



MEETING AGENDA

Toll Policy and Operations Committee

Time: 11:00 a.m.

Date: August 27, 2020

Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the Governing Board meeting will only be conducted via video conferencing and by telephone.

COMMITTEE MEMBERS

Brian Berkson, **Chair** / Chris Barajas, City of Jurupa Valley
Lloyd White, **Vice Chair** / Julio Martinez, City of Beaumont
Larry Smith / Linda Molina, City of Calimesa
Clint Lorimore / Todd Rigby, City of Eastvale

Dana Reed / Kimberly Muzik, City of Indian Wells
Michael M. Vargas / Rita Rogers, City of Perris
Ben J. Benoit / Joseph Morabito, City of Wildomar

STAFF

Anne Mayer, Executive Director
Michael Blomquist, Toll Program Director

AREAS OF RESPONSIBILITY

Policies involving the Commission's Toll Facilities
Setting Tolls or Rates
Considering Contracts with Vendors Working on the Toll Program
Statewide and Federal Legislative Issues Regarding Tolling
Outreach and Marketing of the Toll Facilities
Interactions with Neighboring Jurisdictions Regarding Toll Matters
User-Based Funding Programs and Future Opportunities for Toll Facility Development in Riverside County

**RIVERSIDE COUNTY TRANSPORTATION COMMISSION
TOLL POLICY AND OPERATIONS COMMITTEE**

www.rctc.org

AGENDA*

**Actions may be taken on any item listed on the agenda*

11:00 a.m.

Thursday, August 27, 2020

Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the Toll Policy and Operations Committee meeting will only be conducted via video conferencing and by telephone. Please follow the instructions below to join the meeting remotely.

INSTRUCTIONS FOR ELECTRONIC PARTICIPATION

Join Zoom Meeting

<https://us02web.zoom.us/j/84743091785>

Meeting ID: 847 4309 1785

One tap mobile

+16699006833,,84743091785# US

Meeting ID: 847 4309 1785

For members of the public wishing to submit comment in connection with the Toll Policy and Operations Committee Meeting please email written comments to the Clerk of the Board at lmobley@rctc.org prior to August 26, 2020 at 5:00 p.m. and your comments will be made part of the official record of the proceedings. Members of the public may also make public comments through their telephone or Zoom connection when recognized by the Chair.

In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, www.rctc.org.

In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.

- 1. CALL TO ORDER**
- 2. ROLL CALL**

3. **PUBLIC COMMENTS** – *Under the Brown Act, the Board should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Board members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.*
4. **ADDITIONS/REVISIONS** *(The Committee may add an item to the Agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)*
5. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Commissioner(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

5A APPROVAL OF MINUTES – MAY 28, 2020

Page 1

5B. 91 EXPRESS LANES MONTHLY STATUS REPORTS

Page 5

Overview

This item is for the Committee to receive and file the 91 Express Lanes Monthly Reports for three months from April to June 2020.

6. TOLL OPERATIONS YEAR IN REVIEW AND COVID-19 IMPACTS UPDATE

Page 69

Overview

This item is for the Committee to receive and file a presentation providing a review of results from the latest fiscal year of toll operations and an update to the impacts that the COVID-19 pandemic has had on toll operations.

7. DEPARTMENT OF CALIFORNIA HIGHWAY PATROL AGREEMENT FOR EXPRESS LANES TOLL ENFORCEMENT

Page 70

Overview

This item is for the Committee to:

- 1) Approve Agreement No. 21-31-005-00 with the Department of California Highway Patrol (CHP) for toll enforcement on the express lanes for a five-year term in the amount of \$3,611,479;
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to execute the agreement on behalf of the Commission; and
- 3) Forward to the Commission for final action.

8. RCTC 91 EXPRESS LANES CHANGEABLE MESSAGE SIGNS MAINTENANCE AGREEMENT

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Overview

This item is for the Committee to:

- 1) Award Agreement No. 21-31-004-00 to Daktronics, Inc. (Daktronics) for the maintenance and repair of the changeable message signs (CMS) for the 91 Express Lanes for a five-year term, in the amount of \$148,775, plus a contingency amount of \$14,878, for a total amount not to exceed \$163,653;
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to finalize and execute the agreement on behalf of the Commission;
- 3) Authorize the Executive Director or designee to approve the use of the contingency amount as may be required for the agreement; and
- 4) Forward to the Commission for final action.

9. RIVERSIDE EXPRESS AAA REWARDS AND DISCOUNTS PROGRAM

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Overview

This item is for the Committee to receive and file a presentation on the Riverside Express AAA Rewards and Discounts program.

10. ELECTION OF OFFICERS

Page 95

Overview

This item is for the Toll Policy and Operations Committee to conduct an election of officers for 2021 – Chair and Vice Chair.

11. ITEM(S) PULLED FROM CONSENT CALENDAR AGENDA

12. COMMISSIONERS / STAFF REPORT

Overview

This item provides the opportunity for the Commissioners and staff to report on attended and upcoming meeting/conferences and issues related to Commission activities.

13. ADJOURNMENT

The next Toll Policy and Operations Committee meeting is scheduled to be held at **11:00 a.m., Thursday, February 25, 2021**, March Field, Third Floor, County Administrative Center, 4080 Lemon Street, Riverside.

AGENDA ITEM 5A

MINUTES

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

TOLL POLICY AND OPERATIONS COMMITTEE

Thursday, May 28, 2020

MINUTES

1) CALL TO ORDER

The meeting of the Toll Policy and Operations Committee was called to order by Chair Brian Berkson at 11:01 a.m., via Zoom Meeting ID 815 6228 4262, Pursuant to Governor Newsom's Executive Order N-29-20.

2. ROLL CALL

Members/Alternates Present

Ben J. Benoit
Brian Berkson
Dana Reed
Larry Smith
Michael M. Vargas
Lloyd White*

Members Absent

*Arrived after meeting was called to order

3. PUBLIC COMMENTS

There were no requests to speak from the public.

4. ADDITIONS/REVISIONS

There were no additions or revisions.

5. CONSENT CALENDAR

M/S/C (Benoit/Reed) to approve the Consent Calendar.

5A. APPROVAL OF MINUTES – FEBRUARY 27, 2020

5B. 91 EXPRESS LANES MONTHLY STATUS REPORTS

Overview

This item is for the Committee to:

- 1) Receive and file the 91 Express Lanes Monthly Reports for three months from January to March 2020; and
- 2) Forward to the Commission for final action.

6. COVID-19 IMPACTS TO THE 91 EXPRESS LANES

Michael Blomquist, Toll Program Director, provided a presentation on COVID-19 Impacts to the 91 Express Lanes which highlighted impacts to the Anaheim Administrative Office, impacts to the Corona Customer Service Center, the temporary discontinuation of certain fees, declines in traffic, reduced toll rates, and planning for the rebound.

At this time, Commissioner White joined the meeting.

Commissioner Reed asked when the rates would be returned to pre-COVID levels. Mr. Blomquist stated the rates are currently evaluated every three weeks to determine any further rate changes.

Chair Berkson asked about a Cofiroute employee who had been diagnosed with COVID-19, and Mr. Blomquist confirmed it had been longer than 14 days since the diagnosis and there had been no additional cases. Chair Berkson asked about cleaning protocols and Mr. Blomquist stated the frequency of cleanings has been doubled.

M/S/C to:

- 1) **Receive and file a presentation that provides a summary of COVID-19 impacts to the Commission's 91 Express Lanes; and**
- 2) **Forward to the Commission for final action.**

7. 15 EXPRESS LANES TOLL PROJECT STATUS

Reinland Jones, Toll Technology Manager, provided an overview of the 15 Express Lanes Toll Project Status which included three elements to delivery: In-Lane Toll System, Regional Operations Center (ROC) and the Back-Office System.

Chair Berkson asked about the staffing levels at the ROC and how social-distancing was being

addressed. Mr. Blomquist stated actual staffing levels and hiring will not occur for months so depending upon the timing of COVID-19 this will have to be addressed closer to the center opening. Anne Mayer, Executive Director, stated it is possible if adjustments are needed to increase space and if so, staff will return to the Commission for a budget adjustment. Chair Berkson stated it is a good conversation to have prior to the installation of any furniture so as not to have to re-do anything and spend additional funds.

M/S/C to receive and file the 15 Express Lanes Toll Project status presentation.

8. 15 EXPRESS LANES TOLL SCHEDULE ADOPTION

Jennifer Crosson, Toll Operations Manager, presented an overview of the 15 Express Lanes Toll Schedule. She stated the Commission adopted the 15 Express Lanes Toll Policies in June 2016 and amended the Resolution in 2019. The toll policy adopted dynamic pricing as the method of pricing for the 15 Express Lanes, which establishes toll rates in real time based on actual travel conditions. Staff is seeking approval of a toll schedule, which provides the principles and parameters for dynamic pricing, the minimum toll rate schedule, the method for displaying the toll rates, and the handling of abnormal traffic conditions and the suspension of tolling. The elements together comprise the elements of a toll schedule according to the streets and highways and government code.

Chair Berkson noted the max toll rates seem high which he understands are part of an algorithm but hopes staff looks into this prior to the June 10 Commission meeting. Ms. Mayer noted pre-COVID rates on the 91 were nearing those same max numbers which is for an eight-mile segment and the 15 segment is significantly longer. Chair Berkson asked if there was a grand opening date and Mr. Blomquist stated December 14th is the current scheduled opening date.

M/S/C (Reed/Benoit) to:

- 1) Approve Resolution No. 20-008, “Resolution of the Riverside County Transportation Commission Adopting the 15 Express Lanes Toll Schedule” and**
- 2) Forward to the Commission to conduct a public hearing at its June 10, 2020 meeting and take final action.**

9. ITEM(S) PULLED FROM CONSENT CALENDAR AGENDA

There were no items pulled from the Consent Calendar.

10. COMMISSIONERS / STAFF REPORT

Commissioner Reed asked how the transition was going from the transponders to the 6C sticker transponders. Mr. Blomquist stated the transition started in February and was well on its way until COVID-19 hit. Staff evaluated essential services and a hold was placed on the 6C transponder proactive rollout. Ms. Crosson stated any new customers or existing customers doing maintenance on their accounts are provided 6C transponders. She noted about 22 percent of customers are now utilizing the 6C transponders.

11. ADJOURNMENT

There being no further business for consideration by the Toll Policy and Operations Committee, the meeting was adjourned at 11:53 a.m.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Lisa", with a long horizontal flourish extending to the right.

Lisa Mobley
Clerk of the Board

AGENDA ITEM 5B

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	August 27, 2020
TO:	Toll Policy and Operations Committee
FROM:	Anthony Parada, Senior Management Analyst Jennifer Crosson, Toll Operations Manager
THROUGH:	Michael Blomquist, Toll Program Director
SUBJECT:	91 Express Lanes Monthly Status Reports

STAFF RECOMMENDATION:

This item is for the Committee to receive and file the 91 Express Lanes Monthly Reports for three months from April to June 2020.

BACKGROUND INFORMATION:

The monthly 91 Express Lanes reports for the final quarter of 2020, April through June 2020 are attached. The monthly reports provide information about 91 Express Lanes performance and activity. The monthly reports include information for both segments of the 91 Express Lanes in Orange and Riverside Counties.

Attachments:

- 1) 91 Express Lanes Status Report for April 2020
- 2) 91 Express Lanes Status Report for May 2020
- 3) 91 Express Lanes Status Report for June 2020



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
April 2020

As of April 30, 2020

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for April 2020 was 433,252. This represents a daily average of 14,442 vehicles. This is a 71.7% decrease in total traffic volume from the same period last year, which totaled 1,529,138. Potential toll revenue for April was \$1,539,527, which represents a decrease of 65.7% from the prior year's total of \$4,487,650. Carpool percentage for April was 21.45% as compared to the previous year's rate of 26.59%. The decreases were attributed to the novel coronavirus pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of April 2020.

Current Month-to-Date (MTD) as of April 30, 2020

Trips	Apr-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	Apr-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	340,333	1,152,036	(811,703)	(70.5%)	1,122,505	(69.7%)
3+ Lanes	92,919	353,222	(260,303)	(73.7%)	406,633	(77.1%)
Total Gross Trips	433,252	1,505,258	(1,072,006)	(71.2%)	1,529,138	(71.7%)
Revenue						
Full Toll Lanes	\$1,513,358	\$4,831,401	(\$3,318,043)	(68.7%)	\$4,406,472	(65.7%)
3+ Lanes	\$26,168	\$88,117	(\$61,949)	(70.3%)	\$81,179	(67.8%)
Total Gross Revenue	\$1,539,527	\$4,919,518	(\$3,379,992)	(68.7%)	\$4,487,650	(65.7%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.45	\$4.19	\$0.26	6.2%	\$3.93	13.2%
Average 3+ Lanes	\$0.28	\$0.25	\$0.03	12.0%	\$0.20	40.0%
Average Gross Revenue	\$3.55	\$3.27	\$0.28	8.6%	\$2.93	21.2%

The 2020 fiscal year-to-date traffic volume decreased by 9.3% and potential toll revenue decreased by 6.2%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.07.

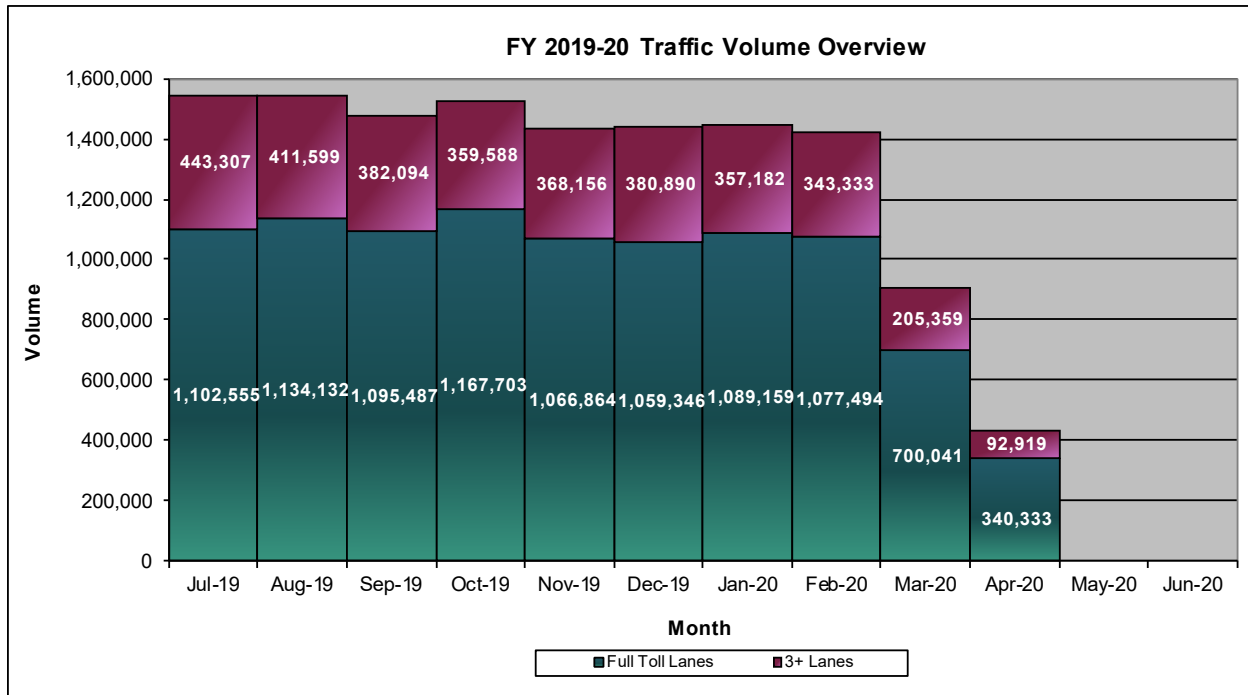
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2019 through April 2020.

FY 2019-20 Year to Date as of April 30, 2020

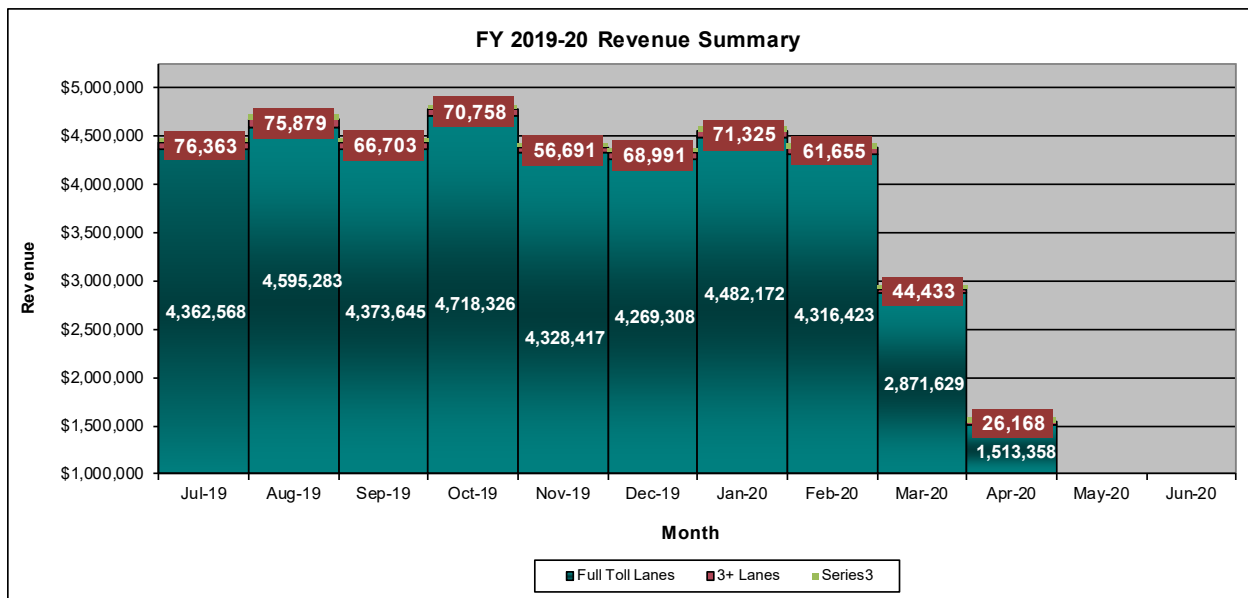
	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	9,833,114	10,994,496	(1,161,382)	(10.6%)	10,699,454	(8.1%)
3+ Lanes	3,344,427	3,306,909	37,518	1.1%	3,831,755	(12.7%)
Total Gross Trips	13,177,541	14,301,405	(1,123,864)	(7.9%)	14,531,209	(9.3%)
Revenue						
Full Toll Lanes	\$39,831,128	\$46,053,963	(\$6,222,835)	(13.5%)	\$42,370,608	(6.0%)
3+ Lanes	\$618,966	\$839,823	(\$220,857)	(26.3%)	\$759,092	(18.5%)
Total Gross Revenue	\$40,450,094	\$46,893,786	(\$6,443,693)	(13.7%)	\$43,129,699	(6.2%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.05	\$4.19	(\$0.14)	(3.3%)	\$3.96	2.3%
Average 3+ Lanes	\$0.19	\$0.25	(\$0.06)	(24.0%)	\$0.20	(5.0%)
Average Gross Revenue	\$3.07	\$3.28	(\$0.21)	(6.4%)	\$2.97	3.4%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

None of the peak traffic hour in the eastbound direction reached or exceeded 90% or more of defined capacity during the month of April 2020. As demonstrated on the next chart, westbound peak hour traffic volumes top out at 52% of defined capacity.

PM Time	Monday 03/30/20				Tuesday 03/31/20				Wednesday 04/01/20				Thursday 04/02/20				Friday 04/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500									\$5.15	189	1,187	35%	\$7.45	228	1,205	36%	\$7.85	234	1,439	42%
1500 - 1600									\$7.75	297	1,614	47%	\$6.75	304	1,934	57%	\$8.65	290	1,453	43%
1600 - 1700									\$7.50	183	1,295	38%	\$7.80	174	1,126	33%	\$8.45	151	1,174	35%
1700 - 1800									\$6.40	157	897	26%	\$7.70	123	803	24%	\$7.05	139	826	24%
1800 - 1900									\$3.95	101	445	13%	\$4.85	112	438	13%	\$6.55	133	527	16%
1900 - 2000									\$3.85	82	247	7%	\$5.60	89	251	7%	\$6.05	83	259	8%

PM Time	Monday 04/06/20				Tuesday 04/07/20				Wednesday 04/08/20				Thursday 04/09/20				Friday 04/10/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	158	793	23%	\$5.15	158	1,048	31%	\$5.15	158	957	28%	\$7.45	158	822	24%	\$7.85	158	919	27%
1500 - 1600	\$5.50	155	1,082	32%	\$5.75	186	1,066	31%	\$7.75	200	1,113	33%	\$6.75	186	1,285	38%	\$8.65	165	816	24%
1600 - 1700	\$5.35	96	873	26%	\$5.50	135	953	28%	\$7.50	111	845	25%	\$7.80	124	861	25%	\$8.45	100	647	19%
1700 - 1800	\$5.30	91	553	16%	\$5.40	101	634	19%	\$6.40	166	1,442	42%	\$7.70	124	766	23%	\$7.05	120	524	15%
1800 - 1900	\$5.50	71	322	9%	\$3.95	81	347	10%	\$3.95	129	756	22%	\$4.85	102	391	12%	\$6.55	104	350	10%
1900 - 2000	\$3.85	49	156	5%	\$3.85	57	258	8%	\$3.85	79	332	10%	\$5.60	63	193	6%	\$6.05	68	198	6%

PM Time	Monday 04/13/20				Tuesday 04/14/20				Wednesday 04/15/20				Thursday 04/16/20				Friday 04/17/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	171	963	28%	\$5.15	202	1,159	34%	\$5.15	187	1,217	36%	\$7.45	234	1,230	36%	\$7.85	239	1,653	49%
1500 - 1600	\$5.50	189	1,303	38%	\$5.75	231	1,479	44%	\$7.75	272	1,651	49%	\$6.75	265	1,996	59%	\$8.65	303	1,611	47%
1600 - 1700	\$5.35	150	1,083	32%	\$5.50	165	1,270	37%	\$7.50	193	1,439	42%	\$7.80	183	1,266	37%	\$8.45	189	1,342	37%
1700 - 1800	\$5.30	131	643	19%	\$5.40	134	893	26%	\$6.40	139	886	26%	\$7.70	186	954	28%	\$7.05	191	961	28%
1800 - 1900	\$5.50	78	333	10%	\$3.95	86	399	12%	\$3.95	122	463	14%	\$4.85	121	505	15%	\$6.55	132	504	15%
1900 - 2000	\$3.85	53	206	6%	\$3.85	58	227	7%	\$3.85	83	263	8%	\$5.60	78	243	7%	\$6.05	115	308	9%

PM Time	Monday 04/20/20				Tuesday 04/21/20				Wednesday 04/22/20				Thursday 04/23/20				Friday 04/24/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	181	991	29%	\$5.15	222	1,372	40%	\$5.15	231	1,488	44%	\$7.45	260	1,412	42%	\$7.85	332	2,038	60%
1500 - 1600	\$5.50	246	1,618	48%	\$5.75	275	1,708	50%	\$7.75	310	1,839	54%	\$6.75	331	2,338	69%	\$8.65	353	1,902	56%
1600 - 1700	\$5.35	155	1,431	42%	\$5.50	201	1,549	46%	\$7.50	211	1,614	47%	\$7.80	239	1,587	47%	\$8.45	271	1,683	50%
1700 - 1800	\$5.30	158	961	28%	\$5.40	159	1,109	33%	\$6.40	193	1,407	41%	\$7.70	214	1,312	39%	\$7.05	278	1,423	42%
1800 - 1900	\$5.50	99	380	11%	\$3.95	123	512	15%	\$3.95	126	590	17%	\$4.85	156	599	18%	\$6.55	245	867	26%
1900 - 2000	\$3.85	84	242	7%	\$3.85	78	259	8%	\$3.85	78	297	9%	\$5.60	85	309	9%	\$6.05	130	413	12%

PM Time	Monday 04/27/20				Tuesday 04/28/20				Wednesday 04/29/20				Thursday 04/30/20				Friday 05/01/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	212	1,301	38%	\$5.15	226	1,761	52%	\$5.15	262	1,703	50%	\$7.45	286	1,721	51%				
1500 - 1600	\$5.50	271	1,990	59%	\$5.75	340	1,969	58%	\$7.75	352	2,183	64%	\$6.75	379	2,611	77%				
1600 - 1700	\$5.35	215	1,720	51%	\$5.50	225	1,903	56%	\$7.50	260	1,972	58%	\$7.80	260	1,844	54%				
1700 - 1800	\$5.30	184	1,344	40%	\$5.40	226	1,463	43%	\$6.40	237	1,489	44%	\$7.70	263	1,695	50%				
1800 - 1900	\$5.50	129	615	18%	\$3.95	150	681	20%	\$3.95	152	732	22%	\$4.85	205	973	29%				
1900 - 2000	\$3.85	93	310	9%	\$3.85	89	346	10%	\$3.85	89	319	9%	\$5.60	127	434	13%				

