



MEETING AGENDA

Toll Policy and Operations Committee

Time: 11:00 a.m.

Date: February 25, 2021

Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the meeting will only be conducted via video conferencing and by telephone.

COMMITTEE MEMBERS

Lloyd White, **Chair**/ David Fenn, City of Beaumont
Ben J. Benoit, **Vice Chair** / Joseph Morabito, City of Wildomar
Jeremy Smith / Larry Greene, City of Canyon Lake
Clint Lorimore / Todd Rigby, City of Eastvale

Dana Reed / Donna Griffith, City of Indian Wells
Brian Berkson / Guillermo Silva, City of Jurupa Valley
Michael M. Vargas / Rita Rogers, City of Perris

STAFF

Anne Mayer, Executive Director
Michael Blomquist, Toll Program Director

AREAS OF RESPONSIBILITY

Policies involving the Commission's Toll Facilities
Setting Tolls or Rates
Considering Contracts with Vendors Working on the Toll Program
Statewide and Federal Legislative Issues Regarding Tolling
Outreach and Marketing of the Toll Facilities
Interactions with Neighboring Jurisdictions Regarding Toll Matters
User-Based Funding Programs and Future Opportunities for Toll Facility Development in Riverside County

**PRIVERSIDE COUNTY TRANSPORTATION COMMISSION
TOLL POLICY AND OPERATIONS COMMITTEE**

www.rctc.org

AGENDA*

**Actions may be taken on any item listed on the agenda*

11:00 a.m.

Thursday, February 25, 2021

Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the meeting will only be conducted via video conferencing and by telephone. Please follow the instructions below to join the meeting remotely.

INSTRUCTIONS FOR ELECTRONIC PARTICIPATION

Join Zoom Meeting

<https://rctc.zoom.us/j/85646875077>

Meeting ID: 856 4687 5077

One tap mobile

+16699006833,,85646875077# US (San Jose)

For members of the public wishing to submit comment in connection with the Toll Policy and Operations Committee Meeting please email written comments to the Clerk of the Board at lmobley@rctc.org prior to February 24, 2021 at 5:00 p.m. and your comments will be made part of the official record of the proceedings. Members of the public may also make public comments through their telephone or Zoom connection when recognized by the Chair.

In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, www.rctc.org.

In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. PLEDGE OF ALLEGIANCE**

4. **PUBLIC COMMENTS** – *Under the Brown Act, the Board should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Board members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.*
5. **ADDITIONS/REVISIONS** *(The Committee may add an item to the Agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)*
6. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Commissioner(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

6A APPROVAL OF MINUTES – AUGUST 27, 2020

Page 1

6B. 91 EXPRESS LANES MONTHLY STATUS REPORTS

Page 6

Overview

This item is for the Committee to:

- 1) Receive and file the 91 Express Lanes Monthly Reports for the six months from July to December 2020; and
- 2) Forward to the Commission for final action.

7. 15 EXPRESS LANES OPENING

Page 134

Overview

This item is for the Committee to receive and file a presentation on the 15 Express Lanes opening.

8. RIVERSIDE EXPRESS AND 91 EXPRESS LANES JOINT WALK-IN CENTER CUSTOMER QUEUING SYSTEM

Page 135

Overview

This item is for the Committee to receive and file a presentation on the Riverside Express and 91 Express Lanes joint walk-in center customer queuing system.

9. AMENDMENT TO AGREEMENT WITH SHERRY MATTHEWS, INC. FOR EXPRESS LANES MARKETING SERVICES

Page 136

Overview

This item is for the Committee to:

- 1) Approve Agreement No. 18-31-047-02, Amendment No. 2 to Agreement No. 18-31-047-00, with Sherry Matthews, Inc. (Sherry Matthews) to provide an additional four years of express lanes marketing services at no additional cost for a total amount not to exceed \$2.5 million;
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to execute the agreement on behalf of the Commission; and
- 3) Forward to the Commission for final action.

10. ITEM(S) PULLED FROM CONSENT CALENDAR AGENDA

11. COMMISSIONERS / STAFF REPORT

Overview

This item provides the opportunity for the Commissioners and staff to report on attended and upcoming meeting/conferences and issues related to Commission activities.

12. ADJOURNMENT

The next Toll Policy and Operations Committee meeting is scheduled to be held at **11:00 a.m., Thursday, May 27, 2021**, via Zoom.

AGENDA ITEM 6A

MINUTES

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

TOLL POLICY AND OPERATIONS COMMITTEE

Thursday, August 27, 2020

MINUTES

1) CALL TO ORDER

The meeting of the Toll Policy and Operations Committee was called to order by Chair Brian Berkson at 11:01 a.m., via Zoom Meeting ID 847 4309 1785, Pursuant to Governor Newsom's Executive Order N-29-20.

2. ROLL CALL

Members/Alternates Present

Ben J. Benoit
Brian Berkson
Dana Reed
Larry Smith
Michael M. Vargas
Clint Lorimore

Members Absent

Lloyd White

3. PUBLIC COMMENTS

There were no requests to speak from the public.

4. ADDITIONS/REVISIONS

There were no additions or revisions.

5. CONSENT CALENDAR - *All matters on the Consent Calendar will be approved in a single motion unless a Commissioner(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

M/S/C (Reed/Benoit) to approve the Consent Calendar.

5A. APPROVAL OF MINUTES – May 28, 2020

5B. 91 EXPRESS LANES MONTHLY STATUS REPORTS

Receive and file the 91 Express Lanes Monthly Reports for three months from April to June 2020.

6. TOLL OPERATIONS YEAR IN REVIEW AND COVID-19 IMPACTS UPDATE

Michael Blomquist, Toll Program Director, provided a presentation on the Fiscal Year 2019/2020 Toll Operations year in review, which included debt ratings upgrades and affirmations, new contracts and agreements, new accounts and 6C transponder rollout, revenue generation, travel statistics, and an update on the 15 express lanes project. Mr. Blomquist also provided an overview of COVID-19 Impacts to the 91 Express Lanes.

Chair Berkson stated he was pleased the bond ratings went up and the facilities are still creating revenue, which allows projects to be funded within the corridor.

M/S/C to receive and file a presentation providing a review of results from the latest fiscal year of toll operations and an update to the impacts that the COVID-19 pandemic has had on toll operations.

7. DEPARTMENT OF CALIFORNIA HIGHWAY PATROL AGREEMENT FOR EXPRESS LANES TOLL ENFORCEMENT

Jennifer Crosson, Toll Operations Manager, provided an overview of the proposed agreement for Express Lanes Toll Enforcement with the California Highway Patrol, which adds enforcement for the future opening of the 15 Express Lanes.

Commissioner Benoit asked for information regarding the app the CHP will be using to assist in catching 3+ carpool lane cheaters. Ms. Crosson provided an overview of how the app, developed by Kapsch, will assist the CHP.

Commissioner Reed stated if this app works to assist in catching 3+ lane cheaters he would like to advertise its use as incentive for customers to not cheat.

Commissioner Lorimore requested clarification that legal has reviewed the app program. Steve DeBaun, legal counsel, stated a review had not been done but would be completed prior to implementation to ensure there are no privacy issues.

Chair Berkson stated his experience with the 3+ lane toll violators, noting they will not stop violating unless they get caught. He suggested additional avenues for enforcement utilizing CHP that would create a checkpoint or similar that could be incorporated into the contract prior to committing to a 5-year term.

Mr. Blomquist explained the obstacles in obtaining agreements through the CHP in a timely manner. Ms. Crosson clarified there is nothing in the proposed agreement that prohibits enforcement in the type of fashion the Chair has suggested, noting the issue would more likely be the availability of resources due to Covid-19.

Anne Mayer, Executive Director, concurred the proposed agreement does not include anything that prevents talking about proactive enforcement efforts with the CHP, adding examples as to how the enforcement conversation is a constant conversation that is ever-changing based on the behavior of drivers.

Commissioner Vargas concurred with staff, noting law enforcement will not put something into the contract that is already written into their state-wide policies in general. He suggested instead that staff work with CHP on different ideas and suggestion for enforcement as situations arise.

Commissioner Benoit expressed support to move the contract forward as-is, noting the safety of the CHP officers is a priority.

Commissioner Smith noted the difficulties in changing agreements with the CHP that may be outside of their policies. He asked if Commissioner Reed, who made the motion, would add “upon legal review” to his original motion. Commissioner Reed agreed.

Mr. DeBaun clarified the agreement had been reviewed by legal however the app created by Kapsch for use by the CHP had not and legal would be reviewing the app. He discussed the agreement was for a 5-year term however can be terminated at any time with 30-day notice.

M/S/C (Reed/Benoit) to:

- 1) Approve Agreement No. 21-31-005-00 with the Department of California Highway Patrol (CHP) for toll enforcement on the express lanes for a five-year term in the amount of \$3,611,479;**
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to execute the agreement on behalf of the Commission; and**
- 3) Forward to the Commission for final action.**

8. RCTC 91 EXPRESS LANES CHANGEABLE MESSAGE SIGNS MAINTENANCE AGREEMENT

Reinland Jones, Toll Technology Manager, presented an overview of the proposed agreement for changeable message signs.

M/S/C (Reed/Smith) to:

- 1) Award Agreement No. 21-31-004-00 to Daktronics, Inc. (Daktronics) for the maintenance and repair of the changeable message signs (CMS) for the 91 Express Lanes for a five-year term, in the amount of \$148,775, plus a contingency amount of \$14,878, for a total amount not to exceed \$163,653;**
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to finalize and execute the agreement on behalf of the Commission;**
- 3) Authorize the Executive Director or designee to approve the use of the contingency amount as may be required for the agreement; and**
- 4) Forward to the Commission for final action.**

9. RIVERSIDE EXPRESS AAA REWARDS AND DISCOUNTS PROGRAM

Jennifer Crosson provided an overview of the Riverside Express AAA Rewards and Discounts program.

M/S/C to receive and file a presentation on the Riverside Express AAA Rewards and Discounts program.

10. ELECTION OF OFFICERS

Lisa Mobley, Administrative Services Manager/Clerk of the Board, stated this item is for the Commissioners to select a Chair and Vice Chair of the Toll Policy and Operations Committee for 2021. Chair Berkson asked for nominations. Dana Reed nominated Brian Berkson continue as Chair. There was no second. Commissioner Smith nominated Lloyd White as Chair and Ben Benoit as Vice Chair, which was seconded by Commissioner Vargas.

M/S/C (Smith/Vargas) to elect Lloyd White as Chair and Ben Benoit as Vice Chair for 2021.

11. ITEM(S) PULLED FROM CONSENT CALENDAR AGENDA

There were no items pulled from the Consent Calendar.

12. COMMISSIONERS / STAFF REPORT

Anne Mayer, Executive Director, stated as they track the trends on the corridor, they are paying particular attention to mode splits in the COVID-19 environment to assess the impact on vanpools, Metrolink, and the corridor as people begin to return to work.

13. ADJOURNMENT

There being no further business for consideration by the Toll Policy and Operations Committee, the meeting was adjourned at 11:57 a.m.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Lisa", with a long horizontal flourish extending to the right.

Lisa Mobley
Clerk of the Board

AGENDA ITEM 6B

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	February 25, 2021
TO:	Toll Policy and Operations Committee
FROM:	Anthony Parada, Senior Management Analyst Jennifer Crosson, Toll Operations Manager
THROUGH:	Michael Blomquist, Toll Program Director
SUBJECT:	91 Express Lanes Monthly Status Reports

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Receive and file the 91 Express Lanes Monthly Reports for the six months from July to December 2020; and
- 2) Forward to the Commission for final action.

BACKGROUND INFORMATION:

The monthly 91 Express Lanes reports for the six months from July to December 2020 are attached. The monthly reports provide information about 91 Express Lanes performance and activity. The monthly reports include information for both segments of the 91 Express Lanes in Orange and Riverside Counties.

Attachments:

- 1) 91 Express Lanes Status Report for July 2020
- 2) 91 Express Lanes Status Report for August 2020
- 3) 91 Express Lanes Status Report for September 2020
- 4) 91 Express Lanes Status Report for October 2020
- 5) 91 Express Lanes Status Report for November 2020
- 6) 91 Express Lanes Status Report for December 2020



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
July 2020

As of July 31, 2020

Table of Contents

Operations Overview OCTA.....	3
Traffic and Revenue Statistics for OCTA.....	3
OCTA Traffic and Revenue Summary.....	4
OCTA Eastbound Peak-Hour Volumes	5
OCTA WEstbound Peak-Hour Volumes	6
OCTA Operational Highlights	7
Financial Highlights OCTA	8
Operations Overview RCTC.....	9
Traffic and Revenue Statistics for RCTC.....	9
RCTC Traffic and Revenue Summary.....	10
RCTC Peak-Hour Volumes	11
RCTC Eastbound Peak-Hour Volumes	11
RCTC Westbound Peak-Hour Volumes	13
RCTC Operational Highlights	15
Financial Highlights RCTC	16
Joint Agency Trip and Revenue Statistics	17
Joint Agency Traffic Statistics	17
Joint Agency Performance Measures.....	18
Joint Agency Transponder Distribution.....	18
Incoming Email Activity	20
Operational Activity	20

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for July 2020 was 1,079,083. This represents a daily average of 34,809 vehicles. This is a 30.2% decrease in total traffic volume from the same period last year, which totaled 1,545,862. Potential toll revenue for July was \$3,532,168, which represents a decrease of 20.4% from the prior year's total of \$4,438,931. Carpool percentage for July was 22.88% as compared to the previous year's rate of 28.68%. The decreases are attributed to the coronavirus (COVID-19) pandemic and California Governor Gavin Newsom's orders for residents to stay at home and refrain from non-essential travel.

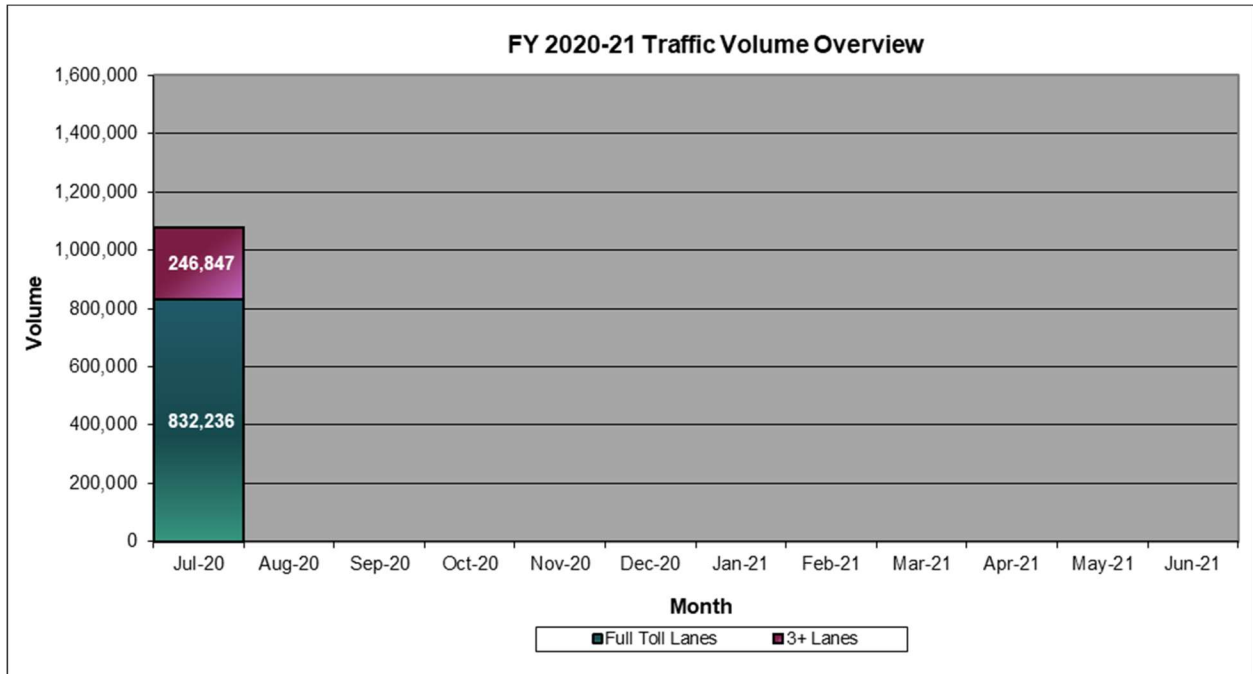
Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of July 2020.

Current Month-to-Date (MTD) as of July 31, 2020

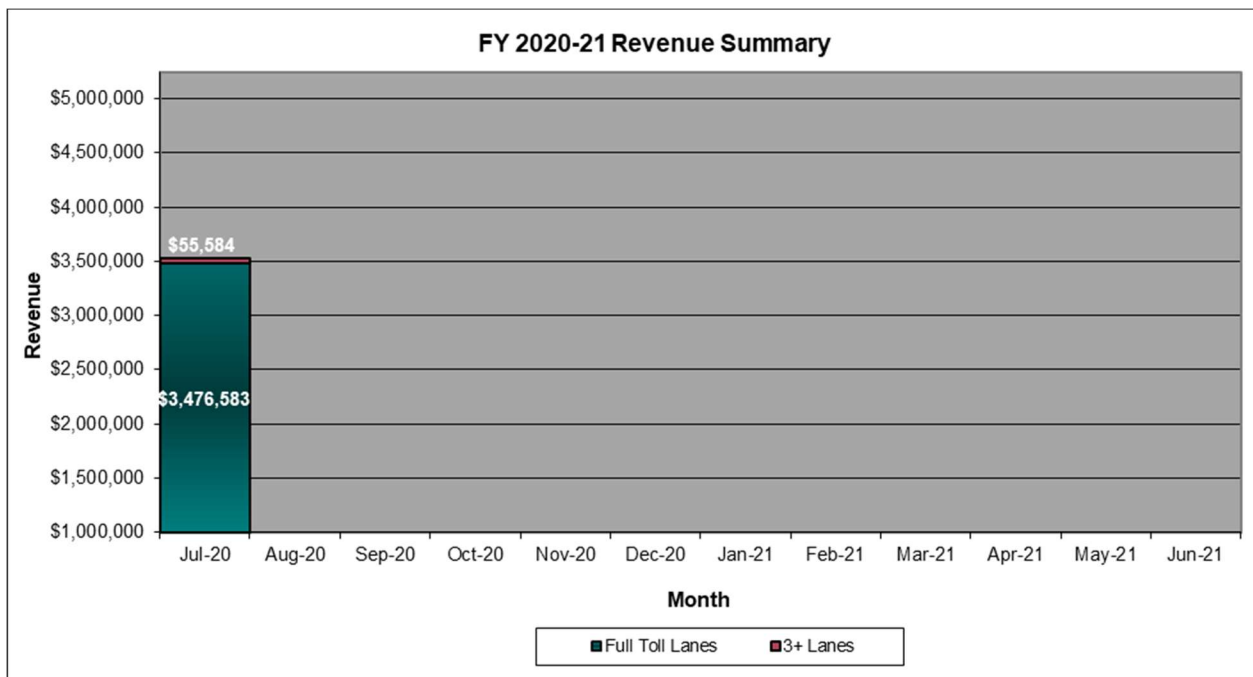
Trips	Jul-20 MTD Actual	Jul-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	832,236	1,102,555	(24.5%)
3+ Lanes	246,847	443,307	(44.3%)
Total Gross Trips	1,079,083	1,545,862	(30.2%)
Revenue			
Full Toll Lanes	\$3,476,583	\$4,362,568	(20.3%)
3+ Lanes	\$55,584	\$76,363	(27.2%)
Total Gross Revenue	\$3,532,168	\$4,438,931	(20.4%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.18	\$3.96	5.6%
Average 3+ Lanes	\$0.23	\$0.17	35.3%
Average Gross Revenue	\$3.27	\$2.87	13.9%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak traffic hour in the eastbound direction reached or exceeded 90% of defined capacity 8 times during the month of July 2020. As demonstrated on the next chart, westbound peak hour traffic volumes top out at 61% of defined capacity.

PM Time	Monday 06/29/20				Tuesday 06/30/20				Wednesday 07/01/20				Thursday 07/02/20				Friday 07/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500									\$5.15	427	2,851	84%	\$6.95	501	2,828	83%	\$7.35	367	1,653	49%
1500 - 1600									\$7.25	530	2,722	80%	\$6.25	500	3,253	96%	\$8.15	498	1,602	47%
1600 - 1700									\$7.00	388	2,778	82%	\$7.30	480	2,923	86%	\$7.95	292	1,200	35%
1700 - 1800									\$5.90	386	2,524	74%	\$7.70	402	2,231	66%	\$6.55	310	1,183	35%
1800 - 1900									\$3.95	433	1,986	58%	\$4.35	492	2,182	64%	\$6.55	325	1,039	31%
1900 - 2000									\$3.85	256	1,089	32%	\$5.60	355	1,373	40%	\$6.05	235	762	22%

PM Time	Monday 07/06/20				Tuesday 07/07/20				Wednesday 07/08/20				Thursday 07/09/20				Friday 07/10/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	382	2,313	68%	\$5.15	355	2,519	74%	\$5.15	367	2,661	78%	\$6.95	430	2,524	74%	\$7.35	496	3,069	90%
1500 - 1600	\$5.50	406	2,691	79%	\$5.25	518	2,832	83%	\$7.25	531	2,818	83%	\$6.25	525	3,138	92%	\$8.15	582	2,575	76%
1600 - 1700	\$4.85	360	2,475	73%	\$5.00	370	2,778	82%	\$7.00	291	2,339	69%	\$7.30	435	2,855	84%	\$7.95	378	2,721	80%
1700 - 1800	\$4.80	346	2,161	64%	\$4.90	364	2,358	69%	\$5.90	426	2,694	79%	\$7.70	385	2,476	73%	\$6.55	451	2,372	70%
1800 - 1900	\$5.50	263	1,231	36%	\$3.95	343	1,608	47%	\$3.95	390	1,957	58%	\$4.35	404	2,001	59%	\$6.55	461	1,998	59%
1900 - 2000	\$3.85	193	682	20%	\$3.85	191	787	23%	\$3.85	237	946	28%	\$5.60	264	1,022	30%	\$6.05	320	1,102	32%

PM Time	Monday 07/13/20				Tuesday 07/14/20				Wednesday 07/15/20				Thursday 07/16/20				Friday 07/17/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	391	2,374	70%	\$5.15	388	2,610	77%	\$5.15	408	2,741	81%	\$6.95	448	2,649	78%	\$7.35	502	3,082	91%
1500 - 1600	\$5.50	455	2,831	83%	\$5.25	508	2,826	83%	\$7.25	546	2,893	85%	\$6.25	558	3,263	96%	\$8.15	574	2,582	76%
1600 - 1700	\$4.85	347	2,594	76%	\$5.00	343	2,714	80%	\$7.00	343	2,807	83%	\$7.30	438	2,857	84%	\$7.95	385	2,452	72%
1700 - 1800	\$4.80	373	2,543	75%	\$4.90	386	2,564	75%	\$5.90	365	2,497	73%	\$7.70	375	2,342	69%	\$6.55	418	2,457	72%
1800 - 1900	\$5.50	325	1,454	43%	\$3.95	338	1,763	52%	\$3.95	369	1,832	54%	\$4.35	377	1,826	54%	\$6.55	544	2,276	67%
1900 - 2000	\$3.85	229	800	24%	\$3.85	220	829	24%	\$3.85	201	847	25%	\$5.60	314	1,193	35%	\$6.05	334	1,349	40%

PM Time	Monday 07/20/20				Tuesday 07/21/20				Wednesday 07/22/20				Thursday 07/23/20				Friday 07/24/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	371	2,165	64%	\$5.15	380	2,661	78%	\$5.15	403	2,710	80%	\$6.95	472	2,701	79%	\$7.35	474	2,859	84%
1500 - 1600	\$5.50	497	2,928	86%	\$5.25	536	2,790	82%	\$7.25	573	2,934	86%	\$6.25	590	3,473	102%	\$8.15	570	2,641	78%
1600 - 1700	\$4.85	357	2,683	79%	\$5.00	312	2,617	77%	\$7.00	347	2,748	81%	\$7.30	448	2,969	87%	\$7.95	324	2,102	62%
1700 - 1800	\$4.80	356	2,369	70%	\$4.90	387	2,642	78%	\$5.90	373	2,429	71%	\$7.70	379	2,358	69%	\$6.55	541	2,801	82%
1800 - 1900	\$5.50	335	1,535	45%	\$3.95	381	1,895	56%	\$3.95	403	2,149	63%	\$4.35	391	1,833	54%	\$6.55	499	2,066	61%
1900 - 2000	\$3.85	204	743	22%	\$3.85	229	870	26%	\$3.85	253	953	28%	\$5.60	314	1,214	36%	\$6.05	361	1,287	38%

PM Time	Monday 07/27/20				Tuesday 07/28/20				Wednesday 07/29/20				Thursday 07/30/20				Friday 07/31/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	392	2,404	71%	\$5.15	393	2,738	81%	\$5.15	465	2,757	81%	\$6.95	465	2,681	79%	\$7.35	568	3,225	95%
1500 - 1600	\$5.50	495	2,884	85%	\$5.25	545	2,839	84%	\$7.25	566	2,803	82%	\$6.25	552	3,251	96%	\$8.15	573	2,585	76%
1600 - 1700	\$4.85	366	2,792	82%	\$5.00	337	2,643	78%	\$7.00	376	2,777	82%	\$7.30	430	2,784	82%	\$7.95	384	2,751	81%
1700 - 1800	\$4.80	327	2,444	72%	\$4.90	407	2,702	79%	\$5.90	488	2,835	83%	\$7.70	288	1,682	49%	\$6.55	486	2,710	80%
1800 - 1900	\$5.50	342	1,563	46%	\$3.95	389	1,865	55%	\$3.95	386	1,971	58%	\$4.35	507	2,569	76%	\$6.55	506	2,044	60%
1900 - 2000	\$3.85	235	799	24%	\$3.85	272	927	27%	\$3.85	278	1,008	30%	\$5.60	334	1,201	35%	\$6.05	406	1,454	43%

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 06/29/20				Tuesday 06/30/20				Wednesday 07/01/20				Thursday 07/02/20				Friday 07/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500									\$3.05	413	1,425	42%	\$3.05	361	1,260	37%	\$3.05	100	305	9%
0500 - 0600									\$4.95	472	1,789	53%	\$4.95	456	1,809	53%	\$4.70	141	481	14%
0600 - 0700									\$5.15	289	1,783	52%	\$5.15	247	1,454	43%	\$4.95	94	485	14%
0700 - 0800									\$5.65	202	1,556	46%	\$5.65	193	1,306	38%	\$5.50	100	565	17%
0800 - 0900									\$5.15	144	1,167	34%	\$5.15	168	1,155	34%	\$4.95	136	674	20%
0900 - 1000									\$4.10	193	1,153	34%	\$4.10	186	1,144	34%	\$4.10	210	810	24%

AM Time	Monday 07/06/20				Tuesday 07/07/20				Wednesday 07/08/20				Thursday 07/09/20				Friday 07/10/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	346	1,225	36%	\$3.05	399	1,369	40%	\$3.05	392	1,439	42%	\$3.05	401	1,388	41%	\$3.05	338	1,065	31%
0500 - 0600	\$4.95	399	1,743	51%	\$4.95	479	2,061	61%	\$4.95	497	1,959	58%	\$4.95	431	1,706	50%	\$4.70	401	1,779	52%
0600 - 0700	\$5.15	226	1,420	42%	\$5.15	257	1,569	46%	\$5.15	281	1,794	53%	\$5.15	252	1,667	49%	\$4.95	245	1,546	45%
0700 - 0800	\$5.65	174	1,231	36%	\$5.65	197	1,533	45%	\$5.65	221	1,739	51%	\$5.65	209	1,614	47%	\$5.50	208	1,464	43%
0800 - 0900	\$5.15	155	1,111	33%	\$5.15	179	1,464	43%	\$5.15	185	1,574	46%	\$5.15	207	1,387	41%	\$4.95	212	1,542	45%
0900 - 1000	\$4.10	175	1,017	30%	\$4.10	190	1,190	35%	\$4.10	176	1,105	33%	\$4.10	199	1,165	34%	\$4.10	271	1,421	42%

AM Time	Monday 07/13/20				Tuesday 07/14/20				Wednesday 07/15/20				Thursday 07/16/20				Friday 07/17/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	387	1,429	42%	\$3.05	415	1,399	41%	\$3.05	392	1,285	38%	\$3.05	407	1,361	40%	\$3.05	322	991	29%
0500 - 0600	\$4.95	470	1,957	58%	\$4.95	512	2,011	59%	\$4.95	526	2,068	61%	\$4.95	471	1,838	54%	\$4.70	412	1,723	51%
0600 - 0700	\$5.15	249	1,575	46%	\$5.15	265	1,597	47%	\$5.15	267	1,628	48%	\$5.15	264	1,621	48%	\$4.95	235	1,543	45%
0700 - 0800	\$5.65	202	1,589	47%	\$5.65	212	1,613	47%	\$5.65	175	1,432	42%	\$5.65	202	1,575	46%	\$5.50	224	1,526	45%
0800 - 0900	\$5.15	171	1,248	37%	\$5.15	178	1,324	39%	\$5.15	153	1,239	36%	\$5.15	171	1,227	36%	\$4.95	168	1,145	34%
0900 - 1000	\$4.10	197	1,099	32%	\$4.10	200	1,122	33%	\$4.10	189	1,198	35%	\$4.10	216	1,215	36%	\$4.10	244	1,150	34%

AM Time	Monday 07/20/20				Tuesday 07/21/20				Wednesday 07/22/20				Thursday 07/23/20				Friday 07/24/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	398	1,354	40%	\$3.05	397	1,338	39%	\$3.05	392	1,344	40%	\$3.05	415	1,426	42%	\$3.05	338	1,017	30%
0500 - 0600	\$4.95	464	1,862	55%	\$4.95	513	1,952	57%	\$4.95	511	1,911	56%	\$4.95	473	1,799	53%	\$4.70	408	1,736	51%
0600 - 0700	\$5.15	229	1,553	46%	\$5.15	269	1,719	51%	\$5.15	274	1,810	53%	\$5.15	273	1,642	48%	\$4.95	247	1,538	45%
0700 - 0800	\$5.65	203	1,695	50%	\$5.65	220	1,791	53%	\$5.65	204	1,671	49%	\$5.65	203	1,466	43%	\$5.50	175	1,221	36%
0800 - 0900	\$5.15	200	1,578	46%	\$5.15	157	1,411	42%	\$5.15	164	1,231	36%	\$5.15	201	1,216	36%	\$4.95	179	1,069	31%
0900 - 1000	\$4.10	186	1,111	33%	\$4.10	278	1,782	52%	\$4.10	211	1,141	34%	\$4.10	211	1,096	32%	\$4.10	236	1,092	32%

AM Time	Monday 07/27/20				Tuesday 07/28/20				Wednesday 07/29/20				Thursday 07/30/20				Friday 07/31/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	394	1,347	40%	\$3.05	398	1,375	40%	\$3.05	441	1,457	43%	\$3.05	423	1,402	41%	\$3.05	352	1,021	30%
0500 - 0600	\$4.95	441	1,775	52%	\$4.95	490	2,014	59%	\$4.95	502	1,864	55%	\$4.95	483	1,887	56%	\$4.70	440	1,885	55%
0600 - 0700	\$5.15	238	1,632	48%	\$5.15	249	1,632	48%	\$5.15	283	1,793	53%	\$5.15	270	1,732	51%	\$4.95	252	1,677	49%
0700 - 0800	\$5.65	199	1,567	46%	\$5.65	230	1,739	51%	\$5.65	205	1,611	47%	\$5.65	231	1,713	50%	\$5.50	186	1,443	42%
0800 - 0900	\$5.15	190	1,268	37%	\$5.15	195	1,594	47%	\$5.15	199	1,529	45%	\$5.15	196	1,413	42%	\$4.95	215	1,381	41%
0900 - 1000	\$4.10	213	1,036	30%	\$4.10	221	1,248	37%	\$4.10	238	1,333	39%	\$4.10	233	1,361	40%	\$4.10	289	1,332	39%

OCTA OPERATIONAL HIGHLIGHTS

On-road Operations

OCTA Customer Assistance Specialists (CAS) responded to 74 calls during the month of July. Of those calls, 57 were to assist disabled vehicles and 8 calls to remove debris. The CAS provided assistance to 9 accidents in the Express Lanes with 3 of those accidents originating in the SR91 general-purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA is contracting with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin Fall 2020 and is expected to be completed in early 2021.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next phase of the project includes the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 7/31/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 3,103,818.05	\$ 2,598,717.00	\$ 505,101.05	19.4
Fee revenue	177,690.03	117,120.00	60,570.03	51.7
Total operating revenues	3,281,508.08	2,715,837.00	565,671.08	20.8
Operating expenses:				
Contracted services	536,640.54	599,760.00	63,119.46	10.5
Administrative fee	361,240.00	260,146.00	(101,094.00)	(38.9)
Other professional services	(17,223.59)	200,453.00	217,676.59	108.6
Credit card processing fees	64,940.77	74,250.00	9,309.23	12.5
Toll road account servicing	17,531.48	53,400.00	35,868.52	67.2
Other insurance expense	36,329.06	20,825.00	(15,504.06)	(74.4)
Toll road maintenance supply repairs	13,594.63	74,970.00	61,375.37	81.9
Patrol services	60,000.00	92,463.00	32,463.00	35.1
Building equipment repairs and maint	(5,454.63)	25,479.00	30,933.63	121.4
6C Transponders	-	-	-	N/A
Other services	-	1,035.00	1,035.00	100.0
Utilities	81.82	9,580.00	9,498.18	99.1
Office expense	71.94	5,622.00	5,550.06	98.7
Bad debt expense	13,429.82	-	(13,429.82)	N/A
Miscellaneous ⁽²⁾	(78.93)	5,266.00	5,344.93	101.5
Leases	33,656.39	40,400.00	6,743.61	16.7
Total operating expenses	1,114,759.30	1,463,649.00	348,889.70	23.8
Depreciation and amortization ⁽³⁾	290,739.47	-	(290,739.47)	N/A
Operating income (loss)	1,876,009.31	1,252,188.00	623,821.31	49.8
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	(38,168.40)	-	(38,168.40)	N/A
Interest income	33,757.23	122,624.00	(88,866.77)	(72.5)
Interest expense	(380,099.97)	(2,135.00)	(377,964.97)	(17,703.3)
Other	-	-	-	N/A
Total nonoperating revenues (expenses)	(384,511.14)	120,489.00	(505,000.14)	419.1
Transfers in	-	-	-	N/A
Transfers out ⁽⁴⁾	355,701.21	-	355,701.21	N/A
Net income (loss)	\$ 1,847,199.38	\$ 1,372,677.00	\$ 474,522.38	34.6

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for July 2020 was 915,185. This represents a daily average of 29,522 vehicles. This is a 30.4% decrease in total traffic volume from the same period last year, which totaled 1,315,090. Potential toll revenue for July was \$3,118,009, which represents a decrease of 40.7% from the prior year's total of \$5,257,301. Carpool percentage for July was 21.48% as compared to the previous year's rate of 26.96%. The decreases are attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

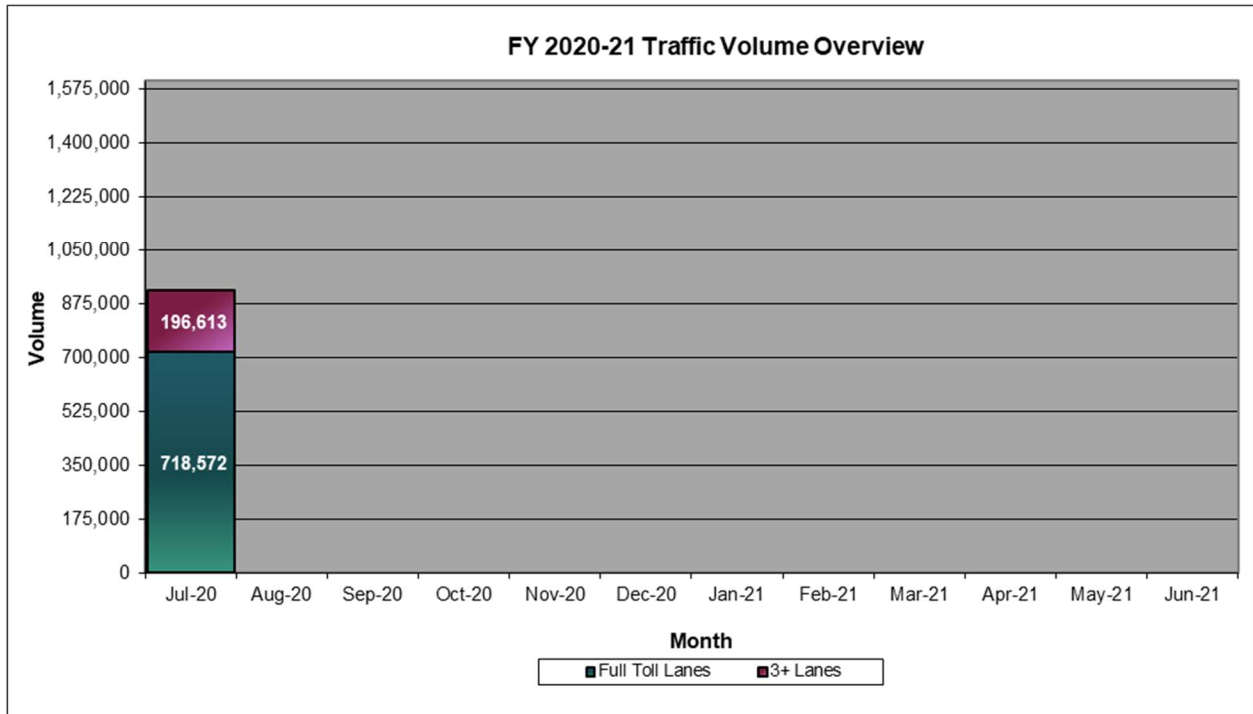
Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of July 2020.

Current Month-to-Date (MTD) as of July 31, 2020

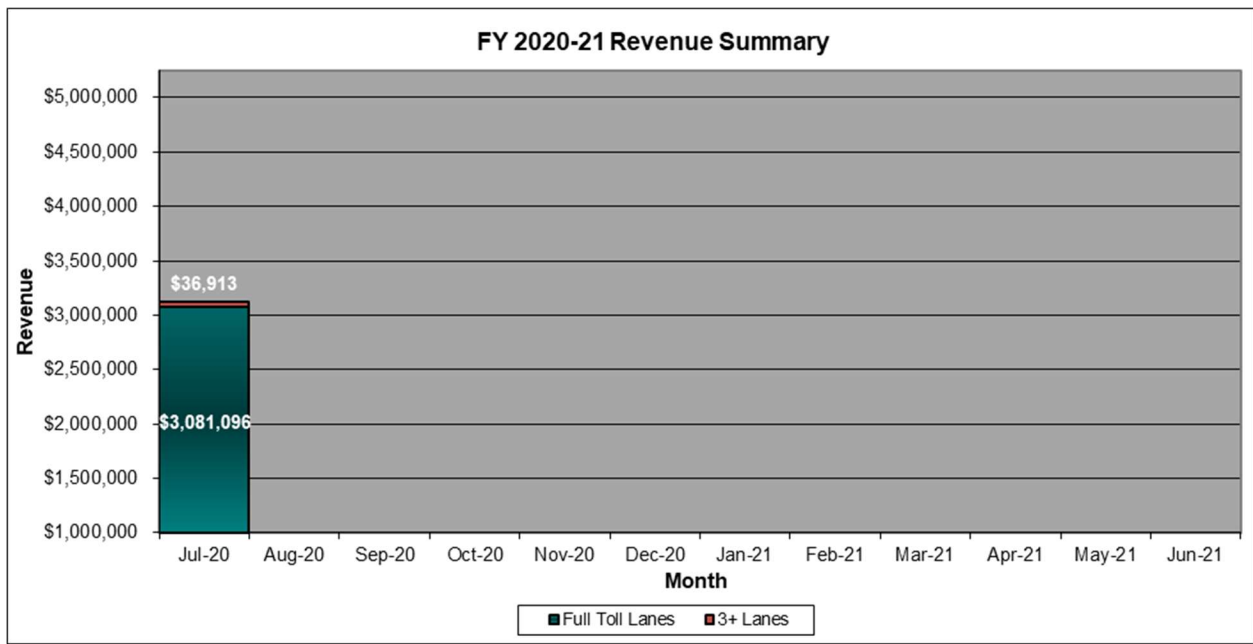
Trips	JUL-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	JUL-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	718,572	1,034,000	(315,428)	(30.5%)	960,601	(25.2%)
3+ Lanes	196,613	343,371	(146,758)	(42.7%)	354,489	(44.5%)
Total Gross Trips	915,185	1,377,371	(462,186)	(33.6%)	1,315,090	(30.4%)
Revenue						
Full Toll Lanes	\$3,081,096	\$4,354,771	(\$1,273,676)	(29.2%)	\$5,213,968	(40.9%)
3+ Lanes	\$36,913	\$0	\$36,913		\$43,333	(14.8%)
Total Gross Revenue	\$3,118,009	\$4,354,771	(\$1,236,763)	(28.4%)	\$5,257,301	(40.7%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.29	\$4.21	\$0.08	1.9%	\$5.43	(21.0%)
Average 3+ Lanes	\$0.19	\$0.00	\$0.19		\$0.12	58.3%
Average Gross Revenue	\$3.41	\$3.16	\$0.25	7.9%	\$4.00	(14.8%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In July, peak-period toll rates were incrementally increased for several peak period hours which had been previously reduced in response to the COVID-19 pandemic and associated reduction in traffic. Traffic volumes are being reviewed regularly and a plan is in place to reinstate toll rates as traffic increases.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 06/29/20					Tuesday 06/30/20					Wednesday 07/01/20					Thursday 07/02/20					Friday 07/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500											\$6.95	253	1168	1,421	F	\$6.95	323	1,197	1,520	F	\$11.95	191	557	748	B
1500 - 1600											\$8.95	293	1004	1,297	E	\$8.95	361	1,265	1,626	F	\$11.95	250	684	934	C
1600 - 1700											\$6.95	204	1099	1,303	F	\$6.95	253	1,090	1,343	F	\$8.95	136	409	545	B
1700 - 1800											\$5.30	222	938	1,160	D	\$5.30	236	938	1,174	D	\$6.95	124	350	474	B
1800 - 1900											\$5.30	176	709	885	C	\$5.30	291	835	1,126	D	\$5.30	152	286	438	B
1900 - 2000											\$2.25	141	403	544	B	\$2.25	194	591	785	B	\$2.25	116	243	359	A

PM Time	Monday 07/06/20					Tuesday 07/07/20					Wednesday 07/08/20					Thursday 07/09/20					Friday 07/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	191	939	1,130	D	\$5.30	217	965	1,182	D	\$6.95	178	1,071	1,249	E	\$6.95	246	1,067	1,313	F	\$11.95	316	1,174	1,490	F
1500 - 1600	\$6.95	222	969	1,191	D	\$6.95	269	994	1,263	E	\$8.95	286	1,063	1,349	F	\$8.95	285	1,143	1,428	F	\$11.95	305	981	1,286	E
1600 - 1700	\$6.95	164	894	1,058	D	\$6.95	181	1,049	1,230	E	\$6.95	152	879	1,031	D	\$6.95	244	1,060	1,304	F	\$8.95	193	1,113	1,306	F
1700 - 1800	\$5.30	155	721	876	C	\$5.30	188	794	982	C	\$5.30	219	861	1,080	D	\$5.30	199	882	1,081	D	\$6.95	236	891	1,127	D
1800 - 1900	\$5.30	127	383	510	B	\$5.30	143	487	630	B	\$5.30	188	605	793	B	\$5.30	197	707	904	C	\$5.30	236	761	997	C
1900 - 2000	\$2.25	86	213	299	A	\$2.25	102	232	334	A	\$2.25	98	313	411	B	\$2.25	145	362	507	B	\$2.25	148	364	512	B

PM Time	Monday 07/13/20					Tuesday 07/14/20					Wednesday 07/15/20					Thursday 07/16/20					Friday 07/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	202	954	1,156	D	\$5.30	217	1,020	1,237	E	\$6.95	227	1,050	1,277	E	\$8.95	258	1,048	1,306	F	\$14.95	307	1,167	1,474	F
1500 - 1600	\$7.95	241	1,007	1,248	E	\$7.95	245	1,039	1,284	E	\$10.95	273	1,000	1,273	E	\$10.95	314	1,135	1,449	F	\$14.95	326	1,005	1,331	F
1600 - 1700	\$6.95	205	931	1,136	D	\$6.95	195	1,025	1,220	E	\$6.95	194	1,033	1,227	E	\$6.95	228	1,071	1,299	E	\$8.95	204	1,011	1,215	E
1700 - 1800	\$5.30	166	858	1,024	D	\$5.30	187	908	1,095	D	\$5.30	197	848	1,045	D	\$5.30	209	889	1,098	D	\$6.95	223	923	1,146	D
1800 - 1900	\$5.30	159	452	611	B	\$5.30	170	611	781	B	\$5.30	157	579	736	B	\$5.30	204	629	833	C	\$5.30	259	823	1,082	D
1900 - 2000	\$2.25	120	238	358	A	\$2.25	84	282	366	A	\$2.25	100	269	369	A	\$2.25	162	445	607	B	\$2.25	164	564	728	B

PM Time	Monday 07/20/20					Tuesday 07/21/20					Wednesday 07/22/20					Thursday 07/23/20					Friday 07/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	196	860	1,056	D	\$5.30	217	988	1,205	E	\$6.95	213	1,025	1,238	E	\$8.95	243	978	1,221	E	\$14.95	316	1,102	1,418	F
1500 - 1600	\$7.95	269	1,066	1,335	F	\$7.95	298	971	1,269	E	\$10.95	297	989	1,286	E	\$10.95	317	1,156	1,473	F	\$14.95	337	991	1,328	F
1600 - 1700	\$6.95	187	928	1,115	D	\$6.95	141	1,018	1,159	D	\$6.95	199	1,057	1,256	E	\$6.95	243	1,067	1,310	F	\$8.95	186	994	1,180	D
1700 - 1800	\$5.30	170	785	955	C	\$5.30	192	901	1,093	D	\$5.30	212	904	1,116	D	\$5.30	205	877	1,082	D	\$6.95	300	1,039	1,339	F
1800 - 1900	\$5.30	168	481	649	B	\$5.30	171	662	833	C	\$5.30	191	735	926	C	\$5.30	185	616	801	C	\$5.30	265	773	1,038	D
1900 - 2000	\$2.25	99	205	304	A	\$2.25	108	295	403	B	\$2.25	114	329	443	B	\$2.25	144	362	506	B	\$2.25	200	471	671	B

PM Time	Monday 07/27/20					Tuesday 07/28/20					Wednesday 07/29/20					Thursday 07/30/20					Friday 07/31/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	219	1,047	1,266	E	\$5.30	215	1,050	1,265	E	\$6.95	232	1,006	1,238	E	\$8.95	273	1,060	1,333	F	\$14.95	322	1,233	1,555	F
1500 - 1600	\$7.95	261	1,024	1,285	E	\$7.95	307	988	1,295	E	\$10.95	288	987	1,275	E	\$10.95	309	1,147	1,456	F	\$14.95	350	991	1,341	F
1600 - 1700	\$6.95	194	997	1,191	D	\$6.95	192	1,011	1,203	E	\$6.95	194	1,080	1,274	E	\$6.95	250	1,104	1,354	F	\$8.95	256	1,089	1,345	F
1700 - 1800	\$5.30	186	916	1,102	D	\$5.30	201	902	1,103	D	\$5.30	236	1,029	1,265	E	\$5.30	173	741	914	C	\$6.95	270	1,067	1,337	F
1800 - 1900	\$5.30	146	492	638	B	\$5.30	191	638	829	C	\$5.30	195	710	905	C	\$5.30	275	924	1,199	D	\$5.30	265	806	1,071	D
1900 - 2000	\$2.25	98	250	348	A	\$2.25	124	267	391	A	\$2.25	121	305	426	B	\$2.25	178	432	610	B	\$2.25	216	571	787	B



Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 06/29/20					Tuesday 06/30/20					Wednesday 07/01/20					Thursday 07/02/20					Friday 07/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500											\$5.30	115	721	836	C	\$5.30	131	686	817	C	\$5.30	103	387	490	B
1500 - 1600											\$5.30	135	755	890	C	\$5.30	119	682	801	C	\$5.30	137	409	546	B
1600 - 1700											\$2.95	99	665	764	B	\$2.95	123	582	705	B	\$2.95	63	274	337	A
1700 - 1800											\$2.95	89	692	781	B	\$2.95	108	453	561	B	\$2.95	72	230	302	A
1800 - 1900											\$2.95	88	490	578	B	\$2.95	106	528	634	B	\$2.95	76	214	290	A
1900 - 2000											\$2.95	57	288	345	A	\$2.95	105	324	429	B	\$2.95	59	162	221	A

PM Time	Monday 07/06/20					Tuesday 07/07/20					Wednesday 07/08/20					Thursday 07/09/20					Friday 07/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	84	598	682	B	\$5.30	98	671	769	B	\$5.30	108	693	801	C	\$5.30	114	668	782	B	\$5.30	118	773	891	C
1500 - 1600	\$5.30	90	720	810	C	\$5.30	119	732	851	C	\$5.30	112	733	845	C	\$5.30	141	837	978	C	\$5.30	146	601	747	B
1600 - 1700	\$2.95	84	608	692	B	\$2.95	104	691	795	B	\$2.95	66	603	669	B	\$2.95	112	824	936	C	\$2.95	105	703	808	C
1700 - 1800	\$2.95	82	491	573	B	\$2.95	93	583	676	B	\$2.95	79	599	678	B	\$2.95	102	670	772	B	\$2.95	103	545	648	B
1800 - 1900	\$2.95	48	309	357	A	\$2.95	84	426	510	B	\$2.95	89	491	580	B	\$2.95	92	508	600	B	\$2.95	117	503	620	B
1900 - 2000	\$2.95	55	151	206	A	\$2.95	39	226	265	A	\$2.95	60	275	335	A	\$2.95	51	281	332	A	\$2.95	89	282	371	A

PM Time	Monday 07/13/20					Tuesday 07/14/20					Wednesday 07/15/20					Thursday 07/16/20					Friday 07/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	106	607	713	B	\$5.30	104	650	754	B	\$5.30	116	687	803	C	\$5.30	118	649	767	B	\$5.30	141	751	892	C
1500 - 1600	\$5.30	123	732	855	C	\$5.30	122	742	864	C	\$5.30	115	690	805	C	\$5.30	140	812	952	C	\$5.30	143	623	766	B
1600 - 1700	\$2.95	77	655	732	B	\$2.95	90	681	771	B	\$2.95	92	760	852	C	\$2.95	101	722	823	C	\$2.95	91	611	702	B
1700 - 1800	\$2.95	96	595	691	B	\$2.95	90	596	686	B	\$2.95	82	603	685	B	\$2.95	88	574	662	B	\$2.95	93	572	665	B
1800 - 1900	\$2.95	62	352	414	B	\$2.95	74	433	507	B	\$2.95	69	447	516	B	\$2.95	71	405	476	B	\$2.95	128	514	642	B
1900 - 2000	\$2.95	45	188	233	A	\$2.95	70	209	279	A	\$2.95	48	234	282	A	\$2.95	65	290	355	A	\$2.95	99	292	391	A

