	200	1,256	1,456	F
0700 - 0800	\$6.95	173	1,222	1,395	F	\$6.95	183	1,373	1,556	F	\$6.95	171	1,372	1,543	F	\$6.95	147	986	1,133	D	\$5.30	173	1,191	1,364	F
0800 - 0900	\$5.30	134	1,022	1,156	D	\$5.30	142	1,065	1,207	E	\$5.30	134	1,054	1,188	D	\$5.30	133	1,210	1,343	E	\$2.25	112	898	1,010	D
0900 - 1000	\$5.30	106	688	794	B	\$5.30	120	735	855	C	\$5.30	112	736	848	C	\$5.30	104	781	885	C	\$2.25	137	669	806	C

AM Time	Monday 04/12/21					Tuesday 04/13/21					Wednesday 04/14/21					Thursday 04/15/21					Friday 04/16/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	170	603	773	B	\$5.30	197	630	827	C	\$5.30	199	486	685	B	\$5.30	232	484	716	B	\$2.25	159	355	514	B
0500 - 0600	\$9.95	303	965	1,268	E	\$9.95	390	1,508	1,898	F	\$9.95	291	1,213	1,504	F	\$9.95	351	1,259	1,610	F	\$6.95	263	1,085	1,348	E
0600 - 0700	\$9.95	207	1,101	1,308	E	\$10.95	178	573	751	B	\$10.95	212	1,265	1,477	F	\$10.95	248	1,215	1,463	F	\$6.95	187	1,161	1,348	E
0700 - 0800	\$6.95	201	1,366	1,567	F	\$6.95	231	1,407	1,638	F	\$6.95	216	1,488	1,704	F	\$6.95	235	1,434	1,669	F	\$5.30	229	1,280	1,509	F
0800 - 0900	\$5.30	123	1,151	1,274	E	\$5.30	128	1,227	1,355	F	\$5.30	124	1,185	1,309	E	\$5.30	121	1,131	1,252	E	\$5.30	123	1,004	1,127	D
0900 - 1000	\$5.30	84	720	804	C	\$5.30	88	761	849	C	\$5.30	101	764	865	C	\$5.30	101	631	732	B	\$2.25	105	677	782	B

AM Time	Monday 04/19/21					Tuesday 04/20/21					Wednesday 04/21/21					Thursday 04/22/21					Friday 04/23/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	223	470	693	B	\$5.30	214	434	648	B	\$5.30	202	436	638	B	\$5.30	194	402	596	B	\$2.25	146	401	547	B
0500 - 0600	\$9.95	345	1,178	1,523	F	\$9.95	358	1,287	1,645	F	\$9.95	245	829	1,074	D	\$9.95	282	1,218	1,500	F	\$6.95	218	1,067	1,285	E
0600 - 0700	\$9.95	220	1,224	1,444	F	\$10.95	216	1,368	1,584	F	\$10.95	207	986	1,193	D	\$10.95	191	1,360	1,551	F	\$6.95	187	1,118	1,305	E
0700 - 0800	\$6.95	229	1,408	1,637	F	\$6.95	219	1,546	1,765	F	\$6.95	237	1,183	1,420	F	\$6.95	222	1,691	1,913	F	\$5.30	198	1,227	1,425	F
0800 - 0900	\$5.30	138	1,187	1,325	E	\$5.30	123	1,451	1,574	F	\$5.30	168	1,212	1,380	F	\$5.30	161	1,394	1,555	F	\$2.25	148	1,043	1,191	D
0900 - 1000	\$5.30	100	781	881	C	\$5.30	134	1,132	1,266	E	\$5.30	116	814	930	C	\$5.30	107	722	829	C	\$2.25	99	706	805	C

AM Time	Monday 04/26/21					Tuesday 04/27/21					Wednesday 04/28/21					Thursday 04/29/21					Friday 04/30/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	191	498	689	B	\$5.30	209	438	647	B	\$5.30	203	446	649	B	\$5.30	234	457	691	B	\$2.25	197	394	591	B
0500 - 0600	\$9.95	283	1,312	1,595	F	\$9.95	301	1,140	1,441	F	\$9.95	316	1,256	1,572	F	\$9.95	294	1,281	1,575	F	\$6.95	285	1,063	1,348	E
0600 - 0700	\$9.95	204	1,181	1,385	F	\$10.95	202	1,232	1,434	F	\$10.95	237	1,364	1,601	F	\$10.95	209	1,302	1,511	F	\$6.95	192	1,138	1,330	E
0700 - 0800	\$6.95	228	1,413	1,641	F	\$6.95	225	1,391	1,616	F	\$6.95	259	1,533	1,792	F	\$6.95	266	1,481	1,747	F	\$5.30	236	1,147	1,383	F
0800 - 0900	\$5.30	115	1,090	1,205	E	\$5.30	160	1,127	1,287	E	\$5.30	166	1,600	1,766	F	\$5.30	173	1,324	1,497	F	\$2.25	174	1,092	1,266	E
0900 - 1000	\$5.30	123	775	898	C	\$5.30	76	671	747	B	\$5.30	140	1,018	1,158	D	\$5.30	130	919	1,049	D	\$2.25	143	782	925	C



Westbound AM Peak - I-15 North to County Line

AM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																\$2.95	117	341	458	B	\$2.95	88	279	367	A
0500 - 0600																\$6.85	186	779	965	C	\$5.30	129	613	742	B
0600 - 0700																\$6.85	137	899	1,036	D	\$5.30	92	719	811	C
0700 - 0800																\$6.85	119	855	974	C	\$2.95	80	666	746	B
0800 - 0900																\$2.95	103	835	938	C	\$2.95	80	548	628	B
0900 - 1000																\$2.95	117	643	760	B	\$2.95	88	475	563	B

AM Time	Monday 04/05/21					Tuesday 04/06/21					Wednesday 04/07/21					Thursday 04/08/21					Friday 04/09/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	106	405	511	B	\$2.95	121	369	490	B	\$2.95	100	411	511	B	\$2.95	69	278	347	A	\$2.95	100	309	409	B
0500 - 0600	\$6.85	171	772	943	C	\$6.85	164	859	1,023	D	\$6.85	146	853	999	C	\$6.85	198	819	1,017	D	\$5.30	125	703	828	C
0600 - 0700	\$6.85	118	1,014	1,132	D	\$6.85	112	1,085	1,197	D	\$6.85	106	1,024	1,130	D	\$6.85	144	896	1,040	D	\$5.30	92	851	943	C
0700 - 0800	\$6.85	91	892	983	C	\$6.85	96	965	1,061	D	\$6.85	80	948	1,028	D	\$6.85	17	164	181	A	\$2.95	85	833	918	C
0800 - 0900	\$2.95	75	870	945	C	\$2.95	69	880	949	C	\$2.95	78	882	960	C	\$2.95	78	1,073	1,151	D	\$2.95	79	684	763	B
0900 - 1000	\$2.95	83	545	628	B	\$2.95	80	675	755	B	\$2.95	74	649	723	B	\$2.95	72	720	792	B	\$2.95	78	571	649	B

AM Time	Monday 04/12/21					Tuesday 04/13/21					Wednesday 04/14/21					Thursday 04/15/21					Friday 04/16/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	101	424	525	B	\$2.95	125	393	518	B	\$2.95	58	285	343	A	\$2.95	89	241	330	A	\$2.95	75	313	388	A
0500 - 0600	\$6.85	191	807	998	C	\$6.85	206	841	1,047	D	\$6.85	103	658	761	B	\$6.85	139	590	729	B	\$5.30	93	586	679	B
0600 - 0700	\$6.85	142	1,029	1,171	D	\$6.85	146	1,098	1,244	E	\$6.85	98	786	884	C	\$6.85	109	744	853	C	\$5.30	83	646	729	B
0700 - 0800	\$6.85	110	979	1,089	D	\$6.85	123	953	1,076	D	\$6.85	93	877	970	C	\$6.85	117	827	944	C	\$2.95	85	622	707	B
0800 - 0900	\$2.95	68	907	975	C	\$2.95	68	935	1,003	D	\$2.95	62	748	810	C	\$2.95	58	749	807	C	\$2.95	64	619	683	B
0900 - 1000	\$2.95	55	579	634	B	\$2.95	67	641	708	B	\$2.95	60	640	700	B	\$2.95	69	598	667	B	\$2.95	65	530	595	B

AM Time	Monday 04/19/21					Tuesday 04/20/21					Wednesday 04/21/21					Thursday 04/22/21					Friday 04/23/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	105	294	399	A	\$2.95	83	257	340	A	\$2.95	82	271	353	A	\$2.95	70	317	387	A	\$2.95	72	338	410	B
0500 - 0600	\$6.85	147	651	798	B	\$6.85	161	612	773	B	\$6.85	137	654	791	B	\$6.85	137	716	853	C	\$5.30	127	763	890	C
0600 - 0700	\$6.85	113	811	924	C	\$6.85	92	749	841	C	\$6.85	92	705	797	B	\$6.85	96	839	935	C	\$5.30	98	791	889	C
0700 - 0800	\$6.85	102	844	946	C	\$6.85	93	922	1,015	D	\$6.85	104	838	942	C	\$6.85	92	883	975	C	\$2.95	99	806	905	C
0800 - 0900	\$2.95	56	807	863	C	\$2.95	75	871	946	C	\$2.95	79	953	1,032	D	\$2.95	70	779	849	C	\$2.95	73	720	793	B
0900 - 1000	\$2.95	68	630	698	B	\$2.95	54	641	695	B	\$2.95	65	614	679	B	\$2.95	53	624	677	B	\$2.95	66	453	519	B

AM Time	Monday 04/26/21					Tuesday 04/27/21					Wednesday 04/28/21					Thursday 04/29/21					Friday 04/30/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	81	320	401	B	\$2.95	99	380	479	B	\$2.95	72	350	422	B	\$2.95	102	318	420	B	\$2.95	85	292	377	A
0500 - 0600	\$6.85	122	761	883	C	\$6.85	136	793	929	C	\$6.85	196	917	1,113	D	\$6.85	145	772	917	C	\$5.30	150	717	867	C
0600 - 0700	\$6.85	91	827	918	C	\$6.85	121	998	1,119	D	\$6.85	178	1,049	1,227	E	\$6.85	139	935	1,074	D	\$5.30	91	602	693	B
0700 - 0800	\$6.85	78	583	661	B	\$6.85	118	909	1,027	D	\$6.85	144	1,060	1,204	E	\$6.85	125	930	1,055	D	\$2.95	126	858	984	C
0800 - 0900	\$2.95	63	688	751	B	\$2.95	66	759	825	C	\$2.95	77	899	976	C	\$2.95	72	816	888	C	\$2.95	100	774	874	C
0900 - 1000	\$2.95	53	601	654	B	\$2.95	57	544	601	B	\$2.95	96	610	706	B	\$2.95	57	529	586	B	\$2.95	92	612	704	B



RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 87 calls during the month of April. Of those calls, 62 were to assist disabled vehicles, six calls to remove debris, and 19 were in response to accidents in the Express Lanes.

91 Express Lanes Back-Office System (BOS) Development Update

In February, Cofiroute USA, LLC (CUSA) notified OCTA and RCTC of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, the OCTA Board of Directors approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 31,486,625.18	\$ 21,462,000.00	\$ 10,024,625.18	46.7
Fee Revenue	5,183,319.66	2,042,083.33	3,141,236.33	153.8
Total operating revenues	36,669,944.84	23,504,083.33	13,165,861.51	56.0
Operating expenses:				
Salaries and Benefits	490,068.01	562,916.67	72,848.66	12.9
Legal Services	91,908.73	291,666.67	199,757.94	68.5
Advisory Services	57,833.86	62,500.00	4,666.14	7.5
Audit and Accounting Fees	31,550.00	30,000.00	(1,550.00)	(5.2)
Service Fees	1,541.32	16,666.67	15,125.35	90.8
Other Professional Services	439,059.63	2,184,166.67	1,745,107.04	79.9
Lease Expense	228,206.14	408,500.00	180,293.86	44.1
Operations	1,522,405.44	2,489,166.67	966,761.23	38.8
Utilities	20,010.33	68,000.00	47,989.67	70.6
Supplies and Materials	4,690.27	25,000.00	20,309.73	81.2
Membership and Subscription Fees	28,281.50	25,000.00	(3,281.50)	(13.1)
Office Equipment & Furniture (Non-Capital)	4,706.87	12,500.00	7,793.13	62.3
Maintenance/Repairs	94,209.53	304,250.00	210,040.47	69.0
Training Seminars and Conferences	(720.00)	1,916.67	2,636.67	137.6
Transportation Expenses	-	3,333.33	3,333.33	100.0
Lodging	-	2,916.67	2,916.67	100.0
Meals	-	416.67	416.67	100.0
Other Staff Expenses	-	416.67	416.67	100.0
Advertising	4,611.25	229,166.67	224,555.42	98.0
Program Management	62,204.53	138,416.67	76,212.14	55.1
Program Operations	5,942,883.60	7,196,416.67	1,253,533.07	17.4
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	254,166.67	254,166.67	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	4,784.23	-	(4,784.23)	N/A
Total operating expenses	9,028,235.24	14,307,500.00	5,279,264.76	36.9
Operating income (loss)	27,641,709.60	9,196,583.33	18,445,126.27	200.6
Nonoperating revenues (expenses):				
Interest Revenue	391,179.63	576,583.33	(185,403.70)	32.2
Other Miscellaneous Revenue	52,435.68	83.33	52,352.35	(62,822.8)
Interest Expense	(22,234,617.17)	(5,933,250.00)	(16,301,367.17)	274.7
Total nonoperating revenues (expenses)	(21,791,001.86)	(5,356,583.33)	(16,434,418.53)	(306.8)
Transfers In	-	-	-	N/A
Transfers Out	(643,900.00)	(854,416.67)	210,516.67	(24.6)
Net income (loss)	\$ 5,206,807.74	\$ 2,985,583.33	\$ 2,221,224.41	74.4

¹ Unaudited



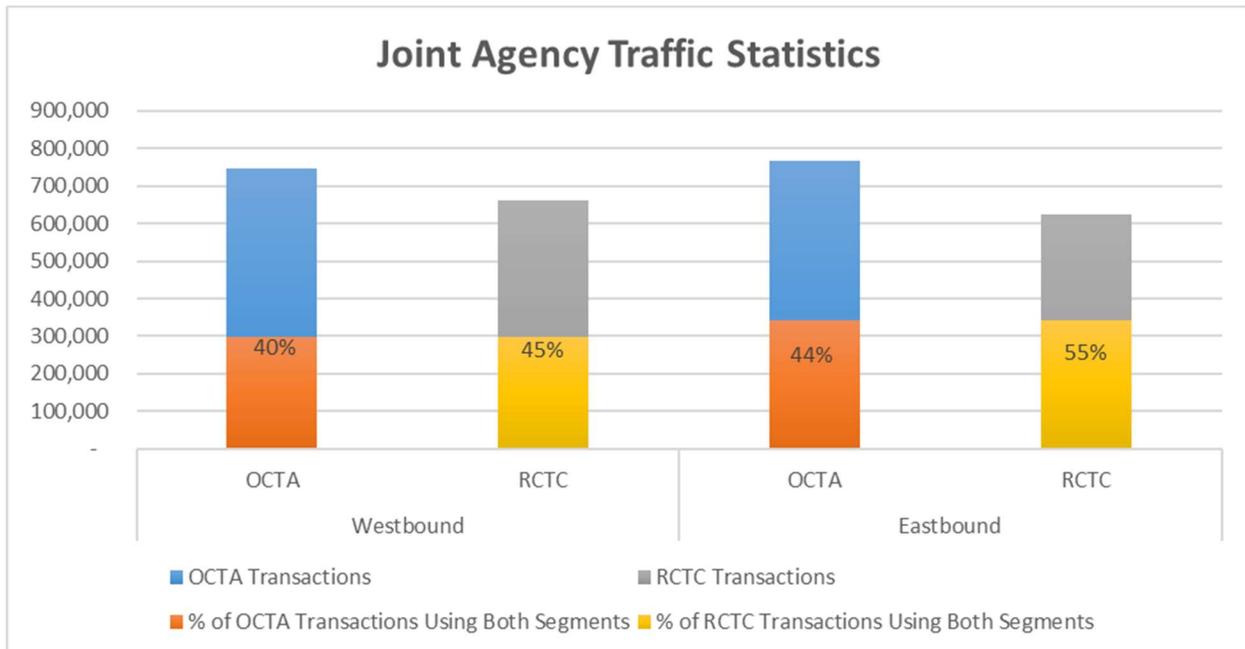
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **April 30, 2021**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	746,614	296,617	40%	\$2,060,112
RCTC	660,572	296,617	45%	\$2,069,752
I-15	260,164	195,168	75%	\$729,556
McKinley	400,408	101,449	25%	\$1,340,195
Eastbound				
OCTA	768,779	341,995	44%	\$2,709,160
RCTC	624,002	341,995	55%	\$2,185,332
I-15	232,331	134,426	58%	\$596,281
McKinley	391,671	207,569	53%	\$1,589,051

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Apr-21 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:44
Abandon Rate	Monthly	No more than 4.0%	2.3%
Customer Satisfaction	Monthly	At least 75 outbound calls	75
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	1.0
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	1.5
Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.02%
CAS Response Time	Monthly	0:20 (minutes) per call	0:06
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for two months prior to the month of this report.

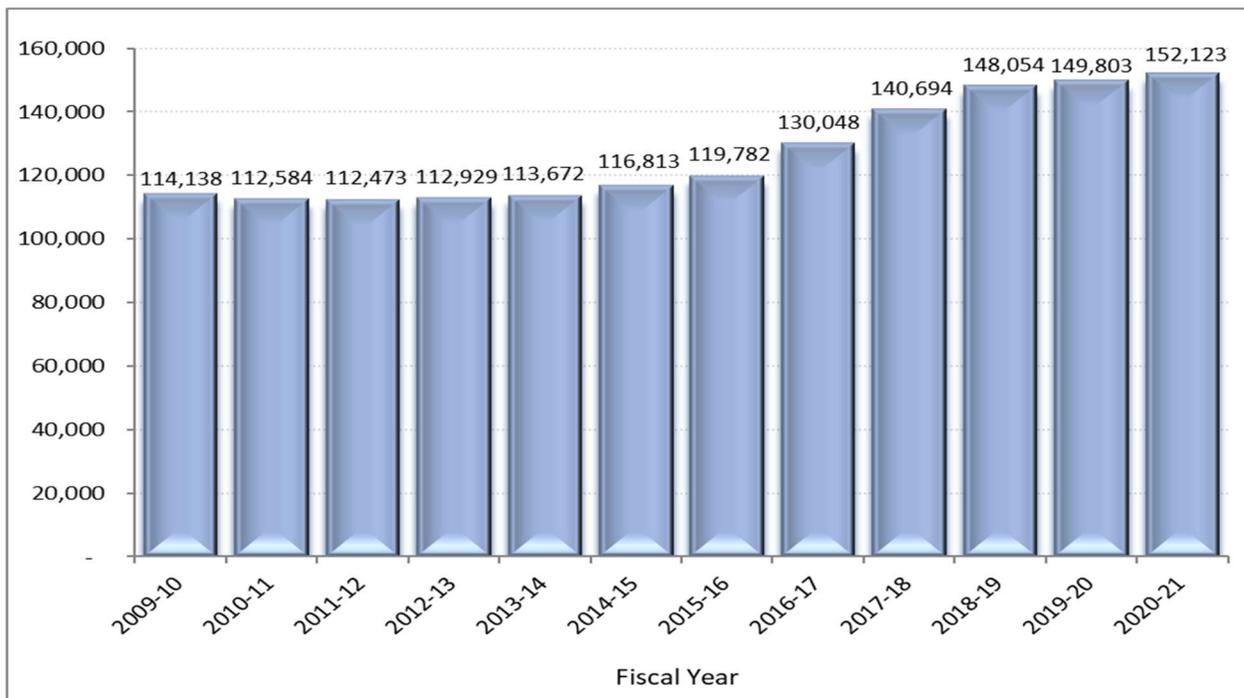
JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	April-21		March-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,425	98.4%	1,378	98.1%	810	97.1%
Additional Tags to Existing Accounts	11	0.8%	15	1.1%	15	1.7%
Replacement Transponders	12	0.8%	11	0.8%	10	1.2%
Total Issued	1,448		1,404		835	
Returned						
Account Closures					835	21.6%
Accounts Downsizing					0	0.0%
Defective Transponders	4,623	100.0%	5,821	100.0%	3,038	78.4%
Total Returned	4,623		5,821		3,873	

6C TRANSPONDER DISTRIBUTION	April-21		March-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	39,080	99.9%	66,550	99.9%	28,618	99.9%
Additional Tags to Existing Accounts	27	0.1%	55	0.1%	25	0.1%
Replacement Transponders	1	0.0%	0	0.0%	1	0.0%
Total Issued	39,108		66,605		28,645	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of April 2021, the 91 Express Lanes had 152,123 active customer accounts and 555,644 transponders classified as assigned.

**Number of Accounts by FY
As of April 30, 2021**



Incoming Email Activity

During April, the Anaheim Processing Center received 4,000 emails.



Operational Activity

Amid concerns about the spread of COVID-19 and following the State of California's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March 2020 and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
May 2021

As of May 31, 2021

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for May 2021 was 1,577,066. This represents a daily average of 50,873 vehicles. This is a 105.7 percent increase in total traffic volume from the same period last year, which totaled 766,588 and was the third month of the State of California's stay-at-home order due to the coronavirus (COVID-19) pandemic. Potential toll revenue for May was \$4,804,320, which represents an increase of 85.2 percent from the prior year's total of \$2,594,469. Carpool percentage for May was 22.8 percent as compared to the previous year's rate of 23.8 percent. As compared to May 2019, traffic volume increased by 2.6 percent and revenue increased by 5.1 percent. Traffic volumes are returning to pre-COVID-19 levels as Southern California counties entered into less restrictive tiers of the State's Blueprint for a Safer Economy plan in May.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of May 2021.

Current Month-to-Date (MTD) as of May 31, 2021

	May-21 MTD Actual	May-20 MTD Actual	Yr 21-to-Yr 20 % Variance	May-19 MTD Actual	Yr 21-to-Yr 19 % Variance
Trips					
Full Toll Lanes	1,218,007	584,419	108.4%	1,119,465	8.8%
3+ Lanes	359,059	182,169	97.1%	417,578	(14.0%)
Total Gross Trips	1,577,066	766,588	105.7%	1,537,043	2.6%
Revenue					
Full Toll Lanes	\$4,760,306	\$2,550,977	86.6%	\$4,485,490	6.1%
3+ Lanes	\$44,014	\$43,492	1.2%	\$86,806	(49.3%)
Total Gross Revenue	\$4,804,320	\$2,594,469	85.2%	\$4,572,297	5.1%
Average Revenue per Trip					
Average Full Toll Lanes	\$3.91	\$4.36	(10.3%)	\$4.01	(2.4%)
Average 3+ Lanes	\$0.12	\$0.24	(50.0%)	\$0.21	(42.3%)
Average Gross Revenue	\$3.05	\$3.38	(9.8%)	\$2.97	2.5%

The 2021 fiscal year-to-date traffic volume decreased by 2.1 percent and potential toll revenue increased by 2 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.21.

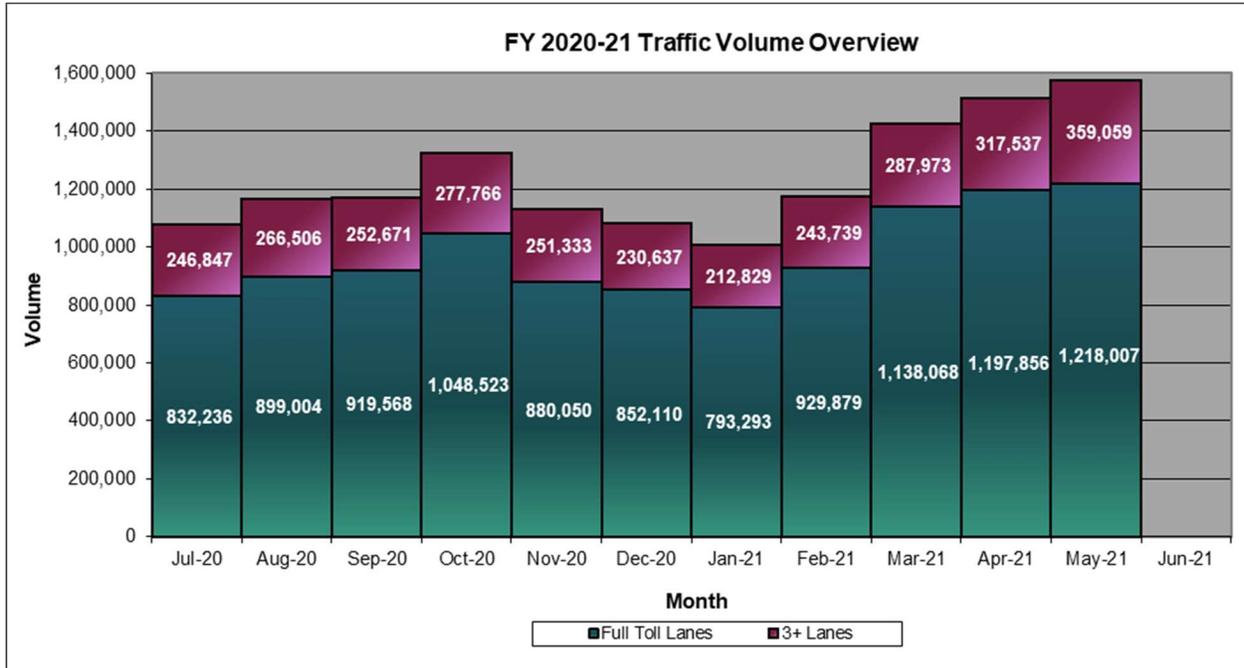
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through May 2021.