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 03/30/20				Tuesday 03/31/20				Wednesday 04/01/20				Thursday 04/02/20				Friday 04/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500									\$3.05	330	841	25%	\$3.05	308	817	24%	\$3.05	227	626	18%
0500 - 0600									\$4.95	394	1,390	41%	\$4.95	401	1,386	41%	\$4.70	328	1,236	36%
0600 - 0700									\$5.15	155	852	25%	\$5.15	143	749	22%	\$4.95	142	742	22%
0700 - 0800									\$5.65	68	577	17%	\$5.65	76	562	17%	\$5.50	67	510	15%
0800 - 0900									\$5.15	51	409	12%	\$5.15	58	412	12%	\$4.95	52	407	12%
0900 - 1000									\$4.10	45	394	12%	\$4.10	46	326	10%	\$4.10	51	367	11%
AM Time	Monday 04/06/20				Tuesday 04/07/20				Wednesday 04/08/20				Thursday 04/09/20				Friday 04/10/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	213	519	15%	\$3.05	269	693	20%	\$3.05	271	734	22%	\$3.05	246	627	18%	\$3.05	173	491	14%
0500 - 0600	\$4.95	109	513	15%	\$4.95	336	1,084	32%	\$4.95	298	1,003	30%	\$4.95	269	899	26%	\$4.70	228	778	23%
0600 - 0700	\$5.15	97	655	19%	\$5.15	101	625	18%	\$5.15	97	665	20%	\$5.15	86	577	17%	\$4.95	100	648	19%
0700 - 0800	\$5.65	80	585	17%	\$5.65	68	513	15%	\$5.65	54	457	13%	\$5.65	71	469	14%	\$5.50	58	437	13%
0800 - 0900	\$5.15	57	546	16%	\$5.15	34	368	11%	\$5.15	27	396	12%	\$5.15	43	366	11%	\$4.95	37	361	10%
0900 - 1000	\$4.10	58	435	13%	\$4.10	31	319	9%	\$4.10	40	313	9%	\$4.10	45	301	9%	\$4.10	41	307	9%
AM Time	Monday 04/13/20				Tuesday 04/14/20				Wednesday 04/15/20				Thursday 04/16/20				Friday 04/17/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	261	727	21%	\$3.05	273	752	22%	\$3.05	290	806	24%	\$3.05	280	743	22%	\$3.05	233	676	20%
0500 - 0600	\$4.95	327	1,215	36%	\$4.95	368	1,379	41%	\$4.95	374	1,336	40%	\$4.95	353	1,367	40%	\$4.70	305	1,221	36%
0600 - 0700	\$5.15	122	707	21%	\$5.15	130	884	26%	\$5.15	131	820	24%	\$5.15	149	947	28%	\$4.95	128	868	26%
0700 - 0800	\$5.65	64	567	17%	\$5.65	76	564	17%	\$5.65	81	587	17%	\$5.65	67	544	16%	\$5.50	69	480	14%
0800 - 0900	\$5.15	53	422	12%	\$5.15	44	405	12%	\$5.15	57	410	12%	\$5.15	47	416	12%	\$4.95	39	386	11%
0900 - 1000	\$4.10	38	337	10%	\$4.10	55	334	10%	\$4.10	45	376	11%	\$4.10	39	354	10%	\$4.10	63	348	10%
AM Time	Monday 04/20/20				Tuesday 04/21/20				Wednesday 04/22/20				Thursday 04/23/20				Friday 04/24/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	272	799	24%	\$3.05	281	790	23%	\$3.05	292	768	23%	\$3.05	286	794	23%	\$3.05	225	659	19%
0500 - 0600	\$4.95	363	1,389	41%	\$4.95	429	1,618	48%	\$4.95	369	1,348	40%	\$4.95	405	1,543	45%	\$4.70	340	1,320	39%
0600 - 0700	\$5.15	141	884	26%	\$5.15	155	1,068	31%	\$5.15	154	1,105	33%	\$5.15	179	1,124	33%	\$4.95	154	953	28%
0700 - 0800	\$5.65	47	424	12%	\$5.65	86	620	18%	\$5.65	81	594	17%	\$5.65	91	687	20%	\$5.50	96	591	17%
0800 - 0900	\$5.15	43	359	11%	\$5.15	46	490	14%	\$5.15	60	444	13%	\$5.15	57	465	14%	\$4.95	63	474	14%
0900 - 1000	\$4.10	47	338	10%	\$4.10	46	378	11%	\$4.10	54	405	12%	\$4.10	57	425	13%	\$4.10	76	424	12%
AM Time	Monday 04/27/20				Tuesday 04/28/20				Wednesday 04/29/20				Thursday 04/30/20				Friday 05/01/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	283	814	24%	\$3.05	304	837	25%	\$3.05	308	849	25%	\$3.05	303	834	25%				
0500 - 0600	\$4.95	392	1,594	47%	\$4.95	435	1,762	52%	\$4.95	410	1,664	49%	\$4.95	405	1,726	51%				
0600 - 0700	\$5.15	178	1,243	37%	\$5.15	204	1,495	44%	\$5.15	214	1,336	39%	\$5.15	189	1,230	36%				
0700 - 0800	\$5.65	129	1,050	31%	\$5.65	133	1,087	32%	\$5.65	101	690	20%	\$5.65	108	728	21%				
0800 - 0900	\$5.15	72	559	16%	\$5.15	72	573	17%	\$5.15	62	555	16%	\$5.15	65	548	16%				
0900 - 1000	\$4.10	63	443	13%	\$4.10	67	518	15%	\$4.10	66	464	14%	\$4.10	74	496	15%				

OCTA OPERATIONAL HIGHLIGHTS

On-road Operations

OCTA Customer Assistance Specialists (CAS) responded to 56 calls during the month of April. Of those calls, 34 were to assist disabled vehicles and 12 calls to remove debris. The CAS provided assistance to 10 accidents in the Express Lanes with 8 of those accidents originated from the SR91 general-purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA will be contracting with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructures at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin Fall 2020 and is expected to be completed in early 2021.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next phase of the project includes the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 4/30/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 37,460,568.37	\$ 44,847,426.00	\$ (7,386,857.63)	(16.5)
Fee revenue	6,202,034.89	4,749,106.00	1,452,928.89	30.6
Total operating revenues	43,662,603.26	49,596,532.00	(5,933,928.74)	(12.0)
Operating expenses:				
Contracted services	5,460,915.49	6,289,200.00	828,284.51	13.2
Administrative fee	2,612,400.00	2,366,570.00	(245,830.00)	(10.4)
Other professional services	1,030,684.05	2,262,222.00	1,231,537.95	54.4
Credit card processing fees	992,059.50	1,143,720.00	151,660.50	13.3
Toll road account servicing	825,348.82	1,987,500.00	1,162,151.18	58.5
Other insurance expense	321,388.11	624,750.00	303,361.89	48.6
Toll road maintenance supply repairs	185,733.88	379,170.00	193,436.12	51.0
Patrol services	921,300.95	816,350.00	(104,950.95)	(12.9)
Building equipment repairs and maint	76,620.82	265,600.00	188,979.18	71.2
6C Transponders	250,518.75	187,500.00	(63,018.75)	(33.6)
Other services	(7,677.50)	27,080.00	34,757.50	128.4
Utilities	41,105.22	61,230.00	20,124.78	32.9
Office expense	4,336.24	146,746.00	142,409.76	97.0
Bad debt expense	144,659.36	-	(144,659.36)	N/A
Miscellaneous ⁽²⁾	49,776.34	123,300.00	73,523.66	59.6
Leases	339,666.81	383,180.00	43,513.19	11.4
Total operating expenses	13,248,836.84	17,064,118.00	3,815,281.16	22.4
Depreciation and amortization ⁽³⁾	2,937,205.88	-	(2,937,205.88)	N/A
Operating income (loss)	27,476,560.54	32,532,414.00	(5,055,853.46)	(15.5)
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	692,219.09	1,359,375.00	(667,155.91)	(49.1)
Interest income	5,098,926.85	3,163,410.00	1,935,516.85	61.2
Interest expense	(3,839,187.23)	(3,926,720.00)	87,532.77	2.2
Other	38,929.17	-	38,929.17	N/A
Total nonoperating revenues (expenses)	1,990,887.88	596,065.00	1,394,822.88	(234.0)
Transfers in	-	-	-	N/A
Transfers out ⁽⁴⁾	(14,631,626.79)	(40,000.00)	(14,591,626.79)	(36,479.1)
Net income (loss)	\$ 14,835,821.63	\$ 33,088,479.00	\$ (18,252,657.37)	(55.2)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴For M2 Project I and Project J expense reimbursements.

Capital Asset Activity

During the ten months ending April 30, 2020, capital asset activities included \$195,292 for the ETTM system project, \$297,339 for the new back-office/account management system, \$5,920 for computer equipment and \$325,411 for transponder purchases.



OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for April 2020 was 366,178. This represents a daily average of 12,206 vehicles. This is a 72.8% decrease in total traffic volume from the same period last year, which totaled 1,345,641. Potential toll revenue for the month was \$1,165,063, which represents a decrease of 78.3% from the prior year's total of \$5,365,382. Carpool percentage for April was 19.97% as compared to the previous year's rate of 25.05%. The decreases were attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of April 2020.

Current Month-to-Date (MTD) as of April 30, 2020

	APR-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	APR-19 MTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	293,046	1,032,200	(739,154)	(71.6%)	1,008,624	(70.9%)
3+ Lanes	73,132	340,400	(267,268)	(78.5%)	337,017	(78.3%)
Total Gross Trips	366,178	1,372,600	(1,006,422)	(73.3%)	1,345,641	(72.8%)
Revenue						
Full Toll Lanes	\$1,151,484	\$4,228,714	(\$3,077,230)	(72.8%)	\$5,321,358	(78.4%)
3+ Lanes	\$13,579	\$0	\$13,579		\$44,024	(69.2%)
Total Gross Revenue	\$1,165,063	\$4,228,714	(\$3,063,652)	(72.4%)	\$5,365,382	(78.3%)
Average Revenue per Trip						
Average Full Toll Lanes	\$3.93	\$4.10	(\$0.17)	(4.1%)	\$5.28	(25.6%)
Average 3+ Lanes	\$0.19	\$0.00	\$0.19		\$0.13	46.2%
Average Gross Revenue	\$3.18	\$3.08	\$0.10	3.2%	\$3.99	(20.3%)

The 2020 fiscal year-to-date (YTD) traffic volume is 8.2% lower when compared with the same period last year. The 2020 fiscal year-to-date revenue is 4.9% higher than for the same period last year. Year-to-date average revenue per-trip is \$4.28.

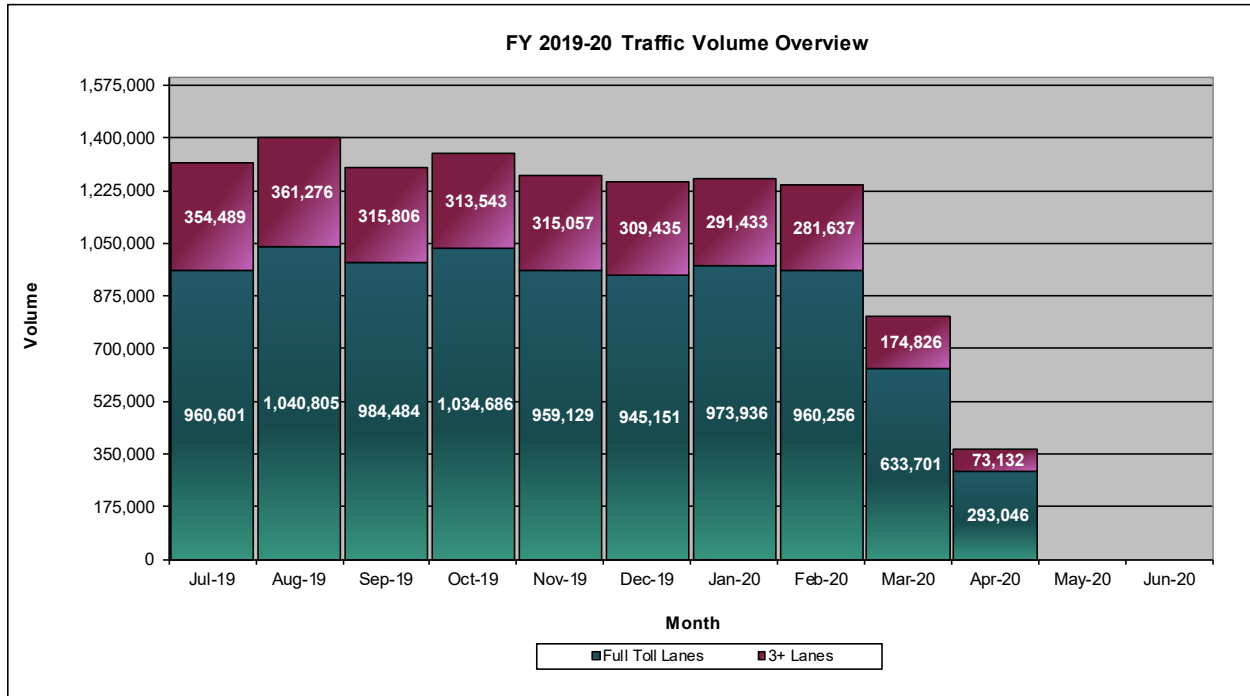
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2019 through April 2020.

FY 2019-20 Year to Date as of April 30, 2020

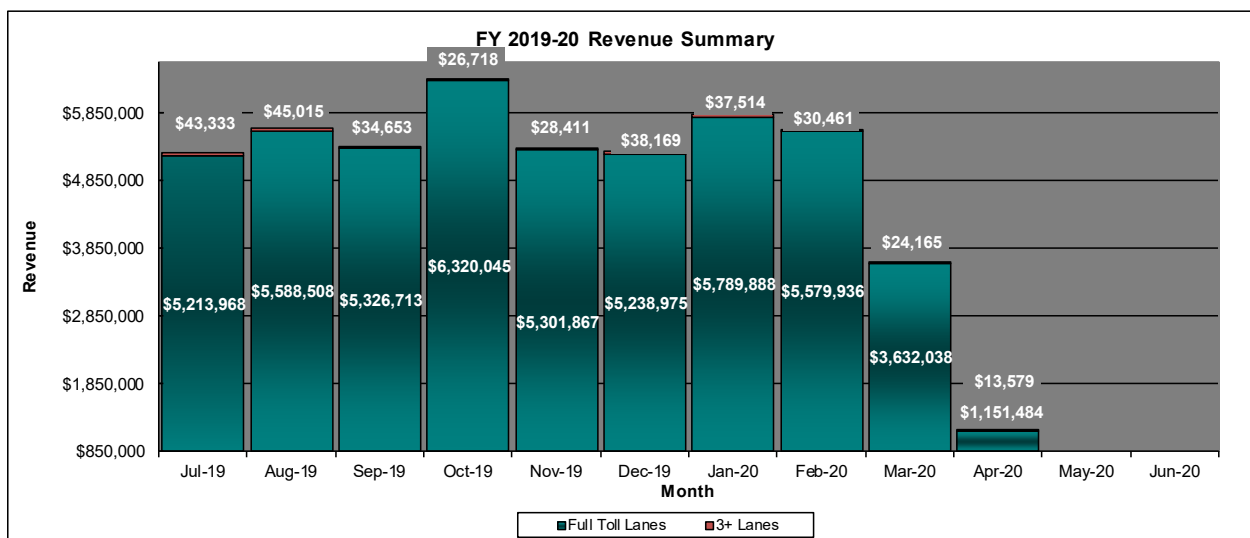
	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	8,829,951	9,852,229	(1,022,278)	(10.4%)	9,528,512	(7.3%)
3+ Lanes	2,729,447	3,199,429	(469,982)	(14.7%)	3,059,212	(10.8%)
Total Gross Trips	11,559,398	13,051,657	(1,492,259)	(11.4%)	12,587,724	(8.2%)
Revenue						
Full Toll Lanes	\$49,143,424	\$39,181,571	\$9,961,852	25.4%	\$46,762,915	5.1%
3+ Lanes	\$322,018	\$0	\$322,018		\$373,563	(13.8%)
Total Gross Revenue	\$49,465,441	\$39,181,571	\$10,283,870	26.2%	\$47,136,479	4.9%
Average Revenue per Trip						
Average Full Toll Lanes	\$5.57	\$3.98	\$1.59	39.9%	\$4.91	13.4%
Average 3+ Lanes	\$0.12	\$0.00	\$0.12		\$0.12	0.0%
Average Gross Revenue	\$4.28	\$3.00	\$1.28	42.7%	\$3.74	14.4%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

RCTC evaluates traffic volumes for peak period hours and either increases or decreases tolls according to the toll rate policy.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to Mc Kinley																									
PM Time	Monday 03/30/20					Tuesday 03/31/20					Wednesday 04/01/20					Thursday 04/02/20					Friday 04/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500											\$5.30	104	435	539	B	\$5.30	130	460	590	B	\$6.95	156	610	766	B
1500 - 1600											\$5.30	182	618	780	B	\$5.30	174	710	884	C	\$6.95	170	561	731	B
1600 - 1700											\$5.30	88	481	569	B	\$5.30	75	449	524	B	\$6.95	93	518	611	B
1700 - 1800											\$5.30	78	253	331	A	\$5.30	57	267	324	A	\$6.95	73	310	383	A
1800 - 1900											\$5.30	45	140	185	A	\$5.30	61	138	199	A	\$5.30	75	171	246	A
1900 - 2000											\$5.30	42	66	108	A	\$5.30	38	74	112	A	\$5.30	38	91	129	A

PM Time	Monday 04/06/20					Tuesday 04/07/20					Wednesday 04/08/20					Thursday 04/09/20					Friday 04/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	77	304	381	A	\$5.30	79	361	440	B	\$5.30	65	324	389	A	\$5.30	79	325	404	B	\$6.95	60	254	314	A
1500 - 1600	\$5.30	83	409	492	B	\$5.30	77	361	438	B	\$5.30	97	397	484	B	\$5.30	94	406	500	B	\$6.95	54	212	266	A
1600 - 1700	\$5.30	46	289	335	A	\$5.30	60	308	368	A	\$5.30	52	276	328	A	\$5.30	57	304	361	A	\$6.95	39	162	201	A
1700 - 1800	\$5.30	44	143	187	A	\$5.30	41	213	254	A	\$5.30	54	233	287	A	\$5.30	59	231	290	A	\$6.95	58	142	200	A
1800 - 1900	\$5.30	34	103	137	A	\$5.30	38	109	147	A	\$5.30	45	133	178	A	\$5.30	56	145	201	A	\$5.30	35	122	157	A
1900 - 2000	\$2.25	22	47	69	A	\$4.20	19	71	90	A	\$5.30	31	71	102	A	\$5.30	25	62	87	A	\$5.30	32	55	87	A

PM Time	Monday 04/13/20					Tuesday 04/14/20					Wednesday 04/15/20					Thursday 04/16/20					Friday 04/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	83	359	442	B	\$5.30	108	473	581	B	\$5.30	104	479	583	B	\$5.30	132	524	656	B	\$6.95	156	683	839	C
1500 - 1600	\$5.30	107	467	574	B	\$5.30	134	513	647	B	\$5.30	153	618	771	B	\$5.30	127	749	876	C	\$6.95	168	627	795	B
1600 - 1700	\$5.30	72	386	458	B	\$5.30	67	435	502	B	\$5.30	101	509	610	B	\$5.30	102	503	605	B	\$6.95	111	497	608	B
1700 - 1800	\$5.30	66	178	244	A	\$5.30	55	288	343	A	\$5.30	59	281	340	A	\$5.30	90	330	420	B	\$6.95	95	366	451	B
1800 - 1900	\$5.30	40	119	159	A	\$5.30	48	129	177	A	\$5.30	49	143	192	A	\$5.30	47	177	224	A	\$5.30	61	152	213	A
1900 - 2000	\$2.25	21	73	94	A	\$4.20	30	79	109	A	\$5.30	27	73	100	A	\$5.30	39	84	123	A	\$5.30	46	92	138	A

PM Time	Monday 04/20/20					Tuesday 04/21/20					Wednesday 04/22/20					Thursday 04/23/20					Friday 04/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	89	375	464	B	\$5.30	119	466	585	B	\$5.30	123	568	691	B	\$5.30	148	526	674	B	\$6.95	179	825	1,004	D
1500 - 1600	\$5.30	114	611	725	B	\$5.30	149	609	758	B	\$5.30	172	651	823	C	\$5.30	178	839	1,017	D	\$6.95	182	723	905	C
1600 - 1700	\$5.30	75	517	592	B	\$5.30	94	519	613	B	\$5.30	104	637	741	B	\$5.30	120	655	775	B	\$6.95	162	641	803	C
1700 - 1800	\$5.30	84	307	391	A	\$5.30	64	361	415	B	\$5.30	93	527	620	B	\$5.30	118	439	557	B	\$6.95	144	489	633	B
1800 - 1900	\$5.30	43	128	171	A	\$5.30	60	151	211	A	\$5.30	68	205	273	A	\$5.30	77	192	269	A	\$5.30	106	242	348	A
1900 - 2000	\$2.25	31	71	102	A	\$4.20	37	71	108	A	\$5.30	29	97	126	A	\$5.30	40	100	140	A	\$5.30	62	146	208	A

PM Time	Monday 04/27/20					Tuesday 04/28/20					Wednesday 04/29/20					Thursday 04/30/20					Friday 05/01/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	113	450	563	B	\$5.30	133	584	717	B	\$5.30	136	580	716	B	\$5.30	150	591	741	B					
1500 - 1600	\$5.30	141	711	852	C	\$5.30	190	740	980	C	\$5.30	191	762	963	C	\$5.30	211	941	1,152	D					
1600 - 1700	\$5.30	122	599	721	B	\$5.30	126	621	747	B	\$5.30	133	660	793	B	\$5.30	130	726	856	C					
1700 - 1800	\$5.30	93	461	554	B	\$5.30	97	444	541	B	\$5.30	110	449	559	B	\$5.30	129	582	711	B					
1800 - 1900	\$5.30	64	203	267	A	\$5.30	68	200	268	A	\$5.30	75	230	305	A	\$5.30	90	298	388	A					
1900 - 2000	\$2.25	37	102	139	A	\$2.25	41	105	146	A	\$2.25	41	97	138	A	\$2.25	52	159	211	A					

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 03/30/20					Tuesday 03/31/20					Wednesday 04/01/20					Thursday 04/02/20					Friday 04/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500											\$2.95	45	308	353	A	\$2.95	58	303	361	A	\$2.95	61	360	421	B
1500 - 1600											\$2.95	71	420	491	B	\$2.95	72	508	580	B	\$2.95	51	400	451	B
1600 - 1700											\$2.95	47	346	393	A	\$2.95	47	311	358	A	\$2.95	36	310	346	A
1700 - 1800											\$2.95	40	236	276	A	\$2.95	29	205	234	A	\$2.95	38	227	265	A
1800 - 1900											\$2.95	22	121	143	A	\$2.95	27	103	130	A	\$2.95	30	122	152	A
1900 - 2000											\$2.95	15	45	60	A	\$2.95	22	45	67	A	\$2.95	15	56	71	A

PM Time	Monday 04/06/20					Tuesday 04/07/20					Wednesday 04/08/20					Thursday 04/09/20					Friday 04/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	48	234	282	A	\$2.95	40	309	349	A	\$2.95	31	259	290	A	\$2.95	45	243	288	A	\$2.95	54	313	367	A
1500 - 1600	\$2.95	38	303	341	A	\$2.95	54	314	368	A	\$2.95	40	311	351	A	\$2.95	47	355	402	B	\$2.95	55	328	383	A
1600 - 1700	\$2.95	33	242	275	A	\$2.95	43	253	296	A	\$2.95	39	224	253	A	\$2.95	34	235	269	A	\$2.95	37	216	253	A
1700 - 1800	\$2.95	18	148	166	A	\$2.95	29	188	217	A	\$2.95	33	205	238	A	\$2.95	31	208	239	A	\$2.95	32	150	182	A
1800 - 1900	\$2.95	19	86	105	A	\$2.95	21	94	115	A	\$2.95	17	126	143	A	\$2.95	25	113	138	A	\$2.95	28	89	97	A
1900 - 2000	\$2.95	11	37	48	A	\$2.95	15	45	60	A	\$2.95	10	63	73	A	\$2.95	16	40	56	A	\$2.95	17	62	79	A

PM Time	Monday 04/13/20					Tuesday 04/14/20					Wednesday 04/15/20					Thursday 04/16/20					Friday 04/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	49	274	323	A	\$2.95	64	344	408	B	\$2.95	48	322	370	A	\$2.95	54	334	388	A	\$2.95	70	421	491	B
1500 - 1600	\$2.95	44	354	398	A	\$2.95	46	420	466	B	\$2.95	81	416	497	B	\$2.95	63	515	578	B	\$2.95	61	415	476	B
1600 - 1700	\$2.95	47	299	346	A	\$2.95	46	328	374	A	\$2.95	44	417	461	B	\$2.95	50	338	388	A	\$2.95	52	340	392	A
1700 - 1800	\$2.95	19	165	184	A	\$2.95	40	253	293	A	\$2.95	32	262	294	A	\$2.95	51	241	292	A	\$2.95	50	266	316	A
1800 - 1900	\$2.95	24	76	100	A	\$2.95	25	103	128	A	\$2.95	27	119	146	A	\$2.95	27	120	147	A	\$2.95	33	112	145	A
1900 - 2000	\$2.95	13	50	63	A	\$2.95	12	52	64	A	\$2.95	26	51	77	A	\$2.95	11	66	77	A	\$2.95	29	66	94	A

PM Time	Monday 04/20/20					Tuesday 04/21/20					Wednesday 04/22/20					Thursday 04/23/20					Friday 04/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	51	261	312	A	\$2.95	69	370	439	B	\$2.95	70	403	473	B	\$2.95	80	354	434	B	\$2.95	92	519	611	B
1500 - 1600	\$2.95	52	482	534	B	\$2.95	69	469	538	B	\$2.95	64	485	549	B	\$2.95	81	589	650	B	\$2.95	84	498	582	B
1600 - 1700	\$2.95	48	389	437	B	\$2.95	51	412	463	B	\$2.95	54	440	494	B	\$2.95	63	409	472	B	\$2.95	64	390	454	B
1700 - 1800	\$2.95	36	244	280	A	\$2.95	33	306	339	A	\$2.95	42	396	438	B	\$2.95	39	318	357	A	\$2.95	80	332	412	B
1800 - 1900	\$2.95	27	98	125	A	\$2.95	28	107	135	A	\$2.95	24	168	192	A	\$2.95	25	140	165	A	\$2.95	46	174	220	A
1900 - 2000	\$2.95	23	59	82	A	\$2.95	18	62	80	A	\$2.95	13	73	86	A	\$2.95	16	83	99	A	\$2.95	28	93	121	A

PM Time	Monday 04/27/20					Tuesday 04/28/20					Wednesday 04/29/20					Thursday 04/30/20					Friday 05/01/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	64	326	390	A	\$2.95	48	450	498	B	\$2.95	66	460	526	B	\$2.95	75	432	507	B					
1500 - 1600	\$2.95	71	503	574	B	\$2.95	71	511	582	B	\$2.95	81	574	655	B	\$2.95	75	639	714	B					
1600 - 1700	\$2.95	48	466	514	B	\$2.95	49	478	527	B	\$2.95	74	512	586	B	\$2.95	66	487	553	B					
1700 - 1800	\$2.95	45	344	389	A	\$2.95	54	363	417	B	\$2.95	61	313	374	A	\$2.95	50	417	467	B					
1800 - 1900	\$2.95	27	147	174	A	\$2.95	44	172	216	A	\$2.95	27	160	187	A	\$2.95	41	211	252	A					
1900 - 2000	\$2.95	29	55	84	A	\$2.95	25	71	97	A	\$2.95	12	75	87	A	\$2.95	41	108	149	A					