PM Time	Monday 07/20/20					Tuesday 07/21/20					Wednesday 07/22/20					Thursday 07/23/20					Friday 07/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	109	568	677	B	\$5.30	101	631	732	B	\$5.30	116	682	798	B	\$5.30	132	604	736	B	\$5.30	97	705	802	C
1500 - 1600	\$5.30	109	748	857	C	\$5.30	110	736	846	C	\$5.30	140	779	919	C	\$5.30	112	898	1,010	D	\$5.30	144	641	785	B
1600 - 1700	\$2.95	109	682	791	B	\$2.95	73	666	739	B	\$2.95	81	690	771	B	\$2.95	115	783	898	C	\$2.95	101	530	631	B
1700 - 1800	\$2.95	81	531	612	B	\$2.95	98	630	728	B	\$2.95	79	539	618	B	\$2.95	103	568	671	B	\$2.95	145	673	818	C
1800 - 1900	\$2.95	67	352	419	B	\$2.95	88	440	528	B	\$2.95	83	520	603	B	\$2.95	86	425	511	B	\$2.95	131	491	622	B
1900 - 2000	\$2.95	49	184	233	A	\$2.95	56	219	275	A	\$2.95	59	223	282	A	\$2.95	73	265	338	A	\$2.95	101	307	408	B

PM Time	Monday 07/27/20					Tuesday 07/28/20					Wednesday 07/29/20					Thursday 07/30/20					Friday 07/31/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	99	607	706	B	\$5.30	121	685	806	C	\$5.30	137	679	816	C	\$5.30	121	632	753	B	\$5.30	139	734	873	C
1500 - 1600	\$5.30	117	759	876	C	\$5.30	124	716	840	C	\$5.30	121	718	839	C	\$5.30	123	814	937	C	\$5.30	125	595	720	B
1600 - 1700	\$2.95	97	685	782	B	\$2.95	101	679	780	B	\$2.95	96	759	855	C	\$2.95	112	690	802	C	\$2.95	106	674	780	B
1700 - 1800	\$2.95	92	574	666	B	\$2.95	97	595	692	B	\$2.95	116	725	841	C	\$2.95	87	514	601	B	\$2.95	132	614	746	B
1800 - 1900	\$2.95	90	383	473	B	\$2.95	82	449	531	B	\$2.95	103	490	593	B	\$2.95	126	654	780	B	\$2.95	141	433	574	B
1900 - 2000	\$2.95	53	177	230	A	\$2.95	63	211	274	A	\$2.95	65	239	304	A	\$2.95	86	326	412	B	\$2.95	89	338	427	B

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 06/29/20					Tuesday 06/30/20					Wednesday 07/01/20					Thursday 07/02/20					Friday 07/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500											\$6.95	183	661	844	C	\$6.95	167	588	755	B	\$4.20	41	104	145	A
0500 - 0600											\$9.95	267	679	946	C	\$9.95	256	663	919	C	\$6.95	68	234	302	A
0600 - 0700											\$9.95	164	865	1,029	D	\$9.95	142	706	848	C	\$6.95	67	259	326	A
0700 - 0800											\$6.95	122	755	877	C	\$6.95	106	607	713	B	\$5.30	56	262	318	A
0800 - 0900											\$6.95	69	542	611	B	\$6.95	86	476	562	B	\$4.20	64	241	305	A
0900 - 1000											\$6.95	104	456	560	B	\$6.95	96	416	512	B	\$4.20	104	286	390	A

AM Time	Monday 07/06/20					Tuesday 07/07/20					Wednesday 07/08/20					Thursday 07/09/20					Friday 07/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	150	519	669	B	\$6.95	162	591	753	B	\$6.95	157	669	826	C	\$6.95	175	655	830	C	\$4.20	155	329	484	B
0500 - 0600	\$9.95	235	754	989	C	\$9.95	294	894	1,188	D	\$9.95	268	705	973	C	\$9.95	264	715	979	C	\$6.95	231	807	1,038	D
0600 - 0700	\$9.95	136	638	774	B	\$9.95	113	625	738	B	\$9.95	170	917	1,087	D	\$9.95	144	776	920	C	\$6.95	146	783	929	C
0700 - 0800	\$6.95	106	569	675	B	\$6.95	133	691	824	C	\$6.95	151	867	1,018	D	\$6.95	118	698	816	C	\$5.30	122	635	757	B
0800 - 0900	\$6.95	94	457	551	B	\$6.95	80	554	634	B	\$6.95	88	597	685	B	\$6.95	113	513	626	B	\$4.20	101	510	611	B
0900 - 1000	\$6.95	98	409	507	B	\$6.95	106	419	525	B	\$6.95	93	403	496	B	\$6.95	97	447	544	B	\$4.20	137	491	628	B

AM Time	Monday 07/13/20					Tuesday 07/14/20					Wednesday 07/15/20					Thursday 07/16/20					Friday 07/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	183	584	767	B	\$6.95	186	606	792	B	\$6.95	202	616	818	C	\$6.95	177	618	795	B	\$4.20	148	306	454	B
0500 - 0600	\$9.95	253	782	1,035	D	\$9.95	336	859	1,195	D	\$9.95	253	685	938	C	\$9.95	264	730	994	C	\$6.95	205	771	976	C
0600 - 0700	\$9.95	133	715	848	C	\$9.95	127	642	769	B	\$9.95	156	783	939	C	\$9.95	152	755	907	C	\$6.95	161	759	920	C
0700 - 0800	\$6.95	138	991	1,129	D	\$6.95	138	729	867	C	\$6.95	104	685	789	B	\$6.95	116	696	812	C	\$5.30	117	657	774	B
0800 - 0900	\$6.95	81	519	600	B	\$6.95	85	507	592	B	\$6.95	64	473	537	B	\$6.95	87	505	592	B	\$4.20	98	459	557	B
0900 - 1000	\$6.95	96	397	493	B	\$6.95	124	405	529	B	\$6.95	107	412	519	B	\$6.95	105	416	521	B	\$4.20	118	371	489	B

AM Time	Monday 07/20/20					Tuesday 07/21/20					Wednesday 07/22/20					Thursday 07/23/20					Friday 07/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	161	579	740	B	\$6.95	167	576	743	B	\$6.95	150	599	749	B	\$6.95	187	625	812	C	\$4.20	160	358	518	B
0500 - 0600	\$9.95	232	757	989	C	\$9.95	318	947	1,265	E	\$9.95	266	756	1,022	D	\$9.95	261	701	962	C	\$6.95	233	782	1,015	D
0600 - 0700	\$9.95	141	682	823	C	\$9.95	158	908	1,066	D	\$9.95	164	963	1,127	D	\$9.95	150	774	924	C	\$6.95	144	768	912	C
0700 - 0800	\$6.95	111	869	980	C	\$6.95	121	942	1,063	D	\$6.95	138	832	970	C	\$6.95	134	670	804	C	\$5.30	116	610	726	B
0800 - 0900	\$6.95	99	635	734	B	\$6.95	45	431	476	B	\$6.95	90	483	573	B	\$6.95	105	493	598	B	\$4.20	102	430	532	B
0900 - 1000	\$6.95	94	393	487	B	\$6.95	185	1,008	1,193	D	\$6.95	107	381	488	B	\$6.95	122	409	531	B	\$4.20	103	371	474	B

AM Time	Monday 07/27/20					Tuesday 07/28/20					Wednesday 07/29/20					Thursday 07/30/20					Friday 07/31/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	175	566	741	B	\$6.95	167	595	762	B	\$6.95	196	620	816	C	\$6.95	178	628	806	C	\$4.20	151	312	463	B
0500 - 0600	\$9.95	251	730	981	C	\$9.95	290	903	1,193	D	\$9.95	279	699	978	C	\$9.95	261	723	984	C	\$6.95	243	801	1,044	D
0600 - 0700	\$9.95	134	751	885	C	\$9.95	132	722	854	C	\$9.95	168	910	1,078	D	\$9.95	168	846	1,014	D	\$6.95	154	887	1,041	D
0700 - 0800	\$6.95	121	708	829	C	\$6.95	129	791	920	C	\$6.95	130	792	922	C	\$6.95	141	726	867	C	\$5.30	106	669	775	B
0800 - 0900	\$6.95	108	544	652	B	\$6.95	96	660	756	B	\$6.95	114	623	737	B	\$6.95	113	566	679	B	\$4.20	117	532	649	B
0900 - 1000	\$6.95	121	367	488	B	\$6.95	131	450	581	B	\$6.95	127	450	577	B	\$6.95	133	437	570	B	\$4.20	147	435	582	B

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 06/29/20					Tuesday 06/30/20					Wednesday 07/01/20					Thursday 07/02/20					Friday 07/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500											\$5.30	92	360	452	B	\$5.30	76	340	416	B	\$2.95	30	103	133	A
0500 - 0600											\$6.85	125	698	823	C	\$6.85	137	666	803	C	\$5.30	40	163	203	A
0600 - 0700											\$6.85	107	807	914	C	\$6.85	82	698	780	B	\$5.30	35	217	252	A
0700 - 0800											\$6.85	60	623	683	B	\$6.85	54	490	544	B	\$2.95	30	208	238	A
0800 - 0900											\$5.30	34	495	529	B	\$5.30	51	450	501	B	\$2.95	47	262	309	A
0900 - 1000											\$5.30	64	418	482	B	\$5.30	76	392	468	B	\$2.95	80	272	352	A

AM Time	Monday 07/06/20					Tuesday 07/07/20					Wednesday 07/08/20					Thursday 07/09/20					Friday 07/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	87	367	454	B	\$5.30	106	385	491	B	\$5.30	107	382	489	B	\$5.30	87	379	466	B	\$2.95	70	333	403	B
0500 - 0600	\$6.85	95	621	716	B	\$6.85	142	694	836	C	\$6.85	125	677	802	C	\$6.85	131	698	829	C	\$5.30	103	607	710	B
0600 - 0700	\$6.85	104	657	761	B	\$6.85	103	805	908	C	\$6.85	102	803	905	C	\$6.85	90	770	860	C	\$5.30	64	657	721	B
0700 - 0800	\$6.85	52	537	589	B	\$6.85	60	577	637	B	\$6.85	68	657	725	B	\$6.85	65	593	658	B	\$2.95	59	567	626	B
0800 - 0900	\$5.30	41	426	467	B	\$5.30	57	446	503	B	\$5.30	45	531	576	B	\$5.30	48	479	527	B	\$2.95	52	442	494	B
0900 - 1000	\$5.30	62	348	410	B	\$5.30	70	412	482	B	\$5.30	59	390	449	B	\$5.30	74	403	477	B	\$2.95	77	416	493	B

AM Time	Monday 07/13/20					Tuesday 07/14/20					Wednesday 07/15/20					Thursday 07/16/20					Friday 07/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	91	391	482	B	\$5.30	99	335	434	B	\$5.30	102	245	347	A	\$5.30	104	374	478	B	\$2.95	76	305	381	A
0500 - 0600	\$6.85	138	706	844	C	\$6.85	137	667	804	C	\$6.85	158	824	982	C	\$6.85	130	663	793	B	\$5.30	105	593	698	B
0600 - 0700	\$6.85	94	739	833	C	\$6.85	110	820	930	C	\$6.85	104	777	881	C	\$6.85	106	726	832	C	\$5.30	89	640	729	B
0700 - 0800	\$6.85	47	616	663	B	\$6.85	71	630	701	B	\$6.85	45	581	626	B	\$6.85	54	604	658	B	\$2.95	70	518	588	B
0800 - 0900	\$5.30	58	473	531	B	\$5.30	54	520	574	B	\$5.30	36	489	525	B	\$5.30	46	476	522	B	\$2.95	58	404	462	B
0900 - 1000	\$5.30	68	335	403	B	\$5.30	49	367	416	B	\$5.30	64	402	466	B	\$5.30	57	382	439	B	\$2.95	75	338	413	B

AM Time	Monday 07/20/20					Tuesday 07/21/20					Wednesday 07/22/20					Thursday 07/23/20					Friday 07/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	94	337	431	B	\$5.30	95	338	433	B	\$5.30	97	338	435	B	\$5.30	105	350	455	B	\$2.95	80	275	355	A
0500 - 0600	\$6.85	124	688	812	C	\$6.85	119	694	813	C	\$6.85	131	692	823	C	\$6.85	118	671	789	B	\$5.30	96	588	684	B
0600 - 0700	\$6.85	97	779	876	C	\$6.85	109	889	998	C	\$6.85	90	824	914	C	\$6.85	93	745	838	C	\$5.30	86	624	710	B
0700 - 0800	\$6.85	70	631	701	B	\$6.85	76	653	729	B	\$6.85	68	628	696	B	\$6.85	49	599	648	B	\$2.95	63	490	553	B
0800 - 0900	\$5.30	55	581	636	B	\$5.30	16	180	196	A	\$5.30	45	482	527	B	\$5.30	55	537	592	B	\$2.95	57	400	457	B
0900 - 1000	\$5.30	61	329	390	A	\$5.30	58	369	427	B	\$5.30	76	418	494	B	\$5.30	71	388	459	B	\$2.95	76	356	432	B

AM Time	Monday 07/27/20					Tuesday 07/28/20					Wednesday 07/29/20					Thursday 07/30/20					Friday 07/31/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	93	376	469	B	\$5.30	105	349	454	B	\$5.30	112	356	468	B	\$5.30	104	341	445	B	\$2.95	91	296	387	A
0500 - 0600	\$6.85	122	649	771	B	\$6.85	123	679	802	C	\$6.85	124	687	811	C	\$6.85	127	706	833	C	\$5.30	94	599	693	B
0600 - 0700	\$6.85	93	767	860	C	\$6.85	98	787	885	C	\$6.85	108	798	906	C	\$6.85	92	760	852	C	\$5.30	71	677	748	B
0700 - 0800	\$6.85	60	602	662	B	\$6.85	75	668	743	B	\$6.85	71	598	669	B	\$6.85	79	634	713	B	\$2.95	58	562	620	B
0800 - 0900	\$5.30	58	456	514	B	\$5.30	51	548	599	B	\$5.30	67	566	633	B	\$5.30	44	534	578	B	\$2.95	58	509	567	B
0900 - 1000	\$5.30	76	349	425	B	\$5.30	70	414	484	B	\$5.30	79	432	511	B	\$5.30	71	426	497	B	\$2.95	85	384	469	B

RCTC OPERATIONAL HIGHLIGHTS

On-road Operations

RCTC Freeway Service Patrol (FSP) responded to 125 calls during the month of July. Of those calls, 87 were to assist disabled vehicles, 21 calls to remove debris and 17 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 7/31/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 2,653,715.59	\$ 2,146,200.00	\$ 507,515.59	23.6
Fee Revenue	236,592.67	204,208.33	32,384.34	15.9
Total operating revenues	2,890,308.26	2,350,408.33	539,899.93	23.0
Operating expenses:				
Salaries and Benefits	55,491.21	53,775.00	(1,716.21)	(3.2)
Legal Services	-	29,166.67	29,166.67	100.0
Advisory Services	897.14	6,250.00	5,352.86	85.6
Audit and Accounting Fees	-	3,000.00	3,000.00	100.0
Service Fees	(492.50) ²	1,666.67	2,159.17	129.6
Other Professional Services	(10,729.25) ²	218,416.67	229,145.92	104.9
Lease Expense	14,824.60	40,850.00	26,025.40	63.7
Operations	(214,171.98) ²	248,916.67	463,088.65	186.0
Utilities	(1,938.83) ²	6,800.00	8,738.83	128.5
Supplies and Materials	-	2,500.00	2,500.00	100.0
Membership and Subscription Fees	-	2,500.00	2,500.00	100.0
Office Equipment & Furniture (Non-Capital)	-	1,250.00	1,250.00	100.0
Maintenance/Repairs	1,426.33	30,425.00	28,998.67	95.3
Training Seminars and Conferences	-	191.67	191.67	100.0
Transportation Expenses	-	333.33	333.33	100.0
Lodging	-	291.67	291.67	100.0
Meals	-	41.67	41.67	100.0
Other Staff Expenses	-	41.67	41.67	100.0
Advertising	-	22,916.67	22,916.67	100.0
Program Management	-	13,841.67	13,841.67	100.0
Program Operations	198,730.25	719,641.67	520,911.42	72.4
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	25,416.67	25,416.67	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	-	-	-	N/A
Total operating expenses	44,036.97	1,428,233.33	1,384,196.36	96.9
Operating income (loss)	2,846,271.29	922,175.00	1,924,096.29	208.6
Nonoperating revenues (expenses):				
Interest Revenue	133,942.67	57,658.33	76,284.34	(132.3)
Other Miscellaneous Revenue	0.52	8.33	(7.81)	93.8
Interest Expense	-	(593,325.00)	593,325.00	(100.0)
Total nonoperating revenues (expenses)	133,943.19	(535,658.33)	669,601.52	125.0
Transfers In	-	-	-	N/A
Transfers Out	-	(85,441.67)	85,441.67	(100.0)
Net income (loss)	\$ 2,980,214.48	\$ 301,075.00	\$ 2,679,139.48	889.9

¹ Unaudited

² Negatives are the result of FY20 accruals

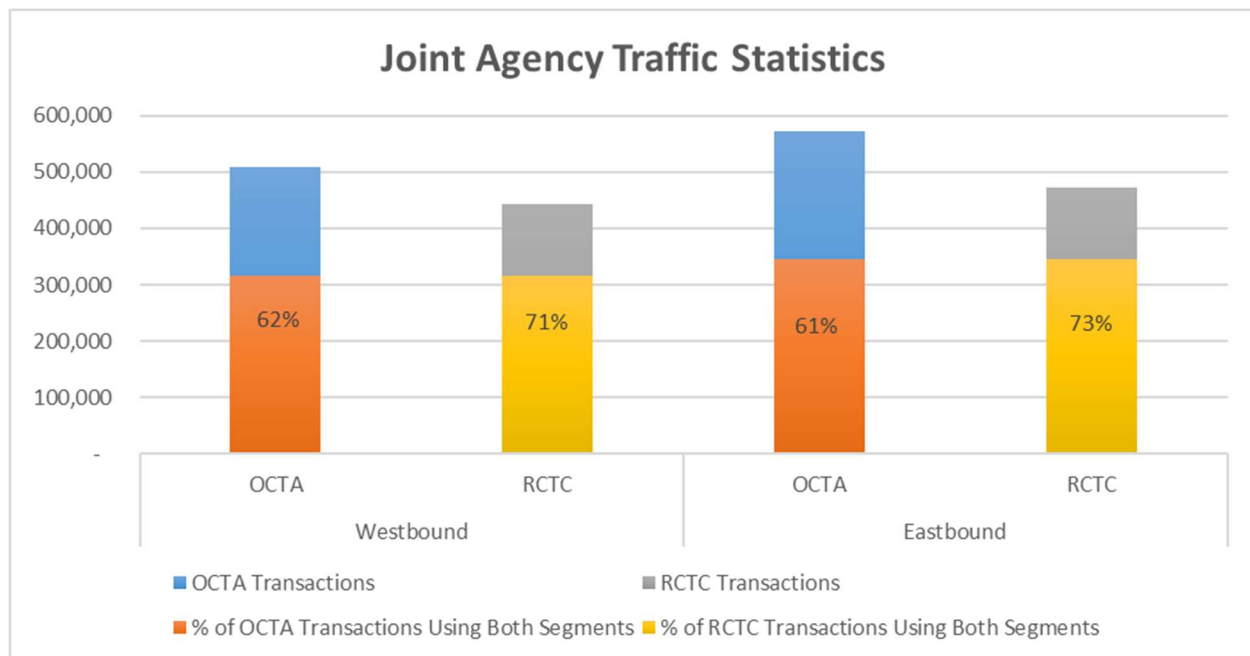
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING July 31, 2020

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	508,216	315,459	62%	\$1,368,536
RCTC	443,027	315,459	71%	\$1,514,505
I-15	180,953	131,888	73%	\$594,785
McKinley	262,074	183,571	70%	\$919,721
Eastbound				
OCTA	570,867	346,023	61%	\$2,163,632
RCTC	472,158	346,023	73%	\$1,603,503
I-15	178,684	137,662	77%	\$457,637
McKinley	293,474	208,361	71%	\$1,145,867

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Jul-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	0:26
Abandon Rate	Monthly	No more than 4.0%	0.3%
Customer Satisfaction	Monthly	At least 75 outbound calls	78
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.5
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	0.9
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.003%
CAS Response Time	Monthly	0:20 (minutes) per call	0:09
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	1
RCTC Exceptions	Monthly	No more than 3	1
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

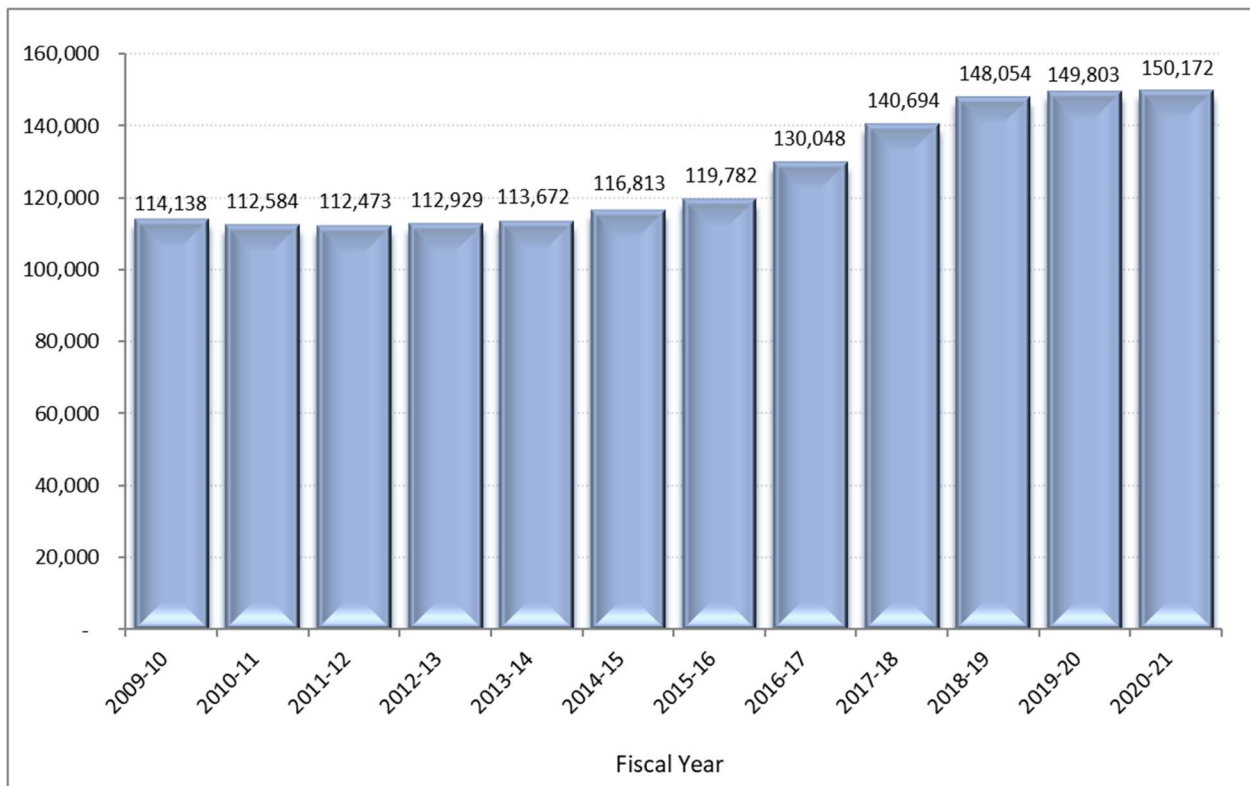
JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	July-20		June-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	707	95.5%	701	97.9%	707	95.5%
Additional Tags to Existing Accounts	24	3.2%	7	1.0%	24	3.2%
Replacement Transponders	9	1.2%	8	1.1%	9	1.2%
Total Issued	740		716		740	
Returned						
Account Closures	3	0.1%	2	0.1%	3	0.1%
Accounts Downsizing					0	0.0%
Defective Transponders	2,925	99.9%	3,107	99.9%	2,925	99.9%
Total Returned	2,928		3,109		2,928	

6C TRANSPONDER DISTRIBUTION	July-20		June-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	13,680	99.9%	14,430	99.9%	13,680	99.9%
Additional Tags to Existing Accounts	13	0.1%	10	0.1%	13	0.1%
Replacement Transponders	1	0.0%	0	0.0%	1	0.0%
Total Issued	13,694		14,440		13,694	
Returned						
Account Closures						
Accounts Down sizing						
Defective Transponders						
Total Returned						

At the end of July 2020, the 91 Express Lanes had 150,172 active customer accounts and 332,168 transponders classified as Assigned.

Number of Accounts by Fiscal Year As of July 31, 2020



Incoming Email Activity

During July, the Anaheim Processing Center received 2,445 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
August 2020

As of August 31, 2020

Table of Contents

Operations Overview OCTA.....	3
Traffic and Revenue Statistics for OCTA.....	3
OCTA Traffic and Revenue Summary.....	5
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC.....	10
Traffic and Revenue Statistics for RCTC.....	10
RCTC Traffic and Revenue Summary.....	12
RCTC Peak-Hour Volumes	13
RCTC Eastbound Peak-Hour Volumes	13
RCTC Westbound Peak-Hour Volumes	15
RCTC Operational Highlights	17
Financial Highlights RCTC	18
Joint Agency Trip and Revenue Statistics	19
Joint Agency Traffic Statistics	19
Joint Agency Performance Measures.....	20
Joint Agency Transponder Distribution.....	20
Incoming Email Activity	22
Operational Activity	22

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for August 2020 was 1,165,510. This represents a daily average of 37,597 vehicles. This is a 24.6% decrease in total traffic volume from the same period last year, which totaled 1,545,731. Potential toll revenue for August was \$3,723,003, which represents a decrease of 20.3% from the prior year's total of \$4,671,161. Carpool percentage for August was 22.9% as compared to the previous year's rate of 26.6%. The decreases are attributed to the coronavirus (COVID-19) pandemic and California Governor Gavin Newsom's orders for residents to stay at home and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of August 2020.

Current Month-to-Date (MTD) as of August 31, 2020

	Aug-20 MTD Actual	Aug-19 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	899,004	1,134,132	(20.7%)
3+ Lanes	266,506	411,599	(35.3%)
Total Gross Trips	1,165,510	1,545,731	(24.6%)
Revenue			
Full Toll Lanes	\$3,673,371	\$4,595,283	(20.1%)
3+ Lanes	\$49,632	\$75,879	(34.6%)
Total Gross Revenue	\$3,723,003	\$4,671,161	(20.3%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.09	\$4.05	1.0%
Average 3+ Lanes	\$0.19	\$0.18	5.6%
Average Gross Revenue	\$3.19	\$3.02	5.6%

The 2021 fiscal year-to-date traffic volume decreased by 27.4% and potential toll revenue decreased by 20.4%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.23.

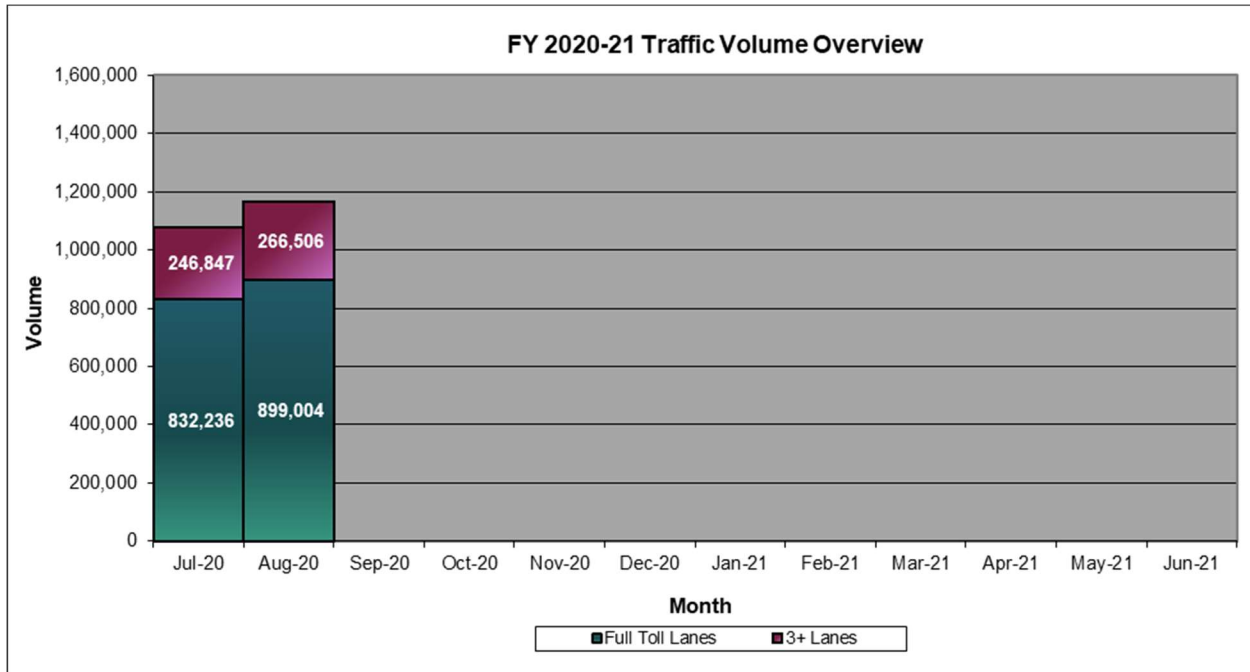
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through August 2020.

Fiscal Year (FY) 2020-21 Year-to-Date (YTD) as of August 31, 2020

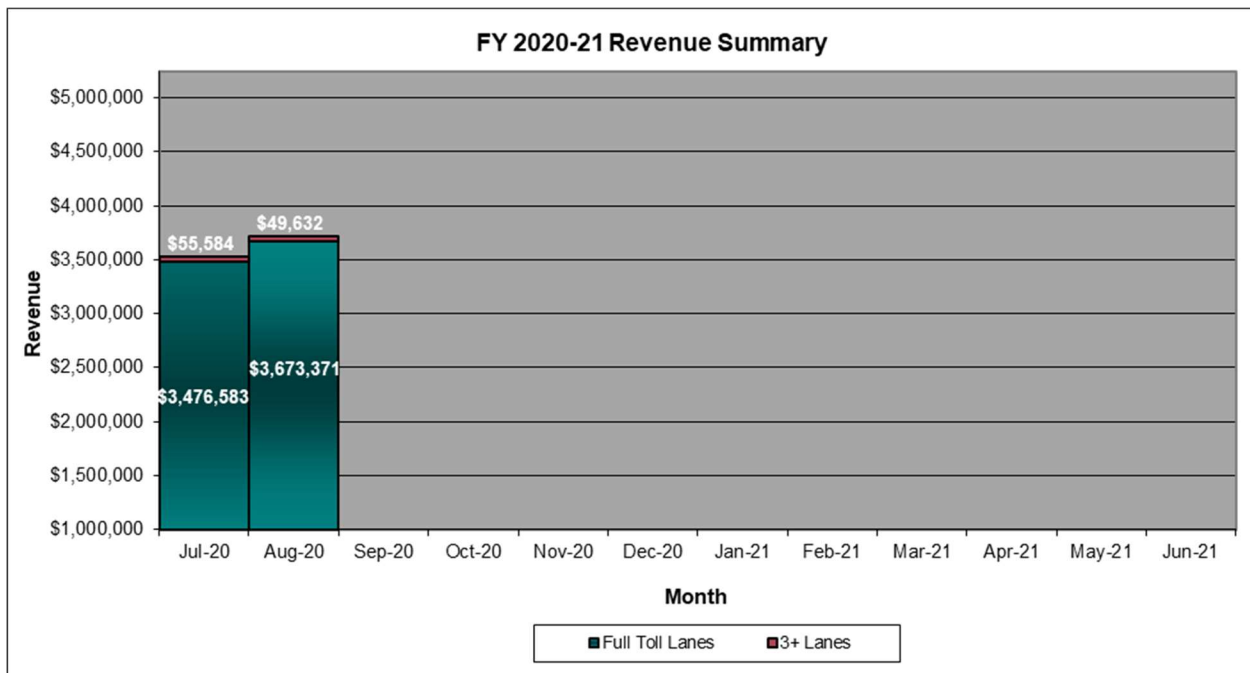
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	1,731,240	2,236,687	(22.6%)
3+ Lanes	513,353	854,906	(40.0%)
Total Gross Trips	2,244,593	3,091,593	(27.4%)
Revenue			
Full Toll Lanes	\$7,149,955	\$8,957,851	(20.2%)
3+ Lanes	\$105,216	\$152,242	(30.9%)
Total Gross Revenue	\$7,255,171	\$9,110,092	(20.4%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.13	\$4.00	3.3%
Average 3+ Lanes	\$0.20	\$0.18	11.1%
Average Gross Revenue	\$3.23	\$2.95	9.5%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90% of defined capacity seven times during the month of August 2020. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 66% of defined capacity.

PM Time	Monday 08/03/20				Tuesday 08/04/20				Wednesday 08/05/20				Thursday 08/06/20				Friday 08/07/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	364	2,391	70%	\$5.15	445	2,799	82%	\$5.15	432	2,911	86%	\$6.95	453	2,737	81%	\$7.35	514	3,023	89%
1500 - 1600	\$5.50	498	2,853	84%	\$5.25	515	2,666	78%	\$7.25	536	2,812	83%	\$6.25	548	3,203	94%	\$8.15	602	2,647	78%
1600 - 1700	\$4.85	362	2,812	83%	\$5.00	336	2,734	80%	\$7.00	341	2,824	83%	\$7.30	437	2,857	84%	\$7.95	416	2,670	79%
1700 - 1800	\$4.80	423	2,681	79%	\$4.90	434	2,855	84%	\$5.90	486	2,899	85%	\$7.70	399	2,469	73%	\$6.55	472	2,598	76%
1800 - 1900	\$5.50	377	1,669	49%	\$3.95	385	1,957	58%	\$3.95	415	1,986	58%	\$4.35	446	2,234	66%	\$6.55	489	2,058	61%
1900 - 2000	\$3.85	219	799	24%	\$3.85	262	940	28%	\$3.85	299	1,123	33%	\$5.60	342	1,200	35%	\$6.05	427	1,550	46%

PM Time	Monday 08/10/20				Tuesday 08/11/20				Wednesday 08/12/20				Thursday 08/13/20				Friday 08/14/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	386	2,399	71%	\$5.15	414	2,784	82%	\$5.15	408	2,889	85%	\$6.95	452	2,704	80%	\$7.35	515	3,133	92%
1500 - 1600	\$5.50	527	2,887	85%	\$5.25	462	2,657	78%	\$7.25	508	2,740	81%	\$6.25	543	3,337	98%	\$8.15	572	2,731	80%
1600 - 1700	\$4.85	347	2,613	77%	\$5.00	304	2,817	83%	\$7.00	348	2,752	81%	\$7.30	387	2,904	85%	\$7.95	349	2,682	79%
1700 - 1800	\$4.80	431	2,830	83%	\$4.90	365	2,631	77%	\$5.90	396	2,810	83%	\$7.70	361	2,537	75%	\$6.55	421	2,620	77%
1800 - 1900	\$5.50	340	1,622	48%	\$3.95	385	2,171	64%	\$3.95	421	2,213	65%	\$4.35	387	2,151	63%	\$6.55	442	2,104	62%
1900 - 2000	\$3.85	234	860	25%	\$3.85	258	1,103	32%	\$3.85	257	1,028	30%	\$5.60	278	1,040	31%	\$6.05	398	1,499	44%

PM Time	Monday 08/17/20				Tuesday 08/18/20				Wednesday 08/19/20				Thursday 08/20/20				Friday 08/21/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	373	2,427	71%	\$5.15	387	2,760	81%	\$5.15	414	2,875	85%	\$6.95	451	2,783	82%	\$7.35	510	3,170	93%
1500 - 1600	\$5.50	450	2,908	86%	\$5.25	495	2,840	84%	\$7.25	537	2,825	83%	\$6.25	513	3,283	97%	\$8.15	535	2,618	77%
1600 - 1700	\$4.85	341	2,738	81%	\$5.00	354	2,858	84%	\$7.00	349	2,834	83%	\$7.30	384	2,855	84%	\$7.95	426	2,846	84%
1700 - 1800	\$4.80	356	2,518	74%	\$4.90	350	2,497	73%	\$5.90	404	2,792	82%	\$7.70	385	2,565	75%	\$6.55	417	2,448	72%
1800 - 1900	\$5.50	299	1,638	48%	\$3.95	341	1,787	53%	\$3.95	395	1,964	58%	\$4.35	383	2,049	60%	\$6.55	471	2,130	63%
1900 - 2000	\$3.85	194	856	25%	\$3.85	223	919	27%	\$3.85	290	1,110	33%	\$5.60	306	1,206	35%	\$6.05	385	1,422	42%

PM Time	Monday 08/24/20				Tuesday 08/25/20				Wednesday 08/26/20				Thursday 08/27/20				Friday 08/28/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	340	2,369	70%	\$5.15	375	2,768	81%	\$5.15	380	2,868	84%	\$6.95	427	2,797	82%	\$7.35	517	3,078	91%
1500 - 1600	\$5.50	444	2,833	83%	\$5.25	466	2,743	81%	\$7.25	483	2,728	80%	\$6.25	501	3,213	95%	\$8.15	590	2,743	81%
1600 - 1700	\$4.85	337	2,710	80%	\$5.00	355	2,834	83%	\$7.00	323	2,720	80%	\$7.30	405	2,905	85%	\$7.95	442	2,736	80%
1700 - 1800	\$4.80	413	2,931	86%	\$4.90	350	2,695	79%	\$5.90	392	2,819	83%	\$7.70	367	2,566	75%	\$6.55	441	2,734	80%
1800 - 1900	\$5.50	305	1,741	51%	\$3.95	342	1,882	55%	\$3.95	416	2,302	68%	\$4.35	403	2,190	64%	\$6.55	496	2,258	66%
1900 - 2000	\$3.85	236	917	27%	\$3.85	231	997	29%	\$3.85	270	1,205	35%	\$5.60	305	1,187	35%	\$6.05	405	1,707	50%

PM Time	Monday 08/31/20				Tuesday 09/01/20				Wednesday 09/02/20				Thursday 09/03/20				Friday 09/04/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	367	2,500	74%																
1500 - 1600	\$5.50	429	2,862	84%																
1600 - 1700	\$4.85	323	2,816	83%																
1700 - 1800	\$4.80	362	2,817	83%																
1800 - 1900	\$5.50	305	1,846	54%																
1900 - 2000	\$3.85	252	1,023	30%																

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 08/03/20				Tuesday 08/04/20				Wednesday 08/05/20				Thursday 08/06/20				Friday 08/07/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	397	1,325	39%	\$3.05	383	1,302	38%	\$3.05	445	1,521	45%	\$3.05	437	1,478	43%	\$3.05	335	1,068	31%
0500 - 0600	\$4.95	484	1,906	56%	\$4.95	533	2,182	64%	\$4.95	491	1,901	56%	\$4.95	497	1,827	54%	\$4.70	440	1,723	51%
0600 - 0700	\$5.15	232	1,652	49%	\$5.15	262	1,709	50%	\$5.15	303	1,847	54%	\$5.15	281	1,723	51%	\$4.95	238	1,504	44%
0700 - 0800	\$5.65	207	1,720	51%	\$5.65	228	1,699	50%	\$5.65	215	1,667	49%	\$5.65	197	1,536	45%	\$5.50	210	1,534	45%
0800 - 0900	\$5.15	184	1,447	43%	\$5.15	190	1,489	44%	\$5.15	177	1,252	37%	\$5.15	164	1,309	39%	\$4.95	211	1,408	41%
0900 - 1000	\$4.10	205	1,148	34%	\$4.10	222	1,366	40%	\$4.10	201	1,091	32%	\$4.10	186	1,090	32%	\$4.10	245	1,267	37%

AM Time	Monday 08/10/20				Tuesday 08/11/20				Wednesday 08/12/20				Thursday 08/13/20				Friday 08/14/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	417	1,438	42%	\$3.05	449	1,452	43%	\$3.05	434	1,489	44%	\$3.05	405	1,423	42%	\$3.05	334	1,118	33%
0500 - 0600	\$4.95	491	1,925	57%	\$4.95	530	2,061	61%	\$4.95	511	1,969	58%	\$4.95	500	1,926	57%	\$4.70	460	1,835	54%
0600 - 0700	\$5.15	262	1,652	49%	\$5.15	253	1,699	50%	\$5.15	302	1,883	55%	\$5.15	286	1,790	53%	\$4.95	286	1,706	50%
0700 - 0800	\$5.65	192	1,702	50%	\$5.65	199	1,658	49%	\$5.65	201	1,828	54%	\$5.65	194	1,749	51%	\$5.50	202	1,684	50%
0800 - 0900	\$5.15	186	1,414	42%	\$5.15	166	1,515	45%	\$5.15	184	1,625	48%	\$5.15	174	1,573	46%	\$4.95	160	1,426	42%
0900 - 1000	\$4.10	213	1,274	37%	\$4.10	173	1,219	36%	\$4.10	147	1,174	35%	\$4.10	157	1,227	36%	\$4.10	212	1,306	38%

AM Time	Monday 08/17/20				Tuesday 08/18/20				Wednesday 08/19/20				Thursday 08/20/20				Friday 08/21/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	436	1,470	43%	\$3.05	420	1,467	43%	\$3.05	441	1,479	44%	\$3.05	429	1,478	43%	\$3.05	350	1,196	35%
0500 - 0600	\$4.95	492	1,938	57%	\$4.95	559	2,102	62%	\$4.95	497	1,904	56%	\$4.95	531	2,254	66%	\$4.70	488	1,974	58%
0600 - 0700	\$5.15	264	1,781	52%	\$5.15	269	1,661	49%	\$5.15	321	1,889	56%	\$5.15	312	1,965	58%	\$4.95	279	1,762	52%
0700 - 0800	\$5.65	194	1,859	55%	\$5.65	215	1,973	58%	\$5.65	204	1,866	55%	\$5.65	245	1,878	55%	\$5.50	235	1,910	56%
0800 - 0900	\$5.15	148	1,622	48%	\$5.15	160	1,638	48%	\$5.15	163	1,584	47%	\$5.15	157	1,560	46%	\$4.95	180	1,651	49%
0900 - 1000	\$4.10	134	1,146	34%	\$4.10	147	1,291	38%	\$4.10	148	1,290	38%	\$4.10	150	1,218	36%	\$4.10	189	1,425	42%

AM Time	Monday 08/24/20				Tuesday 08/25/20				Wednesday 08/26/20				Thursday 08/27/20				Friday 08/28/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	442	1,480	44%	\$3.05	451	1,536	45%	\$3.05	437	1,526	45%	\$3.05	427	1,521	45%	\$3.05	366	1,169	34%
0500 - 0600	\$4.95	504	1,991	59%	\$4.95	581	2,193	65%	\$4.95	508	1,944	57%	\$4.95	531	2,044	60%	\$4.70	483	1,896	56%
0600 - 0700	\$5.15	284	1,848	54%	\$5.15	251	1,817	53%	\$5.15	283	1,931	57%	\$5.15	304	1,972	58%	\$4.95	271	1,778	52%
0700 - 0800	\$5.65	210	1,882	55%	\$5.65	235	1,921	57%	\$5.65	224	1,817	53%	\$5.65	248	1,898	56%	\$5.50	252	1,890	56%
0800 - 0900	\$5.15	138	1,658	49%	\$5.15	149	1,597	47%	\$5.15	151	1,518	45%	\$5.15	168	1,862	55%	\$4.95	151	1,430	42%
0900 - 1000	\$4.10	148	1,298	38%	\$4.10	109	1,232	36%	\$4.10	160	1,292	38%	\$4.10	134	1,176	35%	\$4.10	142	1,200	35%

AM Time	Monday 08/31/20				Tuesday 09/01/20				Wednesday 09/02/20				Thursday 09/03/20				Friday 09/04/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	447	1,506	44%																
0500 - 0600	\$4.95	496	2,048	60%																
0600 - 0700	\$5.15	262	1,754	52%																
0700 - 0800	\$5.65	244	1,843	54%																
0800 - 0900	\$5.15	158	1,603	47%																
0900 - 1000	\$4.10	129	1,112	33%																

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA Customer Assistance Specialists (CAS) responded to 91 calls during the month of August. Of those calls, 69 were to assist disabled vehicles and 17 calls to remove debris. The CAS provided assistance to five accidents in the Express Lanes with 2 of those accidents originating in the SR 91 general-purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA is contracting with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin Winter 2020 and is expected to be completed in Spring 2021.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next phase of the project includes the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 8/31/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 6,664,639.72	\$ 5,417,157.00	\$ 1,247,482.72	23.0
Fee revenue	366,364.23	236,472.00	129,892.23	54.9
Total operating revenues	7,031,003.95	5,653,629.00	1,377,374.95	24.4
Operating expenses:				
Contracted services	1,085,744.65	1,199,520.00	113,775.35	9.5
Administrative fee	610,955.00	520,292.00	(90,663.00)	(17.4)
Other professional services	61,440.98	625,906.00	564,465.02	90.2
Credit card processing fees	139,986.35	155,790.00	15,803.65	10.1
Toll road account servicing ⁽⁵⁾	35,733.66	108,060.00	72,326.34	66.9
Other insurance expense	72,658.12	41,650.00	(31,008.12)	(74.4)
Toll road maintenance supply repairs	4,528.48	1,221,369.00	1,216,840.52	99.6
Patrol services	141,774.61	184,926.00	43,151.39	23.3
Building equipment repairs and maint ⁽⁶⁾	639,593.73	60,318.00	(579,275.73)	(960.4)
6C Transponders	-	-	-	N/A
Other services	315.37	2,070.00	1,754.63	84.8
Utilities	3,174.69	19,160.00	15,985.31	83.4
Office expense	9,356.40	11,244.00	1,887.60	16.8
Bad debt expense	27,270.59	-	(27,270.59)	N/A
Miscellaneous ⁽²⁾	1,071.68	9,132.00	8,060.32	88.3
Leases	68,158.78	80,800.00	12,641.22	15.6
Total operating expenses	2,901,763.09	4,240,237.00	1,338,473.91	31.6
Depreciation and amortization ⁽³⁾	581,478.94	-	(581,478.94)	N/A
Operating income (loss)	3,547,761.92	1,413,392.00	2,134,369.92	151.0
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	(22,920.80)	-	(22,920.80)	N/A
Interest income	919,399.19	245,248.00	674,151.19	274.9
Interest expense	(746,824.96)	(2,272,058.00)	1,525,233.04	67.1
Other	-	-	-	N/A
Total nonoperating revenues (expenses)	149,653.43	(2,026,810.00)	2,176,463.43	107.4
Transfers in	-	-	-	N/A
Transfers out ⁽⁴⁾	(474,377.38)	-	(474,377.38)	N/A
Net income (loss)	\$ 3,223,037.97	\$ (613,418.00)	\$ 3,836,455.97	(625.4)

¹ Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

² Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³ Depreciation and amortization are not budgeted items.

⁴ Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵ Collection efforts have been paused due to pandemic

⁶ Kapsch Traffic - C71911 - Expense was recorded in August 2020, should have been recorded June 30, 2020 (FY20).

Entry to correct will be made on 9/1/2020, correction will reflect in September 2020 Statement.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for August 2020 was 984,325. This represents a daily average of 31,752 vehicles. This is a 29.8% decrease in total traffic volume from the same period last year, which totaled 1,402,081. Potential toll revenue for August was \$3,313,981, which represents a decrease of 41.2% from the prior year's total of \$5,633,523. Carpool percentage for August was 21.6% as compared to the previous year's rate of 25.8%. The decreases are attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of August 2020.

Current Month-to-Date (MTD) as of August 31, 2020

Trips	AUG-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	AUG-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	771,951	1,064,700	(292,749)	(27.5%)	1,040,805	(25.8%)
3+ Lanes	212,374	347,214	(134,840)	(38.8%)	361,276	(41.2%)
Total Gross Trips	984,325	1,411,914	(427,589)	(30.3%)	1,402,081	(29.8%)
Revenue						
Full Toll Lanes	\$3,280,797	\$4,484,586	(\$1,203,789)	(26.8%)	\$5,588,508	(41.3%)
3+ Lanes	\$33,184	\$0	\$33,184		\$45,015	(26.3%)
Total Gross Revenue	\$3,313,981	\$4,484,586	(\$1,170,605)	(26.1%)	\$5,633,523	(41.2%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.25	\$4.21	\$0.04	1.0%	\$5.37	(20.9%)
Average 3+ Lanes	\$0.16	\$0.00	\$0.16		\$0.12	33.3%
Average Gross Revenue	\$3.37	\$3.18	\$0.19	6.0%	\$4.02	(16.2%)

The 2021 fiscal year-to-date traffic volume decreased by 30.1% and potential toll revenue decreased by 40.9%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.39.

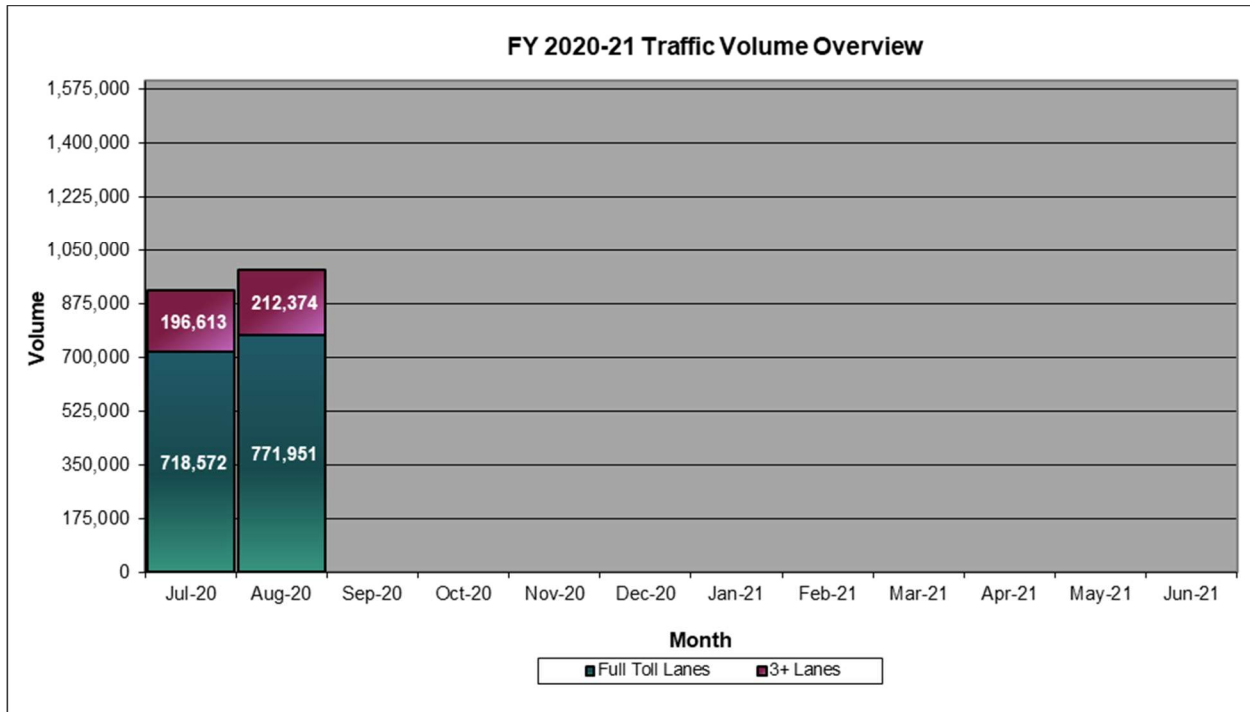
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through August 2020.