Fiscal Year (FY) 2020-21 Year-to-Date (YTD) as of May 31, 2021

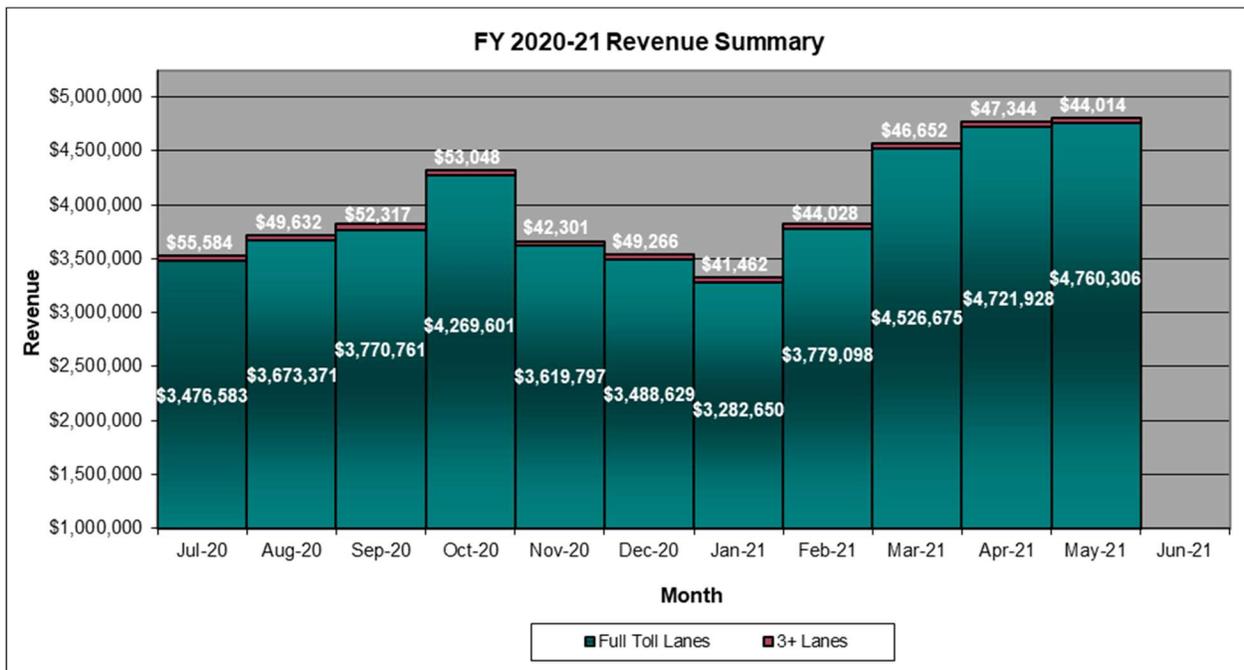
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	10,708,596	10,417,533	2.8%
3+ Lanes	2,946,898	3,526,596	(16.4%)
Total Gross Trips	13,655,494	13,944,129	(2.1%)
Revenue			
Full Toll Lanes	\$43,369,406	\$42,382,105	2.3%
3+ Lanes	\$525,648	\$662,458	(20.7%)
Total Gross Revenue	\$43,895,055	\$43,044,563	2.0%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.05	\$4.07	(0.5%)
Average 3+ Lanes	\$0.18	\$0.19	(5.3%)
Average Gross Revenue	\$3.21	\$3.09	3.9%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity 15 times during the month of May 2021. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 79 percent of defined capacity.

PM Time	Monday 05/03/21				Tuesday 05/04/21				Wednesday 05/05/21				Thursday 05/06/21				Friday 05/07/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	388	2,642	78%	\$5.15	369	2,591	76%	\$5.15	367	3,044	90%	\$6.95	397	3,155	93%	\$8.10	454	2,852	84%
1500 - 1600	\$5.50	490	3,048	90%	\$4.75	502	3,438	101%	\$7.25	496	2,817	83%	\$7.25	508	2,775	82%	\$7.65	536	2,908	86%
1600 - 1700	\$4.35	354	3,159	93%	\$5.00	339	2,474	73%	\$6.50	335	2,857	84%	\$6.80	343	3,006	88%	\$7.45	387	2,740	81%
1700 - 1800	\$4.80	335	2,665	78%	\$4.90	363	2,936	86%	\$5.40	393	3,001	88%	\$6.70	397	2,970	87%	\$6.55	461	2,861	84%
1800 - 1900	\$5.50	380	1,958	58%	\$3.95	430	2,617	77%	\$3.95	448	2,767	81%	\$4.35	509	2,767	81%	\$6.55	580	2,690	79%
1900 - 2000	\$3.85	282	1,183	35%	\$3.85	329	1,471	43%	\$3.85	338	1,543	45%	\$5.60	427	1,764	52%	\$6.05	524	1,955	58%

PM Time	Monday 05/10/21				Tuesday 05/11/21				Wednesday 05/12/21				Thursday 05/13/21				Friday 05/14/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	398	2,738	81%	\$5.15	359	2,629	77%	\$5.15	390	3,038	89%	\$6.95	433	3,202	94%	\$8.10	537	3,036	89%
1500 - 1600	\$5.50	478	2,960	87%	\$4.75	433	3,231	95%	\$7.25	507	2,946	87%	\$7.25	496	2,757	81%	\$7.65	559	2,974	87%
1600 - 1700	\$4.35	379	3,149	93%	\$5.00	317	2,657	78%	\$6.50	319	2,800	82%	\$6.80	338	2,799	82%	\$7.45	361	2,657	78%
1700 - 1800	\$4.80	356	2,702	79%	\$4.90	384	2,913	86%	\$5.40	417	3,041	89%	\$6.70	394	2,815	83%	\$6.55	438	2,830	83%
1800 - 1900	\$5.50	469	2,317	68%	\$3.95	445	2,674	79%	\$3.95	488	2,683	79%	\$4.35	546	2,934	86%	\$6.55	514	2,400	71%
1900 - 2000	\$3.85	360	1,354	40%	\$3.85	345	1,464	43%	\$3.85	389	1,641	48%	\$5.60	433	1,854	55%	\$6.05	498	1,975	58%

PM Time	Monday 05/17/21				Tuesday 05/18/21				Wednesday 05/19/21				Thursday 05/20/21				Friday 05/21/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	354	2,629	77%	\$5.15	397	2,698	79%	\$5.15	381	2,940	86%	\$6.95	435	3,227	95%	\$8.10	503	2,938	86%
1500 - 1600	\$5.50	469	3,038	89%	\$4.75	492	3,321	98%	\$7.25	463	2,714	80%	\$7.25	536	2,757	81%	\$7.65	524	2,814	83%
1600 - 1700	\$4.35	392	3,303	97%	\$5.00	301	2,552	75%	\$6.50	313	2,793	82%	\$6.80	322	2,822	83%	\$7.45	394	2,873	85%
1700 - 1800	\$4.80	367	2,585	76%	\$4.90	392	2,996	88%	\$5.40	409	3,009	89%	\$6.70	391	2,920	86%	\$6.55	405	2,864	84%
1800 - 1900	\$5.50	380	1,862	55%	\$3.95	431	2,491	73%	\$3.95	472	2,883	85%	\$4.35	505	2,766	81%	\$6.55	473	2,404	71%
1900 - 2000	\$3.85	318	1,192	35%	\$3.85	271	1,357	40%	\$3.85	375	1,569	46%	\$5.60	435	1,835	54%	\$6.05	518	1,980	58%

PM Time	Monday 05/24/21				Tuesday 05/25/21				Wednesday 05/26/21				Thursday 05/27/21				Friday 05/28/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	375	2,728	80%	\$5.15	418	2,732	80%	\$5.15	404	2,945	87%	\$6.95	482	3,311	97%	\$8.10	588	2,944	87%
1500 - 1600	\$5.50	503	2,998	88%	\$4.75	474	3,225	95%	\$7.25	480	2,756	81%	\$7.25	520	2,595	76%	\$7.65	602	2,832	83%
1600 - 1700	\$4.35	385	3,235	95%	\$5.00	324	2,558	75%	\$6.50	353	2,923	86%	\$6.80	335	2,766	81%	\$7.45	477	2,793	82%
1700 - 1800	\$4.80	311	2,649	78%	\$4.90	393	2,934	86%	\$5.40	439	3,059	90%	\$6.70	405	2,801	82%	\$6.55	468	2,585	76%
1800 - 1900	\$5.50	423	2,159	64%	\$3.95	459	2,706	80%	\$3.95	510	2,881	85%	\$4.35	545	2,900	85%	\$6.55	522	2,162	64%
1900 - 2000	\$3.85	355	1,344	40%	\$3.85	355	1,451	43%	\$3.85	385	1,672	49%	\$5.60	481	2,106	62%	\$6.05	522	1,853	55%

PM Time	Monday 05/31/21				Tuesday 06/01/21				Wednesday 06/02/21				Thursday 06/03/21				Friday 06/04/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$4.25	373	1,105	33%																
1500 - 1600	\$4.25	385	1,121	33%																
1600 - 1700	\$4.25	353	1,016	30%																
1700 - 1800	\$4.25	385	943	28%																
1800 - 1900	\$4.25	386	992	29%																
1900 - 2000	\$4.25	461	1,030	30%																



OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 05/03/21				Tuesday 05/04/21				Wednesday 05/05/21				Thursday 05/06/21				Friday 05/07/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	381	1,224	36%	\$3.05	403	1,263	37%	\$3.05	420	1,270	37%	\$3.05	402	1,255	37%	\$3.05	338	1,029	30%
0500 - 0600	\$4.95	558	2,465	73%	\$4.95	591	2,499	74%	\$4.95	582	2,570	76%	\$4.95	572	2,488	73%	\$4.70	512	2,234	66%
0600 - 0700	\$5.15	404	2,430	71%	\$5.15	422	2,537	75%	\$5.15	370	2,447	72%	\$5.15	426	2,458	72%	\$4.95	341	2,257	66%
0700 - 0800	\$5.65	394	2,413	71%	\$5.65	391	2,606	77%	\$5.65	400	2,530	74%	\$5.65	438	2,580	76%	\$5.50	416	2,346	69%
0800 - 0900	\$5.15	244	2,220	65%	\$5.15	218	2,279	67%	\$5.15	244	2,243	66%	\$5.15	247	2,334	69%	\$4.95	288	2,112	62%
0900 - 1000	\$4.10	196	1,860	55%	\$4.10	215	2,068	61%	\$4.10	231	2,031	60%	\$4.10	224	1,917	56%	\$4.10	253	1,651	49%

AM Time	Monday 05/10/21				Tuesday 05/11/21				Wednesday 05/12/21				Thursday 05/13/21				Friday 05/14/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	390	1,236	36%	\$3.05	396	1,270	37%	\$3.05	391	1,248	37%	\$3.05	399	1,192	35%	\$3.05	362	1,106	33%
0500 - 0600	\$4.95	575	2,457	72%	\$4.95	592	2,453	72%	\$4.95	602	2,435	72%	\$4.95	616	2,483	73%	\$4.70	485	2,203	65%
0600 - 0700	\$5.15	382	2,349	69%	\$5.15	381	2,476	73%	\$5.15	438	2,578	76%	\$5.15	421	2,425	71%	\$4.95	356	2,204	65%
0700 - 0800	\$5.65	419	2,487	73%	\$5.65	424	2,531	74%	\$5.65	396	2,540	75%	\$5.65	397	2,494	73%	\$5.50	380	2,142	63%
0800 - 0900	\$5.15	265	2,121	62%	\$5.15	263	2,207	65%	\$5.15	284	2,313	68%	\$5.15	262	2,277	67%	\$4.95	272	1,982	58%
0900 - 1000	\$4.10	218	1,682	49%	\$4.10	168	1,769	52%	\$4.10	194	1,765	52%	\$4.10	225	1,972	58%	\$4.10	222	1,577	46%

AM Time	Monday 05/17/21				Tuesday 05/18/21				Wednesday 05/19/21				Thursday 05/20/21				Friday 05/21/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	398	1,237	36%	\$3.05	428	1,299	38%	\$3.05	434	1,280	38%	\$3.05	399	1,223	36%	\$3.05	354	1,052	31%
0500 - 0600	\$4.95	560	2,410	71%	\$4.95	593	2,445	72%	\$4.95	581	2,434	72%	\$4.95	581	2,435	72%	\$4.70	466	2,192	64%
0600 - 0700	\$5.15	404	2,453	72%	\$5.15	414	2,520	74%	\$5.15	394	2,472	73%	\$5.15	411	2,423	71%	\$4.95	376	2,297	68%
0700 - 0800	\$5.65	389	2,439	72%	\$5.65	450	2,513	74%	\$5.65	387	2,461	72%	\$5.65	413	2,462	72%	\$5.50	400	2,223	65%
0800 - 0900	\$5.15	260	2,120	62%	\$5.15	282	2,231	66%	\$5.15	261	2,213	65%	\$5.15	254	2,163	64%	\$4.95	264	2,064	61%
0900 - 1000	\$4.10	208	1,614	47%	\$4.10	209	1,976	58%	\$4.10	199	1,753	52%	\$4.10	204	1,782	52%	\$4.10	259	1,699	50%

AM Time	Monday 05/24/21				Tuesday 05/25/21				Wednesday 05/26/21				Thursday 05/27/21				Friday 05/28/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	384	1,182	35%	\$3.05	412	1,280	38%	\$3.05	396	1,263	37%	\$3.05	394	1,200	35%	\$3.05	319	1,000	29%
0500 - 0600	\$4.95	532	2,506	74%	\$4.95	547	2,591	76%	\$4.95	581	2,549	75%	\$4.95	574	2,468	73%	\$4.70	452	2,060	61%
0600 - 0700	\$5.15	387	2,481	73%	\$5.15	434	2,673	79%	\$5.15	417	2,612	77%	\$5.15	438	2,463	72%	\$4.95	347	2,085	61%
0700 - 0800	\$5.65	425	2,564	75%	\$5.65	418	2,599	76%	\$5.65	422	2,619	77%	\$5.65	452	2,574	76%	\$5.50	400	2,201	65%
0800 - 0900	\$5.15	266	2,407	71%	\$5.15	285	2,232	66%	\$5.15	304	2,501	74%	\$5.15	280	2,190	64%	\$4.95	266	1,797	53%
0900 - 1000	\$4.10	265	1,845	54%	\$4.10	274	2,182	64%	\$4.10	292	2,311	68%	\$4.10	264	2,035	60%	\$4.10	255	1,627	48%

AM Time	Monday 05/31/21				Tuesday 06/01/21				Wednesday 06/02/21				Thursday 06/03/21				Friday 06/04/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$1.70	54	114	3%																
0500 - 0600	\$1.70	68	197	6%																
0600 - 0700	\$1.70	64	257	8%																
0700 - 0800	\$1.70	117	347	10%																
0800 - 0900	\$2.50	212	689	20%																
0900 - 1000	\$3.60	365	1,091	32%																



OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 111 calls during the month of May. Of those calls, 83 were to assist disabled vehicles and 16 calls to remove debris. The CAS provided assistance to 12 accidents in the Express Lanes with two of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Back-Office System (BOS) Development Update

In February, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, the OCTA Board of Directors approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA entered into an agreement with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. Caltrans advertised the project in March 2021, and the project was awarded in May. The contract is expected to be executed in June with notice to proceed to occur in July. Upon completion of the infrastructure project, Kapsch TrafficCom USA, Inc., the toll lanes system integrator for the 91 Express Lanes, will install new Electronic Toll and Traffic Management system equipment onto the new gantries.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 5/31/2021		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 40,506,218.86	\$ 29,848,395.00	\$ 10,657,823.86	35.7
Fee Revenue	4,973,283.39	1,938,673.00	3,034,610.39	156.5
Total operating revenues	45,479,502.25	31,787,068.00	13,692,434.25	43.1
Operating expenses:				
Contracted Services	6,168,336.14	6,597,360.00	429,023.86	6.5
Administrative Fee	2,746,865.00	2,861,606.00	114,741.00	4.0
Other Professional Services	1,032,278.79	2,950,514.00	1,918,235.21	65.0
Credit Card Processing Fees	964,469.89	836,280.00	(128,189.89)	(15.3)
Toll Road Account Servicing	574,808.34	541,500.00	(33,308.34)	(6.2)
Other Insurance Expense	405,715.40	804,075.00	398,359.60	49.5
Toll Road Maintenance Supply Repairs	139,909.31	2,178,480.00	2,038,570.69	93.6
Patrol Services	723,131.25	967,093.00	243,961.75	25.2
Building Equipment Repairs and Maint	719,192.99	1,145,779.00	426,586.01	37.2
6C Transponders	-	187,500.00	187,500.00	100.0
Other Services ⁽⁵⁾	(982,530.32)	48,885.00	1,031,415.32	2,109.9
Utilities	41,630.90	105,380.00	63,749.10	60.5
Office Expense	9,966.48	84,717.00	74,750.52	88.2
Bad Debt Expense	142,788.65	-	(142,788.65)	N/A
Miscellaneous ⁽²⁾	42,438.44	126,546.00	84,107.56	66.5
Leases	431,341.67	444,400.00	13,058.33	2.9
Total operating expenses	13,160,342.93	19,880,115.00	6,719,772.07	33.8
Depreciation and Amortization ⁽³⁾	3,945,884.07	-	(3,945,884.07)	N/A
Operating income (loss)	28,373,275.25	11,906,953.00	16,466,322.25	138.3
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	421,751.62	937,500.00	(515,748.38)	(55.0)
Interest Income	3,922,322.03	1,348,864.00	2,573,458.03	190.8
Interest Expense	(3,926,974.71)	(4,032,369.00)	105,394.29	2.6
Other	11,462.08	-	11,462.08	N/A
Total nonoperating revenues (expenses)	428,561.02	(1,746,005.00)	2,174,566.02	124.5
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(10,858,899.77)	(35,846,100.00)	24,987,200.23	69.7
Net income (loss)	\$ 17,942,936.50	\$ (25,685,152.00)	\$ 43,628,088.50	(169.9)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

Capital Asset Activity

During the eleven months ending May 31, 2021, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza, \$810,223 for the BOS replacement project, and \$2,491,662 for payment of 6C implementation costs for the Electronic Toll and Traffic Management system.



OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for May 2021 was 1,357,183. This represents a daily average of 43,780 vehicles. This is a 106.3 percent increase in total traffic volume from the same period last year, which totaled 657,795 and was the third month of the COVID-19 stay-at-home order. Potential toll revenue for May was \$4,371,441, which represents an increase of 132 percent from the prior year's total of \$1,884,440. Carpool percentage for May was 21.1 percent as compared to the previous year's rate of 22.1 percent. As compared to May 2019, traffic volume increased by 0.1 percent while revenue decreased by 18.5 percent. Traffic volumes are returning to pre-COVID-19 levels as Southern California counties enter into less restrictive tiers of the State's Blueprint for a Safer Economy plan in May.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of May 2021.

Current Month-to-Date as of May 31, 2021

Trips	MAY-21 MTD Actual	Stantec MTD Projected	# Variance	% Variance	MAY-20 MTD Actual	Yr 21-to-Yr 20 % Variance	May-19 MTD Actual	Yr 21-to-Yr 19 % Variance
Full Toll Lanes	1,070,406	1,087,829	(17,423)	(1.6%)	512,594	108.8%	1,008,723	6.1%
3+ Lanes	286,777	358,886	(72,109)	(20.1%)	145,201	97.5%	347,560	(17.5%)
Total Gross Trips	1,357,183	1,446,714	(89,531)	(6.2%)	657,795	106.3%	1,356,283	0.1%
Revenue								
Full Toll Lanes	\$4,328,328	\$4,819,143	(\$490,815)	(10.2%)	\$1,860,290	132.7%	\$5,313,798	(18.5%)
3+ Lanes	\$43,113	\$0	\$43,113		\$24,150	78.5%	\$46,697	(7.7%)
Total Gross Revenue	\$4,371,441	\$4,819,143	(\$447,702)	(9.3%)	\$1,884,440	132.0%	\$5,360,495	(18.5%)
Average Revenue per Trip								
Average Full Toll Lanes	\$4.04	\$4.43	(\$0.39)	(8.8%)	\$3.63	11.3%	\$5.27	(23.3%)
Average 3+ Lanes	\$0.15	\$0.00	\$0.15		\$0.17	(11.8%)	\$0.13	15.4%
Average Gross Revenue	\$3.22	\$3.33	(\$0.11)	(3.3%)	\$2.86	12.6%	\$3.95	(18.5%)



The 2021 fiscal year-to-date traffic volume decreased by 5.2 percent and potential toll revenue decreased by 24 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.37.

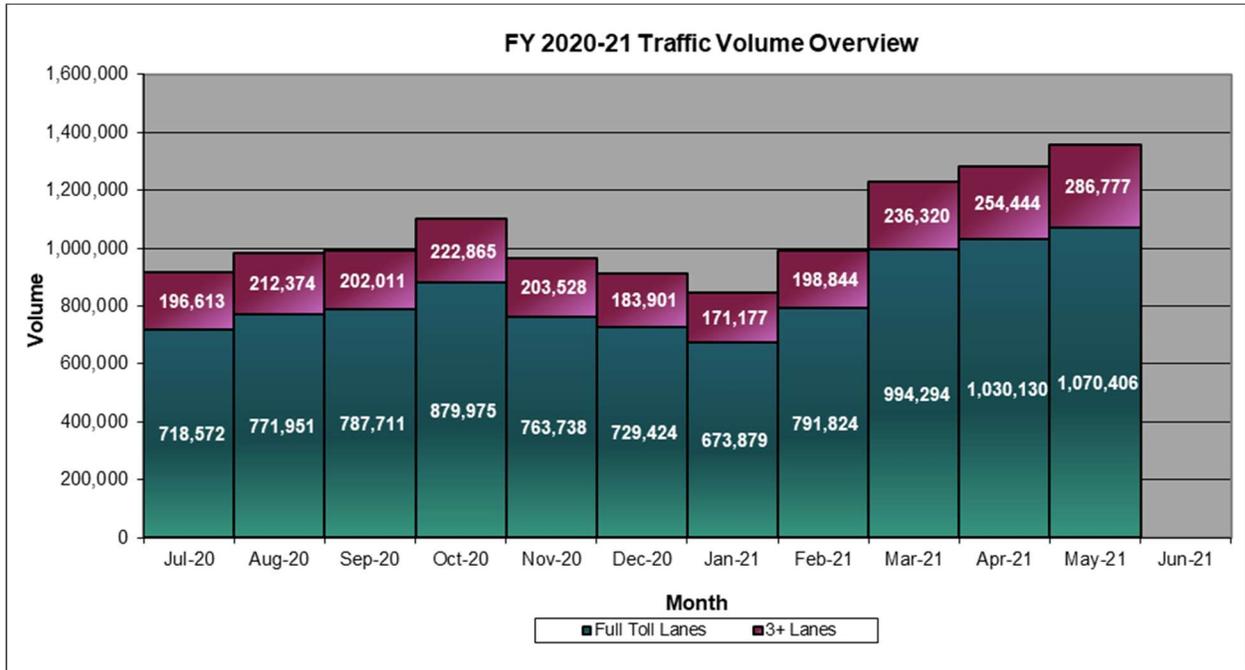
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through May 2021.