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line																									
	Monday03/30/20					Tuesday03/31/20					Wednesday04/01/20					Thursday04/02/20					Friday04/03/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500											\$6.95	142	219	361	A	\$6.95	130	211	341	A	\$4.20	105	172	277	A
0500 - 0600											\$6.95	193	579	772	B	\$6.95	180	568	768	B	\$4.20	169	515	684	B
0600 - 0700											\$6.95	106	397	503	B	\$6.95	90	376	466	B	\$4.20	94	376	470	B
0700 - 0800											\$6.95	39	289	328	A	\$6.95	48	283	331	A	\$4.20	42	282	294	A
0800 - 0900											\$6.95	30	187	217	A	\$6.95	29	196	225	A	\$4.20	37	197	234	A
0900 - 1000											\$6.95	33	160	193	A	\$6.95	19	140	159	A	\$4.20	21	165	186	A
	Monday04/06/20					Tuesday04/07/20					Wednesday04/08/20					Thursday04/09/20					Friday04/10/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	103	197	300	A	\$6.95	110	181	291	A	\$6.95	110	195	305	A	\$6.95	83	160	243	A	\$4.20	60	143	203	A
0500 - 0600	\$6.95	111	412	523	B	\$6.95	189	421	580	B	\$6.95	123	355	478	B	\$6.95	105	341	446	B	\$4.20	92	275	367	A
0600 - 0700	\$6.95	57	278	335	A	\$6.95	50	257	307	A	\$6.95	64	292	366	A	\$6.95	52	260	312	A	\$4.20	48	260	308	A
0700 - 0800	\$6.95	43	292	335	A	\$6.95	39	235	274	A	\$6.95	35	225	260	A	\$6.95	36	221	257	A	\$4.20	31	219	250	A
0800 - 0900	\$6.95	28	220	248	A	\$6.95	13	173	186	A	\$6.95	18	176	194	A	\$6.95	30	158	188	A	\$4.20	22	182	204	A
0900 - 1000	\$6.95	27	162	189	A	\$6.95	19	153	172	A	\$6.95	19	134	153	A	\$6.95	22	126	148	A	\$4.20	30	152	182	A
	Monday04/13/20					Tuesday04/14/20					Wednesday04/15/20					Thursday04/16/20					Friday04/17/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	95	217	312	A	\$6.95	95	227	322	A	\$6.95	110	245	355	A	\$6.95	105	211	315	A	\$4.20	89	190	279	A
0500 - 0600	\$6.95	154	515	689	B	\$6.95	184	590	774	B	\$6.95	163	524	687	B	\$6.95	151	584	735	B	\$4.20	123	478	601	B
0600 - 0700	\$6.95	68	329	397	A	\$6.95	64	323	387	A	\$6.95	89	404	493	B	\$6.95	86	364	440	B	\$4.20	75	434	509	B
0700 - 0800	\$6.95	47	282	309	A	\$6.95	48	253	301	A	\$6.95	40	273	313	A	\$6.95	43	256	299	A	\$4.20	41	230	271	A
0800 - 0900	\$6.95	33	187	220	A	\$6.95	26	190	216	A	\$6.95	35	175	210	A	\$6.95	33	175	208	A	\$4.20	27	182	209	A
0900 - 1000	\$6.95	22	145	167	A	\$6.95	32	136	168	A	\$6.95	23	151	174	A	\$6.95	21	143	164	A	\$4.20	43	149	192	A
	Monday04/20/20					Tuesday04/21/20					Wednesday04/22/20					Thursday04/23/20					Friday04/24/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	117	237	354	A	\$6.95	109	220	329	A	\$6.95	120	238	368	A	\$6.95	106	237	343	A	\$4.20	95	182	277	A
0500 - 0600	\$6.95	185	538	743	B	\$6.95	225	637	862	C	\$6.95	186	583	769	B	\$6.95	194	610	804	C	\$4.20	172	548	720	B
0600 - 0700	\$6.95	80	347	427	B	\$6.95	75	326	401	B	\$6.95	97	431	528	B	\$6.95	101	441	542	B	\$4.20	99	436	535	B
0700 - 0800	\$6.95	34	280	314	A	\$6.95	48	286	334	A	\$6.95	51	274	325	A	\$6.95	47	297	344	A	\$4.20	62	266	328	A
0800 - 0900	\$6.95	30	202	232	A	\$6.95	27	216	243	A	\$6.95	38	192	230	A	\$6.95	34	201	236	A	\$4.20	45	227	272	A
0900 - 1000	\$6.95	29	160	189	A	\$6.95	30	152	182	A	\$6.95	26	173	199	A	\$6.95	39	205	244	A	\$4.20	45	154	199	A
	Monday04/27/20					Tuesday04/28/20					Wednesday04/29/20					Thursday04/30/20					Friday05/01/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	115	252	367	A	\$6.95	107	223	330	A	\$6.95	120	264	384	A	\$6.95	117	236	353	A					
0500 - 0600	\$6.95	202	688	870	C	\$6.95	255	836	1,091	D	\$6.95	185	726	911	C	\$6.95	198	783	981	C					
0600 - 0700	\$6.95	90	461	551	B	\$6.95	103	571	674	B	\$6.95	136	659	795	B	\$6.95	136	575	711	B					
0700 - 0800	\$6.95	42	342	384	A	\$6.95	67	491	558	B	\$6.95	66	389	455	B	\$6.95	62	364	416	B					
0800 - 0900	\$6.95	39	261	300	A	\$6.95	48	224	272	A	\$6.95	39	240	279	A	\$6.95	37	244	281	A					
0900 - 1000	\$6.95	39	182	221	A	\$6.95	32	231	263	A	\$6.95	37	180	217	A	\$6.95	45	201	246	A					

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 03/30/20					Tuesday 03/31/20					Wednesday 04/01/20					Thursday 04/02/20					Friday 04/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500											\$5.30	84	226	310	A	\$5.30	81	230	311	A	\$2.95	50	196	245	A
0500 - 0600											\$5.30	122	434	536	B	\$5.30	114	463	577	B	\$2.95	84	425	510	B
0600 - 0700											\$5.30	65	380	445	B	\$5.30	59	338	397	A	\$2.95	49	329	378	A
0700 - 0800											\$5.30	22	261	283	A	\$5.30	21	238	259	A	\$2.95	24	247	271	A
0800 - 0900											\$5.30	14	197	211	A	\$5.30	20	189	209	A	\$2.95	16	196	212	A
0900 - 1000											\$5.30	18	195	213	A	\$5.30	21	144	165	A	\$2.95	25	164	189	A

AM Time	Monday 04/06/20					Tuesday 04/07/20					Wednesday 04/08/20					Thursday 04/09/20					Friday 04/10/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	78	208	286	A	\$5.30	68	173	241	A	\$5.30	78	178	256	A	\$5.30	55	176	232	A	\$2.95	38	138	176	A
0500 - 0600	\$5.30	92	349	441	B	\$5.30	95	374	469	B	\$5.30	95	347	442	B	\$5.30	77	303	380	A	\$2.95	78	234	312	A
0600 - 0700	\$5.30	40	309	349	A	\$5.30	41	305	346	A	\$5.30	37	332	389	A	\$5.30	28	269	297	A	\$2.95	48	332	380	A
0700 - 0800	\$5.30	22	212	234	A	\$5.30	30	236	266	A	\$5.30	20	233	253	A	\$5.30	27	214	241	A	\$2.95	21	188	209	A
0800 - 0900	\$5.30	11	205	216	A	\$5.30	14	170	184	A	\$5.30	15	196	211	A	\$5.30	11	170	181	A	\$2.95	13	168	181	A
0900 - 1000	\$5.30	17	137	154	A	\$5.30	10	127	137	A	\$5.30	20	116	136	A	\$5.30	12	134	146	A	\$2.95	15	135	150	A

AM Time	Monday 04/13/20					Tuesday 04/14/20					Wednesday 04/15/20					Thursday 04/16/20					Friday 04/17/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	81	192	273	A	\$5.30	74	220	294	A	\$5.30	77	210	287	A	\$5.30	68	216	284	A	\$2.95	50	204	254	A
0500 - 0600	\$5.30	96	403	499	B	\$5.30	97	426	523	B	\$5.30	110	485	595	B	\$5.30	106	448	554	B	\$2.95	81	403	484	B
0600 - 0700	\$5.30	41	350	391	A	\$5.30	44	422	466	B	\$5.30	55	390	445	B	\$5.30	50	388	438	B	\$2.95	42	391	433	B
0700 - 0800	\$5.30	34	244	268	A	\$5.30	28	239	267	A	\$5.30	27	240	267	A	\$5.30	20	240	260	A	\$2.95	20	231	251	A
0800 - 0900	\$5.30	14	213	227	A	\$5.30	14	202	216	A	\$5.30	17	210	227	A	\$5.30	13	196	209	A	\$2.95	10	192	202	A
0900 - 1000	\$5.30	15	142	157	A	\$5.30	16	144	160	A	\$5.30	17	160	177	A	\$5.30	15	162	177	A	\$2.95	19	153	172	A

AM Time	Monday 04/20/20					Tuesday 04/21/20					Wednesday 04/22/20					Thursday 04/23/20					Friday 04/24/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	67	230	297	A	\$5.30	79	234	313	A	\$5.30	67	192	259	A	\$5.30	68	226	294	A	\$2.95	50	196	246	A
0500 - 0600	\$5.30	109	472	581	B	\$5.30	100	493	593	B	\$5.30	103	497	600	B	\$5.30	99	499	598	B	\$2.95	85	465	550	B
0600 - 0700	\$5.30	53	436	488	B	\$5.30	54	429	483	B	\$5.30	46	494	540	B	\$5.30	53	429	482	B	\$2.95	53	409	462	B
0700 - 0800	\$5.30	23	233	256	A	\$5.30	25	259	284	A	\$5.30	25	283	308	A	\$5.30	27	311	338	A	\$2.95	27	237	264	A
0800 - 0900	\$5.30	25	219	245	A	\$5.30	8	220	228	A	\$5.30	12	208	220	A	\$5.30	20	210	230	A	\$2.95	19	189	208	A
0900 - 1000	\$5.30	18	157	175	A	\$5.30	20	177	197	A	\$5.30	22	140	162	A	\$5.30	18	183	201	A	\$2.95	29	158	187	A

AM Time	Monday 04/27/20					Tuesday 04/28/20					Wednesday 04/29/20					Thursday 04/30/20					Friday 05/01/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	63	216	279	A	\$5.30	75	245	320	A	\$5.30	71	230	301	A	\$5.30	68	247	315	A					
0500 - 0600	\$5.30	102	520	622	B	\$5.30	116	521	637	B	\$5.30	110	571	681	B	\$5.30	109	569	678	B					
0600 - 0700	\$5.30	60	474	534	B	\$5.30	87	603	690	B	\$5.30	71	599	670	B	\$5.30	73	548	621	B					
0700 - 0800	\$5.30	28	313	341	A	\$5.30	28	400	428	B	\$5.30	36	335	371	A	\$5.30	34	341	375	A					
0800 - 0900	\$5.30	22	234	256	A	\$5.30	23	233	256	A	\$5.30	25	271	296	A	\$5.30	23	249	272	A					
0900 - 1000	\$5.30	22	194	216	A	\$5.30	28	231	259	A	\$5.30	28	187	215	A	\$5.30	21	223	244	A					

RCTC OPERATIONAL HIGHLIGHTS

On-road Operations

RCTC Freeway Service Patrol (FSP) responded to 47 calls during the month of April. Of those calls, 26 were to assist disabled vehicles, 8 calls to remove debris and 13 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 4/30/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 45,682,218.76	\$ 51,600,666.67	\$ (5,918,447.91)	(11.5)
Fee Revenue	6,384,585.27	4,400,250.00	1,984,335.27	45.1
Total operating revenues	52,066,804.03	56,000,916.67	(3,934,112.64)	(7.0)
Operating expenses:				
Salaries and Benefits	626,236.86	1,127,833.33	501,596.47	44.5
Legal Services	193,581.93	291,666.67	98,084.74	33.6
Advisory Services	139,313.02	62,500.00	(76,813.02)	(122.9)
Audit and Accounting Fees	46,000.00	39,166.67	(6,833.33)	(17.4)
Service Fees	2,706.21	21,666.67	18,960.46	87.5
Other Professional Services	422,554.36	2,066,250.00	1,643,695.64	79.5
Lease Expense	189,599.43	213,750.00	24,150.57	11.3
Operations	2,262,485.53	3,023,750.00	761,264.47	25.2
Utilities	30,592.55	52,083.33	21,490.78	41.3
Supplies and Materials	123.62	4,166.67	4,043.05	97.0
Membership and Subscription Fees	26,455.00	20,833.33	(5,621.67)	(27.0)
Office Equipment & Furniture (Non-Capital)	1,097.51	4,166.67	3,069.16	73.7
Maintenance/Repairs	122,699.05	291,500.00	168,800.95	57.9
Training Seminars and Conferences	1,125.00	3,750.00	2,625.00	70.0
Transportation Expenses	2,724.33	6,250.00	3,525.67	56.4
Lodging	2,455.52	5,833.33	3,377.81	57.9
Meals	1,088.56	833.33	(255.23)	(30.6)
Other Staff Expenses	524.65	833.33	308.68	37.0
Advertising	6,776.63	158,333.33	151,556.70	95.7
Program Management	87,928.76	-	(87,928.76)	N/A
Program Operations	6,158,093.80	9,716,833.33	3,558,739.53	36.6
Litigation Settlement	-	8,333.33	8,333.33	100.0
Furniture & Equipment	340,518.76	625,000.00	284,481.24	45.5
Improvements	16,032.27	13,416.67	(2,615.60)	(19.5)
Depreciation	8,087,958.02 ²	-	(8,087,958.02)	N/A
Bad Debt Expense	12.67	-	(12.67)	N/A
Total operating expenses	18,768,684.04	17,758,750.00	(1,009,934.04)	(5.7)
Operating income (loss)	33,298,119.99	38,242,166.67	(4,944,046.68)	(12.9)
Nonoperating revenues (expenses):				
Interest Revenue	3,149,948.78	1,115,833.33	2,034,115.45	(182.3)
Other Miscellaneous Revenue	(852.65)	-	(852.65)	N/A
Interest Expense	(21,579,500.14) ³	(5,933,250.00)	(15,646,250.14)	263.7
Total nonoperating revenues (expenses)	(22,533,399.88)	(4,817,416.67)	(17,715,983.21)	(367.7)
Transfers In	-	-	-	N/A
Transfers Out	(1,873,675.16)	(2,549,583.33)	675,908.17	(26.5)
Net income (loss)	\$ 8,891,044.95	\$ 30,875,166.67	\$ (21,984,121.72)	(71.2)

¹ Unaudited

² Depreciation is not a budgeted expense

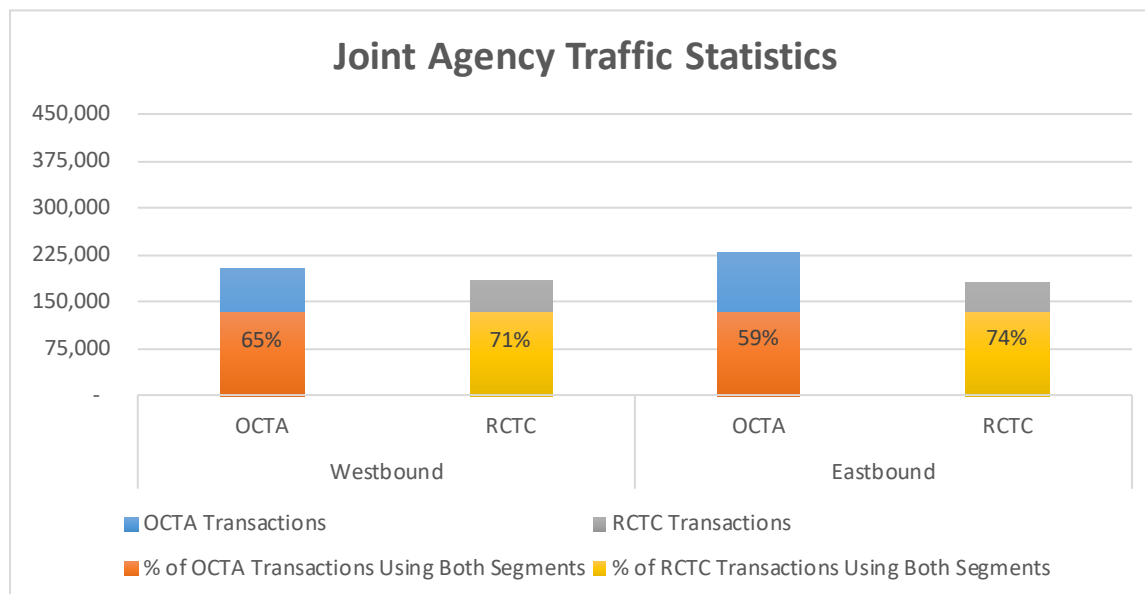
³ Amount includes accrued compounded interest for the 91 Project Transportation Infrastructure Finance and Innovation Act (TIFIA) loan and accreted interest on the 2013 Toll Revenue Bonds Series B (capital appreciation). \$10.8 million of the \$14.3 million interest cost will not be paid in the current year and therefore not included in the FY 2019/20 budget

JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS MONTH ENDING April 30, 2020

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	204,782	132,262	65%	\$ 573,303
RCTC	185,012	132,262	71%	\$ 612,010
I-15	79,837	57,307	72%	\$ 251,126
McKinley	105,175	74,955	71%	\$ 360,884
Eastbound				
OCTA	228,470	134,651	59%	\$ 966,223
RCTC	181,166	134,651	74%	\$ 553,053
I-15	69,779	54,680	78%	\$ 160,899
McKinley	111,387	79,971	72%	\$ 392,154

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Apr-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	0:19
Abandon Rate	Monthly	No more than 4.0%	0.2%
Customer Satisfaction	Monthly	At least 75 outbound calls	77
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.6
CUSA Violation Collection Rate	Quarterly	70% or more	101%
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	0.6
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:09
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Co-firoute USA; CAS = OCTA Customer Assistance Specialists

*Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

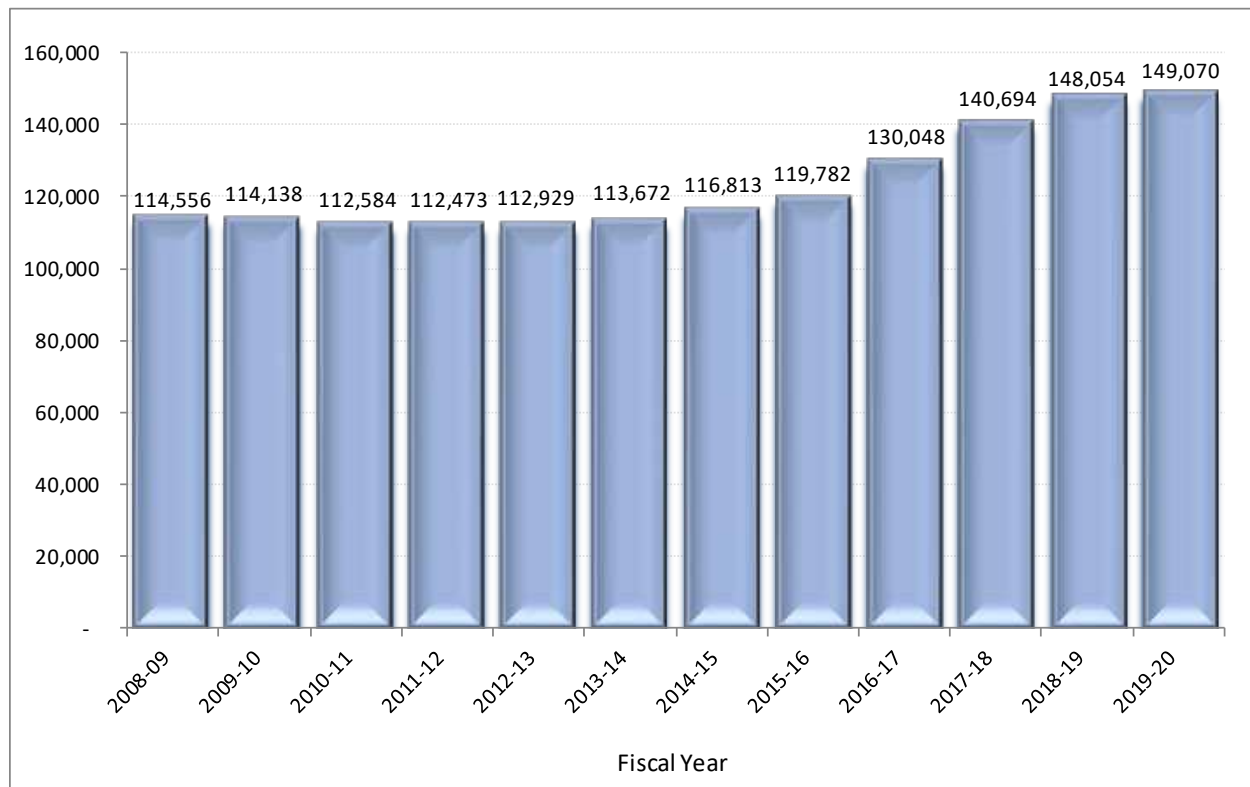
JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	April-20		March-20		FY 2019-20	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	275	97.9%	927	91.2%	1,104	53.1%
Additional Tags to Existing Accounts	5	1.8%	36	3.5%	574	27.6%
Replacement Transponders	1	0.4%	54	5.3%	402	19.3%
Total Issued	281		1,017		2,080	
Returned						
Account Closures	98	2.7%	164	3.0%	395	19.6%
Accounts Downsizing	11	0.3%	244	4.4%	161	8.0%
Defective Transponders	3,545	97.0%	5,121	92.6%	1,462	72.4%
Total Returned	3,654		5,529		2,019	

At the end of April 2020, the 91 Express Lanes had 149,070 active customer accounts and 302,666 transponders classified as Assigned.

Number of Accounts by Fiscal Year

As of April 30, 2020



Incoming Email Activity

During April, the Anaheim Processing Center received 1,934 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
May 2020

As of May 31, 2020

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for May 2020 was 766,588. This represents a daily average of 24,729 vehicles. This is a 50.1% decrease in total traffic volume from the same period last year, which totaled 1,537,043. Potential toll revenue for May was \$2,594,469, which represents a decrease of 43.3% from the prior year's total of \$4,572,297. Carpool percentage for May was 23.76% as compared to the previous year's rate of 27.17%. The decreases were attributed to the novel coronavirus pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of May 2020.

Current Month-to-Date (MTD) as of May 31, 2020

Trips	May-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	May-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	584,419	1,159,049	(574,630)	(49.6%)	1,119,465	(47.8%)
3+ Lanes	182,169	351,937	(169,768)	(48.2%)	417,578	(56.4%)
Total Gross Trips	766,588	1,510,986	(744,398)	(49.3%)	1,537,043	(50.1%)
Revenue						
Full Toll Lanes	\$2,550,977	\$4,839,309	(\$2,288,332)	(47.3%)	\$4,485,490	(43.1%)
3+ Lanes	\$43,492	\$88,262	(\$44,770)	(50.7%)	\$86,806	(49.9%)
Total Gross Revenue	\$2,594,469	\$4,927,571	(\$2,333,102)	(47.3%)	\$4,572,297	(43.3%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.36	\$4.18	\$0.18	4.3%	\$4.01	8.7%
Average 3+ Lanes	\$0.24	\$0.25	(\$0.01)	(4.0%)	\$0.21	14.3%
Average Gross Revenue	\$3.38	\$3.26	\$0.12	3.7%	\$2.97	13.8%

The 2020 fiscal year-to-date traffic volume decreased by 13.2% and potential toll revenue decreased by 9.8%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.09.

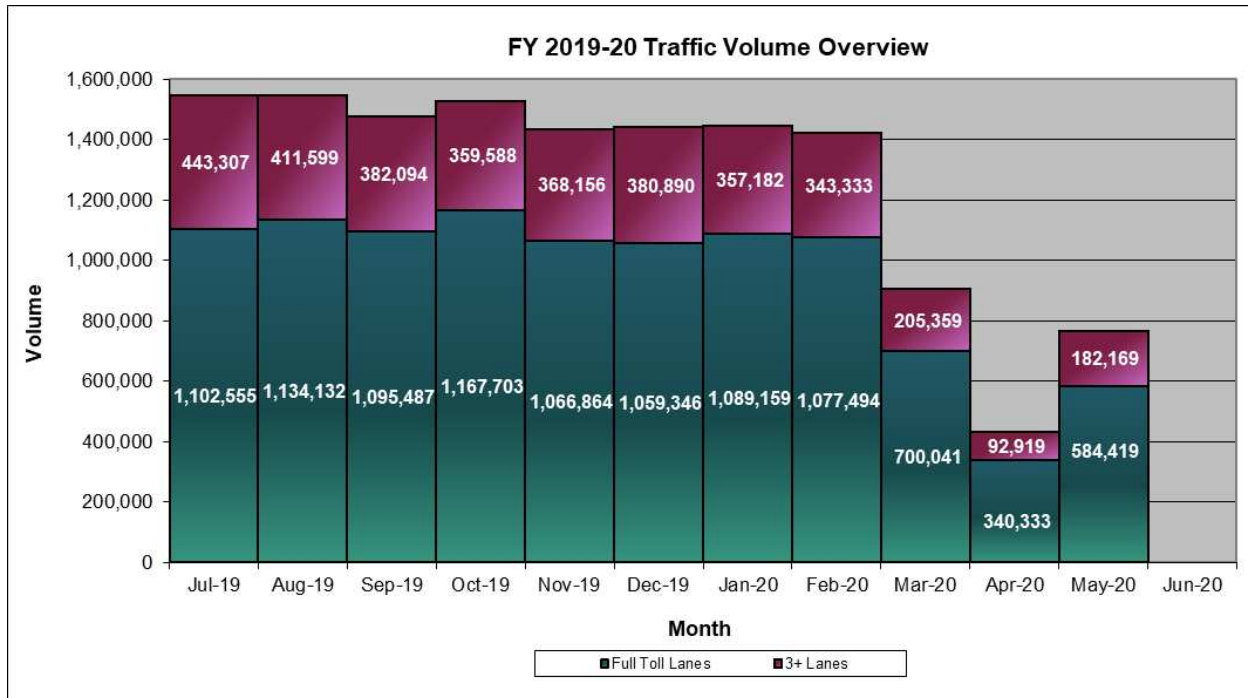
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2019 through May 2020.

FY 2019-20 Year-to-Date (YTD) as of May 31, 2020

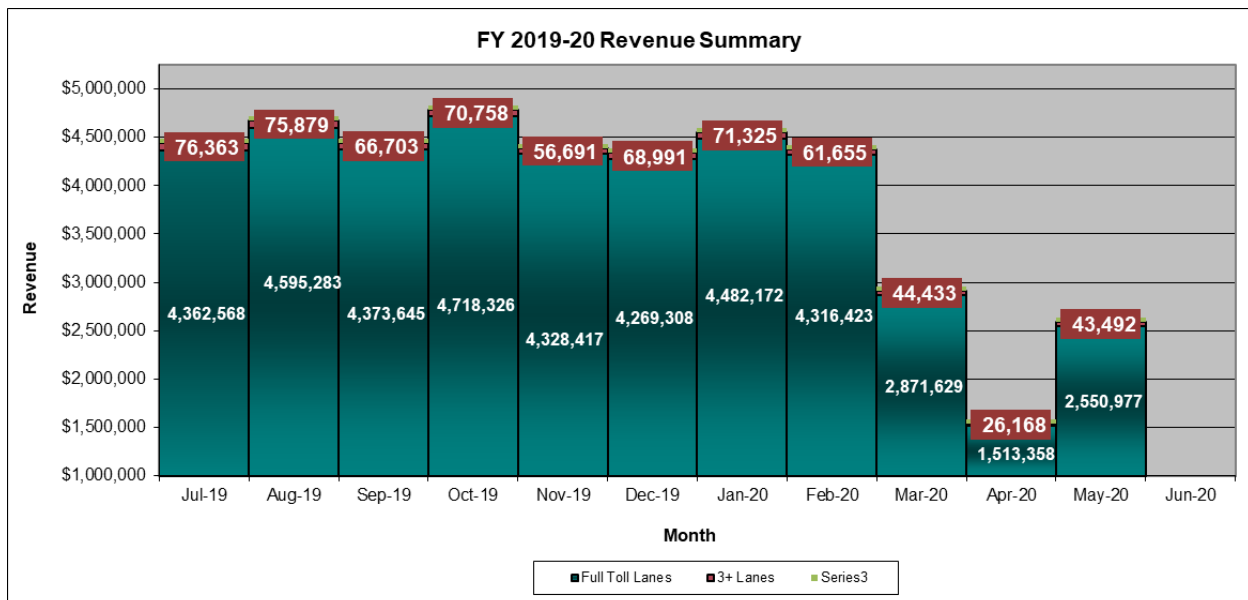
Trips	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	10,417,533	12,153,545	(1,736,012)	(14.3%)	11,818,919	(11.9%)
3+ Lanes	3,526,596	3,658,847	(132,251)	(3.6%)	4,249,333	(17.0%)
Total Gross Trips	13,944,129	15,812,392	(1,868,263)	(11.8%)	16,068,252	(13.2%)
Revenue						
Full Toll Lanes	\$42,382,105	\$50,893,272	(\$8,511,168)	(16.7%)	\$46,856,098	(9.5%)
3+ Lanes	\$662,458	\$928,085	(\$265,627)	(28.6%)	\$845,898	(21.7%)
Total Gross Revenue	\$43,044,563	\$51,821,357	(\$8,776,795)	(16.9%)	\$47,701,996	(9.8%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.07	\$4.19	(\$0.12)	(2.9%)	\$3.96	2.8%
Average 3+ Lanes	\$0.19	\$0.25	(\$0.06)	(24.0%)	\$0.20	(5.0%)
Average Gross Revenue	\$3.09	\$3.28	(\$0.19)	(5.8%)	\$2.97	4.0%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak traffic hour in the eastbound direction reached or exceeded 90% or more of defined capacity 2 times during the month of May 2020. As demonstrated on the next chart, westbound peak hour traffic volumes top out at 65% of defined capacity.