FY 2020-21 Year-to-Date (YTD) as of August 31, 2020

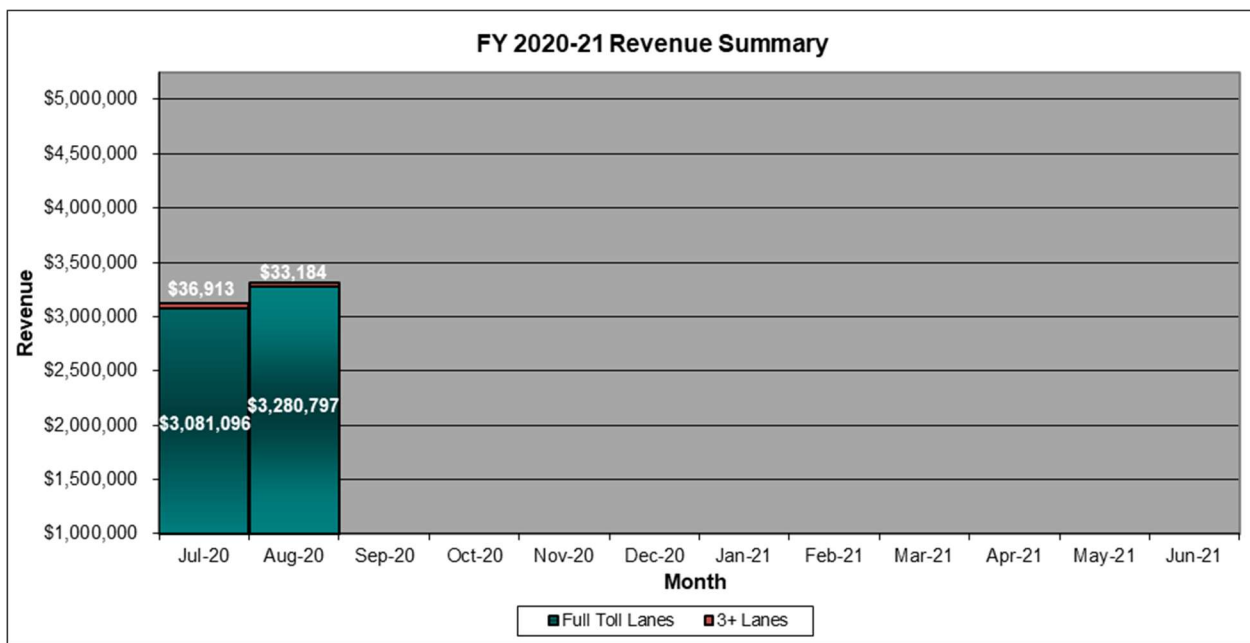
	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	1,490,523	2,098,700	(608,177)	(29.0%)	2,001,406	(25.5%)
3+ Lanes	408,987	690,586	(281,599)	(40.8%)	715,765	(42.9%)
Total Gross Trips	1,899,510	2,789,286	(889,776)	(31.9%)	2,717,171	(30.1%)
Revenue						
Full Toll Lanes	\$6,361,892	\$8,839,357	(\$2,477,465)	(28.0%)	\$10,802,476	(41.1%)
3+ Lanes	\$70,097	\$0	\$70,097		\$88,348	(20.7%)
Total Gross Revenue	\$6,431,989	\$8,839,357	(\$2,407,368)	(27.2%)	\$10,890,824	(40.9%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.27	\$4.21	\$0.06	1.4%	\$5.40	(20.9%)
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.12	41.7%
Average Gross Revenue	\$3.39	\$3.17	\$0.22	6.9%	\$4.01	(15.5%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In August, peak-hour toll rates were incrementally increased for several peak-period hours which had been previously reduced in response to the COVID-19 pandemic and associated reduction in traffic. Traffic volumes are being reviewed regularly, and a plan is in place to reinstate toll rates as traffic increases.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 08/03/20					Tuesday 08/04/20					Wednesday 08/05/20					Thursday 08/06/20					Friday 08/07/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	221	974	1,195	D	\$5.30	213	1028	1,241	E	\$6.95	234	1115	1,349	F	\$8.95	260	1,063	1,323	F	\$14.95	321	1,171	1,492	F
1500 - 1600	\$8.95	256	1021	1,277	E	\$8.95	277	925	1,202	E	\$11.95	274	970	1,244	E	\$11.95	315	1,142	1,457	F	\$16.95	346	1,015	1,361	F
1600 - 1700	\$6.95	220	1021	1,241	E	\$6.95	178	1068	1,246	E	\$6.95	192	1061	1,253	E	\$6.95	229	1,113	1,342	F	\$8.95	261	1,109	1,370	F
1700 - 1800	\$5.30	214	903	1,117	D	\$5.30	226	983	1,209	E	\$5.30	248	994	1,242	E	\$5.30	225	943	1,168	D	\$6.95	227	1,005	1,232	E
1800 - 1900	\$5.30	187	582	769	B	\$5.30	188	675	863	C	\$5.30	199	696	895	C	\$5.30	226	805	1,031	D	\$5.30	254	890	1,144	D
1900 - 2000	\$2.25	107	266	373	A	\$2.25	117	284	401	B	\$2.25	147	427	574	B	\$2.25	148	444	592	B	\$2.25	217	677	894	C

PM Time	Monday 08/10/20					Tuesday 08/11/20					Wednesday 08/12/20					Thursday 08/13/20					Friday 08/14/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	205	969	1,174	D	\$5.30	235	1,127	1,362	F	\$6.95	252	1,238	1,490	F	\$8.95	273	1,032	1,305	F	\$14.95	313	1,268	1,581	F
1500 - 1600	\$8.95	267	968	1,235	E	\$8.95	289	1,076	1,365	F	\$11.95	268	970	1,238	E	\$11.95	270	1,157	1,427	F	\$16.95	333	921	1,254	E
1600 - 1700	\$6.95	164	987	1,151	D	\$6.95	184	1,207	1,391	F	\$6.95	177	1,068	1,245	E	\$6.95	180	1,090	1,270	E	\$8.95	220	1,205	1,425	F
1700 - 1800	\$5.30	215	971	1,186	D	\$5.30	183	917	1,100	D	\$5.30	212	953	1,165	D	\$5.30	189	945	1,134	D	\$6.95	259	1,088	1,347	F
1800 - 1900	\$5.30	166	563	729	B	\$5.30	179	783	962	C	\$5.30	226	787	1,013	D	\$5.30	199	777	976	C	\$5.30	211	845	1,056	D
1900 - 2000	\$2.25	112	273	385	A	\$2.25	106	412	518	B	\$2.25	119	336	455	B	\$2.25	128	363	491	B	\$2.25	243	660	903	C

PM Time	Monday 08/17/20					Tuesday 08/18/20					Wednesday 08/19/20					Thursday 08/20/20					Friday 08/21/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	222	1,024	1,246	E	\$5.30	204	1,079	1,283	E	\$6.95	213	1,079	1,292	E	\$8.95	244	1,060	1,304	F	\$14.95	283	1,205	1,488	F
1500 - 1600	\$8.95	232	1,005	1,237	E	\$8.95	254	941	1,195	D	\$11.95	245	946	1,191	D	\$11.95	264	1,136	1,400	F	\$16.95	302	1,016	1,318	F
1600 - 1700	\$6.95	171	962	1,133	D	\$6.95	158	1,039	1,197	D	\$6.95	168	1,052	1,220	E	\$6.95	190	1,093	1,283	E	\$8.95	256	1,212	1,468	F
1700 - 1800	\$5.30	171	876	1,047	D	\$5.30	160	827	987	C	\$5.30	170	958	1,128	D	\$5.30	184	943	1,127	D	\$6.95	242	1,005	1,247	E
1800 - 1900	\$5.30	127	528	655	B	\$5.30	153	542	695	B	\$5.30	163	618	781	B	\$5.30	201	769	970	C	\$5.30	248	807	1,055	D
1900 - 2000	\$2.25	82	293	375	A	\$2.25	100	318	418	B	\$2.25	139	346	485	B	\$2.25	141	452	593	B	\$2.25	202	621	823	C

PM Time	Monday 08/24/20					Tuesday 08/25/20					Wednesday 08/26/20					Thursday 08/27/20					Friday 08/28/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	166	948	1,114	D	\$5.30	204	1,031	1,235	E	\$7.95	214	1,078	1,292	E	\$9.95	251	1,088	1,339	F	\$17.95	313	1,106	1,419	F
1500 - 1600	\$8.95	236	1,188	1,424	F	\$8.95	227	942	1,169	D	\$12.95	248	1,008	1,256	E	\$12.95	272	1,099	1,371	F	\$18.95	321	1,018	1,339	F
1600 - 1700	\$6.95	161	1,046	1,207	E	\$6.95	153	1,031	1,184	D	\$6.95	160	1,030	1,190	D	\$7.95	201	1,045	1,246	E	\$10.95	244	1,058	1,302	F
1700 - 1800	\$5.30	167	997	1,164	D	\$5.30	168	894	1,062	D	\$5.30	193	992	1,185	D	\$5.30	167	955	1,122	D	\$6.95	210	1,097	1,307	F
1800 - 1900	\$5.30	132	675	807	C	\$5.30	131	610	741	B	\$5.30	184	719	903	C	\$5.30	183	824	1,007	D	\$5.30	249	862	1,111	D
1900 - 2000	\$2.25	103	302	405	B	\$2.25	100	331	431	B	\$2.25	118	418	536	B	\$2.25	143	420	563	B	\$2.25	204	708	912	C

PM Time	Monday 08/31/20					Tuesday 09/01/20					Wednesday 09/02/20					Thursday 09/03/20					Friday 09/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	184	928	1,112	D																				
1500 - 1600	\$8.95	213	1,025	1,238	E																				
1600 - 1700	\$6.95	160	952	1,112	D																				
1700 - 1800	\$5.30	180	988	1,168	D																				
1800 - 1900	\$5.30	150	621	771	B																				
1900 - 2000	\$2.25	122	360	482	B																				

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 08/03/20					Tuesday 08/04/20					Wednesday 08/05/20					Thursday 08/06/20					Friday 08/07/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	100	598	698	B	\$5.30	133	680	813	C	\$5.30	128	715	843	C	\$5.30	107	713	820	C	\$5.30	132	820	952	C
1500 - 1600	\$5.30	128	748	876	C	\$5.30	123	693	816	C	\$5.30	134	738	872	C	\$5.30	131	813	944	C	\$5.30	153	612	765	B
1600 - 1700	\$2.95	83	738	821	C	\$2.95	93	758	851	C	\$2.95	84	759	843	C	\$2.95	109	775	884	C	\$2.95	104	666	770	B
1700 - 1800	\$2.95	127	654	781	B	\$2.95	99	678	777	B	\$2.95	137	709	846	C	\$2.95	111	614	725	B	\$2.95	114	593	707	B
1800 - 1900	\$2.95	82	408	490	B	\$2.95	84	493	577	B	\$2.95	96	480	576	B	\$2.95	114	560	674	B	\$2.95	107	512	619	B
1900 - 2000	\$2.95	48	198	246	A	\$2.95	69	229	298	A	\$2.95	88	307	395	A	\$2.95	79	306	385	A	\$2.95	99	384	483	B

PM Time	Monday 08/10/20					Tuesday 08/11/20					Wednesday 08/12/20					Thursday 08/13/20					Friday 08/14/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	124	585	709	B	\$5.30	124	713	837	C	\$5.30	105	832	937	C	\$5.30	125	698	823	C	\$5.30	127	730	857	C
1500 - 1600	\$5.30	138	756	894	C	\$5.30	137	733	870	C	\$5.30	102	767	869	C	\$5.30	123	847	970	C	\$5.30	141	638	779	B
1600 - 1700	\$2.95	107	697	804	C	\$2.95	83	786	869	C	\$2.95	98	755	853	C	\$2.95	95	831	926	C	\$2.95	65	582	647	B
1700 - 1800	\$2.95	104	679	783	B	\$2.95	103	705	808	C	\$2.95	105	769	874	C	\$2.95	83	678	761	B	\$2.95	85	506	591	B
1800 - 1900	\$2.95	84	419	503	B	\$2.95	94	547	641	B	\$2.95	82	563	645	B	\$2.95	75	568	643	B	\$2.95	114	507	621	B
1900 - 2000	\$2.95	53	208	261	A	\$2.95	70	284	354	A	\$2.95	75	265	340	A	\$2.95	58	278	336	A	\$2.95	93	401	494	B

PM Time	Monday 08/17/20					Tuesday 08/18/20					Wednesday 08/19/20					Thursday 08/20/20					Friday 08/21/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	96	628	724	B	\$5.30	96	691	787	B	\$5.30	107	718	825	C	\$5.30	104	677	781	B	\$5.30	151	812	963	C
1500 - 1600	\$5.30	107	753	860	C	\$5.30	118	752	870	C	\$5.30	136	688	824	C	\$5.30	107	863	970	C	\$5.30	124	654	778	B
1600 - 1700	\$2.95	91	665	756	B	\$2.95	87	745	832	C	\$2.95	95	817	912	C	\$2.95	104	745	849	C	\$2.95	108	630	738	B
1700 - 1800	\$2.95	68	599	667	B	\$2.95	97	599	696	B	\$2.95	90	686	776	B	\$2.95	87	635	722	B	\$2.95	98	490	588	B
1800 - 1900	\$2.95	61	422	483	B	\$2.95	66	402	468	B	\$2.95	74	498	572	B	\$2.95	82	512	594	B	\$2.95	113	558	671	B
1900 - 2000	\$2.95	43	238	281	A	\$2.95	45	227	272	A	\$2.95	64	292	356	A	\$2.95	86	324	410	B	\$2.95	104	364	468	B

PM Time	Monday 08/24/20					Tuesday 08/25/20					Wednesday 08/26/20					Thursday 08/27/20					Friday 08/28/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	68	611	679	B	\$5.30	92	705	797	B	\$5.30	97	755	852	C	\$5.30	98	705	803	C	\$5.30	116	759	875	C
1500 - 1600	\$5.30	101	788	889	C	\$5.30	106	714	820	C	\$5.30	110	718	828	C	\$5.30	136	807	943	C	\$5.30	131	714	845	C
1600 - 1700	\$2.95	82	760	842	C	\$2.95	88	737	825	C	\$2.95	80	726	806	C	\$2.95	93	769	862	C	\$2.95	97	709	806	C
1700 - 1800	\$2.95	106	736	842	C	\$2.95	68	668	736	B	\$2.95	98	651	749	B	\$2.95	82	612	694	B	\$2.95	89	618	707	B
1800 - 1900	\$2.95	71	469	540	B	\$2.95	60	447	507	B	\$2.95	95	546	641	B	\$2.95	83	548	631	B	\$2.95	128	571	699	B
1900 - 2000	\$2.95	56	224	280	A	\$2.95	48	264	312	A	\$2.95	66	292	358	A	\$2.95	68	242	310	A	\$2.95	96	424	520	B

PM Time	Monday 08/31/20					Tuesday 09/01/20					Wednesday 09/02/20					Thursday 09/03/20					Friday 09/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	97	622	719	B																				
1500 - 1600	\$5.30	89	747	836	C																				
1600 - 1700	\$2.95	91	788	879	C																				
1700 - 1800	\$2.95	105	730	835	C																				
1800 - 1900	\$2.95	62	481	543	B																				
1900 - 2000	\$2.95	66	247	313	A																				

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 08/03/20					Tuesday 08/04/20					Wednesday 08/05/20					Thursday 08/06/20					Friday 08/07/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	173	570	743	B	\$6.95	157	544	701	B	\$6.95	191	652	843	C	\$6.95	170	658	828	C	\$4.20	150	379	529	B
0500 - 0600	\$9.95	268	883	1,151	D	\$9.95	322	1012	1,334	E	\$9.95	268	679	947	C	\$9.95	268	667	935	C	\$6.95	250	798	1,048	D
0600 - 0700	\$9.95	149	794	943	C	\$9.95	141	791	932	C	\$9.95	174	932	1,106	D	\$9.95	160	829	989	C	\$6.95	162	766	928	C
0700 - 0800	\$6.95	143	865	1,008	D	\$6.95	140	806	946	C	\$6.95	141	870	1,011	D	\$6.95	146	760	906	C	\$5.30	133	722	855	C
0800 - 0900	\$6.95	92	586	678	B	\$6.95	109	611	720	B	\$6.95	90	490	580	B	\$6.95	97	526	623	B	\$4.20	115	528	643	B
0900 - 1000	\$6.95	112	372	484	B	\$6.95	101	466	567	B	\$6.95	79	305	384	A	\$6.95	97	406	503	B	\$4.20	125	418	543	B

AM Time	Monday 08/10/20					Tuesday 08/11/20					Wednesday 08/12/20					Thursday 08/13/20					Friday 08/14/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	175	622	797	B	\$6.95	191	577	768	B	\$6.95	195	646	841	C	\$6.95	170	679	849	C	\$4.20	139	384	523	B
0500 - 0600	\$9.95	272	808	1,080	D	\$9.95	324	920	1,244	E	\$9.95	293	709	1,002	D	\$9.95	267	690	957	C	\$6.95	236	785	1,021	D
0600 - 0700	\$9.95	134	738	872	C	\$9.95	140	758	898	C	\$9.95	178	922	1,100	D	\$9.95	157	863	1,020	D	\$6.95	174	881	1,055	D
0700 - 0800	\$6.95	108	847	955	C	\$6.95	120	840	960	C	\$6.95	131	908	1,039	D	\$6.95	121	867	988	C	\$5.30	117	767	884	C
0800 - 0900	\$6.95	96	615	711	B	\$6.95	95	608	703	B	\$6.95	88	650	738	B	\$6.95	93	614	707	B	\$4.20	87	562	649	B
0900 - 1000	\$6.95	102	462	564	B	\$6.95	91	469	560	B	\$6.95	88	433	521	B	\$6.95	77	496	573	B	\$4.20	113	417	530	B

AM Time	Monday 08/17/20					Tuesday 08/18/20					Wednesday 08/19/20					Thursday 08/20/20					Friday 08/21/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	184	604	788	B	\$6.95	163	630	793	B	\$6.95	177	666	843	C	\$6.95	179	681	860	C	\$4.20	152	366	518	B
0500 - 0600	\$9.95	259	776	1,035	D	\$9.95	323	864	1,187	D	\$9.95	239	641	880	C	\$9.95	267	795	1,062	D	\$6.95	246	886	1,132	D
0600 - 0700	\$9.95	151	868	1,019	D	\$9.95	125	796	921	C	\$9.95	177	885	1,062	D	\$9.95	171	1,000	1,171	D	\$6.95	184	984	1,168	D
0700 - 0800	\$6.95	131	986	1,117	D	\$6.95	143	971	1,114	D	\$6.95	131	1,002	1,133	D	\$6.95	150	939	1,089	D	\$5.30	139	908	1,047	D
0800 - 0900	\$6.95	83	662	745	B	\$6.95	82	715	797	B	\$6.95	96	650	746	B	\$6.95	83	638	721	B	\$4.20	98	740	838	C
0900 - 1000	\$6.95	80	425	505	B	\$6.95	85	495	580	B	\$6.95	90	494	584	B	\$6.95	93	465	558	B	\$4.20	96	508	604	B

AM Time	Monday 08/24/20					Tuesday 08/25/20					Wednesday 08/26/20					Thursday 08/27/20					Friday 08/28/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	198	624	822	C	\$6.95	187	644	831	C	\$6.95	187	711	898	C	\$6.95	185	756	941	C	\$4.20	159	411	570	B
0500 - 0600	\$9.95	272	796	1,068	D	\$9.95	329	917	1,246	E	\$9.95	268	675	943	C	\$9.95	301	827	1,128	D	\$6.95	264	873	1,137	D
0600 - 0700	\$9.95	147	846	993	C	\$9.95	146	841	987	C	\$9.95	178	1,016	1,194	D	\$9.95	178	1,052	1,230	E	\$6.95	170	936	1,106	D
0700 - 0800	\$6.95	116	946	1,062	D	\$6.95	137	1,000	1,137	D	\$6.95	137	900	1,037	D	\$6.95	153	1,057	1,210	E	\$5.30	151	938	1,089	D
0800 - 0900	\$6.95	69	707	776	B	\$6.95	88	737	825	C	\$6.95	89	754	843	C	\$6.95	94	813	907	C	\$4.20	96	572	668	B
0900 - 1000	\$6.95	61	423	484	B	\$6.95	59	480	539	B	\$6.95	92	536	628	B	\$6.95	53	325	378	A	\$4.20	96	462	558	B

AM Time	Monday 08/31/20					Tuesday 09/01/20					Wednesday 09/02/20					Thursday 09/03/20					Friday 09/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	200	667	867	C																				
0500 - 0600	\$9.95	264	841	1,105	D																				
0600 - 0700	\$9.95	135	849	984	C																				
0700 - 0800	\$6.95	147	946	1,093	D																				
0800 - 0900	\$6.95	80	690	770	B																				
0900 - 1000	\$6.95	66	449	515	B																				

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 08/03/20					Tuesday 08/04/20					Wednesday 08/05/20					Thursday 08/06/20					Friday 08/07/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	104	372	476	B	\$5.30	99	347	446	B	\$5.30	99	365	464	B	\$5.30	106	352	458	B	\$2.95	81	300	381	A
0500 - 0600	\$6.85	130	686	816	C	\$6.85	127	711	838	C	\$6.85	147	706	853	C	\$6.85	141	703	844	C	\$5.30	110	564	674	B
0600 - 0700	\$6.85	91	798	889	C	\$6.85	100	835	935	C	\$6.85	102	764	866	C	\$6.85	110	765	875	C	\$5.30	91	638	729	B
0700 - 0800	\$6.85	58	667	725	B	\$6.85	63	689	752	B	\$6.85	60	669	729	B	\$6.85	68	589	657	B	\$2.95	65	519	584	B
0800 - 0900	\$5.30	47	532	579	B	\$5.30	53	591	644	B	\$5.30	57	532	589	B	\$5.30	43	549	592	B	\$2.95	57	472	529	B
0900 - 1000	\$5.30	62	382	444	B	\$5.30	79	383	462	B	\$5.30	75	423	498	B	\$5.30	66	405	471	B	\$2.95	77	411	488	B

AM Time	Monday 08/10/20					Tuesday 08/11/20					Wednesday 08/12/20					Thursday 08/13/20					Friday 08/14/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	94	378	472	B	\$5.30	135	365	500	B	\$5.30	88	374	462	B	\$5.30	92	363	455	B	\$2.95	78	338	416	B
0500 - 0600	\$6.85	146	690	836	C	\$6.85	151	721	872	C	\$6.85	143	742	885	C	\$6.85	130	723	853	C	\$5.30	131	590	721	B
0600 - 0700	\$6.85	101	799	900	C	\$6.85	103	815	918	C	\$6.85	100	822	922	C	\$6.85	105	806	911	C	\$5.30	83	700	783	B
0700 - 0800	\$6.85	51	647	698	B	\$6.85	62	621	683	B	\$6.85	66	731	797	B	\$6.85	66	679	745	B	\$2.95	64	604	668	B
0800 - 0900	\$5.30	60	533	593	B	\$5.30	56	542	598	B	\$5.30	58	593	651	B	\$5.30	48	596	644	B	\$2.95	49	475	524	B
0900 - 1000	\$5.30	72	427	499	B	\$5.30	59	425	484	B	\$5.30	53	427	480	B	\$5.30	66	450	516	B	\$2.95	65	401	466	B

AM Time	Monday 08/17/20					Tuesday 08/18/20					Wednesday 08/19/20					Thursday 08/20/20					Friday 08/21/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	107	365	472	B	\$5.30	109	355	464	B	\$5.30	89	386	475	B	\$5.30	94	380	474	B	\$2.95	83	342	425	B
0500 - 0600	\$6.85	153	675	828	C	\$6.85	148	716	864	C	\$6.85	143	707	850	C	\$6.85	152	722	874	C	\$5.30	114	585	699	B
0600 - 0700	\$6.85	108	813	921	C	\$6.85	96	796	892	C	\$6.85	102	849	951	C	\$6.85	106	883	989	C	\$5.30	80	722	802	C
0700 - 0800	\$6.85	66	776	842	C	\$6.85	70	815	885	C	\$6.85	64	687	751	B	\$6.85	82	745	827	C	\$2.95	93	710	803	C
0800 - 0900	\$5.30	28	606	634	B	\$5.30	44	638	682	B	\$5.30	37	573	610	B	\$5.30	42	625	667	B	\$2.95	55	529	584	B
0900 - 1000	\$5.30	40	388	428	B	\$5.30	53	444	497	B	\$5.30	50	399	449	B	\$5.30	55	408	463	B	\$2.95	53	420	473	B

AM Time	Monday 08/24/20					Tuesday 08/25/20					Wednesday 08/26/20					Thursday 08/27/20					Friday 08/28/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	88	399	487	B	\$5.30	120	404	524	B	\$5.30	98	380	478	B	\$5.30	101	381	482	B	\$2.95	76	343	419	B
0500 - 0600	\$6.85	147	714	861	C	\$6.85	145	804	949	C	\$6.85	139	776	915	C	\$6.85	158	794	952	C	\$5.30	128	624	752	B
0600 - 0700	\$6.85	102	831	933	C	\$6.85	93	898	991	C	\$6.85	126	830	956	C	\$6.85	108	888	996	C	\$5.30	69	770	839	C
0700 - 0800	\$6.85	64	701	765	B	\$6.85	77	784	861	C	\$6.85	69	751	820	C	\$6.85	79	734	813	C	\$2.95	80	670	750	B
0800 - 0900	\$5.30	39	619	658	B	\$5.30	34	618	652	B	\$5.30	36	639	675	B	\$5.30	44	680	724	B	\$2.95	48	531	579	B
0900 - 1000	\$5.30	32	420	452	B	\$5.30	41	419	460	B	\$5.30	53	428	481	B	\$5.30	45	448	493	B	\$2.95	36	418	454	B

AM Time	Monday 08/31/20					Tuesday 09/01/20					Wednesday 09/02/20					Thursday 09/03/20					Friday 09/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	99	416	515	B																				
0500 - 0600	\$6.85	144	748	892	C																				
0600 - 0700	\$6.85	106	840	946	C																				
0700 - 0800	\$6.85	68	734	802	C																				
0800 - 0900	\$5.30	42	612	654	B																				
0900 - 1000	\$5.30	43	396	439	B																				

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol (FSP) responded to 82 calls during the month of August. Of those calls, 58 were to assist disabled vehicles, 14 calls to remove debris, and 10 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 8/31/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 5,822,954.09	\$ 4,292,400.00	\$ 1,530,554.09	35.7
Fee Revenue	480,142.97	408,416.67	71,726.30	17.6
Total operating revenues	6,303,097.06	4,700,816.67	1,602,280.39	34.1
Operating expenses:				
Salaries and Benefits	109,695.39	107,550.00	(2,145.39)	(2.0)
Legal Services	8,206.46	58,333.33	50,126.87	85.9
Advisory Services	897.14	12,500.00	11,602.86	92.8
Audit and Accounting Fees	-	6,000.00	6,000.00	100.0
Service Fees	(492.50) ²	3,333.33	3,825.83	114.8
Other Professional Services	47,345.24	436,833.33	389,488.09	89.2
Lease Expense	29,649.20	81,700.00	52,050.80	63.7
Operations	(157,405.51) ²	497,833.33	655,238.84	131.6
Utilities	373.99	13,600.00	13,226.01	97.3
Supplies and Materials	48.48	5,000.00	4,951.52	99.0
Membership and Subscription Fees	-	5,000.00	5,000.00	100.0
Office Equipment & Furniture (Non-Capital)	-	2,500.00	2,500.00	100.0
Maintenance/Repairs	14,826.55	60,850.00	46,023.45	75.6
Training Seminars and Conferences	-	383.33	383.33	100.0
Transportation Expenses	-	666.67	666.67	100.0
Lodging	-	583.33	583.33	100.0
Meals	-	83.33	83.33	100.0
Other Staff Expenses	-	83.33	83.33	100.0
Advertising	-	45,833.33	45,833.33	100.0
Program Management	8,981.21	27,683.33	18,702.12	67.6
Program Operations	760,442.80	1,439,283.33	678,840.53	47.2
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	50,833.33	50,833.33	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	-	-	-	N/A
Total operating expenses	822,568.45	2,856,466.67	2,033,898.22	71.2
Operating income (loss)	5,480,528.61	1,844,350.00	3,636,178.61	197.2
Nonoperating revenues (expenses):				
Interest Revenue	133,942.67	115,316.67	18,626.00	(16.2)
Other Miscellaneous Revenue	2.26	16.67	(14.41)	86.4
Interest Expense	-	(1,186,650.00)	1,186,650.00	(100.0)
Total nonoperating revenues (expenses)	133,944.93	(1,071,316.67)	1,205,261.60	112.5
Transfers In	-	-	-	N/A
Transfers Out	-	(170,883.33)	170,883.33	(100.0)
Net income (loss)	\$ 5,614,473.54	\$ 602,150.00	\$ 5,012,323.54	832.4

¹ Unaudited

² Negatives are the result of FY20 accruals

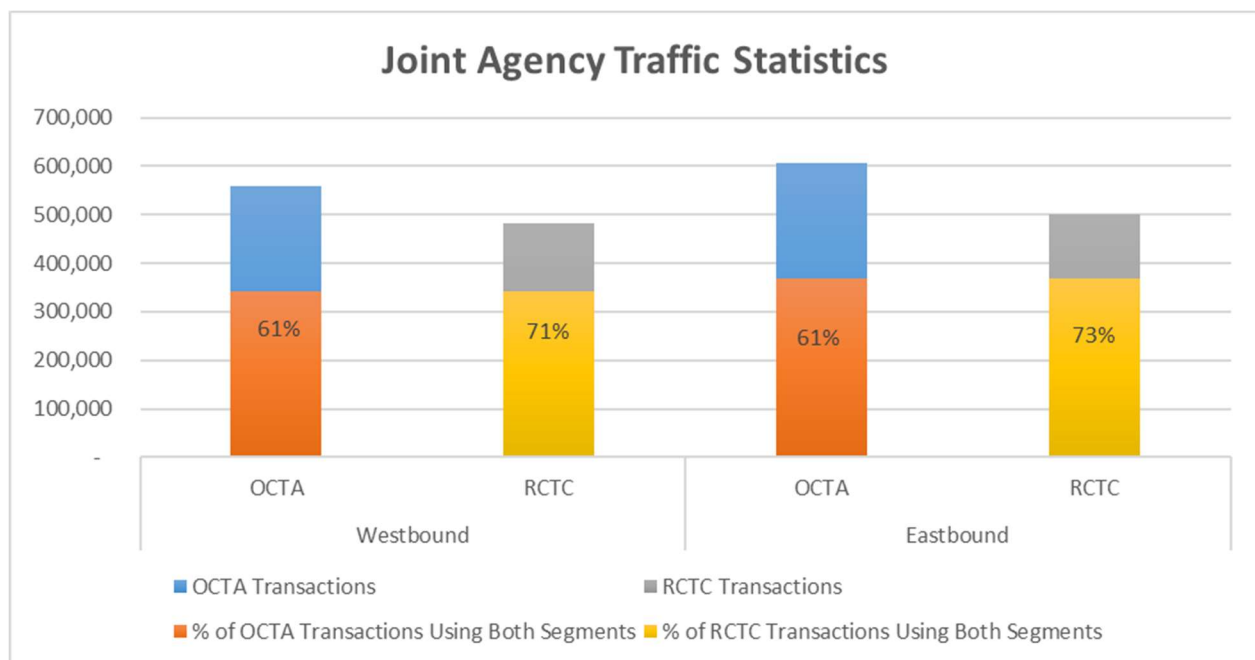
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING August 31, 2020

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	560,091	343,386	61%	\$1,518,070
RCTC	482,325	343,386	71%	\$1,628,224
I-15	195,674	142,947	73%	\$634,492
McKinley	286,651	200,439	70%	\$993,731
Eastbound				
OCTA	605,419	367,490	61%	\$2,204,934
RCTC	502,000	367,490	73%	\$1,685,757
I-15	190,133	147,882	78%	\$474,873
McKinley	311,867	219,608	70%	\$1,210,884

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Aug-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	0:22
Abandon Rate	Monthly	No more than 4.0%	0.1%
Customer Satisfaction	Monthly	At least 75 outbound calls	80
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.5
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Review s	Monthly	Equal to or less than 15 days	0.8
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.003%
CAS Response Time	Monthly	0:20 (minutes) per call	0:00
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Netw ork Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

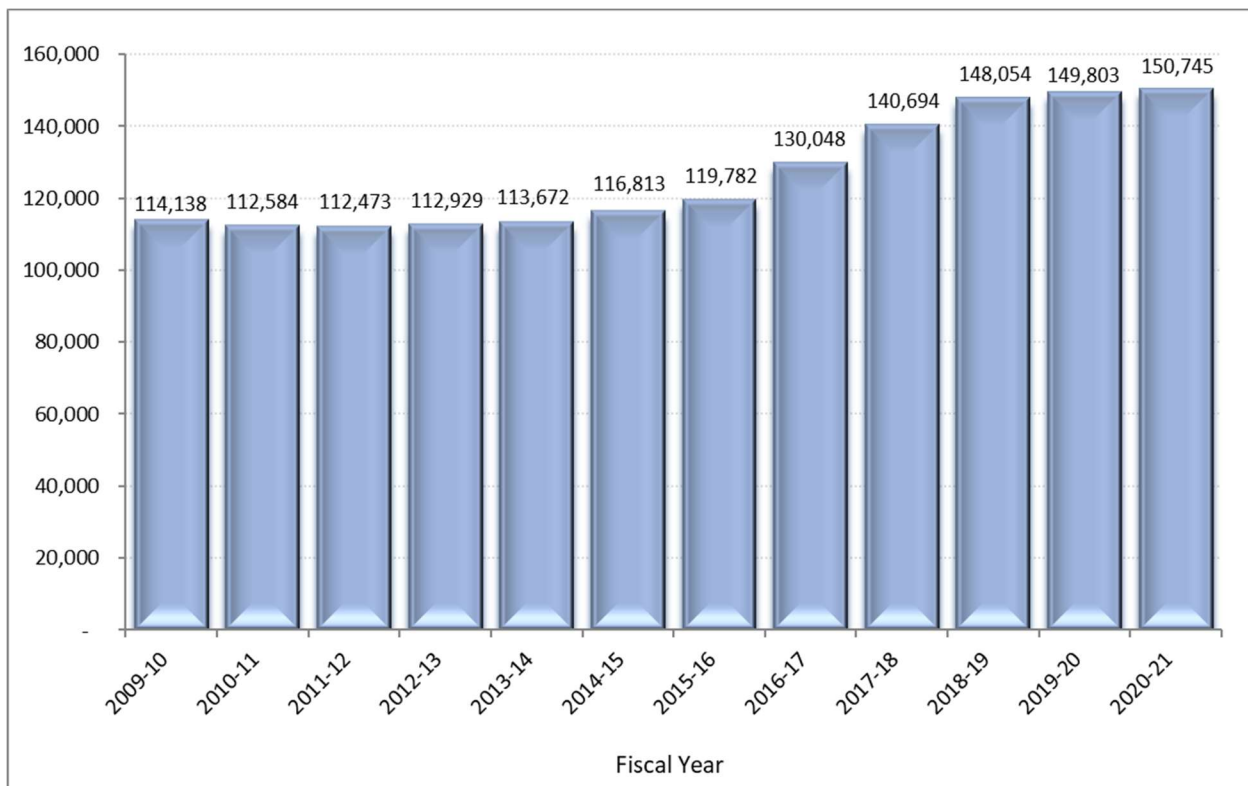
JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	August-20		July-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	657	96.3%	707	95.5%	682	95.9%
Additional Tags to Existing Accounts	18	2.6%	24	3.2%	21	3.0%
Replacement Transponders	7	1.0%	9	1.2%	8	1.1%
Total Issued	682		740		711	
Returned						
Account Closures	4	0.2%	3	0.1%	4	0.1%
Accounts Downsizing					0	0.0%
Defective Transponders	2,101	99.8%	2,925	99.9%	2,513	99.9%
Total Returned	2,105		2,928		2,517	

6C TRANSPONDER DISTRIBUTION	August-20		July-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	16,116	99.8%	13,680	99.9%	14,898	99.8%
Additional Tags to Existing Accounts	28	0.2%	13	0.1%	21	0.1%
Replacement Transponders	10	0.1%	1	0.0%	6	0.0%
Total Issued	16,154		13,694		14,924	
Returned						
Account Closures						
Accounts Down sizing						
Defective Transponders						
Total Returned						

At the end of August 2020, the 91 Express Lanes had 150,745 active customer accounts and 345,105 transponders classified as Assigned.

Number of Accounts by Fiscal Year As of August 31, 2020



Incoming Email Activity

During August, the Anaheim Processing Center received 2,569 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
September 2020

As of September 30, 2020

Table of Contents

Operations Overview OCTA.....	3
Traffic and Revenue Statistics for OCTA.....	3
OCTA Traffic and Revenue Summary.....	5
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC.....	10
Traffic and Revenue Statistics for RCTC.....	10
RCTC Traffic and Revenue Summary.....	12
RCTC Peak-Hour Volumes	13
RCTC Eastbound Peak-Hour Volumes	13
RCTC Westbound Peak-Hour Volumes	15
RCTC Operational Highlights	17
Financial Highlights RCTC	18
Joint Agency Trip and Revenue Statistics	19
Joint Agency Traffic Statistics	19
Joint Agency Performance Measures.....	20
Joint Agency Transponder Distribution.....	20
Incoming Email Activity	22
Operational Activity	22

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for September 2020 was 1,172,239. This represents a daily average of 39,075 vehicles. This is a 20.7 percent decrease in total traffic volume from the same period last year, which totaled 1,477,581. Potential toll revenue for September was \$3,823,078, which represents a decrease of 13.9 percent from the prior year's total of \$4,440,347. Carpool percentage for September was 21.6 percent as compared to the previous year's rate of 25.9 percent. The decreases are attributed to the coronavirus (COVID-19) pandemic and California Governor Newsom's orders for residents to stay-at-home and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of September 2020.

Current Month-to-Date (MTD) as of September 30, 2020

Trips	Sep-20 MTD Actual	Sep-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	919,568	1,095,487	(16.1%)
3+ Lanes	252,671	382,094	(33.9%)
Total Gross Trips	1,172,239	1,477,581	(20.7%)
Revenue			
Full Toll Lanes	\$3,770,761	\$4,373,645	(13.8%)
3+ Lanes	\$52,317	\$66,703	(21.6%)
Total Gross Revenue	\$3,823,078	\$4,440,347	(13.9%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.10	\$3.99	\$0.03
Average 3+ Lanes	\$0.21	\$0.17	\$0.24
Average Gross Revenue	\$3.26	\$3.01	\$0.08

The 2021 fiscal year-to-date traffic volume decreased by 25.2 percent and potential toll revenue decreased by 18.2 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.24.

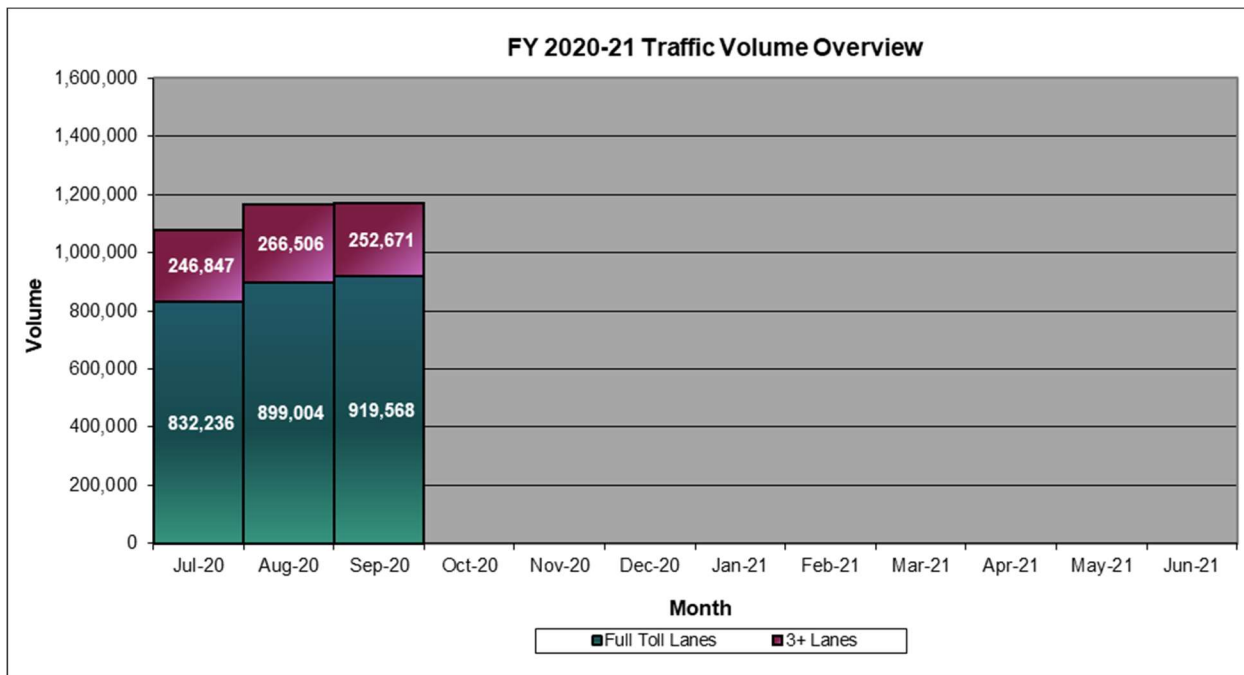
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through September 2020.

Fiscal Year (FY) 2020-21 Year-to-Date (YTD) as of September 30, 2020

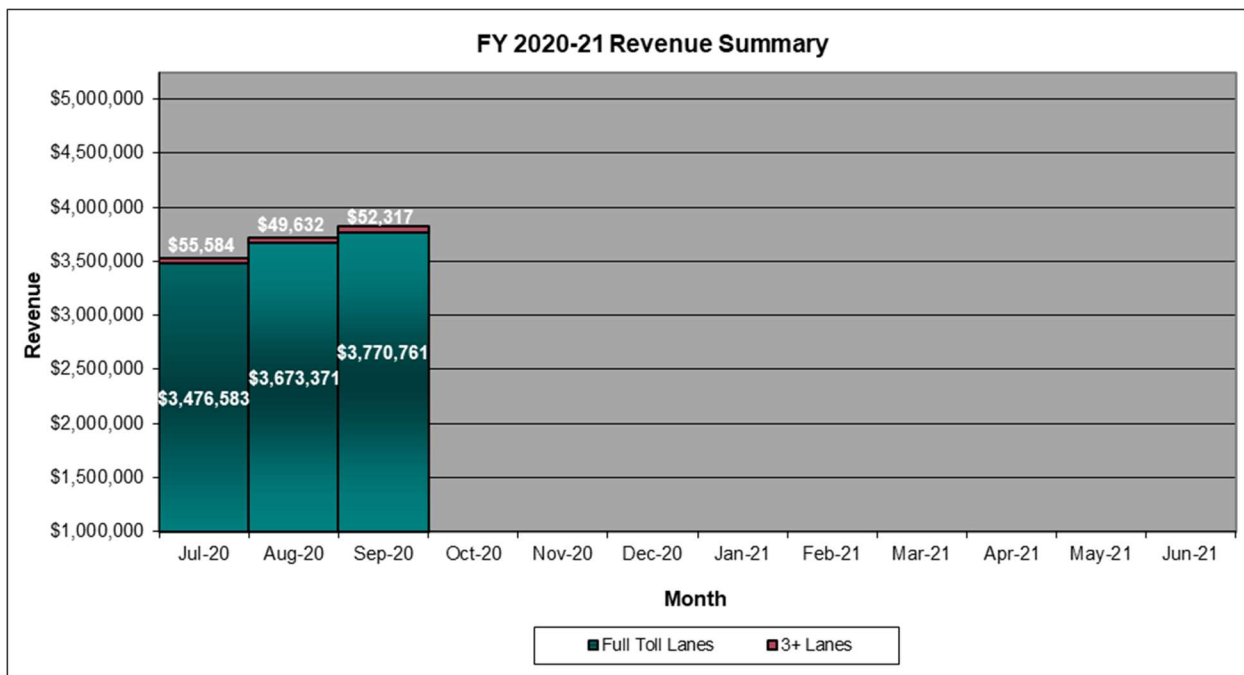
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	2,650,808	3,332,174	(20.4%)
3+ Lanes	766,024	1,237,000	(38.1%)
Total Gross Trips	3,416,832	4,569,174	(25.2%)
Revenue			
Full Toll Lanes	\$10,920,716	\$13,331,495	(18.1%)
3+ Lanes	\$157,534	\$218,945	(28.0%)
Total Gross Revenue	\$11,078,250	\$13,550,440	(18.2%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.12	\$4.00	3.0%
Average 3+ Lanes	\$0.21	\$0.18	16.7%
Average Gross Revenue	\$3.24	\$2.97	9.1%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity seven times during the month of September 2020. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 68 percent of defined capacity.

PM Time	Monday 08/31/20				Tuesday 09/01/20				Wednesday 09/02/20				Thursday 09/03/20				Friday 09/04/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500					\$5.15	382	2,850	84%	\$5.15	373	2,871	84%	\$6.95	422	2,700	79%	\$7.35	576	3,075	90%
1500 - 1600					\$5.25	522	2,859	84%	\$7.25	508	2,942	87%	\$6.25	526	3,253	96%	\$8.15	659	2,783	82%
1600 - 1700					\$5.00	357	2,976	88%	\$7.00	339	2,802	82%	\$7.30	421	2,958	87%	\$7.95	454	2,766	81%
1700 - 1800					\$4.90	373	2,706	80%	\$5.90	393	2,929	86%	\$7.70	396	2,709	80%	\$6.55	435	2,514	74%
1800 - 1900					\$3.95	328	2,009	59%	\$3.95	364	2,127	63%	\$4.35	452	2,323	68%	\$6.55	517	2,176	64%
1900 - 2000					\$3.85	261	1,059	31%	\$3.85	301	1,288	38%	\$5.60	336	1,424	42%	\$6.05	475	1,703	50%

PM Time	Monday 09/07/20				Tuesday 09/08/20				Wednesday 09/09/20				Thursday 09/10/20				Friday 09/11/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	281	816	24%	\$5.15	346	2,594	76%	\$5.15	361	2,799	82%	\$6.95	413	2,810	83%	\$7.35	560	3,272	96%
1500 - 1600	\$5.50	314	802	24%	\$5.25	454	2,642	78%	\$7.25	491	3,014	89%	\$6.25	518	3,530	104%	\$8.15	596	2,683	79%
1600 - 1700	\$4.85	269	776	23%	\$5.00	360	2,918	86%	\$7.00	331	2,865	84%	\$7.30	431	2,959	87%	\$7.95	399	2,781	82%
1700 - 1800	\$4.80	291	769	23%	\$4.90	389	2,734	80%	\$5.90	386	2,875	85%	\$7.70	380	2,662	78%	\$6.55	467	2,841	84%
1800 - 1900	\$5.50	339	707	21%	\$3.95	364	2,004	59%	\$3.95	393	2,138	63%	\$4.35	400	2,150	63%	\$6.55	429	1,994	59%
1900 - 2000	\$3.85	369	748	22%	\$3.85	240	1,003	30%	\$3.85	261	1,156	34%	\$5.60	305	1,181	35%	\$6.05	449	1,579	46%

PM Time	Monday 09/14/20				Tuesday 09/15/20				Wednesday 09/16/20				Thursday 09/17/20				Friday 09/18/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	342	2,454	72%	\$5.15	351	2,782	82%	\$5.15	388	2,750	81%	\$6.95	430	2,824	83%	\$7.35	516	3,206	94%
1500 - 1600	\$5.50	486	2,937	86%	\$5.25	508	2,825	83%	\$7.25	511	2,881	85%	\$6.25	529	3,273	96%	\$8.15	578	2,669	79%
1600 - 1700	\$4.85	371	2,923	86%	\$5.00	299	2,870	84%	\$7.00	376	2,894	85%	\$7.30	392	2,848	84%	\$7.95	428	2,774	82%
1700 - 1800	\$4.80	362	2,581	76%	\$4.90	390	2,797	82%	\$5.90	384	2,798	82%	\$7.70	392	2,547	75%	\$6.55	475	2,897	85%
1800 - 1900	\$5.50	338	1,705	50%	\$3.95	356	2,048	60%	\$3.95	422	2,294	67%	\$4.35	428	2,593	76%	\$6.55	502	2,279	67%
1900 - 2000	\$3.85	255	927	27%	\$3.85	237	1,010	30%	\$3.85	325	1,225	36%	\$5.60	362	1,432	42%	\$6.05	476	1,812	53%

PM Time	Monday 09/21/20				Tuesday 09/22/20				Wednesday 09/23/20				Thursday 09/24/20				Friday 09/25/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	364	2,497	73%	\$5.15	403	2,843	84%	\$5.15	379	2,750	81%	\$6.95	435	2,997	88%	\$7.35	375	2,108	62%
1500 - 1600	\$5.50	417	2,850	84%	\$5.25	512	2,738	81%	\$7.25	509	2,868	84%	\$6.25	506	3,250	96%	\$8.15	648	2,682	79%
1600 - 1700	\$4.85	257	1,928	57%	\$5.00	360	3,021	89%	\$7.00	374	3,017	89%	\$7.30	402	2,851	84%	\$7.95	449	2,760	81%
1700 - 1800	\$4.80	387	3,002	88%	\$4.90	360	2,755	81%	\$5.90	394	2,656	78%	\$7.70	379	2,427	71%	\$6.55	522	2,924	86%
1800 - 1900	\$5.50	385	1,938	57%	\$3.95	416	2,189	64%	\$3.95	380	2,279	67%	\$4.35	468	2,613	77%	\$6.55	561	2,607	77%
1900 - 2000	\$3.85	262	948	28%	\$3.85	249	1,078	32%	\$3.85	332	1,259	37%	\$5.60	375	1,493	44%	\$6.05	504	1,946	57%

PM Time	Monday 09/28/20				Tuesday 09/29/20				Wednesday 09/30/20				Thursday 10/01/20				Friday 10/02/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	348	2,474	73%	\$5.15	375	2,858	84%	\$5.15	420	3,019	89%								
1500 - 1600	\$5.50	487	3,006	88%	\$5.25	498	2,622	77%	\$7.25	518	2,693	79%								
1600 - 1700	\$4.85	334	2,866	84%	\$5.00	361	3,082	91%	\$7.00	326	2,731	80%								
1700 - 1800	\$4.80	381	2,744	81%	\$4.90	376	2,813	83%	\$5.90	394	2,692	79%								
1800 - 1900	\$5.50	348	1,734	51%	\$3.95	378	2,285	67%	\$3.95	453	2,661	78%								
1900 - 2000	\$3.85	253	988	29%	\$3.85	294	1,113	33%	\$3.85	320	1,340	39%								

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 08/31/20				Tuesday 09/01/20				Wednesday 09/02/20				Thursday 09/03/20				Friday 09/04/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500					\$3.05	485	1,879	55%	\$3.05	453	1,648	48%	\$3.05	455	1,563	46%	\$3.05	310	1,040	31%
0500 - 0600					\$4.95	567	2,216	65%	\$4.95	543	1,967	58%	\$4.95	532	1,986	58%	\$4.70	443	1,845	54%
0600 - 0700					\$5.15	296	1,805	53%	\$5.15	326	1,946	57%	\$5.15	308	1,829	54%	\$4.95	238	1,577	46%
0700 - 0800					\$5.65	251	1,940	57%	\$5.65	234	1,841	54%	\$5.65	267	1,985	58%	\$5.50	218	1,528	45%
0800 - 0900					\$5.15	135	1,624	48%	\$5.15	143	1,654	49%	\$5.15	188	1,647	48%	\$4.95	158	1,244	37%
0900 - 1000					\$4.10	120	1,165	34%	\$4.10	133	1,274	37%	\$4.10	179	1,597	47%	\$4.10	186	1,273	37%

AM Time	Monday 09/07/20				Tuesday 09/08/20				Wednesday 09/09/20				Thursday 09/10/20				Friday 09/11/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	46	98	3%	\$3.05	455	1,600	47%	\$3.05	452	1,630	48%	\$3.05	437	1,480	44%	\$3.05	362	1,265	37%
0500 - 0600	\$4.95	38	104	3%	\$4.95	549	2,125	63%	\$4.95	566	2,024	60%	\$4.95	539	1,993	59%	\$4.70	480	1,907	56%
0600 - 0700	\$5.15	44	117	3%	\$5.15	277	1,748	51%	\$5.15	332	1,971	58%	\$5.15	311	1,888	56%	\$4.95	318	1,689	50%
0700 - 0800	\$5.65	61	177	5%	\$5.65	276	1,895	56%	\$5.65	233	1,950	57%	\$5.65	242	1,863	55%	\$5.50	236	1,610	47%
0800 - 0900	\$5.15	112	368	11%	\$5.15	163	1,712	50%	\$5.15	148	1,622	48%	\$5.15	150	1,505	44%	\$4.95	146	1,267	37%
0900 - 1000	\$4.10	286	753	22%	\$4.10	159	1,296	38%	\$4.10	120	1,268	37%	\$4.10	134	1,225	36%	\$4.10	136	1,171	34%

AM Time	Monday 09/14/20				Tuesday 09/15/20				Wednesday 09/16/20				Thursday 09/17/20				Friday 09/18/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	439	1,629	48%	\$3.05	437	1,509	44%	\$3.05	456	1,564	46%	\$3.05	452	1,526	45%	\$3.05	379	1,172	34%
0500 - 0600	\$4.95	530	2,072	61%	\$4.95	612	2,307	68%	\$4.95	553	2,103	62%	\$4.95	561	2,062	61%	\$4.70	506	1,904	56%
0600 - 0700	\$5.15	291	1,855	55%	\$5.15	288	1,801	53%	\$5.15	306	1,965	58%	\$5.15	324	1,890	56%	\$4.95	296	1,771	52%
0700 - 0800	\$5.65	201	1,644	48%	\$5.65	252	2,064	61%	\$5.65	260	1,904	56%	\$5.65	265	1,989	59%	\$5.50	236	1,683	50%
0800 - 0900	\$5.15	134	1,557	46%	\$5.15	153	1,835	54%	\$5.15	172	1,708	50%	\$5.15	165	1,667	49%	\$4.95	150	1,423	42%
0900 - 1000	\$4.10	121	1,045	31%	\$4.10	120	1,358	40%	\$4.10	145	1,249	37%	\$4.10	138	1,278	38%	\$4.10	178	1,194	35%

AM Time	Monday 09/21/20				Tuesday 09/22/20				Wednesday 09/23/20				Thursday 09/24/20				Friday 09/25/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	457	1,540	45%	\$3.05	486	1,558	46%	\$3.05	419	1,539	45%	\$3.05	446	1,495	44%	\$3.05	414	1,390	41%
0500 - 0600	\$4.95	547	2,071	61%	\$4.95	591	2,252	66%	\$4.95	566	2,059	61%	\$4.95	546	2,058	61%	\$4.70	491	1,950	57%
0600 - 0700	\$5.15	308	1,829	54%	\$5.15	288	1,869	55%	\$5.15	331	1,939	57%	\$5.15	292	1,852	54%	\$4.95	310	1,845	54%
0700 - 0800	\$5.65	248	1,893	56%	\$5.65	281	2,003	59%	\$5.65	267	1,948	57%	\$5.65	264	1,877	55%	\$5.50	281	1,841	54%
0800 - 0900	\$5.15	164	1,653	49%	\$5.15	156	1,581	47%	\$5.15	154	1,614	47%	\$5.15	168	1,622	48%	\$4.95	192	1,573	46%
0900 - 1000	\$4.10	135	1,198	35%	\$4.10	131	1,231	36%	\$4.10	159	1,499	44%	\$4.10	165	1,289	38%	\$4.10	232	1,615	48%

AM Time	Monday 09/28/20				Tuesday 09/29/20				Wednesday 09/30/20				Thursday 10/01/20				Friday 10/02/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	456	1,566	46%	\$3.05	429	1,560	46%	\$3.05	483	1,652	49%								
0500 - 0600	\$4.95	533	2,078	61%	\$4.95	598	2,206	65%	\$4.95	527	1,992	59%								
0600 - 0700	\$5.15	280	1,913	56%	\$5.15	306	1,828	54%	\$5.15	338	2,069	61%								
0700 - 0800	\$5.65	264	1,951	57%	\$5.65	279	2,025	60%	\$5.65	254	2,047	60%								
0800 - 0900	\$5.15	174	1,820	54%	\$5.15	164	1,822	54%	\$5.15	198	1,911	56%								
0900 - 1000	\$4.10	178	1,433	42%	\$4.10	156	1,416	42%	\$4.10	171	1,526	45%								

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 79 calls during the month of September. Of those calls, 61 were to assist disabled vehicles and 15 calls to remove debris. The CAS provided assistance to three accidents in the Express Lanes with one of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA is contracting with the California Department of Transportation to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin early 2021 and is expected to be completed in summer 2021. The schedule has been delayed by a few months as a result of preparing the final design/construction package and awaiting the final comments from our project partners.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries in October 2019. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next steps of the project include the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 9/30/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 10,369,223.10	\$ 7,952,758.00	\$ 2,416,465.10	30.4
Fee Revenue	556,407.56	371,464.00	184,943.56	49.8
Total operating revenues	10,925,630.66	8,324,222.00	2,601,408.66	31.3
Operating expenses:				
Contracted Services	1,659,358.52	1,799,280.00	139,921.48	7.8
Administrative Fee	860,670.00	780,438.00	(80,232.00)	(10.3)
Other Professional Services	129,242.73	970,864.00	841,621.27	86.7
Credit Card Processing Fees	216,839.09	237,060.00	20,220.91	8.5
Toll Road Account Servicing ⁽⁵⁾	47,299.42	160,920.00	113,620.58	70.6
Other Insurance Expense	108,987.18	62,475.00	(46,512.18)	(74.4)
Toll Road Maintenance Supply Repairs	27,645.61	1,296,339.00	1,268,693.39	97.9
Patrol Services	111,806.02	277,389.00	165,582.98	59.7
Building Equipment Repairs and Maint	128,455.03	98,592.00	(29,863.03)	(30.3)
6C Transponders	-	62,500.00	62,500.00	100.0
Other Services ⁽⁶⁾	(999,369.26)	15,605.00	1,014,974.26	6,504.2
Utilities	8,008.34	28,740.00	20,731.66	72.1
Office Expense	9,356.40	24,491.00	15,134.60	61.8
Bad Debt Expense	39,324.88	-	(39,324.88)	N/A
Miscellaneous ⁽²⁾	2,042.16	28,348.00	26,305.84	92.8
Leases	41,670.79	121,200.00	79,529.21	65.6
Total operating expenses	2,391,336.91	5,964,241.00	3,572,904.09	59.9
Depreciation and Amortization ⁽³⁾	872,218.40	-	(872,218.40)	N/A
Operating income (loss)	7,662,075.35	2,359,981.00	5,302,094.35	224.7
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	(22,920.80)	312,500.00	(335,420.80)	(107.3)
Interest Income	1,360,330.33	367,872.00	992,458.33	269.8
Interest Expense	(1,100,174.93)	(2,274,192.50)	1,174,017.57	51.6
Other	-	-	-	N/A
Total nonoperating revenues (expenses)	237,234.60	(1,593,820.50)	1,831,055.10	114.9
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(562,559.44)	(27,082,900.00)	26,520,340.56	97.9
Net income (loss)	\$ 7,336,750.51	\$ (26,316,739.50)	\$ 33,653,490.01	(127.9)

¹ Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

² Miscellaneous expenses include: bond insurance costs, bank service charge, transponder materials.