FY 2020-21 Year-to-Date as of May 31, 2021

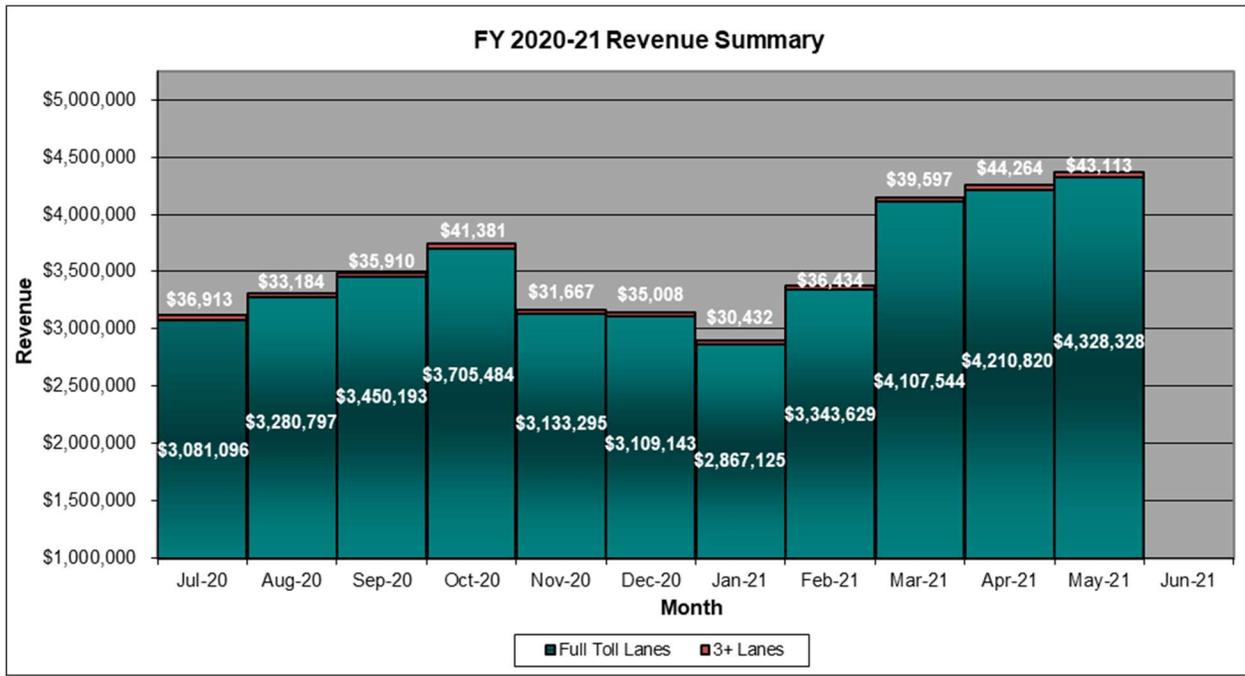
	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	9,211,904	11,153,300	(1,941,396)	(17.4%)	9,342,545	(1.4%)
3+ Lanes	2,368,854	3,629,714	(1,260,860)	(34.7%)	2,874,648	(17.6%)
Total Gross Trips	11,580,758	14,783,014	(3,202,256)	(21.7%)	12,217,193	(5.2%)
Revenue						
Full Toll Lanes	\$38,617,453	\$48,110,571	(\$9,493,118)	(19.7%)	\$51,003,714	(24.3%)
3+ Lanes	\$407,902	\$0	\$407,902		\$346,167	17.8%
Total Gross Revenue	\$39,025,355	\$48,110,571	(\$9,085,216)	(18.9%)	\$51,349,881	(24.0%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.19	\$4.31	(\$0.12)	(2.8%)	\$5.46	(23.3%)
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.12	41.7%
Average Gross Revenue	\$3.37	\$3.25	\$0.12	3.7%	\$4.20	(19.8%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In May, several peak period toll rates were adjusted in response to traffic volumes. A plan is in place to monitor traffic volumes and adjust toll rates as traffic returns to pre-COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 05/03/21					Tuesday 05/04/21					Wednesday 05/05/21					Thursday 05/06/21					Friday 05/07/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	165	961	1,126	D	\$5.30	173	1019	1,192	D	\$8.95	179	1077	1,256	E	\$10.95	185	1,120	1,305	F	\$24.95	272	1,125	1,397	F
1500 - 1600	\$8.95	221	1041	1,262	E	\$10.95	216	1017	1,233	E	\$13.95	199	940	1,139	D	\$16.95	241	1,036	1,277	E	\$24.95	266	953	1,219	E
1600 - 1700	\$6.95	137	988	1,125	D	\$6.95	168	956	1,124	D	\$6.95	199	996	1,195	D	\$8.95	173	1,056	1,229	E	\$14.95	240	1,069	1,309	F
1700 - 1800	\$5.30	160	974	1,134	D	\$5.30	168	1053	1,221	E	\$5.30	193	1017	1,210	E	\$5.30	191	1,056	1,247	E	\$7.95	273	1,035	1,308	F
1800 - 1900	\$4.20	183	754	937	C	\$4.20	233	902	1,135	D	\$5.30	225	994	1,219	E	\$5.30	263	989	1,252	E	\$5.30	304	969	1,273	E
1900 - 2000	\$2.25	115	414	529	B	\$2.25	142	519	661	B	\$2.25	163	540	703	B	\$2.25	195	685	880	C	\$2.25	225	750	975	C

PM Time	Monday 05/10/21					Tuesday 05/11/21					Wednesday 05/12/21					Thursday 05/13/21					Friday 05/14/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	174	1057	1,231	E	\$5.30	160	1078	1,238	E	\$8.95	181	1090	1,271	E	\$10.95	210	1,124	1,334	F	\$24.95	310	1,022	1,332	F
1500 - 1600	\$8.95	217	951	1,168	D	\$10.95	202	978	1,180	D	\$13.95	233	970	1,203	E	\$16.95	252	995	1,247	E	\$24.95	256	866	1,122	D
1600 - 1700	\$6.95	193	1026	1,219	E	\$6.95	201	1036	1,237	E	\$6.95	172	1130	1,302	F	\$8.95	180	1,056	1,236	E	\$14.95	259	1,073	1,332	F
1700 - 1800	\$5.30	174	1047	1,221	E	\$5.30	169	1024	1,193	D	\$5.30	202	1061	1,263	E	\$5.30	174	1,052	1,226	E	\$7.95	221	1,028	1,249	E
1800 - 1900	\$4.20	207	866	1,073	D	\$4.20	233	957	1,190	D	\$5.30	230	944	1,174	D	\$5.30	225	954	1,179	D	\$5.30	265	1,021	1,286	E
1900 - 2000	\$2.25	159	532	691	B	\$2.25	159	542	701	B	\$2.25	176	574	750	B	\$2.25	217	784	1,001	D	\$2.25	243	775	1,018	D

PM Time	Monday 05/17/21					Tuesday 05/18/21					Wednesday 05/19/21					Thursday 05/20/21					Friday 05/21/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	159	1002	1,161	D	\$5.30	171	1132	1,303	F	\$8.95	154	1048	1,202	E	\$10.95	205	1,057	1,262	E	\$24.95	325	1,062	1,387	F
1500 - 1600	\$8.95	213	925	1,138	D	\$10.95	218	939	1,157	D	\$13.95	191	1070	1,261	E	\$16.95	215	1,002	1,217	E	\$24.95	285	973	1,258	E
1600 - 1700	\$6.95	196	945	1,141	D	\$6.95	157	1032	1,189	D	\$6.95	188	1042	1,230	E	\$8.95	206	987	1,193	D	\$14.95	243	976	1,219	E
1700 - 1800	\$5.30	170	1058	1,228	E	\$5.30	167	1010	1,177	D	\$5.30	193	1064	1,257	E	\$5.30	153	1,086	1,239	E	\$7.95	280	1,067	1,347	F
1800 - 1900	\$4.20	193	666	859	C	\$4.20	218	875	1,093	D	\$5.30	225	985	1,210	E	\$5.30	241	959	1,200	D	\$5.30	268	977	1,245	E
1900 - 2000	\$2.25	148	372	520	B	\$2.25	143	498	641	B	\$2.25	175	603	778	B	\$2.25	181	764	945	C	\$2.25	239	787	1,026	D

PM Time	Monday 05/24/21					Tuesday 05/25/21					Wednesday 05/26/21					Thursday 05/27/21					Friday 05/28/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	180	977	1,157	D	\$5.30	183	1102	1,285	E	\$8.95	201	1055	1,256	E	\$10.95	270	1,317	1,587	F	\$24.95	396	1,010	1,406	F
1500 - 1600	\$8.95	210	1029	1,239	E	\$10.95	199	943	1,142	D	\$13.95	203	1004	1,207	E	\$16.95	244	988	1,232	E	\$24.95	313	783	1,096	D
1600 - 1700	\$6.95	173	1062	1,235	E	\$6.95	194	990	1,184	D	\$6.95	202	1086	1,288	E	\$8.95	212	1,008	1,220	E	\$14.95	363	927	1,290	E
1700 - 1800	\$5.30	143	966	1,109	D	\$5.30	179	952	1,131	D	\$5.30	223	1065	1,288	E	\$5.30	215	996	1,211	E	\$7.95	319	994	1,313	F
1800 - 1900	\$4.20	229	837	1,066	D	\$4.20	210	978	1,188	D	\$5.30	257	1003	1,260	E	\$5.30	248	1,045	1,293	E	\$5.30	277	820	1,097	D
1900 - 2000	\$2.25	158	477	635	B	\$2.25	173	525	698	B	\$2.25	188	650	838	C	\$2.25	261	871	1,132	D	\$2.25	267	670	937	C

PM Time	Monday 05/31/21					Tuesday 06/01/21					Wednesday 06/02/21					Thursday 06/03/21					Friday 06/04/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.25	166	372	538	B																				
1500 - 1600	\$2.25	161	387	548	B																				
1600 - 1700	\$2.25	168	291	459	B																				
1700 - 1800	\$2.25	154	273	427	B																				
1800 - 1900	\$2.25	186	290	476	B																				
1900 - 2000	\$2.25	227	263	490	B																				



Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 05/03/21					Tuesday 05/04/21					Wednesday 05/05/21					Thursday 05/06/21					Friday 05/07/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	122	679	801	C	\$5.30	127	784	911	C	\$5.30	115	812	927	C	\$5.30	103	762	865	C	\$5.30	141	729	870	C
1500 - 1600	\$5.30	149	742	891	C	\$5.30	121	788	909	C	\$5.30	108	789	897	C	\$5.30	108	667	775	B	\$5.30	146	704	850	C
1600 - 1700	\$2.95	90	671	761	B	\$5.30	100	637	737	B	\$5.30	108	774	882	C	\$5.30	94	769	863	C	\$2.95	123	685	808	C
1700 - 1800	\$2.95	92	707	799	B	\$2.95	82	713	795	B	\$2.95	91	783	874	C	\$5.30	120	756	876	C	\$2.95	139	643	782	B
1800 - 1900	\$2.95	91	546	637	B	\$2.95	119	636	755	B	\$2.95	119	820	939	C	\$2.95	128	762	890	C	\$2.95	137	642	779	B
1900 - 2000	\$1.95	64	308	372	A	\$1.95	70	367	437	B	\$2.95	92	487	579	B	\$2.95	130	510	640	B	\$2.95	156	507	663	B

PM Time	Monday 05/10/21					Tuesday 05/11/21					Wednesday 05/12/21					Thursday 05/13/21					Friday 05/14/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	125	691	816	C	\$5.30	100	740	840	C	\$5.30	115	747	862	C	\$5.30	123	781	904	C	\$5.30	147	636	783	B
1500 - 1600	\$5.30	123	715	838	C	\$5.30	131	711	842	C	\$5.30	134	778	912	C	\$5.30	128	852	980	C	\$5.30	89	436	525	B
1600 - 1700	\$2.95	89	653	742	B	\$5.30	91	676	767	B	\$5.30	89	592	681	B	\$5.30	90	667	757	B	\$2.95	128	711	839	C
1700 - 1800	\$2.95	85	674	759	B	\$2.95	96	720	816	C	\$2.95	87	738	825	C	\$5.30	92	724	816	C	\$2.95	111	676	787	B
1800 - 1900	\$2.95	109	615	724	B	\$2.95	113	666	779	B	\$2.95	124	735	859	C	\$2.95	128	753	881	C	\$2.95	129	568	697	B
1900 - 2000	\$1.95	100	342	442	B	\$1.95	93	421	514	B	\$2.95	97	419	516	B	\$2.95	102	515	617	B	\$2.95	147	456	603	B

PM Time	Monday 05/17/21					Tuesday 05/18/21					Wednesday 05/19/21					Thursday 05/20/21					Friday 05/21/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	109	654	763	B	\$5.30	105	785	890	C	\$5.30	111	755	866	C	\$5.30	120	842	962	C	\$5.30	152	668	820	C
1500 - 1600	\$5.30	122	683	805	C	\$5.30	115	733	848	C	\$5.30	86	701	787	B	\$5.30	113	728	841	C	\$5.30	128	634	762	B
1600 - 1700	\$2.95	83	713	796	B	\$5.30	95	640	735	B	\$5.30	87	671	758	B	\$5.30	98	694	792	B	\$2.95	139	680	819	C
1700 - 1800	\$2.95	104	708	812	C	\$2.95	98	722	820	C	\$2.95	92	719	811	C	\$5.30	96	668	764	B	\$2.95	141	736	877	C
1800 - 1900	\$2.95	101	480	581	B	\$2.95	116	604	720	B	\$2.95	118	693	811	C	\$2.95	156	720	876	C	\$2.95	130	626	756	B
1900 - 2000	\$1.95	86	301	387	A	\$1.95	85	409	494	B	\$2.95	123	476	599	B	\$2.95	111	493	604	B	\$2.95	134	494	628	B

PM Time	Monday 05/24/21					Tuesday 05/25/21					Wednesday 05/26/21					Thursday 05/27/21					Friday 05/28/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	105	720	825	C	\$5.30	81	790	871	C	\$5.30	108	747	855	C	\$5.30	125	785	910	C	\$5.30	159	559	718	B
1500 - 1600	\$5.30	104	702	806	C	\$5.30	112	749	861	C	\$5.30	99	715	814	C	\$5.30	117	726	843	C	\$5.30	151	521	672	B
1600 - 1700	\$2.95	95	722	817	C	\$5.30	91	672	763	B	\$5.30	98	661	759	B	\$5.30	115	658	773	B	\$2.95	152	542	694	B
1700 - 1800	\$2.95	85	693	778	B	\$2.95	84	685	769	B	\$2.95	128	688	816	C	\$5.30	91	688	779	B	\$2.95	156	553	709	B
1800 - 1900	\$2.95	118	614	732	B	\$2.95	120	730	850	C	\$2.95	126	692	818	C	\$2.95	106	735	841	C	\$2.95	114	481	595	B
1900 - 2000	\$1.95	75	350	425	B	\$1.95	77	401	478	B	\$2.95	124	501	625	B	\$2.95	121	603	724	B	\$2.95	118	452	570	B

PM Time	Monday 05/31/21					Tuesday 06/01/21					Wednesday 06/02/21					Thursday 06/03/21					Friday 06/04/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$1.95	120	252	372	A																				
1500 - 1600	\$1.95	111	230	341	A																				
1600 - 1700	\$1.95	92	207	299	A																				
1700 - 1800	\$1.95	119	182	301	A																				
1800 - 1900	\$1.95	124	209	333	A																				
1900 - 2000	\$1.95	123	171	294	A																				



RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 05/03/21					Tuesday 05/04/21					Wednesday 05/05/21					Thursday 05/06/21					Friday 05/07/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	171	459	630	B	\$5.30	194	455	649	B	\$5.30	201	465	666	B	\$5.30	195	460	655	B	\$2.25	168	349	517	B
0500 - 0600	\$9.95	316	1234	1,550	F	\$9.95	306	1257	1,563	F	\$9.95	298	1282	1,580	F	\$9.95	283	1,274	1,557	F	\$6.95	243	1,255	1,498	F
0600 - 0700	\$11.95	233	1231	1,464	F	\$12.95	219	1361	1,580	F	\$12.95	205	1262	1,467	F	\$11.95	235	1,257	1,492	F	\$6.95	173	1,130	1,303	E
0700 - 0800	\$8.95	233	1393	1,626	F	\$8.95	235	1645	1,880	F	\$8.95	244	1565	1,809	F	\$7.95	266	1,630	1,896	F	\$5.30	218	1,415	1,633	F
0800 - 0900	\$5.30	144	1325	1,469	F	\$5.30	135	1477	1,612	F	\$5.30	143	1344	1,487	F	\$5.30	150	1,384	1,534	F	\$2.25	169	1,079	1,248	E
0900 - 1000	\$5.30	99	836	935	C	\$5.30	124	1036	1,160	D	\$5.30	120	937	1,057	D	\$5.30	128	919	1,047	D	\$2.25	140	735	875	C

AM Time	Monday 05/10/21					Tuesday 05/11/21					Wednesday 05/12/21					Thursday 05/13/21					Friday 05/14/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	181	413	594	B	\$5.30	204	428	632	B	\$5.30	204	428	632	B	\$5.30	204	387	591	B	\$2.25	180	374	554	B
0500 - 0600	\$9.95	313	1137	1,450	F	\$9.95	287	1247	1,534	F	\$9.95	287	1247	1,534	F	\$9.95	326	1,058	1,384	F	\$6.95	264	1,094	1,358	F
0600 - 0700	\$11.95	230	1187	1,417	F	\$12.95	225	1259	1,484	F	\$12.95	225	1259	1,484	F	\$11.95	225	1,166	1,391	F	\$6.95	191	1,135	1,326	E
0700 - 0800	\$8.95	270	1512	1,782	F	\$8.95	241	1575	1,816	F	\$8.95	241	1575	1,816	F	\$7.95	258	1,429	1,687	F	\$5.30	247	1,255	1,502	F
0800 - 0900	\$5.30	183	1245	1,428	F	\$5.30	189	1381	1,570	F	\$5.30	189	1381	1,570	F	\$5.30	165	1,211	1,376	F	\$2.25	145	1,022	1,167	D
0900 - 1000	\$5.30	104	791	895	C	\$5.30	102	854	956	C	\$5.30	102	854	956	C	\$5.30	129	1,038	1,167	D	\$2.25	125	703	828	C

AM Time	Monday 05/17/21					Tuesday 05/18/21					Wednesday 05/19/21					Thursday 05/20/21					Friday 05/21/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	186	428	614	B	\$5.30	215	471	686	B	\$5.30	217	423	640	B	\$5.30	200	455	655	B	\$2.25	168	405	573	B
0500 - 0600	\$9.95	348	1173	1,521	F	\$9.95	344	1256	1,600	F	\$9.95	340	1183	1,523	F	\$9.95	286	1,184	1,470	F	\$6.95	227	1,120	1,347	E
0600 - 0700	\$11.95	245	1254	1,499	F	\$12.95	224	1279	1,503	F	\$12.95	234	1332	1,566	F	\$11.95	198	1,252	1,450	F	\$6.95	199	1,131	1,330	E
0700 - 0800	\$8.95	262	1478	1,740	F	\$8.95	294	1487	1,781	F	\$8.95	274	1576	1,850	F	\$7.95	229	1,581	1,810	F	\$5.30	227	1,242	1,469	F
0800 - 0900	\$5.30	181	1284	1,465	F	\$5.30	165	1338	1,503	F	\$5.30	160	1222	1,382	F	\$5.30	136	1,294	1,430	F	\$2.25	154	1,105	1,259	E
0900 - 1000	\$5.30	100	799	899	C	\$5.30	124	882	1,006	D	\$5.30	117	866	983	C	\$5.30	119	798	917	C	\$2.25	131	794	925	C

AM Time	Monday 05/24/21					Tuesday 05/25/21					Wednesday 05/26/21					Thursday 05/27/21					Friday 05/28/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	176	422	598	B	\$5.30	203	417	620	B	\$5.30	173	419	592	B	\$5.30	173	378	551	B	\$2.25	135	419	554	B
0500 - 0600	\$9.95	298	1245	1,543	F	\$9.95	289	1300	1,589	F	\$9.95	305	1082	1,387	F	\$9.95	328	1,086	1,414	F	\$6.95	225	1,045	1,270	E
0600 - 0700	\$11.95	212	1267	1,479	F	\$12.95	208	1342	1,550	F	\$12.95	239	1257	1,496	F	\$11.95	246	1,133	1,379	F	\$6.95	182	1,125	1,307	E
0700 - 0800	\$8.95	286	1617	1,903	F	\$8.95	259	1550	1,809	F	\$8.95	270	1477	1,747	F	\$7.95	275	1,496	1,771	F	\$5.30	226	1,263	1,489	F
0800 - 0900	\$5.30	177	1331	1,508	F	\$5.30	193	1553	1,746	F	\$5.30	157	1321	1,478	F	\$5.30	165	1,287	1,452	F	\$2.25	146	1,008	1,154	D
0900 - 1000	\$5.30	136	808	944	C	\$5.30	193	1184	1,377	F	\$5.30	151	1150	1,301	E	\$5.30	151	982	1,133	D	\$2.25	161	705	866	C

AM Time	Monday 05/31/21					Tuesday 06/01/21					Wednesday 06/02/21					Thursday 06/03/21					Friday 06/04/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$1.55	13	33	46	A																				
0500 - 0600	\$1.55	28	68	96	A																				
0600 - 0700	\$1.55	40	115	155	A																				
0700 - 0800	\$1.55	65	132	197	A																				
0800 - 0900	\$1.55	124	317	441	B																				
0900 - 1000	\$2.25	256	532	788	B																				



Westbound AM Peak - I-15 North to County Line

AM Time	Monday 05/03/21					Tuesday 05/04/21					Wednesday 05/05/21					Thursday 05/06/21					Friday 05/07/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	111	331	442	B	\$2.95	110	343	453	B	\$2.95	114	366	480	B	\$2.95	105	345	450	B	\$2.95	119	310	429	B
0500 - 0600	\$6.85	161	816	977	C	\$6.85	160	797	957	C	\$6.85	143	846	989	C	\$6.85	136	884	1,020	D	\$5.30	134	683	817	C
0600 - 0700	\$6.85	149	969	1,118	D	\$6.85	133	1010	1,143	D	\$6.85	116	1041	1,157	D	\$6.85	147	969	1,116	D	\$5.30	105	932	1,037	D
0700 - 0800	\$6.85	128	982	1,110	D	\$6.85	114	971	1,085	D	\$6.85	114	970	1,084	D	\$6.85	134	1,033	1,167	D	\$2.95	118	861	979	C
0800 - 0900	\$2.95	65	750	815	C	\$2.95	52	793	845	C	\$2.95	55	848	903	C	\$2.95	74	869	943	C	\$2.95	84	719	803	C
0900 - 1000	\$2.95	61	543	604	B	\$2.95	53	620	673	B	\$2.95	65	610	675	B	\$2.95	60	598	658	B	\$2.95	76	518	594	B

AM Time	Monday 05/10/21					Tuesday 05/11/21					Wednesday 05/12/21					Thursday 05/13/21					Friday 05/14/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	126	378	504	B	\$2.95	107	340	447	B	\$2.95	107	340	447	B	\$2.95	123	377	500	B	\$2.95	129	349	478	B
0500 - 0600	\$6.85	162	881	1,043	D	\$6.85	154	756	910	C	\$6.85	154	756	910	C	\$6.85	199	925	1,124	D	\$5.30	109	733	842	C
0600 - 0700	\$6.85	137	918	1,055	D	\$6.85	128	983	1,111	D	\$6.85	128	983	1,111	D	\$6.85	157	1,040	1,197	D	\$5.30	108	832	940	C
0700 - 0800	\$6.85	130	925	1,055	D	\$6.85	123	1039	1,162	D	\$6.85	123	1039	1,162	D	\$6.85	133	1,017	1,150	D	\$2.95	120	784	904	C
0800 - 0900	\$2.95	78	728	806	C	\$2.95	86	826	912	C	\$2.95	86	826	912	C	\$2.95	91	937	1,028	D	\$2.95	64	675	739	B
0900 - 1000	\$2.95	70	643	713	B	\$2.95	63	462	525	B	\$2.95	63	462	525	B	\$2.95	100	744	844	C	\$2.95	78	538	616	B

AM Time	Monday 05/17/21					Tuesday 05/18/21					Wednesday 05/19/21					Thursday 05/20/21					Friday 05/21/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	116	351	467	B	\$2.95	121	331	452	B	\$2.95	119	343	462	B	\$2.95	100	357	457	B	\$2.95	81	329	410	B
0500 - 0600	\$6.85	166	788	954	C	\$6.85	155	772	927	C	\$6.85	149	814	963	C	\$6.85	147	860	1,007	D	\$5.30	106	749	855	C
0600 - 0700	\$6.85	148	952	1,100	D	\$6.85	141	1,050	1,191	D	\$6.85	146	957	1,103	D	\$6.85	127	1,016	1,143	D	\$5.30	122	882	1,004	D
0700 - 0800	\$6.85	128	1,012	1,140	D	\$6.85	140	1,043	1,183	D	\$6.85	129	945	1,074	D	\$6.85	129	950	1,079	D	\$2.95	130	811	941	C
0800 - 0900	\$2.95	76	769	845	C	\$2.95	85	824	909	C	\$2.95	85	836	921	C	\$2.95	78	828	906	C	\$2.95	70	750	820	C
0900 - 1000	\$2.95	60	534	594	B	\$2.95	72	592	664	B	\$2.95	64	606	670	B	\$2.95	72	584	656	B	\$2.95	81	535	616	B

AM Time	Monday 05/24/21					Tuesday 05/25/21					Wednesday 05/26/21					Thursday 05/27/21					Friday 05/28/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	127	358	485	B	\$2.95	135	355	490	B	\$2.95	97	429	526	B	\$2.95	114	362	476	B	\$2.95	68	313	381	A
0500 - 0600	\$6.85	129	869	998	C	\$6.85	136	869	1,005	D	\$6.85	147	953	1,100	D	\$6.85	159	907	1,066	D	\$5.30	110	686	796	B
0600 - 0700	\$6.85	136	974	1,110	D	\$6.85	139	1043	1,182	D	\$6.85	149	1143	1,292	E	\$6.85	167	1,112	1,279	E	\$5.30	98	771	869	C
0700 - 0800	\$6.85	112	983	1,095	D	\$6.85	118	1115	1,233	E	\$6.85	146	1128	1,274	E	\$6.85	144	1,104	1,248	E	\$2.95	97	783	880	C
0800 - 0900	\$2.95	73	895	968	C	\$2.95	89	850	939	C	\$2.95	107	1068	1,175	D	\$2.95	70	898	968	C	\$2.95	68	639	707	B
0900 - 1000	\$2.95	91	548	639	B	\$2.95	66	587	653	B	\$2.95	81	745	826	C	\$2.95	79	623	702	B	\$2.95	72	440	512	B

AM Time	Monday 05/31/21					Tuesday 06/01/21					Wednesday 06/02/21					Thursday 06/03/21					Friday 06/04/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$1.95	24	15	39	A																				
0500 - 0600	\$1.95	24	50	74	A																				
0600 - 0700	\$1.95	20	72	92	A																				
0700 - 0800	\$1.95	32	93	125	A																				
0800 - 0900	\$1.95	52	171	223	A																				
0900 - 1000	\$1.95	79	220	299	A																				



RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 79 calls during the month of May. Of those calls, 62 were to assist disabled vehicles, five calls to remove debris, and 12 were in response to accidents in the Express Lanes.