PM Time	Monday 04/27/20				Tuesday 04/28/20				Wednesday 04/29/20				Thursday 04/30/20				Friday 05/01/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500																	\$7.85	374	2,247	66%
1500 - 1600																	\$8.65	399	2,124	62%
1600 - 1700																	\$8.45	270	1,917	56%
1700 - 1800																	\$7.05	292	1,654	49%
1800 - 1900																	\$6.55	257	997	29%
1900 - 2000																	\$6.05	143	509	15%

PM Time	Monday 05/04/20				Tuesday 05/05/20				Wednesday 05/06/20				Thursday 05/07/20				Friday 05/08/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	238	1,575	46%	\$5.15	286	1,845	54%	\$5.15	271	1,898	56%	\$7.45	225	1,588	47%	\$7.85	392	2,542	75%
1500 - 1600	\$5.50	304	2,138	63%	\$5.75	361	2,094	62%	\$7.75	366	2,173	64%	\$6.75	325	2,201	65%	\$8.65	436	2,172	64%
1600 - 1700	\$5.35	213	1,964	58%	\$5.50	272	2,161	64%	\$7.50	244	2,013	59%	\$7.80	248	1,610	47%	\$8.45	303	2,262	67%
1700 - 1800	\$5.30	242	1,529	45%	\$5.40	223	1,684	50%	\$6.40	245	1,633	48%	\$7.70	350	2,379	70%	\$7.05	350	1,925	57%
1800 - 1900	\$5.50	150	649	19%	\$3.95	142	719	21%	\$3.95	176	805	24%	\$4.85	182	866	25%	\$6.55	282	1,202	35%
1900 - 2000	\$3.85	90	339	10%	\$3.85	83	335	10%	\$3.85	105	370	11%	\$5.60	125	436	13%	\$6.05	179	605	18%

PM Time	Monday 05/11/20				Tuesday 05/12/20				Wednesday 05/13/20				Thursday 05/14/20				Friday 05/15/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	234	1,684	50%	\$5.15	284	2,092	62%	\$5.15	251	1,932	57%	\$7.45	310	2,025	60%	\$7.85	439	2,751	81%
1500 - 1600	\$5.50	369	2,443	72%	\$5.75	358	2,235	66%	\$7.75	381	2,414	71%	\$6.75	429	2,872	84%	\$8.65	454	2,365	70%
1600 - 1700	\$5.35	251	2,128	63%	\$5.50	277	2,159	64%	\$7.50	263	2,169	64%	\$7.80	302	2,138	63%	\$8.45	331	2,266	67%
1700 - 1800	\$5.30	264	1,817	53%	\$5.40	246	1,763	52%	\$6.40	284	1,855	55%	\$7.70	294	1,939	57%	\$7.05	344	2,033	60%
1800 - 1900	\$5.50	193	825	24%	\$3.95	170	885	26%	\$3.95	196	903	27%	\$4.85	253	1,145	34%	\$6.55	326	1,427	42%
1900 - 2000	\$3.85	119	388	11%	\$3.85	119	375	11%	\$3.85	118	438	13%	\$5.60	145	533	16%	\$6.05	237	660	19%

PM Time	Monday 05/18/20				Tuesday 05/19/20				Wednesday 05/20/20				Thursday 05/21/20				Friday 05/22/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	276	1,804	53%	\$5.15	260	2,136	63%	\$5.15	323	2,310	68%	\$7.45	352	2,309	68%	\$7.85	510	3,001	88%
1500 - 1600	\$5.50	314	2,276	67%	\$5.75	400	2,404	71%	\$7.75	431	2,591	76%	\$6.75	530	3,138	92%	\$8.65	553	2,579	76%
1600 - 1700	\$5.35	270	2,058	61%	\$5.50	284	2,409	71%	\$7.50	304	2,568	76%	\$7.80	356	2,321	68%	\$8.45	429	2,404	71%
1700 - 1800	\$5.30	261	1,770	52%	\$5.40	292	2,036	60%	\$6.40	328	2,127	63%	\$7.70	381	2,137	63%	\$7.05	431	2,198	65%
1800 - 1900	\$5.50	176	757	22%	\$3.95	218	1,117	33%	\$3.95	270	1,261	37%	\$4.85	351	1,666	49%	\$6.55	412	1,669	49%
1900 - 2000	\$3.85	103	392	12%	\$3.85	118	454	13%	\$3.85	148	550	16%	\$5.60	178	668	20%	\$6.05	274	952	28%

PM Time	Monday 05/25/20				Tuesday 05/26/20				Wednesday 05/27/20				Thursday 05/28/20				Friday 05/29/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	257	654	19%	\$5.15	316	2,270	67%	\$5.15	344	2,396	70%	\$7.45	387	2,354	69%	\$7.85	475	3,114	92%
1500 - 1600	\$5.50	243	625	18%	\$5.75	422	2,359	69%	\$7.75	477	2,689	79%	\$6.75	477	3,035	89%	\$8.65	529	2,525	74%
1600 - 1700	\$5.35	208	520	15%	\$5.50	319	2,615	77%	\$7.50	350	2,587	76%	\$7.80	338	2,288	67%	\$8.45	360	2,495	73%
1700 - 1800	\$5.30	228	509	15%	\$5.40	333	2,418	71%	\$6.40	336	2,387	70%	\$7.70	405	2,640	78%	\$7.05	429	2,473	73%
1800 - 1900	\$5.50	250	507	15%	\$3.95	276	1,412	42%	\$3.95	309	1,614	47%	\$4.85	344	1,642	48%	\$6.55	402	1,913	56%
1900 - 2000	\$3.85	223	479	14%	\$3.85	178	598	18%	\$3.85	211	747	22%	\$5.60	224	773	23%	\$6.05	285	1,099	32%



OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 04/27/20				Tuesday 04/28/20				Wednesday 04/29/20				Thursday 04/30/20				Friday 05/01/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500																	\$3.05	246	692	20%
0500 - 0600																	\$4.70	364	1,500	44%
0600 - 0700																	\$4.95	170	1,172	34%
0700 - 0800																	\$5.50	100	707	21%
0800 - 0900																	\$4.95	71	543	16%
0900 - 1000																	\$4.10	83	502	15%

AM Time	Monday 05/04/20				Tuesday 05/05/20				Wednesday 05/06/20				Thursday 05/07/20				Friday 05/08/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	285	853	25%	\$3.05	283	891	26%	\$3.05	285	828	24%	\$3.05	311	869	26%	\$3.05	226	745	22%
0500 - 0600	\$4.95	399	1,781	52%	\$4.95	433	1,840	54%	\$4.95	410	1,751	52%	\$4.95	441	1,821	54%	\$4.70	356	1,553	46%
0600 - 0700	\$5.15	189	1,284	38%	\$5.15	183	1,264	37%	\$5.15	207	1,344	40%	\$5.15	205	1,261	37%	\$4.95	171	1,188	35%
0700 - 0800	\$5.65	105	793	23%	\$5.65	129	981	29%	\$5.65	110	883	26%	\$5.65	117	819	24%	\$5.50	123	843	25%
0800 - 0900	\$5.15	62	544	16%	\$5.15	67	596	18%	\$5.15	73	615	18%	\$5.15	79	629	19%	\$4.95	101	790	23%
0900 - 1000	\$4.10	86	513	15%	\$4.10	80	538	16%	\$4.10	81	552	16%	\$4.10	77	549	16%	\$4.10	123	791	23%

AM Time	Monday 05/11/20				Tuesday 05/12/20				Wednesday 05/13/20				Thursday 05/14/20				Friday 05/15/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	295	947	28%	\$3.05	295	926	27%	\$3.05	309	935	28%	\$3.05	286	894	26%	\$3.05	247	794	23%
0500 - 0600	\$4.95	391	1,769	52%	\$4.95	478	1,978	58%	\$4.95	426	1,830	54%	\$4.95	424	1,802	53%	\$4.70	362	1,677	49%
0600 - 0700	\$5.15	183	1,270	37%	\$5.15	182	1,303	38%	\$5.15	190	1,366	40%	\$5.15	232	1,442	42%	\$4.95	207	1,360	40%
0700 - 0800	\$5.65	124	892	26%	\$5.65	109	913	27%	\$5.65	136	1,192	35%	\$5.65	149	1,158	34%	\$5.50	115	897	26%
0800 - 0900	\$5.15	87	714	21%	\$5.15	83	710	21%	\$5.15	90	687	20%	\$5.15	95	735	22%	\$4.95	98	695	20%
0900 - 1000	\$4.10	97	631	19%	\$4.10	86	624	18%	\$4.10	81	631	19%	\$4.10	85	595	18%	\$4.10	109	623	18%

AM Time	Monday 05/18/20				Tuesday 05/19/20				Wednesday 05/20/20				Thursday 05/21/20				Friday 05/22/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	330	946	28%	\$3.05	328	947	28%	\$3.05	336	958	28%	\$3.05	331	982	29%	\$3.05	259	791	23%
0500 - 0600	\$4.95	443	1,916	56%	\$4.95	501	2,205	65%	\$4.95	437	1,963	58%	\$4.95	438	1,975	58%	\$4.70	396	1,684	50%
0600 - 0700	\$5.15	203	1,486	44%	\$5.15	184	1,495	44%	\$5.15	246	1,583	47%	\$5.15	270	1,504	44%	\$4.95	225	1,402	41%
0700 - 0800	\$5.65	142	1,056	31%	\$5.65	155	1,195	35%	\$5.65	133	1,213	36%	\$5.65	148	1,198	35%	\$5.50	138	1,100	32%
0800 - 0900	\$5.15	80	778	23%	\$5.15	86	756	22%	\$5.15	102	835	25%	\$5.15	96	742	22%	\$4.95	116	776	23%
0900 - 1000	\$4.10	91	682	20%	\$4.10	91	646	19%	\$4.10	94	662	19%	\$4.10	125	775	23%	\$4.10	124	703	21%

AM Time	Monday 05/25/20				Tuesday 05/26/20				Wednesday 05/27/20				Thursday 05/28/20				Friday 05/29/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	30	61	2%	\$3.05	331	1,030	30%	\$3.05	330	1,070	31%	\$3.05	356	1,103	32%	\$3.05	289	886	26%
0500 - 0600	\$4.95	34	99	3%	\$4.95	463	2,218	65%	\$4.95	469	2,144	63%	\$4.95	457	2,082	61%	\$4.70	420	1,882	55%
0600 - 0700	\$5.15	27	85	3%	\$5.15	191	1,515	45%	\$5.15	234	1,660	49%	\$5.15	248	1,572	46%	\$4.95	224	1,459	43%
0700 - 0800	\$5.65	35	119	4%	\$5.65	177	1,415	42%	\$5.65	195	1,440	42%	\$5.65	153	1,290	38%	\$5.50	159	1,075	32%
0800 - 0900	\$5.15	79	231	7%	\$5.15	151	1,011	30%	\$5.15	144	1,005	30%	\$5.15	117	970	29%	\$4.95	145	844	25%
0900 - 1000	\$4.10	169	475	14%	\$4.10	122	805	24%	\$4.10	143	810	24%	\$4.10	140	835	25%	\$4.10	146	867	26%

OCTA OPERATIONAL HIGHLIGHTS

On-road Operations

OCTA Customer Assistance Specialists (CAS) responded to 71 calls during the month of May. Of those calls, 54 were to assist disabled vehicles and 14 calls to remove debris. The CAS provided assistance to 3 accidents in the Express Lanes with 2 of those accidents originating in the SR91 general-purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA will be contracting with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructures at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin Fall 2020 and is expected to be completed in early 2021.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next phase of the project includes the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 5/31/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 39,964,825.90	\$ 49,754,255.00	\$ (9,789,429.10)	(19.7)
Fee revenue	6,323,437.34	4,989,545.00	1,333,892.34	26.7
Total operating revenues	46,288,263.24	54,743,800.00	(8,455,536.76)	(15.4)
Operating expenses:				
Contracted services	6,034,513.68	6,905,620.00	871,106.32	12.6
Administrative fee	2,973,640.00	2,603,227.00	(370,413.00)	(14.2)
Other professional services	1,191,288.73	2,443,508.00	1,252,219.27	51.2
Credit card processing fees	1,030,819.36	1,254,420.00	223,600.64	17.8
Toll road account servicing	846,781.10	2,206,250.00	1,359,468.90	61.6
Other insurance expense	357,717.17	687,225.00	329,507.83	47.9
Toll road maintenance supply repairs	186,454.30	402,087.00	215,632.70	53.6
Patrol services	960,308.51	897,985.00	(62,323.51)	(6.9)
Building equipment repairs and maint	81,791.35	295,222.00	213,430.65	72.3
6C Transponders	250,518.75	187,500.00	(63,018.75)	(33.6)
Other services	(6,590.13)	27,913.00	34,503.13	123.6
Utilities	45,323.38	67,353.00	22,029.62	32.7
Office expense	4,408.18	152,577.00	148,168.82	97.1
Bad debt expense	158,280.48	-	(158,280.48)	N/A
Miscellaneous ⁽²⁾	51,165.61	134,225.00	83,059.39	61.9
Leases	373,323.20	421,498.00	48,174.80	11.4
Total operating expenses	14,539,743.67	18,686,610.00	4,146,866.33	22.2
Depreciation and amortization ⁽³⁾	3,227,945.35	-	(3,227,945.35)	N/A
Operating income (loss)	28,520,574.22	36,057,190.00	(7,536,615.78)	(20.9)
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	707,043.69	1,359,375.00	(652,331.31)	(48.0)
Interest income	5,539,240.33	3,479,751.00	2,059,489.33	59.2
Interest expense	(4,219,287.20)	(4,319,392.00)	100,104.80	2.3
Other	38,929.17	-	38,929.17	N/A
Total nonoperating revenues (expenses)	2,065,925.99	519,734.00	1,546,191.99	(297.5)
Transfers in	-	-	-	N/A
Transfers out ⁽⁴⁾	(14,861,180.69)	(645,000.00)	(14,216,180.69)	(2,204.1)
Net income (loss)	\$ 15,725,319.52	\$ 35,931,924.00	\$ (20,206,604.48)	(56.2)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴For M2 Project I and Project J expense reimbursements.

Capital Asset Activity

During the eleven months ending May 31, 2020, capital asset activities included \$195,292 for the ETTM system project, \$297,339 for the new back-office/account management system, \$5,920 for computer equipment and \$325,411 for transponder purchases.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for May 2020 was 657,795. This represents a daily average of 21,219 vehicles. This is a 51.5% decrease in total traffic volume from the same period last year, which totaled 1,356,283. Potential toll revenue for May was \$1,884,440, which represents a decrease of 64.8% from the prior year's total of \$5,360,495. Carpool percentage for May was 22.07% as compared to the previous year's rate of 25.63%. The decreases were attributed to the novel coronavirus pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of May 2020.

Current Month-to-Date (MTD) as of May 31, 2020

Trips	MAY-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	MAY-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	512,594	1,048,114	(535,520)	(51.1%)	1,008,723	(49.2%)
3+ Lanes	145,201	346,014	(200,813)	(58.0%)	347,560	(58.2%)
Total Gross Trips	657,795	1,394,129	(736,334)	(52.8%)	1,356,283	(51.5%)
Revenue						
Full Toll Lanes	\$1,860,290	\$4,294,300	(\$2,434,010)	(56.7%)	\$5,313,798	(65.0%)
3+ Lanes	\$24,150	\$0	\$24,150		\$46,697	(48.3%)
Total Gross Revenue	\$1,884,440	\$4,294,300	(\$2,409,860)	(56.1%)	\$5,360,495	(64.8%)
Average Revenue per Trip						
Average Full Toll Lanes	\$3.63	\$4.10	(\$0.47)	(11.5%)	\$5.27	(31.1%)
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.13	30.8%
Average Gross Revenue	\$2.86	\$3.08	(\$0.22)	(7.1%)	\$3.95	(27.6%)

The 2020 fiscal year-to-date traffic volume decreased by 12.4% and potential toll revenue decreased by 2.2%, when compared with the same period last year. Year-to-date average revenue per-trip is \$4.20.

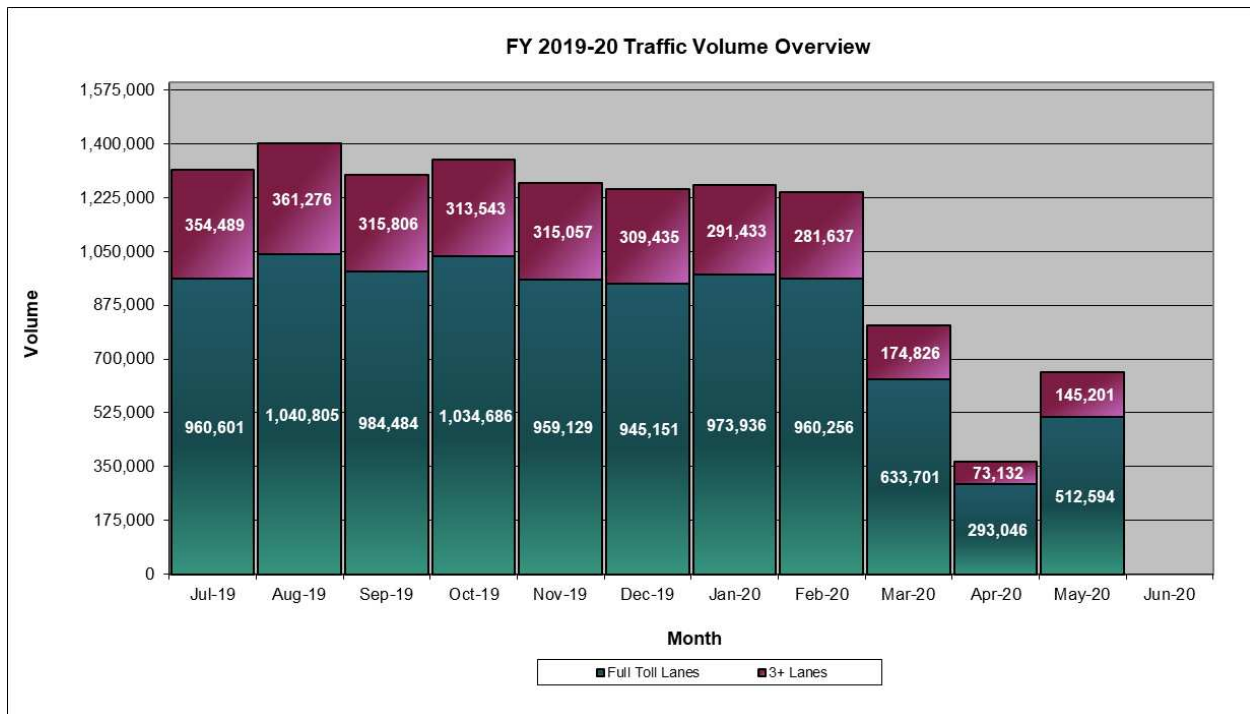
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2019 through May 2020.

FY 2019-20 Year-to-Date (YTD) as of May 31, 2020

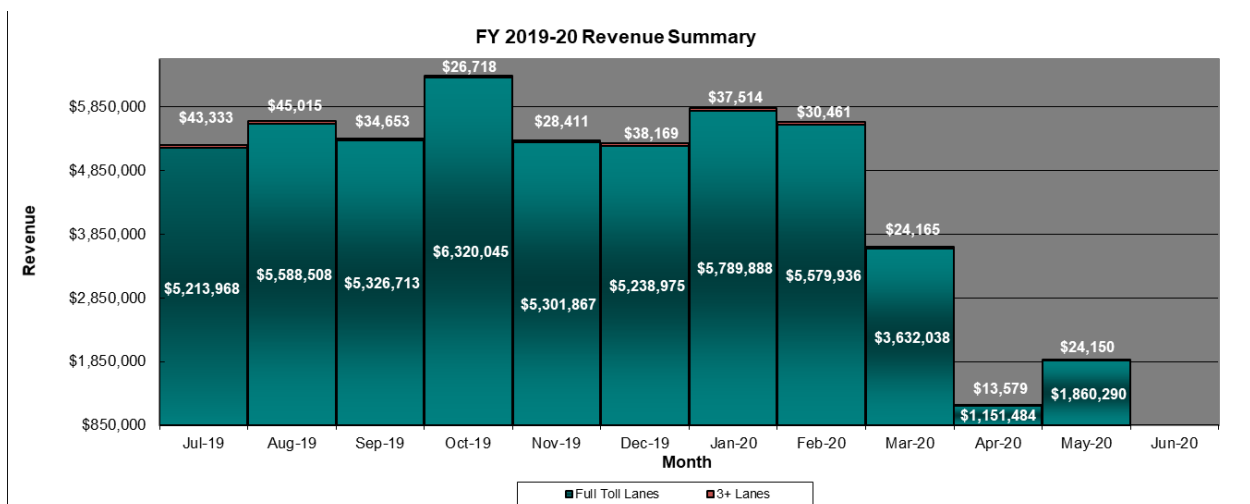
	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	9,342,545	10,900,343	(1,557,798)	(14.3%)	10,537,235	(11.3%)
3+ Lanes	2,874,648	3,545,443	(670,795)	(18.9%)	3,406,772	(15.6%)
Total Gross Trips	12,217,193	14,445,786	(2,228,593)	(15.4%)	13,944,007	(12.4%)
Revenue						
Full Toll Lanes	\$51,003,714	\$43,475,871	\$7,527,843	17.3%	\$52,076,714	(2.1%)
3+ Lanes	\$346,167	\$0	\$346,167		\$420,260	(17.6%)
Total Gross Revenue	\$51,349,881	\$43,475,871	\$7,874,010	18.1%	\$52,496,974	(2.2%)
Average Revenue per Trip						
Average Full Toll Lanes	\$5.46	\$3.99	\$1.47	36.8%	\$4.94	10.5%
Average 3+ Lanes	\$0.12	\$0.00	\$0.12		\$0.12	0.0%
Average Gross Revenue	\$4.20	\$3.01	\$1.19	39.5%	\$3.76	11.7%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In March peak-period toll rates were reduced in response to the drop in traffic due to the COVID 19 pandemic and associated reduction in traffic. Traffic volumes are being reviewed regularly and a plan is in place to reinstate toll rates as traffic increases.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley																									
PM Time	Monday 04/27/20					Tuesday 04/28/20					Wednesday 04/29/20					Thursday 04/30/20					Friday 05/01/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																					\$6.95	200	801	1,001	D
1500 - 1600																					\$6.95	225	806	1,031	D
1600 - 1700																					\$6.95	156	762	918	C
1700 - 1800																					\$6.95	155	660	815	C
1800 - 1900																					\$5.30	125	333	458	
1900 - 2000																					\$2.25	76	158	234	A

PM Time	Monday 05/04/20					Tuesday 05/05/20					Wednesday 05/06/20					Thursday 05/07/20					Friday 05/08/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	114	525	639	B	\$5.30	127	659	786	B	\$5.30	135	681	816	C	\$5.30	132	630	762	B	\$6.95	216	925	1,141	D
1500 - 1600	\$5.30	155	720	875	C	\$5.30	184	733	917	C	\$5.30	184	792	976	C	\$5.30	192	812	1,004	D	\$6.95	235	864	1,099	D
1600 - 1700	\$5.30	124	689	813	C	\$5.30	114	758	872	C	\$5.30	120	725	845	C	\$5.30	128	638	766	B	\$6.95	178	974	1,152	D
1700 - 1800	\$5.30	128	463	591	B	\$5.30	94	542	636	B	\$5.30	112	518	630	B	\$5.30	158	762	920	C	\$6.95	184	722	906	C
1800 - 1900	\$5.30	64	194	258	A	\$5.30	62	252	314	A	\$5.30	81	242	323	A	\$5.30	81	275	356	A	\$5.30	152	481	633	B
1900 - 2000	\$2.25	44	96	140	A	\$2.25	42	110	152	A	\$2.25	45	122	167	A	\$2.25	51	124	175	A	\$2.25	82	198	280	A

PM Time	Monday 05/11/20					Tuesday 05/12/20					Wednesday 05/13/20					Thursday 05/14/20					Friday 05/15/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	118	616	734	B	\$5.30	141	728	869	C	\$5.30	120	708	828	C	\$5.30	173	736	909	C	\$6.95	266	1,016	1,282	E
1500 - 1600	\$5.30	171	898	1,069	D	\$5.30	194	856	1,050	D	\$5.30	200	988	1,188	D	\$5.30	223	1,103	1,326	F	\$6.95	324	1,209	1,533	F
1600 - 1700	\$5.30	130	760	890	C	\$5.30	139	795	934	C	\$5.30	148	828	976	C	\$5.30	180	932	1,112	D	\$6.95	194	1,064	1,258	E
1700 - 1800	\$5.30	109	602	711	B	\$5.30	117	570	687	B	\$5.30	148	670	818	C	\$5.30	155	740	895	C	\$6.95	196	871	1,067	D
1800 - 1900	\$5.30	69	268	337	A	\$5.30	78	261	339	A	\$5.30	96	296	391	A	\$5.30	139	383	522	B	\$5.30	166	609	775	B
1900 - 2000	\$2.25	50	113	163	A	\$2.25	48	119	167	A	\$2.25	44	132	176	A	\$2.25	71	201	272	A	\$2.25	106	214	320	A

PM Time	Monday 05/18/20					Tuesday 05/19/20					Wednesday 05/20/20					Thursday 05/21/20					Friday 05/22/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	158	705	863	C	\$5.30	124	781	905	C	\$5.30	185	822	1,007	D	\$5.30	217	931	1,148	D	\$6.95	326	1,216	1,542	F
1500 - 1600	\$5.30	147	858	1,005	D	\$5.30	220	913	1,133	D	\$5.30	222	978	1,200	D	\$5.30	302	1,144	1,446	F	\$6.95	335	1,171	1,506	F
1600 - 1700	\$5.30	125	718	843	C	\$5.30	144	852	996	C	\$5.30	150	1,013	1,163	D	\$5.30	220	931	1,151	D	\$6.95	334	1,347	1,681	F
1700 - 1800	\$5.30	131	607	738	B	\$5.30	132	678	810	C	\$5.30	153	786	939	C	\$5.30	196	811	1,007	D	\$6.95	276	924	1,200	D
1800 - 1900	\$5.30	75	231	306	A	\$5.30	102	369	471	B	\$5.30	128	409	537	B	\$5.30	177	632	809	C	\$5.30	218	709	927	C
1900 - 2000	\$2.25	47	102	149	A	\$2.25	48	143	191	A	\$2.25	60	153	213	A	\$2.25	91	230	321	A	\$2.25	162	477	639	B