³ Depreciation and amortization are not budgeted items.

⁴ Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵ collection efforts have been paused due to pandemic

⁶ Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for September 2020 was 989,722. This represents a daily average of 32,991 vehicles. This is a 23.9 percent decrease in total traffic volume from the same period last year, which totaled 1,300,290. Potential toll revenue for September was \$3,486,103, which represents a decrease of 35 percent from the prior year's total of \$5,361,366. Carpool percentage for September was 20.4 percent as compared to the previous year's rate of 24.3 percent. The decreases are attributed to the COVID-19 pandemic and the Governor's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of September 2020.

MTD as of September 30, 2020

Trips	SEP-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	SEP-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	787,711	1,001,757	(214,046)	(21.4%)	984,484	(20.0%)
3+ Lanes	202,011	314,643	(112,632)	(35.8%)	315,806	(36.0%)
Total Gross Trips	989,722	1,316,400	(326,678)	(24.8%)	1,300,290	(23.9%)
Revenue						
Full Toll Lanes	3,450,193	\$4,229,029	(\$778,835)	(18.4%)	5,326,713	(35.2%)
3+ Lanes	35,910	\$0	\$35,910		34,653	3.6%
Total Gross Revenue	\$3,486,103	\$4,229,029	(\$742,925)	(17.6%)	\$5,361,366	(35.0%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.38	\$4.22	\$0.16	3.8%	\$5.41	(19.0%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.11	63.6%
Average Gross Revenue	\$3.52	\$3.21	\$0.31	9.7%	\$4.12	(14.6%)

The 2021 fiscal year-to-date traffic volume decreased by 28.1 percent and potential toll revenue decreased by 39 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.43.

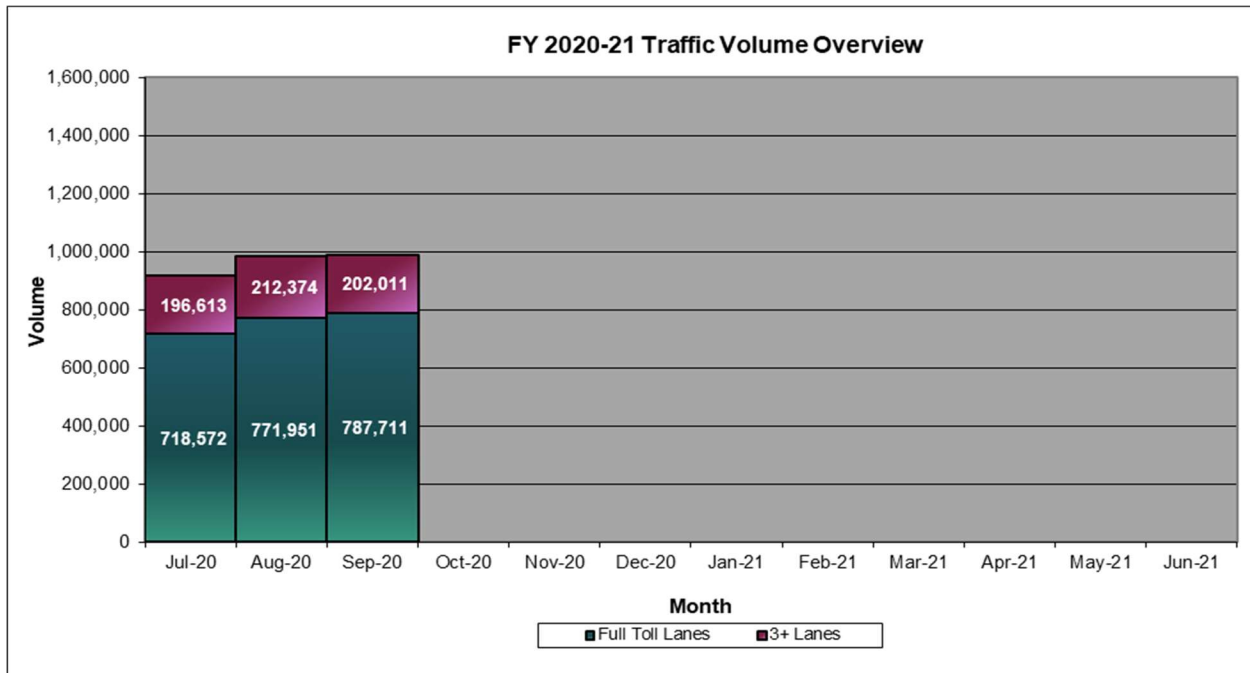
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through September 2020.

FY 2020-21 YTD as of September 30, 2020

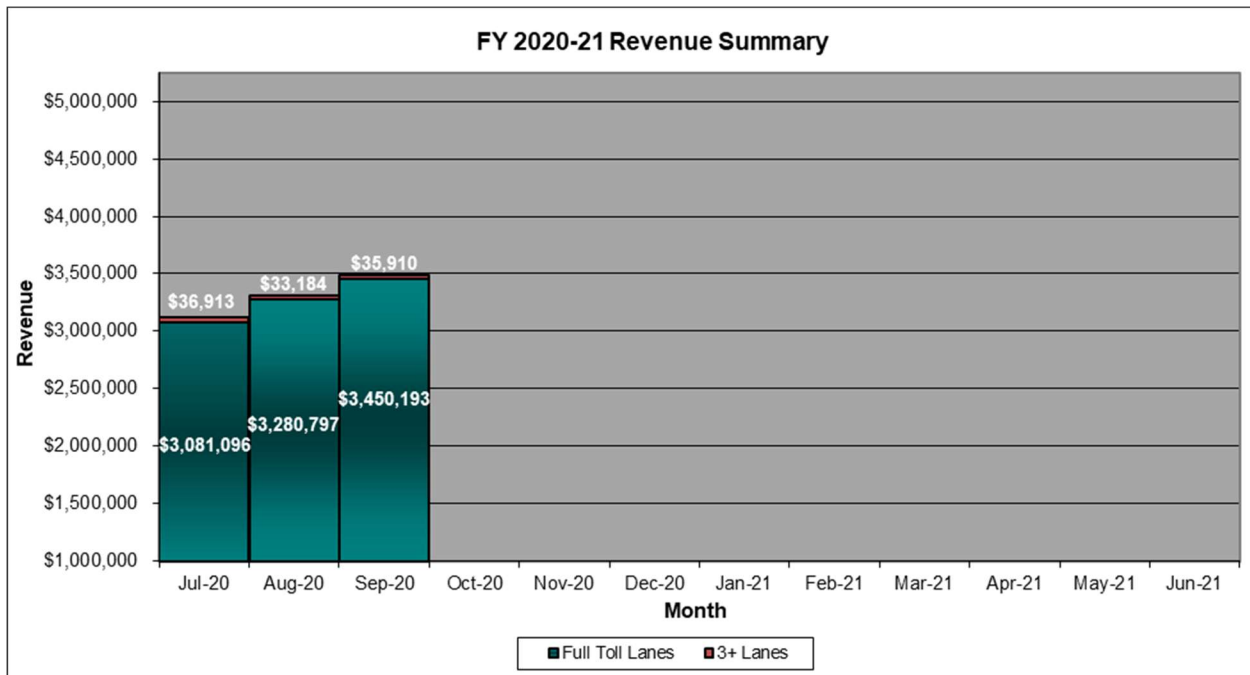
Trips	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	2,278,234	3,100,457	(822,223)	(26.5%)	2,985,890	(23.7%)
3+ Lanes	610,998	1,005,229	(394,231)	(39.2%)	1,031,571	(40.8%)
Total Gross Trips	2,889,232	4,105,686	(1,216,454)	(29.6%)	4,017,461	(28.1%)
Revenue						
Full Toll Lanes	\$9,812,086	\$13,068,386	(\$3,256,300)	(24.9%)	\$16,129,189	(39.2%)
3+ Lanes	\$106,007	\$0	\$106,007		\$123,001	(13.8%)
Total Gross Revenue	\$9,918,092	\$13,068,386	(\$3,150,293)	(24.1%)	\$16,252,190	(39.0%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.31	\$4.21	\$0.10	2.4%	\$5.40	(20.2%)
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.12	41.7%
Average Gross Revenue	\$3.43	\$3.18	\$0.25	7.9%	\$4.05	(15.3%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In September, peak-hour toll rates were increased for several peak-period hours in response to changes in traffic volume following earlier reductions due to the COVID-19 pandemic. Traffic volumes are being reviewed regularly, and a plan is in place to monitor traffic volumes and adjust toll rates until traffic returns to pre COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 08/31/20					Tuesday 09/01/20					Wednesday 09/02/20					Thursday 09/03/20					Friday 09/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$5.30	208	1094	1,302	F	\$7.95	197	1130	1,327	F	\$9.95	236	1,087	1,323	F	\$17.95	430	1,403	1,833	F
1500 - 1600						\$8.95	243	979	1,222	E	\$12.95	252	1028	1,280	E	\$12.95	301	1,121	1,422	F	\$18.95	512	1,279	1,791	F
1600 - 1700						\$6.95	152	1100	1,252	E	\$6.95	154	1027	1,181	D	\$7.95	225	1,132	1,357	F	\$10.95	298	1,122	1,420	F
1700 - 1800						\$5.30	184	942	1,126	D	\$5.30	188	994	1,182	D	\$5.30	198	1,066	1,264	E	\$6.95	304	1,041	1,345	F
1800 - 1900						\$5.30	144	675	819	C	\$5.30	161	806	967	C	\$5.30	220	877	1,097	D	\$5.30	284	903	1,187	D
1900 - 2000						\$2.25	113	338	451	B	\$2.25	149	438	587	B	\$2.25	194	574	768	B	\$2.25	264	730	994	C

PM Time	Monday 09/07/20					Tuesday 09/08/20					Wednesday 09/09/20					Thursday 09/10/20					Friday 09/11/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	135	258	393	A	\$5.30	184	924	1,108	D	\$7.95	196	1,195	1,391	F	\$9.95	220	1,085	1,305	F	\$17.95	296	1,217	1,513	F
1500 - 1600	\$8.95	146	223	369	A	\$8.95	230	891	1,121	D	\$12.95	264	1,033	1,297	E	\$12.95	270	1,154	1,424	F	\$18.95	317	978	1,295	E
1600 - 1700	\$6.95	123	258	381	A	\$6.95	177	1,048	1,225	E	\$6.95	157	1,054	1,211	E	\$7.95	189	1,043	1,232	E	\$10.95	230	1,145	1,375	F
1700 - 1800	\$5.30	132	253	385	A	\$5.30	166	881	1,047	D	\$5.30	179	1,001	1,180	D	\$5.30	196	965	1,161	D	\$6.95	274	1,062	1,336	F
1800 - 1900	\$5.30	151	199	350	A	\$5.30	155	675	830	C	\$5.30	171	730	901	C	\$5.30	175	762	937	C	\$5.30	230	832	1,062	D
1900 - 2000	\$2.25	176	221	397	A	\$2.25	105	310	415	B	\$2.25	116	356	472	B	\$2.25	148	423	571	B	\$2.25	214	676	890	C

PM Time	Monday 09/14/20					Tuesday 09/15/20					Wednesday 09/16/20					Thursday 09/17/20					Friday 09/18/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	166	920	1,086	D	\$5.30	190	1,019	1,209	E	\$7.95	180	1,027	1,207	E	\$10.95	230	1,001	1,231	E	\$19.95	319	1,282	1,601	F
1500 - 1600	\$8.95	247	944	1,191	D	\$9.95	248	952	1,200	D	\$13.95	277	949	1,226	E	\$13.95	265	1,122	1,387	F	\$20.95	339	958	1,297	E
1600 - 1700	\$6.95	160	981	1,141	D	\$6.95	161	1,011	1,172	D	\$6.95	171	1,065	1,236	E	\$7.95	199	1,109	1,308	F	\$12.95	215	1,053	1,268	E
1700 - 1800	\$5.30	160	856	1,016	D	\$5.30	173	905	1,078	D	\$5.30	184	985	1,169	D	\$5.30	198	1,007	1,205	E	\$6.95	241	1,059	1,300	E
1800 - 1900	\$5.30	134	529	663	B	\$5.30	150	617	767	B	\$5.30	216	767	983	C	\$5.30	202	932	1,134	D	\$5.30	235	889	1,124	D
1900 - 2000	\$2.25	99	265	364	A	\$2.25	105	306	411	B	\$2.25	151	433	584	B	\$2.25	187	574	761	B	\$2.25	239	756	995	C

PM Time	Monday 09/21/20					Tuesday 09/22/20					Wednesday 09/23/20					Thursday 09/24/20					Friday 09/25/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	201	967	1,168	D	\$5.30	203	1,050	1,253	E	\$7.95	203	1,018	1,221	E	\$10.95	224	1,143	1,367	F	\$19.95	249	967	1,216	E
1500 - 1600	\$8.95	202	1,062	1,264	E	\$9.95	260	891	1,151	D	\$13.95	238	966	1,204	E	\$13.95	247	1,138	1,385	F	\$20.95	435	1,121	1,556	F
1600 - 1700	\$6.95	131	771	902	C	\$6.95	182	1,043	1,225	E	\$6.95	171	1,043	1,214	E	\$7.95	217	1,043	1,260	E	\$12.95	322	1,258	1,580	F
1700 - 1800	\$5.30	192	964	1,156	D	\$5.30	141	898	1,039	D	\$5.30	189	927	1,116	D	\$5.30	190	938	1,128	D	\$6.95	320	1,238	1,558	F
1800 - 1900	\$5.30	170	633	803	C	\$5.30	169	705	874	C	\$5.30	156	722	878	C	\$5.30	229	949	1,178	D	\$5.30	341	1,031	1,372	F
1900 - 2000	\$2.25	106	270	376	A	\$2.25	115	356	471	B	\$2.25	142	426	568	B	\$2.25	181	590	771	B	\$2.25	270	818	1,088	D

PM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	172	936	1,108	D	\$5.30	186	1,048	1,234	E	\$7.95	220	1,178	1,398	F										
1500 - 1600	\$8.95	249	970	1,219	E	\$9.95	251	879	1,130	D	\$13.95	277	970	1,247	E										
1600 - 1700	\$6.95	161	980	1,141	D	\$6.95	180	1,065	1,245	E	\$6.95	144	1,002	1,146	D										
1700 - 1800	\$5.30	179	875	1,054	D	\$5.30	180	989	1,169	D	\$5.30	210	948	1,158	D										
1800 - 1900	\$5.30	155	582	737	B	\$5.30	169	729	898	C	\$5.30	232	875	1,107	D										
1900 - 2000	\$2.25	100	283	383	A	\$2.25	135	377	512	B	\$2.25	160	481	641	B										

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 08/31/20					Tuesday 09/01/20					Wednesday 09/02/20					Thursday 09/03/20					Friday 09/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$5.30	108	739	847	C	\$5.30	110	734	844	C	\$5.30	117	722	839	C	\$5.30	109	509	618	B
1500 - 1600						\$5.30	131	714	845	C	\$5.30	123	762	885	C	\$5.30	127	811	938	C	\$5.30	76	204	280	A
1600 - 1700						\$2.95	76	763	839	C	\$2.95	85	813	898	C	\$2.95	83	812	895	C	\$2.95	104	518	622	B
1700 - 1800						\$2.95	81	681	762	B	\$2.95	86	721	807	C	\$2.95	98	680	778	B	\$2.95	120	500	620	B
1800 - 1900						\$2.95	62	523	585	B	\$2.95	94	562	656	B	\$2.95	85	614	699	B	\$2.95	146	516	662	B
1900 - 2000						\$2.95	65	271	336	A	\$2.95	86	323	409	B	\$2.95	64	348	412	B	\$2.95	134	493	627	B

PM Time	Monday 09/07/20					Tuesday 09/08/20					Wednesday 09/09/20					Thursday 09/10/20					Friday 09/11/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	74	178	252	A	\$5.30	94	700	794	B	\$5.30	104	882	986	C	\$5.30	124	681	805	C	\$5.30	141	778	919	C
1500 - 1600	\$5.30	79	181	260	A	\$5.30	108	671	779	B	\$5.30	104	798	902	C	\$5.30	109	881	990	C	\$5.30	141	683	824	C
1600 - 1700	\$2.95	66	156	222	A	\$2.95	81	759	840	C	\$2.95	89	814	903	C	\$2.95	84	758	842	C	\$2.95	105	664	769	B
1700 - 1800	\$2.95	76	160	236	A	\$2.95	86	632	718	B	\$2.95	98	759	857	C	\$2.95	95	689	784	B	\$2.95	103	611	714	B
1800 - 1900	\$2.95	76	138	214	A	\$2.95	75	521	596	B	\$2.95	91	548	639	B	\$2.95	101	538	639	B	\$2.95	118	550	668	B
1900 - 2000	\$2.95	91	145	236	A	\$2.95	62	248	310	A	\$2.95	70	280	350	A	\$2.95	63	263	326	A	\$2.95	123	443	566	B

PM Time	Monday 09/14/20					Tuesday 09/15/20					Wednesday 09/16/20					Thursday 09/17/20					Friday 09/18/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	99	638	737	B	\$5.30	88	737	825	C	\$5.30	108	754	862	C	\$5.30	120	733	853	C	\$5.30	136	791	927	C
1500 - 1600	\$5.30	107	748	855	C	\$5.30	120	759	879	C	\$5.30	135	757	892	C	\$5.30	133	878	1,011	D	\$5.30	147	655	802	C
1600 - 1700	\$2.95	87	798	885	C	\$2.95	71	814	885	C	\$2.95	88	787	875	C	\$2.95	79	794	873	C	\$2.95	109	680	789	B
1700 - 1800	\$2.95	96	625	721	B	\$2.95	94	672	766	B	\$2.95	98	715	813	C	\$2.95	107	667	774	B	\$2.95	120	667	787	B
1800 - 1900	\$2.95	67	419	486	B	\$2.95	79	496	575	B	\$2.95	88	581	669	B	\$2.95	96	703	799	B	\$2.95	126	585	711	B
1900 - 2000	\$2.95	61	243	304	A	\$2.95	61	273	334	A	\$2.95	82	293	375	A	\$2.95	92	376	468	B	\$2.95	122	434	556	B

PM Time	Monday 09/21/20					Tuesday 09/22/20					Wednesday 09/23/20					Thursday 09/24/20					Friday 09/25/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	98	622	720	B	\$5.30	112	703	815	C	\$5.30	102	734	836	C	\$5.30	120	789	909	C	\$5.30	106	553	659	B
1500 - 1600	\$5.30	106	760	866	C	\$5.30	125	741	866	C	\$5.30	118	763	881	C	\$5.30	125	880	1,005	D	\$5.30	150	705	855	C
1600 - 1700	\$2.95	61	575	636	B	\$2.95	95	821	916	C	\$2.95	90	815	905	C	\$2.95	100	746	846	C	\$2.95	90	479	569	B
1700 - 1800	\$2.95	109	829	938	C	\$2.95	82	674	756	B	\$2.95	104	673	777	B	\$2.95	99	616	715	B	\$2.95	115	430	545	B
1800 - 1900	\$2.95	92	503	595	B	\$2.95	81	507	588	B	\$2.95	86	587	673	B	\$2.95	97	677	774	B	\$2.95	156	562	718	B
1900 - 2000	\$2.95	64	234	298	A	\$2.95	71	268	339	A	\$2.95	99	290	389	A	\$2.95	100	363	463	B	\$2.95	146	471	617	B

PM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	96	611	707	B	\$5.30	111	733	844	C	\$5.30	103	760	863	C										
1500 - 1600	\$5.30	96	785	881	C	\$5.30	119	685	804	C	\$5.30	102	639	741	B										
1600 - 1700	\$2.95	83	752	835	C	\$2.95	82	833	915	C	\$2.95	81	781	862	C										
1700 - 1800	\$2.95	78	651	729	B	\$2.95	111	687	798	B	\$2.95	73	673	746	B										
1800 - 1900	\$2.95	76	425	501	B	\$2.95	89	590	679	B	\$2.95	128	662	790	B										
1900 - 2000	\$2.95	63	264	327	A	\$2.95	83	272	355	A	\$2.95	79	344	423	B										

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 08/31/20					Tuesday 09/01/20					Wednesday 09/02/20					Thursday 09/03/20					Friday 09/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$6.95	230	942	1,172	D	\$6.95	215	789	1,004	D	\$6.95	197	743	940	C	\$4.20	138	377	515	B
0500 - 0600						\$9.95	344	968	1,312	E	\$9.95	284	697	981	C	\$9.95	286	730	1,016	D	\$6.95	238	801	1,039	D
0600 - 0700						\$9.95	143	815	958	C	\$9.95	189	1046	1,235	E	\$9.95	162	928	1,090	D	\$6.95	141	856	997	C
0700 - 0800						\$6.95	154	994	1,148	D	\$6.95	137	986	1,123	D	\$6.95	173	1,013	1,186	D	\$5.30	135	768	903	C
0800 - 0900						\$6.95	71	745	816	C	\$6.95	82	702	784	B	\$6.95	93	720	813	C	\$4.20	76	590	666	B
0900 - 1000						\$6.95	71	435	506	B	\$6.95	91	487	578	B	\$6.95	93	534	627	B	\$4.20	93	498	591	B

AM Time	Monday 09/07/20					Tuesday 09/08/20					Wednesday 09/09/20					Thursday 09/10/20					Friday 09/11/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	10	32	42	A	\$6.95	188	701	889	C	\$6.95	193	759	952	C	\$6.95	186	684	870	C	\$4.20	174	449	623	B
0500 - 0600	\$9.95	18	24	42	A	\$9.95	296	910	1,206	E	\$9.95	287	671	958	C	\$9.95	308	727	1,035	D	\$6.95	235	858	1,093	D
0600 - 0700	\$9.95	16	58	74	A	\$9.95	137	755	892	C	\$9.95	199	993	1,192	D	\$9.95	188	931	1,119	D	\$6.95	188	836	1,024	D
0700 - 0800	\$6.95	31	68	99	A	\$6.95	167	1,005	1,172	D	\$6.95	152	1,067	1,219	E	\$6.95	162	1,010	1,172	D	\$5.30	155	793	948	C
0800 - 0900	\$6.95	54	156	210	A	\$6.95	87	745	832	C	\$6.95	92	679	771	B	\$6.95	77	697	774	B	\$4.20	66	533	599	B
0900 - 1000	\$6.95	176	277	453	B	\$6.95	72	474	546	B	\$6.95	73	558	631	B	\$6.95	74	494	568	B	\$4.20	77	483	560	B

AM Time	Monday 09/14/20					Tuesday 09/15/20					Wednesday 09/16/20					Thursday 09/17/20					Friday 09/18/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	178	682	860	C	\$6.95	189	616	805	C	\$6.95	207	703	910	C	\$6.95	201	678	879	C	\$4.20	192	388	580	B
0500 - 0600	\$9.95	294	823	1,117	D	\$9.95	365	971	1,336	E	\$9.95	301	726	1,027	D	\$9.95	315	791	1,106	D	\$6.95	260	823	1,083	D
0600 - 0700	\$9.95	147	862	1,009	D	\$9.95	146	791	937	C	\$9.95	187	1,030	1,217	E	\$9.95	164	919	1,083	D	\$6.95	178	889	1,067	D
0700 - 0800	\$6.95	114	686	800	B	\$6.95	176	1,121	1,297	E	\$6.95	170	1,017	1,187	D	\$6.95	166	1,015	1,181	D	\$5.30	162	830	992	C
0800 - 0900	\$6.95	84	834	918	C	\$6.95	72	842	914	C	\$6.95	90	709	799	B	\$6.95	91	687	778	B	\$4.20	81	616	697	B
0900 - 1000	\$6.95	61	388	449	B	\$6.95	49	488	537	B	\$6.95	87	481	568	B	\$6.95	86	455	541	B	\$4.20	77	422	499	B

AM Time	Monday 09/21/20					Tuesday 09/22/20					Wednesday 09/23/20					Thursday 09/24/20					Friday 09/25/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	192	636	828	C	\$6.95	208	633	841	C	\$6.95	184	728	912	C	\$6.95	202	631	833	C	\$4.20	180	383	563	B
0500 - 0600	\$9.95	305	822	1,127	D	\$9.95	325	994	1,319	E	\$9.95	298	701	999	C	\$9.95	280	748	1,028	D	\$6.95	262	838	1,100	D
0600 - 0700	\$9.95	162	865	1,027	D	\$9.95	139	812	951	C	\$9.95	175	945	1,120	D	\$9.95	158	885	1,043	D	\$6.95	186	905	1,091	D
0700 - 0800	\$6.95	160	1,020	1,180	D	\$6.95	154	1,020	1,174	D	\$6.95	168	994	1,162	D	\$6.95	164	999	1,163	D	\$5.30	160	947	1,107	D
0800 - 0900	\$6.95	86	691	777	B	\$6.95	79	705	784	B	\$6.95	99	694	793	B	\$6.95	92	704	796	B	\$4.20	99	612	711	B
0900 - 1000	\$6.95	77	465	542	B	\$6.95	65	467	532	B	\$6.95	88	512	600	B	\$6.95	82	488	570	B	\$4.20	105	486	591	B

AM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	198	671	869	C	\$6.95	190	679	869	C	\$6.95	223	750	973	C										
0500 - 0600	\$9.95	292	869	1,161	D	\$9.95	369	953	1,322	E	\$9.95	299	699	998	C										
0600 - 0700	\$9.95	143	971	1,114	D	\$9.95	145	838	983	C	\$9.95	207	1,083	1,290	E										
0700 - 0800	\$6.95	157	1,064	1,221	E	\$6.95	165	1,086	1,251	E	\$6.95	162	1,171	1,333	E										
0800 - 0900	\$6.95	103	839	942	C	\$6.95	101	822	923	C	\$6.95	120	905	1,025	D										
0900 - 1000	\$6.95	86	554	640	B	\$6.95	64	560	624	B	\$6.95	92	612	704	B										

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 08/31/20					Tuesday 09/01/20					Wednesday 09/02/20					Thursday 09/03/20					Friday 09/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$5.30	119	447	566	B	\$5.30	100	380	480	B	\$5.30	118	374	492	B	\$2.95	81	305	386	A
0500 - 0600						\$6.85	145	781	926	C	\$6.85	167	734	901	C	\$6.85	160	749	909	C	\$5.30	109	635	744	B
0600 - 0700						\$6.85	125	840	965	C	\$6.85	119	827	946	C	\$6.85	131	812	943	C	\$5.30	70	646	716	B
0700 - 0800						\$6.85	80	773	853	C	\$6.85	91	731	822	C	\$6.85	90	743	833	C	\$2.95	61	593	654	B
0800 - 0900						\$5.30	42	611	653	B	\$5.30	49	644	693	B	\$5.30	53	656	709	B	\$2.95	42	486	528	B
0900 - 1000						\$5.30	44	450	494	B	\$5.30	37	446	483	B	\$5.30	55	491	546	B	\$2.95	73	439	512	B

AM Time	Monday 09/07/20					Tuesday 09/08/20					Wednesday 09/09/20					Thursday 09/10/20					Friday 09/11/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	21	25	46	A	\$5.30	94	453	547	B	\$5.30	100	418	518	B	\$5.30	111	393	504	B	\$2.95	85	375	460	B
0500 - 0600	\$6.85	15	42	57	A	\$6.85	152	766	918	C	\$6.85	156	761	917	C	\$6.85	141	732	873	C	\$5.30	125	661	786	B
0600 - 0700	\$6.85	13	44	57	A	\$6.85	107	852	959	C	\$6.85	135	888	1,023	D	\$6.85	115	868	983	C	\$5.30	106	675	781	B
0700 - 0800	\$6.85	20	57	77	A	\$6.85	82	704	786	B	\$6.85	76	768	844	C	\$6.85	65	762	827	C	\$2.95	82	627	709	B
0800 - 0900	\$5.30	30	89	119	A	\$5.30	53	709	762	B	\$5.30	43	620	663	B	\$5.30	47	584	631	B	\$2.95	58	481	539	B
0900 - 1000	\$5.30	60	145	205	A	\$5.30	60	487	547	B	\$5.30	45	396	441	B	\$5.30	55	446	501	B	\$2.95	50	393	443	B

AM Time	Monday 09/14/20					Tuesday 09/15/20					Wednesday 09/16/20					Thursday 09/17/20					Friday 09/18/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	99	433	532	B	\$5.30	97	404	501	B	\$5.30	100	406	506	B	\$5.30	101	380	481	B	\$2.95	104	346	450	B
0500 - 0600	\$6.85	138	726	864	C	\$6.85	174	790	964	C	\$6.85	161	786	947	C	\$6.85	163	755	918	C	\$5.30	144	649	793	B
0600 - 0700	\$6.85	113	856	969	C	\$6.85	125	877	1,002	D	\$6.85	138	882	1,020	D	\$6.85	138	861	999	C	\$5.30	104	742	846	C
0700 - 0800	\$6.85	71	743	814	C	\$6.85	93	837	930	C	\$6.85	76	738	814	C	\$6.85	82	782	864	C	\$2.95	78	658	736	B
0800 - 0900	\$5.30	33	615	648	B	\$5.30	40	673	713	B	\$5.30	55	653	708	B	\$5.30	54	631	685	B	\$2.95	40	536	576	B
0900 - 1000	\$5.30	52	385	437	B	\$5.30	56	457	513	B	\$5.30	43	459	502	B	\$5.30	51	455	506	B	\$2.95	58	397	455	B

AM Time	Monday 09/21/20					Tuesday 09/22/20					Wednesday 09/23/20					Thursday 09/24/20					Friday 09/25/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	115	412	527	B	\$5.30	120	371	491	B	\$5.30	83	419	502	B	\$5.30	123	364	487	B	\$2.95	98	323	421	B
0500 - 0600	\$6.85	155	751	906	C	\$6.85	166	816	982	C	\$6.85	155	837	992	C	\$6.85	162	781	943	C	\$5.30	140	640	780	B
0600 - 0700	\$6.85	128	838	966	C	\$6.85	110	916	1,026	D	\$6.85	143	837	980	C	\$6.85	106	837	943	C	\$5.30	108	737	845	C
0700 - 0800	\$6.85	92	735	827	C	\$6.85	88	788	876	C	\$6.85	105	781	886	C	\$6.85	102	768	870	C	\$2.95	102	680	782	B
0800 - 0900	\$5.30	47	663	710	B	\$5.30	44	655	699	B	\$5.30	55	645	700	B	\$5.30	64	673	737	B	\$2.95	56	582	638	B
0900 - 1000	\$5.30	52	433	485	B	\$5.30	43	487	530	B	\$5.30	56	470	526	B	\$5.30	56	451	507	B	\$2.95	74	420	494	B

AM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	125	405	530	B	\$5.30	110	412	522	B	\$5.30	124	410	534	B										
0500 - 0600	\$6.85	143	748	891	C	\$6.85	155	773	928	C	\$6.85	151	782	933	C										
0600 - 0700	\$6.85	106	844	950	C	\$6.85	127	880	1,007	D	\$6.85	122	918	1,040	D										
0700 - 0800	\$6.85	99	757	856	C	\$6.85	95	792	887	C	\$6.85	100	761	861	C										
0800 - 0900	\$5.30	42	709	751	B	\$5.30	53	750	803	C	\$5.30	43	790	833	C										
0900 - 1000	\$5.30	57	454	511	B	\$5.30	54	534	588	B	\$5.30	52	514	566	B										

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 95 calls during the month of September. Of those calls, 56 were to assist disabled vehicles, 13 calls to remove debris, and 26 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 9/30/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 8,893,857.47	\$ 6,438,600.00	\$ 2,455,257.47	38.1
Fee Revenue	729,733.08	612,625.00	117,108.08	19.1
Total operating revenues	9,623,590.55	7,051,225.00	2,572,365.55	36.5
Operating expenses:				
Salaries and Benefits	158,305.33	161,325.00	3,019.67	1.9
Legal Services	16,931.96	87,500.00	70,568.04	80.6
Advisory Services	2,469.14	18,750.00	16,280.86	86.8
Audit and Accounting Fees	-	9,000.00	9,000.00	100.0
Service Fees	(492.50) ²	5,000.00	5,492.50	109.9
Other Professional Services	64,854.44	655,250.00	590,395.56	90.1
Lease Expense	44,926.15	122,550.00	77,623.85	63.3
Operations	285,573.24	746,750.00	461,176.76	61.8
Utilities	1,960.19	20,400.00	18,439.81	90.4
Supplies and Materials	48.48	7,500.00	7,451.52	99.4
Membership and Subscription Fees	6,954.25	7,500.00	545.75	7.3
Office Equipment & Furniture (Non-Capital)	-	3,750.00	3,750.00	100.0
Maintenance/Repairs	15,611.55	91,275.00	75,663.45	82.9
Training Seminars and Conferences	-	575.00	575.00	100.0
Transportation Expenses	-	1,000.00	1,000.00	100.0
Lodging	-	875.00	875.00	100.0
Meals	-	125.00	125.00	100.0
Other Staff Expenses	-	125.00	125.00	100.0
Advertising	-	68,750.00	68,750.00	100.0
Program Management	18,812.24	41,525.00	22,712.76	54.7
Program Operations	1,579,996.09	2,158,925.00	578,928.91	26.8
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	76,250.00	76,250.00	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	-	-	-	N/A
Total operating expenses	2,195,950.56	4,284,700.00	2,088,749.44	48.7
Operating income (loss)	7,427,639.99	2,766,525.00	4,661,114.99	168.5
Nonoperating revenues (expenses):				
Interest Revenue	196,885.81	172,975.00	23,910.81	(13.8)
Other Miscellaneous Revenue	4.32	25.00	(20.68)	82.7
Interest Expense	(7,391,059.39)	(1,779,975.00)	(5,611,084.39)	315.2
Total nonoperating revenues (expenses)	(7,194,169.26)	(1,606,975.00)	(5,587,194.26)	(347.7)
Transfers In	-	-	-	N/A
Transfers Out	-	(256,325.00)	256,325.00	(100.0)
Net income (loss)	\$ 233,470.73	\$ 903,225.00	\$ (669,754.27)	(74.2)

¹ Unaudited

² Negatives are the result of FY20 accruals

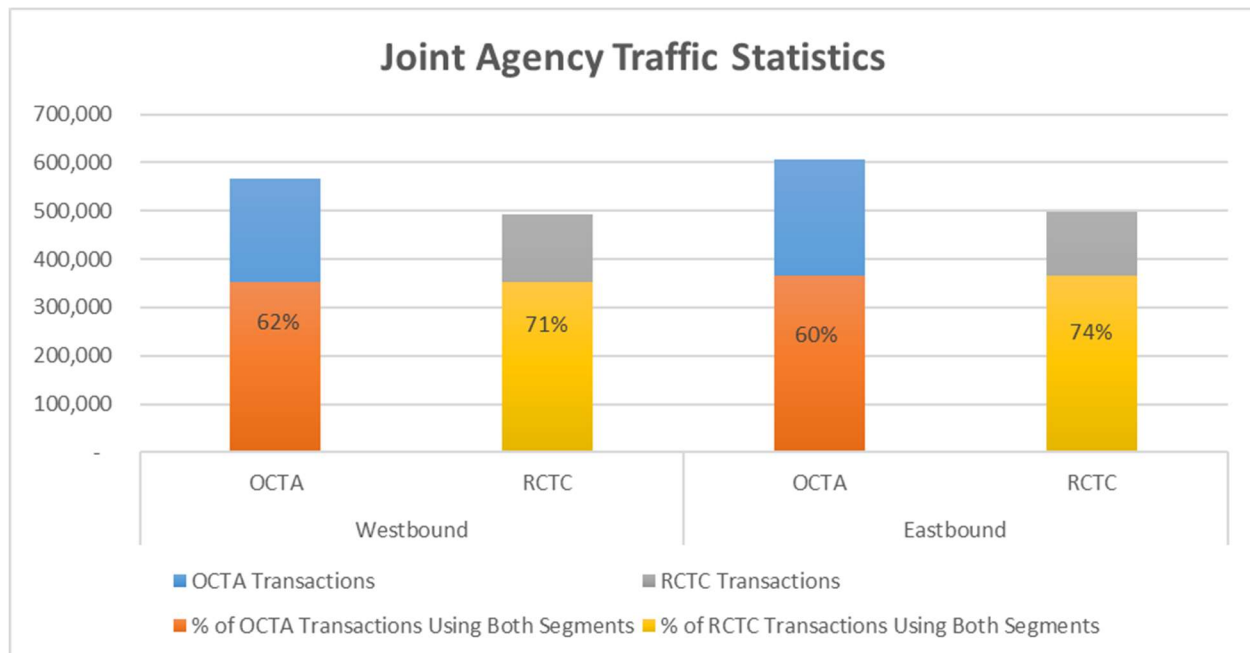
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING September 30, 2020

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	565,994	351,958	62%	\$1,558,367
RCTC	492,726	351,958	71%	\$1,705,880
I-15	202,720	147,825	73%	\$668,409
McKinley	290,006	204,133	70%	\$1,037,472
Eastbound				
OCTA	606,245	365,413	60%	\$2,264,711
RCTC	496,996	365,413	74%	\$1,780,223
I-15	189,193	147,001	78%	\$478,999
McKinley	307,803	218,412	71%	\$1,301,224

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Sep-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	0:36
Abandon Rate	Monthly	No more than 4.0%	0.6%
Customer Satisfaction	Monthly	At least 75 outbound calls	75
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.5
CUSA Violation Collection Rate	Quarterly	70% or more	104%
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	0.8
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:11
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Co-firoute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

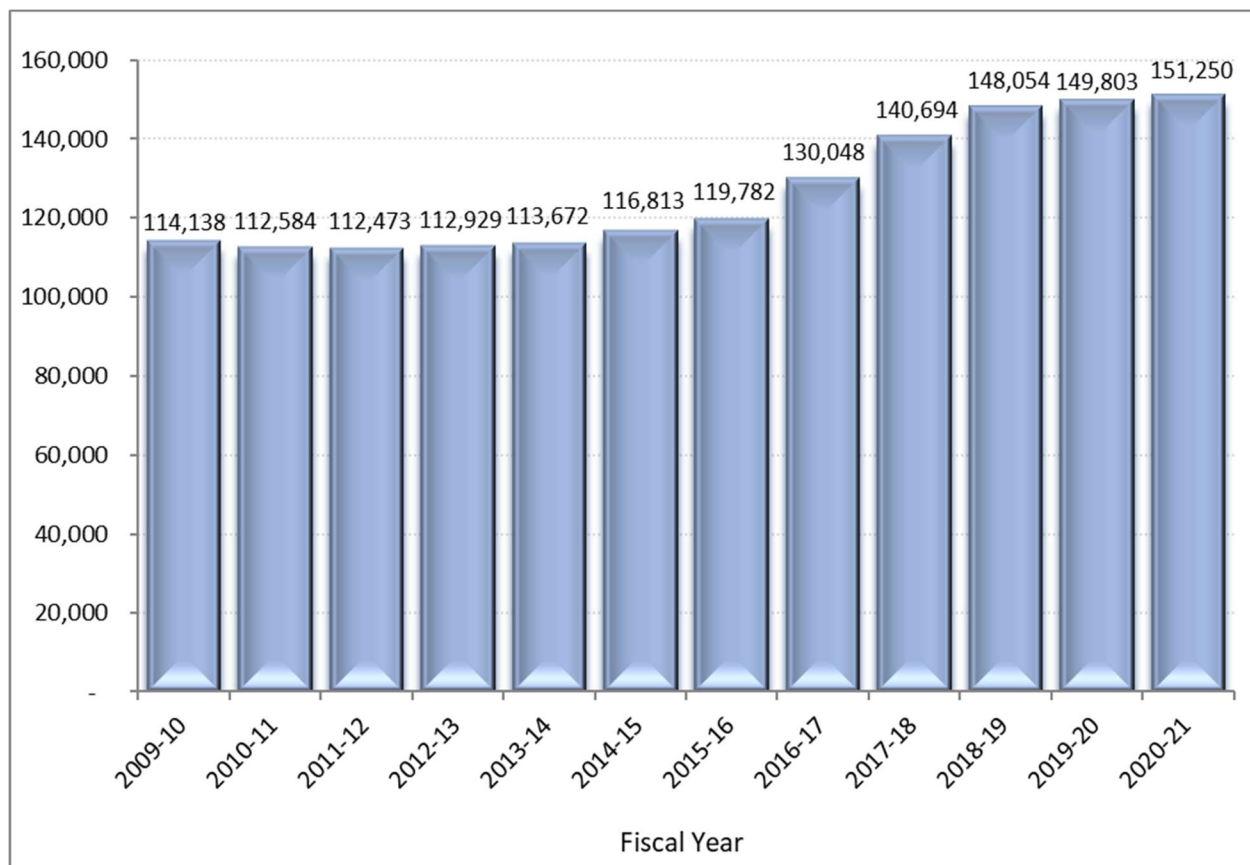
JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	September-20		August-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	865	96.6%	657	96.3%	743	96.2%
Additional Tags to Existing Accounts	18	2.0%	18	2.6%	20	2.6%
Replacement Transponders	12	1.3%	7	1.0%	9	1.2%
Total Issued	895		682		772	
Returned						
Account Closures	28	1.0%	4	0.2%	12	0.4%
Accounts Downsizing	3	0.1%			0	0.0%
Defective Transponders	2,831	98.9%	2,101	99.8%	2,619	99.6%
Total Returned	2,862		2,105		2,631	

6C TRANSPONDER DISTRIBUTION	September-20		August-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	21,312	99.8%	16,116	99.8%	17,036	99.8%
Additional Tags to Existing Accounts	33	0.2%	28	0.2%	25	0.1%
Replacement Transponders	3	0.0%	10	0.1%	5	0.0%
Total Issued	21,348		16,154		17,065	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of September 2020, the 91 Express Lanes had 151,250 active customer accounts and 362,194 transponders classified as assigned.

Number of Accounts by FY As of September 30, 2020



Incoming Email Activity

During September, the Anaheim Processing Center received 2,801 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the Governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
October 2020

As of October 31, 2020

Table of Contents

Operations Overview OCTA.....	3
Traffic and Revenue Statistics for OCTA.....	3
OCTA Traffic and Revenue Summary.....	5
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC.....	9
Traffic and Revenue Statistics for RCTC.....	10
RCTC Traffic and Revenue Summary.....	12
RCTC Peak-Hour Volumes	13
RCTC Eastbound Peak-Hour Volumes	13
RCTC Westbound Peak-Hour Volumes	15
RCTC Operational Highlights	17
Financial Highlights RCTC	18
Joint Agency Trip and Revenue Statistics	19
Joint Agency Traffic Statistics	19
Joint Agency Performance Measures.....	20
Joint Agency Transponder Distribution.....	20
Incoming Email Activity	21
Operational Activity	21

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for October 2020 was 1,326,289. This represents a daily average of 42,784 vehicles. This is a 13.2 percent decrease in total traffic volume from the same period last year, which totaled 1,527,291. Potential toll revenue for October was \$4,322,649, which represents a decrease of 9.7 percent from the prior year's total of \$4,789,084. Carpool percentage for October was 20.9 percent as compared to the previous year's rate of 23.5 percent. The decreases are attributed to the coronavirus (COVID-19) pandemic and California Governor Newsom's orders for residents to stay-at-home and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of October 2020.

Current Month-to-Date (MTD) as of October 31, 2020

Trips	Oct-20 MTD Actual	Oct-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,048,523	1,167,703	(10.2%)
3+ Lanes	277,766	359,588	(22.8%)
Total Gross Trips	1,326,289	1,527,291	(13.2%)
Revenue			
Full Toll Lanes	\$4,269,601	\$4,718,326	(9.5%)
3+ Lanes	\$53,048	\$70,758	(25.0%)
Total Gross Revenue	\$4,322,649	\$4,789,084	(9.7%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.07	\$4.04	0.7%
Average 3+ Lanes	\$0.19	\$0.20	(5.0%)
Average Gross Revenue	\$3.26	\$3.14	3.8%

The 2021 fiscal year-to-date traffic volume decreased by 22.2 percent and potential toll revenue decreased by 16 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.25.