91 Express Lanes BOS Development Update

In February, CUSA notified OCTA and RCTC of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, RCTC approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 5/31/2021		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 35,754,377.76	\$ 23,608,200.00	\$ 12,146,177.76	51.4
Fee Revenue	5,779,337.17	2,246,291.67	3,533,045.50	157.3
Total operating revenues	41,533,714.93	25,854,491.67	15,679,223.26	60.6
Operating expenses:				
Salaries and Benefits	517,655.71	619,208.33	101,552.62	16.4
Legal Services	104,672.23	320,833.33	216,161.10	67.4
Advisory Services	57,833.86	68,750.00	10,916.14	15.9
Audit and Accounting Fees	31,550.00	33,000.00	1,450.00	4.4
Service Fees	1,541.32	18,333.33	16,792.01	91.6
Other Professional Services	513,038.13	2,402,583.33	1,889,545.20	78.6
Lease Expense	244,558.62	449,350.00	204,791.38	45.6
Operations	1,612,101.03	2,738,083.33	1,125,982.30	41.1
Utilities	20,289.44	74,800.00	54,510.56	72.9
Supplies and Materials	4,740.22	27,500.00	22,759.78	82.8
Membership and Subscription Fees	28,281.50	27,500.00	(781.50)	(2.8)
Office Equipment & Furniture (Non-Capital)	4,706.87	13,750.00	9,043.13	65.8
Maintenance/Repairs	113,994.53	334,675.00	220,680.47	65.9
Training Seminars and Conferences	(720.00)	2,108.33	2,828.33	134.2
Transportation Expenses	-	3,666.67	3,666.67	100.0
Lodging	-	3,208.33	3,208.33	100.0
Meals	-	458.33	458.33	100.0
Other Staff Expenses	-	458.33	458.33	100.0
Advertising	4,611.25	252,083.33	247,472.08	98.2
Program Management	68,486.59	152,258.33	83,771.74	55.0
Program Operations	7,121,006.97	7,916,058.33	795,051.36	10.0
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	279,583.33	279,583.33	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	11,357.75	-	(11,357.75)	N/A
Total operating expenses	10,459,706.02	15,738,250.00	5,278,543.98	33.5
Operating income (loss)	31,074,008.91	10,116,241.67	20,957,767.24	207.2
Nonoperating revenues (expenses):				
Interest Revenue	391,179.63	634,241.67	(243,062.04)	38.3
Other Miscellaneous Revenue	52,439.19	91.67	52,347.52	(57,106.4)
Interest Expense	(22,234,617.17)	(6,526,575.00)	(15,708,042.17)	240.7
Total nonoperating revenues (expenses)	(21,790,998.35)	(5,892,241.67)	(15,898,756.68)	(269.8)
Transfers In	-	-	-	N/A
Transfers Out	(643,900.00)	(939,858.33)	295,958.33	(31.5)
Net income (loss)	\$ 8,639,110.56	\$ 3,284,141.67	\$ 5,354,968.89	163.1

¹ Unaudited



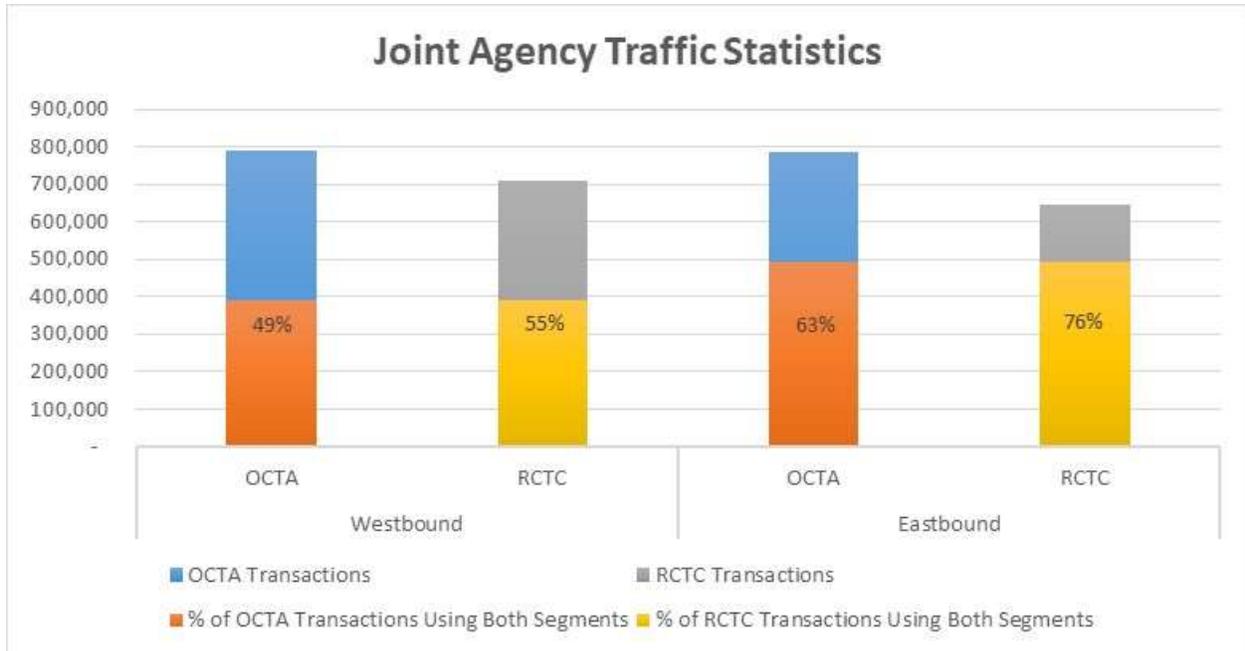
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **May 31, 2021**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	790,734	389,860	49%	\$2,166,913
RCTC	711,323	389,860	55%	\$2,274,368
I-15	274,699	216,730	79%	\$769,579
McKinley	436,624	173,130	40%	\$1,504,789
Eastbound				
OCTA	786,332	491,815	63%	\$2,637,407
RCTC	645,860	491,815	76%	\$2,097,073
I-15	248,225	198,269	80%	\$597,066
McKinley	397,635	293,546	74%	\$1,500,007

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	May-21 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:30
Abandon Rate	Monthly	No more than 4.0%	1.8%
Customer Satisfaction	Monthly	At least 75 outbound calls	77
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	1.2
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Review s	Monthly	Equal to or less than 15 days	0.9
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:15
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Netw ork Uptime	Monthly	99% Availability	100%

CUSA = Co-firoute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for two months prior to the month of this report.

JOINT AGENCY TRANSPONDER DISTRIBUTION

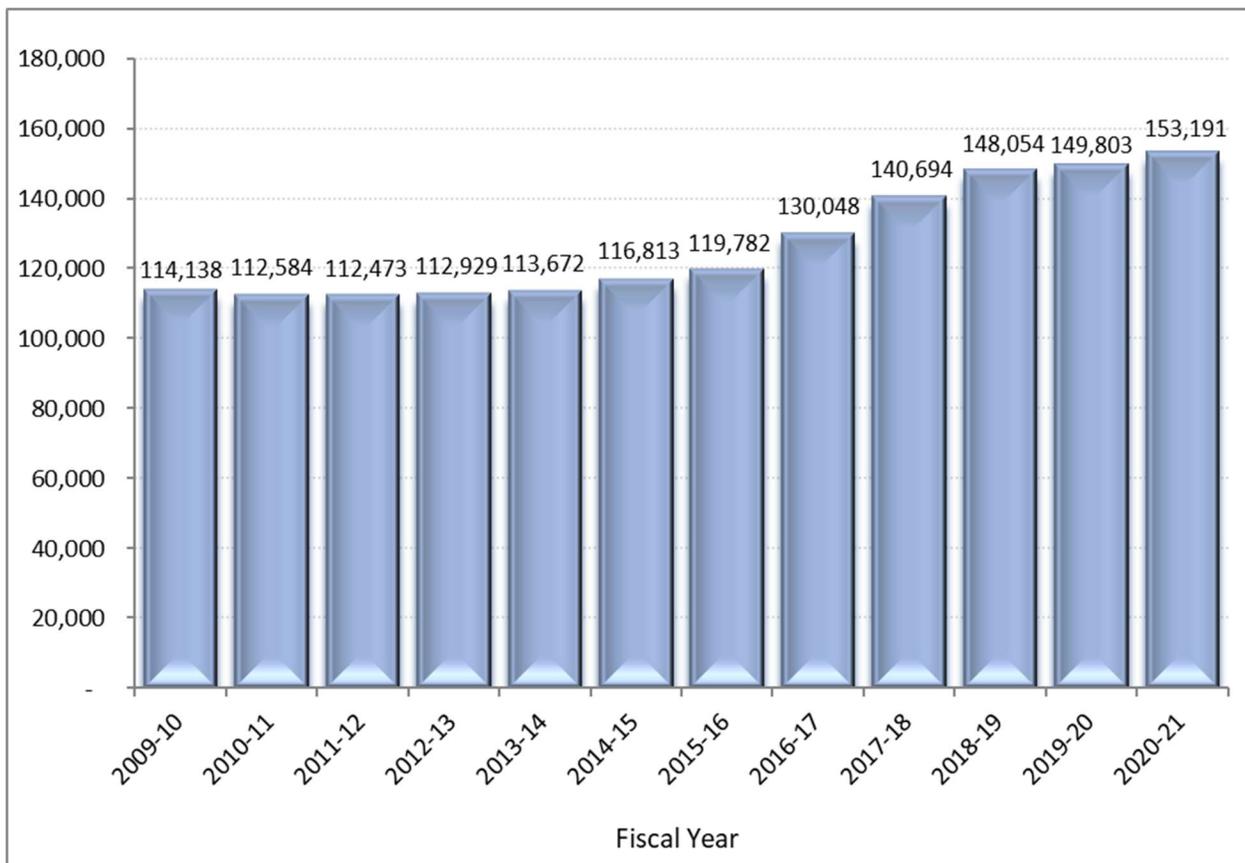
T21 TRANSPONDER DISTRIBUTION	May-21		April-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,181	97.3%	1,425	98.4%	844	97.1%
Additional Tags to Existing Accounts	22	1.8%	11	0.8%	15	1.8%
Replacement Transponders	11	0.9%	12	0.8%	10	1.2%
Total Issued	1,214		1,448		869	
Returned						
Account Closures					18	0.6%
Accounts Down sizing					4	0.1%
Defective Transponders	1,785	100.0%	4,623	100.0%	2,924	99.3%
Total Returned	1,785		4,623		2,946	

6C TRANSPONDER DISTRIBUTION	May-21		April-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	35,117	99.8%	39,080	99.9%	29,209	99.9%
Additional Tags to Existing Accounts	61	0.2%	27	0.1%	23	0.1%
Replacement Transponders	1	0.0%	1	0.0%	1	0.0%
Total Issued	35,179		39,108		29,233	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of May 2021, the 91 Express Lanes had 153,191 active customer accounts and 579,756 transponders classified as assigned.

Number of Accounts by FY

As of May 31, 2021



Incoming Email Activity

During May, the Anaheim Processing Center received 3,703 emails.



Operational Activity

Amid concerns about the spread of COVID-19 and following the State of California's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March 2020 and will remain so until July 6, 2021. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
June 2021

As of June 30, 2021

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for June 2021 was 1,704,291. This represents a daily average of 56,810 vehicles. This is a 62.9 percent increase in total traffic volume from the same period last year, which totaled 1,046,473 and was the fourth month of the State of California's stay-at-home order due to the coronavirus (COVID-19) pandemic. Potential toll revenue for June was \$5,078,868, which represents an increase of 46.6 percent from the prior year's total of \$3,465,059. Carpool percentage for June was 22.5 percent as compared to the previous year's rate of 23.3 percent. As compared to June 2019, traffic volume increased by 15.3 percent and revenue increased by 22.3 percent. Traffic volumes have returned to pre-COVID-19 levels.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of June 2021.

Current Month-to-Date (MTD) as of June 30, 2021

Trips	Jun-21 MTD Actual	Jun-20 MTD Actual	Yr 21-to-Yr 20 % Variance	Jun-19 MTD Actual	Yr 21-to-Yr 19 % Variance
Full Toll Lanes	1,320,950	802,501	64.6%	1,050,770	25.7%
3+ Lanes	383,341	243,972	57.1%	427,282	(10.3%)
Total Gross Trips	1,704,291	1,046,473	62.9%	1,478,052	15.3%
Revenue					
Full Toll Lanes	\$5,028,385	\$3,408,166	47.5%	\$4,074,814	23.4%
3+ Lanes	\$50,484	\$56,892	(11.3%)	\$77,348	(34.7%)
Total Gross Revenue	\$5,078,868	\$3,465,059	46.6%	\$4,152,162	22.3%
Average Revenue per Trip					
Average Full Toll Lanes	\$3.81	\$4.25	(10.4%)	\$3.88	(1.8%)
Average 3+ Lanes	\$0.13	\$0.23	(43.5%)	\$0.18	(27.8%)
Average Gross Revenue	\$2.98	\$3.31	(10.0%)	\$2.81	6.0%

The 2021 fiscal year-to-date traffic volume increased by 2.5 percent and potential toll revenue increased by 5.3 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.19.

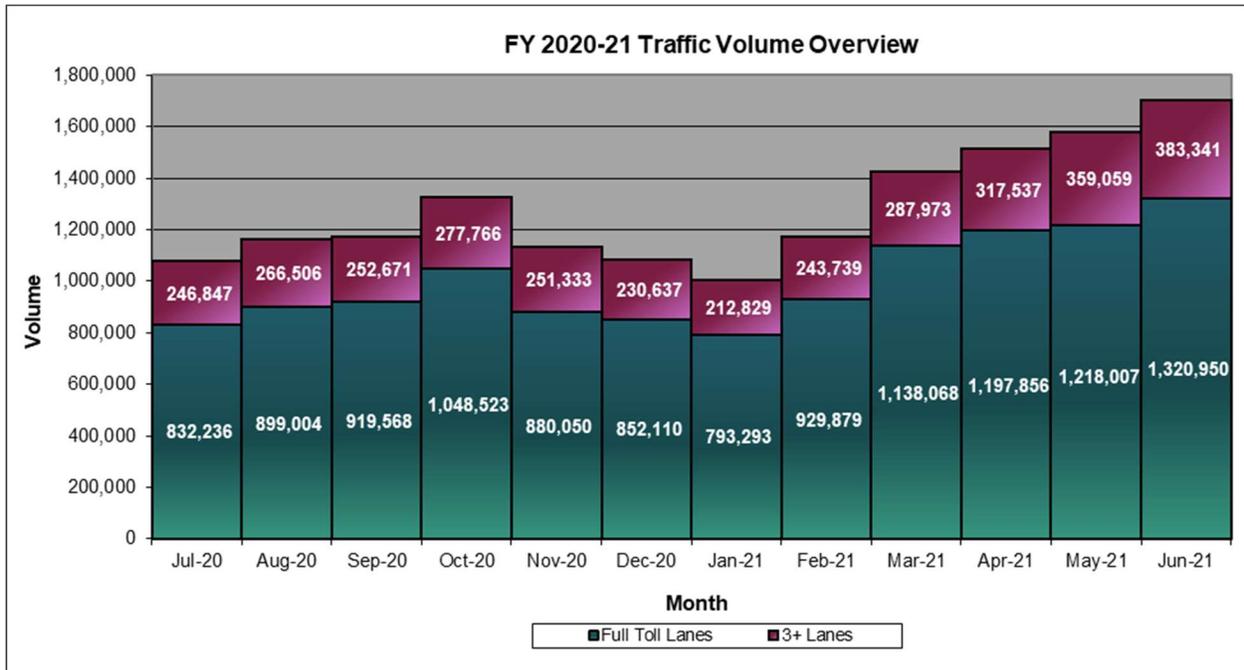
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through June 2021.

Fiscal Year (FY) 2020-21 Year-to-Date (YTD) as of June 30, 2021

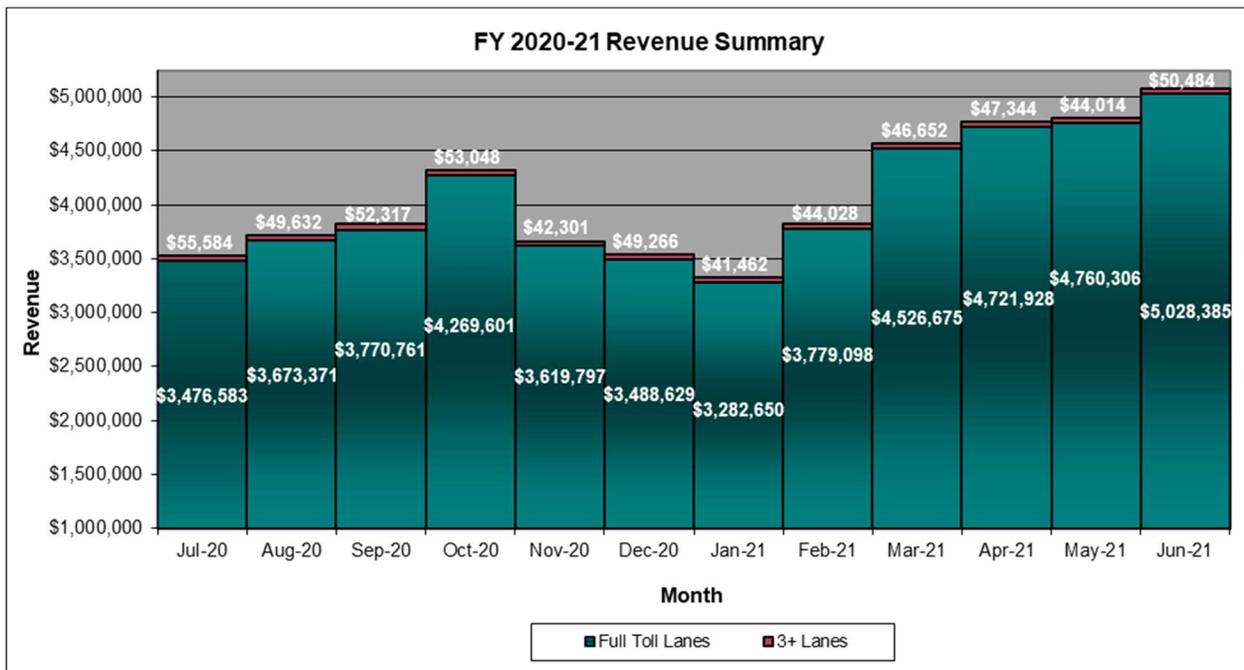
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	12,029,546	11,220,034	7.2%
3+ Lanes	3,330,239	3,770,568	(11.7%)
Total Gross Trips	15,359,785	14,990,602	2.5%
Revenue			
Full Toll Lanes	\$48,397,791	\$45,790,271	5.7%
3+ Lanes	\$576,132	\$719,350	(19.9%)
Total Gross Revenue	\$48,973,923	\$46,509,621	5.3%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.02	\$4.08	(1.5%)
Average 3+ Lanes	\$0.17	\$0.19	(10.5%)
Average Gross Revenue	\$3.19	\$3.10	2.9%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity 18 times during the month of June 2021. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 82 percent of defined capacity.

PM Time	Monday 05/31/21				Tuesday 06/01/21				Wednesday 06/02/21				Thursday 06/03/21				Friday 06/04/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500					\$5.15	431	2,609	77%	\$5.15	448	3,056	90%	\$6.95	424	3,228	95%	\$8.10	508	2,842	84%
1500 - 1600					\$4.75	478	3,462	102%	\$7.25	471	2,794	82%	\$7.25	333	1,386	41%	\$7.65	596	3,035	89%
1600 - 1700					\$5.00	347	2,495	73%	\$6.50	343	2,758	81%	\$6.80	366	2,672	79%	\$7.45	405	2,861	84%
1700 - 1800					\$4.90	390	3,042	89%	\$5.40	368	2,854	84%	\$6.70	380	2,930	86%	\$6.55	449	2,796	82%
1800 - 1900					\$3.95	454	2,518	74%	\$3.95	510	2,840	84%	\$4.35	517	3,040	89%	\$6.55	590	2,661	78%
1900 - 2000					\$3.85	327	1,476	43%	\$3.85	369	1,621	48%	\$5.60	471	2,076	61%	\$6.05	566	2,127	63%

PM Time	Monday 06/07/21				Tuesday 06/08/21				Wednesday 06/09/21				Thursday 06/10/21				Friday 06/11/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	428	2,819	83%	\$5.15	423	2,722	80%	\$5.15	374	2,641	78%	\$6.95	451	3,183	94%	\$8.10	546	2,787	82%
1500 - 1600	\$5.50	504	3,169	93%	\$4.75	479	3,217	95%	\$7.25	519	2,737	81%	\$7.25	522	2,651	78%	\$7.65	577	2,967	87%
1600 - 1700	\$4.35	417	3,295	97%	\$5.00	348	2,557	75%	\$6.50	320	2,822	83%	\$6.80	367	2,883	85%	\$7.45	410	2,739	81%
1700 - 1800	\$4.80	304	2,360	69%	\$4.90	388	2,870	84%	\$5.40	426	2,998	88%	\$6.70	393	2,759	81%	\$6.55	522	2,882	85%
1800 - 1900	\$5.50	495	2,438	72%	\$3.95	486	2,968	87%	\$3.95	479	2,730	80%	\$4.35	513	2,884	85%	\$6.55	600	2,731	80%
1900 - 2000	\$3.85	327	1,257	37%	\$3.85	377	1,724	51%	\$3.85	420	1,695	50%	\$5.60	507	2,263	67%	\$6.05	517	2,035	60%

PM Time	Monday 06/14/21				Tuesday 06/15/21				Wednesday 06/16/21				Thursday 06/17/21				Friday 06/18/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	477	2,829	83%	\$5.15	459	2,789	82%	\$5.15	468	3,116	92%	\$6.95	465	3,213	95%	\$8.10	475	2,729	80%
1500 - 1600	\$5.50	496	2,954	87%	\$4.75	500	3,262	96%	\$7.25	501	2,751	81%	\$7.25	490	2,624	77%	\$7.65	557	2,853	84%
1600 - 1700	\$4.35	429	3,148	93%	\$5.00	351	2,467	73%	\$6.50	362	2,844	84%	\$6.80	407	2,884	85%	\$7.45	412	2,636	78%
1700 - 1800	\$4.80	338	2,605	77%	\$4.90	398	2,774	82%	\$5.40	418	2,882	85%	\$6.70	409	2,751	81%	\$6.55	471	2,861	84%
1800 - 1900	\$5.50	473	2,366	70%	\$3.95	573	2,862	84%	\$3.95	552	2,983	88%	\$4.35	559	2,962	87%	\$6.55	567	2,443	72%
1900 - 2000	\$3.85	381	1,441	42%	\$3.85	454	1,900	56%	\$3.85	485	2,000	59%	\$5.60	509	2,146	63%	\$6.05	586	2,092	62%

PM Time	Monday 06/21/21				Tuesday 06/22/21				Wednesday 06/23/21				Thursday 06/24/21				Friday 06/25/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	390	2,581	76%	\$5.15	465	2,791	82%	\$5.15	436	3,062	90%	\$6.95	500	3,248	96%	\$8.10	483	2,746	81%
1500 - 1600	\$5.50	432	2,526	74%	\$4.75	468	3,278	96%	\$7.25	511	2,823	83%	\$7.25	491	2,693	79%	\$7.65	578	3,064	90%
1600 - 1700	\$4.35	462	3,249	96%	\$5.00	392	2,531	74%	\$6.50	364	2,789	82%	\$6.80	349	2,682	79%	\$7.45	404	2,722	80%
1700 - 1800	\$4.80	371	2,633	77%	\$4.90	378	2,755	81%	\$5.40	430	2,889	85%	\$6.70	393	2,534	75%	\$6.55	467	2,716	80%
1800 - 1900	\$5.50	533	2,562	75%	\$3.95	561	3,026	89%	\$3.95	549	2,857	84%	\$4.35	531	2,906	85%	\$6.55	532	2,655	78%
1900 - 2000	\$3.85	382	1,596	47%	\$3.85	402	1,799	53%	\$3.85	483	2,312	68%	\$5.60	526	2,375	70%	\$6.05	498	2,007	59%

PM Time	Monday 06/28/21				Tuesday 06/29/21				Wednesday 06/30/21				Thursday 07/01/21				Friday 07/02/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	436	2,783	82%	\$5.15	425	2,740	81%	\$5.15	474	2,942	87%								
1500 - 1600	\$5.50	497	2,905	85%	\$4.75	498	3,436	101%	\$7.25	472	2,772	82%								
1600 - 1700	\$4.35	467	3,301	97%	\$5.00	379	2,537	75%	\$6.50	380	2,854	84%								
1700 - 1800	\$4.80	380	2,759	81%	\$4.90	422	3,038	89%	\$5.40	378	2,541	75%								
1800 - 1900	\$5.50	570	2,325	68%	\$3.95	552	2,896	85%	\$3.95	538	2,936	86%								
1900 - 2000	\$3.85	399	1,586	47%	\$3.85	412	1,820	54%	\$3.85	512	2,323	68%								



OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 05/31/21				Tuesday 06/01/21				Wednesday 06/02/21				Thursday 06/03/21				Friday 06/04/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500					\$3.05	433	1,338	39%	\$3.05	411	1,180	35%	\$3.05	412	1,239	36%	\$3.05	345	1,134	33%
0500 - 0600					\$4.95	551	2,549	75%	\$4.95	590	2,568	76%	\$4.95	561	2,520	74%	\$4.70	486	2,283	67%
0600 - 0700					\$5.15	426	2,656	78%	\$5.15	405	2,519	74%	\$5.15	415	2,549	75%	\$4.95	370	2,286	67%
0700 - 0800					\$5.65	453	2,572	76%	\$5.65	425	2,563	75%	\$5.65	452	2,536	75%	\$5.50	386	2,331	69%
0800 - 0900					\$5.15	326	2,503	74%	\$5.15	331	2,389	70%	\$5.15	316	2,351	69%	\$4.95	330	2,224	65%
0900 - 1000					\$4.10	291	2,307	68%	\$4.10	281	2,289	67%	\$4.10	266	2,186	64%	\$4.10	382	2,211	65%