PM Time	Monday 05/25/20					Tuesday 05/26/20					Wednesday 05/27/20					Thursday 05/28/20					Friday 05/29/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	105	196	301	A	\$5.30	150	806	956	C	\$5.30	176	867	1,043	D	\$5.30	201	926	1,127	D	\$6.95	280	1,237	1,517	F
1500 - 1600	\$5.30	114	207	321	A	\$5.30	190	934	1,124	D	\$5.30	263	965	1,228	E	\$5.30	296	1,145	1,441	F	\$6.95	292	1,090	1,382	F
1600 - 1700	\$5.30	109	173	282	A	\$5.30	175	1,022	1,197	D	\$5.30	186	997	1,183	D	\$5.30	183	931	1,114	D	\$6.95	217	1,091	1,308	F
1700 - 1800	\$5.30	85	138	223	A	\$5.30	158	879	1,037	D	\$5.30	170	819	989	C	\$5.30	210	973	1,183	D	\$6.95	206	982	1,188	D
1800 - 1900	\$5.30	116	140	256	A	\$5.30	128	500	628	B	\$5.30	160	533	693	B	\$5.30	182	630	812	C	\$5.30	248	799	1,047	D
1900 - 2000	\$2.25	108	136	244	A	\$2.25	83	180	263	A	\$2.25	98	208	306	A	\$2.25	99	245	344	A	\$2.25	160	499	659	B

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 04/27/20					Tuesday 04/28/20					Wednesday 04/29/20					Thursday 04/30/20					Friday 05/01/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																					\$2.95	104	533	637	B
1500 - 1600																					\$2.95	74	533	607	B
1600 - 1700																					\$2.95	60	469	529	B
1700 - 1800																					\$2.95	72	381	453	B
1800 - 1900																					\$2.95	62	198	260	A
1900 - 2000																					\$2.95	45	113	158	A

PM Time	Monday 05/04/20					Tuesday 05/05/20					Wednesday 05/06/20					Thursday 05/07/20					Friday 05/08/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	62	430	492	B	\$2.95	78	470	548	B	\$2.95	64	500	564	B	\$2.95	53	396	449	B	\$2.95	97	600	697	B
1500 - 1600	\$2.95	80	551	631	B	\$2.95	92	565	657	B	\$2.95	82	576	658	B	\$2.95	72	560	632	B	\$2.95	100	586	686	B
1600 - 1700	\$2.95	64	506	570	B	\$2.95	62	550	612	B	\$2.95	53	529	582	B	\$2.95	76	467	543	B	\$2.95	80	558	638	B
1700 - 1800	\$2.95	42	372	414	B	\$2.95	40	417	457	B	\$2.95	62	396	458	B	\$2.95	94	588	682	B	\$2.95	90	467	557	B
1800 - 1900	\$2.95	37	157	194	A	\$2.95	32	177	209	A	\$2.95	37	192	229	A	\$2.95	40	208	248	A	\$2.95	66	297	363	A
1900 - 2000	\$2.95	15	99	114	A	\$2.95	17	65	82	A	\$2.95	26	86	112	A	\$2.95	32	120	152	A	\$2.95	48	135	183	A

PM Time	Monday 05/11/20					Tuesday 05/12/20					Wednesday 05/13/20					Thursday 05/14/20					Friday 05/15/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	45	430	475	B	\$2.95	76	576	652	B	\$2.95	54	592	646	B	\$2.95	81	569	650	B	\$2.95	89	679	768	B
1500 - 1600	\$2.95	92	625	717	B	\$2.95	89	581	670	B	\$2.95	90	658	748	B	\$2.95	108	767	875	C	\$2.95	71	338	409	B
1600 - 1700	\$2.95	66	530	596	B	\$2.95	64	545	609	B	\$2.95	67	550	617	B	\$2.95	69	595	664	B	\$2.95	85	607	692	B
1700 - 1800	\$2.95	54	440	494	B	\$2.95	71	462	533	B	\$2.95	64	484	548	B	\$2.95	71	492	563	B	\$2.95	71	536	607	B
1800 - 1900	\$2.95	47	187	234	A	\$2.95	38	220	258	A	\$2.95	44	226	270	A	\$2.95	47	282	329	A	\$2.95	75	349	424	B
1900 - 2000	\$2.95	24	82	106	A	\$2.95	25	95	120	A	\$2.95	28	115	143	A	\$2.95	30	106	136	A	\$2.95	56	116	172	A

PM Time	Monday 05/18/20					Tuesday 05/19/20					Wednesday 05/20/20					Thursday 05/21/20					Friday 05/22/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	72	526	598	B	\$2.95	74	611	685	B	\$2.95	90	604	694	B	\$2.95	86	670	756	B	\$2.95	125	764	889	C
1500 - 1600	\$2.95	79	649	728	B	\$2.95	98	638	736	B	\$2.95	112	661	773	B	\$2.95	115	795	910	C	\$2.95	138	645	783	B
1600 - 1700	\$2.95	70	547	617	B	\$2.95	77	626	703	B	\$2.95	78	677	755	B	\$2.95	84	592	676	B	\$2.95	52	299	351	A
1700 - 1800	\$2.95	52	457	509	B	\$2.95	63	515	578	B	\$2.95	72	569	641	B	\$2.95	78	565	643	B	\$2.95	97	460	557	B
1800 - 1900	\$2.95	38	193	231	A	\$2.95	58	270	328	A	\$2.95	76	338	414	B	\$2.95	84	411	495	B	\$2.95	125	458	583	B
1900 - 2000	\$2.95	28	107	135	A	\$2.95	31	123	154	A	\$2.95	43	142	185	A	\$2.95	38	161	199	A	\$2.95	51	254	305	A

PM Time	Monday 05/25/20					Tuesday 05/26/20					Wednesday 05/27/20					Thursday 05/28/20					Friday 05/29/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	66	139	205	A	\$2.95	84	678	762	B	\$2.95	91	673	764	B	\$2.95	99	615	714	B	\$2.95	124	812	936	C
1500 - 1600	\$2.95	64	124	188	A	\$2.95	112	649	761	B	\$2.95	101	742	843	C	\$2.95	108	762	870	C	\$2.95	130	658	788	B
1600 - 1700	\$2.95	37	115	152	A	\$2.95	89	746	835	C	\$2.95	86	709	795	B	\$2.95	90	596	686	B	\$2.95	114	634	748	B
1700 - 1800	\$2.95	68	95	163	A	\$2.95	88	615	703	B	\$2.95	89	569	658	B	\$2.95	107	680	787	B	\$2.95	129	616	745	B
1800 - 1900	\$2.95	59	74	133	A	\$2.95	69	356	425	B	\$2.95	66	405	471	B	\$2.95	86	425	511	B	\$2.95	88	483	571	B
1900 - 2000	\$2.95	58	81	139	A	\$2.95	41	141	182	A	\$2.95	48	164	212	A	\$2.95	53	181	234	A	\$2.95	83	255	338	A

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 04/27/20					Tuesday 04/28/20					Wednesday 04/29/20					Thursday 04/30/20					Friday 05/01/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																					\$4.20	101	212	313	A
0500 - 0600																					\$4.20	175	660	835	C
0600 - 0700																					\$4.20	119	544	663	B
0700 - 0800																					\$4.20	59	343	402	B
0800 - 0900																					\$4.20	43	252	295	A
0900 - 1000																					\$4.20	51	209	260	A

AM Time	Monday 05/04/20					Tuesday 05/05/20					Wednesday 05/06/20					Thursday 05/07/20					Friday 05/08/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	113	276	389	A	\$6.95	109	251	360	A	\$6.95	132	283	415	B	\$6.95	121	254	375	A	\$4.20	86	237	323	A
0500 - 0600	\$6.95	191	807	998	C	\$6.95	226	885	1,111	D	\$6.95	201	744	945	C	\$6.95	231	785	1,016	D	\$4.20	170	668	838	C
0600 - 0700	\$6.95	124	534	658	B	\$6.95	84	482	566	B	\$6.95	111	600	711	B	\$6.95	120	560	680	B	\$4.20	119	585	704	B
0700 - 0800	\$6.95	62	380	442	B	\$6.95	74	395	469	B	\$6.95	64	392	456	B	\$6.95	61	384	445	B	\$4.20	111	922	1,033	D
0800 - 0900	\$6.95	40	297	337	A	\$6.95	33	302	335	A	\$6.95	30	273	303	A	\$6.95	41	264	305	A	\$4.20	70	743	813	C
0900 - 1000	\$6.95	51	205	256	A	\$6.95	44	205	249	A	\$6.95	49	203	252	A	\$6.95	48	242	290	A	\$4.20	102	804	906	C

AM Time	Monday 05/11/20					Tuesday 05/12/20					Wednesday 05/13/20					Thursday 05/14/20					Friday 05/15/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	123	294	417	B	\$6.95	114	309	423	B	\$6.95	120	284	404	B	\$6.95	142	273	415	B	\$4.20	107	244	351	A
0500 - 0600	\$6.95	209	833	1,042	D	\$6.95	248	945	1,193	D	\$6.95	216	785	1,001	D	\$6.95	226	796	1,022	D	\$4.20	191	761	952	C
0600 - 0700	\$6.95	115	568	683	B	\$6.95	97	555	652	B	\$6.95	132	653	785	B	\$6.95	138	627	765	B	\$4.20	136	667	803	C
0700 - 0800	\$6.95	79	383	462	B	\$6.95	61	415	476	B	\$6.95	68	479	547	B	\$6.95	84	432	516	B	\$4.20	64	435	499	B
0800 - 0900	\$6.95	49	316	365	A	\$6.95	45	310	355	A	\$6.95	51	310	361	A	\$6.95	62	297	359	A	\$4.20	54	289	343	A
0900 - 1000	\$6.95	51	271	322	A	\$6.95	47	234	281	A	\$6.95	41	241	282	A	\$6.95	35	224	259	A	\$4.20	63	262	325	A

AM Time	Monday 05/18/20					Tuesday 05/19/20					Wednesday 05/20/20					Thursday 05/21/20					Friday 05/22/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	153	277	430	B	\$6.95	122	290	412	B	\$6.95	150	295	445	B	\$6.95	159	302	461	B	\$4.20	108	269	377	A
0500 - 0600	\$6.95	236	935	1,171	D	\$6.95	281	1,108	1,389	F	\$6.95	230	965	1,195	D	\$6.95	262	928	1,190	D	\$4.20	209	776	985	C
0600 - 0700	\$6.95	128	649	777	B	\$6.95	94	593	687	B	\$6.95	148	788	936	C	\$6.95	157	656	813	C	\$4.20	155	643	798	B
0700 - 0800	\$6.95	77	506	583	B	\$6.95	76	464	540	B	\$6.95	76	562	638	B	\$6.95	83	499	582	B	\$4.20	78	481	559	B
0800 - 0900	\$6.95	41	363	404	B	\$6.95	49	345	394	A	\$6.95	37	374	411	B	\$6.95	59	292	351	A	\$4.20	76	328	404	B
0900 - 1000	\$6.95	48	302	350	A	\$6.95	50	246	296	A	\$6.95	62	275	337	A	\$6.95	71	328	399	A	\$4.20	72	264	336	A

AM Time	Monday 05/25/20					Tuesday 05/26/20					Wednesday 05/27/20					Thursday 05/28/20					Friday 05/29/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	9	18	27	A	\$6.95	138	326	464	B	\$6.95	141	321	462	B	\$6.95	153	343	496	B	\$4.20	129	299	428	B
0500 - 0600	\$6.95	13	36	49	A	\$6.95	268	1,115	1,383	F	\$6.95	252	970	1,222	E	\$6.95	232	1,019	1,251	E	\$4.20	209	864	1,073	D
0600 - 0700	\$6.95	11	23	34	A	\$6.95	89	656	745	B	\$6.95	167	811	978	C	\$6.95	140	751	891	C	\$4.20	144	763	907	C
0700 - 0800	\$6.95	25	54	79	A	\$6.95	105	541	646	B	\$6.95	114	632	746	B	\$6.95	90	582	672	B	\$4.20	95	475	570	B
0800 - 0900	\$6.95	52	112	164	A	\$6.95	92	466	558	B	\$6.95	73	429	502	B	\$6.95	75	437	512	B	\$4.20	71	350	421	B
0900 - 1000	\$6.95	103	159	262	A	\$6.95	75	351	426	B	\$6.95	87	336	423	B	\$6.95	75	320	395	A	\$4.20	79	337	416	B

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 04/27/20					Tuesday 04/28/20					Wednesday 04/29/20					Thursday 04/30/20					Friday 05/01/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																					\$2.95	70	194	264	A
0500 - 0600																					\$2.95	102	506	608	B
0600 - 0700																					\$2.95	67	481	548	B
0700 - 0800																					\$2.95	30	300	330	A
0800 - 0900																					\$2.95	26	224	250	A
0900 - 1000																					\$2.95	34	202	236	A

AM Time	Monday 05/04/20					Tuesday 05/05/20					Wednesday 05/06/20					Thursday 05/07/20					Friday 05/08/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	76	258	334	A	\$5.30	72	284	356	A	\$5.30	78	267	345	A	\$5.30	82	258	340	A	\$2.95	48	248	296	A
0500 - 0600	\$5.30	93	613	706	B	\$5.30	111	625	736	B	\$5.30	112	600	712	B	\$5.30	107	614	721	B	\$2.95	96	559	655	B
0600 - 0700	\$5.30	64	596	660	B	\$5.30	69	638	707	B	\$5.30	66	594	660	B	\$5.30	69	599	668	B	\$2.95	56	519	575	B
0700 - 0800	\$5.30	34	372	406	B	\$5.30	43	357	400	A	\$5.30	35	375	410	B	\$5.30	36	367	403	B	\$2.95	42	462	504	B
0800 - 0900	\$5.30	16	237	253	A	\$5.30	22	267	289	A	\$5.30	24	291	315	A	\$5.30	25	263	288	A	\$2.95	42	466	508	B
0900 - 1000	\$5.30	34	217	251	A	\$5.30	39	233	272	A	\$5.30	24	218	242	A	\$5.30	29	221	250	A	\$2.95	57	322	379	A

AM Time	Monday 05/11/20					Tuesday 05/12/20					Wednesday 05/13/20					Thursday 05/14/20					Friday 05/15/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	82	282	364	A	\$5.30	85	256	341	A	\$5.30	83	256	339	A	\$5.30	67	253	320	A	\$2.95	50	226	276	A
0500 - 0600	\$5.30	104	637	741	B	\$5.30	115	651	766	B	\$5.30	109	665	774	B	\$5.30	122	633	755	B	\$2.95	78	544	622	B
0600 - 0700	\$5.30	69	616	685	B	\$5.30	69	672	741	B	\$5.30	65	585	650	B	\$5.30	81	608	689	B	\$2.95	53	556	609	B
0700 - 0800	\$5.30	37	400	437	B	\$5.30	31	427	458	B	\$5.30	47	427	474	B	\$5.30	39	439	478	B	\$2.95	33	411	444	B
0800 - 0900	\$5.30	36	310	346	A	\$5.30	29	342	371	A	\$5.30	30	292	322	A	\$5.30	31	320	351	A	\$2.95	27	293	320	A
0900 - 1000	\$5.30	32	241	273	A	\$5.30	42	262	304	A	\$5.30	24	280	304	A	\$5.30	29	280	309	A	\$2.95	41	235	276	A

AM Time	Monday 05/18/20					Tuesday 05/19/20					Wednesday 05/20/20					Thursday 05/21/20					Friday 05/22/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	80	281	361	A	\$5.30	70	282	352	A	\$5.30	82	255	337	A	\$5.30	94	258	352	A	\$2.95	68	217	285	A
0500 - 0600	\$5.30	113	648	761	B	\$5.30	115	697	812	C	\$5.30	116	697	813	C	\$5.30	126	697	823	C	\$2.95	113	581	694	B
0600 - 0700	\$5.30	76	654	730	B	\$5.30	72	735	807	C	\$5.30	67	671	738	B	\$5.30	109	699	808	C	\$2.95	73	564	637	B
0700 - 0800	\$5.30	48	438	486	B	\$5.30	48	473	521	B	\$5.30	46	484	530	B	\$5.30	39	441	480	B	\$2.95	42	391	433	B
0800 - 0900	\$5.30	21	341	362	A	\$5.30	28	319	347	A	\$5.30	37	347	384	A	\$5.30	27	341	368	A	\$2.95	35	280	315	A
0900 - 1000	\$5.30	44	264	308	A	\$5.30	34	269	303	A	\$5.30	26	266	292	A	\$5.30	46	285	331	A	\$2.95	32	282	314	A

AM Time	Monday 05/25/20					Tuesday 05/26/20					Wednesday 05/27/20					Thursday 05/28/20					Friday 05/29/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	12	16	28	A	\$5.30	88	319	407	B	\$5.30	93	296	389	A	\$5.30	95	331	426	B	\$2.95	71	266	337	A
0500 - 0600	\$5.30	14	38	52	A	\$5.30	119	763	882	C	\$5.30	140	764	904	C	\$5.30	133	732	865	C	\$2.95	112	663	775	B
0600 - 0700	\$5.30	6	47	53	A	\$5.30	82	742	824	C	\$5.30	90	771	861	C	\$5.30	92	742	834	C	\$2.95	76	599	675	B
0700 - 0800	\$5.30	8	39	47	A	\$5.30	50	510	560	B	\$5.30	61	560	621	B	\$5.30	52	561	613	B	\$2.95	36	514	550	B
0800 - 0900	\$5.30	17	57	74	A	\$5.30	39	388	427	B	\$5.30	61	428	489	B	\$5.30	33	413	446	B	\$2.95	47	314	361	A
0900 - 1000	\$5.30	40	117	157	A	\$5.30	47	279	326	A	\$5.30	36	277	313	A	\$5.30	55	353	408	B	\$2.95	52	281	333	A

RCTC OPERATIONAL HIGHLIGHTS

On-road Operations

RCTC Freeway Service Patrol (FSP) responded to 75 calls during the month of May. Of those calls, 51 were to assist disabled vehicles, 15 calls to remove debris and 9 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 5/31/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 47,372,917.76	\$ 56,760,733.33	\$ (9,387,815.57)	(16.5)
Fee Revenue	6,533,089.86	4,840,275.00	1,692,814.86	35.0
Total operating revenues	53,906,007.62	61,601,008.33	(7,695,000.71)	(12.5)
Operating expenses:				
Salaries and Benefits	674,781.77	1,240,616.67	565,834.90	45.6
Legal Services	207,772.57	320,833.33	113,060.76	35.2
Advisory Services	60,994.99	68,750.00	7,755.01	11.3
Audit and Accounting Fees	46,000.00	43,083.33	(2,916.67)	(6.8)
Service Fees	2,706.21	23,833.33	21,127.12	88.6
Other Professional Services	528,344.97	2,272,875.00	1,744,530.03	76.8
Lease Expense	204,424.03	235,125.00	30,700.97	13.1
Operations	2,302,783.47	3,326,125.00	1,023,341.53	30.8
Utilities	31,950.51	57,291.67	25,341.16	44.2
Supplies and Materials	123.62	4,583.33	4,459.71	97.3
Membership and Subscription Fees	26,455.00	22,916.67	(3,538.33)	(15.4)
Office Equipment & Furniture (Non-Capital)	1,097.51	4,583.33	3,485.82	76.1
Maintenance/Repairs	138,970.41	320,650.00	181,679.59	56.7
Training Seminars and Conferences	1,125.00	4,125.00	3,000.00	72.7
Transportation Expenses	2,724.33	6,875.00	4,150.67	60.4
Lodging	2,455.52	6,416.67	3,961.15	61.7
Meals	1,088.56	916.67	(171.89)	(18.8)
Other Staff Expenses	524.65	916.67	392.02	42.8
Advertising	6,776.63	174,166.67	167,390.04	96.1
Program Management	103,511.91	-	(103,511.91)	N/A
Program Operations	6,261,231.90	10,688,516.67	4,427,284.77	41.4
Litigation Settlement	-	9,166.67	9,166.67	100.0
Furniture & Equipment	340,518.76	687,500.00	346,981.24	50.5
Improvements	16,032.27	14,758.33	(1,273.94)	(8.6)
Depreciation	8,087,958.02 ²	-	(8,087,958.02)	N/A
Bad Debt Expense	12.67	-	(12.67)	N/A
Total operating expenses	19,050,365.28	19,534,625.00	484,259.72	2.5
Operating income (loss)	34,855,642.34	42,066,383.33	(7,210,740.99)	(17.1)
Nonoperating revenues (expenses):				
Interest Revenue	3,374,087.45	1,227,416.67	2,146,670.78	(174.9)
Other Miscellaneous Revenue	(849.52)	-	(849.52)	N/A
Interest Expense	(21,579,500.14) ³	(6,526,575.00)	(15,052,925.14)	230.6
Total nonoperating revenues (expenses)	(24,775,867.25)	(5,299,158.33)	(19,476,708.92)	(367.5)
Transfers In	-	-	-	N/A
Transfers Out	(1,873,675.16)	(2,804,541.67)	930,866.51	(33.2)
Net income (loss)	\$ 8,206,099.93	\$ 33,962,683.33	\$ (25,756,583.40)	(75.8)

¹ Unaudited

² Depreciation is not a budgeted expense

³ Amount includes accrued compounded interest for the 91 Project Transportation Infrastructure Finance and Innovation Act (TIFIA) loan and accreted interest on the 2013 Toll Revenue Bonds Series B (capital appreciation). \$10.8 million of the \$14.3 million interest cost will not be paid in the current year and therefore not included in the FY 2019/20 budget

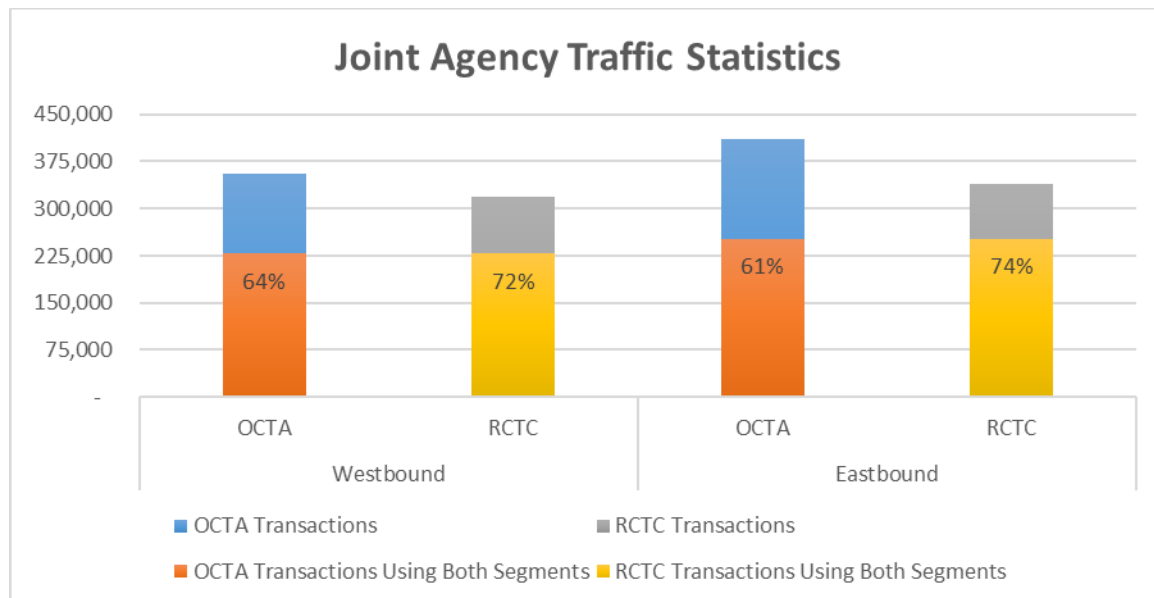
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING May 31, 2020

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	355,320	228,389	64%	\$947,348
RCTC	318,609	228,389	72%	\$930,506
I-15	132,402	95,935	72%	\$373,762
McKinley	186,207	132,454	71%	\$556,743
Eastbound				
OCTA	411,268	252,259	61%	\$1,647,121
RCTC	339,186	252,259	74%	\$953,935
I-15	127,898	99,484	78%	\$274,775
McKinley	211,288	152,775	72%	\$679,160

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	May-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:11
Abandon Rate	Monthly	No more than 4.0%	1.6%
Customer Satisfaction	Monthly	At least 75 outbound calls	75
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.5
CUSA Violation Collection Rate	Quarterly	70% or more	102%
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	0.9
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:09
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

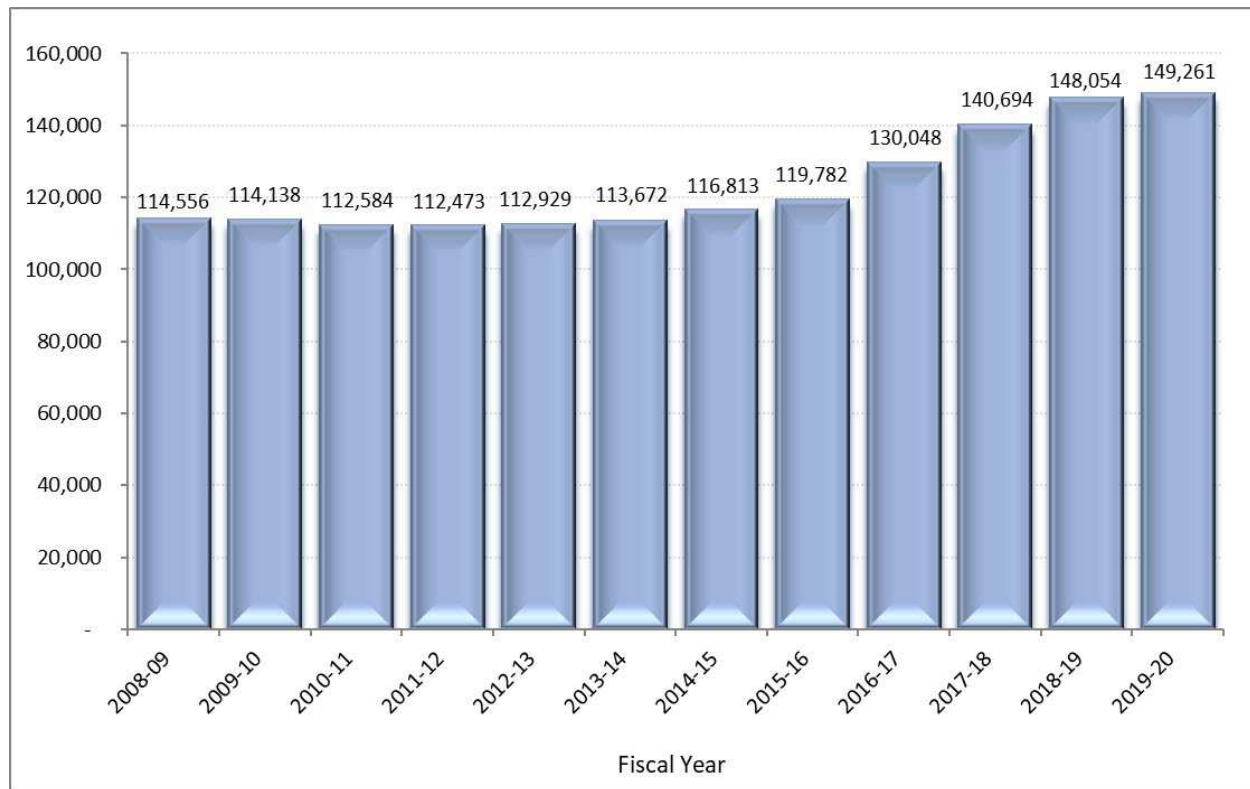
JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	May-20		April-20		FY 2019-20	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	432	98.2%	275	97.9%	1,059	54.4%
Additional Tags to Existing Accounts	3	0.7%	5	1.8%	523	26.8%
Replacement Transponders	5	1.1%	1	0.4%	366	18.8%
Total Issued	440		281		1,949	
Returned						
Account Closures	69	3.2%	98	2.7%	361	17.1%
Accounts Dow nsizing	8	0.4%	11	0.3%	147	7.0%
Defective Transponders	2,103	96.5%	3,545	97.0%	1,605	76.0%
Total Returned	2,180		3,654		2,113	

At the end of May 2020, the 91 Express Lanes had 149,261 active customer accounts and 311,540 transponders classified as Assigned.