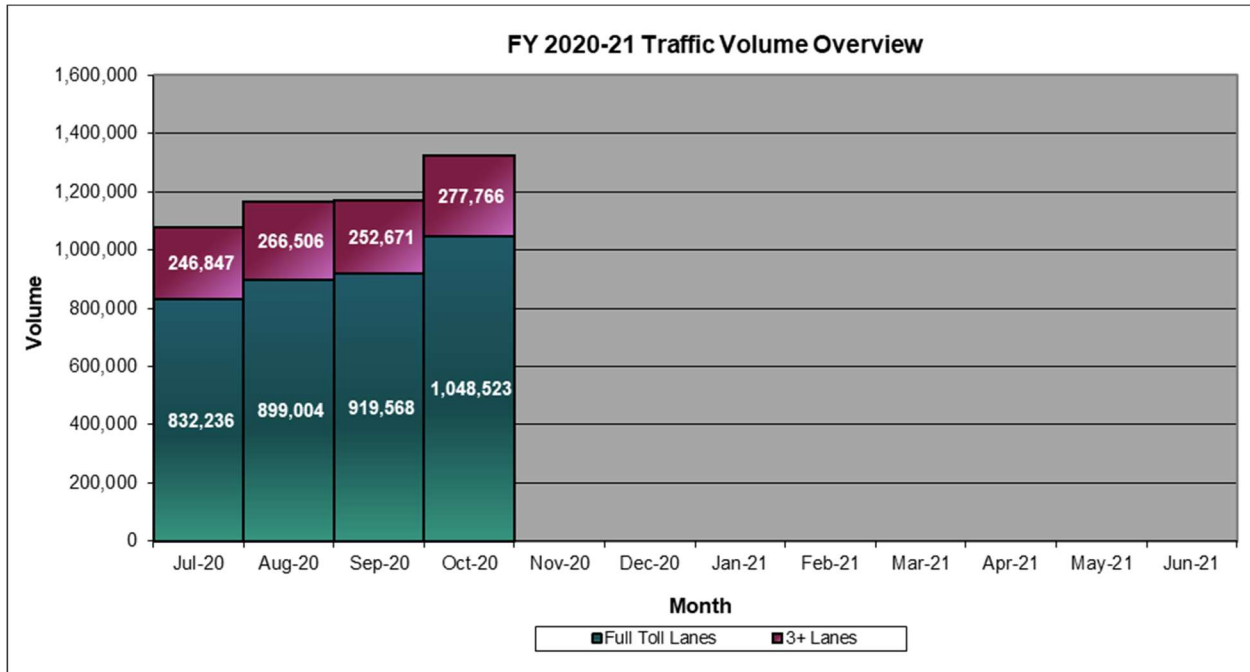
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through October 2020.

Fiscal Year (FY) 2020-21 Year-to-Date as of October 31, 2020

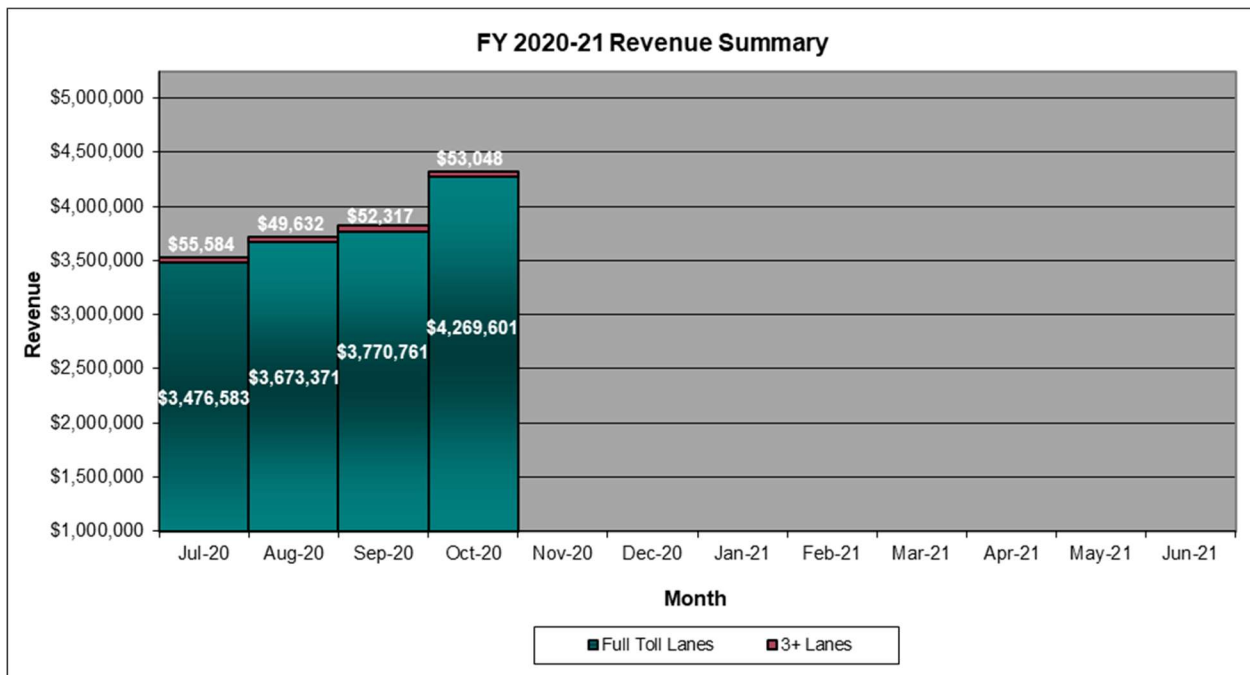
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	3,699,331	4,499,877	(17.8%)
3+ Lanes	1,043,790	1,596,588	(34.6%)
Total Gross Trips	4,743,121	6,096,465	(22.2%)
Revenue			
Full Toll Lanes	\$15,190,317	\$18,049,821	(15.8%)
3+ Lanes	\$210,582	\$289,703	(27.3%)
Total Gross Revenue	\$15,400,899	\$18,339,524	(16.0%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.11	\$4.01	2.5%
Average 3+ Lanes	\$0.20	\$0.18	11.1%
Average Gross Revenue	\$3.25	\$3.01	8.0%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity 14 times during the month of October 2020. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 88 percent of defined capacity.

PM Time	Monday 09/28/20				Tuesday 09/29/20				Wednesday 09/30/20				Thursday 10/01/20				Friday 10/02/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500													\$6.95	454	2,935	86%	\$7.35	486	3,029	89%
1500 - 1600													\$6.25	493	3,260	96%	\$8.15	626	2,705	80%
1600 - 1700													\$7.30	414	2,798	82%	\$7.95	415	2,781	82%
1700 - 1800													\$7.20	431	2,939	86%	\$6.55	460	2,773	82%
1800 - 1900													\$4.35	393	2,371	70%	\$6.55	513	2,428	71%
1900 - 2000													\$5.60	373	1,456	43%	\$6.05	541	1,873	55%

PM Time	Monday 10/05/20				Tuesday 10/06/20				Wednesday 10/07/20				Thursday 10/08/20				Friday 10/09/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	347	2,548	75%	\$5.15	316	2,484	73%	\$5.15	392	2,925	86%	\$6.95	412	2,883	85%	\$7.35	525	3,132	92%
1500 - 1600	\$5.50	484	2,963	87%	\$5.25	472	2,761	81%	\$7.25	528	2,796	82%	\$6.25	548	3,429	101%	\$8.15	636	2,758	81%
1600 - 1700	\$4.85	344	2,826	83%	\$5.00	323	2,853	84%	\$7.00	311	2,764	81%	\$7.30	381	2,568	76%	\$7.95	420	2,795	82%
1700 - 1800	\$4.80	369	2,796	82%	\$4.90	369	2,884	85%	\$5.90	427	3,065	90%	\$7.20	437	2,950	87%	\$6.55	461	2,762	81%
1800 - 1900	\$5.50	365	1,845	54%	\$3.95	412	2,385	70%	\$3.95	430	2,406	71%	\$4.35	468	2,539	75%	\$6.55	515	2,499	74%
1900 - 2000	\$3.85	260	983	29%	\$3.85	245	1,046	31%	\$3.85	345	1,358	40%	\$5.60	357	1,439	42%	\$6.05	476	1,817	53%

PM Time	Monday 10/12/20				Tuesday 10/13/20				Wednesday 10/14/20				Thursday 10/15/20				Friday 10/16/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	368	2,514	74%	\$5.15	332	2,746	81%	\$5.15	394	2,908	86%	\$6.95	449	2,765	81%	\$7.35	568	3,333	98%
1500 - 1600	\$5.50	456	2,869	84%	\$5.25	505	2,742	81%	\$7.25	485	2,840	84%	\$6.25	508	3,206	94%	\$8.15	622	2,765	81%
1600 - 1700	\$4.85	328	2,928	86%	\$5.00	327	2,827	83%	\$7.00	293	2,549	75%	\$7.30	344	2,633	77%	\$7.95	421	2,870	84%
1700 - 1800	\$4.80	365	2,510	74%	\$4.90	398	2,938	86%	\$5.90	433	2,962	87%	\$7.20	441	2,949	87%	\$6.55	431	2,759	81%
1800 - 1900	\$5.50	378	1,817	53%	\$3.95	394	2,174	64%	\$3.95	402	2,353	69%	\$4.35	439	2,579	76%	\$6.55	269	1,083	32%
1900 - 2000	\$3.85	264	968	28%	\$3.85	289	1,223	36%	\$3.85	351	1,344	40%	\$5.60	374	1,521	45%	\$6.05	691	2,589	76%

PM Time	Monday 10/19/20				Tuesday 10/20/20				Wednesday 10/21/20				Thursday 10/22/20				Friday 10/23/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	277	1,479	44%	\$5.15	348	2,817	83%	\$5.15	332	2,747	81%	\$6.95	434	2,757	81%	\$7.35	548	3,337	98%
1500 - 1600	\$5.50	517	3,188	94%	\$5.25	488	2,762	81%	\$7.25	554	2,960	87%	\$6.25	495	3,364	99%	\$8.15	653	2,771	82%
1600 - 1700	\$4.85	337	2,826	83%	\$5.00	309	2,856	84%	\$7.00	356	2,981	88%	\$7.30	350	2,654	78%	\$7.95	440	2,858	84%
1700 - 1800	\$4.80	383	2,927	86%	\$4.90	395	2,930	86%	\$5.90	427	2,914	86%	\$7.20	414	2,936	86%	\$6.55	460	2,852	84%
1800 - 1900	\$5.50	351	1,888	56%	\$3.95	416	2,209	65%	\$3.95	401	2,303	68%	\$4.35	424	2,513	74%	\$6.55	532	2,354	69%
1900 - 2000	\$3.85	290	1,082	32%	\$3.85	291	1,110	33%	\$3.85	328	1,273	37%	\$5.60	370	1,440	42%	\$6.05	454	1,776	52%

PM Time	Monday 10/26/20				Tuesday 10/27/20				Wednesday 10/28/20				Thursday 10/29/20				Friday 10/30/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	363	2,762	81%	\$5.15	380	3,009	89%	\$5.15	368	3,100	91%	\$6.95	420	3,154	93%	\$7.35	495	3,261	96%
1500 - 1600	\$5.50	495	2,680	79%	\$5.25	494	2,666	78%	\$7.25	456	2,659	78%	\$6.25	523	3,341	98%	\$8.15	539	2,515	74%
1600 - 1700	\$4.85	288	2,437	72%	\$5.00	295	2,755	81%	\$7.00	365	2,872	84%	\$7.30	379	2,537	75%	\$7.95	396	2,884	85%
1700 - 1800	\$4.80	308	2,263	67%	\$4.90	348	2,899	85%	\$5.90	362	2,860	84%	\$7.20	375	2,808	83%	\$6.55	456	2,746	81%
1800 - 1900	\$5.50	404	2,174	64%	\$3.95	465	2,751	81%	\$3.95	570	3,149	93%	\$4.35	483	2,928	86%	\$6.55	505	2,293	67%
1900 - 2000	\$3.85	341	1,539	45%	\$3.85	258	1,137	33%	\$3.85	437	2,034	60%	\$5.60	460	2,066	61%	\$6.05	483	1,946	57%

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 09/28/20				Tuesday 09/29/20				Wednesday 09/30/20				Thursday 10/01/20				Friday 10/02/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500													\$3.05	477	1,592	47%	\$3.05	366	1,213	36%
0500 - 0600													\$4.95	531	2,064	61%	\$4.70	484	1,946	57%
0600 - 0700													\$5.15	315	1,886	55%	\$4.95	300	1,827	54%
0700 - 0800													\$5.65	261	2,033	60%	\$5.50	249	1,739	51%
0800 - 0900													\$5.15	153	1,856	55%	\$4.95	180	1,482	44%
0900 - 1000													\$4.10	156	1,495	44%	\$4.10	147	1,301	38%

AM Time	Monday 10/05/20				Tuesday 10/06/20				Wednesday 10/07/20				Thursday 10/08/20				Friday 10/09/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	409	1,566	46%	\$3.05	453	1,524	45%	\$3.05	459	1,652	49%	\$3.05	472	1,651	49%	\$3.05	364	1,207	36%
0500 - 0600	\$4.95	452	2,069	61%	\$4.95	600	2,253	66%	\$4.95	566	2,133	63%	\$4.95	573	2,107	62%	\$4.70	506	1,946	57%
0600 - 0700	\$5.15	319	1,924	57%	\$5.15	317	1,927	57%	\$5.15	325	2,033	60%	\$5.15	329	1,894	56%	\$4.95	243	1,380	41%
0700 - 0800	\$5.65	273	1,898	56%	\$5.65	278	2,065	61%	\$5.65	247	1,996	59%	\$5.65	298	1,956	58%	\$5.50	191	1,267	37%
0800 - 0900	\$5.15	165	1,571	46%	\$5.15	156	1,711	50%	\$5.15	158	1,878	55%	\$5.15	144	1,688	50%	\$4.95	197	1,385	41%
0900 - 1000	\$4.10	122	1,179	35%	\$4.10	136	1,310	39%	\$4.10	163	1,573	46%	\$4.10	152	1,501	44%	\$4.10	171	1,361	40%

AM Time	Monday 10/12/20				Tuesday 10/13/20				Wednesday 10/14/20				Thursday 10/15/20				Friday 10/16/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	412	1,437	42%	\$3.05	441	1,516	45%	\$3.05	453	1,499	44%	\$3.05	449	1,488	44%	\$3.05	372	1,120	33%
0500 - 0600	\$4.95	503	2,057	61%	\$4.95	583	2,242	66%	\$4.95	575	2,048	60%	\$4.95	592	2,170	64%	\$4.70	492	1,950	57%
0600 - 0700	\$5.15	298	1,826	54%	\$5.15	311	1,964	58%	\$5.15	352	2,161	64%	\$5.15	388	2,060	61%	\$4.95	331	1,872	55%
0700 - 0800	\$5.65	247	1,825	54%	\$5.65	259	1,777	52%	\$5.65	267	2,045	60%	\$5.65	254	2,005	59%	\$5.50	280	1,879	55%
0800 - 0900	\$5.15	159	1,478	43%	\$5.15	135	1,652	49%	\$5.15	180	1,821	54%	\$5.15	176	1,771	52%	\$4.95	163	1,525	45%
0900 - 1000	\$4.10	136	1,152	34%	\$4.10	129	1,361	40%	\$4.10	125	1,264	37%	\$4.10	162	1,452	43%	\$4.10	187	1,360	40%

AM Time	Monday 10/19/20				Tuesday 10/20/20				Wednesday 10/21/20				Thursday 10/22/20				Friday 10/23/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	408	1,522	45%	\$3.05	443	1,476	43%	\$3.05	482	1,537	45%	\$3.05	447	1,535	45%	\$3.05	334	1,125	33%
0500 - 0600	\$4.95	514	2,035	60%	\$4.95	623	2,265	67%	\$4.95	574	2,168	64%	\$4.95	573	2,149	63%	\$4.70	525	2,015	59%
0600 - 0700	\$5.15	297	1,819	54%	\$5.15	329	1,924	57%	\$5.15	359	2,111	62%	\$5.15	354	1,957	58%	\$4.95	329	1,829	54%
0700 - 0800	\$5.65	327	2,063	61%	\$5.65	263	2,020	59%	\$5.65	288	1,964	58%	\$5.65	280	1,986	58%	\$5.50	248	1,680	49%
0800 - 0900	\$5.15	167	1,762	52%	\$5.15	183	1,820	54%	\$5.15	160	1,665	49%	\$5.15	182	1,794	53%	\$4.95	140	1,337	39%
0900 - 1000	\$4.10	135	1,173	35%	\$4.10	135	1,293	38%	\$4.10	139	1,346	40%	\$4.10	148	1,495	44%	\$4.10	141	1,168	34%

AM Time	Monday 10/26/20				Tuesday 10/27/20				Wednesday 10/28/20				Thursday 10/29/20				Friday 10/30/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	439	1,499	44%	\$3.05	458	1,739	51%	\$3.05	466	1,852	54%	\$3.05	467	1,775	52%	\$3.05	351	1,212	36%
0500 - 0600	\$4.95	571	2,224	65%	\$4.95	717	2,933	86%	\$4.95	654	2,704	80%	\$4.95	696	2,762	81%	\$4.70	550	2,336	69%
0600 - 0700	\$5.15	298	1,958	58%	\$5.15	360	2,601	77%	\$5.15	410	2,747	81%	\$5.15	401	2,990	88%	\$4.95	363	2,267	67%
0700 - 0800	\$5.65	265	2,105	62%	\$5.65	275	2,841	84%	\$5.65	279	2,904	85%	\$5.65	333	2,855	84%	\$5.50	290	1,830	54%
0800 - 0900	\$5.15	183	2,251	66%	\$5.15	181	2,329	69%	\$5.15	201	2,492	73%	\$5.15	185	2,467	73%	\$4.95	154	1,454	43%
0900 - 1000	\$4.10	159	2,129	63%	\$4.10	174	2,121	62%	\$4.10	181	2,119	62%	\$4.10	175	1,992	59%	\$4.10	158	1,286	38%

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 90 calls during the month of October. Of those calls, 75 were to assist disabled vehicles and ten calls to remove debris. The CAS provided assistance to five accidents in the Express Lanes with four of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA is contracting with the California Department of Transportation to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin early 2021 and is expected to be completed in summer 2021. As reported in the September 2020 monthly report, the schedule has been delayed by a few months as a result of preparing the final design/construction package and awaiting the final comments from our project partners.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries in October 2019. This new lane system is reading both the new 6C transponder protocol, as well as the legacy Title 21 protocol. The next steps of the project include the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 10/31/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 13,923,918.11	\$ 10,762,089.00	\$ 3,161,829.11	29.4
Fee Revenue	1,179,310.42	537,655.00	641,655.42	119.3
Total operating revenues	15,103,228.53	11,299,744.00	3,803,484.53	33.7
Operating expenses:				
Contracted Services	2,209,697.40	2,399,040.00	189,342.60	7.9
Administrative Fee	1,110,385.00	1,040,584.00	(69,801.00)	(6.7)
Other Professional Services	188,185.15	1,180,357.00	992,171.85	84.1
Credit card Processing Fees	302,374.64	318,780.00	16,405.36	5.1
Toll Road Account Servicing ⁽⁵⁾	63,389.67	202,020.00	138,630.33	68.6
Other Insurance Expense	145,316.24	83,300.00	(62,016.24)	(74.4)
Toll Road Maintenance Supply Repairs	27,272.51	1,371,309.00	1,344,036.49	98.0
Patrol Services	150,736.03	369,852.00	219,115.97	59.2
Building Equipment Repairs and Maint	131,744.73	133,896.00	2,151.27	1.6
6C Transponders	-	62,500.00	62,500.00	100.0
Other Services ⁽⁶⁾	(999,053.89)	16,640.00	1,015,693.89	6,103.9
Utilities	12,212.13	38,320.00	26,107.87	68.1
Office Expense	9,356.40	30,113.00	20,756.60	68.9
Bad Debt Expense	56,056.79	-	(56,056.79)	N/A
Miscellaneous ⁽²⁾	2,176.71	33,614.00	31,437.29	93.5
Leases	170,838.56	161,600.00	(9,238.56)	(5.7)
Total operating expenses	3,580,688.07	7,441,925.00	3,861,236.93	51.9
Depreciation and Amortization ⁽³⁾	2,034,094.22	-	(2,034,094.22)	N/A
Operating income (loss)	9,488,446.24	3,857,819.00	5,630,627.24	146.0
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	24,411.90	312,500.00	(288,088.10)	(92.2)
Interest Income	1,773,934.56	490,496.00	1,283,438.56	261.7
Interest Expense	(1,453,524.90)	(2,276,327.50)	822,802.60	36.1
Other	-	-	-	N/A
Total nonoperating revenues (expenses)	344,821.56	(1,473,331.50)	1,818,153.06	123.4
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(482,654.89)	(28,165,800.00)	27,683,145.11	98.3
Net income (loss)	\$ 9,350,612.91	\$ (25,781,312.50)	\$ 35,131,925.41	(136.3)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵collection efforts were paused due to pandemic.

⁶Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

Capital Asset Activity

During the four months ending October 31, 2020, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza.



OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for October 2020 was 1,102,840. This represents a daily average of 35,575 vehicles. This is a 17.7 percent decrease in total traffic volume from the same period last year, which totaled 1,340,783. Potential toll revenue for October was \$3,746,865, which represents a decrease of 41 percent from the prior year's total of \$6,346,763. Carpool percentage for October was 20.2 percent as compared to the previous year's rate of 19.9 percent. The decreases are attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of October 2020.

Current Month-to-Date as of October 31, 2020

Trips	OCT-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	OCT-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	879,975	1,059,043	(179,068)	(16.9%)	1,073,571	(18.0%)
3+ Lanes	222,865	320,829	(97,964)	(30.5%)	267,212	(16.6%)
Total Gross Trips	1,102,840	1,379,872	(277,032)	(20.1%)	1,340,783	(17.7%)
Revenue						
Full Toll Lanes	\$3,705,484	\$4,536,429	(\$830,945)	(18.3%)	\$6,320,045	(41.4%)
3+ Lanes	\$41,381	\$0	\$41,381		\$26,718	54.9%
Total Gross Revenue	\$3,746,865	\$4,536,429	(\$789,564)	(17.4%)	\$6,346,763	(41.0%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.21	\$4.28	(\$0.07)	(1.6%)	\$5.89	(28.5%)
Average 3+ Lanes	\$0.19	\$0.00	\$0.19		\$0.10	90.0%
Average Gross Revenue	\$3.40	\$3.29	\$0.11	3.3%	\$4.73	(28.1%)

The 2021 fiscal year-to-date traffic volume decreased by 25.5 percent and potential toll revenue decreased by 39.5 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.42.

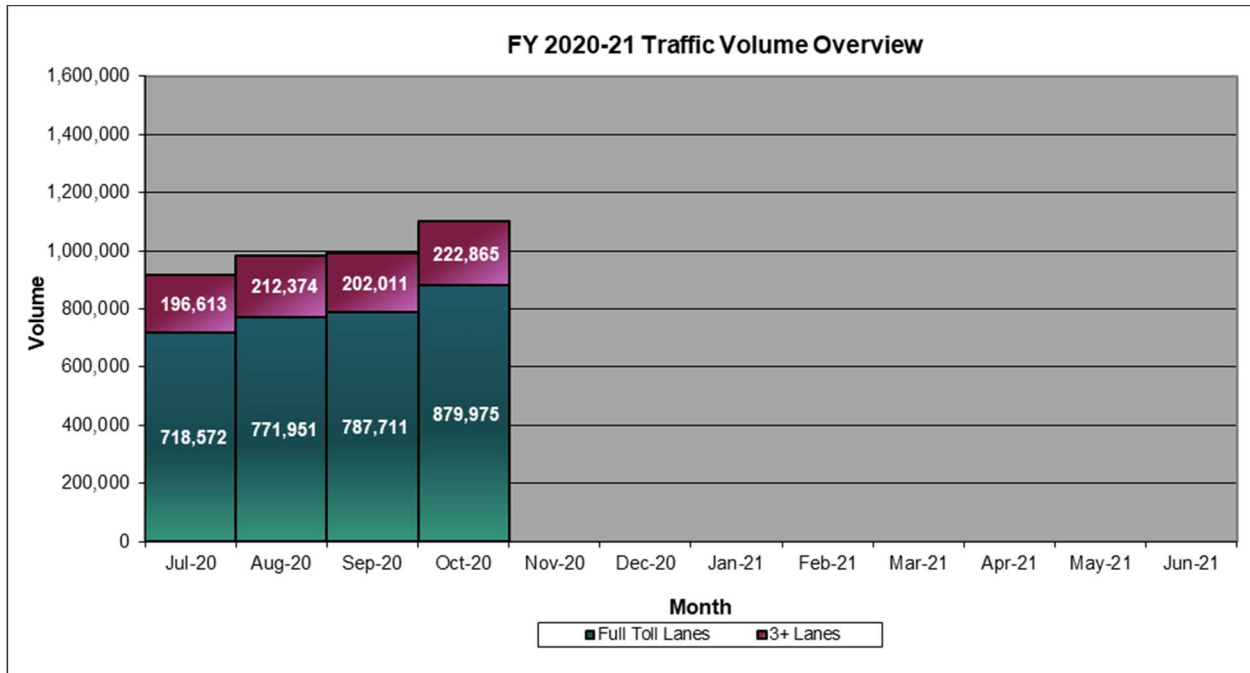
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through October 2020.

Fiscal Year 2020-21 Year-to-Date as of October 31, 2020

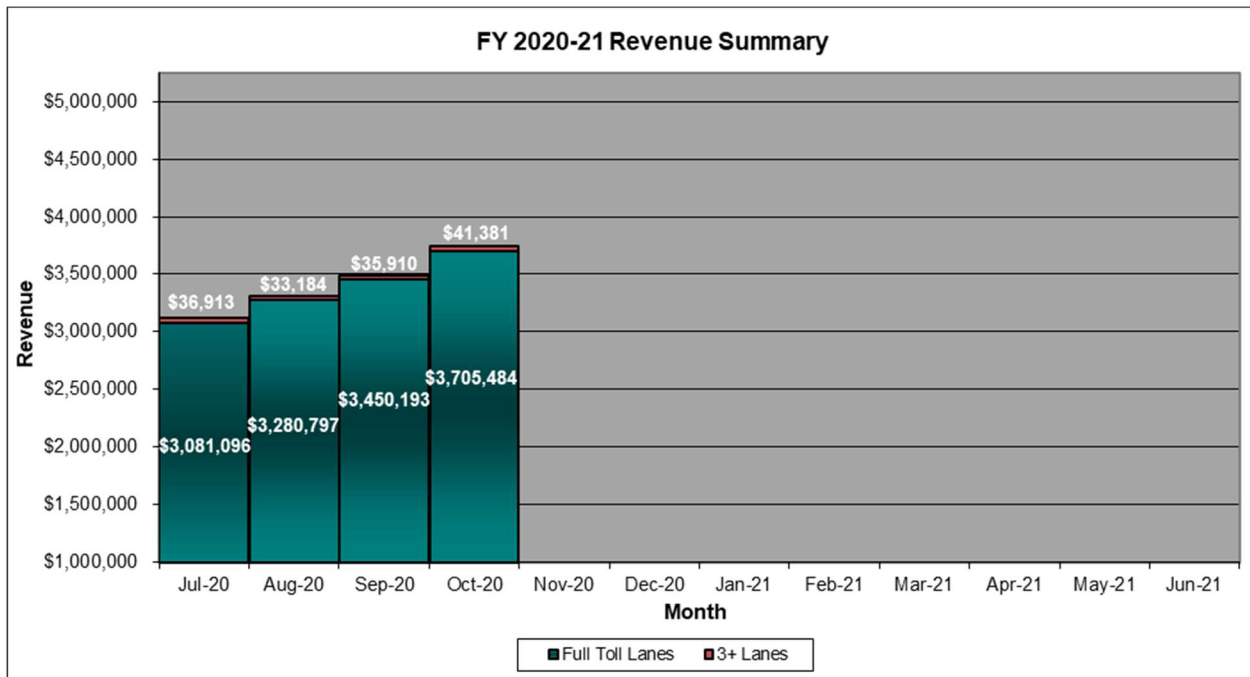
Trips	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	3,158,209	4,159,500	(1,001,291)	(24.1%)	4,059,461	(22.2%)
3+ Lanes	833,863	1,326,057	(492,194)	(37.1%)	1,298,783	(35.8%)
Total Gross Trips	3,992,072	5,485,557	(1,493,485)	(27.2%)	5,358,244	(25.5%)
Revenue						
Full Toll Lanes	\$13,517,570	\$17,604,814	(\$4,087,245)	(23.2%)	\$22,449,234	(39.8%)
3+ Lanes	\$147,388	\$0	\$147,388		\$149,718	(1.6%)
Total Gross Revenue	\$13,664,958	\$17,604,814	(\$3,939,856)	(22.4%)	\$22,598,953	(39.5%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.28	\$4.23	\$0.05	1.2%	\$5.53	(22.6%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.12	50.0%
Average Gross Revenue	\$3.42	\$3.21	\$0.21	6.5%	\$4.22	(19.0%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In October, peak-hour toll rates were adjusted for several peak-period hours in response to changes in traffic volume. Traffic volumes are being reviewed regularly, and a plan is in place to monitor traffic volumes and adjust toll rates until traffic returns to pre COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																\$10.95	251	1,117	1,368	F	\$20.95	298	1,163	1,461	F
1500 - 1600																\$13.95	245	1,065	1,310	F	\$22.95	331	924	1,255	E
1600 - 1700																\$7.95	191	1,018	1,209	E	\$12.95	242	1,129	1,371	F
1700 - 1800																\$5.30	221	996	1,217	E	\$7.95	245	1,081	1,326	F
1800 - 1900																\$5.30	187	843	1,030	D	\$5.30	241	848	1,089	D
1900 - 2000																\$2.25	178	560	738	B	\$2.25	272	707	979	C

PM Time	Monday 10/05/20					Tuesday 10/06/20					Wednesday 10/07/20					Thursday 10/08/20					Friday 10/09/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	188	974	1,162	D	\$5.30	174	935	1,109	D	\$7.95	220	1,080	1,300	E	\$10.95	224	1,093	1,317	F	\$20.95	352	1,268	1,620	F
1500 - 1600	\$8.95	242	1,008	1,250	E	\$9.95	225	984	1,209	E	\$13.95	269	871	1,140	D	\$13.95	256	1,087	1,343	F	\$22.95	386	1,030	1,416	F
1600 - 1700	\$6.95	162	942	1,104	D	\$6.95	154	1,003	1,157	D	\$6.95	184	1,035	1,219	E	\$7.95	186	946	1,132	D	\$12.95	348	1,233	1,581	F
1700 - 1800	\$5.30	183	899	1,082	D	\$5.30	155	953	1,108	D	\$5.30	202	1,093	1,295	E	\$5.30	202	1,055	1,257	E	\$7.95	283	1,078	1,361	F
1800 - 1900	\$4.20	174	586	760	B	\$4.20	149	805	954	C	\$5.30	198	907	1,105	D	\$5.30	220	860	1,080	D	\$5.30	330	1,152	1,482	F
1900 - 2000	\$2.25	126	289	415	B	\$2.25	97	368	465	B	\$2.25	154	460	614	B	\$2.25	178	536	714	B	\$2.25	244	740	984	C

PM Time	Monday 10/12/20					Tuesday 10/13/20					Wednesday 10/14/20					Thursday 10/15/20					Friday 10/16/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	214	882	1,096	D	\$5.30	189	1,035	1,224	E	\$7.95	218	1,087	1,305	F	\$10.95	222	1,077	1,299	E	\$20.95	338	1,490	1,828	F
1500 - 1600	\$8.95	246	984	1,230	E	\$9.95	253	915	1,168	D	\$13.95	243	969	1,212	E	\$13.95	265	1,057	1,322	F	\$22.95	425	944	1,369	F
1600 - 1700	\$6.95	148	996	1,144	D	\$6.95	155	1,006	1,161	D	\$6.95	157	981	1,138	D	\$7.95	173	985	1,158	D	\$12.95	309	1,255	1,564	F
1700 - 1800	\$5.30	171	873	1,044	D	\$5.30	169	942	1,111	D	\$5.30	217	992	1,209	E	\$5.30	218	1,045	1,263	E	\$7.95	348	1,293	1,641	F
1800 - 1900	\$4.20	144	655	799	B	\$4.20	176	715	891	C	\$5.30	165	831	996	C	\$5.30	211	943	1,154	D	\$5.30	169	595	764	B
1900 - 2000	\$2.25	107	303	410	B	\$2.25	111	438	549	B	\$2.25	150	430	580	B	\$2.25	195	598	793	B	\$2.25	335	1,030	1,365	F

PM Time	Monday 10/19/20					Tuesday 10/20/20					Wednesday 10/21/20					Thursday 10/22/20					Friday 10/23/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	129	727	856	C	\$5.30	186	1,108	1,294	E	\$7.95	159	1,035	1,194	D	\$10.95	246	1,098	1,344	F	\$20.95	340	1,314	1,654	F
1500 - 1600	\$8.95	261	1,107	1,368	F	\$9.95	234	896	1,130	D	\$13.95	276	912	1,188	D	\$13.95	295	1,129	1,424	F	\$22.95	427	1,031	1,458	F
1600 - 1700	\$6.95	185	966	1,151	D	\$6.95	180	983	1,163	D	\$6.95	196	1,051	1,247	E	\$7.95	189	982	1,171	D	\$12.95	349	1,238	1,587	F
1700 - 1800	\$5.30	164	980	1,144	D	\$5.30	193	963	1,156	D	\$5.30	199	999	1,198	D	\$5.30	202	1,082	1,284	E	\$7.95	272	1,047	1,319	F
1800 - 1900	\$4.20	165	656	821	C	\$4.20	176	702	878	C	\$5.30	178	790	968	C	\$5.30	198	924	1,122	D	\$5.30	280	935	1,215	E
1900 - 2000	\$2.25	121	352	473	B	\$2.25	124	372	496	B	\$2.25	117	422	539	B	\$2.25	167	588	755	B	\$2.25	256	748	1,004	D

PM Time	Monday 10/26/20					Tuesday 10/27/20					Wednesday 10/28/20					Thursday 10/29/20					Friday 10/30/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	173	883	1,056	D	\$5.30	174	945	1,119	D	\$7.95	174	948	1,122	D	\$10.95	198	1,000	1,198	D	\$20.95	276	1,171	1,447	F
1500 - 1600	\$8.95	255	734	989	C	\$9.95	229	751	980	C	\$13.95	224	725	949	C	\$13.95	254	1,040	1,294	E	\$22.95	311	874	1,185	D
1600 - 1700	\$6.95	153	805	958	C	\$6.95	129	988	1,117	D	\$6.95	183	901	1,084	D	\$7.95	199	912	1,111	D	\$12.95	214	1,113	1,327	F
1700 - 1800	\$5.30	128	799	927	C	\$5.30	170	989	1,159	D	\$5.30	156	901	1,057	D	\$5.30	190	967	1,157	D	\$7.95	231	1,052	1,283	E
1800 - 1900	\$4.20	185	731	916	C	\$4.20	176	878	1,054	D	\$5.30	234	971	1,205	E	\$5.30	207	957	1,164	D	\$5.30	235	860	1,095	D
1900 - 2000	\$2.25	122	536	658	B	\$2.25	101	301	402	B	\$2.25	194	700	894	C	\$2.25	175	719	894	C	\$2.25	250	775	1,025	D

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																\$5.30	112	813	925	C	\$5.30	130	803	933	C
1500 - 1600																\$5.30	117	882	999	C	\$5.30	156	706	862	C
1600 - 1700																\$5.30	109	740	849	C	\$2.95	109	677	786	B
1700 - 1800																\$5.30	104	750	854	C	\$2.95	97	629	726	B
1800 - 1900																\$2.95	94	606	700	B	\$2.95	136	629	765	B
1900 - 2000																\$2.95	91	370	461	B	\$2.95	132	452	584	B

PM Time	Monday 10/05/20					Tuesday 10/06/20					Wednesday 10/07/20					Thursday 10/08/20					Friday 10/09/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	91	658	749	B	\$5.30	79	680	759	B	\$5.30	118	792	910	C	\$5.30	107	762	869	C	\$5.30	113	768	881	C
1500 - 1600	\$5.30	110	767	877	C	\$5.30	113	780	893	C	\$5.30	131	735	866	C	\$5.30	130	859	989	C	\$5.30	148	676	824	C
1600 - 1700	\$2.95	83	726	809	C	\$5.30	65	819	884	C	\$5.30	82	756	838	C	\$5.30	92	684	776	B	\$2.95	88	412	500	B
1700 - 1800	\$2.95	79	637	716	B	\$2.95	89	712	801	C	\$2.95	114	786	900	C	\$5.30	118	722	840	C	\$2.95	131	589	720	B
1800 - 1900	\$2.95	90	448	538	B	\$2.95	89	597	686	B	\$2.95	123	596	719	B	\$2.95	102	573	675	B	\$2.95	94	314	408	B
1900 - 2000	\$1.95	61	236	297	A	\$1.95	58	262	320	A	\$2.95	101	345	446	B	\$2.95	97	353	450	B	\$2.95	134	460	594	B

PM Time	Monday 10/12/20					Tuesday 10/13/20					Wednesday 10/14/20					Thursday 10/15/20					Friday 10/16/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	85	634	719	B	\$5.30	85	719	804	C	\$5.30	109	692	801	C	\$5.30	132	713	845	C	\$5.30	118	671	789	B
1500 - 1600	\$5.30	113	753	866	C	\$5.30	119	715	834	C	\$5.30	116	741	857	C	\$5.30	107	812	919	C	\$5.30	133	594	727	B
1600 - 1700	\$2.95	96	778	874	C	\$5.30	75	760	835	C	\$5.30	71	703	774	B	\$5.30	86	710	796	B	\$2.95	81	379	460	B
1700 - 1800	\$2.95	66	631	697	B	\$2.95	87	719	806	C	\$2.95	96	751	847	C	\$5.30	105	694	799	B	\$2.95	57	261	318	A
1800 - 1900	\$2.95	94	440	534	B	\$2.95	98	583	681	B	\$2.95	92	561	653	B	\$2.95	117	633	750	B	\$2.95	75	301	376	A
1900 - 2000	\$1.95	69	235	304	A	\$1.95	71	339	410	B	\$2.95	78	337	415	B	\$2.95	94	417	511	B	\$2.95	204	685	889	C

PM Time	Monday 10/19/20					Tuesday 10/20/20					Wednesday 10/21/20					Thursday 10/22/20					Friday 10/23/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	77	419	496	B	\$5.30	89	744	833	C	\$5.30	98	704	802	C	\$5.30	118	718	836	C	\$5.30	131	851	982	C
1500 - 1600	\$5.30	136	901	1,037	D	\$5.30	123	708	831	C	\$5.30	130	841	971	C	\$5.30	131	893	1,024	D	\$5.30	163	548	711	B
1600 - 1700	\$2.95	78	780	858	C	\$5.30	92	761	853	C	\$5.30	102	770	872	C	\$5.30	79	708	787	B	\$2.95	74	438	512	B
1700 - 1800	\$2.95	87	697	784	B	\$2.95	96	700	796	B	\$2.95	108	715	823	C	\$5.30	118	680	798	B	\$2.95	114	577	691	B
1800 - 1900	\$2.95	102	444	546	B	\$2.95	108	537	645	B	\$2.95	100	569	669	B	\$2.95	117	683	800	B	\$2.95	133	501	634	B
1900 - 2000	\$1.95	71	264	335	A	\$1.95	76	292	368	A	\$2.95	85	324	409	B	\$2.95	89	365	454	B	\$2.95	140	485	625	B

PM Time	Monday 10/26/20					Tuesday 10/27/20					Wednesday 10/28/20					Thursday 10/29/20					Friday 10/30/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	102	630	732	B	\$5.30	99	638	737	B	\$5.30	82	661	743	B	\$5.30	104	687	791	B	\$5.30	130	833	963	C
1500 - 1600	\$5.30	103	589	692	B	\$5.30	111	570	681	B	\$5.30	97	569	666	B	\$5.30	111	773	884	C	\$5.30	149	612	761	B
1600 - 1700	\$2.95	83	598	681	B	\$5.30	57	615	672	B	\$5.30	75	602	677	B	\$5.30	89	637	726	B	\$2.95	127	746	873	C
1700 - 1800	\$2.95	82	492	574	B	\$2.95	94	649	743	B	\$2.95	101	625	726	B	\$5.30	77	697	774	B	\$2.95	106	679	785	B
1800 - 1900	\$2.95	88	523	611	B	\$2.95	106	592	698	B	\$2.95	128	688	816	C	\$2.95	112	694	806	C	\$2.95	145	571	716	B
1900 - 2000	\$1.95	82	352	434	B	\$1.95	58	256	314	A	\$2.95	119	477	596	B	\$2.95	110	452	562	B	\$2.95	133	461	594	B

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																\$5.30	208	720	928	C	\$2.25	159	402	561	B
0500 - 0600																\$9.95	306	759	1,065	D	\$6.95	269	841	1,110	D
0600 - 0700																\$9.95	168	942	1,110	D	\$6.95	195	987	1,182	D
0700 - 0800																\$6.95	177	1,150	1,327	E	\$5.30	154	887	1,041	D
0800 - 0900																\$5.30	104	927	1,031	D	\$2.25	103	666	769	B
0900 - 1000																\$5.30	86	548	634	B	\$2.25	98	489	587	B

AM Time	Monday 10/05/20					Tuesday 10/06/20					Wednesday 10/07/20					Thursday 10/08/20					Friday 10/09/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	191	693	884	C	\$5.30	184	686	870	C	\$5.30	215	717	932	C	\$5.30	194	728	922	C	\$2.25	163	408	571	B
0500 - 0600	\$9.95	302	776	1,078	D	\$9.95	361	968	1,329	E	\$9.95	317	721	1,038	D	\$9.95	339	741	1,080	D	\$6.95	318	812	1,130	D
0600 - 0700	\$9.95	171	911	1,082	D	\$9.95	144	817	961	C	\$9.95	191	1,025	1,216	E	\$9.95	197	952	1,149	D	\$6.95	88	379	467	B
0700 - 0800	\$6.95	177	1,069	1,246	E	\$6.95	187	1,122	1,309	E	\$6.95	169	1,168	1,337	E	\$6.95	187	1,198	1,385	F	\$5.30	56	252	308	A
0800 - 0900	\$5.30	87	741	828	C	\$5.30	97	847	944	C	\$5.30	109	880	989	C	\$5.30	85	800	885	C	\$2.25	83	350	433	B
0900 - 1000	\$5.30	72	461	533	B	\$5.30	62	527	589	B	\$5.30	89	556	645	B	\$5.30	99	539	638	B	\$2.25	63	321	384	A

AM Time	Monday 10/12/20					Tuesday 10/13/20					Wednesday 10/14/20					Thursday 10/15/20					Friday 10/16/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	190	629	819	C	\$5.30	196	645	841	C	\$5.30	217	664	881	C	\$5.30	226	719	945	C	\$2.25	173	395	568	B
0500 - 0600	\$9.95	281	802	1,083	D	\$9.95	358	962	1,320	E	\$9.95	332	749	1,081	D	\$9.95	384	886	1,270	E	\$6.95	251	788	1,039	D
0600 - 0700	\$9.95	164	921	1,085	D	\$9.95	183	927	1,110	D	\$9.95	209	1,160	1,369	F	\$9.95	199	1,040	1,239	E	\$6.95	213	1,079	1,292	E
0700 - 0800	\$6.95	147	1,053	1,200	D	\$6.95	178	1,347	1,525	F	\$6.95	160	1,225	1,385	F	\$6.95	159	1,177	1,336	E	\$5.30	155	983	1,138	D
0800 - 0900	\$5.30	83	623	706	B	\$5.30	98	1,123	1,221	E	\$5.30	127	887	1,014	D	\$5.30	102	914	1,016	D	\$2.25	81	648	729	B
0900 - 1000	\$5.30	72	469	541	B	\$5.30	86	820	906	C	\$5.30	84	532	616	B	\$5.30	85	550	635	B	\$2.25	102	516	618	B

AM Time	Monday 10/19/20					Tuesday 10/20/20					Wednesday 10/21/20					Thursday 10/22/20					Friday 10/23/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	179	665	844	C	\$5.30	179	644	823	C	\$5.30	206	652	858	C	\$5.30	188	691	879	C	\$2.25	157	373	530	B
0500 - 0600	\$9.95	266	738	1,004	D	\$9.95	361	958	1,319	E	\$9.95	324	766	1,090	D	\$9.95	331	733	1,064	D	\$6.95	305	849	1,154	D
0600 - 0700	\$9.95	155	667	822	C	\$9.95	176	856	1,032	D	\$9.95	227	1,103	1,330	E	\$9.95	218	949	1,167	D	\$6.95	200	983	1,183	D
0700 - 0800	\$6.95	217	1,298	1,515	F	\$6.95	183	1,166	1,349	E	\$6.95	190	1,105	1,295	E	\$6.95	191	1,170	1,361	F	\$5.30	178	886	1,064	D
0800 - 0900	\$5.30	92	813	905	C	\$5.30	119	839	958	C	\$5.30	85	828	913	C	\$5.30	103	880	983	C	\$2.25	85	652	737	B
0900 - 1000	\$5.30	92	451	543	B	\$5.30	71	507	578	B	\$5.30	73	541	614	B	\$5.30	78	569	647	B	\$2.25	92	509	601	B

AM Time	Monday 10/26/20					Tuesday 10/27/20					Wednesday 10/28/20					Thursday 10/29/20					Friday 10/30/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	197	634	831	C	\$5.30	180	690	870	C	\$5.30	207	738	945	C	\$5.30	203	732	935	C	\$2.25	151	417	568	B
0500 - 0600	\$9.95	325	893	1,218	E	\$9.95	384	965	1,349	E	\$9.95	352	717	1,069	D	\$9.95	362	790	1,152	D	\$6.95	263	882	1,145	D
0600 - 0700	\$9.95	174	943	1,117	D	\$9.95	128	817	945	C	\$9.95	217	1,104	1,321	E	\$9.95	205	1,131	1,336	E	\$6.95	199	1,046	1,245	E
0700 - 0800	\$6.95	178	1,111	1,289	E	\$6.95	134	1,147	1,281	E	\$6.95	168	1,236	1,404	F	\$6.95	186	1,252	1,438	F	\$5.30	158	922	1,080	D
0800 - 0900	\$5.30	98	990	1,088	D	\$5.30	85	817	902	C	\$5.30	108	910	1,018	D	\$5.30	93	948	1,041	D	\$2.25	78	662	740	B
0900 - 1000	\$5.30	82	760	842	C	\$5.30	65	582	647	B	\$5.30	81	647	728	B	\$5.30	95	626	721	B	\$2.25	91	519	610	B

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																\$2.95	128	385	513	B	\$2.95	109	321	430	B
0500 - 0600																\$6.85	135	822	957	C	\$5.30	146	667	813	C
0600 - 0700																\$6.85	122	818	940	C	\$5.30	99	748	847	C
0700 - 0800																\$6.85	82	810	892	C	\$2.95	81	676	757	B
0800 - 0900																\$2.95	45	731	776	B	\$2.95	52	576	628	B
0900 - 1000																\$2.95	67	532	599	B	\$2.95	50	452	502	B

AM Time	Monday 10/05/20					Tuesday 10/06/20					Wednesday 10/07/20					Thursday 10/08/20					Friday 10/09/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	121	419	540	B	\$2.95	108	406	514	B	\$2.95	107	420	527	B	\$2.95	108	401	509	B	\$2.95	98	339	437	B
0500 - 0600	\$6.85	151	788	939	C	\$6.85	154	772	926	C	\$6.85	171	822	993	C	\$6.85	168	777	945	C	\$5.30	138	646	784	B
0600 - 0700	\$6.85	134	856	990	C	\$6.85	133	901	1,034	D	\$6.85	133	914	1,047	D	\$6.85	125	853	978	C	\$5.30	111	741	852	C
0700 - 0800	\$6.85	89	774	863	C	\$6.85	95	830	925	C	\$6.85	93	773	866	C	\$6.85	108	768	876	C	\$2.95	98	745	843	C
0800 - 0900	\$2.95	46	637	683	B	\$2.95	49	696	745	B	\$2.95	52	797	849	C	\$2.95	46	754	800	B	\$2.95	74	656	730	B
0900 - 1000	\$2.95	38	447	485	B	\$2.95	47	530	577	B	\$2.95	63	536	599	B	\$2.95	51	576	627	B	\$2.95	73	556	629	B

AM Time	Monday 10/12/20					Tuesday 10/13/20					Wednesday 10/14/20					Thursday 10/15/20					Friday 10/16/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	93	380	473	B	\$2.95	105	393	498	B	\$2.95	110	336	446	B	\$2.95	121	365	486	B	\$2.95	103	276	379	A
0500 - 0600	\$6.85	151	759	910	C	\$6.85	158	810	968	C	\$6.85	182	800	982	C	\$6.85	194	776	970	C	\$5.30	133	707	840	C
0600 - 0700	\$6.85	121	817	938	C	\$6.85	135	887	1,022	D	\$6.85	123	919	1,042	D	\$6.85	140	885	1,025	D	\$5.30	101	739	840	C
0700 - 0800	\$6.85	88	740	828	C	\$6.85	97	862	959	C	\$6.85	85	844	929	C	\$6.85	80	837	917	C	\$2.95	89	764	853	C
0800 - 0900	\$2.95	39	622	661	B	\$2.95	61	867	928	C	\$2.95	53	793	846	C	\$2.95	53	736	789	B	\$2.95	49	627	676	B
0900 - 1000	\$2.95	59	446	505	B	\$2.95	61	574	635	B	\$2.95	59	488	547	B	\$2.95	74	539	613	B	\$2.95	44	440	484	B

AM Time	Monday 10/19/20					Tuesday 10/20/20					Wednesday 10/21/20					Thursday 10/22/20					Friday 10/23/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	108	424	532	B	\$2.95	116	364	480	B	\$2.95	134	356	490	B	\$2.95	123	381	504	B	\$2.95	89	316	405	B
0500 - 0600	\$6.85	155	785	940	C	\$6.85	175	765	940	C	\$6.85	177	803	980	C	\$6.85	161	816	977	C	\$5.30	142	673	815	C
0600 - 0700	\$6.85	120	915	1,035	D	\$6.85	126	912	1,038	D	\$6.85	126	953	1,079	D	\$6.85	141	907	1,048	D	\$5.30	125	704	829	C
0700 - 0800	\$6.85	115	778	893	C	\$6.85	98	855	953	C	\$6.85	93	805	898	C	\$6.85	101	800	901	C	\$2.95	81	703	784	B
0800 - 0900	\$2.95	41	811	852	C	\$2.95	74	788	862	C	\$2.95	55	752	807	C	\$2.95	52	730	782	B	\$2.95	42	580	622	B
0900 - 1000	\$2.95	57	456	513	B	\$2.95	48	517	565	B	\$2.95	54	525	579	B	\$2.95	58	506	564	B	\$2.95	49	425	474	B

AM Time	Monday 10/26/20					Tuesday 10/27/20					Wednesday 10/28/20					Thursday 10/29/20					Friday 10/30/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	113	378	491	B	\$2.95	112	375	487	B	\$2.95	103	390	493	B	\$2.95	110	349	459	B	\$2.95	81	338	419	B
0500 - 0600	\$6.85	172	793	965	C	\$6.85	184	765	949	C	\$6.85	165	805	970	C	\$6.85	189	779	968	C	\$5.30	129	717	846	C
0600 - 0700	\$6.85	124	925	1,049	D	\$6.85	124	893	1,017	D	\$6.85	135	872	1,007	D	\$6.85	121	961	1,082	D	\$5.30	103	818	921	C
0700 - 0800	\$6.85	111	824	935	C	\$6.85	75	778	853	C	\$6.85	77	827	904	C	\$6.85	90	813	903	C	\$2.95	88	644	732	B
0800 - 0900	\$2.95	49	780	829	C	\$2.95	45	692	737	B	\$2.95	59	772	831	C	\$2.95	40	714	754	B	\$2.95	49	601	650	B
0900 - 1000	\$2.95	40	521	561	B	\$2.95	52	530	582	B	\$2.95	61	519	580	B	\$2.95	53	541	594	B	\$2.95	43	463	506	B