AM Time	Monday 06/07/21				Tuesday 06/08/21				Wednesday 06/09/21				Thursday 06/10/21				Friday 06/11/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	421	1,312	39%	\$3.05	406	1,229	36%	\$3.05	421	1,311	39%	\$3.05	416	1,265	37%	\$3.05	335	1,100	32%
0500 - 0600	\$4.95	569	2,647	78%	\$4.95	614	2,629	77%	\$4.95	613	2,548	75%	\$4.95	584	2,544	75%	\$4.70	470	2,189	64%
0600 - 0700	\$5.15	407	2,561	75%	\$5.15	417	2,529	74%	\$5.15	435	2,614	77%	\$5.15	436	2,506	74%	\$4.95	385	2,312	68%
0700 - 0800	\$5.65	431	2,648	78%	\$5.65	413	2,448	72%	\$5.65	465	2,559	75%	\$5.65	427	2,629	77%	\$5.50	352	2,129	63%
0800 - 0900	\$5.15	301	2,215	65%	\$5.15	337	2,226	65%	\$5.15	341	2,422	71%	\$5.15	297	2,274	67%	\$4.95	370	2,218	65%
0900 - 1000	\$4.10	288	2,017	59%	\$4.10	299	2,240	66%	\$4.10	294	2,138	63%	\$4.10	395	2,250	66%	\$4.10	401	2,270	67%

AM Time	Monday 06/14/21				Tuesday 06/15/21				Wednesday 06/16/21				Thursday 06/17/21				Friday 06/18/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	403	1,302	38%	\$3.05	430	1,305	38%	\$3.05	431	1,324	39%	\$3.05	405	1,292	38%	\$3.05	354	1,082	32%
0500 - 0600	\$4.95	523	2,547	75%	\$4.95	558	2,500	74%	\$4.95	579	2,533	75%	\$4.95	564	2,501	74%	\$4.70	510	2,167	64%
0600 - 0700	\$5.15	404	2,528	74%	\$5.15	470	2,733	80%	\$5.15	443	2,642	78%	\$5.15	406	2,534	75%	\$4.95	416	2,271	67%
0700 - 0800	\$5.65	420	2,594	76%	\$5.65	426	2,642	78%	\$5.65	401	2,501	74%	\$5.65	399	2,530	74%	\$5.50	346	2,108	62%
0800 - 0900	\$5.15	310	2,287	67%	\$5.15	387	2,535	75%	\$5.15	296	2,168	64%	\$5.15	359	2,388	70%	\$4.95	362	2,179	64%
0900 - 1000	\$4.10	335	2,156	63%	\$4.10	370	2,418	71%	\$4.10	380	2,288	67%	\$4.10	378	2,288	67%	\$4.10	414	1,990	59%

AM Time	Monday 06/21/21				Tuesday 06/22/21				Wednesday 06/23/21				Thursday 06/24/21				Friday 06/25/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	402	1,272	37%	\$3.05	447	1,316	39%	\$3.05	430	1,332	39%	\$3.05	416	1,239	36%	\$3.05	348	1,097	32%
0500 - 0600	\$4.95	574	2,556	75%	\$4.95	585	2,541	75%	\$4.95	585	2,591	76%	\$4.95	598	2,537	75%	\$4.70	449	2,200	65%
0600 - 0700	\$5.15	436	2,511	74%	\$5.15	436	2,618	77%	\$5.15	397	2,520	74%	\$5.15	446	2,576	76%	\$4.95	393	2,320	68%
0700 - 0800	\$5.65	234	1,568	46%	\$5.65	412	2,541	75%	\$5.65	398	2,598	76%	\$5.65	389	2,471	73%	\$5.50	340	2,247	66%
0800 - 0900	\$5.15	310	2,094	62%	\$5.15	334	2,336	69%	\$5.15	364	2,472	73%	\$5.15	366	2,480	73%	\$4.95	352	2,242	66%
0900 - 1000	\$4.10	445	2,793	82%	\$4.10	357	2,470	73%	\$4.10	401	2,416	71%	\$4.10	354	2,390	70%	\$4.10	425	2,217	65%

AM Time	Monday 06/28/21				Tuesday 06/29/21				Wednesday 06/30/21				Thursday 07/01/21				Friday 07/02/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	431	1,291	38%	\$3.05	401	1,309	39%	\$3.05	427	1,283	38%								
0500 - 0600	\$4.95	546	2,474	73%	\$4.95	580	2,529	74%	\$4.95	564	2,542	75%								
0600 - 0700	\$5.15	368	2,465	73%	\$5.15	400	2,638	78%	\$5.15	427	2,551	75%								
0700 - 0800	\$5.65	366	2,513	74%	\$5.65	404	2,526	74%	\$5.65	443	2,567	76%								
0800 - 0900	\$5.15	351	2,184	64%	\$5.15	385	2,539	75%	\$5.15	412	2,595	76%								
0900 - 1000	\$4.10	388	2,197	65%	\$4.10	402	2,398	71%	\$4.10	423	2,424	71%								



OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 125 calls during the month of June. Of those calls, 81 were to assist disabled vehicles and 32 calls to remove debris. The CAS provided assistance to 12 accidents in the Express Lanes with none of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Back-Office System (BOS) Development Update

In February, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In April 2021, OCTA and RCTC (Agencies) provide notice to CUSA that the Agencies will be exercising the first of the six one-month extension period, which will commence July 1, 2021 through July 31, 2021. The Agencies intend to exercise the one-month options until the Agencies transition to the new contract. Agencies' staff are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA entered into an agreement with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. Caltrans advertised and awarded the project in March 2021 and May 2021, respectively. In June, the contract was executed and construction is anticipated to begin in August. Upon completion of the infrastructure project, Kapsch TrafficCom USA, Inc., the toll lanes system integrator for the 91 Express Lanes, will install new Electronic Toll and Traffic Management system equipment onto the new gantries.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 6/30/2021		YTD Variance	
	Actual ⁽¹⁾⁽⁶⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 44,954,613.60	\$ 32,670,000.00	\$ 12,284,613.60	37.6
Fee Revenue	5,445,327.90	2,320,000.00	3,125,327.90	134.7
Total operating revenues	50,399,941.50	34,990,000.00	15,409,941.50	44.0
Operating expenses:				
Contracted Services	6,759,534.22	7,200,000.00	440,465.78	6.1
Administrative Fee	2,996,580.00	3,121,756.00	125,176.00	4.0
Other Professional Services	1,496,373.26	4,000,900.00	2,504,526.74	62.6
Credit Card Processing Fees	1,106,039.98	900,000.00	(206,039.98)	(22.9)
Toll Road Account Servicing	636,884.40	600,000.00	(36,884.40)	(6.1)
Other Insurance Expense	444,076.36	825,000.00	380,923.64	46.2
Toll Road Maintenance Supply Repairs	174,544.47	2,400,000.00	2,225,455.53	92.7
Patrol Services	805,514.88	1,060,000.00	254,485.12	24.0
Building Equipment Repairs and Maint	914,431.39	1,230,000.00	315,568.61	25.7
6C Transponders	-	250,000.00	250,000.00	100.0
Other Services ⁽⁵⁾	23,294.18	62,429.00	39,134.82	62.7
Utilities	44,604.65	115,000.00	70,395.35	61.2
Office Expense	14,745.52	98,000.00	83,254.48	85.0
Bad Debt Expense	149,461.04	-	(149,461.04)	N/A
Miscellaneous ⁽²⁾	46,053.91	161,670.00	115,616.09	71.5
Leases	480,925.79	485,000.00	4,074.21	0.8
Total operating expenses	16,093,064.05	22,509,755.00	6,416,690.95	28.5
Depreciation and Amortization ⁽³⁾	4,216,267.68	-	(4,216,267.68)	N/A
Operating income (loss)	30,090,609.77	12,480,245.00	17,610,364.77	141.1
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	875,192.41	1,250,000.00	(374,807.59)	(30.0)
Interest Income	3,344,818.33	1,471,495.00	1,873,323.33	127.3
Interest Expense	(4,280,324.68)	(4,400,700.00)	120,375.32	2.7
Other	11,462.08	-	11,462.08	N/A
Total nonoperating revenues (expenses)	(48,851.86)	(1,679,205.00)	1,630,353.14	97.1
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(11,566,156.36)	(41,711,150.00)	30,144,993.64	72.3
Net income (loss)	\$ 18,475,601.55	\$ (30,910,110.00)	\$ 49,385,711.55	(159.8)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

⁶Actuals are preliminary pre-closing amounts as of FY 2020-21. Final numbers will be shown in the audited financial statements.

Capital Asset Activity

During the twelve months ending June 30, 2021, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza, \$1,491,991 for the BOS replacement project, and \$2,491,662 for payment of 6C implementation costs for the Electronic Toll and Traffic Management system.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for June 2021 was 1,445,027. This represents a daily average of 48,168 vehicles. This is a 60.2 percent increase in total traffic volume from the same period last year, which totaled 901,930 and was the fourth month of the COVID-19 stay-at-home order. Potential toll revenue for June was \$4,708,887, which represents an increase of 73.9 percent from the prior year's total of \$2,708,569. Carpool percentage for June was 21 percent as compared to the previous year's rate of 22.1 percent. As compared to June 2019, traffic volume increased by 20.5 percent and revenue increased by 0.7 percent. Traffic volumes have returned to pre-COVID-19 levels.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of June 2021.

Current Month-to-Date as of June 30, 2021

Trips	JUN-21 MTD Actual	Stantec MTD Projected	# Variance	% Variance	JUN-20 MTD Actual	Yr 21-to-Yr 20 % Variance	Jun-19 MTD Actual	Yr 21-to-Yr 19 % Variance
Full Toll Lanes	1,140,850	1,035,600	105,250	10.2%	702,369	62.4%	878,365	29.9%
3+ Lanes	304,177	337,829	(33,652)	(10.0%)	199,561	52.4%	320,850	(5.2%)
Total Gross Trips	1,445,027	1,373,429	71,598	5.2%	901,930	60.2%	1,199,215	20.5%
Revenue								
Full Toll Lanes	\$4,663,860	\$4,588,114	\$75,746	1.7%	\$2,673,259	74.5%	\$4,632,609	0.7%
3+ Lanes	\$45,027	\$0	\$45,027		\$35,310	27.5%	\$42,682	5.5%
Total Gross Revenue	\$4,708,887	\$4,588,114	\$120,773	2.6%	\$2,708,569	73.9%	\$4,675,291	0.7%
Average Revenue per Trip								
Average Full Toll Lanes	\$4.09	\$4.43	(\$0.34)	(7.7%)	\$3.81	7.3%	\$5.27	(22.4%)
Average 3+ Lanes	\$0.15	\$0.00	\$0.15		\$0.18	(16.7%)	\$0.13	15.4%
Average Gross Revenue	\$3.26	\$3.34	(\$0.08)	(2.4%)	\$3.00	8.7%	\$3.90	(16.4%)



The 2021 fiscal year-to-date traffic volume decreased by 0.7 percent and potential toll revenue decreased by 19.1 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.36.

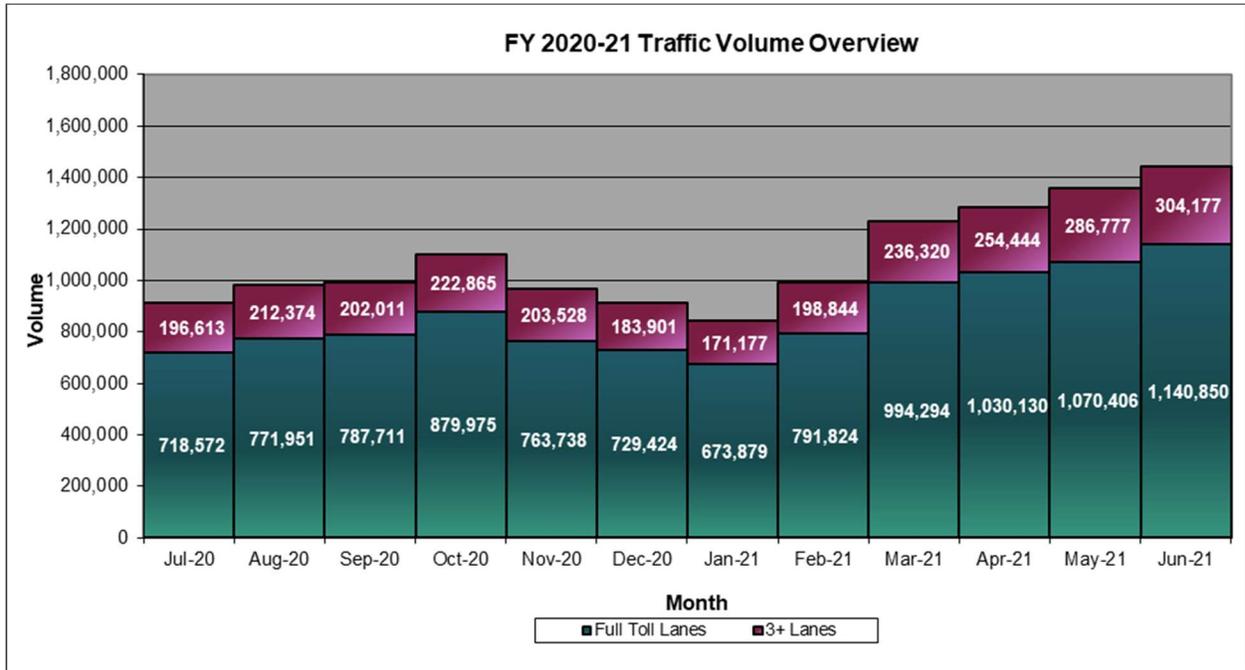
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through June 2021.

FY 2020-21 Year-to-Date as of June 30, 2021

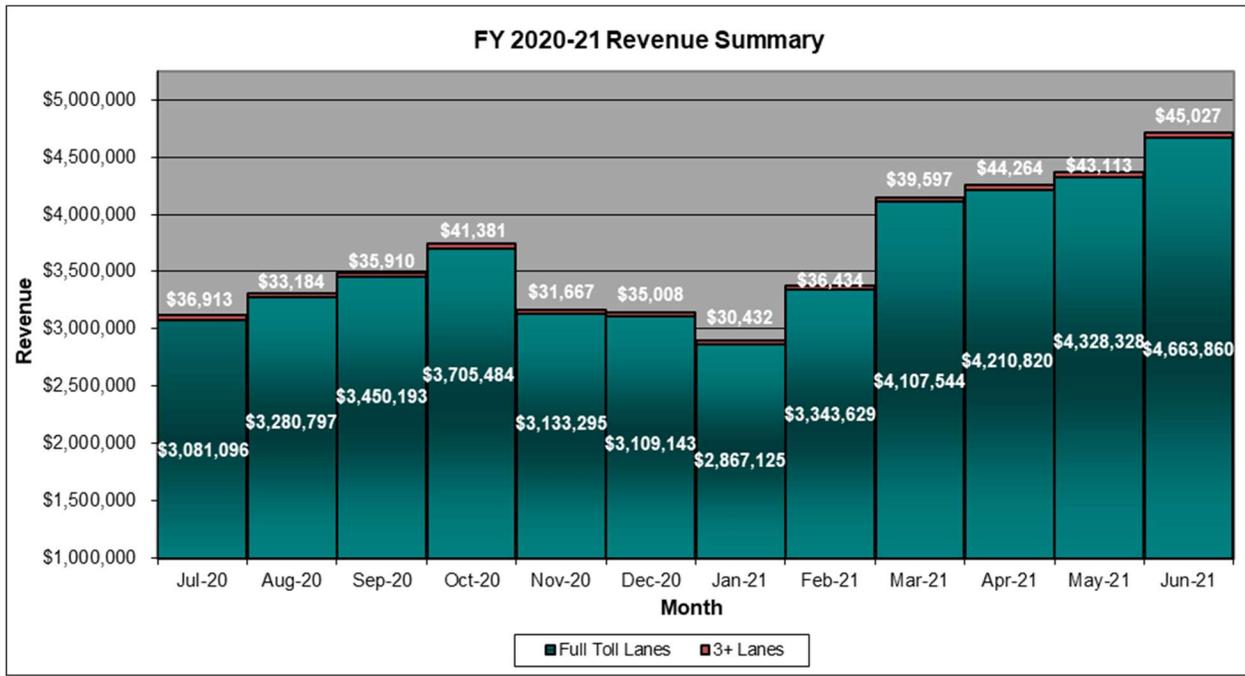
Trips	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	10,352,754	12,188,900	(1,836,146)	(15.1%)	10,044,914	3.1%
3+ Lanes	2,673,031	3,967,543	(1,294,512)	(32.6%)	3,074,209	(13.0%)
Total Gross Trips	13,025,785	16,156,443	(3,130,658)	(19.4%)	13,119,123	(0.7%)
Revenue						
Full Toll Lanes	\$43,281,313	\$52,698,686	(\$9,417,373)	(17.9%)	\$53,676,973	(19.4%)
3+ Lanes	\$452,929	\$0	\$452,929		\$381,477	18.7%
Total Gross Revenue	\$43,734,242	\$52,698,686	(\$8,964,443)	(17.0%)	\$54,058,450	(19.1%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.18	\$4.32	(\$0.14)	(3.2%)	\$5.34	(21.7%)
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.12	41.7%
Average Gross Revenue	\$3.36	\$3.26	\$0.10	3.1%	\$4.12	(18.4%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In June, there were no toll rates adjusted in response to traffic volumes. RCTC evaluates traffic volumes for peak period hours and increases or decreases rates according to the toll rate policy.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 05/31/21					Tuesday 06/01/21					Wednesday 06/02/21					Thursday 06/03/21					Friday 06/04/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$5.30	209	1055	1,264	E	\$8.95	212	1125	1,337	F	\$10.95	229	1,159	1,388	F	\$24.95	291	1,132	1,423	F
1500 - 1600						\$10.95	235	1065	1,300	E	\$13.95	224	971	1,195	D	\$16.95	157	719	876	C	\$24.95	299	991	1,290	E
1600 - 1700						\$6.95	172	935	1,107	D	\$6.95	177	958	1,135	D	\$8.95	188	944	1,132	D	\$14.95	294	1,018	1,312	F
1700 - 1800						\$5.30	176	975	1,151	D	\$5.30	176	981	1,157	D	\$5.30	270	1,198	1,468	F	\$7.95	244	974	1,218	E
1800 - 1900						\$4.20	228	798	1,026	D	\$5.30	242	895	1,137	D	\$5.30	211	1,007	1,218	E	\$5.30	266	926	1,192	D
1900 - 2000						\$2.25	155	543	698	B	\$2.25	207	666	873	C	\$2.25	237	858	1,095	D	\$2.25	247	709	956	C

PM Time	Monday 06/07/21					Tuesday 06/08/21					Wednesday 06/09/21					Thursday 06/10/21					Friday 06/11/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	217	1,107	1,324	F	\$5.30	213	1,054	1,267	E	\$8.95	194	1,005	1,199	D	\$10.95	237	1,173	1,410	F	\$24.95	352	1,066	1,418	F
1500 - 1600	\$8.95	211	1,032	1,243	E	\$10.95	220	990	1,210	E	\$13.95	210	978	1,188	D	\$16.95	226	966	1,192	D	\$24.95	287	895	1,182	D
1600 - 1700	\$6.95	192	999	1,191	D	\$6.95	177	921	1,098	D	\$6.95	178	1,009	1,187	D	\$8.95	211	1,019	1,230	E	\$14.95	288	989	1,277	E
1700 - 1800	\$5.30	165	913	1,078	D	\$5.30	177	956	1,133	D	\$5.30	193	1,008	1,201	E	\$5.30	199	879	1,078	D	\$7.95	271	955	1,226	E
1800 - 1900	\$4.20	207	812	1,019	D	\$4.20	222	852	1,074	D	\$5.30	211	934	1,145	D	\$5.30	245	956	1,201	E	\$5.30	256	1,021	1,277	E
1900 - 2000	\$2.25	177	443	620	B	\$2.25	180	692	872	C	\$2.25	178	660	838	C	\$2.25	236	911	1,147	D	\$2.25	272	797	1,069	D

PM Time	Monday 06/14/21					Tuesday 06/15/21					Wednesday 06/16/21					Thursday 06/17/21					Friday 06/18/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	236	1,123	1,359	F	\$5.30	239	1,105	1,344	F	\$8.95	216	1,048	1,264	E	\$10.95	240	1,161	1,401	F	\$24.95	300	1,000	1,300	E
1500 - 1600	\$8.95	219	972	1,191	D	\$10.95	236	993	1,229	E	\$13.95	254	975	1,229	E	\$16.95	256	964	1,220	E	\$24.95	319	901	1,220	E
1600 - 1700	\$6.95	210	997	1,207	E	\$6.95	191	980	1,171	D	\$6.95	214	1,048	1,262	E	\$8.95	260	1,025	1,285	E	\$14.95	288	905	1,193	D
1700 - 1800	\$5.30	167	944	1,111	D	\$5.30	189	957	1,146	D	\$5.30	218	1,009	1,227	E	\$5.30	222	1,002	1,224	E	\$7.95	243	899	1,142	D
1800 - 1900	\$4.20	206	876	1,082	D	\$4.20	258	929	1,187	D	\$5.30	280	955	1,235	E	\$5.30	244	997	1,241	E	\$5.30	288	840	1,128	D
1900 - 2000	\$2.25	200	491	691	B	\$2.25	242	931	1,173	D	\$2.25	253	749	1,002	D	\$2.25	240	925	1,165	D	\$2.25	283	820	1,103	D

PM Time	Monday 06/21/21					Tuesday 06/22/21					Wednesday 06/23/21					Thursday 06/24/21					Friday 06/25/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	209	1,111	1,320	F	\$5.30	219	1,100	1,319	F	\$8.95	233	1,106	1,339	F	\$10.95	241	1,128	1,369	F	\$24.95	280	1,090	1,370	F
1500 - 1600	\$8.95	212	852	1,064	D	\$10.95	246	1,002	1,248	E	\$13.95	240	938	1,178	D	\$16.95	247	952	1,199	D	\$24.95	294	1,067	1,361	F
1600 - 1700	\$6.95	239	975	1,214	E	\$6.95	198	933	1,131	D	\$6.95	221	986	1,207	E	\$8.95	204	832	1,036	D	\$14.95	286	956	1,242	E
1700 - 1800	\$5.30	224	907	1,131	D	\$5.30	199	912	1,111	D	\$5.30	202	981	1,183	D	\$5.30	201	936	1,137	D	\$7.95	245	921	1,166	D
1800 - 1900	\$4.20	265	853	1,118	D	\$4.20	271	988	1,259	E	\$5.30	267	935	1,202	E	\$5.30	248	986	1,234	E	\$5.30	281	930	1,211	E
1900 - 2000	\$2.25	187	591	778	B	\$2.25	208	668	876	C	\$2.25	228	893	1,121	D	\$2.25	308	963	1,271	E	\$2.25	235	811	1,046	D

PM Time	Monday 06/28/21					Tuesday 06/29/21					Wednesday 06/30/21					Thursday 07/01/21					Friday 07/02/21							
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS			
1400 - 1500	\$5.30	253	1,088	1,341	F	\$5.30	210	1,003	1,213	E	\$8.95	230	1,095	1,325	F													
1500 - 1600	\$8.95	244	974	1,218	E	\$10.95	193	913	1,106	D	\$13.95	228	917	1,145	D													
1600 - 1700	\$6.95	236	983	1,219	E	\$6.95	189	967	1,156	D	\$6.95	201	985	1,186	D													
1700 - 1800	\$5.30	228	1,011	1,239	E	\$5.30	193	921	1,114	D	\$5.30	191	944	1,135	D													
1800 - 1900	\$4.20	311	814	1,125	D	\$4.20	245	904	1,149	D	\$5.30	253	874	1,127	D													
1900 - 2000	\$2.25	200	565	765	B	\$2.25	213	719	932	C	\$2.25	259	874	1,133	D													

Eastbound PM Peak - County Line to 15 SB Ontario

PM Time	Monday 05/31/21					Tuesday 06/01/21					Wednesday 06/02/21					Thursday 06/03/21					Friday 06/04/21									
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS					
1400 - 1500						\$5.30	101	739	840	C	\$5.30	119	776	895	C	\$5.30	121	774	895	C	\$5.30	127	679	806	C					
1500 - 1600						\$5.30	111	769	880	C	\$5.30	124	775	899	C	\$5.30	75	485	560	B	\$5.30	140	626	766	B					
1600 - 1700						\$5.30	89	671	760	B	\$5.30	101	655	756	B	\$5.30	91	595	686	B	\$2.95	135	558	693	B					
1700 - 1800						\$2.95	95	687	782	B	\$2.95	92	670	762	B	\$5.30	104	786	890	C	\$2.95	147	657	804	C					
1800 - 1900						\$2.95	117	671	788	B	\$2.95	119	659	778	B	\$2.95	128	668	796	B	\$2.95	141	590	731	B					
1900 - 2000						\$1.95	100	457	557	B	\$2.95	97	447	544	B	\$2.95	143	602	745	B	\$2.95	153	488	641	B					

