

Specialized Transit Program

Through the Specialized Transit Program, RCTC has provided millions of dollars to public and non-profit organizations that provide specialized transit services to improve mobility and ensure independence of seniors, low-income and individuals with disabilities. It is through these programs that:

- Someone who is disabled can go to work independently;
- Someone who is aged can shop at the neighborhood grocery store;
- Someone who is low on money can get to the doctor.

The Specialized Transit Program is primarily supported by Measure A, the voter-approved half-cent sales tax for transportation improvements in Riverside County. Federal funding through the Enhanced Mobility of Seniors and Individuals with Disabilities Program (Section 5310) also provides grant funds for capital and operating projects to support transport of elderly and/or disabled, where public transportation services are unavailable or insufficient.

Public Transit Agencies Specialized Programs

Agency	Areas Served	Contact	Who Qualifies and Requirements	
WESTERN RIVERSIDE COUNTY	Riverside Transit Agency	Cities of Banning*, Beaumont*, Calimesa, Canyon Lake, Corona*, Eastvale, Hemet, Jurupa Valley, Lake Elsinore, Moreno Valley, Menifee, Murrieta, Norco, Perris, Riverside*, San Jacinto, Temecula, Wildomar, and the unincorporated areas of western Riverside County. *City provides service as well	(800) 795-7887 www.riversidetransit.com	<ul style="list-style-type: none"> • Seniors 65+ for trips within the same city • ADA certified individuals with disabilities within the RTA service area • Must live within ¾ of a mile of existing local fixed route • 1 to 3 day advance reservation required
	Riverside Special Transportation	Within Riverside City Limits	(951) 687-8080 www.riversideca.gov	<ul style="list-style-type: none"> • ADA certified individual (24-hour advance reservation required) • Seniors 60+ and individuals with disabilities (3 to 7 days advance reservation required) • Origin and destination within City Limits
	Corona Dial-A-Ride	Within Corona City limits & unincorporated areas of Home Gardens, Coronita, El Cerrito, and up to Norco College along Hamner Avenue	(951) 734-7220 www.coronatransit.com	<ul style="list-style-type: none"> • Seniors 60+ and persons with disabilities • One day advance reservation required • Door-to-door assistance available for ADA certified passengers
SAN GORGONIO PASS	Banning Pass Transit	Within Banning City limits and small portions of Cabazon and Beaumont	(951) 922-3252 www.ci.banning.ca.us	<ul style="list-style-type: none"> • ADA certified individual (24-hour advance reservation required) • Seniors 60+ (3-day advance reservation required) • Must live within ¾ of a mile of existing local fixed route
	Beaumont Pass Transit	Within Beaumont City limits & small portions of Cherry Valley, Calimesa and Banning	(951) 769-8530 www.beaumontca.gov	<ul style="list-style-type: none"> • ADA certified individuals with disabilities • Must live within ¾ of a mile of existing local fixed route • 24-hour advance reservation required
COACHELLA VALLEY AND EAST	SunLine Transit Agency (SunDial)	Cities of Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, La Quinta, Palm Desert, Palm Springs, Rancho Mirage and the unincorporated areas of the Coachella Valley including the communities of Bermuda Dunes, Desert Edge, Mecca, North Shore, Oasis, Thermal, and Thousand Palms	(760) 343-3456 www.sunline.org	<ul style="list-style-type: none"> • ADA certified individuals with disabilities • Service provided within ¾ of a mile of existing local fixed route • Reservations a day or up to 7 days in advance
	Palo Verde Valley/Transit Agency	Blythe, Ripley, Mesa Verde	(760) 922-1140 www.pvta.com	<ul style="list-style-type: none"> • Three programs: Route Deviations, TRIP Program, and Mobility Management (coordination service) • Seniors 60+ with ID • Individuals with disabilities and low-income individuals • Must live within ¾ of a mile of existing local fixed route • Reservations required



RCTC | 2018-2021
SPECIALIZED TRANSIT PROGRAM



Riverside County Transportation Commission

For more information on the Specialized Transit Program, call the Riverside County Transportation Commission at (951) 787-7141 and ask for Specialized Transit staff.