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 80 calls during the month of October. Of those calls, 62 were to assist disabled vehicles, seven calls to remove debris, and 11 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 10/31/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 12,313,743.98	\$ 8,584,800.00	\$ 3,728,943.98	43.4
Fee Revenue	1,425,690.09	816,833.33	608,856.76	74.5
Total operating revenues	13,739,434.07	9,401,633.33	4,337,800.74	46.1
Operating expenses:				
Salaries and Benefits	202,891.46	225,166.67	22,275.21	9.9
Legal Services	29,709.65	116,666.67	86,957.02	74.5
Advisory Services	22,334.40	25,000.00	2,665.60	10.7
Audit and Accounting Fees	-	12,000.00	12,000.00	100.0
Service Fees	(492.50) ²	6,666.67	7,159.17	107.4
Other Professional Services	120,136.79	873,666.67	753,529.88	86.2
Lease Expense	104,280.45	163,400.00	59,119.55	36.2
Operations	334,365.17	995,666.67	661,301.50	66.4
Utilities	3,774.60	27,200.00	23,425.40	86.1
Supplies and Materials	669.15	10,000.00	9,330.85	93.3
Membership and Subscription Fees	21,327.25	10,000.00	(11,327.25)	(113.3)
Office Equipment & Furniture (Non-Capital)	-	5,000.00	5,000.00	100.0
Maintenance/Repairs	26,360.70	121,700.00	95,339.30	78.3
Training Seminars and Conferences	-	766.67	766.67	100.0
Transportation Expenses	-	1,333.33	1,333.33	100.0
Lodging	-	1,166.67	1,166.67	100.0
Meals	-	166.67	166.67	100.0
Other Staff Expenses	-	166.67	166.67	100.0
Advertising	-	91,666.67	91,666.67	100.0
Program Management	26,636.60	55,366.67	28,730.07	51.9
Program Operations	1,985,086.75	2,878,566.67	893,479.92	31.0
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	101,666.67	101,666.67	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	0.89	-	(0.89)	N/A
Total operating expenses	2,877,081.36	5,723,000.00	2,845,918.64	49.7
Operating income (loss)	10,862,352.71	3,678,633.33	7,183,719.38	195.3
Nonoperating revenues (expenses):				
Interest Revenue	196,885.81	230,633.33	(33,747.52)	14.6
Other Miscellaneous Revenue	8.07	33.33	(25.26)	75.8
Interest Expense	(7,391,059.39)	(2,373,300.00)	(5,017,759.39)	211.4
Total nonoperating revenues (expenses)	(7,194,165.51)	(2,142,633.33)	(5,051,532.18)	(235.8)
Transfers In	-	-	-	N/A
Transfers Out	(236,100.00)	(341,766.67)	105,666.67	(30.9)
Net income (loss)	\$ 3,432,087.20	\$ 1,194,233.33	\$ 2,237,853.87	187.4

¹ Unaudited

² Negatives are the result of FY20 accruals

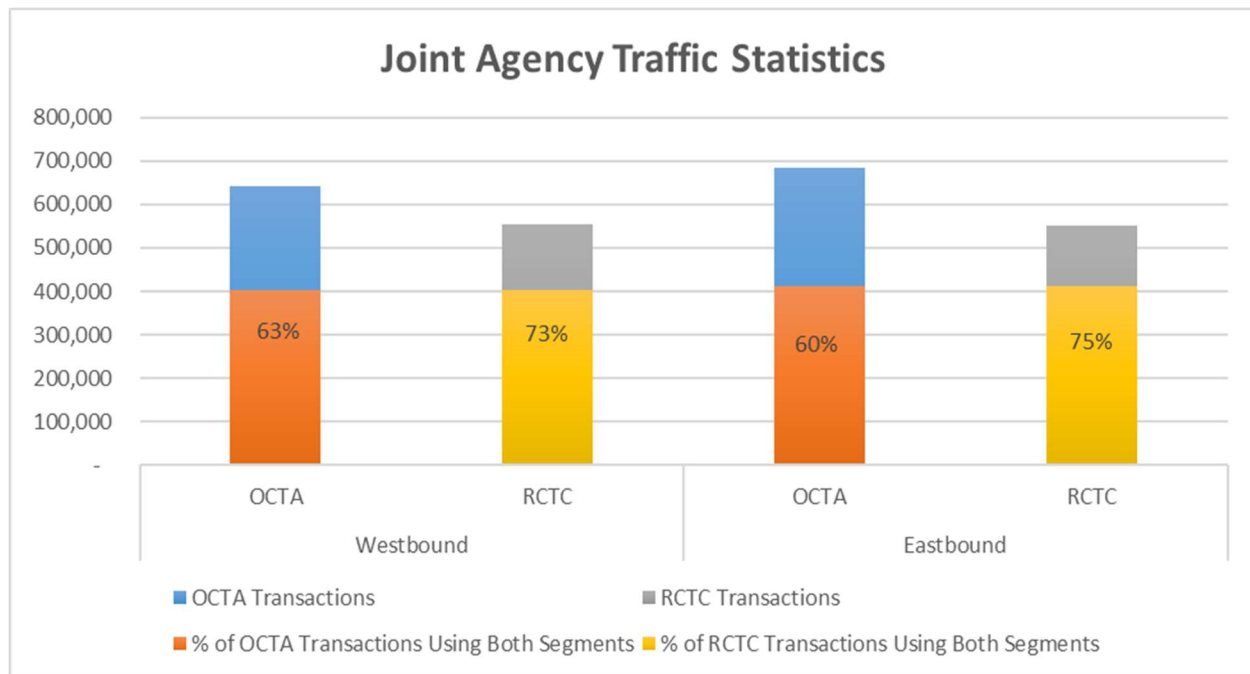
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **October 31, 2020**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	640,994	403,234	63%	\$1,777,035
RCTC	552,659	403,234	73%	\$1,748,560
I-15	226,612	168,536	74%	\$667,588
McKinley	326,047	234,698	72%	\$1,080,972
Eastbound				
OCTA	685,295	413,553	60%	\$2,545,615
RCTC	550,181	413,553	75%	\$1,998,305
I-15	208,413	165,315	79%	\$548,722
McKinley	341,768	248,238	73%	\$1,449,584

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Oct-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	0:59
Abandon Rate	Monthly	No more than 4.0%	1.0%
Customer Satisfaction	Monthly	At least 75 outbound calls	75
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.5
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Review s	Monthly	Equal to or less than 15 days	1.1
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:09
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

JOINT AGENCY TRANSPONDER DISTRIBUTION

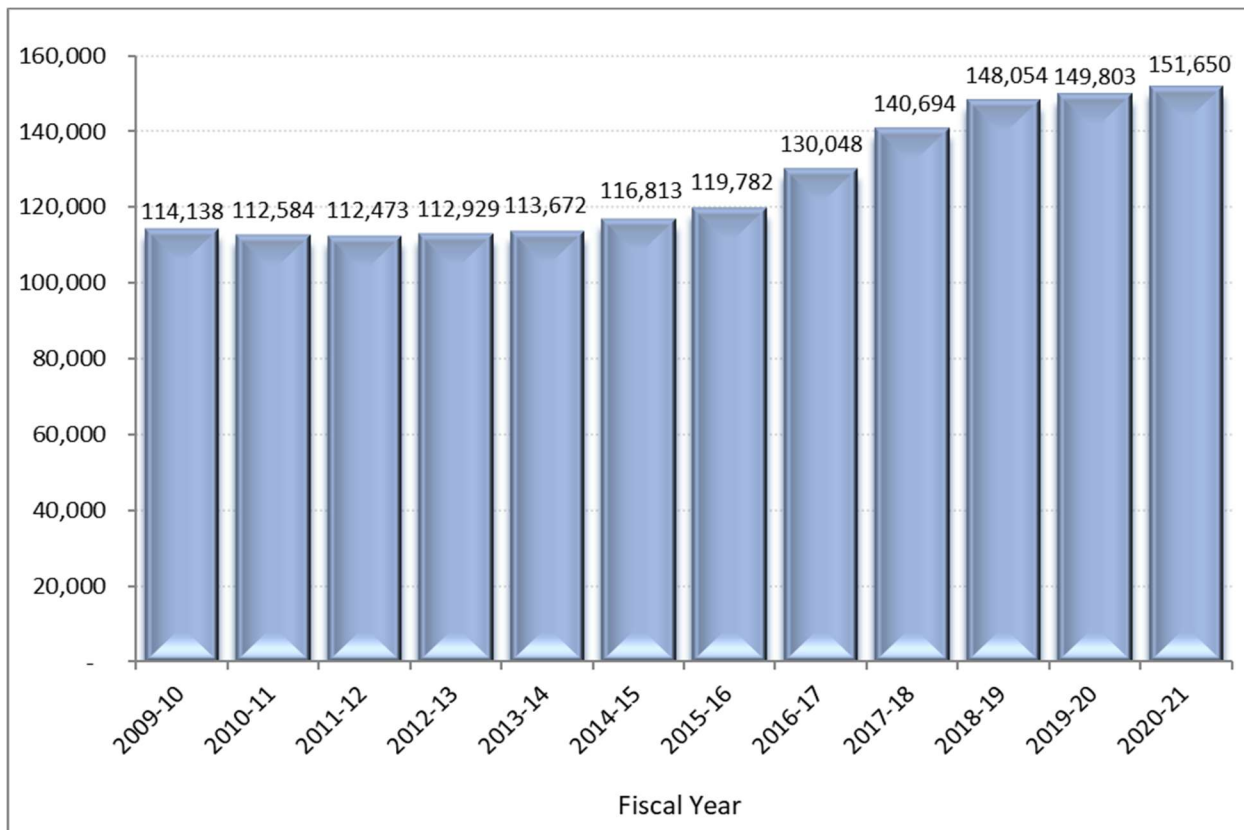
T21 TRANSPONDER DISTRIBUTION	October-20		September-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	626	96.3%	865	96.6%	702	96.2%
Additional Tags to Existing Accounts	8	1.2%	18	2.0%	17	2.3%
Replacement Transponders	16	2.5%	12	1.3%	11	1.5%
Total Issued	650		895		729	
Returned						
Account Closures	4	0.2%	28	1.0%	9	0.4%
Accounts Downsizing			3	0.1%	0	0.0%
Defective Transponders	1,965	99.8%	2,831	98.9%	2,461	99.6%
Total Returned	1,969		2,862		2,469	

6C TRANSPONDER DISTRIBUTION	October-20		September-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	20,992	99.8%	21,312	99.8%	12,777	99.8%
Additional Tags to Existing Accounts	39	0.2%	33	0.2%	19	0.1%
Replacement Transponders	0	0.0%	3	0.0%	4	0.0%
Total Issued	21,031		21,348		12,799	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of October 2020, the 91 Express Lanes had 151,650 active customer accounts and 377,286 transponders classified as assigned.

Number of Accounts by FY

As of October 31, 2020



Incoming Email Activity

During October, the Anaheim Processing Center received 3,255 emails. Incoming emails increased by 16% from the prior month due to the extensive outreach program for the conversion of existing customer accounts and distribution of the 6C transponders.

Operational Activity

Amid concerns about the spread of COVID-19 and following the Governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
November 2020

As of November 30, 2020

Table of Contents

Operations Overview OCTA.....	3
Traffic and Revenue Statistics for OCTA.....	3
OCTA Traffic and Revenue Summary.....	5
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC.....	9
Traffic and Revenue Statistics for RCTC.....	10
RCTC Traffic and Revenue Summary.....	12
RCTC Peak-Hour Volumes	13
RCTC Eastbound Peak-Hour Volumes	13
RCTC Westbound Peak-Hour Volumes	15
RCTC Operational Highlights	17
Financial Highlights RCTC	18
Joint Agency Trip and Revenue Statistics	19
Joint Agency Traffic Statistics	19
Joint Agency Performance Measures.....	20
Joint Agency Transponder Distribution.....	20
Incoming Email Activity	21
Operational Activity	21

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for November 2020 was 1,131,383. This represents a daily average of 37,713 vehicles. This is a 21.2 percent decrease in total traffic volume from the same period last year, which totaled 1,435,020. Potential toll revenue for November was \$3,662,099, which represents a decrease of 16.5 percent from the prior year's total of \$4,385,107. Carpool percentage for November was 22.2 percent as compared to the previous year's rate of 25.7 percent. The decreases are attributed to the coronavirus (COVID-19) pandemic and California Governor Newsom's orders for residents to stay at home and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of November 2020.

Current Month-to-Date (MTD) as of November 30, 2020

	Nov-20 MTD Actual	Nov-19 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	880,050	1,066,864	(17.5%)
3+ Lanes	251,333	368,156	(31.7%)
Total Gross Trips	1,131,383	1,435,020	(21.2%)
Revenue			
Full Toll Lanes	\$3,619,797	\$4,328,417	(16.4%)
3+ Lanes	\$42,301	\$56,691	(25.4%)
Total Gross Revenue	\$3,662,099	\$4,385,107	(16.5%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.11	\$4.06	1.2%
Average 3+ Lanes	\$0.17	\$0.15	13.3%
Average Gross Revenue	\$3.24	\$3.06	5.9%

The 2021 fiscal year-to-date traffic volume decreased by 22 percent and potential toll revenue decreased by 16.1 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.25.

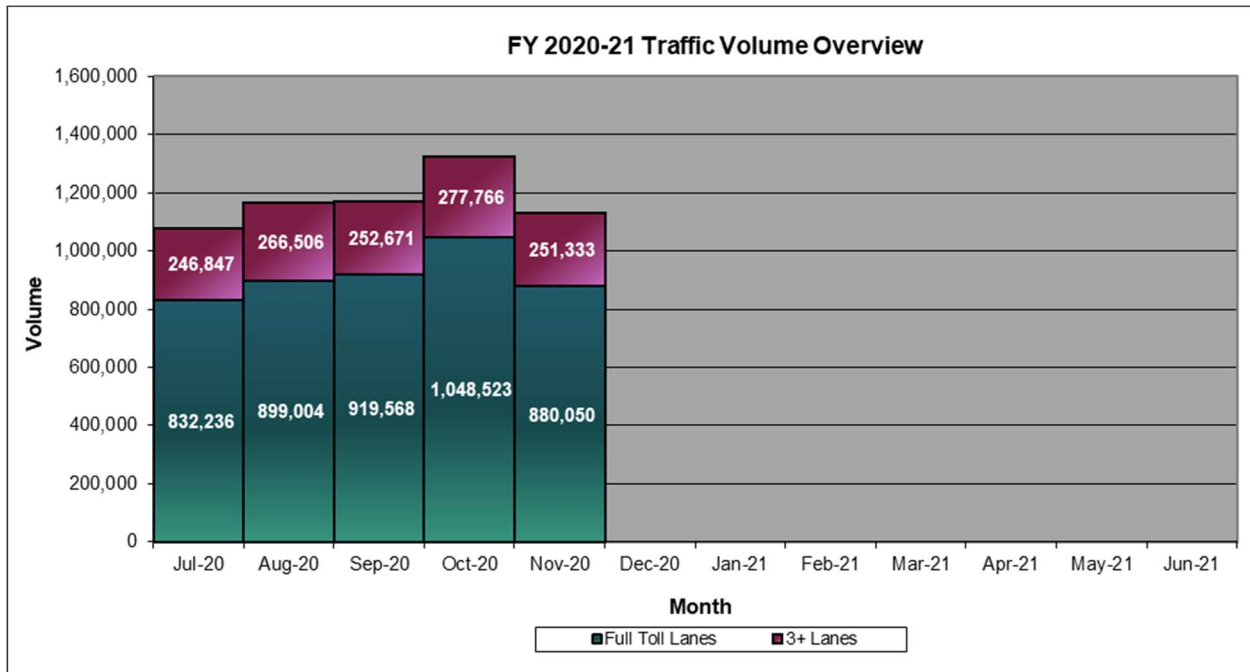
Fiscal year-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through November 2020.

Fiscal Year (FY) 2020-21 Year-to-Date as of November 30, 2020

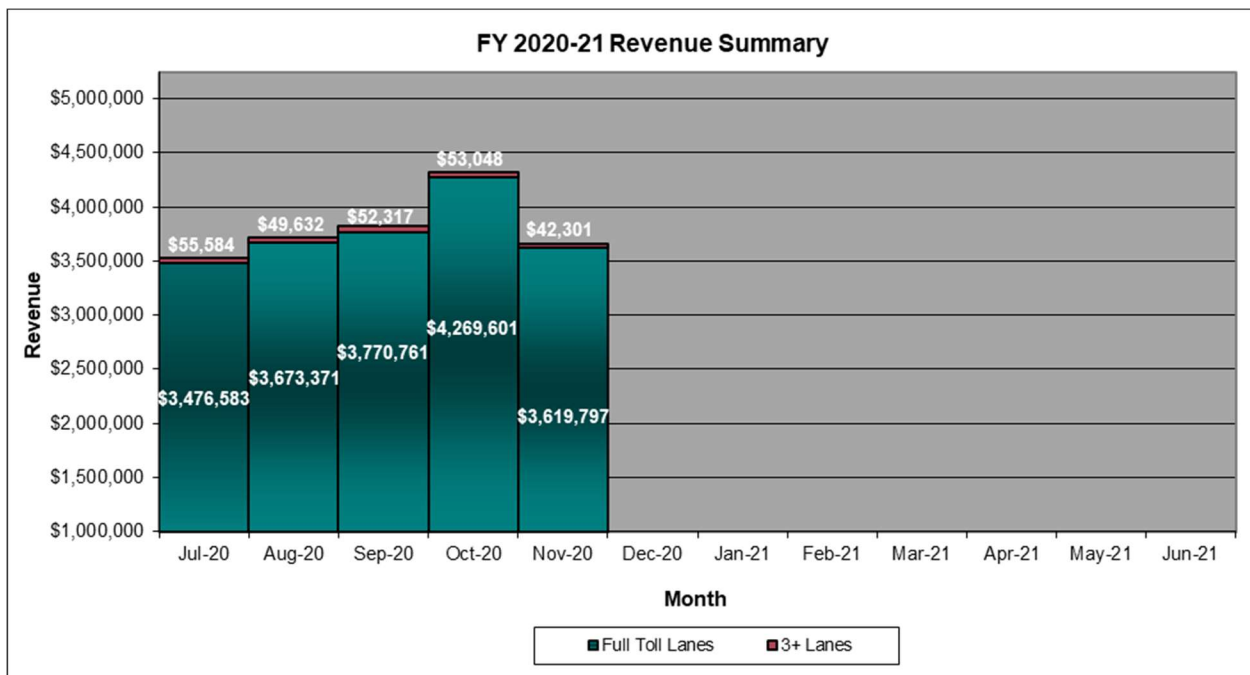
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	4,579,381	5,566,741	(17.7%)
3+ Lanes	1,295,123	1,964,744	(34.1%)
Total Gross Trips	5,874,504	7,531,485	(22.0%)
Revenue			
Full Toll Lanes	\$18,810,115	\$22,378,238	(15.9%)
3+ Lanes	\$252,883	\$346,394	(27.0%)
Total Gross Revenue	\$19,062,998	\$22,724,631	(16.1%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.11	\$4.02	2.2%
Average 3+ Lanes	\$0.20	\$0.18	11.1%
Average Gross Revenue	\$3.25	\$3.02	7.6%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity ten times during the month of November 2020. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 76 percent of defined capacity.

PM Time	Monday 11/02/20				Tuesday 11/03/20				Wednesday 11/04/20				Thursday 11/05/20				Friday 11/06/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	398	2,615	77%	\$5.15	414	3,052	90%	\$5.15	386	2,826	83%	\$6.95	391	2,471	73%	\$7.35	524	3,339	98%
1500 - 1600	\$5.50	479	2,853	84%	\$5.25	501	2,649	78%	\$7.25	513	2,871	84%	\$6.25	557	3,324	98%	\$8.15	644	2,729	80%
1600 - 1700	\$4.85	375	2,833	83%	\$5.00	315	2,914	86%	\$7.00	332	2,866	84%	\$7.30	383	2,539	75%	\$7.95	399	2,789	82%
1700 - 1800	\$4.80	425	2,673	79%	\$4.90	431	2,747	81%	\$5.90	426	2,650	78%	\$7.20	452	2,802	82%	\$6.55	498	2,793	82%
1800 - 1900	\$5.50	411	1,948	57%	\$3.95	403	1,982	58%	\$3.95	468	2,158	63%	\$4.35	523	2,702	79%	\$6.55	529	2,362	69%
1900 - 2000	\$3.85	220	873	26%	\$3.85	218	813	24%	\$3.85	294	1,025	30%	\$5.60	308	1,239	36%	\$6.05	454	1,655	49%

PM Time	Monday 11/09/20				Tuesday 11/10/20				Wednesday 11/11/20				Thursday 11/12/20				Friday 11/13/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	359	2,427	71%	\$5.15	340	2,739	81%	\$5.15	424	2,546	75%	\$6.95	453	2,843	84%	\$7.35	516	3,316	98%
1500 - 1600	\$5.50	491	3,048	90%	\$5.25	499	2,780	82%	\$7.25	552	2,513	74%	\$6.25	499	3,340	98%	\$8.15	574	2,401	71%
1600 - 1700	\$4.85	323	2,816	83%	\$5.00	339	2,951	87%	\$7.00	339	2,409	71%	\$7.30	362	2,535	75%	\$7.95	401	2,751	81%
1700 - 1800	\$4.80	429	2,765	81%	\$4.90	452	2,914	86%	\$5.90	409	2,336	69%	\$7.20	476	2,727	80%	\$6.55	464	2,700	79%
1800 - 1900	\$5.50	420	2,006	59%	\$3.95	465	2,433	72%	\$3.95	481	1,965	58%	\$4.35	443	2,421	71%	\$6.55	541	2,423	71%
1900 - 2000	\$3.85	244	961	28%	\$3.85	359	1,385	41%	\$3.85	336	1,041	31%	\$5.60	314	1,267	37%	\$6.05	417	1,643	48%

PM Time	Monday 11/16/20				Tuesday 11/17/20				Wednesday 11/18/20				Thursday 11/19/20				Friday 11/20/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	369	2,528	74%	\$5.15	393	2,914	86%	\$5.15	373	2,808	83%	\$6.95	338	2,173	64%	\$7.35	587	3,316	98%
1500 - 1600	\$5.50	466	2,971	87%	\$5.25	480	2,785	82%	\$7.25	474	2,875	85%	\$6.25	559	3,545	104%	\$8.15	594	2,829	83%
1600 - 1700	\$4.85	332	2,904	85%	\$5.00	300	2,822	83%	\$7.00	308	2,883	85%	\$7.30	328	2,211	65%	\$7.95	410	2,772	82%
1700 - 1800	\$4.80	392	2,666	78%	\$4.90	438	3,068	90%	\$5.90	443	2,785	82%	\$7.20	480	2,928	86%	\$6.55	410	2,526	74%
1800 - 1900	\$5.50	377	1,846	54%	\$3.95	438	2,252	66%	\$3.95	423	2,355	69%	\$4.35	516	2,555	75%	\$6.55	526	2,286	67%
1900 - 2000	\$3.85	237	1,001	29%	\$3.85	290	1,126	33%	\$3.85	287	1,263	37%	\$5.60	286	1,288	38%	\$6.05	409	1,613	47%

PM Time	Monday 11/23/20				Tuesday 11/24/20				Wednesday 11/25/20				Thursday 11/26/20				Friday 11/27/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	441	2,614	77%	\$5.15	485	2,975	88%	\$7.45	529	3,142	92%	\$5.30	486	1,292	38%	\$4.95	334	1,264	37%
1500 - 1600	\$5.50	456	2,888	85%	\$5.25	502	2,697	79%	\$8.50	482	2,528	74%	\$4.95	437	1,074	32%	\$4.95	349	1,190	35%
1600 - 1700	\$4.85	379	2,678	79%	\$5.00	385	2,786	82%	\$8.50	484	2,638	78%	\$4.95	399	963	28%	\$4.95	312	1,035	30%
1700 - 1800	\$4.80	446	2,840	84%	\$4.90	460	2,780	82%	\$8.50	472	2,335	69%	\$4.95	404	994	29%	\$4.95	317	1,048	31%
1800 - 1900	\$5.50	441	1,896	56%	\$3.95	584	2,668	78%	\$6.00	427	1,815	53%	\$5.30	420	923	27%	\$4.95	324	878	26%
1900 - 2000	\$3.85	287	1,066	31%	\$3.85	353	1,389	41%	\$5.75	437	1,505	44%	\$5.30	441	833	25%	\$4.95	236	635	19%

PM Time	Monday 11/30/20				Tuesday 12/01/20				Wednesday 12/02/20				Thursday 12/03/20				Friday 12/04/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	316	2,367	70%																
1500 - 1600	\$5.50	461	3,011	89%																
1600 - 1700	\$4.85	320	2,731	80%																
1700 - 1800	\$4.80	346	2,474	73%																
1800 - 1900	\$5.50	400	1,955	58%																
1900 - 2000	\$3.85	227	843	25%																

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 11/02/20				Tuesday 11/03/20				Wednesday 11/04/20				Thursday 11/05/20				Friday 11/06/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	458	1,587	47%	\$3.05	513	1,910	56%	\$3.05	463	1,634	48%	\$3.05	456	1,551	46%	\$3.05	417	1,253	37%
0500 - 0600	\$4.95	600	2,311	68%	\$4.95	662	2,569	76%	\$4.95	587	2,126	63%	\$4.95	629	2,247	66%	\$4.70	511	2,091	62%
0600 - 0700	\$5.15	327	2,155	63%	\$5.15	328	2,040	60%	\$5.15	334	2,080	61%	\$5.15	314	2,085	61%	\$4.95	329	2,085	61%
0700 - 0800	\$5.65	289	1,993	59%	\$5.65	262	1,959	58%	\$5.65	268	1,933	57%	\$5.65	274	1,964	58%	\$5.50	270	1,813	53%
0800 - 0900	\$5.15	171	1,739	51%	\$5.15	167	1,761	52%	\$5.15	189	1,723	51%	\$5.15	163	1,657	49%	\$4.95	156	1,332	39%
0900 - 1000	\$4.10	177	1,417	42%	\$4.10	156	1,403	41%	\$4.10	134	1,322	39%	\$4.10	150	1,240	36%	\$4.10	167	1,420	42%

AM Time	Monday 11/09/20				Tuesday 11/10/20				Wednesday 11/11/20				Thursday 11/12/20				Friday 11/13/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	453	1,560	46%	\$3.05	457	1,601	47%	\$3.05	277	937	28%	\$3.05	450	1,511	44%	\$3.05	361	1,183	35%
0500 - 0600	\$4.95	540	2,131	63%	\$4.95	626	2,358	69%	\$4.95	355	1,339	39%	\$4.95	571	2,117	62%	\$4.70	533	2,055	60%
0600 - 0700	\$5.15	302	1,971	58%	\$5.15	278	1,931	57%	\$5.15	224	1,385	41%	\$5.15	347	2,039	60%	\$4.95	302	1,868	55%
0700 - 0800	\$5.65	260	1,963	58%	\$5.65	280	2,006	59%	\$5.65	211	1,390	41%	\$5.65	284	1,915	56%	\$5.50	269	1,798	53%
0800 - 0900	\$5.15	180	1,697	50%	\$5.15	149	1,775	52%	\$5.15	200	1,218	36%	\$5.15	146	1,691	50%	\$4.95	161	1,570	46%
0900 - 1000	\$4.10	142	1,279	38%	\$4.10	155	1,538	45%	\$4.10	283	1,366	40%	\$4.10	138	1,333	39%	\$4.10	134	1,215	36%

AM Time	Monday 11/16/20				Tuesday 11/17/20				Wednesday 11/18/20				Thursday 11/19/20				Friday 11/20/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	484	1,526	45%	\$3.05	457	1,545	45%	\$3.05	454	1,544	45%	\$3.05	435	1,539	45%	\$3.05	366	1,144	34%
0500 - 0600	\$4.95	563	2,268	67%	\$4.95	589	2,278	67%	\$4.95	576	2,041	60%	\$4.95	595	2,090	61%	\$4.70	525	2,046	60%
0600 - 0700	\$5.15	289	1,995	59%	\$5.15	296	1,970	58%	\$5.15	333	2,099	62%	\$5.15	352	2,065	61%	\$4.95	330	1,941	57%
0700 - 0800	\$5.65	285	2,082	61%	\$5.65	258	2,054	60%	\$5.65	260	1,930	57%	\$5.65	298	2,071	61%	\$5.50	274	1,857	55%
0800 - 0900	\$5.15	170	1,851	54%	\$5.15	158	1,879	55%	\$5.15	176	1,816	53%	\$5.15	155	1,835	54%	\$4.95	174	1,548	46%
0900 - 1000	\$4.10	161	1,625	48%	\$4.10	152	1,735	51%	\$4.10	135	1,508	44%	\$4.10	141	1,289	38%	\$4.10	153	1,208	36%

AM Time	Monday 11/23/20				Tuesday 11/24/20				Wednesday 11/25/20				Thursday 11/26/20				Friday 11/27/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	419	1,453	43%	\$3.05	403	1,347	40%	\$3.05	357	1,071	32%	\$1.70	34	67	2%	\$1.70	53	134	4%
0500 - 0600	\$4.95	520	2,123	62%	\$4.95	546	2,097	62%	\$5.15	444	1,831	54%	\$1.70	30	85	3%	\$1.70	60	250	7%
0600 - 0700	\$5.15	291	1,930	57%	\$5.15	249	1,724	51%	\$5.30	270	1,656	49%	\$1.70	29	90	3%	\$2.50	58	311	9%
0700 - 0800	\$5.65	237	1,917	56%	\$5.65	235	1,857	55%	\$5.75	191	1,449	43%	\$1.70	41	136	4%	\$3.05	56	369	11%
0800 - 0900	\$5.15	202	1,793	53%	\$5.15	187	1,586	47%	\$5.75	175	1,289	38%	\$1.70	74	220	6%	\$3.05	80	495	15%
0900 - 1000	\$4.10	186	1,270	37%	\$4.10	213	1,410	41%	\$5.30	196	1,182	35%	\$2.50	152	458	13%	\$3.85	143	643	19%

AM Time	Monday 11/30/20				Tuesday 12/01/20				Wednesday 12/02/20				Thursday 12/03/20				Friday 12/04/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	407	1,406	41%																
0500 - 0600	\$4.95	495	1,966	58%																
0600 - 0700	\$5.15	292	1,891	56%																
0700 - 0800	\$5.65	276	1,884	55%																
0800 - 0900	\$5.15	165	1,397	41%																
0900 - 1000	\$4.10	130	1,153	34%																

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 88 calls during the month of November. Of those calls, 59 were to assist disabled vehicles and 20 calls to remove debris. The CAS provided assistance to nine accidents in the Express Lanes with two of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA is contracting with the California Department of Transportation to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin early 2021 and is expected to be completed in summer 2021. As reported in the September 2020 monthly report, the schedule has been delayed by a few months as a result of preparing the final design/construction package and awaiting the final comments from our project partners.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries in October 2019. This new lane system is reading both the new 6C transponder protocol, as well as the legacy Title 21 protocol. The next steps of the project include the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 11/30/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 17,565,556.93	\$ 13,391,864.00	\$ 4,173,692.93	31.2
Fee Revenue	1,772,268.48	672,573.00	1,099,695.48	163.5
Total operating revenues	19,337,825.41	14,064,437.00	5,273,388.41	37.5
Operating expenses:				
Contracted Services	2,862,773.71	2,998,800.00	136,026.29	4.5
Administrative Fee	1,360,100.00	1,300,730.00	(59,370.00)	(4.6)
Other Professional Services	332,487.33	1,374,810.00	1,042,322.67	75.8
Credit Card Processing Fees	387,057.73	397,890.00	10,832.27	2.7
Toll Road Account Servicing ⁽⁵⁾	148,593.46	250,200.00	101,606.54	40.6
Other Insurance Expense	181,645.30	104,125.00	(77,520.30)	(74.4)
Toll Road Maintenance Supply Repairs	54,292.50	1,300,089.00	1,245,796.50	95.8
Patrol Services	190,193.35	462,315.00	272,121.65	58.9
Building Equipment Repairs and Maint	257,763.43	166,785.00	(90,978.43)	(54.5)
6C Transponders	-	62,500.00	62,500.00	100.0
Other Services ⁽⁶⁾	(999,053.89)	17,675.00	1,016,728.89	5,752.4
Utilities	18,403.66	47,900.00	29,496.34	61.6
Office Expense	9,356.40	35,735.00	26,378.60	73.8
Bad Debt Expense	70,845.52	-	(70,845.52)	N/A
Miscellaneous ⁽²⁾	3,193.62	37,480.00	34,286.38	91.5
Leases	223,285.16	202,000.00	(21,285.16)	(10.5)
Total operating expenses	5,100,937.28	8,759,034.00	3,658,096.72	41.8
Depreciation and Amortization ⁽³⁾	2,307,661.90	-	(2,307,661.90)	N/A
Operating income (loss)	11,929,226.23	5,305,403.00	6,623,823.23	124.9
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	42,620.80	312,500.00	(269,879.20)	(86.4)
Interest Income	2,169,742.94	613,120.00	1,556,622.94	253.9
Interest Expense	(1,806,874.87)	(1,832,895.00)	26,020.13	1.4
Other	-	-	-	N/A
Total nonoperating revenues (expenses)	405,488.87	(907,275.00)	1,312,763.87	144.7
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(834,119.26)	(29,248,700.00)	28,414,580.74	97.1
Net income (loss)	\$ 11,500,595.84	\$ (24,850,572.00)	\$ 36,351,167.84	(146.3)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵Collection efforts have been paused due to pandemic

⁶Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

Capital Asset Activity

During the five months ending November 30, 2020, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza.



OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for November 2020 was 967,266. This represents a daily average of 32,242 vehicles. This is a 23.5 percent decrease in total traffic volume from the same period last year, which totaled 1,264,601. Potential toll revenue for November was \$3,164,962, which represents a decrease of 40.6 percent from the prior year's total of \$5,330,279. Carpool percentage for November was 21 percent as compared to the previous year's rate of 23.7 percent. The decreases are attributed to the COVID-19 pandemic and the Governor's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of November 2020.

Current Month-to-Date as of November 30, 2020

Trips	NOV-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	Nov-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	763,738	979,000	(215,262)	(22.0%)	964,400	(20.8%)
3+ Lanes	203,528	321,614	(118,086)	(36.7%)	300,201	(32.2%)
Total Gross Trips	967,266	1,300,614	(333,348)	(25.6%)	1,264,601	(23.5%)
Revenue						
Full Toll Lanes	\$3,133,295	\$4,194,014	(\$1,060,719)	(25.3%)	\$5,301,867	(40.9%)
3+ Lanes	\$31,667	\$0	\$31,667		\$28,411	11.5%
Total Gross Revenue	\$3,164,962	\$4,194,014	(\$1,029,052)	(24.5%)	\$5,330,279	(40.6%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.10	\$4.28	(\$0.18)	(4.2%)	\$5.50	(25.5%)
Average 3+ Lanes	\$0.16	\$0.00	\$0.16		\$0.09	77.8%
Average Gross Revenue	\$3.27	\$3.22	\$0.05	1.6%	\$4.21	(22.3%)

The 2021 fiscal year-to-date traffic volume decreased by 25.1 percent and potential toll revenue decreased by 39.7 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.39.

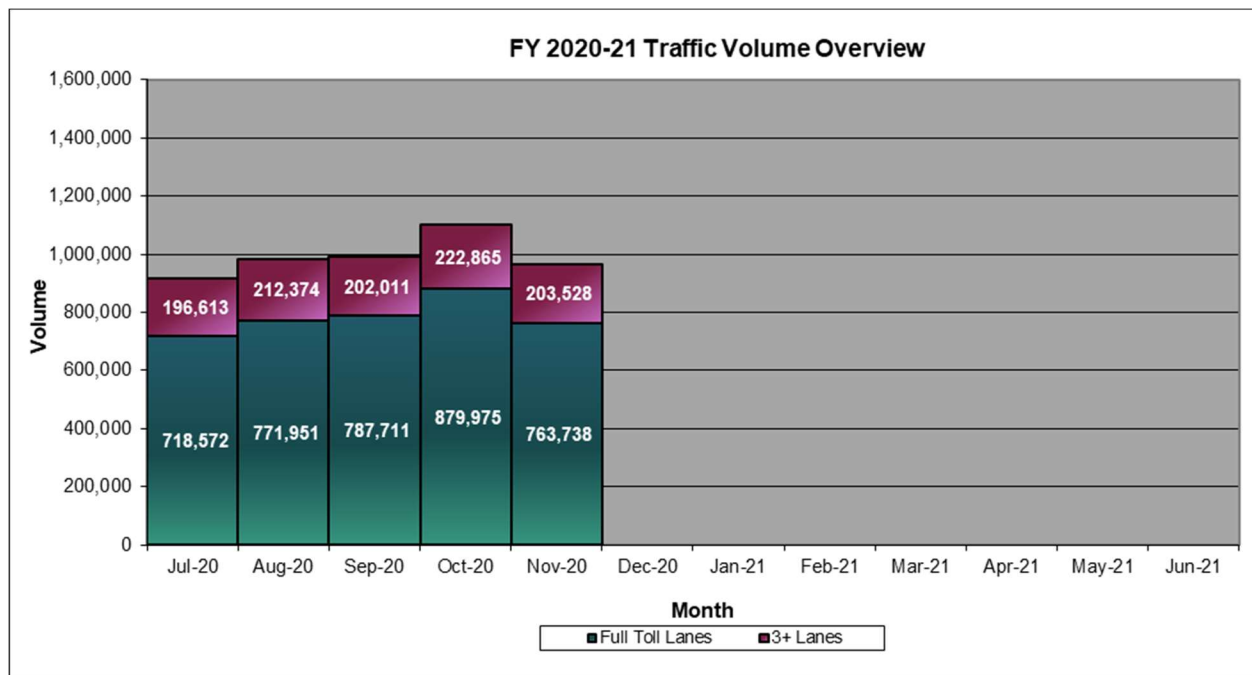
Fiscal year-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through November 2020.

FY 2020-21 Year-to-Date as of November 30, 2020

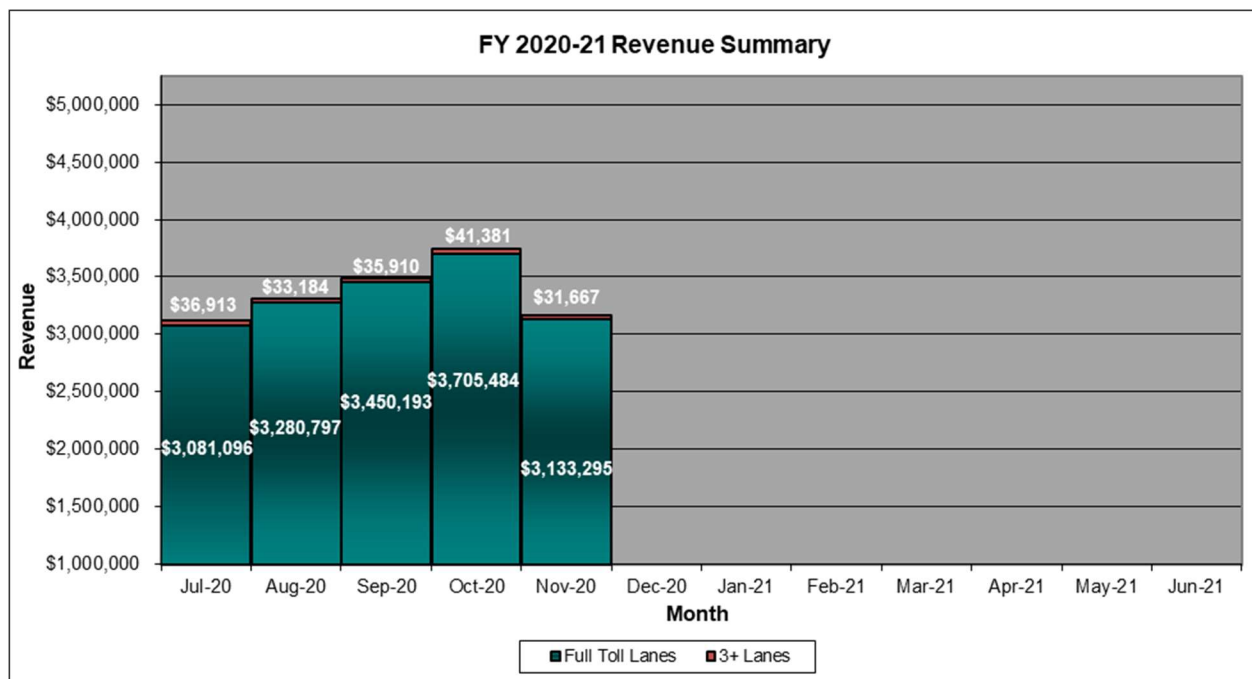
	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	3,921,947	5,138,500	(1,216,553)	(23.7%)	5,023,861	(21.9%)
3+ Lanes	1,037,391	1,647,671	(610,280)	(37.0%)	1,598,984	(35.1%)
Total Gross Trips	4,959,338	6,786,171	(1,826,833)	(26.9%)	6,622,845	(25.1%)
Revenue						
Full Toll Lanes	\$16,650,865	\$21,798,829	(\$5,147,964)	(23.6%)	\$27,751,102	(40.0%)
3+ Lanes	\$179,055	\$0	\$179,055		\$178,130	0.5%
Total Gross Revenue	\$16,829,920	\$21,798,829	(\$4,968,909)	(22.8%)	\$27,929,232	(39.7%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.25	\$4.24	\$0.01	0.2%	\$5.52	(23.0%)
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.11	54.5%
Average Gross Revenue	\$3.39	\$3.21	\$0.18	5.6%	\$4.22	(19.7%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In November, peak-hour toll rates were adjusted for several peak-period hours in response to changes in traffic volume. Traffic volumes are being reviewed regularly, and a plan is in place to monitor traffic volumes and adjust toll rates until traffic returns to pre-COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 11/02/20					Tuesday 11/03/20					Wednesday 11/04/20					Thursday 11/05/20					Friday 11/06/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	207	967	1,174	D	\$5.30	202	1116	1,318	F	\$7.95	196	1037	1,233	E	\$10.95	208	986	1,194	D	\$20.95	336	1,290	1,626	F
1500 - 1600	\$8.95	242	930	1,172	D	\$9.95	259	892	1,151	D	\$13.95	265	949	1,214	E	\$13.95	295	1,037	1,332	F	\$22.95	369	992	1,361	F
1600 - 1700	\$6.95	192	986	1,178	D	\$6.95	180	1009	1,189	D	\$6.95	206	1057	1,263	E	\$7.95	191	986	1,177	D	\$12.95	268	1,077	1,345	F
1700 - 1800	\$5.30	211	906	1,117	D	\$5.30	218	914	1,132	D	\$5.30	227	839	1,066	D	\$5.30	250	1,034	1,284	E	\$7.95	340	1,137	1,477	F
1800 - 1900	\$4.20	194	624	818	C	\$4.20	195	615	810	C	\$5.30	251	665	916	C	\$5.30	202	847	1,049	D	\$5.30	288	912	1,200	D
1900 - 2000	\$2.25	78	245	323	A	\$2.25	96	260	356	A	\$2.25	112	305	417	B	\$2.25	144	421	565	B	\$2.25	225	671	896	C

PM Time	Monday 11/09/20					Tuesday 11/10/20					Wednesday 11/11/20					Thursday 11/12/20					Friday 11/13/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	164	959	1,123	D	\$5.30	187	1,011	1,198	D	\$7.95	204	948	1,152	D	\$10.95	226	1,087	1,313	F	\$20.95	329	1,206	1,535	F
1500 - 1600	\$8.95	228	1,029	1,257	E	\$9.95	259	927	1,186	D	\$13.95	257	874	1,131	D	\$13.95	280	1,108	1,388	F	\$22.95	367	917	1,284	E
1600 - 1700	\$6.95	160	977	1,137	D	\$6.95	175	1,072	1,247	E	\$6.95	166	879	1,045	D	\$7.95	170	908	1,078	D	\$12.95	237	1,015	1,252	E
1700 - 1800	\$5.30	207	892	1,099	D	\$5.30	207	969	1,176	D	\$5.30	173	815	988	C	\$5.30	185	972	1,157	D	\$7.95	217	937	1,154	D
1800 - 1900	\$4.20	195	669	864	C	\$4.20	185	796	981	C	\$5.30	184	662	846	C	\$5.30	193	885	1,078	D	\$5.30	227	845	1,072	D
1900 - 2000	\$2.25	96	278	374	A	\$2.25	136	479	615	B	\$2.25	150	337	487	B	\$2.25	117	470	587	B	\$2.25	194	635	829	C

PM Time	Monday 11/16/20					Tuesday 11/17/20					Wednesday 11/18/20					Thursday 11/19/20					Friday 11/20/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	185	940	1,125	D	\$5.30	195	985	1,180	D	\$7.95	184	1,066	1,250	E	\$10.95	173	786	959	C	\$20.95	341	1,178	1,519	F
1500 - 1600	\$8.95	245	953	1,198	D	\$9.95	258	947	1,205	E	\$13.95	244	989	1,233	E	\$13.95	263	1,044	1,307	F	\$22.95	341	976	1,317	F
1600 - 1700	\$6.95	163	962	1,125	D	\$6.95	158	975	1,133	D	\$6.95	158	1,033	1,191	D	\$7.95	154	843	997	C	\$12.95	199	1,036	1,235	E
1700 - 1800	\$5.30	183	892	1,075	D	\$5.30	197	992	1,189	D	\$5.30	192	894	1,086	D	\$5.30	261	1,344	1,605	F	\$7.95	199	870	1,069	D
1800 - 1900	\$4.20	178	635	813	C	\$4.20	180	780	960	C	\$5.30	183	762	945	C	\$5.30	253	1,172	1,425	F	\$5.30	240	851	1,091	D
1900 - 2000	\$2.25	87	362	449	B	\$2.25	123	350	473	B	\$2.25	118	448	566	B	\$2.25	103	439	542	B	\$2.25	179	693	872	C

PM Time	Monday 11/23/20					Tuesday 11/24/20					Wednesday 11/25/20					Thursday 11/26/20					Friday 11/27/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	239	996	1,235	E	\$5.30	281	1,114	1,395	F	\$15.95	340	1,187	1,527	F	\$4.20	237	380	617	B	\$2.25	182	473	655	B
1500 - 1600	\$8.95	242	995	1,237	E	\$9.95	269	925	1,194	D	\$9.95	263	970	1,233	E	\$4.20	187	320	507	B	\$2.25	165	456	621	B
1600 - 1700	\$6.95	175	973	1,148	D	\$6.95	216	1,025	1,241	E	\$6.95	279	1,069	1,348	F	\$4.20	160	318	478	B	\$2.25	156	375	531	B
1700 - 1800	\$5.30	206	908	1,114	D	\$5.30	200	992	1,192	D	\$5.30	226	894	1,120	D	\$4.20	167	311	478	B	\$2.25	119	350	469	B
1800 - 1900	\$4.20	206	680	886	C	\$4.20	267	960	1,227	E	\$2.25	193	713	906	C	\$2.25	167	272	439	B	\$2.25	141	228	369	A
1900 - 2000	\$2.25	141	359	500	B	\$2.25	173	544	717	B	\$2.25	189	615	804	C	\$4.20	137	188	325	A	\$1.55	108	173	281	A

PM Time	Monday 11/30/20					Tuesday 12/01/20					Wednesday 12/02/20					Thursday 12/03/20					Friday 12/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	151	858	1,009	D																				
1500 - 1600	\$8.95	217	978	1,195	D																				
1600 - 1700	\$6.95	154	980	1,134	D																				
1700 - 1800	\$5.30	163	831	994	C																				
1800 - 1900	\$4.20	173	695	868	C																				
1900 - 2000	\$2.25	91	234	325	A																				

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 11/02/20					Tuesday 11/03/20					Wednesday 11/04/20					Thursday 11/05/20					Friday 11/06/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	124	660	784	B	\$5.30	106	799	905	C	\$5.30	114	802	916	C	\$5.30	103	648	751	B	\$5.30	133	781	914	C
1500 - 1600	\$5.30	123	718	841	C	\$5.30	126	735	861	C	\$5.30	132	711	843	C	\$5.30	131	884	1,015	D	\$5.30	159	634	793	B
1600 - 1700	\$2.95	106	762	868	C	\$5.30	91	789	880	C	\$5.30	102	757	859	C	\$5.30	93	643	736	B	\$2.95	112	615	727	B
1700 - 1800	\$2.95	106	675	781	B	\$2.95	92	662	754	B	\$2.95	117	704	821	C	\$5.30	110	686	796	B	\$2.95	111	476	587	B
1800 - 1900	\$2.95	119	483	602	B	\$2.95	108	439	547	B	\$2.95	129	519	648	B	\$2.95	163	788	951	C	\$2.95	148	572	720	B
1900 - 2000	\$1.95	63	195	258	A	\$1.95	55	196	251	A	\$2.95	82	236	318	A	\$2.95	78	333	411	B	\$2.95	131	421	552	B

PM Time	Monday 11/09/20					Tuesday 11/10/20					Wednesday 11/11/20					Thursday 11/12/20					Friday 11/13/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	102	624	726	B	\$5.30	108	746	854	C	\$5.30	124	685	809	C	\$5.30	129	736	865	C	\$5.30	144	892	1,036	D
1500 - 1600	\$5.30	124	799	923	C	\$5.30	117	753	870	C	\$5.30	158	632	790	B	\$5.30	124	910	1,034	D	\$5.30	154	522	676	B
1600 - 1700	\$2.95	75	780	855	C	\$5.30	99	772	871	C	\$5.30	113	593	706	B	\$5.30	93	728	821	C	\$2.95	89	667	756	B
1700 - 1800	\$2.95	115	676	791	B	\$2.95	113	714	827	C	\$2.95	91	585	676	B	\$5.30	106	708	814	C	\$2.95	125	602	727	B
1800 - 1900	\$2.95	114	433	547	B	\$2.95	121	575	696	B	\$2.95	107	467	574	B	\$2.95	96	623	719	B	\$2.95	141	573	714	B
1900 - 2000	\$1.95	66	248	314	A	\$1.95	85	360	445	B	\$2.95	81	228	309	A	\$2.95	68	343	411	B	\$2.95	96	411	507	B

PM Time	Monday 11/16/20					Tuesday 11/17/20					Wednesday 11/18/20					Thursday 11/19/20					Friday 11/20/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	100	677	777	B	\$5.30	130	750	880	C	\$5.30	91	707	798	B	\$5.30	124	660	784	B	\$5.30	160	856	1,016	D
1500 - 1600	\$5.30	110	738	848	C	\$5.30	140	725	865	C	\$5.30	105	773	878	C	\$5.30	148	1,047	1,195	D	\$5.30	144	655	799	B
1600 - 1700	\$2.95	77	747	824	C	\$5.30	78	709	787	B	\$5.30	83	791	874	C	\$5.30	90	690	780	B	\$2.95	93	690	783	B
1700 - 1800	\$2.95	98	638	736	B	\$2.95	125	741	866	C	\$2.95	99	662	761	B	\$5.30	43	379	422	B	\$2.95	84	611	695	B
1800 - 1900	\$2.95	91	436	527	B	\$2.95	99	560	659	B	\$2.95	102	554	656	B	\$2.95	71	337	408	B	\$2.95	122	559	681	B
1900 - 2000	\$1.95	44	244	288	A	\$1.95	71	287	358	A	\$2.95	96	321	417	B	\$2.95	70	383	453	B	\$2.95	96	356	452	B

PM Time	Monday 11/23/20					Tuesday 11/24/20					Wednesday 11/25/20					Thursday 11/26/20					Friday 11/27/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	107	679	786	B	\$5.30	123	727	850	C	\$2.95	177	824	1,001	D	\$2.95	148	268	416	B	\$1.95	88	319	407	B
1500 - 1600	\$5.30	127	767	894	C	\$5.30	128	717	845	C	\$2.95	144	683	827	C	\$2.95	108	215	323	A	\$1.95	93	285	378	A
1600 - 1700	\$2.95	106	694	800	B	\$5.30	78	704	782	B	\$2.95	120	650	770	B	\$2.95	117	201	318	A	\$1.95	88	225	313	A
1700 - 1800	\$2.95	121	700	821	C	\$2.95	113	661	774	B	\$2.95	122	578	700	B	\$2.95	143	204	347	A	\$1.95	74	243	317	A
1800 - 1900	\$2.95	103	452	555	B	\$2.95	139	614	753	B	\$2.95	102	431	533	B	\$2.95	149	210	359	A	\$1.95	95	202	297	A
1900 - 2000	\$1.95	60	262	322	A	\$1.95	87	358	445	B	\$1.95	121	344	465	B	\$2.95	150	190	340	A	\$1.95	84	150	234	A