PM Time	Monday 06/07/21					Tuesday 06/08/21					Wednesday 06/09/21					Thursday 06/10/21					Friday 06/11/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	121	733	854	C	\$5.30	122	750	872	C	\$5.30	109	698	807	C	\$5.30	109	706	815	C	\$5.30	170	671	841	C
1500 - 1600	\$5.30	132	732	864	C	\$5.30	128	726	854	C	\$5.30	123	713	836	C	\$5.30	122	660	782	B	\$5.30	151	569	720	B
1600 - 1700	\$2.95	96	669	765	B	\$5.30	99	677	776	B	\$5.30	90	691	781	B	\$5.30	101	633	734	B	\$2.95	145	597	742	B
1700 - 1800	\$2.95	84	645	729	B	\$2.95	79	614	693	B	\$2.95	91	670	761	B	\$5.30	104	573	677	B	\$2.95	132	644	776	B
1800 - 1900	\$2.95	120	575	695	B	\$2.95	125	670	795	B	\$2.95	109	706	815	C	\$2.95	119	648	767	B	\$2.95	145	624	769	B
1900 - 2000	\$1.95	95	346	441	B	\$1.95	119	523	642	B	\$2.95	115	480	595	B	\$2.95	152	600	752	B	\$2.95	150	536	686	B

PM Time	Monday 06/14/21					Tuesday 06/15/21					Wednesday 06/16/21					Thursday 06/17/21					Friday 06/18/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	123	621	744	B	\$5.30	138	782	920	C	\$5.30	144	806	950	C	\$5.30	130	754	884	C	\$5.30	133	573	706	B
1500 - 1600	\$5.30	133	720	853	C	\$5.30	109	678	787	B	\$5.30	110	695	805	C	\$5.30	110	693	803	C	\$5.30	158	601	759	B
1600 - 1700	\$2.95	108	648	756	B	\$5.30	110	623	733	B	\$5.30	108	677	785	B	\$5.30	122	679	801	C	\$2.95	132	599	731	B
1700 - 1800	\$2.95	91	640	731	B	\$2.95	108	628	736	B	\$2.95	115	654	769	B	\$5.30	113	598	711	B	\$2.95	109	563	672	B
1800 - 1900	\$2.95	110	636	746	B	\$2.95	131	641	772	B	\$2.95	135	688	823	C	\$2.95	119	710	829	C	\$2.95	174	548	722	B
1900 - 2000	\$1.95	116	350	466	B	\$1.95	156	615	771	B	\$2.95	139	539	678	B	\$2.95	149	579	728	B	\$2.95	169	494	663	B

PM Time	Monday 06/21/21					Tuesday 06/22/21					Wednesday 06/23/21					Thursday 06/24/21					Friday 06/25/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	119	710	829	C	\$5.30	137	775	912	C	\$5.30	124	798	922	C	\$5.30	139	714	853	C	\$5.30	127	654	781	B
1500 - 1600	\$5.30	97	548	645	B	\$5.30	125	703	828	C	\$5.30	121	690	811	C	\$5.30	125	682	807	C	\$5.30	115	601	716	B
1600 - 1700	\$2.95	120	668	788	B	\$5.30	93	674	767	B	\$5.30	109	605	714	B	\$5.30	104	568	672	B	\$2.95	175	574	749	B
1700 - 1800	\$2.95	100	638	738	B	\$2.95	90	596	686	B	\$2.95	103	642	745	B	\$5.30	87	556	643	B	\$2.95	118	615	733	B
1800 - 1900	\$2.95	146	634	780	B	\$2.95	120	667	787	B	\$2.95	133	637	770	B	\$2.95	131	635	766	B	\$2.95	132	594	726	B
1900 - 2000	\$1.95	102	419	521	B	\$1.95	125	545	670	B	\$2.95	123	610	733	B	\$2.95	138	655	793	B	\$2.95	158	523	681	B

PM Time	Monday 06/28/21					Tuesday 06/29/21					Wednesday 06/30/21					Thursday 07/01/21					Friday 07/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	115	657	772	B	\$5.30	124	794	918	C	\$5.30	129	730	859	C										
1500 - 1600	\$5.30	125	673	798	B	\$5.30	100	747	847	C	\$5.30	98	727	825	C										
1600 - 1700	\$2.95	126	608	734	B	\$5.30	102	658	760	B	\$5.30	119	627	746	B										
1700 - 1800	\$2.95	136	709	845	C	\$2.95	109	627	736	B	\$2.95	118	666	784	B										
1800 - 1900	\$2.95	126	592	718	B	\$2.95	135	701	836	C	\$2.95	137	629	766	B										
1900 - 2000	\$1.95	111	430	541	B	\$1.95	126	522	648	B	\$2.95	151	585	736	B										



RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 05/31/21				Tuesday 06/01/21				Wednesday 06/02/21				Thursday 06/03/21				Friday 06/04/21			
	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS
0400 - 0500					\$5.30	202	498	700 B	\$5.30	255	478	733 B	\$5.30	209	536	745 B	\$2.25	223	491	714 B
0500 - 0600					\$9.95	295	1309	1,604 F	\$9.95	376	1387	1,763 F	\$9.95	312	1,438	1,750 F	\$6.95	294	1,337	1,631 F
0600 - 0700					\$12.95	259	1377	1,636 F	\$12.95	222	1319	1,541 F	\$11.95	249	1,525	1,774 F	\$6.95	201	1,324	1,525 F
0700 - 0800					\$8.95	285	1545	1,830 F	\$8.95	276	1657	1,933 F	\$7.95	351	1,778	2,129 F	\$5.30	262	1,733	1,995 F
0800 - 0900					\$5.30	223	1569	1,792 F	\$5.30	208	1639	1,847 F	\$5.30	216	1,571	1,787 F	\$2.25	222	1,385	1,607 F
0900 - 1000					\$5.30	164	1151	1,315 E	\$5.30	177	1182	1,359 F	\$5.30	155	1,070	1,225 E	\$2.25	216	1,064	1,280 E

AM Time	Monday 06/07/21				Tuesday 06/08/21				Wednesday 06/09/21				Thursday 06/10/21				Friday 06/11/21			
	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS
0400 - 0500	\$5.30	232	489	721 B	\$5.30	240	474	714 B	\$5.30	205	528	733 B	\$5.30	229	480	709 B	\$2.25	182	481	663 B
0500 - 0600	\$9.95	347	1,384	1,731 F	\$9.95	386	1,396	1,782 F	\$9.95	371	1,383	1,754 F	\$9.95	324	1,267	1,591 F	\$6.95	292	1,154	1,446 F
0600 - 0700	\$11.95	269	1,579	1,848 F	\$12.95	271	1,338	1,609 F	\$12.95	286	1,460	1,746 F	\$11.95	270	1,402	1,672 F	\$6.95	235	1,267	1,502 F
0700 - 0800	\$8.95	312	1,793	2,105 F	\$8.95	331	1,802	2,133 F	\$8.95	334	1,765	2,099 F	\$7.95	322	1,791	2,113 F	\$5.30	297	1,431	1,728 F
0800 - 0900	\$5.30	207	1,449	1,656 F	\$5.30	226	1,651	1,877 F	\$5.30	200	1,584	1,784 F	\$5.30	217	1,596	1,813 F	\$2.25	232	1,398	1,630 F
0900 - 1000	\$5.30	157	954	1,111 D	\$5.30	179	1,106	1,285 E	\$5.30	180	1,129	1,309 E	\$5.30	229	1,115	1,344 E	\$2.25	211	984	1,195 D

AM Time	Monday 06/14/21				Tuesday 06/15/21				Wednesday 06/16/21				Thursday 06/17/21				Friday 06/18/21			
	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS
0400 - 0500	\$5.30	222	549	771 B	\$5.30	230	512	742 B	\$5.30	230	501	731 B	\$5.30	215	533	748 B	\$2.25	193	466	659 B
0500 - 0600	\$9.95	277	1,424	1,701 F	\$9.95	363	1,354	1,717 F	\$9.95	303	1,344	1,647 F	\$9.95	284	1,359	1,643 F	\$6.95	339	1,074	1,413 F
0600 - 0700	\$11.95	243	1,483	1,726 F	\$12.95	308	1,668	1,976 F	\$12.95	255	1,656	1,911 F	\$11.95	268	1,498	1,766 F	\$6.95	269	1,424	1,693 F
0700 - 0800	\$8.95	322	1,710	2,032 F	\$8.95	347	1,937	2,284 F	\$8.95	317	1,696	2,013 F	\$7.95	316	1,842	2,158 F	\$5.30	260	1,541	1,801 F
0800 - 0900	\$5.30	229	1,598	1,827 F	\$5.30	258	1,652	1,910 F	\$5.30	212	1,441	1,653 F	\$5.30	237	1,617	1,854 F	\$2.25	234	1,337	1,571 F
0900 - 1000	\$5.30	204	1,134	1,338 E	\$5.30	217	1,246	1,463 F	\$5.30	222	1,069	1,291 E	\$5.30	216	1,147	1,363 F	\$2.25	243	876	1,119 D

AM Time	Monday 06/21/21				Tuesday 06/22/21				Wednesday 06/23/21				Thursday 06/24/21				Friday 06/25/21			
	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS
0400 - 0500	\$5.30	225	529	754 B	\$5.30	237	479	716 B	\$5.30	223	421	644 B	\$5.30	199	373	572 B	\$2.25	161	374	535 B
0500 - 0600	\$9.95	327	1,309	1,636 F	\$9.95	381	1,332	1,713 F	\$9.95	318	1,087	1,405 F	\$9.95	321	1,081	1,402 F	\$6.95	235	1,108	1,343 E
0600 - 0700	\$11.95	269	1,399	1,668 F	\$12.95	273	1,516	1,789 F	\$12.95	228	1,198	1,426 F	\$11.95	279	1,264	1,543 F	\$6.95	198	1,242	1,440 F
0700 - 0800	\$8.95	277	1,461	1,738 F	\$8.95	286	1,794	2,080 F	\$8.95	284	1,525	1,809 F	\$7.95	255	1,437	1,692 F	\$5.30	197	1,432	1,629 F
0800 - 0900	\$5.30	278	1,700	1,978 F	\$5.30	204	1,686	1,890 F	\$5.30	246	1,393	1,639 F	\$5.30	211	1,393	1,604 F	\$2.25	208	1,261	1,469 F
0900 - 1000	\$5.30	259	1,397	1,656 F	\$5.30	210	1,341	1,551 F	\$5.30	217	1,052	1,269 E	\$5.30	179	1,015	1,194 D	\$2.25	192	935	1,127 D

AM Time	Monday 06/28/21				Tuesday 06/29/21				Wednesday 06/30/21				Thursday 07/01/21				Friday 07/02/21			
	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS	Price	HOV	SOV	Vol. LOS
0400 - 0500	\$5.30	208	389	597 B	\$5.30	185	455	640 B	\$5.30	163	431	594 B								
0500 - 0600	\$9.95	288	1,113	1,401 F	\$9.95	336	1,128	1,464 F	\$9.95	252	1,121	1,373 F								
0600 - 0700	\$11.95	197	1,208	1,405 F	\$12.95	199	1,333	1,532 F	\$12.95	225	1,252	1,477 F								
0700 - 0800	\$8.95	277	1,544	1,821 F	\$8.95	271	1,524	1,795 F	\$8.95	281	1,461	1,742 F								
0800 - 0900	\$5.30	179	1,111	1,290 E	\$5.30	226	1,495	1,721 F	\$5.30	266	1,503	1,769 F								
0900 - 1000	\$5.30	230	956	1,186 D	\$5.30	195	1,090	1,285 E	\$5.30	208	1,084	1,292 E								



Westbound AM Peak - 15 North to County Line

AM Time	Monday 05/31/21					Tuesday 06/01/21					Wednesday 06/02/21					Thursday 06/03/21					Friday 06/04/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$2.95	119	369	488	B	\$2.95	71	245	316	A	\$2.95	77	304	381	A	\$2.95	73	247	320	A
0500 - 0600						\$6.85	140	835	975	C	\$6.85	125	779	904	C	\$6.85	103	726	829	C	\$5.30	80	594	674	B
0600 - 0700						\$6.85	148	1005	1,153	D	\$6.85	121	1037	1,158	D	\$6.85	106	780	886	C	\$5.30	103	779	882	C
0700 - 0800						\$6.85	114	1061	1,175	D	\$6.85	106	866	972	C	\$6.85	96	762	858	C	\$2.95	71	625	696	B
0800 - 0900						\$2.95	95	936	1,031	D	\$2.95	86	783	869	C	\$2.95	82	823	905	C	\$2.95	77	649	726	B
0900 - 1000						\$2.95	68	699	767	B	\$2.95	77	583	660	B	\$2.95	67	631	698	B	\$2.95	78	432	510	B

AM Time	Monday 06/07/21					Tuesday 06/08/21					Wednesday 06/09/21					Thursday 06/10/21					Friday 06/11/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	112	326	438	B	\$2.95	83	296	379	A	\$2.95	76	350	426	B	\$2.95	97	298	395	A	\$2.95	80	288	368	A
0500 - 0600	\$6.85	106	730	836	C	\$6.85	152	759	911	C	\$6.85	109	716	825	C	\$6.85	128	821	949	C	\$5.30	99	651	750	B
0600 - 0700	\$6.85	105	725	830	C	\$6.85	115	836	951	C	\$6.85	116	896	1,012	D	\$6.85	120	841	961	C	\$5.30	110	793	903	C
0700 - 0800	\$6.85	97	799	896	C	\$6.85	138	903	1,041	D	\$6.85	142	873	1,015	D	\$6.85	133	913	1,046	D	\$2.95	110	743	853	C
0800 - 0900	\$2.95	83	691	774	B	\$2.95	96	677	773	B	\$2.95	115	801	916	C	\$2.95	92	647	739	B	\$2.95	102	602	704	B
0900 - 1000	\$2.95	91	591	682	B	\$2.95	91	642	733	B	\$2.95	83	633	716	B	\$2.95	104	576	680	B	\$2.95	114	631	745	B

AM Time	Monday 06/14/21					Tuesday 06/15/21					Wednesday 06/16/21					Thursday 06/17/21					Friday 06/18/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	87	326	413	B	\$2.95	95	340	435	B	\$2.95	92	342	434	B	\$2.95	59	336	395	A	\$2.95	84	269	353	A
0500 - 0600	\$6.85	106	782	888	C	\$6.85	142	715	857	C	\$6.85	124	791	915	C	\$6.85	112	761	873	C	\$5.30	125	641	766	B
0600 - 0700	\$6.85	97	825	922	C	\$6.85	98	782	880	C	\$6.85	105	846	951	C	\$6.85	113	907	1,020	D	\$5.30	88	645	733	B
0700 - 0800	\$6.85	131	904	1,035	D	\$6.85	111	730	841	C	\$6.85	139	900	1,039	D	\$6.85	107	795	902	C	\$2.95	79	672	751	B
0800 - 0900	\$2.95	67	655	722	B	\$2.95	94	871	965	C	\$2.95	77	632	709	B	\$2.95	120	812	932	C	\$2.95	83	535	618	B
0900 - 1000	\$2.95	90	574	664	B	\$2.95	89	628	717	B	\$2.95	107	701	808	C	\$2.95	108	613	721	B	\$2.95	120	488	608	B

AM Time	Monday 06/21/21					Tuesday 06/22/21					Wednesday 06/23/21					Thursday 06/24/21					Friday 06/25/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	87	313	400	A	\$2.95	107	353	460	B	\$2.95	113	405	518	B	\$2.95	109	390	499	B	\$2.95	95	365	460	B
0500 - 0600	\$6.85	136	815	951	C	\$6.85	124	738	862	C	\$6.85	164	937	1,101	D	\$6.85	192	974	1,166	D	\$5.30	112	844	956	C
0600 - 0700	\$6.85	127	887	1,014	D	\$6.85	109	937	1,046	D	\$6.85	150	1,176	1,326	E	\$6.85	167	1,137	1,304	E	\$5.30	119	999	1,118	D
0700 - 0800	\$6.85	86	713	799	B	\$6.85	123	910	1,033	D	\$6.85	170	1,256	1,426	F	\$6.85	161	1,163	1,324	E	\$2.95	124	961	1,085	D
0800 - 0900	\$2.95	32	173	205	A	\$2.95	83	748	831	C	\$2.95	144	1,026	1,170	D	\$2.95	139	1,060	1,199	D	\$2.95	110	869	979	C
0900 - 1000	\$2.95	91	594	685	B	\$2.95	109	680	789	B	\$2.95	149	832	981	C	\$2.95	125	761	886	C	\$2.95	149	715	864	C

AM Time	Monday 06/28/21					Tuesday 06/29/21					Wednesday 06/30/21					Thursday 07/01/21					Friday 07/02/21							
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS			
0400 - 0500	\$2.95	113	446	559	B	\$2.95	96	419	515	B	\$2.95	101	423	524	B													
0500 - 0600	\$6.85	159	949	1,108	D	\$6.85	163	982	1,145	D	\$6.85	150	1,001	1,151	D													
0600 - 0700	\$6.85	125	1,124	1,249	E	\$6.85	128	1,236	1,364	E	\$6.85	155	1,138	1,293	E													
0700 - 0800	\$6.85	138	1,114	1,252	E	\$6.85	154	1,177	1,331	E	\$6.85	163	1,241	1,404	F													
0800 - 0900	\$2.95	139	940	1,079	D	\$2.95	156	1,087	1,243	E	\$2.95	118	968	1,086	D													
0900 - 1000	\$2.95	152	686	838	C	\$2.95	127	804	931	C	\$2.95	144	823	967	C													



RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 98 calls during the month of June. Of those calls, 73 were to assist disabled vehicles, 11 calls to remove debris, and 14 were in response to accidents in the Express Lanes.

91 Express Lanes BOS Development Update

In February, CUSA notified OCTA and RCTC of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In April 2021, OCTA and RCTC (Agencies) provide notice to CUSA that the Agencies will be exercising the first of the six one-month extension period, which will commence July 1, 2021 through July 31, 2021. The Agencies intend to exercise the one-month options until the Agencies transition to the new contract. Agencies' staff are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual ¹	6/30/2021 Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 39,930,214.27	\$ 25,754,400.00	\$ 14,175,814.27	55.0
Fee Revenue	6,320,347.12	2,450,500.00	3,869,847.12	157.9
Total operating revenues	46,250,561.39	28,204,900.00	18,045,661.39	64.0
Operating expenses:				
Salaries and Benefits	611,942.17	675,500.00	63,557.83	9.4
Legal Services	110,513.98	350,000.00	239,486.02	68.4
Advisory Services	57,833.86	75,000.00	17,166.14	22.9
Audit and Accounting Fees	37,775.00	36,000.00	(1,775.00)	(4.9)
Service Fees	5,475.33	20,000.00	14,524.67	72.6
Other Professional Services	764,452.33	2,621,000.00	1,856,547.67	70.8
Lease Expense	258,155.49	490,200.00	232,044.51	47.3
Operations	2,127,972.41	2,987,000.00	859,027.59	28.8
Utilities	64,984.02	81,600.00	16,615.98	20.4
Supplies and Materials	4,909.00	30,000.00	25,091.00	83.6
Membership and Subscription Fees	28,281.50	30,000.00	1,718.50	5.7
Office Equipment & Furniture (Non-Capital)	5,383.88	15,000.00	9,616.12	64.1
Maintenance/Repairs	126,670.76	365,100.00	238,429.24	65.3
Training Seminars and Conferences	(720.00)	2,300.00	3,020.00	131.3
Transportation Expenses	-	4,000.00	4,000.00	100.0
Lodging	-	3,500.00	3,500.00	100.0
Meals	-	500.00	500.00	100.0
Other Staff Expenses	-	500.00	500.00	100.0
Advertising	4,611.25	275,000.00	270,388.75	98.3
Program Management	75,689.76	166,100.00	90,410.24	54.4
Program Operations	7,409,400.61	8,635,700.00	1,226,299.39	14.2
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	305,000.00	305,000.00	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	17,973.78	-	(17,973.78)	N/A
Total operating expenses	11,711,305.13	17,169,000.00	5,457,694.87	31.8
Operating income (loss)	34,539,256.26	11,035,900.00	23,503,356.26	213.0
Nonoperating revenues (expenses):				
Interest Revenue	529,601.68	691,900.00	(162,298.32)	23.5
Other Miscellaneous Revenue	944,155.83	100.00	944,055.83	(944,055.8)
Interest Expense	(29,687,116.56)	(7,119,900.00)	(22,567,216.56)	317.0
Total nonoperating revenues (expenses)	(28,213,359.05)	(6,427,900.00)	(21,785,459.05)	(338.9)
Transfers In	-	-	-	N/A
Transfers Out	(643,900.00)	(1,025,300.00)	381,400.00	(37.2)
Net income (loss)	\$ 5,681,997.21	\$ 3,582,700.00	\$ 2,099,297.21	58.6

¹ Unaudited



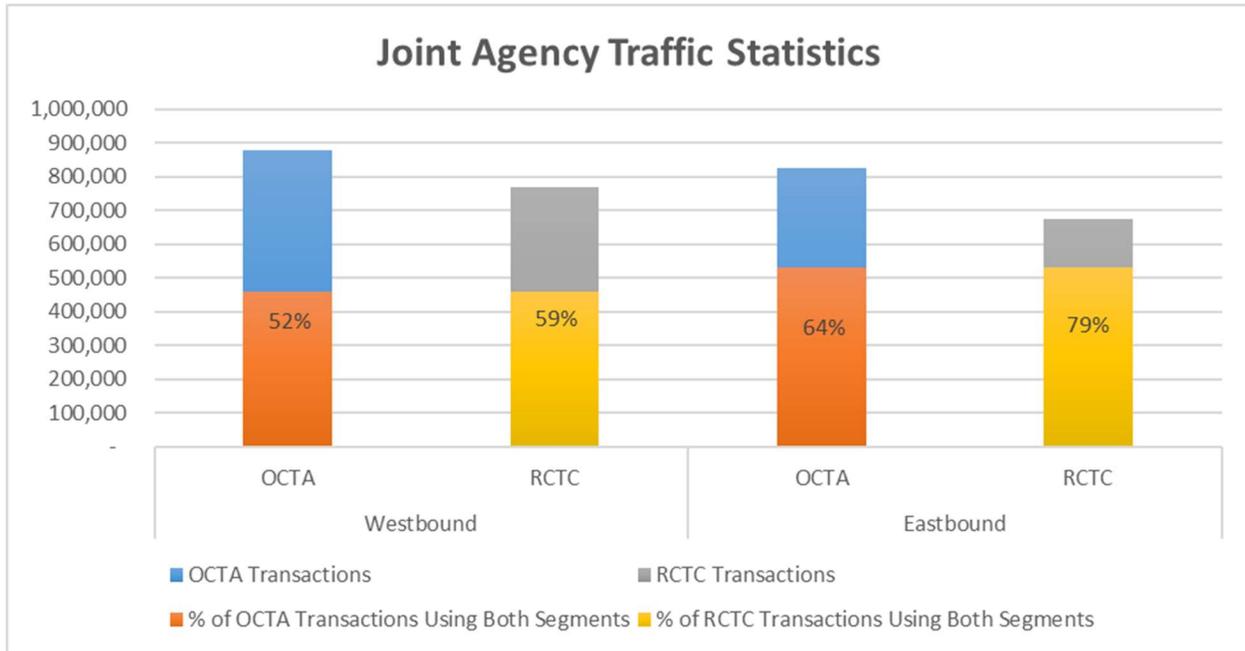
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **June 30, 2021**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	878,371	458,036	52%	\$2,339,539
RCTC	770,811	458,036	59%	\$2,534,675
I-15	274,149	244,866	89%	\$770,218
McKinley	496,662	213,170	43%	\$1,764,457
Eastbound				
OCTA	825,920	531,501	64%	\$2,739,329
RCTC	674,216	531,501	79%	\$2,174,212
I-15	257,131	211,763	82%	\$617,734
McKinley	417,085	319,738	77%	\$1,556,478

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Jun-21 Performance
CUSTOMER SERVICE			
Call Wait Time**	Monthly	Not to exceed 2 minutes	2:07
Abandon Rate	Monthly	No more than 4.0%	3.2%
Customer Satisfaction	Monthly	At least 75 outbound calls	76
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.7
CUSA Violation Collection Rate	Quarterly	70% or more	69%
CUSA Violation Collection Rate	Annually	74% or more	61%
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	0.9
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.02%
CAS Response Time	Monthly	0:20 (minutes) per call	0:19
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Co-firoute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for two months prior to the month of this report.