RCTC | **RIVERSIDE COUNTY TRANSPORTATION COMMISSION**
4080 Lemon Street, 3rd Floor
P.O. Box 12008
Riverside, CA 92502-2208
(951) 787-7141

Guide to
Transportation Freedom

NON-PROFIT/SPECIALIZED TRANSIT PROVIDERS	Specialized Transit Service Provider	Areas Served	Days Operating	Where to Call	Who Qualifies
		Boys & Girls Clubs of Southwest County	Temecula, Murrieta, Lake Elsinore, Canyon Lake, Wildomar, Corona	M-F	(951) 699-1526
	Blindness Support Services, Inc.	Western Riverside County	As Scheduled	(951) 341-9244	Free travel training services to individuals, 16 years and older, who are blind/visually impaired/disabled/veterans with the skills and knowledge essential for using the local fixed route bus system available. Services also include traveling via Metrolink, travel training workshops, and training on the use of alternative methods of travel, such as Uber & Lyft.
	Boys & Girls Club of Menifee Valley	Menifee, Lake Elsinore, Murrieta, Perris, Canyon Lake	M-F	(951) 246-8845	Transportation service for school aged youth from low income families for before and after school programs.
	Care-A-Van Transit, Inc.	Hemet/San Jacinto Valley, Lake Elsinore area, Menifee/Sun City area; unincorporated county areas of Winchester and Valle Vista	M-F	(951) 791-3572	Transportation for low income, seniors, and disabled individuals, including Riverside County Hemet Service Center customers, Valley Restart Homeless Shelter, DaVita, Riverside County Office on Aging, KinCare, Job Training and Education through HOPE Bus, Inland Regional, and Veteran Services.
	Care Connexus, Inc.	City of Riverside, Jurupa Valley, Moreno Valley, and surrounding areas	M-F	(951) 509-2500	Transportation service for clients of Adult Day Service Center of Riverside County.
	City of Norco Parks, Recreation & Community Services Department	City of Norco residents transportation within a 30-mile radius beyond the city limits	M-TH	(951) 270-5647	Transportation service for Norco residents, including seniors, veterans and persons with disabilities.
	Community Connect 211-Vetlink	Riverside County, San Bernardino County	24 Hours	211	The One-Call/One-Click Project (better known as 211VetLink) is a partnership between 211 San Bernardino County, 211 Riverside County and a host of transportation agencies. The project's goal is to connect veterans with transportation options to community resources, medical appointments, job interviews, food, shelter and many more resources by simply dialing 2-1-1 or visiting the new Trip Discovery tool at www.211VetLink.org. For more information, call 211 or visit connectriverside.org/211.
	Community Connect Transportation Access Program	Western Riverside County	24 Hours	(951) 686-4402 or 211	Administered by Community Connect, TAP distributes bus tickets to more than 100 social service agencies. These agencies then distribute those tickets to thousands of the truly needy who require access to medical appointments, job interviews, or other needed services.
	Valley Resource Center for the Retarded, Inc. dba EXCEED	Hemet/San Jacinto Valley; unincorporated county areas of Winchester and Valle Vista	M-F	(951) 766-8659	Transportation service for adults with disabilities who are clients of EXCEED.
	Forest Folk, Inc.	Communities of Idyllwild, Pine Cove, Fern Valley, and Mountain Center	M-F	(951) 426-9688	Shuttle bus service for seniors, persons with disabilities, and low-income riders.
	Friends of Moreno Valley Senior Center ("MoVan")	Trips originating in Moreno Valley to areas within a 20-mile radius	M-F	(833) 745-8454	Non-ADA curb-to-curb transportation service for residents of Moreno Valley who are 60+ years of age and/or independent disabled adults or disabled adults with an escort. Mo-Van operates on a 24-hour advance reservation system, with services between 8:15 a.m. and 4:45 p.m.
	Independent Living Partnership	Western Riverside County, Coachella Valley and Palo Verde Valley	As Scheduled	(800) 510-2020	Service for seniors and persons with disabilities for medical services and other destinations, where no service exists or when individuals are too frail, ill, or unable to use public transit. The Transportation Reimbursement and Information Project provides mileage reimbursements to volunteer drivers. Visit ILPconnect.org.
	Michelle's Place Treatment Travel Assistance Program	Western Riverside County	M-F	(951) 699-5455	Clients of Michelle's Place with a cancer diagnosis who are unable to use conventional transportation services. New clients can become eligible for this program.
	Operation Safehouse, Inc.	Western Riverside County	24 Hours	(951) 369-4921	Transportation service for homeless and/or at-risk youth, ages 18-21.
	Riverside University Health System Medical Center (RUHS-MC)	Western Riverside County	M-F	(951) 955-1647	Transportation service for low-income Medi-Cal and Medicare clients of the RUHS Medical Center, outside dialysis patients, the elderly and disabled.
	Riverside University Health System - Behavioral Health (RUHS-BH)	Western Riverside County	M-SA	(951) 955-1519	Transportation service for low income or elderly individuals with behavioral health issues.
	United States Veterans Initiative (U.S. Vets)	Riverside County	M-F	(951) 999-9118	Transportation service for low-income and/or homeless veterans residing onsite at March Air Reserve Base as well as offsite areas within Riverside County.
	Voices for Children	Western Riverside County	M-F	(951) 472-9301	Transportation service for children placed in the juvenile dependency court system (foster children) in Western Riverside County.