Number of Accounts by Fiscal Year

As of May 31, 2020



Incoming Email Activity

During May, the Anaheim Processing Center received 1,744 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.





**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
June 2020

As of June 30, 2020

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for June 2020 was 1,046,473. This represents a daily average of 34,882 vehicles. This is a 29.2% decrease in total traffic volume from the same period last year, which totaled 1,478,052. Potential toll revenue for June was \$3,465,059, which represents a decrease of 16.5% from the prior year's total of \$4,152,162. Carpool percentage for June was 23.31% as compared to the previous year's rate of 28.91%. The decreases were attributed to the novel coronavirus pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of June 2020.

Current Month-to-Date (MTD) as of June 30, 2020

Trips	Jun-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	Jun-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	802,501	1,118,135	(315,634)	(28.2%)	1,050,770	(23.6%)
3+ Lanes	243,972	374,888	(130,916)	(34.9%)	427,282	(42.9%)
Total Gross Trips	1,046,473	1,493,023	(446,550)	(29.9%)	1,478,052	(29.2%)
Revenue						
Full Toll Lanes	\$3,408,166	\$4,668,538	(\$1,260,372)	(27.0%)	\$4,074,814	(16.4%)
3+ Lanes	\$56,892	\$85,147	(\$28,255)	(33.2%)	\$77,348	(26.4%)
Total Gross Revenue	\$3,465,059	\$4,753,685	(\$1,288,627)	(27.1%)	\$4,152,162	(16.5%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.25	\$4.18	\$0.07	1.7%	\$3.88	9.5%
Average 3+ Lanes	\$0.23	\$0.23	\$0.00	0.0%	\$0.18	27.8%
Average Gross Revenue	\$3.31	\$3.18	\$0.13	4.1%	\$2.81	17.8%

The 2020 fiscal year-to-date traffic volume decreased by 14.6% and potential toll revenue decreased by 10.3%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.10.

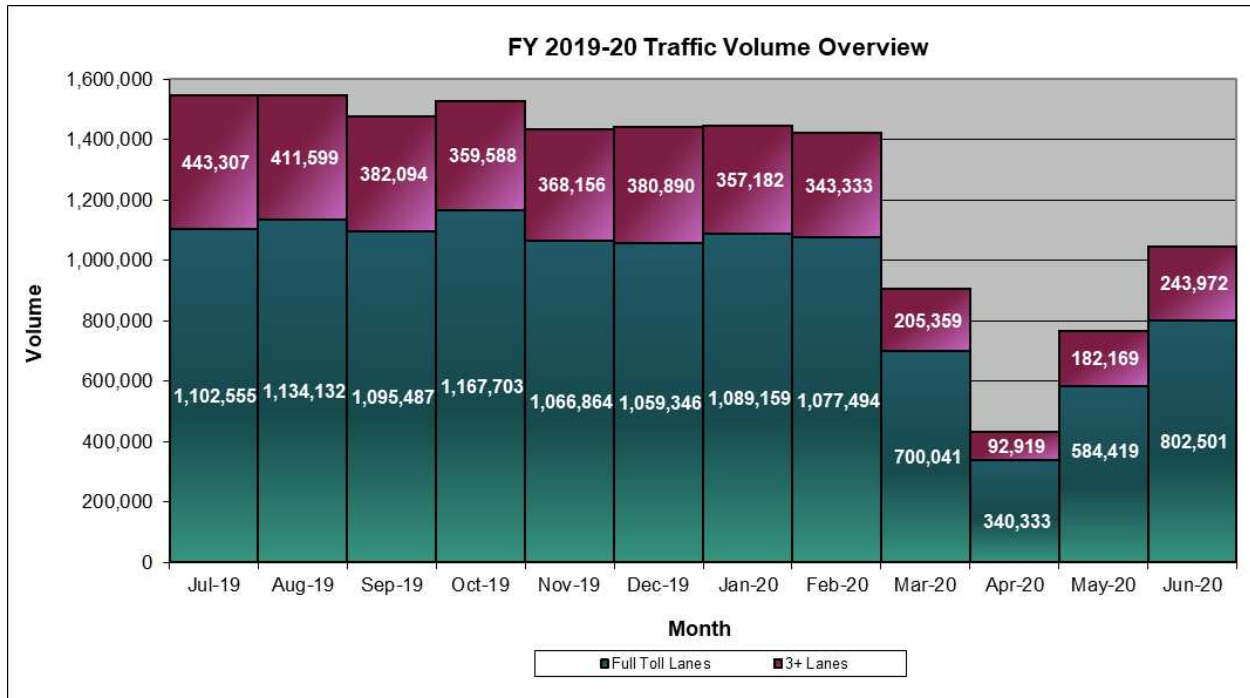
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2019 through June 2020.

FY 2019-20 Year-to-Date (YTD) as of June 30, 2020

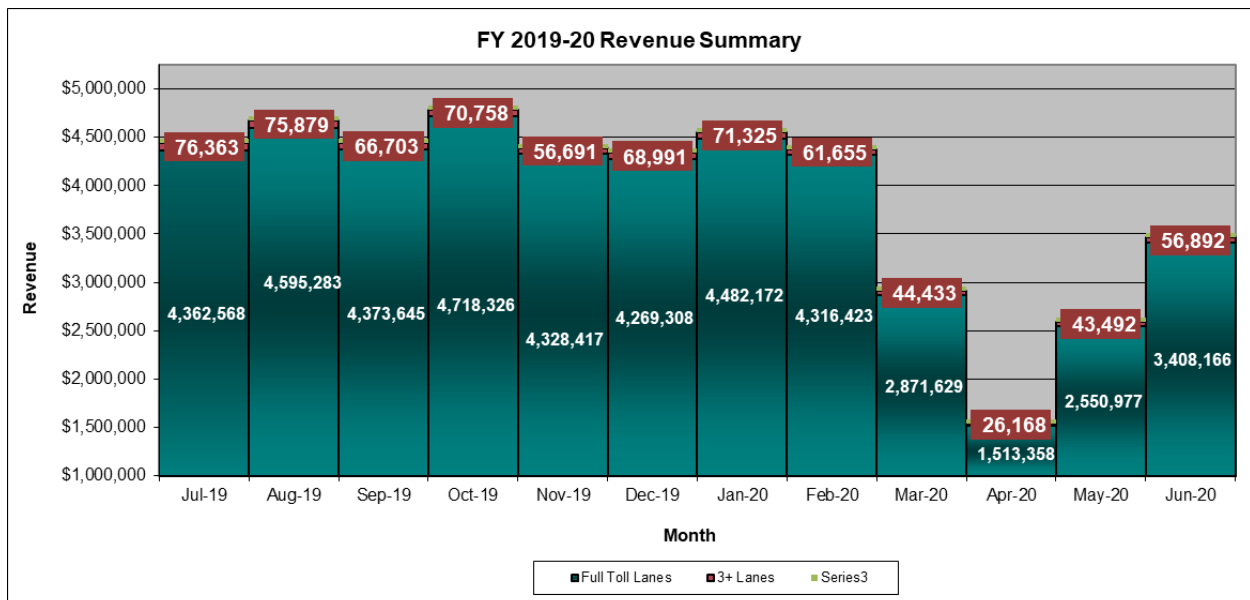
Trips	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	11,220,034	13,271,680	(2,051,646)	(15.5%)	12,869,689	(12.8%)
3+ Lanes	3,770,568	4,033,735	(263,167)	(6.5%)	4,676,615	(19.4%)
Total Gross Trips	14,990,602	17,305,415	(2,314,813)	(13.4%)	17,546,304	(14.6%)
Revenue						
Full Toll Lanes	\$45,790,271	\$55,561,811	(\$9,771,540)	(17.6%)	\$50,930,912	(10.1%)
3+ Lanes	\$719,350	\$1,013,232	(\$293,882)	(29.0%)	\$923,246	(22.1%)
Total Gross Revenue	\$46,509,621	\$56,575,043	(\$10,065,421)	(17.8%)	\$51,854,158	(10.3%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.08	\$4.19	(\$0.11)	(2.6%)	\$3.96	3.0%
Average 3+ Lanes	\$0.19	\$0.25	(\$0.06)	(24.0%)	\$0.20	(5.0%)
Average Gross Revenue	\$3.10	\$3.27	(\$0.17)	(5.2%)	\$2.96	4.7%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak traffic hour in the eastbound direction reached or exceeded 90% or more of defined capacity 8 times during the month of June 2020. As demonstrated on the next chart, westbound peak hour traffic volumes top out at 73% of defined capacity.

PM Time	Monday 06/01/20				Tuesday 06/02/20				Wednesday 06/03/20				Thursday 06/04/20				Friday 06/05/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	317	2,252	66%	\$5.15	341	2,621	77%	\$5.15	372	2,581	76%	\$7.45	419	2,504	74%	\$7.85	522	3,294	97%
1500 - 1600	\$5.50	470	2,825	83%	\$5.75	483	2,740	81%	\$7.75	492	2,768	81%	\$6.75	524	3,238	95%	\$8.65	551	2,681	79%
1600 - 1700	\$5.35	337	2,836	83%	\$5.50	339	2,693	79%	\$7.50	339	2,643	78%	\$7.80	353	2,498	73%	\$8.45	419	2,727	80%
1700 - 1800	\$5.30	360	2,301	68%	\$5.40	348	2,524	74%	\$6.40	347	2,430	71%	\$7.70	414	2,581	76%	\$7.05	447	2,515	74%
1800 - 1900	\$5.50	212	909	27%	\$3.95	322	1,472	43%	\$3.95	164	1,408	41%	\$4.85	391	1,856	55%	\$6.55	433	1,982	58%
1900 - 2000	\$3.85	90	303	9%	\$3.85	127	448	13%	\$3.85	185	659	19%	\$5.60	273	847	25%	\$6.05	314	1,033	30%

PM Time	Monday 06/08/20				Tuesday 06/09/20				Wednesday 06/10/20				Thursday 06/11/20				Friday 06/12/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	358	2,270	67%	\$5.15	411	2,712	80%	\$5.15	422	2,856	84%	\$7.45	429	2,514	74%	\$7.85	579	3,292	97%
1500 - 1600	\$5.50	482	2,940	86%	\$5.75	514	2,720	80%	\$7.75	490	2,473	73%	\$6.75	537	3,215	95%	\$8.65	590	2,599	76%
1600 - 1700	\$5.35	328	2,568	76%	\$5.50	355	2,714	80%	\$7.50	393	2,748	81%	\$7.80	406	2,545	75%	\$8.45	456	2,840	84%
1700 - 1800	\$5.30	362	2,465	73%	\$5.40	369	2,613	77%	\$6.40	446	2,860	84%	\$7.70	427	2,855	84%	\$7.05	503	2,633	77%
1800 - 1900	\$5.50	368	1,511	44%	\$3.95	386	1,809	53%	\$3.95	438	2,121	62%	\$4.85	475	2,026	60%	\$6.55	471	1,992	59%
1900 - 2000	\$3.85	213	673	20%	\$3.85	270	911	27%	\$3.85	326	1,041	31%	\$5.60	325	1,109	33%	\$6.05	408	1,428	42%

PM Time	Monday 06/15/20				Tuesday 06/16/20				Wednesday 06/17/20				Thursday 06/18/20				Friday 06/19/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	395	2,354	69%	\$5.15	437	2,676	79%	\$5.15	420	2,756	81%	\$7.45	479	2,701	79%	\$7.85	534	3,151	93%
1500 - 1600	\$5.50	498	2,921	86%	\$5.75	564	2,772	82%	\$7.75	542	2,949	87%	\$6.75	556	3,316	98%	\$8.65	597	2,643	78%
1600 - 1700	\$5.35	395	2,801	82%	\$5.50	357	2,691	79%	\$7.50	313	2,126	63%	\$7.80	404	2,520	74%	\$8.45	443	2,763	81%
1700 - 1800	\$5.30	374	2,402	71%	\$5.40	426	2,661	78%	\$6.40	455	2,799	82%	\$7.70	469	2,721	80%	\$7.05	484	2,654	78%
1800 - 1900	\$5.50	354	1,592	47%	\$3.95	366	1,817	53%	\$3.95	420	2,199	65%	\$4.85	469	2,236	66%	\$6.55	472	1,986	58%
1900 - 2000	\$3.85	219	766	23%	\$3.85	245	926	27%	\$3.85	284	974	29%	\$5.60	299	1,140	34%	\$6.05	394	1,289	38%

PM Time	Monday 06/22/20				Tuesday 06/23/20				Wednesday 06/24/20				Thursday 06/25/20				Friday 06/26/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	436	2,346	69%	\$5.15	404	2,673	79%	\$5.15	443	2,722	80%	\$7.45	479	2,738	81%	\$7.85	550	3,151	93%
1500 - 1600	\$5.50	514	2,910	86%	\$5.75	546	2,732	80%	\$7.75	535	2,984	88%	\$6.75	541	3,407	100%	\$8.65	614	2,648	78%
1600 - 1700	\$5.35	367	2,622	77%	\$5.50	378	2,934	86%	\$7.50	368	2,893	85%	\$7.80	328	2,160	64%	\$8.45	415	2,702	79%
1700 - 1800	\$5.30	310	2,115	62%	\$5.40	409	2,531	74%	\$6.40	415	2,574	76%	\$7.70	455	2,776	82%	\$7.05	469	2,419	71%
1800 - 1900	\$5.50	395	1,808	53%	\$3.95	388	1,866	55%	\$3.95	406	1,967	58%	\$4.85	466	2,286	67%	\$6.55	463	2,013	59%
1900 - 2000	\$3.85	248	876	26%	\$3.85	236	866	25%	\$3.85	273	1,066	31%	\$5.60	172	693	20%	\$6.05	378	1,288	38%

PM Time	Monday 06/29/20				Tuesday 06/30/20				Wednesday 07/01/20				Thursday 07/02/20				Friday 07/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	397	2,399	71%	\$5.15	402	2,757	81%												
1500 - 1600	\$5.50	456	2,881	85%	\$5.75	426	2,160	64%												
1600 - 1700	\$5.35	322	2,593	76%	\$5.50	353	2,264	67%												
1700 - 1800	\$5.30	359	2,454	72%	\$5.40	429	2,854	84%												
1800 - 1900	\$5.50	334	1,500	44%	\$3.95	354	1,835	54%												
1900 - 2000	\$3.85	222	831	24%	\$3.85	227	899	26%												

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 06/01/20				Tuesday 06/02/20				Wednesday 06/03/20				Thursday 06/04/20				Friday 06/05/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	344	1,025	30%	\$3.05	370	1,033	30%	\$3.05	394	1,077	32%	\$3.05	364	1,086	32%	\$3.05	356	1,012	30%
0500 - 0600	\$4.95	504	2,194	65%	\$4.95	573	2,253	66%	\$4.95	556	2,179	64%	\$4.95	559	2,267	67%	\$4.70	501	1,901	56%
0600 - 0700	\$5.15	237	1,538	45%	\$5.15	227	1,462	43%	\$5.15	268	1,625	48%	\$5.15	255	1,598	47%	\$4.95	256	1,481	44%
0700 - 0800	\$5.65	204	1,450	43%	\$5.65	184	1,215	36%	\$5.65	193	1,380	41%	\$5.65	181	1,281	38%	\$5.50	179	1,294	38%
0800 - 0900	\$5.15	132	979	29%	\$5.15	131	973	29%	\$5.15	161	1,095	32%	\$5.15	165	1,123	33%	\$4.95	147	1,060	31%
0900 - 1000	\$4.10	132	792	23%	\$4.10	140	857	25%	\$4.10	157	940	28%	\$4.10	158	912	27%	\$4.10	165	974	29%

AM Time	Monday 06/08/20				Tuesday 06/09/20				Wednesday 06/10/20				Thursday 06/11/20				Friday 06/12/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	412	1,226	36%	\$3.05	428	1,173	35%	\$3.05	444	1,287	38%	\$3.05	408	1,191	35%	\$3.05	358	1,011	30%
0500 - 0600	\$4.95	491	2,256	66%	\$4.95	574	2,474	73%	\$4.95	534	2,240	66%	\$4.95	516	2,179	64%	\$4.70	470	1,899	56%
0600 - 0700	\$5.15	265	1,606	47%	\$5.15	275	1,682	49%	\$5.15	307	1,755	52%	\$5.15	308	1,676	49%	\$4.95	272	1,520	45%
0700 - 0800	\$5.65	204	1,481	44%	\$5.65	229	1,501	44%	\$5.65	233	1,585	47%	\$5.65	212	1,456	43%	\$5.50	187	1,153	34%
0800 - 0900	\$5.15	164	1,147	34%	\$5.15	162	1,155	34%	\$5.15	180	1,224	36%	\$5.15	196	1,260	37%	\$4.95	191	1,176	35%
0900 - 1000	\$4.10	136	891	26%	\$4.10	223	1,138	33%	\$4.10	236	1,141	34%	\$4.10	238	1,165	34%	\$4.10	231	1,086	32%

AM Time	Monday 06/15/20				Tuesday 06/16/20				Wednesday 06/17/20				Thursday 06/18/20				Friday 06/19/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	447	1,249	37%	\$3.05	417	1,230	36%	\$3.05	482	1,337	39%	\$3.05	429	1,186	35%	\$3.05	359	1,010	30%
0500 - 0600	\$4.95	536	2,229	66%	\$4.95	572	2,181	64%	\$4.95	583	2,298	68%	\$4.95	527	2,255	66%	\$4.70	446	1,838	54%
0600 - 0700	\$5.15	265	1,659	49%	\$5.15	288	1,646	48%	\$5.15	289	1,778	52%	\$5.15	257	1,591	47%	\$4.95	251	1,396	41%
0700 - 0800	\$5.65	232	1,584	47%	\$5.65	238	1,607	47%	\$5.65	203	1,553	46%	\$5.65	209	1,527	45%	\$5.50	169	1,218	36%
0800 - 0900	\$5.15	182	1,328	39%	\$5.15	194	1,241	37%	\$5.15	171	1,283	38%	\$5.15	179	1,223	36%	\$4.95	160	1,070	31%
0900 - 1000	\$4.10	226	1,081	32%	\$4.10	197	1,136	33%	\$4.10	193	1,170	34%	\$4.10	175	1,072	32%	\$4.10	219	1,054	31%

AM Time	Monday 06/22/20				Tuesday 06/23/20				Wednesday 06/24/20				Thursday 06/25/20				Friday 06/26/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	392	1,420	42%	\$3.05	410	1,404	41%	\$3.05	428	1,510	44%	\$3.05	423	1,425	42%	\$3.05	323	1,021	30%
0500 - 0600	\$4.95	473	1,897	56%	\$4.95	528	2,155	63%	\$4.95	526	1,980	58%	\$4.95	466	1,868	55%	\$4.70	420	1,813	53%
0600 - 0700	\$5.15	237	1,428	42%	\$5.15	264	1,607	47%	\$5.15	284	1,648	48%	\$5.15	264	1,574	46%	\$4.95	245	1,400	41%
0700 - 0800	\$5.65	170	1,291	38%	\$5.65	208	1,409	41%	\$5.65	189	1,355	40%	\$5.65	192	1,392	41%	\$5.50	178	1,238	36%
0800 - 0900	\$5.15	159	1,095	32%	\$5.15	167	1,207	36%	\$5.15	162	1,263	37%	\$5.15	172	1,213	36%	\$4.95	189	1,161	34%
0900 - 1000	\$4.10	182	1,020	30%	\$4.10	179	1,155	34%	\$4.10	226	1,276	38%	\$4.10	208	1,159	34%	\$4.10	260	1,338	39%

AM Time	Monday 06/29/20				Tuesday 06/30/20				Wednesday 07/01/20				Thursday 07/02/20				Friday 07/03/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	419	1,467	43%	\$3.05	436	1,457	43%												
0500 - 0600	\$4.95	466	1,991	59%	\$4.95	532	2,122	62%												
0600 - 0700	\$5.15	249	1,717	51%	\$5.15	255	1,585	47%												
0700 - 0800	\$5.65	182	1,546	45%	\$5.65	195	1,370	40%												
0800 - 0900	\$5.15	163	1,234	36%	\$5.15	172	1,196	35%												
0900 - 1000	\$4.10	168	1,063	31%	\$4.10	157	1,106	33%												

OCTA OPERATIONAL HIGHLIGHTS

On-road Operations

OCTA Customer Assistance Specialists (CAS) responded to 84 calls during the month of June. Of those calls, 61 were to assist disabled vehicles and 12 calls to remove debris. The CAS provided assistance to 11 accidents in the Express Lanes with one of those accidents originating in the SR91 general-purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA will be contracting with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructures at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin Fall 2020 and is expected to be completed in early 2021.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next phase of the project includes the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 6/30/2020		YTD Variance	
	Actual ^{(1) (5)}	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 43,110,916.20	\$ 54,435,001.00	\$ (11,324,084.80)	(20.8)
Fee revenue	6,485,405.50	6,080,586.00	404,819.50	6.7
Total operating revenues	49,596,321.70	60,515,587.00	(10,919,265.30)	(18.0)
Operating expenses:				
Contracted services	6,828,224.83	7,615,000.00	786,775.17	10.3
Administrative fee	3,334,880.00	2,839,886.00	(494,994.00)	(17.4)
Other professional services	1,375,602.70	3,437,295.00	2,061,692.30	60.0
Credit card processing fees	1,107,318.88	1,350,000.00	242,681.12	18.0
Toll road account servicing	877,066.03	2,450,000.00	1,572,933.97	64.2
Other insurance expense	394,046.23	750,000.00	355,953.77	47.5
Toll road maintenance supply repairs	232,275.93	1,725,116.00	1,492,840.07	86.5
Patrol services	965,706.96	980,000.00	14,293.04	1.5
Building equipment repairs and maint	156,469.10	351,250.00	194,780.90	55.5
6C Transponders	250,518.75	250,000.00	(518.75)	(0.2)
Other services	(1,384.89)	35,000.00	36,384.89	104.0
Utilities	56,384.49	73,500.00	17,115.51	23.3
Office expense	8,606.80	205,250.00	196,643.20	95.8
Bad debt expense	169,624.26	-	(169,624.26)	N/A
Miscellaneous ⁽²⁾	55,522.00	167,519.00	111,997.00	66.9
Leases	377,330.40	460,000.00	82,669.60	18.0
Total operating expenses	16,188,192.47	22,689,816.00	6,501,623.53	28.7
Depreciation and amortization ⁽³⁾	3,518,684.82	-	(3,518,684.82)	N/A
Operating income (loss)	29,889,444.41	37,825,771.00	(7,936,326.59)	(21.0)
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	1,155,927.92	1,812,500.00	(656,572.08)	(36.2)
Interest income	4,588,456.75	3,797,611.00	790,845.75	20.8
Interest expense	(4,599,387.17)	(4,713,950.00)	114,562.83	2.4
Other	38,929.17	-	38,929.17	N/A
Total nonoperating revenues (expenses)	1,183,926.67	896,161.00	287,765.67	(32.1)
Transfers in	-	-	-	N/A
Transfers out ⁽⁴⁾	(14,861,180.69)	(50,710,000.00)	35,848,819.31	70.7
Net income (loss)	\$ 16,212,190.39	\$ (11,988,068.00)	\$ 28,200,258.39	(235.2)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵Actuals are preliminary pre-closing amounts as of FY 2019-20. Final numbers will be shown in the audited financial statements.

Capital Asset Activity

During the twelve months ending June 30, 2020, capital asset activities included \$778,354 for the ETTM system project, \$297,339 for the new back-office/account management system, \$5,920 for computer equipment and \$325,411 for transponder purchases.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for June 2020 was 901,930. This represents a daily average of 30,064 vehicles. This is a 24.8% decrease in total traffic volume from the same period last year, which totaled 1,199,215. Potential toll revenue for June was \$2,708,569, which represents a decrease of 42.1% from the prior year's total of \$4,675,291. Carpool percentage for June was 22.13% as compared to the previous year's rate of 26.76%. The decreases were attributed to the novel coronavirus pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of June 2020.

Current Month-to-Date (MTD) as of June 30, 2020

Trips	JUN-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	JUN-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	702,369	1,004,071	(220,102)	(23.9%)	878,365	(20.0%)
3+ Lanes	199,561	331,143	(100,339)	(33.5%)	320,850	(37.8%)
Total Gross Trips	901,930	1,335,214	(320,441)	(26.2%)	1,199,215	(24.8%)
Revenue						
Full Toll Lanes	\$2,673,259	\$4,123,414	(\$1,106,570)	(29.3%)	\$4,632,609	(42.3%)
3+ Lanes	\$35,310	\$0	\$35,310		\$42,682	(17.3%)
Total Gross Revenue	\$2,708,569	\$4,123,414	(\$1,071,260)	(28.3%)	\$4,675,291	(42.1%)
Average Revenue per Trip						
Average Full Toll Lanes	\$3.81	\$4.11	(\$0.30)	(7.3%)	\$5.27	(27.7%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.13	38.5%
Average Gross Revenue	\$3.00	\$3.09	(\$0.09)	(2.9%)	\$3.90	(23.1%)

The 2020 fiscal year-to-date traffic volume decreased by 13.4% and potential toll revenue decreased by 5.4%, when compared with the same period last year. Year-to-date average revenue per-trip is \$4.12.

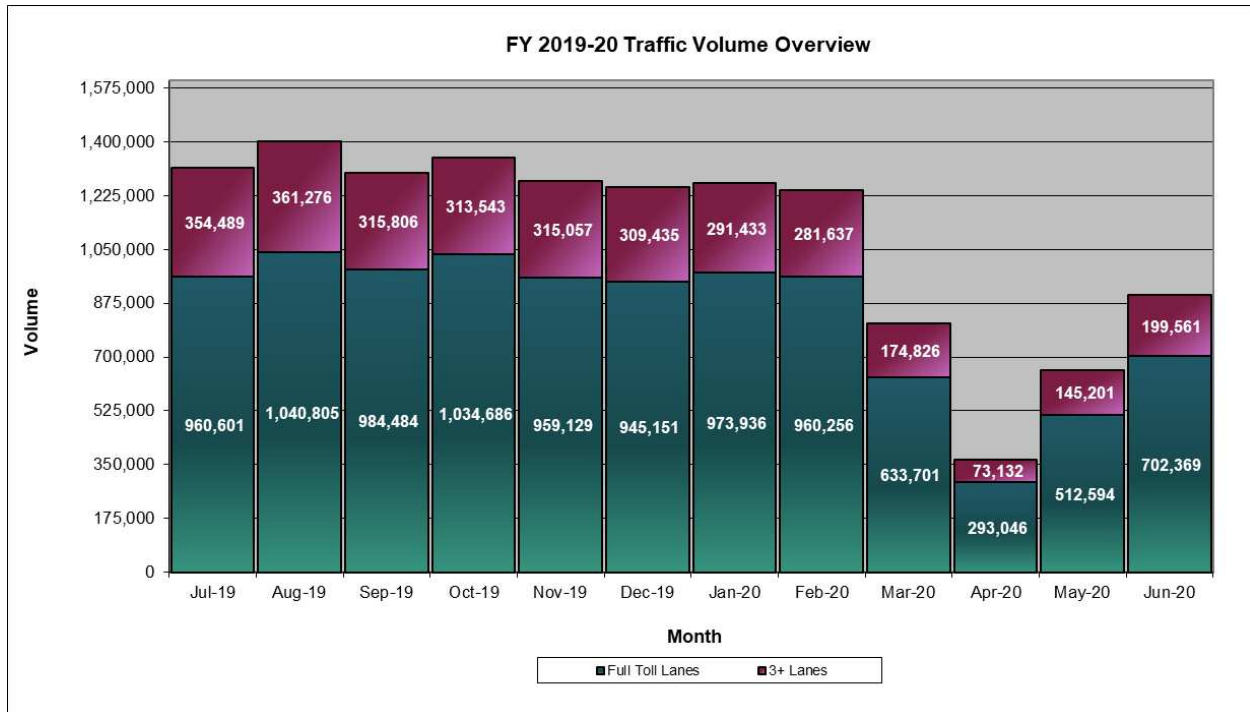
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2019 through June 2020.