PM Time	Monday 11/30/20					Tuesday 12/01/20					Wednesday 12/02/20					Thursday 12/03/20					Friday 12/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	75	641	716	B																				
1500 - 1600	\$5.30	99	764	863	C																				
1600 - 1700	\$2.95	76	696	772	B																				
1700 - 1800	\$2.95	79	592	671	B																				
1800 - 1900	\$2.95	83	504	587	B																				
1900 - 2000	\$1.95	53	201	254	A																				

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 11/02/20					Tuesday 11/03/20					Wednesday 11/04/20					Thursday 11/05/20					Friday 11/06/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	228	664	892	C	\$5.30	226	688	914	C	\$5.30	216	753	969	C	\$5.30	218	672	890	C	\$2.25	164	426	590	B
0500 - 0600	\$9.95	362	852	1,214	E	\$9.95	425	1018	1,443	F	\$9.95	361	703	1,064	D	\$9.95	375	783	1,158	D	\$6.95	288	872	1,160	D
0600 - 0700	\$9.95	213	1028	1,241	E	\$9.95	185	935	1,120	D	\$9.95	235	1095	1,330	E	\$9.95	213	1,073	1,286	E	\$6.95	208	1,215	1,423	F
0700 - 0800	\$6.95	194	1135	1,329	E	\$6.95	196	1118	1,314	E	\$6.95	190	1107	1,297	E	\$6.95	196	1,129	1,325	E	\$5.30	162	994	1,156	D
0800 - 0900	\$5.30	109	862	971	C	\$5.30	107	907	1,014	D	\$5.30	124	809	933	C	\$5.30	105	775	880	C	\$2.25	92	697	789	B
0900 - 1000	\$5.30	84	482	566	B	\$5.30	92	510	602	B	\$5.30	82	537	619	B	\$5.30	95	522	617	B	\$2.25	73	491	564	B

AM Time	Monday 11/09/20					Tuesday 11/10/20					Wednesday 11/11/20					Thursday 11/12/20					Friday 11/13/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	186	684	870	C	\$5.30	195	754	949	C	\$5.30	113	455	568	B	\$5.30	203	695	898	C	\$2.25	176	406	582	B
0500 - 0600	\$9.95	317	779	1,096	D	\$9.95	386	955	1,341	E	\$9.95	194	497	691	B	\$9.95	323	753	1,076	D	\$6.95	277	854	1,131	D
0600 - 0700	\$9.95	193	1,005	1,198	D	\$9.95	142	892	1,034	D	\$9.95	115	764	879	C	\$9.95	212	989	1,201	E	\$6.95	211	979	1,190	D
0700 - 0800	\$6.95	164	1,153	1,317	E	\$6.95	181	1,163	1,344	E	\$6.95	137	773	910	C	\$6.95	191	1,121	1,312	E	\$5.30	178	953	1,131	D
0800 - 0900	\$5.30	104	790	894	C	\$5.30	96	905	1,001	D	\$5.30	130	574	704	B	\$5.30	91	808	899	C	\$2.25	80	725	805	C
0900 - 1000	\$5.30	73	521	594	B	\$5.30	69	540	609	B	\$5.30	154	499	653	B	\$5.30	69	527	596	B	\$2.25	81	495	576	B

AM Time	Monday 11/16/20					Tuesday 11/17/20					Wednesday 11/18/20					Thursday 11/19/20					Friday 11/20/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	223	623	846	C	\$5.30	182	697	879	C	\$5.30	203	704	907	C	\$5.30	198	683	881	C	\$2.25	173	377	550	B
0500 - 0600	\$9.95	351	904	1,255	E	\$9.95	360	974	1,334	E	\$9.95	324	723	1,047	D	\$9.95	333	765	1,098	D	\$6.95	281	904	1,185	D
0600 - 0700	\$9.95	185	925	1,110	D	\$9.95	146	942	1,088	D	\$9.95	180	1,126	1,306	E	\$9.95	231	1,025	1,256	E	\$6.95	203	948	1,151	D
0700 - 0800	\$6.95	176	1,209	1,385	F	\$6.95	165	1,192	1,357	F	\$6.95	164	1,144	1,308	E	\$6.95	184	1,235	1,419	F	\$5.30	171	998	1,169	D
0800 - 0900	\$5.30	107	990	1,097	D	\$5.30	80	1,007	1,087	D	\$5.30	92	909	1,001	D	\$5.30	88	883	971	C	\$2.25	94	723	817	C
0900 - 1000	\$5.30	92	585	677	B	\$5.30	77	601	678	B	\$5.30	78	536	614	B	\$5.30	69	532	601	B	\$2.25	76	483	559	B

AM Time	Monday 11/23/20					Tuesday 11/24/20					Wednesday 11/25/20					Thursday 11/26/20					Friday 11/27/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	179	605	784	B	\$5.30	183	579	762	B	\$5.30	161	346	507	B	\$1.55	10	14	24	A	\$1.55	21	24	45	A
0500 - 0600	\$9.95	294	825	1,119	D	\$9.95	322	898	1,220	E	\$5.30	251	812	1,063	D	\$1.55	13	17	30	A	\$1.55	23	76	99	A
0600 - 0700	\$9.95	168	918	1,086	D	\$9.95	122	803	925	C	\$5.30	146	806	952	C	\$1.55	13	25	38	A	\$1.55	28	136	164	A
0700 - 0800	\$6.95	163	1,105	1,268	E	\$6.95	149	1,036	1,185	D	\$5.30	117	743	860	C	\$1.55	24	53	77	A	\$1.55	37	188	225	A
0800 - 0900	\$5.30	96	879	975	C	\$5.30	91	774	865	C	\$4.20	96	581	677	B	\$1.55	34	72	106	A	\$1.55	43	229	272	A
0900 - 1000	\$5.30	103	490	593	B	\$5.30	114	516	630	B	\$2.25	96	440	536	B	\$1.55	74	167	241	A	\$2.25	72	236	308	A

AM Time	Monday 11/30/20					Tuesday 12/01/20					Wednesday 12/02/20					Thursday 12/03/20					Friday 12/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	182	598	780	B																				
0500 - 0600	\$9.95	281	736	1,017	D																				
0600 - 0700	\$9.95	168	858	1,026	D																				
0700 - 0800	\$6.95	165	1,000	1,165	D																				
0800 - 0900	\$5.30	84	640	724	B																				
0900 - 1000	\$5.30	72	493	565	B																				

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 11/02/20					Tuesday 11/03/20					Wednesday 11/04/20					Thursday 11/05/20					Friday 11/06/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	122	416	538	B	\$2.95	129	405	534	B	\$2.95	134	344	478	B	\$2.95	127	373	500	B	\$2.95	133	327	460	B
0500 - 0600	\$6.85	203	810	1,013	D	\$6.85	183	794	977	C	\$6.85	196	807	1,003	D	\$6.85	194	807	1,001	D	\$5.30	151	724	875	C
0600 - 0700	\$6.85	138	991	1,129	D	\$6.85	148	989	1,137	D	\$6.85	141	945	1,086	D	\$6.85	152	964	1,116	D	\$5.30	110	834	944	C
0700 - 0800	\$6.85	113	860	973	C	\$6.85	101	854	955	C	\$6.85	107	806	913	C	\$6.85	118	860	978	C	\$2.95	95	769	864	C
0800 - 0900	\$2.95	56	708	764	B	\$2.95	58	714	772	B	\$2.95	76	775	851	C	\$2.95	68	719	787	B	\$2.95	53	525	578	B
0900 - 1000	\$2.95	61	468	529	B	\$2.95	46	486	532	B	\$2.95	61	636	697	B	\$2.95	52	481	533	B	\$2.95	57	465	522	B

AM Time	Monday 11/09/20					Tuesday 11/10/20					Wednesday 11/11/20					Thursday 11/12/20					Friday 11/13/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	111	429	540	B	\$2.95	107	389	496	B	\$2.95	54	262	316	A	\$2.95	106	381	487	B	\$2.95	85	327	412	B
0500 - 0600	\$6.85	151	767	918	C	\$6.85	169	814	983	C	\$6.85	118	516	634	B	\$6.85	157	741	898	C	\$5.30	159	696	855	C
0600 - 0700	\$6.85	111	940	1,051	D	\$6.85	132	949	1,081	D	\$6.85	94	685	779	B	\$6.85	131	902	1,033	D	\$5.30	102	792	894	C
0700 - 0800	\$6.85	92	851	943	C	\$6.85	98	893	991	C	\$6.85	76	652	728	B	\$6.85	110	834	944	C	\$2.95	92	721	813	C
0800 - 0900	\$2.95	46	752	798	B	\$2.95	45	817	862	C	\$2.95	69	539	608	B	\$2.95	63	746	809	C	\$2.95	51	603	654	B
0900 - 1000	\$2.95	50	475	525	B	\$2.95	71	579	650	B	\$2.95	96	474	570	B	\$2.95	59	496	555	B	\$2.95	49	426	475	B

AM Time	Monday 11/16/20					Tuesday 11/17/20					Wednesday 11/18/20					Thursday 11/19/20					Friday 11/20/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	126	386	512	B	\$2.95	108	426	534	B	\$2.95	100	380	480	B	\$2.95	111	363	474	B	\$2.95	104	320	424	B
0500 - 0600	\$6.85	166	829	995	C	\$6.85	155	831	986	C	\$6.85	156	786	942	C	\$6.85	175	778	953	C	\$5.30	150	644	794	B
0600 - 0700	\$6.85	118	942	1,060	D	\$6.85	120	952	1,072	D	\$6.85	131	931	1,062	D	\$6.85	132	912	1,044	D	\$5.30	127	819	946	C
0700 - 0800	\$6.85	112	867	979	C	\$6.85	94	940	1,034	D	\$6.85	92	833	925	C	\$6.85	107	875	982	C	\$2.95	95	744	839	C
0800 - 0900	\$2.95	56	721	777	B	\$2.95	62	821	883	C	\$2.95	65	801	866	C	\$2.95	57	733	790	B	\$2.95	57	578	635	B
0900 - 1000	\$2.95	50	517	567	B	\$2.95	46	530	576	B	\$2.95	51	571	622	B	\$2.95	50	479	529	B	\$2.95	50	459	509	B

AM Time	Monday 11/23/20					Tuesday 11/24/20					Wednesday 11/25/20					Thursday 11/26/20					Friday 11/27/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	106	414	520	B	\$2.95	106	348	454	B	\$2.95	92	314	406	B	\$1.95	13	24	37	A	\$1.95	24	42	66	A
0500 - 0600	\$6.85	134	791	925	C	\$6.85	127	756	883	C	\$6.85	115	597	712	B	\$1.95	13	41	54	A	\$1.95	25	105	130	A
0600 - 0700	\$6.85	123	869	992	C	\$6.85	112	894	1,006	D	\$5.30	92	665	757	B	\$1.95	9	45	54	A	\$1.95	20	134	154	A
0700 - 0800	\$6.85	90	765	855	C	\$6.85	65	735	800	B	\$2.95	61	570	631	B	\$1.95	10	38	48	A	\$1.95	27	132	159	A
0800 - 0900	\$2.95	75	711	786	B	\$2.95	59	627	686	B	\$2.95	64	487	551	B	\$1.95	23	55	78	A	\$1.95	29	186	215	A
0900 - 1000	\$2.95	67	469	536	B	\$2.95	75	537	612	B	\$2.95	77	418	495	B	\$1.95	63	126	189	A	\$1.95	46	239	285	A

AM Time	Monday 11/30/20					Tuesday 12/01/20					Wednesday 12/02/20					Thursday 12/03/20					Friday 12/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	122	381	503	B																				
0500 - 0600	\$6.85	157	703	860	C																				
0600 - 0700	\$6.85	109	893	1,002	D																				
0700 - 0800	\$6.85	102	760	862	C																				
0800 - 0900	\$2.95	60	651	711	B																				
0900 - 1000	\$2.95	49	445	494	B																				

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 69 calls during the month of November. Of those calls, 53 were to assist disabled vehicles, 12 calls to remove debris, and four were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 11/30/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 15,430,085.14	\$ 10,731,000.00	\$ 4,699,085.14	43.8
Fee Revenue	2,136,485.90	1,021,041.67	1,115,444.23	109.2
Total operating revenues	17,566,571.04	11,752,041.67	5,814,529.37	49.5
Operating expenses:				
Salaries and Benefits	244,597.03	281,458.33	36,861.30	13.1
Legal Services	34,882.68	145,833.33	110,950.65	76.1
Advisory Services	22,808.93	31,250.00	8,441.07	27.0
Audit and Accounting Fees	31,550.00	15,000.00	(16,550.00)	(110.3)
Service Fees	(492.50) ²	8,333.33	8,825.83	105.9
Other Professional Services	172,983.49	1,092,083.33	919,099.84	84.2
Lease Expense	122,489.35	204,250.00	81,760.65	40.0
Operations	476,788.95	1,244,583.33	767,794.38	61.7
Utilities	4,975.46	34,000.00	29,024.54	85.4
Supplies and Materials	870.80	12,500.00	11,629.20	93.0
Membership and Subscription Fees	21,327.25	12,500.00	(8,827.25)	(70.6)
Office Equipment & Furniture (Non-Capital)	-	6,250.00	6,250.00	100.0
Maintenance/Repairs	49,930.32	152,125.00	102,194.68	67.2
Training Seminars and Conferences	-	958.33	958.33	100.0
Transportation Expenses	-	1,666.67	1,666.67	100.0
Lodging	-	1,458.33	1,458.33	100.0
Meals	-	208.33	208.33	100.0
Other Staff Expenses	-	208.33	208.33	100.0
Advertising	4,611.25	114,583.33	109,972.08	96.0
Program Management	31,730.10	69,208.33	37,478.23	54.2
Program Operations	2,779,638.84	3,598,208.33	818,569.49	22.7
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	127,083.33	127,083.33	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	1.77	-	(1.77)	N/A
Total operating expenses	3,998,693.72	7,153,750.00	3,155,056.28	44.1
Operating income (loss)	13,567,877.32	4,598,291.67	8,969,585.65	195.1
Nonoperating revenues (expenses):				
Interest Revenue	157,188.42	288,291.67	(131,103.25)	45.5
Other Miscellaneous Revenue	11.97	41.67	(29.70)	71.3
Interest Expense	(7,391,059.39)	(2,966,625.00)	(4,424,434.39)	149.1
Total nonoperating revenues (expenses)	(7,233,859.00)	(2,678,291.67)	(4,555,567.33)	(170.1)
Transfers In	-	-	-	N/A
Transfers Out	(236,100.00)	(427,208.33)	191,108.33	(44.7)
Net income (loss)	\$ 6,097,918.32	\$ 1,492,791.67	\$ 4,605,126.65	308.5

¹ Unaudited

² Negatives are the result of FY20 accruals

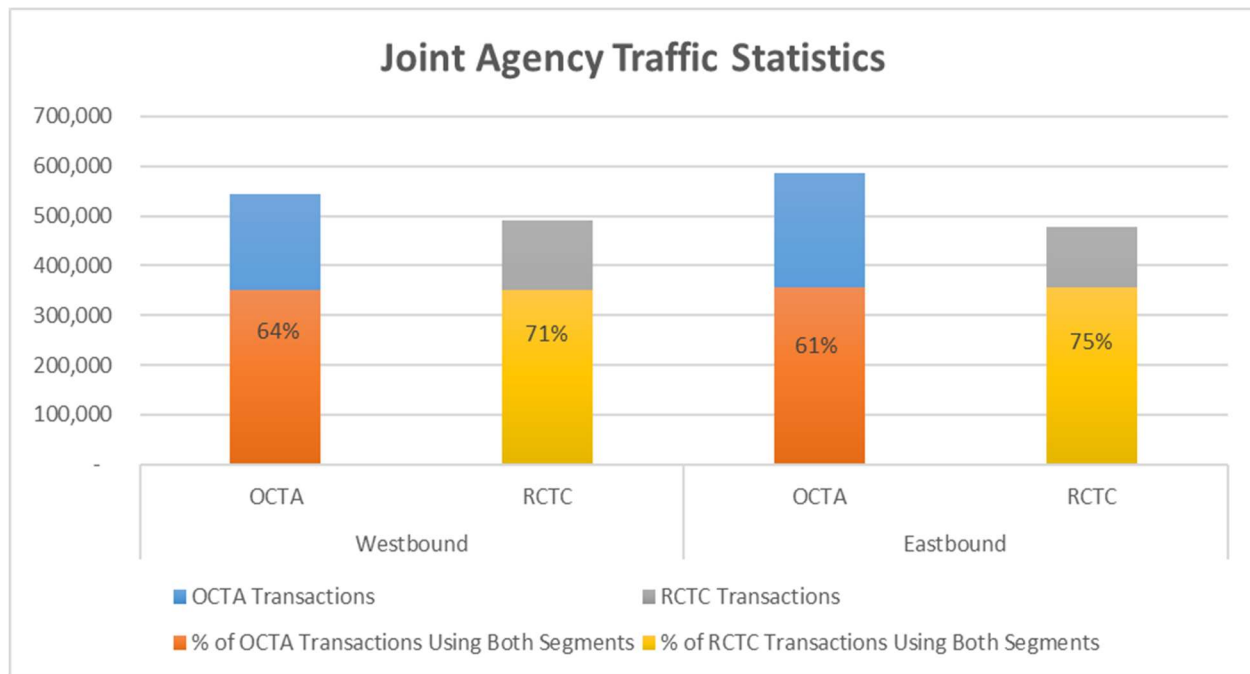
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING November 30, 2020

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	544,727	350,370	64%	\$1,531,461
RCTC	490,253	350,370	71%	\$1,518,098
I - 15	205,365	149,305	73%	\$592,317
McKinley	284,888	201,065	71%	\$925,781
Eastbound				
OCTA	586,656	356,704	61%	\$2,130,637
RCTC	477,013	356,704	75%	\$1,646,864
I - 15	183,316	144,699	79%	\$470,218
McKinley	293,697	212,005	72%	\$1,176,646

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Nov-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:29
Abandon Rate	Monthly	No more than 4.0%	2.3%
Customer Satisfaction	Monthly	At least 75 outbound calls	76
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.5
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Review s	Monthly	Equal to or less than 15 days	0.9
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.02%
CAS Response Time	Monthly	0:20 (minutes) per call	0:08
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Netw ork Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

JOINT AGENCY TRANSPONDER DISTRIBUTION

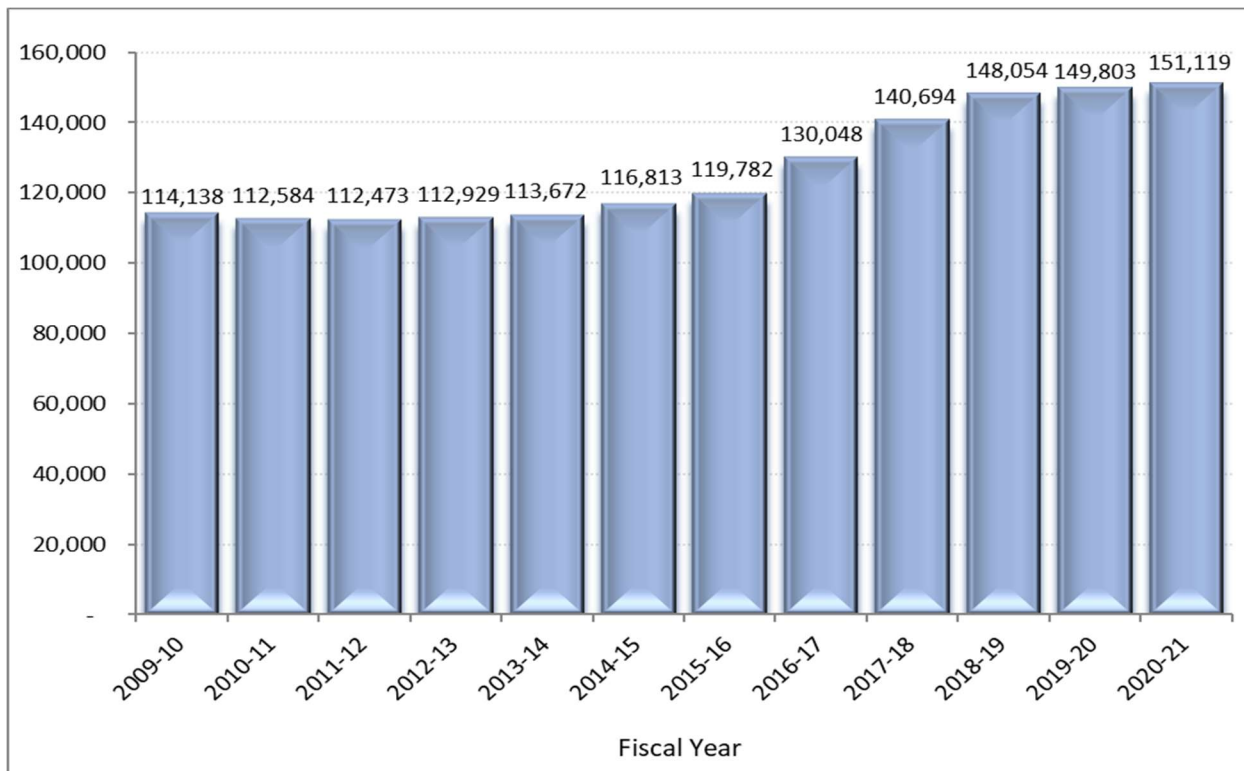
T21 TRANSPONDER DISTRIBUTION	November-20		October-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	577	97.3%	689	96.8%	609	96.3%
Additional Tags to Existing Accounts	10	1.7%	7	1.0%	15	2.3%
Replacement Transponders	6	1.0%	16	2.2%	9	1.4%
Total Issued	593		712		633	
Returned						
Account Closures	80	1.9%	4	0.2%	8	0.4%
Accounts Downsizing					0	0.0%
Defective Transponders	4,155	98.1%	1,965	99.8%	2,001	99.6%
Total Returned	4,235		1,969		2,008	

6C TRANSPONDER DISTRIBUTION	November-20		October-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	20,533	99.9%	20,992	99.8%	10,222	99.8%
Additional Tags to Existing Accounts	14	0.1%	39	0.2%	15	0.1%
Replacement Transponders	0	0.0%	0	0.0%	3	0.0%
Total Issued	20,547		21,031		10,239	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of November 2020, the 91 Express Lanes had 151,119 active customer accounts and 392,621 transponders classified as assigned.

Number of Accounts by FY

As of November 30, 2020



Incoming Email Activity

During November, the Anaheim Processing Center received 3,502 emails. Incoming emails increased by 7.6 percent from the prior month due to the extensive outreach program for the conversion of existing customer accounts and distribution of the 6C transponders.

Operational Activity

Amid concerns about the spread of COVID-19 and following the Governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
December 2020

As of December 31, 2020

Table of Contents

Operations Overview OCTA.....	3
Traffic and Revenue Statistics for OCTA.....	3
OCTA Traffic and Revenue Summary.....	5
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC.....	9
Traffic and Revenue Statistics for RCTC.....	10
RCTC Traffic and Revenue Summary.....	12
RCTC Peak-Hour Volumes	13
RCTC Eastbound Peak-Hour Volumes	13
RCTC Westbound Peak-Hour Volumes	15
RCTC Operational Highlights	17
Financial Highlights RCTC	18
Joint Agency Trip and Revenue Statistics	19
Joint Agency Traffic Statistics	19
Joint Agency Performance Measures.....	20
Joint Agency Transponder Distribution.....	20
Incoming Email Activity	21
Operational Activity	21

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for December 2020 was 1,082,747. This represents a daily average of 34,927 vehicles. This is a 24.8 percent decrease in total traffic volume from the same period last year, which totaled 1,440,236. Potential toll revenue for December was \$3,537,895, which represents a decrease of 18.4 percent from the prior year's total of \$4,338,299. Carpool percentage for December was 21.3 percent as compared to the previous year's rate of 26.4 percent. The decreases are attributed to the coronavirus (COVID-19) pandemic and California Governor Gavin Newsom's orders for residents to stay at home and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of December 2020.

Current Month-to-Date (MTD) as of December 31, 2020

	Dec-20 MTD Actual	Dec-19 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	852,110	1,059,346	(19.6%)
3+ Lanes	230,637	380,890	(39.4%)
Total Gross Trips	1,082,747	1,440,236	(24.8%)
Revenue			
Full Toll Lanes	\$3,488,629	\$4,269,308	(18.3%)
3+ Lanes	\$49,266	\$68,991	(28.6%)
Total Gross Revenue	\$3,537,895	\$4,338,299	(18.4%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.09	\$4.03	1.5%
Average 3+ Lanes	\$0.21	\$0.18	16.7%
Average Gross Revenue	\$3.27	\$3.01	8.6%

The 2021 fiscal year-to-date traffic volume decreased by 22.5 percent and potential toll revenue decreased by 16.5 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.25.

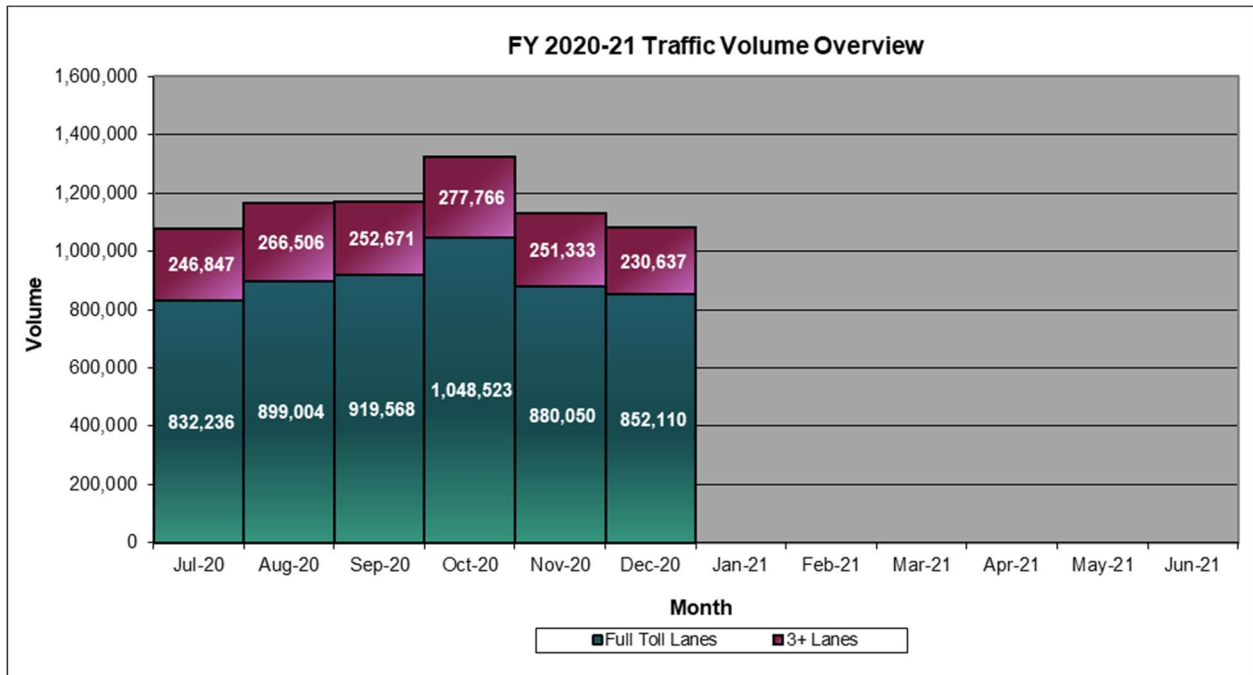
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through December 2020.

Fiscal Year (FY) 2020-21 Year-to-Date as of December 31, 2020

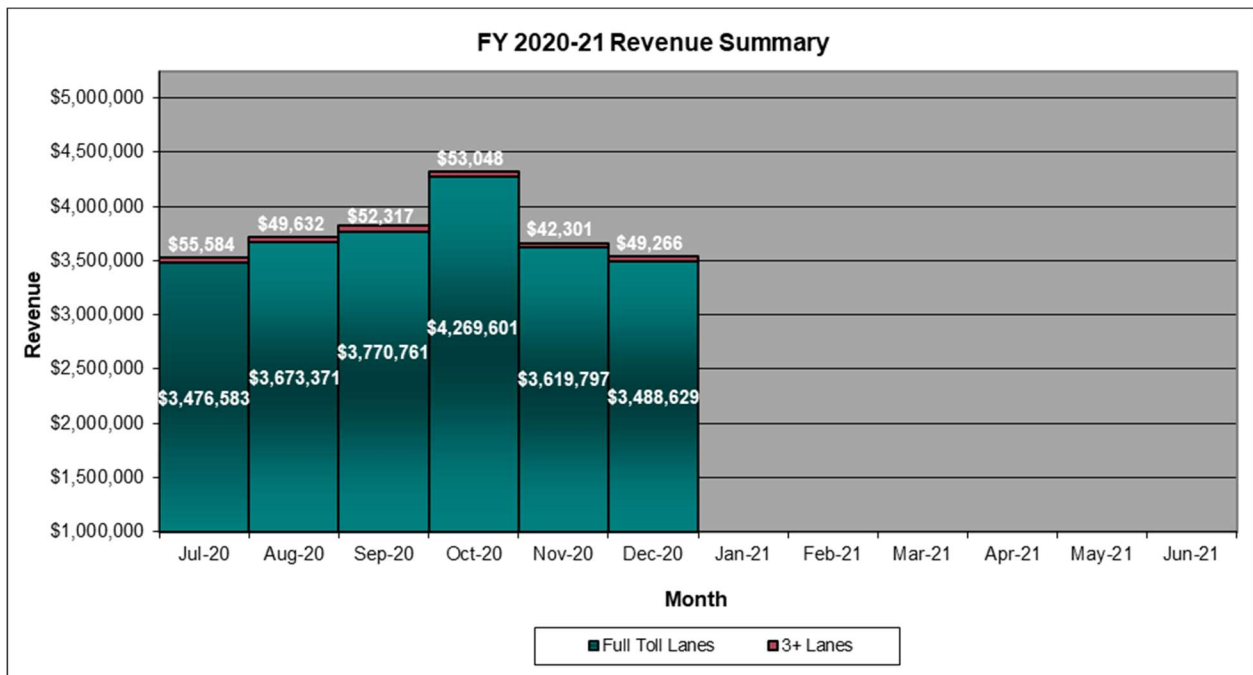
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	5,431,491	6,626,087	(18.0%)
3+ Lanes	1,525,760	2,345,634	(35.0%)
Total Gross Trips	6,957,251	8,971,721	(22.5%)
Revenue			
Full Toll Lanes	\$22,298,744	\$26,647,546	(16.3%)
3+ Lanes	\$302,149	\$415,384	(27.3%)
Total Gross Revenue	\$22,600,893	\$27,062,930	(16.5%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.11	\$4.02	2.2%
Average 3+ Lanes	\$0.20	\$0.18	11.1%
Average Gross Revenue	\$3.25	\$3.02	7.6%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity six times during the month of December 2020. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 71 percent of defined capacity.

PM Time	Monday 11/30/20				Tuesday 12/01/20				Wednesday 12/02/20				Thursday 12/03/20				Friday 12/04/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500					\$5.15	326	2,590	76%	\$5.15	337	2,695	79%	\$6.95	389	2,906	85%	\$7.35	502	3,269	96%
1500 - 1600					\$5.25	416	2,524	74%	\$7.25	480	2,714	80%	\$6.25	489	3,433	101%	\$8.15	525	2,580	76%
1600 - 1700					\$5.00	316	2,834	83%	\$7.00	323	2,763	81%	\$7.30	312	2,318	68%	\$7.95	356	2,617	77%
1700 - 1800					\$4.90	427	2,952	87%	\$5.90	446	2,921	86%	\$7.20	490	3,025	89%	\$6.55	400	2,445	72%
1800 - 1900					\$3.95	426	2,146	63%	\$3.95	416	2,242	66%	\$4.35	450	2,741	81%	\$6.55	467	2,163	64%
1900 - 2000					\$3.85	248	1,087	32%	\$3.85	275	1,003	30%	\$5.60	316	1,346	40%	\$6.05	401	1,522	45%

PM Time	Monday 12/07/20				Tuesday 12/08/20				Wednesday 12/09/20				Thursday 12/10/20				Friday 12/11/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	311	2,380	70%	\$5.15	312	2,471	73%	\$5.15	345	2,733	80%	\$6.95	342	2,513	74%	\$7.35	439	3,086	91%
1500 - 1600	\$5.50	423	2,942	87%	\$5.25	467	2,904	85%	\$7.25	445	2,858	84%	\$6.25	493	3,383	100%	\$8.15	523	2,648	78%
1600 - 1700	\$4.85	327	2,736	80%	\$5.00	328	2,719	80%	\$7.00	339	2,753	81%	\$7.30	333	2,524	74%	\$7.95	274	2,218	65%
1700 - 1800	\$4.80	375	2,467	73%	\$4.90	389	2,613	77%	\$5.90	400	2,526	74%	\$7.20	452	2,734	80%	\$6.55	454	2,840	84%
1800 - 1900	\$5.50	320	1,610	47%	\$3.95	375	1,933	57%	\$3.95	399	2,039	60%	\$4.35	391	1,991	59%	\$6.55	431	1,992	59%
1900 - 2000	\$3.85	217	862	25%	\$3.85	203	829	24%	\$3.85	244	945	28%	\$5.60	250	972	29%	\$6.05	321	1,103	32%

PM Time	Monday 12/14/20				Tuesday 12/15/20				Wednesday 12/16/20				Thursday 12/17/20				Friday 12/18/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	311	2,337	69%	\$5.15	305	2,223	65%	\$5.15	347	2,777	82%	\$6.95	391	2,665	78%	\$7.35	445	3,202	94%
1500 - 1600	\$5.50	367	2,616	77%	\$5.25	431	2,737	81%	\$7.25	427	2,673	79%	\$6.25	457	3,258	96%	\$8.15	533	2,526	74%
1600 - 1700	\$4.85	317	2,812	83%	\$5.00	306	2,717	80%	\$7.00	322	2,647	78%	\$7.30	330	2,541	75%	\$7.95	309	2,575	76%
1700 - 1800	\$4.80	341	2,452	72%	\$4.90	348	2,565	75%	\$5.90	437	2,866	84%	\$7.20	406	2,666	78%	\$6.55	260	1,435	42%
1800 - 1900	\$5.50	353	1,623	48%	\$3.95	390	2,007	59%	\$3.95	337	2,022	59%	\$4.35	394	2,243	66%	\$6.55	559	2,691	79%
1900 - 2000	\$3.85	213	799	24%	\$3.85	250	985	29%	\$3.85	257	934	27%	\$5.60	311	1,149	34%	\$6.05	402	1,574	46%

PM Time	Monday 12/21/20				Tuesday 12/22/20				Wednesday 12/23/20				Thursday 12/24/20				Friday 12/25/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	363	2,489	73%	\$5.15	391	2,763	81%	\$5.15	403	3,017	89%	\$7.35	548	2,333	69%	\$6.00	483	1,099	32%
1500 - 1600	\$5.50	446	2,868	84%	\$5.25	451	2,622	77%	\$7.25	519	2,946	87%	\$8.15	686	2,058	61%	\$6.00	416	930	27%
1600 - 1700	\$4.85	332	2,635	78%	\$5.00	328	2,748	81%	\$7.00	367	2,639	78%	\$7.95	470	1,728	51%	\$6.00	354	775	23%
1700 - 1800	\$4.80	414	2,698	79%	\$4.90	402	2,666	78%	\$5.90	454	2,428	71%	\$6.55	493	1,406	41%	\$6.00	356	765	23%
1800 - 1900	\$5.50	431	1,926	57%	\$3.95	435	2,197	65%	\$3.95	458	2,102	62%	\$6.55	383	1,028	30%	\$6.00	361	704	21%
1900 - 2000	\$3.85	291	1,052	31%	\$3.85	288	1,132	33%	\$3.85	345	1,252	37%	\$6.05	335	769	23%	\$6.00	382	698	21%

PM Time	Monday 12/28/20				Tuesday 12/29/20				Wednesday 12/30/20				Thursday 12/31/20				Friday 01/01/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	265	1,692	50%	\$5.15	366	2,306	68%	\$5.15	382	2,667	78%	\$7.35	493	2,405	71%				
1500 - 1600	\$5.50	338	1,918	56%	\$5.25	469	2,417	71%	\$7.25	524	2,736	80%	\$8.15	507	1,960	58%				
1600 - 1700	\$4.85	292	1,981	58%	\$5.00	284	2,328	68%	\$7.00	365	2,415	71%	\$7.95	349	1,610	47%				
1700 - 1800	\$4.80	279	1,772	52%	\$4.90	369	2,170	64%	\$5.90	390	2,221	65%	\$6.55	365	1,420	42%				
1800 - 1900	\$5.50	257	1,071	32%	\$3.95	368	1,585	47%	\$3.95	416	1,743	51%	\$6.55	374	1,070	31%				
1900 - 2000	\$3.85	155	542	16%	\$3.85	251	852	25%	\$3.85	317	1,030	30%	\$6.05	226	574	17%				

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 11/30/20				Tuesday 12/01/20				Wednesday 12/02/20				Thursday 12/03/20				Friday 12/04/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500					\$3.05	421	1,418	42%	\$3.05	444	1,462	43%	\$3.05	409	1,470	43%	\$3.05	354	1,200	35%
0500 - 0600					\$4.95	565	2,379	70%	\$4.95	565	2,286	67%	\$4.95	545	2,177	64%	\$4.70	482	2,083	61%
0600 - 0700					\$5.15	286	1,612	47%	\$5.15	274	1,727	51%	\$5.15	307	2,009	59%	\$4.95	295	1,950	57%
0700 - 0800					\$5.65	275	1,979	58%	\$5.65	244	1,868	55%	\$5.65	253	2,021	59%	\$5.50	239	1,709	50%
0800 - 0900					\$5.15	141	1,579	46%	\$5.15	160	1,539	45%	\$5.15	166	1,847	54%	\$4.95	147	1,370	40%
0900 - 1000					\$4.10	143	1,182	35%	\$4.10	137	1,304	38%	\$4.10	138	1,669	49%	\$4.10	141	1,178	35%

AM Time	Monday 12/07/20				Tuesday 12/08/20				Wednesday 12/09/20				Thursday 12/10/20				Friday 12/11/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	408	1,404	41%	\$3.05	372	1,327	39%	\$3.05	391	1,414	42%	\$3.05	365	1,365	40%	\$3.05	283	1,011	30%
0500 - 0600	\$4.95	479	1,927	57%	\$4.95	558	2,385	70%	\$4.95	500	2,225	65%	\$4.95	539	2,169	64%	\$4.70	462	1,951	57%
0600 - 0700	\$5.15	257	1,862	55%	\$5.15	266	1,521	45%	\$5.15	307	1,757	52%	\$5.15	287	1,701	50%	\$4.95	288	1,849	54%
0700 - 0800	\$5.65	264	1,958	58%	\$5.65	249	1,870	55%	\$5.65	260	1,946	57%	\$5.65	247	1,756	52%	\$5.50	239	1,650	49%
0800 - 0900	\$5.15	152	1,507	44%	\$5.15	139	1,466	43%	\$5.15	187	1,819	54%	\$5.15	130	1,570	46%	\$4.95	137	1,259	37%
0900 - 1000	\$4.10	118	1,079	32%	\$4.10	119	1,099	32%	\$4.10	109	1,268	37%	\$4.10	134	1,281	38%	\$4.10	105	1,022	30%

AM Time	Monday 12/14/20				Tuesday 12/15/20				Wednesday 12/16/20				Thursday 12/17/20				Friday 12/18/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	368	1,414	42%	\$3.05	328	1,347	40%	\$3.05	392	1,374	40%	\$3.05	339	1,348	40%	\$3.05	293	1,019	30%
0500 - 0600	\$4.95	526	2,166	64%	\$4.95	554	2,419	71%	\$4.95	480	2,057	61%	\$4.95	530	2,153	63%	\$4.70	424	1,854	55%
0600 - 0700	\$5.15	268	1,973	58%	\$5.15	255	1,565	46%	\$5.15	264	1,734	51%	\$5.15	287	1,696	50%	\$4.95	252	1,730	51%
0700 - 0800	\$5.65	254	1,868	55%	\$5.65	240	1,811	53%	\$5.65	241	1,794	53%	\$5.65	234	1,895	56%	\$5.50	196	1,469	43%
0800 - 0900	\$5.15	131	1,367	40%	\$5.15	126	1,417	42%	\$5.15	118	1,247	37%	\$5.15	123	1,740	51%	\$4.95	155	1,446	43%
0900 - 1000	\$4.10	103	1,082	32%	\$4.10	114	1,124	33%	\$4.10	125	1,141	34%	\$4.10	157	1,519	45%	\$4.10	155	1,170	34%

AM Time	Monday 12/21/20				Tuesday 12/22/20				Wednesday 12/23/20				Thursday 12/24/20				Friday 12/25/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	326	1,225	36%	\$3.05	312	1,193	35%	\$3.05	298	1,120	33%	\$3.05	117	374	11%	\$1.70	14	28	1%
0500 - 0600	\$4.95	441	1,958	58%	\$4.95	479	2,131	63%	\$4.95	442	1,932	57%	\$4.70	181	588	17%	\$1.70	14	45	1%
0600 - 0700	\$5.15	244	1,624	48%	\$5.15	224	1,442	42%	\$5.15	233	1,315	39%	\$4.95	109	544	16%	\$1.70	18	59	2%
0700 - 0800	\$5.65	198	1,610	47%	\$5.65	190	1,475	43%	\$5.65	176	1,257	37%	\$5.50	81	514	15%	\$1.70	22	85	3%
0800 - 0900	\$5.15	135	1,212	36%	\$5.15	121	1,283	38%	\$5.15	146	1,231	36%	\$4.95	111	624	18%	\$3.05	60	170	5%
0900 - 1000	\$4.10	211	1,138	33%	\$4.10	199	1,294	38%	\$4.10	187	1,247	37%	\$4.10	172	717	21%	\$3.20	129	351	10%

AM Time	Monday 12/28/20				Tuesday 12/29/20				Wednesday 12/30/20				Thursday 12/31/20				Friday 01/01/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	197	907	27%	\$3.05	227	856	25%	\$3.05	231	843	25%	\$3.05	141	535	16%				
0500 - 0600	\$4.95	244	1,131	33%	\$4.95	355	1,505	44%	\$4.95	337	1,481	44%	\$4.70	202	767	23%				
0600 - 0700	\$5.15	177	997	29%	\$5.15	179	923	27%	\$5.15	220	1,286	38%	\$4.95	131	737	22%				
0700 - 0800	\$5.65	148	1,108	33%	\$5.65	147	1,123	33%	\$5.65	121	1,037	31%	\$5.50	95	669	20%				
0800 - 0900	\$5.15	129	1,058	31%	\$5.15	126	1,048	31%	\$5.15	129	1,069	31%	\$4.95	89	683	20%				
0900 - 1000	\$4.10	149	977	29%	\$4.10	147	950	28%	\$4.10	162	951	28%	\$4.10	141	765	23%				

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 101 calls during the month of December. Of those calls, 63 were to assist disabled vehicles and 25 calls to remove debris. The CAS provided assistance to 13 accidents in the Express Lanes with seven of those accidents originating in the State Route 91 general purpose lanes.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 12/31/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 20,754,429.71	\$ 15,890,806.00	\$ 4,863,623.71	30.6
Fee Revenue	2,257,552.62	840,388.00	1,417,164.62	168.6
Total operating revenues	23,011,982.33	16,731,194.00	6,280,788.33	37.5
Operating expenses:				
Contracted Services	3,317,976.58	3,598,560.00	280,583.42	7.8
Administrative Fee	1,609,815.00	1,560,876.00	(48,939.00)	(3.1)
Other Professional Services	428,342.55	1,834,808.00	1,406,465.45	76.7
Credit Card Processing Fees	463,438.47	473,850.00	10,411.53	2.2
Toll Road Account Servicing ⁽⁵⁾	198,879.43	301,020.00	102,140.57	33.9
Other Insurance Expense	217,974.36	124,950.00	(93,024.36)	(74.4)
Toll Road Maintenance Supply Repairs	55,649.61	1,375,059.00	1,319,409.39	96.0
Patrol Services	229,650.67	549,778.00	320,127.33	58.2
Building Equipment Repairs and Maint	336,376.43	206,729.00	(129,647.43)	(62.7)
6C Transponders	-	125,000.00	125,000.00	100.0
Other Services ⁽⁶⁾	(997,825.18)	31,210.00	1,029,035.18	3,297.1
Utilities	22,533.68	57,480.00	34,946.32	60.8
Office Expense	9,356.40	48,982.00	39,625.60	80.9
Bad Debt Expense	84,842.04	-	(84,842.04)	N/A
Miscellaneous ⁽²⁾	4,153.82	86,696.00	82,542.18	95.2
Leases	260,097.32	242,400.00	(17,697.32)	(7.3)
Total operating expenses	6,241,261.18	10,617,398.00	4,376,136.82	41.2
Depreciation and Amortization ⁽³⁾	2,581,229.59	-	(2,581,229.59)	N/A
Operating income (loss)	14,189,491.56	6,113,796.00	8,075,695.56	132.1
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	340,186.73	625,000.00	(284,813.27)	(45.6)
Interest Income	2,460,128.71	735,744.00	1,724,384.71	234.4
Interest Expense	(2,160,224.84)	(2,199,474.00)	39,249.16	1.8
Other	-	-	-	N/A
Total nonoperating revenues (expenses)	640,090.60	(838,730.00)	1,478,820.60	176.3
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(1,919,845.97)	(30,431,600.00)	28,511,754.03	93.7
Net income (loss)	\$ 12,909,736.19	\$ (25,156,534.00)	\$ 38,066,270.19	(151.3)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵Collection efforts have been paused due to pandemic

⁶Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

Capital Asset Activity

During the six months ending December 31, 2020, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza.



OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for December 2020 was 913,325. This represents a daily average of 29,462 vehicles. This is a 27.2 percent decrease in total traffic volume from the same period last year, which totaled 1,254,586. Potential toll revenue for December was \$3,144,150, which represents a decrease of 40.4 percent from the prior year's total of \$5,277,144. Carpool percentage for December was 20.1 percent as compared to the previous year's rate of 24.7 percent. The decreases are attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of December 2020.

Current Month-to-Date as of December 31, 2020

Trips	DEC-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	Dec-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	729,424	930,186	(200,762)	(21.6%)	945,151	(22.8%)
3+ Lanes	183,901	328,671	(144,770)	(44.0%)	309,435	(40.6%)
Total Gross Trips	913,325	1,258,857	(345,532)	(27.4%)	1,254,586	(27.2%)
Revenue						
Full Toll Lanes	\$3,109,143	\$3,992,971	(\$883,829)	(22.1%)	\$5,238,975	(40.7%)
3+ Lanes	\$35,008	\$0	\$35,008		\$38,169	(8.3%)
Total Gross Revenue	\$3,144,150	\$3,992,971	(\$848,821)	(21.3%)	\$5,277,144	(40.4%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.26	\$4.29	(\$0.03)	(0.7%)	\$5.54	(23.1%)
Average 3+ Lanes	\$0.19	\$0.00	\$0.19		\$0.12	58.3%
Average Gross Revenue	\$3.44	\$3.17	\$0.27	8.5%	\$4.21	(18.3%)

The 2021 fiscal year-to-date traffic volume decreased by 25.4 percent and potential toll revenue decreased by 39.8 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.40.

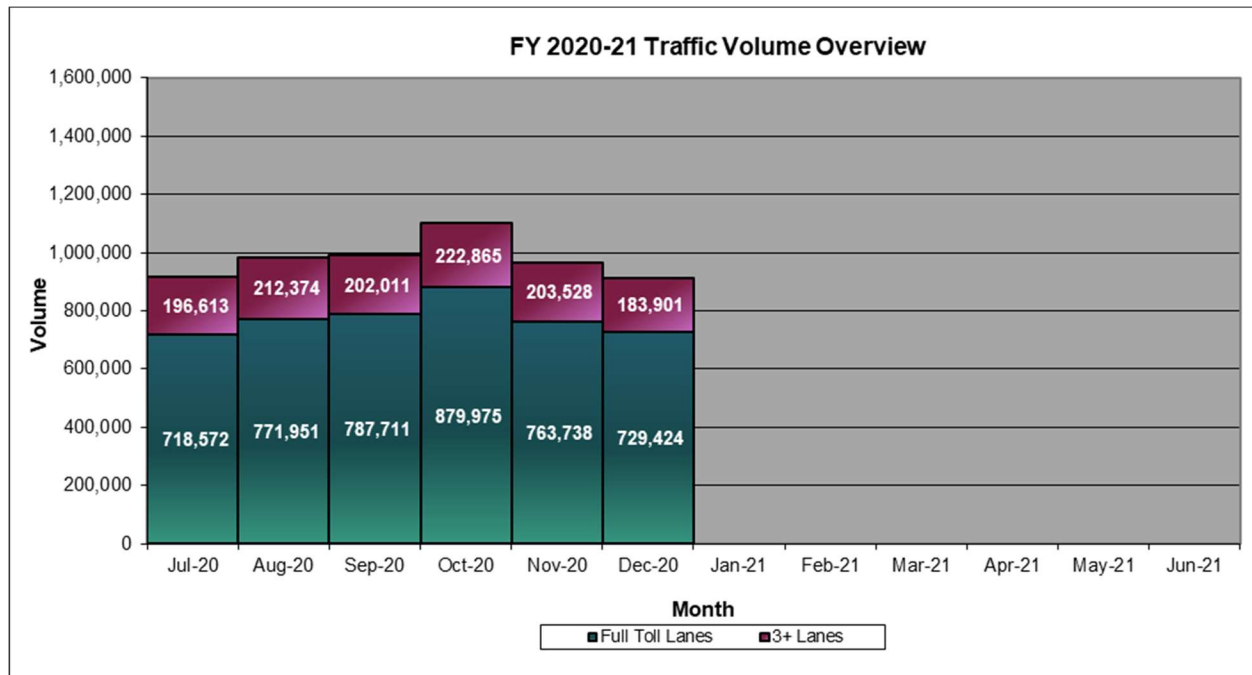
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through December 2020.