** Call Wait Time was not met in June 2021 as a result of decrease availability of staff due to the pandemic.

JOINT AGENCY TRANSPONDER DISTRIBUTION

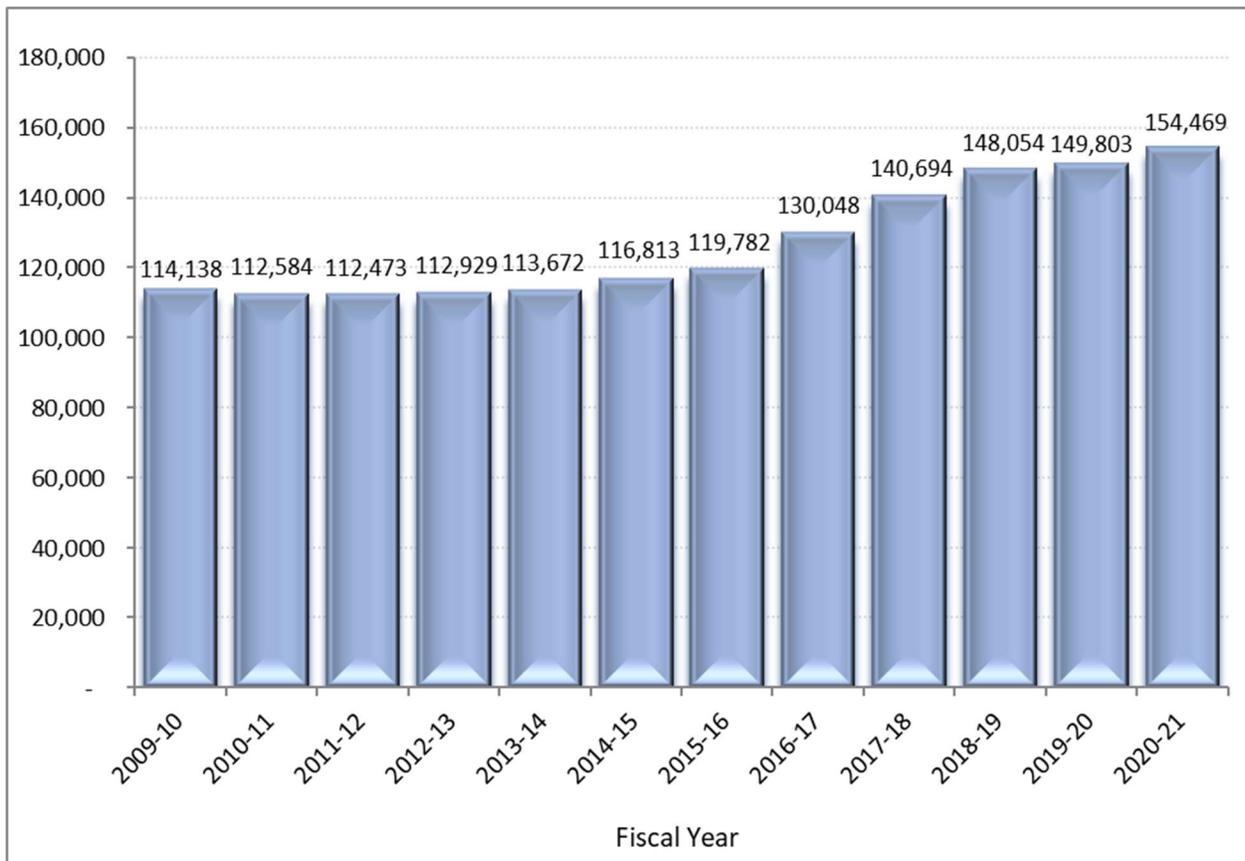
T21 TRANSPONDER DISTRIBUTION	June-21		May-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	295	81.0%	1,181	97.3%	798	96.5%
Additional Tags to Existing Accounts	7	1.9%	22	1.8%	15	1.8%
Replacement Transponders	62	17.0%	11	0.9%	14	1.7%
Total Issued	364		1,214		827	
Returned						
Account Closures					16	0.5%
Accounts Downsizing					4	0.1%
Defective Transponders	6,113	100.0%	1,785	100.0%	3,190	99.4%
Total Returned	6,113		1,785		3,210	

6C TRANSPONDER DISTRIBUTION	June-21		May-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	18,544	99.4%	35,117	99.8%	28,320	99.9%
Additional Tags to Existing Accounts	116	0.6%	61	0.2%	38	0.1%
Replacement Transponders			1	0.0%	1	0.0%
Total Issued	18,660		35,179		28,359	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of June 2021, the 91 Express Lanes had 154,469 active customer accounts and 588,045 transponders classified as assigned.

Number of Accounts by FY

As of June 30, 2021



Incoming Email Activity

During June, the Anaheim Processing Center received 4,381 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the State of California's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March 2020 and will remain so until July 6, 2021. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.

AGENDA ITEM 6C

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

DATE:	August 26, 2021
TO:	Toll Policy and Operations Committee
FROM:	Anthony Parada, Senior Management Analyst
THROUGH:	Jennifer Crosson, Toll Operations Director
SUBJECT:	15 Express Lanes Monthly Status Reports

STAFF RECOMMENDATION:

This item is for the Committee to:

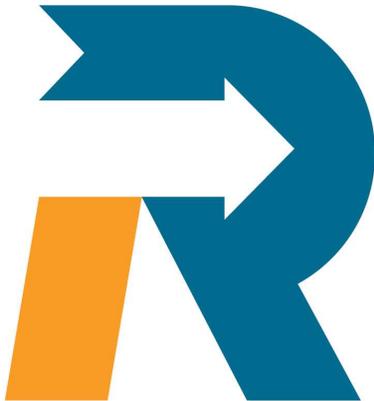
- 1) Receive and file the 15 Express Lanes Monthly Reports for the three months from April to June 2021; and
- 2) Forward to the Commission for final action.

BACKGROUND INFORMATION:

The monthly 15 Express Lanes reports for the three months from April to June 2021 are attached. The monthly reports provide information about 15 Express Lanes performance and activity.

Attachments:

- 1) 15 Express Lanes Status Report for April 2021
- 2) 15 Express Lanes Status Report for May 2021
- 3) 15 Express Lanes Status Report for June 2021



RiversideExpress
15 ExpressLanes

Status Report
April 30, 2021

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TRAFFIC AND REVENUE

Total toll transactions on the 15 Express Lanes for April 2021 was 813,822. This represents a daily average of 27,127 transactions. Potential toll revenue for April was \$957,207. Carpool percentage for April was 9.1%. The 15 Express Lanes opened on April 13, 2021.

The first partial month traffic and revenue data is summarized in the table below. The following transactions and revenue statistics tables represent all transactions on the 15 Express Lanes and associated potential revenue for the month of April 2021.

Current Month-to-Date as of April 30, 2021

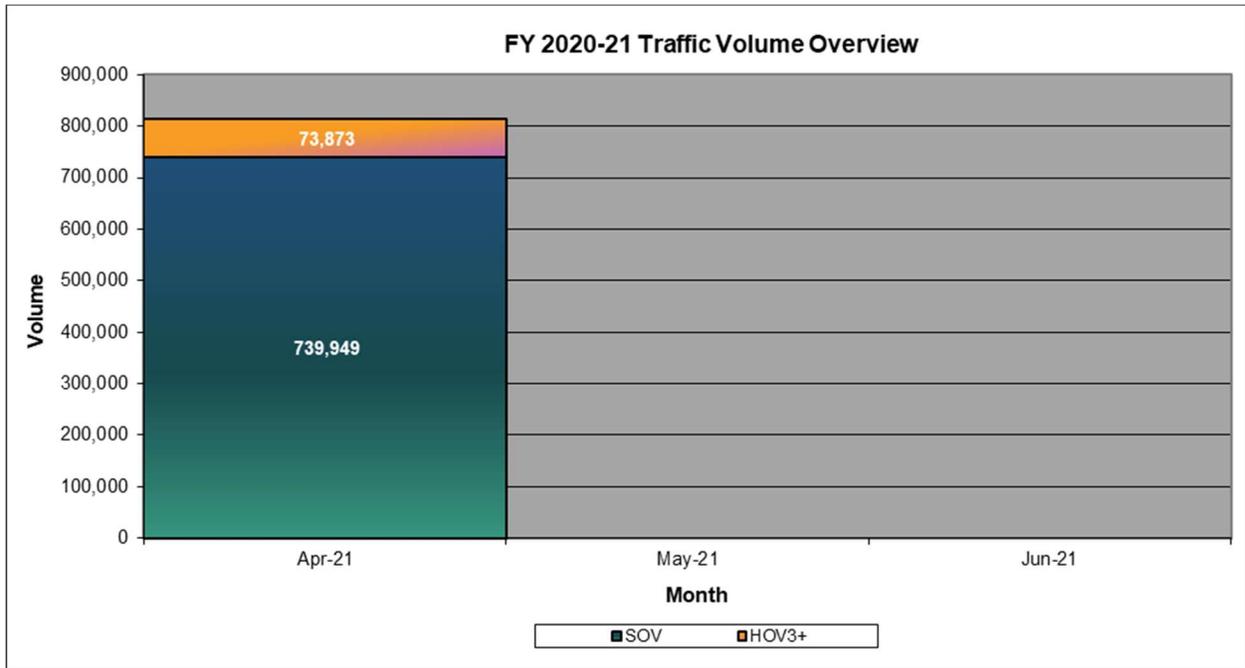
Transactions	APR-21 MTD	Stantec MTD Projected	# Variance	% Variance
SOV	739,949			
HOV3+	73,873			
Total Gross Transactions	813,822	1,318,800	(504,978)	(38.3%)
Revenue				
SOV	\$957,207			
HOV3+	\$0			
Total Gross Revenue	\$957,207	\$767,186	\$190,021	24.8%
Average Revenue per Transaction				
Average SOV	\$1.29			
Average HOV3+				
Average Gross Revenue	\$1.18	\$0.58	\$0.60	103.4%

Direction	SOV	HOV3+	Transactions	% Total Transactions	Expected Revenue	% Expected Revenue
Northbound	354,575	35,318	389,893	47.9%	\$241,356	25.2%
Southbound	385,374	38,555	423,929	52.1%	\$715,851	74.8%
Totals	739,949	73,873	813,822	100.0%	\$957,207	100.0%

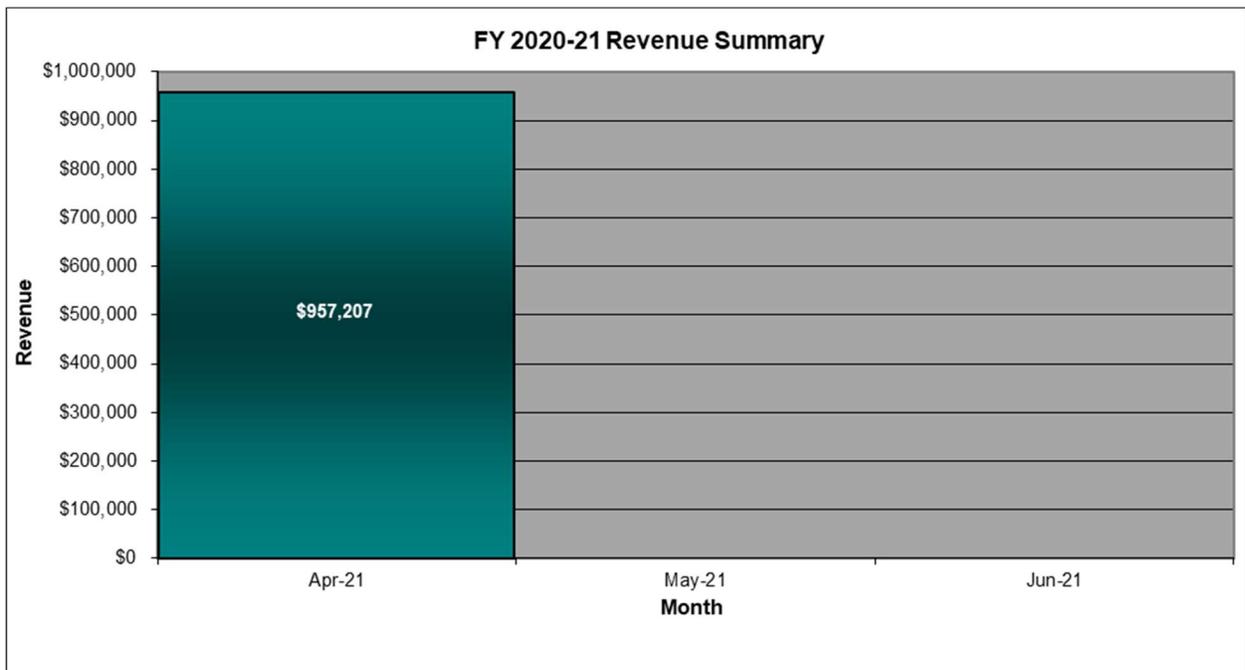
SOV: Single Occupancy Vehicle
HOV3+: High Occupancy Vehicle

TRAFFIC AND REVENUE SUMMARY

The chart below reflects the total transactions breakdown between SOV and HOV3+ for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue for FY 2020-21 on a monthly basis.



PEAK-HOUR VOLUMES

The 15 Express Lanes will feature dynamic pricing, which adjusts toll rates based on traffic volumes and to maintain a free-flowing trip. In April, tolls were manually adjusted while the dynamic pricing engine was calibrated.

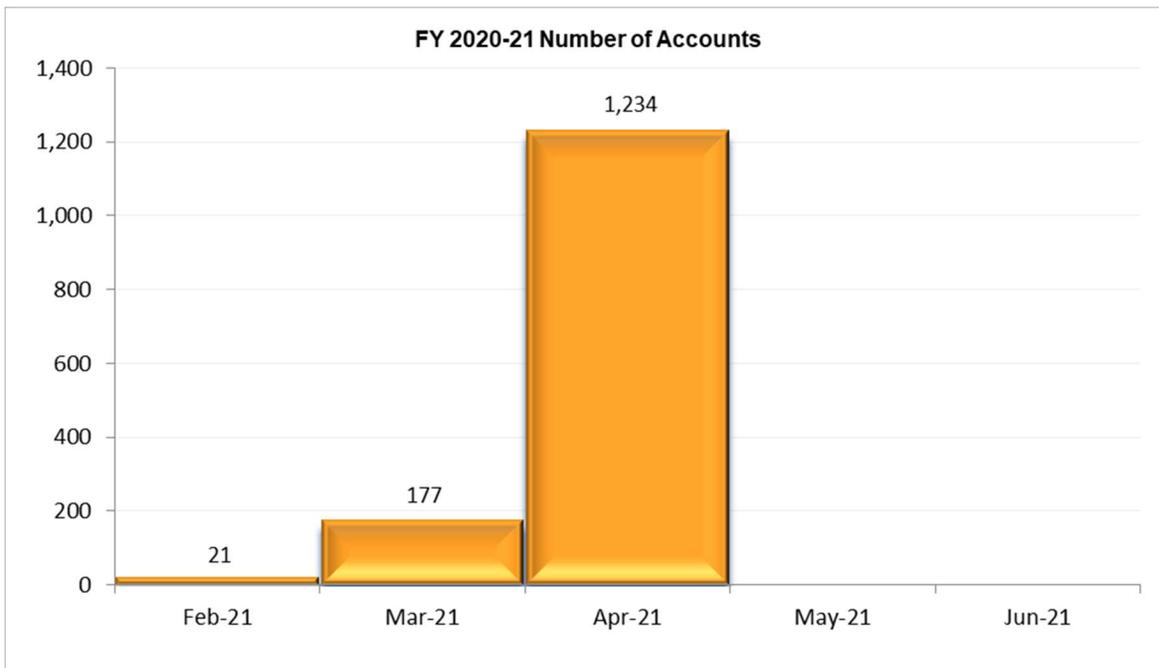
	Morning Peak Northbound 4:00 - 10:00 AM	Afternoon Peak Southbound 2:00 - 8:00 PM
HOV3+	7.8%	9.0%
Highest Toll	\$1.50	\$9.00
Highest Traffic Hour	5AM, 15N Cajalco /Magnolia 1,067 Transactions	2PM, 15S Magnolia/Cajalco 1,840 Transactions

CUSTOMER SERVICE

PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	APRIL 2020 PERFORMANCE
CUSTOMER ACCOUNTS		
Transponder Fulfillment	100% within 3 business days	100% within 3 business days
Payment Posting	100% within 2 business days	100% on same business day
CUSTOMER CALLS		
Average Wait Time	No more than 240 seconds	2 seconds monthly avg wait time
Abandon Rate	Less than 5%	0.1% abandon rate
Customer Satisfaction	90% minimum satisfaction rate	98% satisfaction rate
CORRESPONDENCE		
Email Response	100% within 3 business days	100% within 2 business days
Mail Response	100% within 4 business days	100% within 1 business day

At the end of April 2021, Riverside Express opened 1,432 customer accounts and assigned 2,406 transponders.



CUSTOMER CONTACT ACTIVITY

During April, RiversideExpress.com was visited by 104,857 users.

OPERATIONAL HIGHLIGHTS

ON-ROAD OPERATIONS

Freeway Service Patrol responded to 68 calls during the month of April. Of those calls, 32 were to assist disabled vehicles, 25 calls to remove debris, and 11 were in response to accidents in the Express Lanes.

OPERATIONAL ACTIVITY

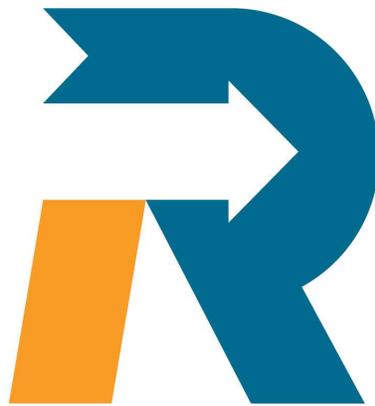
The Customer Service Center (CSC) is open and receiving customer calls regarding the 15 Express Lanes. Calls mostly consist of general inquiries about using the 15 Express Lanes and opening an account. The Walk-in Center is not open amid concerns about the spread of COVID-19. Operational activities on the roadway and in the CSC continue to function, including aiding stranded motorists, providing incident management services, dispatching emergency vehicles through the traffic operations center, and responding to customer service and violation calls.

FINANCIAL HIGHLIGHTS

RCTC 15 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 771,961.41	\$ 2,521,250.00	\$ (1,749,288.59)	(69.4)
Fee Revenue	15,554.00	310,666.67	(295,112.67)	(95.0)
Total operating revenues	787,515.41	2,831,916.67	(2,044,401.26)	(72.2)
Operating expenses:				
Salaries and Benefits	9,883.87	401,166.67	391,282.80	97.5
Legal Services	-	83,333.33	83,333.33	100.0
Advisory Services	-	20,833.33	20,833.33	100.0
Audit and Accounting Fees	-	24,000.00	24,000.00	100.0
Service Fees	-	6,916.67	6,916.67	100.0
Other Professional Services	-	547,666.67	547,666.67	100.0
Lease Expense	-	-	-	N/A
Operations	14,270.73	522,083.33	507,812.60	97.3
Utilities	-	93,333.33	93,333.33	100.0
Supplies and Materials	310.67	1,416.67	1,106.00	78.1
Membership and Subscription Fees	-	-	-	N/A
Office Equipment & Furniture (Non-Capital)	-	12,500.00	12,500.00	100.0
Maintenance/Repairs	-	155,000.00	155,000.00	100.0
Training Seminars and Conferences	-	166.67	166.67	100.0
Transportation Expenses	5.34	-	(5.34)	N/A
Lodging	-	-	-	N/A
Meals	-	-	-	N/A
Other Staff Expenses	-	-	-	N/A
Advertising	-	291,666.67	291,666.67	100.0
Program Management	-	-	-	N/A
Program Operations	466.86	2,952,000.00	2,951,533.14	100.0
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	2,750.00	2,750.00	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	13.10	-	(13.10)	N/A
Total operating expenses	24,950.57	5,114,833.33	5,089,882.76	99.5
Operating income (loss)	762,564.84	(2,282,916.67)	3,045,481.51	(133.4)
Nonoperating revenues (expenses):				
Interest Revenue	-	-	-	N/A
Other Miscellaneous Revenue	2,650.00	132,416.67	(129,766.67)	98.0
Interest Expense	-	-	-	N/A
Total nonoperating revenues (expenses)	2,650.00	132,416.67	(129,766.67)	98.0
Transfers In	-	2,229,500.00	(2,229,500.00)	100.0
Transfers Out	(1,300.00)	(95,833.33)	94,533.33	(98.6)
Net income (loss)	\$ 763,914.84	\$ (16,833.33)	\$ 780,748.17	(4,638.1)

¹ Unaudited



RiversideExpress
15 ExpressLanes

Status Report
May 31, 2021

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TRAFFIC AND REVENUE

Total toll transactions on the 15 Express Lanes for May 2021 was 1,550,832. This represents a daily average of 50,027 transactions. Potential toll revenue for May was \$1,970,181. Carpool percentage for May was 9.8%.

Month-to-date traffic and revenue data is summarized in the table below. The following transactions and revenue statistics tables represent all transactions on the 15 Express Lanes and associated potential revenue for the month of May 2021.

Current Month-to-Date as of May 31, 2021

Transactions	MAY-21 MTD	Stantec MTD Projected	# Variance	% Variance
SOV	1,398,718			
HOV3+	152,114			
Total Gross Transactions	1,550,832	1,926,371	(375,539)	(19.5%)
Revenue				
SOV	\$1,970,181			
HOV3+	\$0			
Total Gross Revenue	\$1,970,181	\$1,406,629	\$563,552	40.1%
Average Revenue per Transaction				
Average SOV	\$1.41			
Average HOV3+				
Average Gross Revenue	\$1.27	\$0.73	\$0.54	74.0%

Direction	SOV	HOV3+	Transactions	% Total Transactions	Expected Revenue	% Expected Revenue
Northbound	670,175	71,724	741,899	47.8%	\$422,613	21.5%
Southbound	728,543	80,390	808,933	52.2%	\$1,547,567	78.5%
Totals	1,398,718	152,114	1,550,832	100.0%	\$1,970,181	100.0%

SOV: Single Occupancy Vehicle
HOV3+: High Occupancy Vehicle

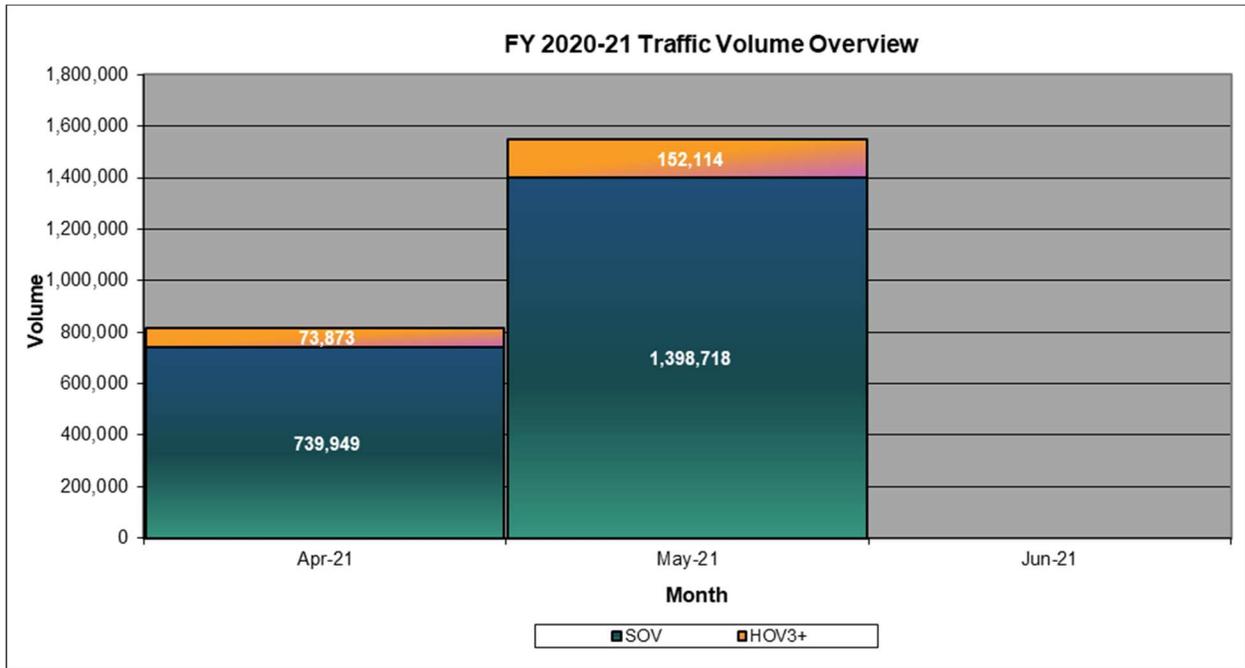
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following transaction and revenue statistics represent all transactions on the 15 Express Lanes and associated potential revenue for the months of April 2021 and May 2021. Year-to-date average revenue per-transaction is \$1.24.

FY 2020-21 Year-to-Date as of May 31, 2021

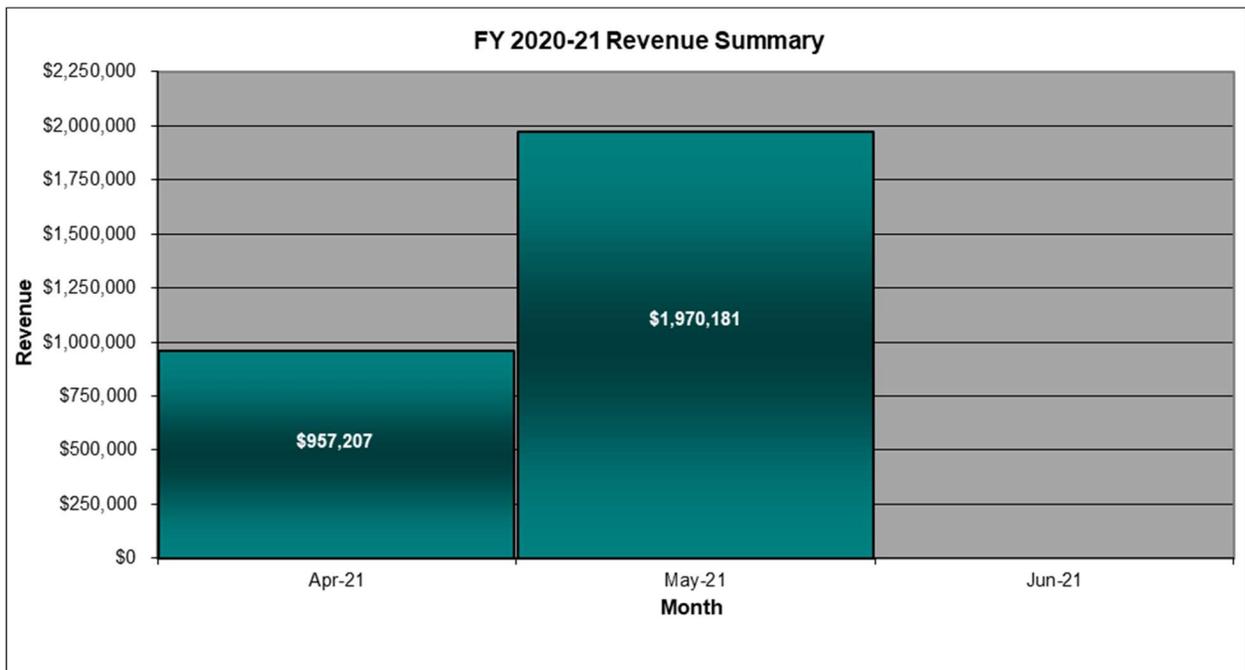
Transactions	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance
SOV	2,138,667			
HOV3+	225,987			
Total Gross Transactions	2,364,654	3,245,171	(880,517)	(27.1%)
Revenue				
SOV	\$2,927,388			
HOV3+	\$0			
Total Gross Revenue	\$2,927,388	\$2,173,814	\$753,573	34.7%
Average Revenue per Transaction				
Average SOV	\$1.37			
Average HOV3+	\$0.00			
Average Gross Revenue	\$1.24	\$0.67	\$0.57	85.1%

TRAFFIC AND REVENUE SUMMARY

The chart below reflects the total transactions breakdown between SOV and HOV3+ for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue for FY 2020-21 on a monthly basis.