FY 2019-20 Year-to-Date (YTD) as of June 30, 2020

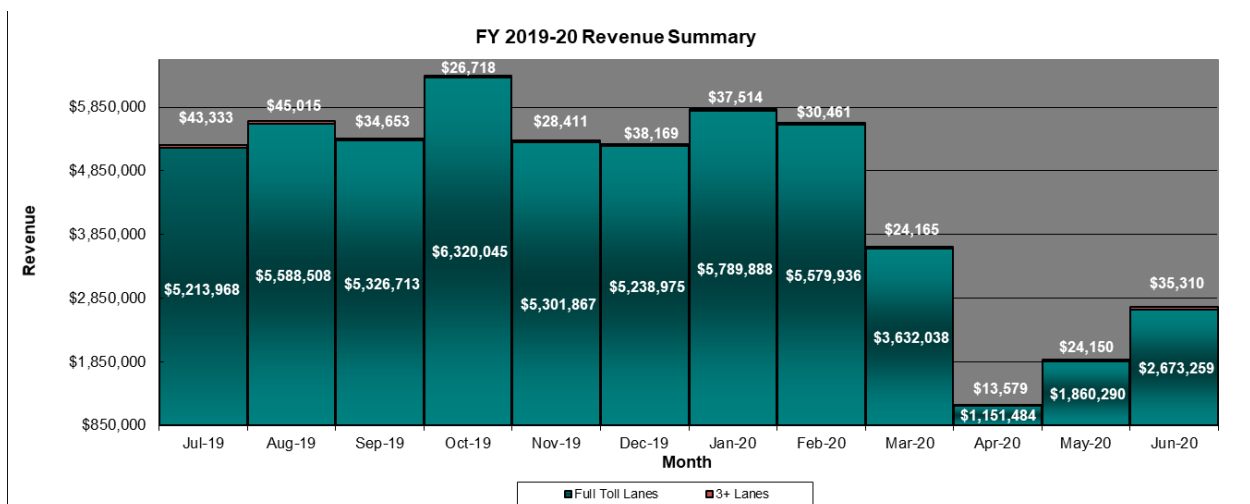
Trips	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	10,044,914	11,904,414	(1,777,900)	(15.0%)	11,415,600	(12.0%)
3+ Lanes	3,074,209	3,876,586	(771,134)	(20.1%)	3,727,622	(17.5%)
Total Gross Trips	13,119,123	15,781,000	(2,549,034)	(16.3%)	15,143,222	(13.4%)
Revenue						
Full Toll Lanes	\$53,676,973	\$47,599,286	\$6,421,273	13.6%	\$56,709,323	(5.3%)
3+ Lanes	\$381,477	\$0	\$381,477		\$462,943	(17.6%)
Total Gross Revenue	\$54,058,450	\$47,599,286	\$6,802,750	14.4%	\$57,172,265	(5.4%)
Average Revenue per Trip						
Average Full Toll Lanes	\$5.34	\$4.00	\$1.34	33.5%	\$4.97	7.4%
Average 3+ Lanes	\$0.12	\$0.00	\$0.12		\$0.12	0.0%
Average Gross Revenue	\$4.12	\$3.02	\$1.10	36.4%	\$3.78	9.0%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In June, peak-period toll rates were incrementally increased for several peak period hours which had been previously reduced in response to the COVID 19 pandemic and associated reduction in traffic. Traffic volumes are being reviewed regularly and a plan is in place to reinstate toll rates as traffic increases.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 06/01/20					Tuesday 06/02/20					Wednesday 06/03/20					Thursday 06/04/20					Friday 06/05/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	166	856	1,022	D	\$5.30	194	916	1,110	D	\$5.30	185	904	1,089	D	\$5.30	243	924	1,167	D	\$6.95	335	1,456	1,791	F
1500 - 1600	\$5.30	272	1072	1,344	F	\$5.30	240	1039	1,279	E	\$5.30	253	969	1,222	E	\$5.30	296	1,186	1,482	F	\$6.95	341	1,219	1,560	F
1600 - 1700	\$5.30	198	1011	1,209	E	\$5.30	198	962	1,160	D	\$5.30	171	943	1,114	D	\$5.30	211	986	1,197	D	\$6.95	280	1,071	1,351	F
1700 - 1800	\$5.30	192	809	1,001	D	\$5.30	188	833	1,021	D	\$5.30	201	820	1,021	D	\$5.30	245	950	1,195	D	\$6.95	256	969	1,225	E
1800 - 1900	\$5.30	86	285	371	A	\$5.30	152	409	561	B	\$5.30	161	497	658	B	\$5.30	188	660	848	C	\$5.30	228	719	947	C
1900 - 2000	\$2.25	40	69	109	A	\$2.25	61	113	174	A	\$2.25	93	181	274	A	\$2.25	134	250	384	A	\$2.25	155	372	527	B

PM Time	Monday 06/08/20					Tuesday 06/09/20					Wednesday 06/10/20					Thursday 06/11/20					Friday 06/12/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	206	801	1,007	D	\$5.30	236	969	1,205	E	\$5.30	233	1,062	1,295	E	\$5.30	260	991	1,251	E	\$6.95	336	1,329	1,665	F
1500 - 1600	\$5.30	277	1,098	1,375	F	\$5.30	270	1,210	1,480	F	\$5.30	287	966	1,253	E	\$5.30	311	1,194	1,505	F	\$6.95	316	1,109	1,425	F
1600 - 1700	\$5.30	176	957	1,133	D	\$5.30	245	1,028	1,273	E	\$5.30	224	1,001	1,225	E	\$5.30	250	1,083	1,333	F	\$6.95	288	1,104	1,392	F
1700 - 1800	\$5.30	205	828	1,033	D	\$5.30	210	897	1,107	D	\$5.30	268	959	1,227	E	\$5.30	247	1,019	1,266	E	\$6.95	346	1,116	1,462	F
1800 - 1900	\$5.30	174	470	644	B	\$5.30	186	548	734	B	\$5.30	239	691	930	C	\$5.30	244	737	981	C	\$5.30	214	761	975	C
1900 - 2000	\$2.25	94	195	289	A	\$2.25	105	249	354	A	\$2.25	173	367	540	B	\$2.25	143	371	514	B	\$2.25	215	637	852	C

PM Time	Monday 06/15/20					Tuesday 06/16/20					Wednesday 06/17/20					Thursday 06/18/20					Friday 06/19/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	222	848	1,070	D	\$5.30	236	1,014	1,250	E	\$5.30	261	1,041	1,302	F	\$5.30	278	1,088	1,366	F	\$6.95	362	1,236	1,598	F
1500 - 1600	\$5.30	260	1,056	1,316	F	\$5.30	286	1,048	1,334	F	\$5.30	290	1,087	1,377	F	\$5.30	300	1,238	1,538	F	\$6.95	347	1,089	1,436	F
1600 - 1700	\$5.30	189	990	1,179	D	\$5.30	185	1,021	1,206	E	\$5.30	175	822	997	C	\$5.30	223	943	1,166	D	\$6.95	299	1,261	1,560	F
1700 - 1800	\$5.30	171	838	1,009	D	\$5.30	200	924	1,124	D	\$5.30	237	959	1,196	D	\$5.30	263	967	1,230	E	\$6.95	325	1,097	1,422	F
1800 - 1900	\$5.30	181	507	688	B	\$5.30	159	679	838	C	\$5.30	215	772	987	C	\$5.30	234	823	1,057	D	\$5.30	261	808	1,069	D
1900 - 2000	\$2.25	106	210	316	A	\$2.25	118	282	400	A	\$2.25	115	294	409	B	\$2.25	134	409	543	B	\$2.25	195	499	694	B

PM Time	Monday 06/22/20					Tuesday 06/23/20					Wednesday 06/24/20					Thursday 06/25/20					Friday 06/26/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	267	930	1,197	D	\$5.30	205	1,008	1,213	E	\$6.95	237	1,104	1,341	F	\$6.95	276	1,126	1,402	F	\$11.95	332	1,277	1,609	F
1500 - 1600	\$6.95	277	1,032	1,309	F	\$6.95	277	1,016	1,293	E	\$8.95	291	1,088	1,379	F	\$8.95	344	1,150	1,494	F	\$11.95	359	1,056	1,415	F
1600 - 1700	\$6.95	178	945	1,123	D	\$6.95	193	998	1,191	D	\$6.95	230	1,043	1,273	E	\$6.95	174	961	1,135	D	\$8.95	238	1,095	1,333	F
1700 - 1800	\$5.30	161	798	959	C	\$5.30	199	912	1,111	D	\$5.30	236	927	1,163	D	\$5.30	232	999	1,231	E	\$6.95	243	952	1,195	D
1800 - 1900	\$5.30	195	523	718	B	\$5.30	196	584	780	B	\$5.30	240	697	937	C	\$5.30	222	713	935	C	\$5.30	236	832	1,068	D
1900 - 2000	\$2.25	107	263	370	A	\$2.25	113	259	372	A	\$2.25	135	340	475	B	\$2.25	118	332	450	B	\$2.25	186	484	670	B

PM Time	Monday 06/29/20					Tuesday 06/30/20					Wednesday 07/01/20					Thursday 07/02/20					Friday 07/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	216	935	1,151	D	\$5.30	237	1,060	1,297	E															
1500 - 1600	\$6.95	281	1,058	1,339	F	\$6.95	238	837	1,075	D															
1600 - 1700	\$6.95	173	941	1,114	D	\$6.95	212	975	1,187	D															
1700 - 1800	\$5.30	178	884	1,062	D	\$5.30	215	990	1,205	E															
1800 - 1900	\$5.30	144	471	615	B	\$5.30	168	632	800	B															
1900 - 2000	\$2.25	102	226	328	A	\$2.25	107	298	405	B															

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 06/01/20					Tuesday 06/02/20					Wednesday 06/03/20					Thursday 06/04/20					Friday 06/05/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	85	632	717	B	\$2.95	97	690	787	B	\$2.95	98	729	827	C	\$2.95	94	752	846	C	\$2.95	148	914	1,062	D
1500 - 1600	\$2.95	122	691	813	C	\$2.95	143	691	834	C	\$2.95	157	765	922	C	\$2.95	141	849	990	C	\$2.95	158	675	833	C
1600 - 1700	\$2.95	104	754	858	C	\$2.95	98	702	800	B	\$2.95	115	688	803	C	\$2.95	90	693	783	B	\$2.95	130	605	735	B
1700 - 1800	\$2.95	89	583	672	B	\$2.95	99	571	670	B	\$2.95	98	626	724	B	\$2.95	125	640	765	B	\$2.95	130	614	744	B
1800 - 1900	\$2.95	61	227	288	A	\$2.95	74	316	390	A	\$2.95	78	375	453	B	\$2.95	118	466	584	B	\$2.95	116	464	580	B
1900 - 2000	\$2.95	24	68	92	A	\$2.95	32	105	137	A	\$2.95	57	136	193	A	\$2.95	79	208	287	A	\$2.95	84	232	316	A

PM Time	Monday 06/08/20					Tuesday 06/09/20					Wednesday 06/10/20					Thursday 06/11/20					Friday 06/12/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	92	613	705	B	\$2.95	99	755	854	C	\$2.95	107	785	892	C	\$2.95	110	689	799	B	\$2.95	165	881	1,046	D
1500 - 1600	\$2.95	126	804	930	C	\$2.95	28	52	80	A	\$2.95	141	680	821	C	\$2.95	144	829	973	C	\$2.95	137	665	802	C
1600 - 1700	\$2.95	100	654	754	B	\$2.95	118	568	686	B	\$2.95	121	707	828	C	\$2.95	105	646	751	B	\$2.95	130	610	740	B
1700 - 1800	\$2.95	112	595	707	B	\$2.95	110	619	729	B	\$2.95	131	690	821	C	\$2.95	104	745	849	C	\$2.95	123	420	543	B
1800 - 1900	\$2.95	102	341	443	B	\$2.95	117	454	571	B	\$2.95	121	543	664	B	\$2.95	120	487	607	B	\$2.95	111	491	602	B
1900 - 2000	\$2.95	62	170	232	A	\$2.95	75	210	285	A	\$2.95	108	262	370	A	\$2.95	95	241	336	A	\$2.95	84	352	436	B

PM Time	Monday 06/15/20					Tuesday 06/16/20					Wednesday 06/17/20					Thursday 06/18/20					Friday 06/19/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	108	686	794	B	\$2.95	130	678	808	C	\$2.95	123	794	917	C	\$2.95	129	748	877	C	\$2.95	158	815	973	C
1500 - 1600	\$2.95	124	799	923	C	\$2.95	137	750	887	C	\$2.95	141	811	952	C	\$2.95	132	877	1,009	D	\$2.95	141	625	766	B
1600 - 1700	\$2.95	106	711	817	C	\$2.95	96	712	808	C	\$2.95	78	586	664	B	\$2.95	102	681	783	B	\$2.95	83	427	510	B
1700 - 1800	\$2.95	76	609	685	B	\$2.95	88	649	737	B	\$2.95	138	681	819	C	\$2.95	98	724	822	C	\$2.95	125	449	574	B
1800 - 1900	\$2.95	72	411	483	B	\$2.95	74	461	535	B	\$2.95	95	535	630	B	\$2.95	116	584	700	B	\$2.95	118	503	621	B
1900 - 2000	\$2.95	52	172	224	A	\$2.95	52	242	294	A	\$2.95	86	255	341	A	\$2.95	57	309	366	A	\$2.95	113	324	437	B

PM Time	Monday 06/22/20					Tuesday 06/23/20					Wednesday 06/24/20					Thursday 06/25/20					Friday 06/26/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	115	603	718	B	\$5.30	133	688	821	C	\$5.30	126	723	849	C	\$5.30	119	723	842	C	\$5.30	138	749	887	C
1500 - 1600	\$5.30	130	763	893	C	\$5.30	149	734	883	C	\$5.30	128	736	864	C	\$5.30	143	909	1,052	D	\$5.30	135	559	694	B
1600 - 1700	\$2.95	79	699	778	B	\$2.95	91	773	864	C	\$2.95	90	754	844	C	\$2.95	86	568	654	B	\$2.95	108	588	696	B
1700 - 1800	\$2.95	76	524	600	B	\$2.95	97	605	702	B	\$2.95	104	614	718	B	\$2.95	107	632	739	B	\$2.95	105	547	652	B
1800 - 1900	\$2.95	83	425	508	B	\$2.95	78	444	522	B	\$2.95	92	502	594	B	\$2.95	100	541	641	B	\$2.95	96	527	623	B
1900 - 2000	\$2.95	54	219	273	A	\$2.95	69	207	276	A	\$2.95	68	263	331	A	\$2.95	68	246	314	A	\$2.95	133	325	458	B

PM Time	Monday 06/29/20					Tuesday 06/30/20					Wednesday 07/01/20					Thursday 07/02/20					Friday 07/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	119	656	775	B	\$5.30	121	685	806	C															
1500 - 1600	\$5.30	127	753	880	C	\$5.30	108	620	728	B															
1600 - 1700	\$2.95	96	619	715	B	\$2.95	77	608	685	B															
1700 - 1800	\$2.95	91	587	678	B	\$2.95	116	791	907	C															
1800 - 1900	\$2.95	73	377	450	B	\$2.95	85	450	535	B															
1900 - 2000	\$2.95	55	233	288	A	\$2.95	58	205	263	A															

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 06/01/20					Tuesday 06/02/20					Wednesday 06/03/20					Thursday 06/04/20					Friday 06/05/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	161	338	499	B	\$6.95	160	297	457	B	\$6.95	186	329	515	B	\$6.95	170	306	476	B	\$4.20	158	281	439	B
0500 - 0600	\$6.95	301	999	1,300	E	\$6.95	343	1053	1,396	F	\$6.95	295	908	1,203	E	\$6.95	315	973	1,288	E	\$4.20	279	789	1,068	D
0600 - 0700	\$6.95	154	709	863	C	\$6.95	125	591	716	B	\$6.95	175	746	921	C	\$6.95	176	703	879	C	\$4.20	167	725	892	C
0700 - 0800	\$6.95	114	617	731	B	\$6.95	109	545	654	B	\$6.95	127	582	709	B	\$6.95	101	537	638	B	\$4.20	97	578	675	B
0800 - 0900	\$6.95	86	424	510	B	\$6.95	89	438	527	B	\$6.95	96	430	526	B	\$6.95	107	407	514	B	\$4.20	89	411	500	B
0900 - 1000	\$6.95	72	319	391	A	\$6.95	85	323	408	B	\$6.95	79	405	484	B	\$6.95	72	344	416	B	\$4.20	93	356	449	B

AM Time	Monday 06/08/20					Tuesday 06/09/20					Wednesday 06/10/20					Thursday 06/11/20					Friday 06/12/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	188	365	553	B	\$6.95	183	338	521	B	\$6.95	194	370	564	B	\$6.95	203	376	579	B	\$4.20	168	294	462	B
0500 - 0600	\$6.95	287	1,042	1,329	E	\$6.95	363	1,221	1,584	F	\$6.95	309	992	1,301	E	\$6.95	302	995	1,297	E	\$4.20	273	807	1,080	D
0600 - 0700	\$6.95	167	637	804	C	\$6.95	168	709	877	C	\$6.95	210	860	1,070	D	\$6.95	199	801	1,000	C	\$4.20	182	749	931	C
0700 - 0800	\$6.95	125	640	765	B	\$6.95	139	683	822	C	\$6.95	162	703	865	C	\$6.95	128	627	755	B	\$4.20	112	533	645	B
0800 - 0900	\$6.95	106	504	610	B	\$6.95	82	470	552	B	\$6.95	115	523	638	B	\$6.95	115	542	657	B	\$4.20	115	464	579	B
0900 - 1000	\$6.95	73	366	439	B	\$6.95	123	436	559	B	\$6.95	119	430	549	B	\$6.95	119	418	537	B	\$4.20	102	373	475	B

AM Time	Monday 06/15/20					Tuesday 06/16/20					Wednesday 06/17/20					Thursday 06/18/20					Friday 06/19/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	196	362	558	B	\$6.95	176	368	544	B	\$6.95	223	373	596	B	\$6.95	190	382	572	B	\$4.20	150	281	431	B
0500 - 0600	\$6.95	324	1,055	1,379	F	\$6.95	325	942	1,267	E	\$6.95	316	957	1,273	E	\$6.95	284	1,026	1,310	E	\$4.20	230	832	1,062	D
0600 - 0700	\$6.95	161	727	888	C	\$6.95	278	1,205	1,483	F	\$6.95	183	871	1,054	D	\$6.95	154	745	899	C	\$4.20	140	735	875	C
0700 - 0800	\$6.95	151	698	849	C	\$6.95	146	786	932	C	\$6.95	138	770	908	C	\$6.95	129	711	840	C	\$4.20	89	600	689	B
0800 - 0900	\$6.95	113	517	630	B	\$6.95	95	496	591	B	\$6.95	101	501	602	B	\$6.95	99	495	594	B	\$4.20	92	406	498	B
0900 - 1000	\$6.95	122	437	559	B	\$6.95	113	434	547	B	\$6.95	119	440	559	B	\$6.95	79	376	455	B	\$4.20	96	358	454	B

AM Time	Monday 06/22/20					Tuesday 06/23/20					Wednesday 06/24/20					Thursday 06/25/20					Friday 06/26/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	151	625	776	B	\$6.95	151	677	828	C	\$6.95	158	716	874	C	\$6.95	186	667	853	C	\$4.20	156	340	496	B
0500 - 0600	\$9.95	253	791	1,044	D	\$9.95	309	927	1,236	E	\$9.95	290	686	976	C	\$9.95	268	727	995	C	\$6.95	232	840	1,072	D
0600 - 0700	\$9.95	132	699	831	C	\$9.95	122	680	802	C	\$9.95	162	795	957	C	\$9.95	155	733	888	C	\$6.95	162	761	923	C
0700 - 0800	\$6.95	94	617	711	B	\$6.95	124	643	767	B	\$6.95	121	601	722	B	\$6.95	120	609	729	B	\$5.30	116	558	674	B
0800 - 0900	\$6.95	93	486	579	B	\$6.95	98	513	611	B	\$6.95	81	512	593	B	\$6.95	94	543	637	B	\$4.20	96	509	605	B
0900 - 1000	\$6.95	109	367	476	B	\$6.95	121	452	573	B	\$6.95	112	447	559	B	\$6.95	123	425	548	B	\$4.20	129	418	547	B

AM Time	Monday 06/29/20					Tuesday 06/30/20					Wednesday 07/01/20					Thursday 07/02/20					Friday 07/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	175	624	799	B	\$6.95	176	636	812	C															
0500 - 0600	\$9.95	245	819	1,064	D	\$9.95	339	905	1,244	E															
0600 - 0700	\$9.95	149	772	921	C	\$9.95	132	665	797	B															
0700 - 0800	\$6.95	117	732	849	C	\$6.95	128	619	747	B															
0800 - 0900	\$6.95	93	442	535	B	\$6.95	85	470	555	B															
0900 - 1000	\$6.95	102	425	527	B	\$6.95	104	433	537	B															

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 06/01/20					Tuesday 06/02/20					Wednesday 06/03/20					Thursday 06/04/20					Friday 06/05/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	87	280	367	A	\$5.30	114	281	395	A	\$5.30	127	282	409	B	\$5.30	117	276	393	A	\$2.95	103	281	384	A
0500 - 0600	\$5.30	153	750	903	C	\$5.30	159	700	859	C	\$5.30	168	745	913	C	\$5.30	168	722	890	C	\$2.95	155	642	797	B
0600 - 0700	\$5.30	116	718	834	C	\$5.30	112	679	791	B	\$5.30	116	699	815	C	\$5.30	108	722	830	C	\$2.95	113	650	763	B
0700 - 0800	\$5.30	69	548	617	B	\$5.30	87	511	598	B	\$5.30	66	538	604	B	\$5.30	72	523	595	B	\$2.95	79	516	595	B
0800 - 0900	\$5.30	44	379	423	B	\$5.30	38	384	422	B	\$5.30	63	418	481	B	\$5.30	54	451	505	B	\$2.95	60	431	491	B
0900 - 1000	\$5.30	45	275	320	A	\$5.30	44	335	379	A	\$5.30	51	335	386	A	\$5.30	58	387	445	B	\$2.95	70	355	425	B

AM Time	Monday 06/08/20					Tuesday 06/09/20					Wednesday 06/10/20					Thursday 06/11/20					Friday 06/12/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	120	321	441	B	\$5.30	141	316	457	B	\$5.30	139	310	449	B	\$5.30	119	336	455	B	\$2.95	106	292	398	A
0500 - 0600	\$5.30	169	788	957	C	\$5.30	187	790	977	C	\$5.30	179	791	970	C	\$5.30	172	768	940	C	\$2.95	161	644	805	C
0600 - 0700	\$5.30	121	725	846	C	\$5.30	130	813	943	C	\$5.30	145	752	897	C	\$5.30	126	744	870	C	\$2.95	108	616	724	B
0700 - 0800	\$5.30	82	558	640	B	\$5.30	88	593	681	B	\$5.30	94	624	718	B	\$5.30	79	589	668	B	\$2.95	88	509	597	B
0800 - 0900	\$5.30	63	500	563	B	\$5.30	67	468	535	B	\$5.30	70	519	589	B	\$5.30	84	469	553	B	\$2.95	75	411	486	B
0900 - 1000	\$5.30	48	360	408	B	\$5.30	75	417	492	B	\$5.30	77	394	471	B	\$5.30	91	461	552	B	\$2.95	85	389	474	B

AM Time	Monday 06/15/20					Tuesday 06/16/20					Wednesday 06/17/20					Thursday 06/18/20					Friday 06/19/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	145	328	473	B	\$5.30	142	293	435	B	\$5.30	146	329	475	B	\$5.30	103	328	431	B	\$2.95	76	282	358	A
0500 - 0600	\$5.30	160	787	947	C	\$5.30	178	625	803	C	\$5.30	199	760	959	C	\$5.30	140	806	946	C	\$2.95	124	694	818	C
0600 - 0700	\$5.30	138	785	923	C	\$5.30	48	313	361	A	\$5.30	133	771	904	C	\$5.30	105	732	837	C	\$2.95	76	660	736	B
0700 - 0800	\$5.30	85	617	702	B	\$5.30	88	576	664	B	\$5.30	85	616	701	B	\$5.30	94	665	759	B	\$2.95	49	538	587	B
0800 - 0900	\$5.30	61	455	516	B	\$5.30	66	496	562	B	\$5.30	52	498	550	B	\$5.30	49	490	539	B	\$2.95	46	424	470	B
0900 - 1000	\$5.30	76	373	449	B	\$5.30	61	400	461	B	\$5.30	70	414	484	B	\$5.30	62	413	475	B	\$2.95	84	369	453	B

AM Time	Monday 06/22/20					Tuesday 06/23/20					Wednesday 06/24/20					Thursday 06/25/20					Friday 06/26/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	92	426	518	B	\$5.30	91	366	457	B	\$5.30	96	402	498	B	\$5.30	85	357	442	B	\$2.95	72	302	374	A
0500 - 0600	\$6.85	143	712	855	C	\$6.85	135	810	945	C	\$6.85	147	725	872	C	\$6.85	129	743	872	C	\$5.30	109	633	742	B
0600 - 0700	\$6.85	86	748	834	C	\$6.85	107	765	872	C	\$6.85	111	731	842	C	\$6.85	92	703	795	B	\$5.30	92	582	674	B
0700 - 0800	\$6.85	56	593	649	B	\$6.85	60	581	641	B	\$6.85	57	587	644	B	\$6.85	60	577	637	B	\$2.95	69	489	558	B
0800 - 0900	\$5.30	32	459	491	B	\$5.30	50	510	560	B	\$5.30	45	502	547	B	\$5.30	37	429	466	B	\$2.95	54	400	454	B
0900 - 1000	\$5.30	58	362	420	B	\$5.30	72	414	486	B	\$5.30	64	441	505	B	\$5.30	78	433	511	B	\$2.95	83	435	518	B