FY 2020-21 Year-to-Date as of December 31, 2020

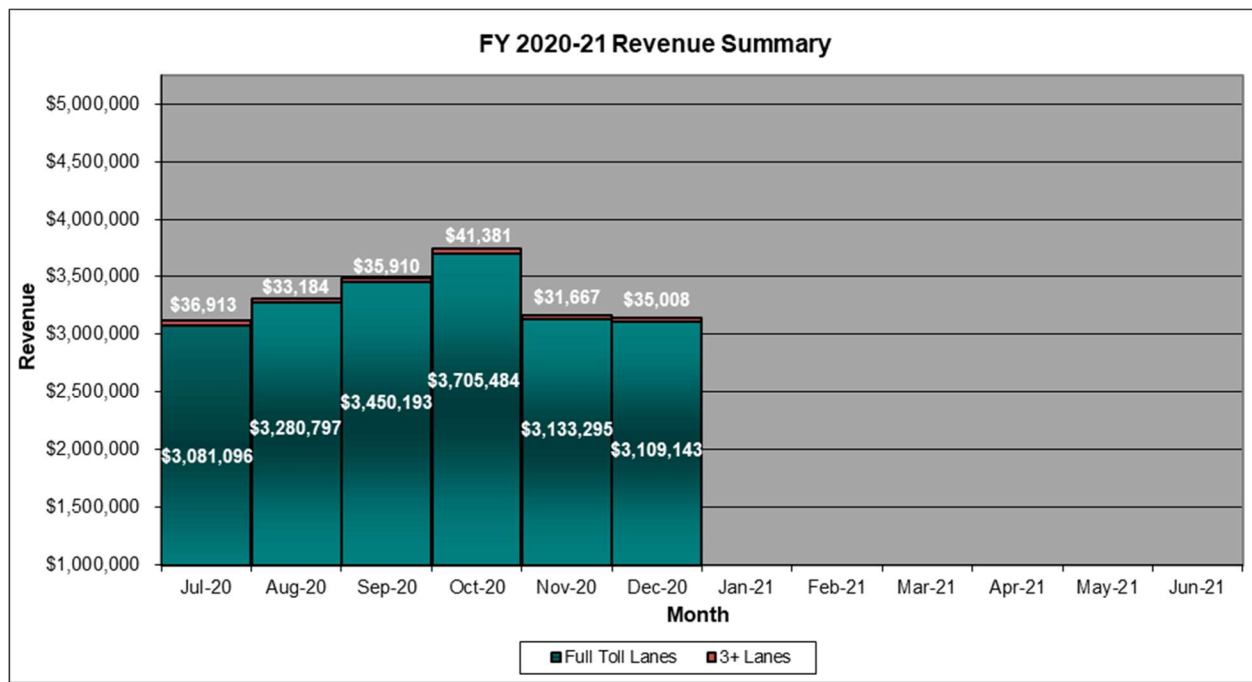
	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	4,651,371	6,068,686	(1,417,315)	(23.4%)	5,969,012	(22.1%)
3+ Lanes	1,221,292	1,976,343	(755,051)	(38.2%)	1,908,419	(36.0%)
Total Gross Trips	5,872,663	8,045,029	(2,172,366)	(27.0%)	7,877,431	(25.4%)
Revenue						
Full Toll Lanes	\$19,760,008	\$25,791,800	(\$6,031,792)	(23.4%)	\$32,990,077	(40.1%)
3+ Lanes	\$214,063	\$0	\$214,063		\$216,298	(1.0%)
Total Gross Revenue	\$19,974,070	\$25,791,800	(\$5,817,730)	(22.6%)	\$33,206,375	(39.8%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.25	\$4.25	\$0.00	0.0%	\$5.53	(23.1%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.11	63.6%
Average Gross Revenue	\$3.40	\$3.21	\$0.19	5.9%	\$4.22	(19.4%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In December, there were no toll rates adjusted in response to traffic volumes. Traffic volumes are being reviewed regularly, and a plan is in place to monitor traffic volumes and adjust toll rates until traffic returns to pre-COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 11/30/20					Tuesday 12/01/20					Wednesday 12/02/20					Thursday 12/03/20					Friday 12/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$5.30	109	601	710	B	\$7.95	179	963	1,142	D	\$10.95	186	925	1,111	D	\$20.95	308	1,197	1,505	F
1500 - 1600						\$9.95	211	895	1,106	D	\$13.95	252	884	1,136	D	\$13.95	244	1,037	1,281	E	\$22.95	277	887	1,164	D
1600 - 1700						\$6.95	131	971	1,102	D	\$6.95	185	994	1,179	D	\$7.95	140	767	907	C	\$12.95	180	981	1,161	D
1700 - 1800						\$5.30	177	932	1,109	D	\$5.30	217	902	1,119	D	\$5.30	219	949	1,168	D	\$7.95	201	850	1,051	D
1800 - 1900						\$4.20	165	718	883	C	\$5.30	168	715	883	C	\$5.30	197	884	1,081	D	\$5.30	198	762	960	C
1900 - 2000						\$2.25	88	359	447	B	\$2.25	118	306	424	B	\$2.25	138	473	611	B	\$2.25	179	550	729	B

PM Time	Monday 12/07/20					Tuesday 12/08/20					Wednesday 12/09/20					Thursday 12/10/20					Friday 12/11/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	158	829	987	C	\$5.30	153	868	1,021	D	\$7.95	191	944	1,135	D	\$10.95	189	893	1,082	D	\$20.95	261	1,118	1,379	F
1500 - 1600	\$8.95	202	969	1,171	D	\$9.95	214	941	1,155	D	\$13.95	210	952	1,162	D	\$13.95	236	1,081	1,317	F	\$22.95	249	879	1,128	D
1600 - 1700	\$6.95	144	949	1,093	D	\$6.95	146	958	1,104	D	\$6.95	164	951	1,115	D	\$7.95	169	941	1,110	D	\$12.95	149	890	1,039	D
1700 - 1800	\$5.30	150	857	1,007	D	\$5.30	163	816	979	C	\$5.30	198	833	1,031	D	\$5.30	202	955	1,157	D	\$7.95	230	969	1,199	D
1800 - 1900	\$4.20	109	552	661	B	\$4.20	151	629	780	B	\$5.30	174	638	812	C	\$5.30	191	655	846	C	\$5.30	194	747	941	C
1900 - 2000	\$2.25	101	431	532	B	\$2.25	71	239	310	A	\$2.25	115	280	395	A	\$2.25	112	310	422	B	\$2.25	139	394	533	B

PM Time	Monday 12/14/20					Tuesday 12/15/20					Wednesday 12/16/20					Thursday 12/17/20					Friday 12/18/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	161	869	1,030	D	\$5.30	154	845	999	C	\$7.95	175	1,024	1,199	D	\$10.95	205	992	1,197	D	\$20.95	267	1,148	1,415	F
1500 - 1600	\$8.95	177	922	1,099	D	\$9.95	203	928	1,131	D	\$13.95	195	905	1,100	D	\$13.95	211	1,115	1,326	F	\$22.95	274	818	1,092	D
1600 - 1700	\$6.95	159	938	1,097	D	\$6.95	159	883	1,042	D	\$6.95	170	978	1,148	D	\$7.95	155	912	1,067	D	\$12.95	160	971	1,131	D
1700 - 1800	\$5.30	142	809	951	C	\$5.30	182	805	987	C	\$5.30	166	1,007	1,173	D	\$5.30	199	951	1,150	D	\$7.95	138	675	813	C
1800 - 1900	\$4.20	120	523	643	B	\$4.20	160	633	793	B	\$5.30	110	712	822	C	\$5.30	167	793	960	C	\$5.30	297	1,116	1,413	F
1900 - 2000	\$2.25	81	223	304	A	\$2.25	99	287	386	A	\$2.25	104	275	379	A	\$2.25	124	357	481	B	\$2.25	213	804	1,017	D

PM Time	Monday 12/21/20					Tuesday 12/22/20					Wednesday 12/23/20					Thursday 12/24/20					Friday 12/25/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	214	976	1,190	D	\$5.30	214	1,067	1,281	E	\$7.95	231	1,174	1,405	F	\$20.95	289	794	1,083	D	\$4.20	250	505	755	B
1500 - 1600	\$8.95	222	1,022	1,244	E	\$9.95	211	903	1,114	D	\$13.95	290	1,064	1,354	F	\$22.95	313	617	930	C	\$4.20	181	278	459	B
1600 - 1700	\$6.95	183	997	1,180	D	\$6.95	178	1,009	1,187	D	\$6.95	197	1,030	1,227	E	\$12.95	197	585	782	B	\$2.25	141	231	372	A
1700 - 1800	\$5.30	228	921	1,149	D	\$5.30	163	941	1,104	D	\$5.30	225	921	1,146	D	\$7.95	237	468	705	B	\$2.25	149	210	359	A
1800 - 1900	\$4.20	178	676	854	C	\$4.20	180	790	970	C	\$5.30	190	775	965	C	\$5.30	149	279	428	B	\$2.25	161	218	379	A
1900 - 2000	\$2.25	123	364	487	B	\$2.25	119	408	527	B	\$2.25	143	432	575	B	\$2.25	144	214	358	A	\$4.20	139	165	304	A

PM Time	Monday 12/28/20					Tuesday 12/29/20					Wednesday 12/30/20					Thursday 12/31/20					Friday 01/01/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	153	674	827	C	\$5.30	222	863	1,085	D	\$7.95	261	1,151	1,412	F	\$20.95	279	922	1,201	E					
1500 - 1600	\$8.95	145	671	816	C	\$9.95	247	877	1,124	D	\$13.95	289	989	1,278	E	\$22.95	252	689	941	C					
1600 - 1700	\$6.95	114	700	814	C	\$6.95	137	751	888	C	\$6.95	211	928	1,139	D	\$12.95	145	584	729	B					
1700 - 1800	\$5.30	122	622	744	B	\$5.30	105	404	509	B	\$5.30	209	911	1,120	D	\$7.95	164	520	684	B					
1800 - 1900	\$4.20	104	319	423	B	\$4.20	120	333	453	B	\$5.30	190	685	875	C	\$5.30	156	316	472	B					
1900 - 2000	\$2.25	74	143	217	A	\$2.25	115	246	361	A	\$2.25	148	347	495	B	\$2.25	96	168	264	A					

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 11/30/20					Tuesday 12/01/20					Wednesday 12/02/20					Thursday 12/03/20					Friday 12/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500						\$5.30	51	502	553	B	\$5.30	91	710	801	C	\$5.30	85	717	802	C	\$5.30	130	892	1,022	D
1500 - 1600						\$5.30	96	693	789	B	\$5.30	126	784	910	C	\$5.30	124	797	921	C	\$5.30	134	738	872	C
1600 - 1700						\$5.30	88	755	843	C	\$5.30	86	736	822	C	\$5.30	78	578	656	B	\$2.95	96	714	810	C
1700 - 1800						\$2.95	105	756	861	C	\$2.95	108	729	837	C	\$5.30	121	648	769	B	\$2.95	104	578	682	B
1800 - 1900						\$2.95	91	538	629	B	\$2.95	104	557	661	B	\$2.95	110	658	768	B	\$2.95	132	541	673	B
1900 - 2000						\$1.95	67	281	348	A	\$2.95	56	261	317	A	\$2.95	67	310	377	A	\$2.95	106	349	455	B

PM Time	Monday 12/07/20					Tuesday 12/08/20					Wednesday 12/09/20					Thursday 12/10/20					Friday 12/11/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	82	649	731	B	\$5.30	78	650	728	B	\$5.30	87	717	804	C	\$5.30	76	665	741	B	\$5.30	113	822	935	C
1500 - 1600	\$5.30	104	758	862	C	\$5.30	114	752	866	C	\$5.30	105	743	848	C	\$5.30	130	894	1,024	D	\$5.30	130	722	852	C
1600 - 1700	\$2.95	83	723	806	C	\$5.30	70	679	749	B	\$5.30	88	748	836	C	\$5.30	82	670	752	B	\$2.95	78	646	724	B
1700 - 1800	\$2.95	81	613	694	B	\$2.95	87	658	745	B	\$2.95	95	644	739	B	\$5.30	125	607	732	B	\$2.95	112	647	759	B
1800 - 1900	\$2.95	81	394	475	B	\$2.95	87	471	558	B	\$2.95	106	480	586	B	\$2.95	106	487	593	B	\$2.95	125	467	592	B
1900 - 2000	\$1.95	58	293	351	A	\$1.95	50	209	259	A	\$2.95	49	220	269	A	\$2.95	58	211	269	A	\$2.95	84	236	320	A

PM Time	Monday 12/14/20					Tuesday 12/15/20					Wednesday 12/16/20					Thursday 12/17/20					Friday 12/18/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	92	647	739	B	\$5.30	82	581	663	B	\$5.30	93	788	881	C	\$5.30	95	753	848	C	\$5.30	154	856	1,010	D
1500 - 1600	\$5.30	83	708	791	B	\$5.30	116	784	900	C	\$5.30	111	744	855	C	\$5.30	102	885	987	C	\$5.30	157	724	881	C
1600 - 1700	\$2.95	82	686	768	B	\$5.30	90	753	843	C	\$5.30	70	709	779	B	\$5.30	76	718	794	B	\$2.95	80	725	805	C
1700 - 1800	\$2.95	84	609	693	B	\$2.95	95	662	757	B	\$2.95	87	734	821	C	\$5.30	106	696	802	C	\$2.95	63	411	474	B
1800 - 1900	\$2.95	85	401	486	B	\$2.95	91	517	608	B	\$2.95	90	571	661	B	\$2.95	129	587	716	B	\$2.95	175	694	869	C
1900 - 2000	\$1.95	47	206	253	A	\$1.95	64	254	318	A	\$2.95	63	263	326	A	\$2.95	103	281	384	A	\$2.95	139	443	582	B

PM Time	Monday 12/21/20					Tuesday 12/22/20					Wednesday 12/23/20					Thursday 12/24/20					Friday 12/25/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	98	658	756	B	\$5.30	124	764	888	C	\$5.30	123	794	917	C	\$5.30	185	590	775	B	\$2.95	185	346	531	B
1500 - 1600	\$5.30	100	791	891	C	\$5.30	119	756	875	C	\$5.30	151	786	937	C	\$5.30	193	478	671	B	\$2.95	137	180	317	A
1600 - 1700	\$2.95	83	713	796	B	\$5.30	84	725	809	C	\$5.30	105	681	786	B	\$2.95	158	443	601	B	\$2.95	125	135	260	A
1700 - 1800	\$2.95	103	685	788	B	\$2.95	95	648	743	B	\$2.95	116	562	678	B	\$2.95	147	391	538	B	\$2.95	116	175	291	A
1800 - 1900	\$2.95	120	459	579	B	\$2.95	109	554	663	B	\$2.95	99	552	651	B	\$2.95	128	248	376	A	\$2.95	137	136	273	A
1900 - 2000	\$1.95	78	258	336	A	\$1.95	68	290	358	A	\$2.95	84	324	408	B	\$2.95	105	178	283	A	\$2.95	140	147	287	A

PM Time	Monday 12/28/20					Tuesday 12/29/20					Wednesday 12/30/20					Thursday 12/31/20					Friday 01/01/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	83	430	513	B	\$5.30	103	592	695	B	\$5.30	92	644	736	B	\$5.30	160	569	729	B					
1500 - 1600	\$5.30	82	517	599	B	\$5.30	150	613	763	B	\$5.30	156	750	906	C	\$5.30	139	498	637	B					
1600 - 1700	\$2.95	73	484	557	B	\$5.30	91	726	817	C	\$5.30	110	625	735	B	\$2.95	91	415	506	B					
1700 - 1800	\$2.95	72	434	506	B	\$2.95	81	401	482	B	\$2.95	117	504	621	B	\$2.95	102	344	446	B					
1800 - 1900	\$2.95	62	267	329	A	\$2.95	86	297	383	A	\$2.95	122	438	560	B	\$2.95	105	215	320	A					
1900 - 2000	\$1.95	47	125	172	A	\$1.95	72	197	269	A	\$2.95	78	239	317	A	\$2.95	57	135	192	A					

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 11/30/20					Tuesday 12/01/20					Wednesday 12/02/20					Thursday 12/03/20					Friday 12/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$5.30	185	629	814	C	\$5.30	182	665	847	C	\$5.30	179	697	876	C	\$2.25	146	402	548	B
0500 - 0600						\$9.95	310	1,292	1,602	F	\$9.95	279	1,068	1,347	E	\$9.95	294	988	1,282	E	\$6.95	224	871	1,095	D
0600 - 0700						\$10.95	157	416	573	B	\$10.95	185	647	832	C	\$10.95	176	797	973	C	\$6.95	185	1,023	1,208	E
0700 - 0800						\$6.95	171	1,098	1,269	E	\$6.95	160	1,023	1,183	D	\$6.95	177	1,241	1,418	F	\$5.30	162	875	1,037	D
0800 - 0900						\$5.30	105	761	866	C	\$5.30	78	693	771	B	\$5.30	89	875	964	C	\$2.25	74	643	717	B
0900 - 1000						\$5.30	86	472	558	B	\$5.30	75	484	559	B	\$5.30	92	677	769	B	\$2.25	81	463	544	B

AM Time	Monday 12/07/20					Tuesday 12/08/20					Wednesday 12/09/20					Thursday 12/10/20					Friday 12/11/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	167	611	778	B	\$5.30	151	590	741	B	\$5.30	164	684	848	C	\$5.30	164	626	790	B	\$2.25	122	346	468	B
0500 - 0600	\$9.95	250	847	1,097	D	\$9.95	292	1,280	1,572	F	\$9.95	245	1,066	1,311	E	\$9.95	277	981	1,258	E	\$6.95	239	858	1,097	D
0600 - 0700	\$9.95	155	902	1,057	D	\$10.95	144	436	580	B	\$10.95	216	717	933	C	\$10.95	173	611	784	B	\$6.95	186	951	1,137	D
0700 - 0800	\$6.95	163	1,145	1,308	E	\$6.95	147	998	1,145	D	\$6.95	184	1,151	1,335	E	\$6.95	135	961	1,096	D	\$5.30	127	876	1,003	D
0800 - 0900	\$5.30	80	693	773	B	\$5.30	74	644	718	B	\$5.30	100	835	935	C	\$5.30	76	677	753	B	\$2.25	79	580	659	B
0900 - 1000	\$5.30	69	422	491	B	\$5.30	73	459	532	B	\$5.30	67	487	554	B	\$5.30	84	520	604	B	\$2.25	52	394	446	B

AM Time	Monday 12/14/20					Tuesday 12/15/20					Wednesday 12/16/20					Thursday 12/17/20					Friday 12/18/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	157	577	734	B	\$5.30	130	649	779	B	\$5.30	156	633	789	B	\$5.30	152	636	788	B	\$2.25	124	341	465	B
0500 - 0600	\$9.95	289	869	1,158	D	\$9.95	306	1,349	1,655	F	\$9.95	258	1,071	1,329	E	\$9.95	288	968	1,256	E	\$6.95	210	839	1,049	D
0600 - 0700	\$9.95	145	953	1,098	D	\$10.95	133	481	614	B	\$10.95	166	579	745	B	\$10.95	168	674	842	C	\$6.95	134	933	1,067	D
0700 - 0800	\$6.95	151	1,002	1,153	D	\$6.95	130	1,014	1,144	D	\$6.95	137	930	1,067	D	\$6.95	128	1,010	1,138	D	\$5.30	117	760	877	C
0800 - 0900	\$5.30	85	611	696	B	\$5.30	73	660	733	B	\$5.30	71	551	622	B	\$5.30	85	808	893	C	\$2.25	80	600	680	B
0900 - 1000	\$5.30	82	657	739	B	\$5.30	64	449	513	B	\$5.30	64	471	535	B	\$5.30	78	471	549	B	\$2.25	71	464	535	B

AM Time	Monday 12/21/20					Tuesday 12/22/20					Wednesday 12/23/20					Thursday 12/24/20					Friday 12/25/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	145	525	670	B	\$5.30	126	529	655	B	\$5.30	115	514	629	B	\$2.25	49	166	215	A	\$1.55	2	3	5	A
0500 - 0600	\$9.95	242	781	1,023	D	\$9.95	264	1,102	1,366	F	\$9.95	228	866	1,094	D	\$6.95	97	184	281	A	\$1.55	5	10	15	A
0600 - 0700	\$9.95	113	798	911	C	\$10.95	101	360	461	B	\$10.95	143	451	594	B	\$6.95	51	239	290	A	\$1.55	4	16	20	A
0700 - 0800	\$6.95	120	843	963	C	\$6.95	110	757	867	C	\$6.95	98	645	743	B	\$5.30	52	229	281	A	\$1.55	11	34	45	A
0800 - 0900	\$5.30	73	615	688	B	\$5.30	65	589	654	B	\$5.30	76	531	607	B	\$2.25	51	234	285	A	\$1.55	25	52	77	A
0900 - 1000	\$5.30	118	478	596	B	\$5.30	96	452	548	B	\$5.30	93	483	576	B	\$2.25	82	241	323	A	\$1.55	60	105	165	A

AM Time	Monday 12/28/20					Tuesday 12/29/20					Wednesday 12/30/20					Thursday 12/31/20					Friday 01/01/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	83	357	440	B	\$5.30	90	402	492	B	\$5.30	88	412	500	B	\$2.25	62	242	304	A					
0500 - 0600	\$9.95	136	419	555	B	\$9.95	188	810	998	C	\$9.95	176	663	839	C	\$6.95	96	282	378	A					
0600 - 0700	\$9.95	87	409	496	B	\$10.95	89	218	307	A	\$10.95	105	396	501	B	\$6.95	65	359	424	B					
0700 - 0800	\$6.95	79	614	693	B	\$6.95	92	600	692	B	\$6.95	79	560	639	B	\$5.30	61	331	392	A					
0800 - 0900	\$5.30	62	482	544	B	\$5.30	66	458	524	B	\$5.30	73	446	519	B	\$2.25	44	300	344	A					
0900 - 1000	\$5.30	76	393	469	B	\$5.30	84	350	434	B	\$5.30	96	375	471	B	\$2.25	61	275	336	A					

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 11/30/20					Tuesday 12/01/20					Wednesday 12/02/20					Thursday 12/03/20					Friday 12/04/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500						\$2.95	92	371	463	B	\$2.95	125	363	488	B	\$2.95	100	390	490	B	\$2.95	77	360	437	B
0500 - 0600						\$6.85	133	743	876	C	\$6.85	147	767	914	C	\$6.85	137	757	894	C	\$5.30	126	695	821	C
0600 - 0700						\$6.85	119	916	1,035	D	\$6.85	99	896	995	C	\$6.85	123	922	1,045	D	\$5.30	89	830	919	C
0700 - 0800						\$6.85	103	792	895	C	\$6.85	75	796	871	C	\$6.85	88	828	916	C	\$2.95	85	658	743	B
0800 - 0900						\$2.95	54	662	716	B	\$2.95	54	673	727	B	\$2.95	54	737	791	B	\$2.95	59	532	591	B
0900 - 1000						\$2.95	46	491	537	B	\$2.95	51	528	579	B	\$2.95	52	559	611	B	\$2.95	46	435	481	B

AM Time	Monday 12/07/20					Tuesday 12/08/20					Wednesday 12/09/20					Thursday 12/10/20					Friday 12/11/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	98	397	495	B	\$2.95	72	377	449	B	\$2.95	93	383	476	B	\$2.95	82	377	459	B	\$2.95	62	335	397	A
0500 - 0600	\$6.85	132	800	932	C	\$6.85	155	791	946	C	\$6.85	128	766	894	C	\$6.85	135	775	910	C	\$5.30	121	638	759	B
0600 - 0700	\$6.85	95	915	1,010	D	\$6.85	109	847	956	C	\$6.85	113	893	1,006	D	\$6.85	102	826	928	C	\$5.30	88	783	871	C
0700 - 0800	\$6.85	85	770	855	C	\$6.85	82	789	871	C	\$6.85	94	778	872	C	\$6.85	86	669	755	B	\$2.95	88	660	748	B
0800 - 0900	\$2.95	51	641	692	B	\$2.95	46	640	686	B	\$2.95	59	717	776	B	\$2.95	36	627	663	B	\$2.95	45	522	567	B
0900 - 1000	\$2.95	50	460	510	B	\$2.95	34	447	481	B	\$2.95	42	465	507	B	\$2.95	46	478	524	B	\$2.95	38	430	468	B

AM Time	Monday 12/14/20					Tuesday 12/15/20					Wednesday 12/16/20					Thursday 12/17/20					Friday 12/18/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	101	368	469	B	\$2.95	76	368	444	B	\$2.95	99	346	445	B	\$2.95	73	362	435	B	\$2.95	54	315	369	A
0500 - 0600	\$6.85	144	732	876	C	\$6.85	129	760	889	C	\$6.85	125	661	786	B	\$6.85	134	783	917	C	\$5.30	110	657	767	B
0600 - 0700	\$6.85	108	957	1,065	D	\$6.85	96	888	984	C	\$6.85	110	948	1,058	D	\$6.85	106	832	938	C	\$5.30	84	688	772	B
0700 - 0800	\$6.85	96	759	855	C	\$6.85	78	764	842	C	\$6.85	81	771	852	C	\$6.85	88	763	851	C	\$2.95	52	639	691	B
0800 - 0900	\$2.95	36	660	696	B	\$2.95	38	657	695	B	\$2.95	36	600	636	B	\$2.95	34	683	717	B	\$2.95	55	676	731	B
0900 - 1000	\$2.95	40	408	448	B	\$2.95	42	455	497	B	\$2.95	38	480	518	B	\$2.95	62	505	567	B	\$2.95	55	461	516	B

AM Time	Monday 12/21/20					Tuesday 12/22/20					Wednesday 12/23/20					Thursday 12/24/20					Friday 12/25/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	76	359	435	B	\$2.95	78	327	405	B	\$2.95	59	306	365	A	\$2.95	35	92	127	A	\$1.95	8	11	19	A
0500 - 0600	\$6.85	121	718	839	C	\$6.85	100	709	809	C	\$6.85	109	648	757	B	\$5.30	54	214	268	A	\$1.95	9	16	25	A
0600 - 0700	\$6.85	92	758	850	C	\$6.85	81	804	885	C	\$6.85	84	594	678	B	\$5.30	36	212	248	A	\$1.95	12	22	34	A
0700 - 0800	\$6.85	71	652	723	B	\$6.85	56	582	638	B	\$6.85	67	535	602	B	\$2.95	34	208	242	A	\$1.95	11	33	44	A
0800 - 0900	\$2.95	45	539	584	B	\$2.95	46	572	618	B	\$2.95	46	503	549	B	\$2.95	40	236	276	A	\$1.95	31	62	93	A
0900 - 1000	\$2.95	58	449	507	B	\$2.95	67	480	547	B	\$2.95	61	447	508	B	\$2.95	76	234	310	A	\$1.95	56	121	177	A

AM Time	Monday 12/28/20					Tuesday 12/29/20					Wednesday 12/30/20					Thursday 12/31/20					Friday 01/01/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	66	279	345	A	\$2.95	49	252	301	A	\$2.95	51	223	274	A	\$2.95	28	158	186	A					
0500 - 0600	\$6.85	77	443	520	B	\$6.85	99	528	627	B	\$6.85	84	516	600	B	\$5.30	48	311	359	A					
0600 - 0700	\$6.85	74	493	567	B	\$6.85	71	525	596	B	\$6.85	65	520	585	B	\$5.30	47	321	368	A					
0700 - 0800	\$6.85	47	512	559	B	\$6.85	57	488	545	B	\$6.85	46	460	506	B	\$2.95	27	294	321	A					
0800 - 0900	\$2.95	28	426	454	B	\$2.95	57	478	535	B	\$2.95	52	459	511	B	\$2.95	29	269	298	A					
0900 - 1000	\$2.95	52	365	417	B	\$2.95	50	358	408	B	\$2.95	59	334	393	A	\$2.95	52	252	304	A					

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 97 calls during the month of December. Of those calls, 63 were to assist disabled vehicles, 11 calls to remove debris, and 23 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 12/31/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 18,204,036.29	\$ 12,877,200.00	\$ 5,326,836.29	41.4
Fee Revenue	2,673,982.46	1,225,250.00	1,448,732.46	118.2
Total operating revenues	20,878,018.75	14,102,450.00	6,775,568.75	48.0
Operating expenses:				
Salaries and Benefits	311,266.29	337,750.00	26,483.71	7.8
Legal Services	40,390.33	175,000.00	134,609.67	76.9
Advisory Services	22,808.93	37,500.00	14,691.07	39.2
Audit and Accounting Fees	31,550.00	18,000.00	(13,550.00)	(75.3)
Service Fees	1,541.32	10,000.00	8,458.68	84.6
Other Professional Services	316,257.44	1,310,500.00	994,242.56	75.9
Lease Expense	150,942.78	245,100.00	94,157.22	38.4
Operations	719,915.06	1,493,500.00	773,584.94	51.8
Utilities	16,314.93	40,800.00	24,485.07	60.0
Supplies and Materials	1,396.69	15,000.00	13,603.31	90.7
Membership and Subscription Fees	28,281.50	15,000.00	(13,281.50)	(88.5)
Office Equipment & Furniture (Non-Capital)	4,642.23	7,500.00	2,857.77	38.1
Maintenance/Repairs	61,201.55	182,550.00	121,348.45	66.5
Training Seminars and Conferences	(720.00)	1,150.00	1,870.00	162.6
Transportation Expenses	-	2,000.00	2,000.00	100.0
Lodging	-	1,750.00	1,750.00	100.0
Meals	-	250.00	250.00	100.0
Other Staff Expenses	-	250.00	250.00	100.0
Advertising	4,611.25	137,500.00	132,888.75	96.6
Program Management	38,070.27	83,050.00	44,979.73	54.2
Program Operations	3,631,779.71	4,317,850.00	686,070.29	15.9
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	152,500.00	152,500.00	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	7.04	-	(7.04)	N/A
Total operating expenses	5,380,257.32	8,584,500.00	3,204,242.68	37.3
Operating income (loss)	15,497,761.43	5,517,950.00	9,979,811.43	180.9
Nonoperating revenues (expenses):				
Interest Revenue	423,236.29	345,950.00	77,286.29	(22.3)
Other Miscellaneous Revenue	52,424.98	50.00	52,374.98	(104,750.0)
Interest Expense	(13,002,133.39)	(3,559,950.00)	(9,442,183.39)	265.2
Total nonoperating revenues (expenses)	(12,526,472.12)	(3,213,950.00)	(9,312,522.12)	(289.8)
Transfers In	-	-	-	N/A
Transfers Out	(236,100.00)	(512,650.00)	276,550.00	(53.9)
Net income (loss)	\$ 2,735,189.31	\$ 1,791,350.00	\$ 943,839.31	52.7

¹ Unaudited

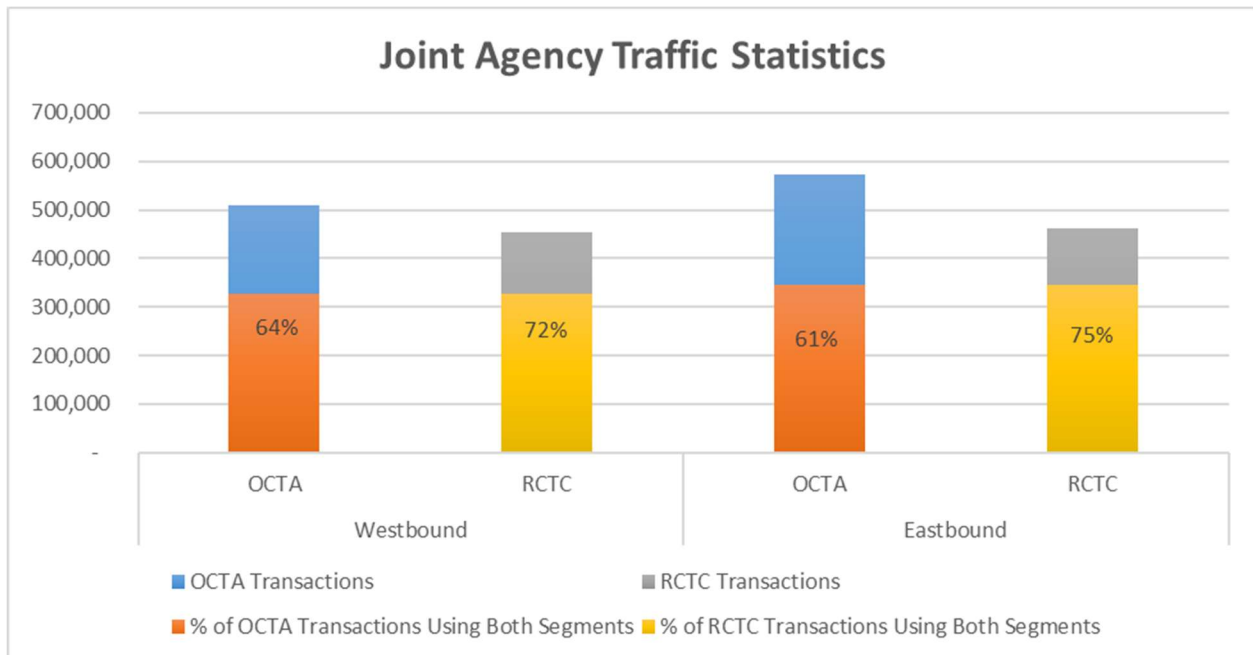
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING December 31, 2020

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	510,405	325,820	64%	\$1,411,396
RCTC	452,710	325,820	72%	\$1,439,752
I - 15	194,314	141,468	73%	\$566,953
McKinley	258,396	184,352	71%	\$872,799
Eastbound				
OCTA	572,342	346,297	61%	\$2,126,499
RCTC	460,615	346,297	75%	\$1,704,398
I - 15	180,465	143,059	79%	\$489,428
McKinley	280,150	203,238	73%	\$1,214,970

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Dec-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:52
Abandon Rate	Monthly	No more than 4.0%	2.6%
Customer Satisfaction	Monthly	At least 75 outbound calls	77
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.6
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	1.1
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.02%
CAS Response Time	Monthly	0:20 (minutes) per call	0:08
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	December-20		November-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	495	95.6%	577	97.3%	508	96.3%
Additional Tags to Existing Accounts	15	2.9%	10	1.7%	12	2.3%
Replacement Transponders	8	1.5%	6	1.0%	8	1.4%
Total Issued	518		593		528	
Returned						
Account Closures	44	2.6%	80	1.9%	7	0.4%
Accounts Downsizing	33	2.0%			0	0.0%
Defective Transponders	1,589	95.4%	4,155	98.1%	1,667	99.6%
Total Returned	1,666		4,235		1,674	

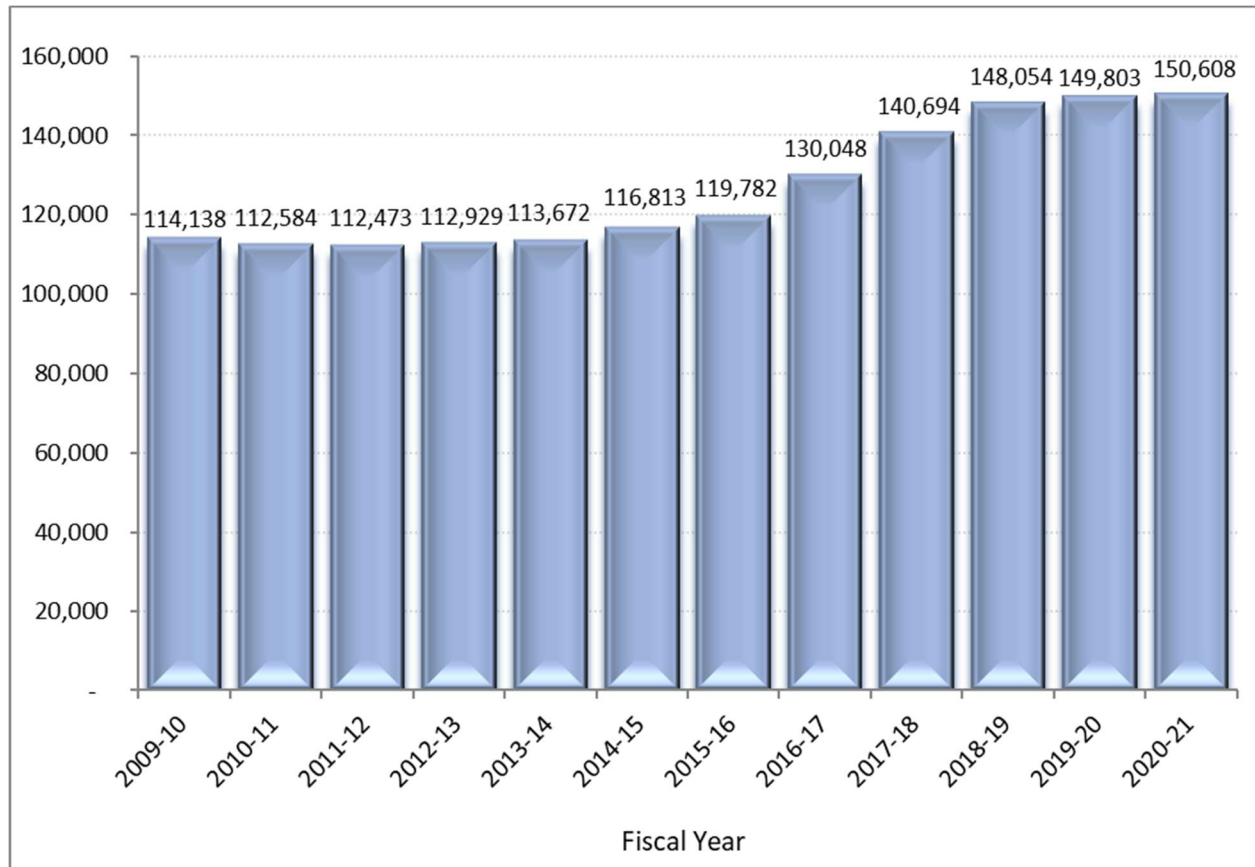
6C TRANSPONDER DISTRIBUTION	December-20		November-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	18,918	99.8%	20,533	99.9%	8,518	99.8%
Additional Tags to Existing Accounts	31	0.2%	14	0.1%	12	0.1%
Replacement Transponders	0	0.0%	0	0.0%	2	0.0%
Total Issued	18,949		20,547		8,533	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						



At the end of December 2020, the 91 Express Lanes had 150,608 active customer accounts and 407,031 transponders classified as assigned.

Number of Accounts by FY

As of December 31, 2020



Incoming Email Activity

During December, the Anaheim Processing Center received 2,971 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the Governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March 2020 and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.

AGENDA ITEM 7

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	February 25, 2021
TO:	Toll Policy and Operations Committee
FROM:	Jennifer Crosson, Toll Operations Manager
THROUGH:	Michael Blomquist, Toll Program Director
SUBJECT:	15 Express Lanes Opening

STAFF RECOMMENDATION:

This item is for the Committee to receive and file a presentation on the 15 Express Lanes opening.

BACKGROUND INFORMATION:

The Commission, in partnership with Caltrans and the Federal Highways Administration, invested \$472 million to improve Interstate 15. The 15 Express Lanes will typically provide two express lanes in each direction, from State Route 60 to Cajalco Road. The 15 Express Lanes have been under construction since 2018. The design, implementation, and testing of the toll systems and customer services are near completion.

Staff will provide a preview of the 15 Express Lanes operations and events leading up to the opening of the express lanes. The preview will include a highlight of the following:

- Operating policies
- Changes for 91 customers
- Facilities
- Services to be provided
- Events preceding the express lanes opening

AGENDA ITEM 8

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	February 25, 2021
TO:	Toll Policy and Operations Committee
FROM:	Eric Brand, Senior Management Analyst Jennifer Crosson, Toll Operations Manager
THROUGH:	Michael Blomquist, Toll Program Director
SUBJECT:	Riverside Express and 91 Express Lanes Joint Walk-In Center Customer Queuing System

STAFF RECOMMENDATION:

This item is for the Toll Policy and Operations Committee to receive and file a presentation on the Riverside Express and 91 Express Lanes joint walk-in center customer queuing system.

BACKGROUND INFORMATION:

On March 11, 2019 the Orange County Transportation Authority and the Commission opened a new customer walk-in center for the 91 Express Lanes at the Commission's toll operation offices in Corona. This walk-in center was designed with space and features to accommodate customer needs for both the 91 Express Lanes as well as the Commission's future 15 Express Lanes, which will be known as Riverside Express.

Later this month, the Commission will open the Regional Operations Center, known as the ROC, to provide the Commission's back office, traffic operations, and customer service needs for its new 15 Express Lanes. This opening includes providing walk-in customer service for new Riverside Express customers. The Riverside Express and 91 Express Lanes will jointly operate this center to serve walk-in customers for either facility.

The joint walk-in center will be staffed by customer service representatives from each of the express lane facilities and serve customers for matters related to either express lane facility. The challenge related to a joint walk-in center is determining which customer service representative to initially direct a customer. To resolve this challenge, a customer queuing system has been developed. The customer queuing system will allow a customer to answer basic questions about the reason for the visit and direct him/her to the appropriate representative. Q-nomy's Customer Flow Management software is a central-server solution that will provide the joint customer service center with advanced customer reception, queuing, routing, and interaction management tools to optimize the customer journey.

This agenda item has no fiscal impact.

AGENDA ITEM 9

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	February 25, 2021
TO:	Toll Policy and Operations Committee
FROM:	Jennifer Crosson, Toll Operations Manager
THROUGH:	Michael Blomquist, Toll Program Director
SUBJECT:	Amendment to Agreement with Sherry Matthews, Inc. for Express Lanes Marketing Services

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Approve Agreement No. 18-31-047-02, Amendment No. 2 to Agreement No. 18-31-047-00, with Sherry Matthews, Inc. (Sherry Matthews) to provide an additional four years of express lanes marketing services at no additional cost for a total amount not to exceed \$2.5 million;
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to execute the agreement on behalf of the Commission; and
- 3) Forward to the Commission for final action.

BACKGROUND INFORMATION:

At its March 26, 2018 meeting following a competitive procurement, the Commission approved the express lanes marketing services agreement with Sherry Matthews in the amount of \$2.5 million for an initial contract period of three years. The Commission directed staff to return at the completion of the initial three-year contract period to seek approval of the available contract extension options. The initial three-year contract term ends April 26, 2021. Staff seeks approval to extend the contract for an additional four years, exercising the two available two-year options.

Sherry Matthews was the first firm to support the Commission's express lanes program with marketing services, and the firm has extensive experience supporting toll agencies in the branding and marketing of toll facilities.

The scope of work for Sherry Matthews' express lanes marketing services includes:

- Market Plan and Strategy Development
- Branding and Concept Design
- Branding and Concept Design Production
- Advertising

- Public Relations

Successful operation of the express lanes requires the dissemination of information about how to use the express lanes. The clear presentation of information about transponder requirements, toll pricing, express lanes access, discounts, accounts and customer service channels is important to a positive user experience for motorists and efficient operation for the Commission. To meet the express lanes operational and financial goals, it is important that motorists become aware of the express lanes opening and how to open an account.

DISCUSSION:

Sherry Matthews has effectively supported staff with efforts related to the 91 Express Lanes and the upcoming 15 Express Lanes. Staff has been satisfied with the knowledge and expertise Sherry Matthews has brought to the express lanes program. During the three-year initial term, Sherry Matthews supported the Commission with various efforts. A summary of the work provided by Sherry Matthews is outlined below:

6C Transponder Technology Transition

In 2017, the Commission and Orange County Transportation Authority (OCTA) began efforts to transition the 91 Express Lanes to the new 6C transponder technology as required by state law. A large part of that effort was communicating with customers about this change and the creation of a program to provide customers with the new transponders. Shortly after contract execution Sherry Matthews led the effort to create the materials needed to accomplish this task. Its work began with conducting focus groups to test customer communications and materials. Using the information gained from the focus groups, Sherry Matthews created a video instructing customers how to properly mount their new transponders, graphical instructions for mounting the new transponders, updates to the 91expresslanes.com, email communications, and a new cost-effective self-mailer being used to distribute the new transponders.

Sherry Matthews' prior experience performing these tasks for other toll agencies simplified the development work, produced exceptional results, and generated cost savings. Sherry Matthews' experience working with the United States Postal Service to meet mailing requirements resulted in reduced postage costs. With the use of the materials provided by Sherry Matthews, the 91 Express Lanes has provided more than 50% of the 91 Express Lanes account holders with their new 6C transponders. The progress on this task was suspended for six months while following the state's COVID-19 stay-at-home order but resumed this fall and is on track for completion this spring. The work performed by Sherry Matthews provided customers with clear instructions, resulting in an impressive rate of customers properly installing their new transponders with minimal impact to the customer service center.

Branding

In 2018, Sherry Matthews led staff through the process of developing branding for the Commission's 15 Express Lanes. Through this process the brand "Riverside Express" was created. Sherry Matthews developed a series of logos, colors, fonts, and a style guide for the brand.

15 Express Lanes Website

The toll services provider developed a new website for the Riverside Express customer service operation (www.RiversideExpress.com). Sherry Matthews provided input into the development of the website to ensure the Riverside Express branding was implemented on the website, developing the overall look and feel for the website. It also provided technical input as to the user experience, again bringing its long history of assisting toll agencies with the development of their websites. Additionally, it assisted with the development of much of the informational content such as frequently asked questions.

15 Express Lanes Customer Communications

In preparation for the opening of the 15 Express Lanes, Sherry Matthews created customer communications and numerous other items across different media to help customers understand how to use the new express lanes. Those items included:

- Written transponder mounting instructions;
- Frequently asked questions;
- Creative input for account application, account statements and toll evasion notices;
- Using the 15 Express Lanes video;
- Carpooling on the 15 Express Lanes video;
- Transponder installation video;
- Maps;
- Transponder self-mailer; and
- 91 Express Lanes account holder changes due to 15 Express Lanes information sheet.

Sherry Matthews' knowledge in successfully conveying information to toll customers enabled it to efficiently work with staff to determine important elements of the operation for inclusion in the above materials.

Leveraging the work performed for the 6C transition, Sherry Matthews was able to efficiently create transponder related materials for the 15 Express Lanes. It subcontracted and oversaw the production of the transponder self-mailers to ensure they met the operations functional standards.

Sherry Matthews' extensive experience producing videos allowed it to create both live and animated videos for hosting at www.RiversideExpress.com.

Sherry Matthews' development of the customer communications listed above resulted in the delivery of professional materials that deliver a clear message to customers. Its work in this area resulted in consistency across all customer materials.

15 Express Lanes Opening Advertising

Sherry Matthews began the task for advertising the opening of the 15 Express Lanes by performing market research to determine the account holder penetration in the 15 Express Lanes user areas. Using the information obtained from the market research, it developed an advertising plan for the opening of the 15 Express Lanes with three basic objectives:

- Increase awareness of road opening and transponder requirements;
- Increase visitation to RiversideExpress.com for information about operating policies, how to navigate the road, and how to open accounts; and
- Increase number of new Riverside Express accounts being opened.

Sherry Matthews created and produced all advertising materials (in English and Spanish) for distribution through the following channels:

- Broadcast Radio (15-second spots)
- Pandora/SoundCloud Ads
- Digital
 - Google Paid Search Ads
 - Google Responsive Display Ads
 - Banner Ads
 - YouTube Discovery Ads
 - Facebook/Instagram Stories & Marketplace Ads

Budget Summary

The Commission authorized the three-year agreement for Sherry Matthews for \$2.5 million. The actual expenditures during the initial three-year period approximate \$1 million, leaving a remaining agreement balance of approximately \$1.5 million. Sherry Matthews has delivered all tasks within the assigned budget. The remaining \$1.5 million budget is planned for the following:

- \$500,000 for the 15/91 Express Lanes connector which is now scheduled to open in 2023 to include the following:
 - Updated customer communication materials (videos, maps, website updates)
 - Opening advertising
- \$750,000 for 15 Express Lanes from 2021 through 2025 to include the following:
 - Production of transponder kits

- Update customer communication materials (videos, maps, website updates)
- Customer survey
- Market analysis and advertising
- \$250,000 for 91 Express Lanes
 - Production of transponder kits
 - Update customer communication (videos, maps, website updates)

Sherry Matthew's experience in the creation of customer materials and advertising campaigns has been of great value to the express lanes program. Sherry Matthews has provided services which allowed the following:

- Development of effective communication for the 6C transponder technology transition;
- Creation of a Commission express lanes brand;
- Development of effective communication for the new 15 Express Lanes program;
- Production of transponder self-mailer;
- A market plan based on market research; and
- Development and placement of advertising materials including digital and radio advertisements.

Staff recommends that the agreement be extended an additional four years by exercising both two-year options, allowing Sherry Matthews to continue supporting the express lanes with further development of customer materials and advertising. Continued use of Sherry Matthews will provide an efficient means to update customer materials, reprint the transponder mailing kits, extend advertising for the 15 Express Lanes, and develop materials and advertising needed for the future 15/91 Express Lanes connector. No additional funding is being requested to extend the agreement term. Staff will continue to prudently manage the existing funds on the contract to meet the expected express lane marketing needs over the next four years.

RECOMMENDATION:

Staff recommends approval of Amendment No. 2 to amend the marketing services agreement with Sherry Matthews to extend the term of the agreement for an additional four years. Additionally, staff recommends the Commission authorize the Chair or Executive Director to execute the amendment on behalf of the Commission.

FISCAL IMPACT:

While the extension of the agreement with Sherry Matthews is at no additional cost, the remaining authorized balance of \$1.5 million will be expended through March 2025.

Financial Information					
In Fiscal Year Budget:	Yes N/A	Year:	FY 2020/21 FY 2021/22+	Amount:	\$ 300,000 \$1,200,000
Source of Funds:	91 Express Lanes Toll Revenues, 15 Express Lanes Toll Revenues, and I-15 Express Lanes Project sales tax bond proceeds			Budget Adjustment:	No N/A
GL/Project Accounting No.:	009199 73705 00000 0000 591 31 73704 001599 73705 00000 0000 515 31 73704 003027 73705 00000 0000 262 31 73704				
Fiscal Procedures Approved:	<i>Theresa Iervino</i>			Date:	02/12/2020

Attachment: Draft Amendment No.2 with Sherry Matthews

Agreement No. 18-31-047-02

**AMENDMENT NO. 2
TO
RIVERSIDE COUNTY TRANSPORTATION COMMISSION
AGREEMENT FOR
EXPRESS LANES MARKETING SERVICES WITH
SHERRY MATTHEWS, INC., DBA SHERRY MATTHEWS ADVOCACY MARKETING**

1. PARTIES AND DATE

This Amendment No. 2 to the Agreement for express lanes marketing services is made and entered into this ____ day of _____, 2021, by and between the RIVERSIDE COUNTY TRANSPORTATION COMMISSION ("Commission") and SHERRY MATTHEWS, INC., a Texas corporation, DBA SHERRY MATTHEWS ADVOCACY MARKETING ("Consultant").

2. RECITALS

- 2.1 The Commission and the Consultant entered into an agreement, dated April 26, 2018, for the purpose of providing express lanes marketing services ("Master Agreement").
- 2.2 The Commission and the Consultant entered into Amendment No. 1 to the Master Agreement, dated May 14, 2018, in order to include the Scope of Services for Notice to Proceed (NTP) 2, the Schedule of Services for NTP 2, and additional compensation for NTP 2 Services.
- 2.3 The Commission and the Consultant now desire to amend the Master Agreement in order to extend the term for the continued performance of the Services, as that term is defined in the Master Agreement, as subsequently amended.

3. TERMS

- 3.1 The term of the Master Agreement is hereby extended through April 30, 2025, unless terminated earlier as provided in the Master Agreement.
- 3.2 Except as amended herein, all provisions of the Master Agreement, including without limitation the indemnity and insurance provisions, shall remain in full force and effect and shall govern the actions of the parties under this Amendment No. 2.

- 3.3 This Amendment No. 2 shall be governed by the laws of the State of California. Venue shall be in Riverside County.
- 3.4 A manually signed copy of this Amendment No. 2 which is transmitted by facsimile, email or other means of electronic transmission shall be deemed to have the same legal effect as delivery of an original executed copy of this Amendment No. 2 for all purposes. This Amendment No. 2 may be signed using an electronic signature.
- 3.5 This Amendment No. 2 may be signed in counterparts, each of which shall constitute an original.

[Signatures on following page]

**SIGNATURE PAGE
TO
AGREEMENT NO. 18-31-047-02**

IN WITNESS WHEREOF, the parties hereto have executed this agreement as of the date first herein above written.

**RIVERSIDE COUNTY
TRANSPORTATION COMMISSION**

**CONSULTANT
SHERRY MATTHEWS, INC.
DBA SHERRY MATTHEWS
ADVOCACY MARKETING**

By: _____
Anne Mayer
Executive Director

By: _____
Signature

Name

Title

Approved as to Form:

Attest:

By _____
Best Best & Krieger LLP
General Counsel

By: _____
Its: _____

* A corporation requires the signatures of two corporate officers.

One signature shall be that of the chairman of board, the president or any vice president and the second signature (on the attest line) shall be that of the secretary, any assistant secretary, the chief financial officer or any assistant treasurer of such corporation.

If the above persons are not the intended signators, evidence of signature authority shall be provided to RCTC.