PEAK-HOUR VOLUMES

The 15 Express Lanes will feature dynamic pricing, which adjusts toll rates based on traffic volumes and to maintain a free-flowing trip. In May, tolls were manually adjusted while the dynamic pricing engine was calibrated.

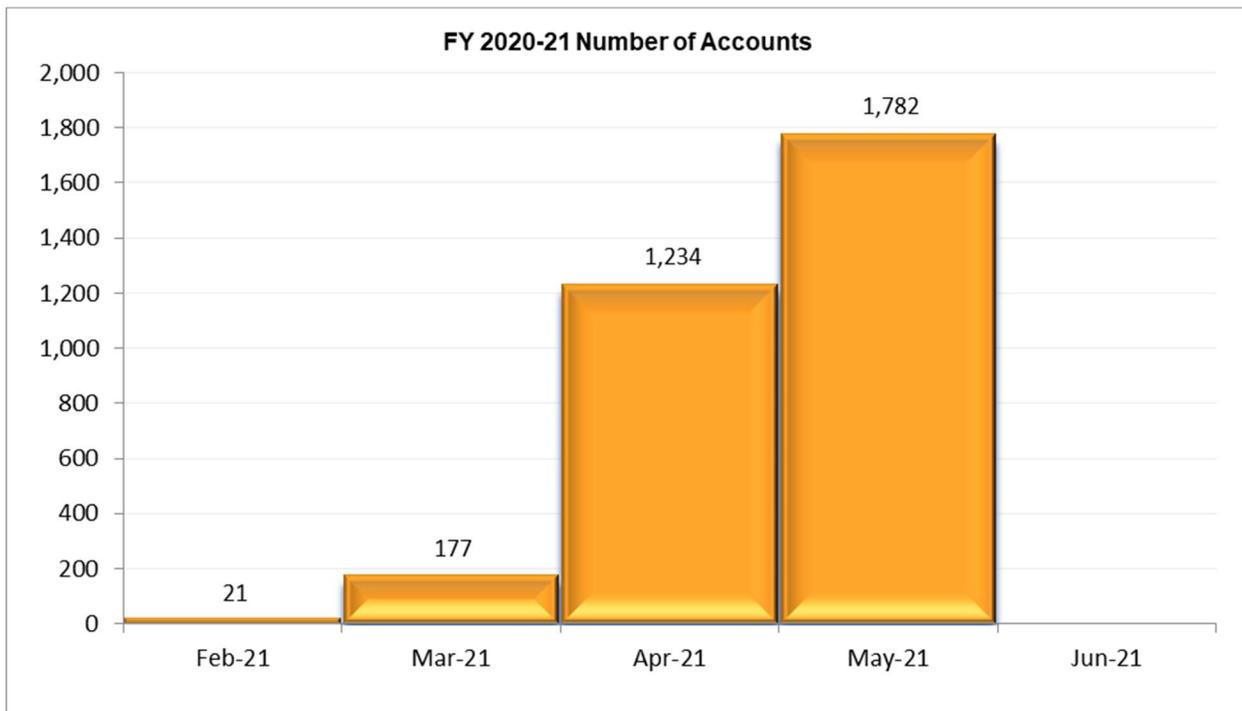
	Morning Peak Northbound 4:00 - 10:00 AM	Afternoon Peak Southbound 2:00 - 8:00 PM
HOV3+	8.2%	10.0%
Highest Toll	\$1.50	\$11.00
Highest Traffic Hour	5AM, 15N Cajalco /Magnolia 1,084 Transactions	2PM, 15S Magnolia/Cajalco 1,605 Transactions

CUSTOMER SERVICE

PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	MAY 2020 PERFORMANCE
CUSTOMER ACCOUNTS		
Transponder Fulfillment	100% within 3 business days	100% within 3 business days
Payment Posting	100% within 2 business days	100% on same business day
CUSTOMER CALLS		
Average Wait Time	No more than 240 seconds	5 seconds monthly avg wait time
Abandon Rate	Less than 5%	0.2% abandon rate
Customer Satisfaction	90% minimum satisfaction rate	99% satisfaction rate
CORRESPONDENCE		
Email Response	100% within 3 business days	100% within 2 business days
Mail Response	100% within 4 business days	100% within 2 business day

At the end of May 2021, Riverside Express opened 3,214 customer accounts and assigned 5,460 transponders.



CUSTOMER CONTACT ACTIVITY

During May, RiversideExpress.com was visited by 96,893 users and the Customer Service Center processed 1,045 pieces of correspondence.

OPERATIONAL HIGHLIGHTS

ON-ROAD OPERATIONS

Freeway Service Patrol responded to 88 calls during the month of May. Of those calls, 48 were to assist disabled vehicles, 30 calls to remove debris, and 10 were in response to accidents in the Express Lanes.

OPERATIONAL ACTIVITY

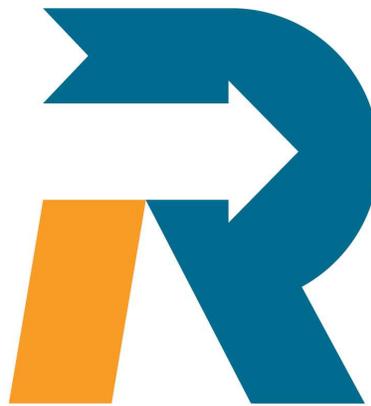
The Customer Service Center (CSC) is open and receiving customer calls regarding the 15 Express Lanes. Calls mostly consist of general inquiries about using the 15 Express Lanes and opening an account. The Walk-in Center is not open amid concerns about the spread of COVID-19. Operational activities on the roadway and in the CSC continue to function, including aiding stranded motorists, providing incident management services, dispatching emergency vehicles through the traffic operations center, and responding to customer service and violation calls.

FINANCIAL HIGHLIGHTS

RCTC 15 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual ¹	5/31/2021 Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 2,724,147.33	\$ 2,768,791.67	\$ (44,644.34)	(1.6)
Fee Revenue	209,850.03	452,008.33	(242,158.30)	(53.6)
Total operating revenues	2,933,997.36	3,220,800.00	(286,802.64)	(8.9)
Operating expenses:				
Salaries and Benefits	33,768.27	441,283.33	407,515.06	92.3
Legal Services	-	91,666.67	91,666.67	100.0
Advisory Services	-	22,916.67	22,916.67	100.0
Audit and Accounting Fees	-	26,400.00	26,400.00	100.0
Service Fees	-	7,608.33	7,608.33	100.0
Other Professional Services	22,475.31	602,433.33	579,958.02	96.3
Lease Expense	-	-	-	N/A
Operations	116,945.56	574,291.67	457,346.11	79.6
Utilities	1,111.68	102,666.67	101,554.99	98.9
Supplies and Materials	310.67	1,558.33	1,247.66	80.1
Membership and Subscription Fees	990.00	-	(990.00)	N/A
Office Equipment & Furniture (Non-Capital)	-	13,750.00	13,750.00	100.0
Maintenance/Repairs	2,942.00	170,500.00	167,558.00	98.3
Training Seminars and Conferences	-	183.33	183.33	100.0
Transportation Expenses	5.34	-	(5.34)	N/A
Lodging	-	-	-	N/A
Meals	-	-	-	N/A
Other Staff Expenses	-	-	-	N/A
Advertising	-	320,833.33	320,833.33	100.0
Program Management	-	-	-	N/A
Program Operations	29,465.02	3,247,200.00	3,217,734.98	99.1
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	3,025.00	3,025.00	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	51.35	-	(51.35)	N/A
Total operating expenses	208,065.20	5,626,316.67	5,418,251.47	96.3
Operating income (loss)	2,725,932.16	(2,405,516.67)	5,131,448.83	(213.3)
Nonoperating revenues (expenses):				
Interest Revenue	-	-	-	N/A
Other Miscellaneous Revenue	-	39,966.67	(39,966.67)	100.0
Interest Expense	-	-	-	N/A
Total nonoperating revenues (expenses)	-	39,966.67	(39,966.67)	100.0
Transfers In	-	2,452,450.00	(2,452,450.00)	100.0
Transfers Out	(128,697,140.00)	(105,416.67)	(128,591,723.33)	121,984.2
Net income (loss)	\$ (125,971,207.84)	\$ (18,516.67)	\$ (125,952,691.17)	680,212.6

¹ Unaudited



RiversideExpress
15 ExpressLanes

Status Report
June 30, 2021

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TRAFFIC AND REVENUE

Total toll transactions on the 15 Express Lanes for June 2021 was 1,807,372. This represents a daily average of 60,246 transactions. Potential toll revenue for June was \$2,434,136. Carpool percentage for June was 9.5%.

Month-to-date traffic and revenue data is summarized in the table below. The following transactions and revenue statistics tables represent all transactions on the 15 Express Lanes and associated potential revenue for the month of June 2021.

Current Month-to-Date as of June 30, 2021

Transactions	JUN-21 MTD	Stantec MTD Projected	# Variance	% Variance
SOV	1,636,043			
HOV3+	171,329			
Total Gross Transactions	1,807,372	1,776,500	30,872	1.7%
Revenue				
SOV	\$2,434,136			
HOV3+	\$0			
Total Gross Revenue	\$2,434,136	\$1,328,143	\$1,105,993	83.3%
Average Revenue per Transaction				
Average SOV	\$1.49			
Average HOV3+				
Average Gross Revenue	\$1.35	\$0.75	\$0.60	80.0%

Direction	SOV	HOV3+	Transactions	% Total Transactions	Expected Revenue	% Expected Revenue
Northbound	784,975	81,926	866,901	48.0%	\$499,938	20.5%
Southbound	851,068	89,403	940,471	52.0%	\$1,934,198	79.5%
Totals	1,636,043	171,329	1,807,372	100.0%	\$2,434,136	100.0%

SOV: Single Occupancy Vehicle
HOV3+: High Occupancy Vehicle

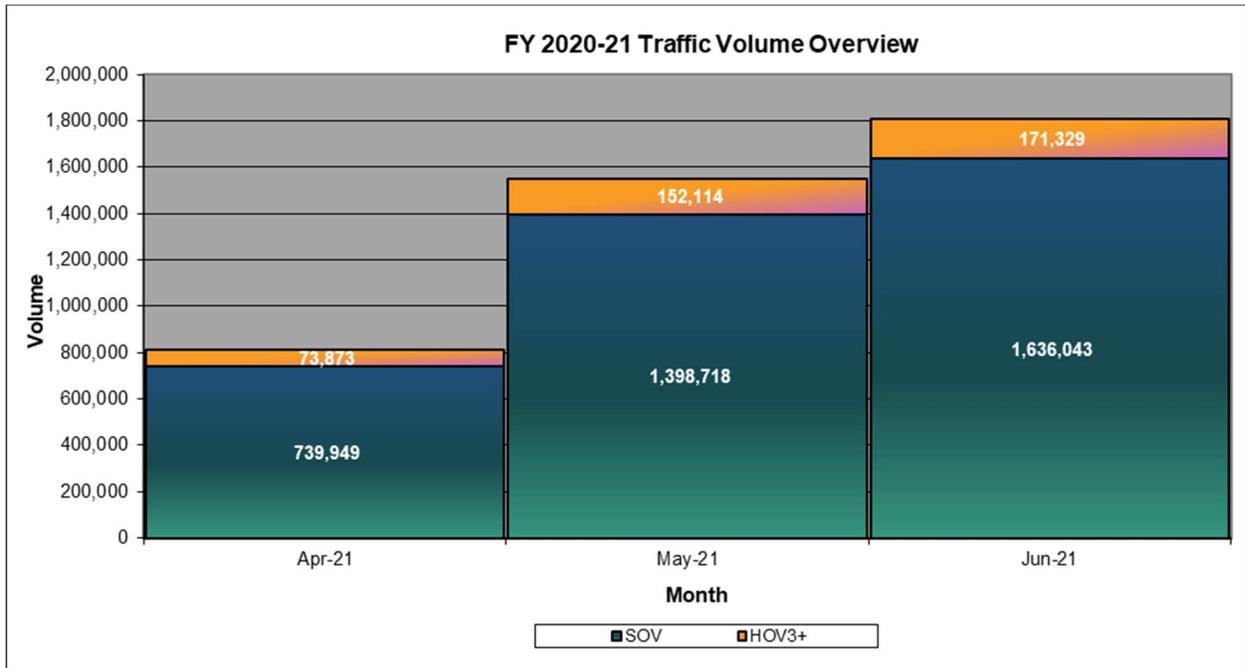
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following transaction and revenue statistics represent all transactions on the 15 Express Lanes and associated potential revenue for the months of April 2021 through June 2021. Year-to-date average revenue per-transaction is \$1.29.

FY 2020-21 Year-to-Date as of June 30, 2021

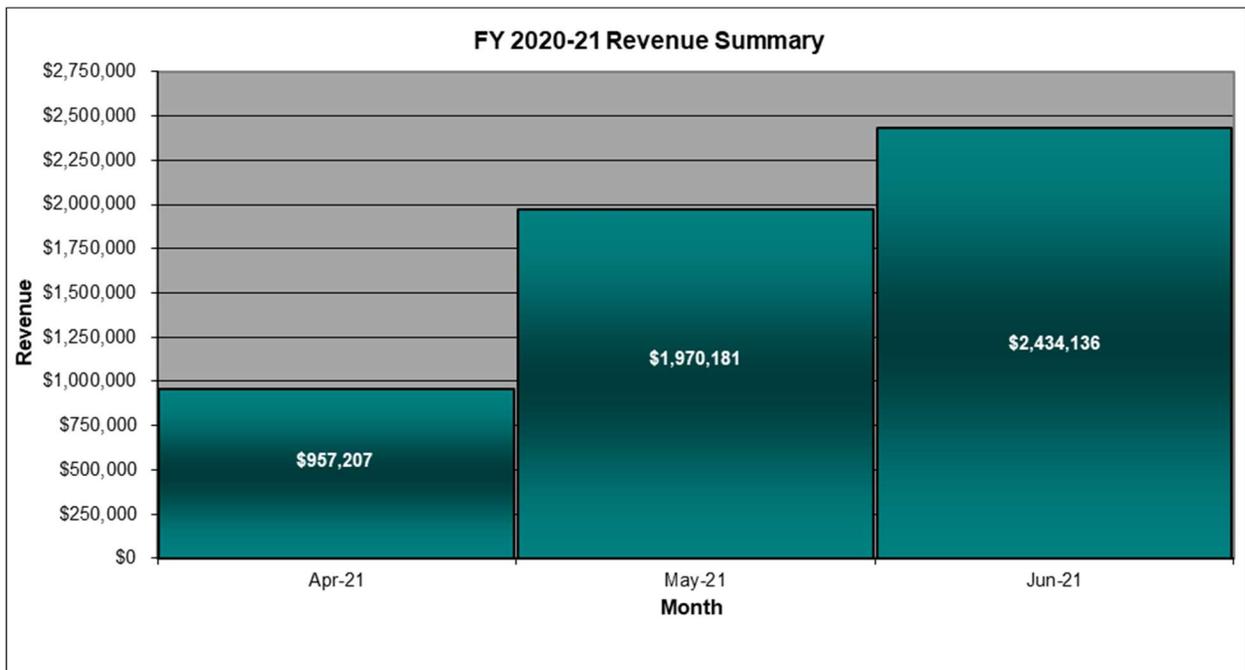
Transactions	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance
SOV	3,774,710			
HOV3+	397,316			
Total Gross Transactions	4,172,026	5,021,671	(849,645)	(16.9%)
Revenue				
SOV	\$5,361,524			
HOV3+	\$0			
Total Gross Revenue	\$5,361,524	\$3,501,957	\$1,859,567	53.1%
Average Revenue per Transaction				
Average SOV	\$1.42			
Average HOV3+	\$0.00			
Average Gross Revenue	\$1.29	\$0.70	\$0.59	84.3%

TRAFFIC AND REVENUE SUMMARY

The chart below reflects the total transactions breakdown between SOV and HOV3+ for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue for FY 2020-21 on a monthly basis.



PEAK-HOUR VOLUMES

The 15 Express Lanes will feature dynamic pricing, which adjusts toll rates based on traffic volumes and to maintain a free-flowing trip. In June, tolls were manually adjusted while the dynamic pricing engine was calibrated.

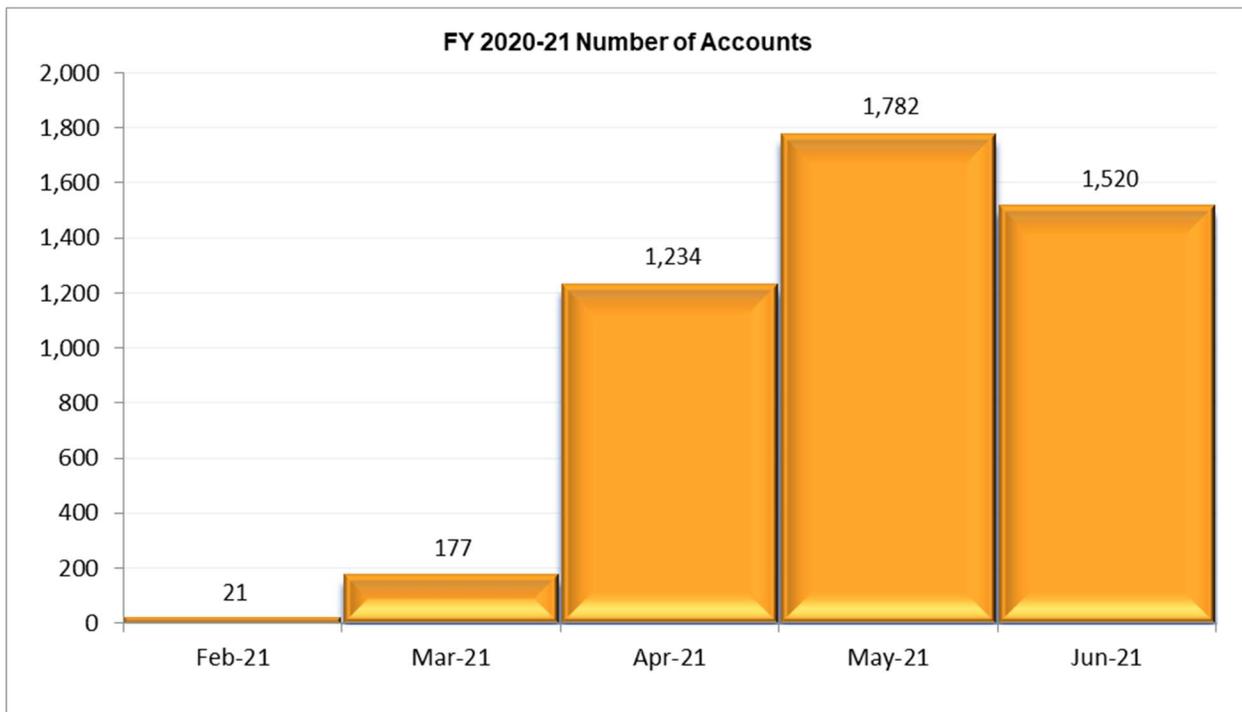
	Morning Peak Northbound 4:00 - 10:00 AM	Afternoon Peak Southbound 2:00 - 8:00 PM
HOV3+	8.2%	9.5%
Highest Toll	\$1.50	\$12.00
Highest Traffic Hour	5AM, 15N Cajalco /Magnolia 1,086 Transactions	2PM, 15S Magnolia/Cajalco 1,557 Transactions

CUSTOMER SERVICE

PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	JUNE 2020 PERFORMANCE
CUSTOMER ACCOUNTS		
Transponder Fulfillment	100% within 3 business days	100% within 3 business days
Payment Posting	100% within 2 business days	100% on same business day
CUSTOMER CALLS		
Average Wait Time	No more than 240 seconds	5 seconds monthly avg wait time
Abandon Rate	Less than 5%	0.2% abandon rate
Customer Satisfaction	90% minimum satisfaction rate	99% satisfaction rate
CORRESPONDENCE		
Email Response	100% within 3 business days	100% within 3 business days
Mail Response	100% within 4 business days	100% within 4 business day

At the end of June 2021, Riverside Express opened 4,734 customer accounts and assigned 8,043 transponders.



CUSTOMER CONTACT ACTIVITY

During June, RiversideExpress.com was visited by 27,458 users and the Customer Service Center processed 1,757 pieces of correspondence.

OPERATIONAL HIGHLIGHTS

ON-ROAD OPERATIONS

Freeway Service Patrol responded to 90 calls during the month of June. Of those calls, 53 were to assist disabled vehicles, 25 calls to remove debris, and 12 were in response to accidents in the Express Lanes.

OPERATIONAL ACTIVITY

The Customer Service Center (CSC) is open and receiving customer calls regarding the 15 Express Lanes. Calls mostly consist of general inquiries about using the 15 Express Lanes and opening an account. The Walk-in Center is not open amid concerns about the spread of COVID-19. Operational activities on the roadway and in the CSC continue to function, including aiding stranded motorists, providing incident management services, dispatching emergency vehicles through the traffic operations center, and responding to customer service and violation calls.

FINANCIAL HIGHLIGHTS

RCTC 15 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual ¹	6/30/2021 Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 4,948,628.44	\$ 3,020,500.00	\$ 1,928,128.44	63.8
Fee Revenue	571,176.37	493,100.00	78,076.37	15.8
Total operating revenues	5,519,804.81	3,513,600.00	2,006,204.81	57.1
Operating expenses:				
Salaries and Benefits	77,079.46	481,400.00	404,320.54	84.0
Legal Services	3,564.75	100,000.00	96,435.25	96.4
Advisory Services	-	25,000.00	25,000.00	100.0
Audit and Accounting Fees	-	28,800.00	28,800.00	100.0
Service Fees	-	8,300.00	8,300.00	100.0
Other Professional Services	50,243.15	657,200.00	606,956.85	92.4
Lease Expense	-	-	-	N/A
Operations	191,777.29	626,500.00	434,722.71	69.4
Utilities	8,761.19	112,000.00	103,238.81	92.2
Supplies and Materials	530.11	1,700.00	1,169.89	68.8
Membership and Subscription Fees	990.00	-	(990.00)	N/A
Office Equipment & Furniture (Non-Capital)	294.28	15,000.00	14,705.72	98.0
Maintenance/Repairs	34,963.30	186,000.00	151,036.70	81.2
Training Seminars and Conferences	-	200.00	200.00	100.0
Transportation Expenses	5.34	-	(5.34)	N/A
Lodging	-	-	-	N/A
Meals	-	-	-	N/A
Other Staff Expenses	-	-	-	N/A
Advertising	10,082.60	350,000.00	339,917.40	97.1
Program Management	-	-	-	N/A
Program Operations	1,066,037.10	3,542,400.00	2,476,362.90	69.9
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	3,300.00	3,300.00	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	80.85	-	(80.85)	N/A
Total operating expenses	1,444,409.42	6,137,800.00	4,693,390.58	76.5
Operating income (loss)	4,075,395.39	(2,624,200.00)	6,699,595.39	(255.3)
Nonoperating revenues (expenses):				
Interest Revenue	0.03	-	0.03	N/A
Other Miscellaneous Revenue	24,343.74	43,600.00	(19,256.26)	44.2
Interest Expense	(84,806.29)	-	(84,806.29)	N/A
Total nonoperating revenues (expenses)	(60,462.52)	43,600.00	(104,062.52)	238.7
Transfers In	817,293.48	2,675,400.00	(1,858,106.52)	69.5
Transfers Out	(128,830,065.71)	(115,000.00)	(128,715,065.71)	111,926.1
Net income (loss)	\$ (123,997,839.36)	\$ (20,200.00)	\$ (123,977,639.36)	613,750.7

¹ Unaudited

AGENDA ITEM 7

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

DATE:	August 26, 2021
TO:	Toll Policy and Operations Committee
FROM:	Jennifer Crosson, Toll Operations Director
THROUGH:	Anne Mayer, Executive Director
SUBJECT:	Toll Operations Year in Review

STAFF RECOMMENDATION:

This item is for the Committee to receive and file a presentation providing a review of results from the 2020-2021 fiscal year of toll operations.

BACKGROUND INFORMATION:

The Commission began operating the 91 Express Lanes in March of 2017 and the 15 Express Lanes in April of 2021. Staff will review the toll operations results and activity for the 2020-2021 fiscal year.