AM Time	Monday 06/29/20					Tuesday 06/30/20					Wednesday 07/01/20					Thursday 07/02/20					Friday 07/03/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	93	408	501	B	\$5.30	107	368	475	B															
0500 - 0600	\$6.85	136	678	814	C	\$6.85	151	699	850	C															
0600 - 0700	\$6.85	105	798	903	C	\$6.85	95	763	858	C															
0700 - 0800	\$6.85	49	627	676	B	\$6.85	56	533	589	B															
0800 - 0900	\$5.30	33	475	508	B	\$5.30	51	482	533	B															
0900 - 1000	\$5.30	63	348	411	B	\$5.30	59	416	475	B															

RCTC OPERATIONAL HIGHLIGHTS

On-road Operations

RCTC Freeway Service Patrol (FSP) responded to 87 calls during the month of June. Of those calls, 58 were to assist disabled vehicles, 16 calls to remove debris and 13 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 6/30/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 49,706,034.19	\$ 61,920,800.00	\$ (12,214,765.81)	(19.7)
Fee Revenue	6,727,939.85	5,280,300.00	1,447,639.85	27.4
Total operating revenues	56,433,974.04	67,201,100.00	(10,767,125.96)	(16.0)
Operating expenses:				
Salaries and Benefits	787,920.83	1,353,400.00	565,479.17	41.8
Legal Services	255,224.62	350,000.00	94,775.38	27.1
Advisory Services	139,465.52	75,000.00	(64,465.52)	(86.0)
Audit and Accounting Fees	46,000.00	47,000.00	1,000.00	2.1
Service Fees	5,867.14	26,000.00	20,132.86	77.4
Other Professional Services	767,099.59	2,479,500.00	1,712,400.41	69.1
Lease Expense	228,196.04	256,500.00	28,303.96	11.0
Operations	2,818,913.45	3,628,500.00	809,586.55	22.3
Utilities	52,163.54	62,500.00	10,336.46	16.5
Supplies and Materials	597.45	5,000.00	4,402.55	88.1
Membership and Subscription Fees	26,455.00	25,000.00	(1,455.00)	(5.8)
Office Equipment & Furniture (Non-Capital)	1,285.05	5,000.00	3,714.95	74.3
Maintenance/Repairs	178,964.34	349,800.00	170,835.66	48.8
Training Seminars and Conferences	1,125.00	4,500.00	3,375.00	75.0
Transportation Expenses	2,758.81	7,500.00	4,741.19	63.2
Lodging	2,455.52	7,000.00	4,544.48	64.9
Meals	1,118.52	1,000.00	(118.52)	(11.9)
Other Staff Expenses	524.65	1,000.00	475.35	47.5
Advertising	6,776.63	190,000.00	183,223.37	96.4
Program Management	119,001.74	-	(119,001.74)	N/A
Program Operations	7,147,746.03	11,660,200.00	4,512,453.97	38.7
Litigation Settlement	-	10,000.00	10,000.00	100.0
Furniture & Equipment	417,296.56	750,000.00	332,703.44	44.4
Improvements	-	16,100.00	16,100.00	100.0
Depreciation	8,087,958.02 ²	-	(8,087,958.02)	N/A
Bad Debt Expense	12.92	-	(12.92)	N/A
Total operating expenses	21,094,926.97	21,310,500.00	215,573.03	1.0
Operating income (loss)	35,339,047.07	45,890,600.00	(10,551,552.93)	(23.0)
Nonoperating revenues (expenses):				
Interest Revenue	3,634,588.89	1,339,000.00	2,295,588.89	(171.4)
Other Miscellaneous Revenue	6,394.97	-	6,394.97	N/A
Interest Expense	(28,855,678.53) ³	(7,119,900.00)	(21,735,778.53)	305.3
Total nonoperating revenues (expenses)	(31,784,300.70)	(5,780,900.00)	(26,003,400.70)	(449.8)
Transfers In	-	-	-	N/A
Transfers Out	(2,374,636.40)	(3,059,500.00)	684,863.60	(22.4)
Net income (loss)	\$ 1,180,109.97	\$ 37,050,200.00	\$ (35,870,090.03)	(96.8)

¹ Unaudited

² Depreciation is not a budgeted expense

³ Amount includes accrued compounded interest for the 91 Project Transportation Infrastructure Finance and Innovation Act (TIFIA) loan and accreted interest on the 2013 Toll Revenue Bonds Series B (capital appreciation). \$10.8 million of the \$14.3 million interest cost will not be paid in the current year and therefore not included in the FY 2019/20 budget

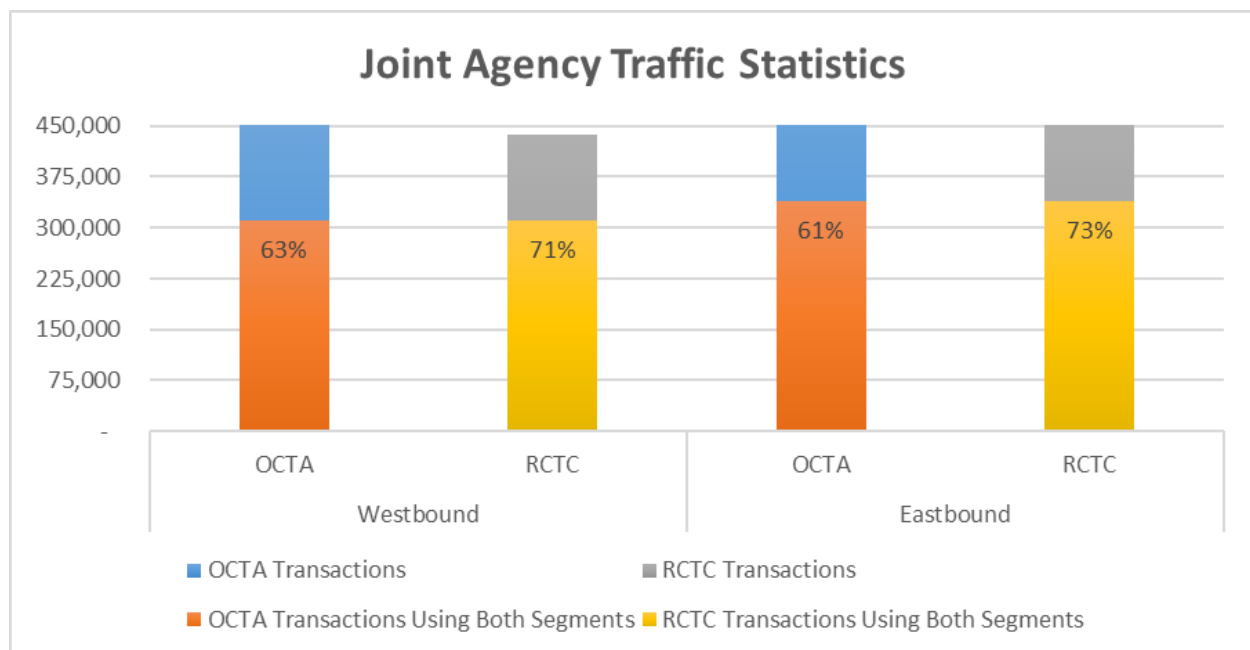
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING June 30, 2020

M TD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	489,719	310,889	63%	\$1,313,250
RCTC	437,849	310,889	71%	\$1,357,636
I-15	185,615	133,270	72%	\$549,744
McKinley	252,234	177,619	70%	\$807,892
Eastbound				
OCTA	556,754	339,865	61%	\$2,151,809
RCTC	464,081	339,865	73%	\$1,350,933
I-15	178,718	136,545	76%	\$404,858
McKinley	285,363	203,320	71%	\$946,075

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Jun-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	0:23
Abandon Rate	Monthly	No more than 4.0%	0.2%
Customer Satisfaction	Monthly	At least 75 outbound calls	78
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.5
CUSA Violation Collection Rate	Quarterly	70% or more	102%
CUSA Violation Collection Rate	Annually	74% or more	76%
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	1.2
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.004%
CAS Response Time	Monthly	0:20 (minutes) per call	0:10
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofirst USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

JOINT AGENCY TRANSPONDER DISTRIBUTION

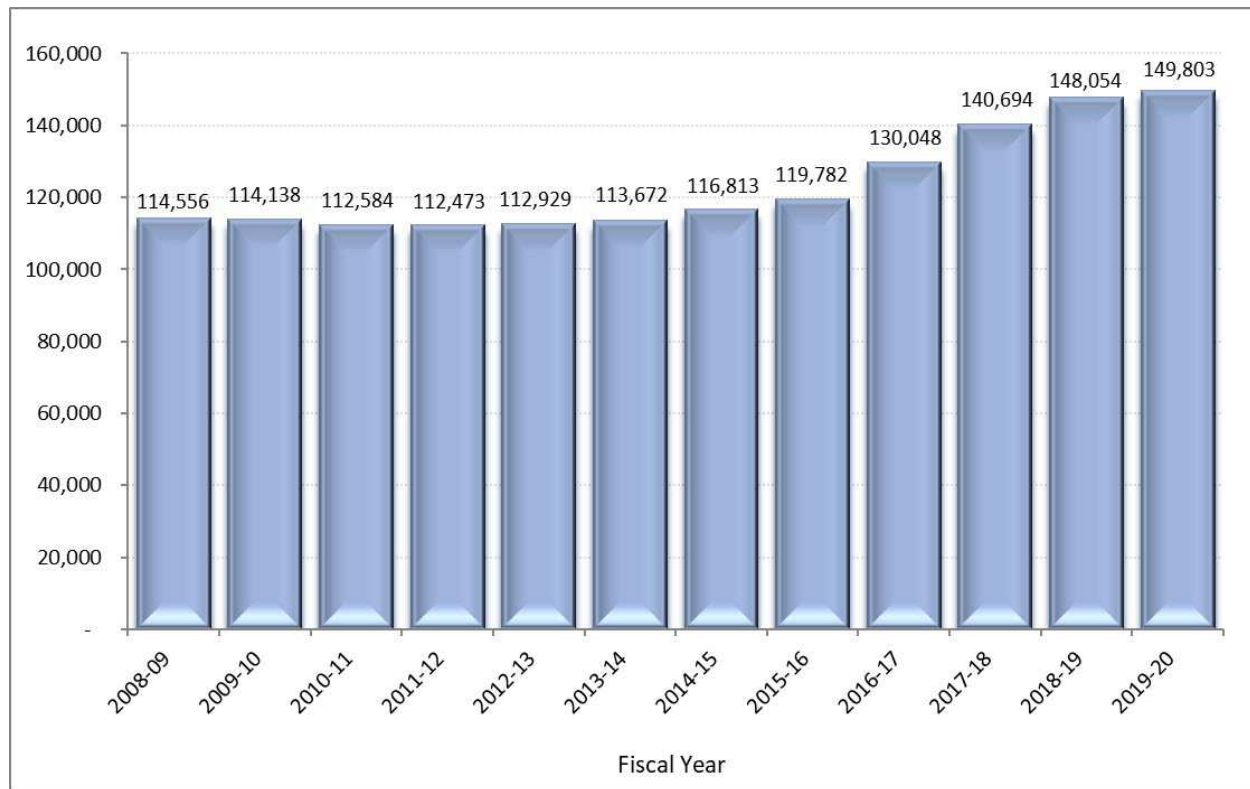
T21 TRANSPONDER DISTRIBUTION	June-20		May-20		FY 2019-20	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	701	97.9%	432	98.2%	1,004	55.2%
Additional Tags to Existing Accounts	7	1.0%	3	0.7%	480	26.4%
Replacement Transponders	8	1.1%	5	1.1%	336	18.5%
Total Issued	716		440		1,820	
Returned						
Account Closures	2	0.1%	69	3.2%	331	16.1%
Accounts Downsizing			8	0.4%	135	6.5%
Defective Transponders	3,107	99.9%	2,103	96.5%	1,594	77.4%
Total Returned	3,109		2,180		2,059	

6C TRANSPONDER DISTRIBUTION	June-20		May-20	
	Tags	% of Total	Tags	% of Total
Issued				
To New Accounts	14,430	99.9%	12,808	99.9%
Additional Tags to Existing Accounts	10	0.1%	7	0.1%
Replacement Transponders	0	0.0%	0	0.0%
Total Issued	14,440		12,815	
Returned				
Account Closures				
Accounts Downsizing				
Defective Transponders				
Total Returned				

At the end of June 2020, the 91 Express Lanes had 149,803 active customer accounts and 322,319 transponders classified as Assigned.

Number of Accounts by Fiscal Year

As of June 30, 2020



Incoming Email Activity

During June, the Anaheim Processing Center received 2,356 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.

AGENDA ITEM 6

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	August 27, 2020
TO:	Toll Policy and Operations Committee
FROM:	Michael Blomquist, Toll Program Director
THROUGH:	Anne Mayer, Executive Director
SUBJECT:	Toll Operations Year in Review and COVID-19 Impacts Update

STAFF RECOMMENDATION:

This item is for the Committee to receive and file a presentation providing a review of results from the latest fiscal year of toll operations and an update to the impacts that the COVID-19 pandemic has had on toll operations.

BACKGROUND INFORMATION:

In December of 2006, the Commission approved the establishment of a toll program including the development of express lane projects and their future operation. The Commission opened its first toll facility, the 91 Express Lanes, to customers in March 2017. The Commission's second toll facility, the 15 Express Lanes will open in 2020. Staff will review the results from the latest fiscal year of toll operations.

AGENDA ITEM 7

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	August 27, 2020
TO:	Toll Policy and Operations Committee
FROM:	Jennifer Crosson, Toll Operations Manager
THROUGH:	Michael Blomquist, Toll Program Director
SUBJECT:	Department of California Highway Patrol Agreement for Express Lanes Toll Enforcement

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Approve Agreement No. 21-31-005-00 with the Department of California Highway Patrol (CHP) for toll enforcement on the express lanes for a five-year term in the amount of \$3,611,479;
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to execute the agreement on behalf of the Commission; and
- 3) Forward to the Commission for final action.

BACKGROUND INFORMATION:

In March 2017, the CHP began supporting the Commission's 91 Express Lanes operation by providing on-road toll enforcement and maintenance closures under a three-year contract. This item is to enter into a new agreement with substantially the same terms as the existing agreement for five years.

The success of the express lanes is dependent on the collection of toll revenue sufficient to support the operation of the express lanes and the repayment of debt. A critical element to ensuring that the toll revenue goals of the express lanes are achieved is the enforcement of toll policies and toll violations.

The express lanes toll policies provide for free and discounted tolls to high occupancy vehicles with three or more occupants (HOV3+). To identify vehicles that are eligible for the HOV3+ discount, motorists on the 91 Express Lanes drive through a dedicated HOV3+ lane and customers on the 15 Express Lanes will set their switchable transponder to 3+. To discourage vehicles with less than three occupants from driving through the dedicated HOV3+ lane or setting their transponder to 3+ and thereby receiving free or discounted tolls, staff proposes the CHP continue to provide on-road enforcement.

The proposed agreement provides for the CHP to be present during peak periods to visually observe motorists as they drive through the toll point and issue citations to those that do not meet the minimum occupant requirement. On the 91 Express Lanes the officers will observe the HOV3+ lane for vehicles with less than three occupants. On the 15 Express Lanes the officers will observe a light at the toll point which will indicate the occupancy setting of a transponder and compare the transponder setting to the number of occupants in the vehicle.

Additionally, the Commission's express lanes policies and California Vehicle Code 23302(a) include a requirement for users of the express lanes to have a FasTrak™ transponder associated with a valid account properly mounted in their vehicle. Customers without a transponder trigger the on-road violation enforcement cameras capturing an image of the license plate. Some customers using the express lanes without a FasTrak™ transponder will also not have a plate on their vehicle or a plate for which the on-road cameras can capture a legible image. These transactions will result in uncollectible transactions and a loss of toll revenue. The CHP officers will be provided with a web-based portal to allow them to identify vehicles passing through a toll point without a valid transponder as well as the transponder occupancy setting. By observing the overhead light, officers can identify vehicles without a transponder and license plate and issue a citation.

In February 2020, the Commission approved an agreement with Caltrans for the maintenance of the 91 and 15 Express Lanes toll facilities. Caltrans performs maintenance according to an established schedule and requires the use of CHP to provide a maintenance zone enhanced enforcement program (MAZEPP). The use of CHP to perform MAZEPP will enhance the safety of Caltrans, toll provider staff and Commission staff while in the maintenance work zone.

The CHP agreement is a time and materials agreement that will be managed through the scheduling of CHP activity to ensure the express lanes receive services during operating hours for which the loss of revenue is the highest and for all maintenance activities which involve Caltrans. The estimated annual contract value of approximately \$720,000 per year provides for two enforcement officers during peak period hours and MAZEPP support as scheduled. Enforcement is approximately 88 percent of the contract value, while MAZEPP support is 12 percent.

CHP has been a valued partner of the Commission as the operator of the 91 Express Lanes in Riverside County. It has worked with the Commission to develop on-road enforcement tactics that serve as a deterrent to customers who do not follow the carpool rules required to get the HOV3+ discount and/or transponder requirement. The CHP has also supported all maintenance efforts by assisting with developing methods to shorten the length of the closures and with the safety of the maintenance personnel.

The Toll Facility Agreements (TFA) between RCTC and Caltrans, which granted a lease to the Commission to use the SR-91 median for the operation of the 91 Express Lanes and I-15 median for the 15 Express Lanes, provides the Commission with the option to engage the services of the CHP. CHP is designated by the state of California as the agency to perform enforcement on the state highways. The TFA and state designation of CHP as the agency to provide policing services

on the 91 Express Lanes and 15 Express Lanes and the use of CHP across the state by toll agencies makes CHP the best choice for the performance of violation enforcement and MAZEPP at this time.

The Commission's Procurement Policy Manual allows for the non-competitive procurement of non-federally funded services if the services are to be provided by a government or other public entity.

Toll enforcement and MAZEPP services on the express lanes are essential to the collection of toll revenue and the safety of maintenance personnel. Staff recommends the Commission approve Agreement No. 21-31-005-00 with CHP for a term of five years at a cost not to exceed \$3,611,479. The FY 2020/21 budget includes an amount for CHP services; therefore, no budget adjustment is required.

Financial Information					
In Fiscal Year Budget:	Yes Yes N/A	Year:	FY 2019/20 FY 2020/21 FY 2021/22+	Amount:	\$200,000 \$720,000 \$2,691,479
Source of Funds:	Toll Bond Operations and Maintenance Funds and Toll Revenues			Budget Adjustment:	No No N/A
GL/Project Accounting No.:	009199 77114 00000 0000 591 31 73002 001599 77114 00000 0000 515 31 73002				
Fiscal Procedures Approved:	<i>Theresa Trevino</i>			Date:	08/14/2020

Attachment: Draft Agreement No. 21-31-005-00 with CHP

STATE OF CALIFORNIA - DEPARTMENT OF GENERAL SERVICES

STANDARD AGREEMENT

STD 213 (Rev. 03/2019)

AGREEMENT NUMBER

20R840000

PURCHASING AUTHORITY NUMBER (If Applicable)

1. This Agreement is entered into between the Contracting Agency and the Contractor named below:

CONTRACTING AGENCY NAME

Department of California Highway Patrol

CONTRACTOR NAME

Riverside County Transportation Commission

2. The term of this Agreement is:

START DATE

01/01/2020

THROUGH END DATE

12/31/2024

3. The maximum amount of this Agreement is:

\$3,611,478.96 (Three Million Six Hundred Eleven Four Hundred Seventy-Eight Dollars and Ninety-Six Cents)

4. The parties agree to comply with the terms and conditions of the following exhibits, which are by this reference made a part of the Agreement.

Exhibits	Title	Pages
Exhibit A	Scope of Work	2
Exhibit B	Budget Detail and Payment Provisions	1
Exhibit C	General Terms and Conditions	4
+ - Exhibit D	Special Terms and Conditions	2
+ - Attachment I	Estimated Overtime Expenses	1

Items shown with an asterisk (*), are hereby incorporated by reference and made part of this agreement as if attached hereto.

These documents can be viewed at <https://www.dgs.ca.gov/OLS/Resources>

IN WITNESS WHEREOF, THIS AGREEMENT HAS BEEN EXECUTED BY THE PARTIES HERETO.

CONTRACTOR

CONTRACTOR NAME (if other than an individual, state whether a corporation, partnership, etc.)

Riverside County Transportation Commission

CONTRACTOR BUSINESS ADDRESS

4080 Lemon Street, 3rd Floor

CITY

Riverside

STATE

CA

ZIP

92502

PRINTED NAME OF PERSON SIGNING

TITLE

CONTRACTOR AUTHORIZED SIGNATURE

DATE SIGNED

STATE OF CALIFORNIA - DEPARTMENT OF GENERAL SERVICES
STANDARD AGREEMENT
STD 213 (Rev. 03/2019)

AGREEMENT NUMBER 20R840000	PURCHASING AUTHORITY NUMBER (If Applicable)
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STATE OF CALIFORNIA

CONTRACTING AGENCY NAME Department of California Highway Patrol			
CONTRACTING AGENCY ADDRESS 601 N. 7th Street	CITY Sacramento	STATE CA	ZIP 95811
PRINTED NAME OF PERSON SIGNING R.E. SIDLEY	TITLE Assistant Chief, Administrative Services Division		
CONTRACTING AGENCY AUTHORIZED SIGNATURE	DATE SIGNED		
CALIFORNIA DEPARTMENT OF GENERAL SERVICES APPROVAL	EXEMPTION (If Applicable)		

EXHIBIT A (Standard Agreement)

SCOPE OF WORK

1. Riverside County Transportation Commission (RCTC) agrees to reimburse the Department of California Highway Patrol (CHP), Riverside Area office for costs associated with traffic control related services on the SR-91 and I-15 Express Lanes during peak commute hours, support from uniformed and non-uniformed personnel for the gathering, preparation, processing and submission of enforcement related documents, statistical data, billing and additional documents as required, and court overtime costs related to enforcement and other documents/reports provided by the CHP Riverside Area office during peak commute hours and during state highway maintenance activities within the Riverside County SR-91 and I-15 Express Lanes.

2. The services shall be provided during:

The hours of duty performed by CHP officer(s) under this Agreement are those mutually agreed upon by the Project Representatives listed below, or designees. Any changes to the proposed plan such as additional hours, dates, and sites for traffic control can be requested and/or on an "as needed" basis and must be mutually agreed upon by the local CHP command and RCTC.

3. The project representatives during the term of this agreement will be:

STATE AGENCY	
<u>Department of California Highway Patrol</u>	
NAME	
<u>Joshua Lonzo, Officer, Riverside Area Office</u>	
TELEPHONE NUMBER	FAX NUMBER
<u>(951) 637-8000</u>	<u>(951) 637-8003</u>
Direct all inquiries to:	

STATE AGENCY		RCTC	
<u>Department of California Highway Patrol</u>		<u>Riverside County Transportation Commission</u>	
SECTION/UNIT		SECTION/UNIT	
<u>Business Services Section/Contract Services Unit</u>			
ATTENTION		ATTENTION	
<u>Brian Wise, Contract Analyst</u>		<u>Jennifer Crosson, Toll Operations Manager</u>	
ADDRESS		ADDRESS	
<u>P.O. Box 942898, Sacramento, CA 94298-0001</u>		<u>4080 Lemon Street, 3rd Floor, Riverside, CA 92502</u>	
TELEPHONE NUMBER	FAX NUMBER	TELEPHONE NUMBER	OFC MGR-TELEPHONE NUMBER
<u>(916) 843-3610</u>	<u>(916) 322-3166</u>	<u>(951) 280-6314</u>	<u>JCrosson@rctc.org</u>

EXHIBIT A
(Standard Agreement)

SCOPE OF WORK *(Continued)*

4. Detailed description of work to be performed:

- A. The CHP Riverside Area office shall provide CHP officer(s) with vehicles and coordinate all traffic control. Should the CHP Riverside Area office be unable to fill the necessary staffing for enforcement of the SR-91 and I-15 Express Lanes, the shortage of CHP Officers will be utilized from out-of-Area uniformed personnel.
- B. The traffic control service to be performed by CHP officer(s) under this Agreement, including the standards of performance, discipline and control thereof, shall be the responsibility of CHP.
- C. It is understood by RCTC that billing of CHP officer(s) time shall be from portal to portal (CHP Area office to the service location and return to CHP Area office) except as specified in Item D.
- D. If the CHP officer(s) has reported to the assigned location and has worked less than four (4) hours, RCTC agrees to pay every assigned CHP officer(s) a minimum of four (4) hours overtime. Exception: This does not apply to those cases when the hours worked is part of an extended shift.
- E. If the CHP officer(s) report(s) to the assigned service location and if for any reason CHP reassigns the officer(s) away from the service location, RCTC will be billed only for the officer(s) actual time incurred from the CHP Area office to the service location and for the time spent at the assigned service location covered under this Agreement.
- F. CHP shall provide Maintenance Zone Enhanced Enforcement Program "MAZEED" for maintenance efforts within the Riverside County SR-91 and I-15 Express Lanes Toll Facility upon request by the RCTC. CHP shall coordinate MAZEED services with the RCTC designated facility maintenance provider.

F. Cancellation of Services

RCTC shall not be charged for service cancellations made more than twenty-four (24) hours prior to the scheduled assignment.

- 1) RCTC agrees that if service cancellation is made within twenty-four (24) hours prior to the scheduled assignment and the assigned CHP officer(s) cannot be notified of such service cancellation, a minimum of four (4) hours overtime shall be charged for each assigned CHP officer.
- 2) RCTC agrees that if service cancellation is made within twenty-four (24) hours prior to the scheduled assignment and CHP officer(s) is notified of such service cancellation, RCTC shall only be charged a short notice service cancellation fee of fifty dollars (\$50.00) per assigned CHP officer(s).
- 3) All service cancellation notices to CHP must be made during normal CHP business hours of 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding state holidays.
- 4) The CHP agrees to make reasonable efforts to notify the assigned CHP officer(s) of the service cancellation.

EXHIBIT B
(Standard Agreement)

BUDGET DETAIL AND PAYMENT PROVISIONS

1. Invoicing and Payment

- A. The CHP shall provide RCTC with an itemized invoice which details all CHP costs for traffic control services under this Agreement.

Monthly itemized invoices will be submitted in duplicate to:

Riverside County Transportation Commission
ATTN: Jennifer Crosson, Toll Operations Manager
4080 Lemon Street, 3rd Floor
Riverside, CA 92502

RCTC agrees to pay CHP within thirty (30) days after the date of the invoice. If payment is not submitted because of a dispute, RCTC shall submit the reasons for the dispute to CHP within thirty (30) days of receiving the invoice charges

In consideration for the traffic control services contained herein, RCTC agrees to reimburse the CHP upon receipt of an itemized invoice. RCTC agrees to reimburse the CHP for **the actual costs incurred** at the time services are provided. The rates indicated in this agreement are for estimate purposes only. It is understood by both parties that rate increases in salary and benefits are governed by collective bargaining agreements and/or statute and that no advance written notification is necessary prior to implementing the increased rates. In the event CHP is granted a rate increase, RCTC agrees to pay the increased rate. The following information are the CHP overtime rates effective Fiscal Year 2018/2019, until superseded:

<u>CLASSIFICATION</u>	<u>OVERTIME RATE</u>
CHP Officer	\$97.43 per hour
CHP M/C Officer	\$101.30 per hour
CHP Sergeant	\$118.52 per hour
CHP M/C Sergeant	\$123.24 per hour
Office Assistant	\$31.69 per hour
Word Processing Tech.	\$31.36 per hour
Office Services Supervisor I	\$36.92 per hour
CHP Vehicle	\$ 1.04 per mile
CHP Motorcycle	\$ 1.43 per mile

EXHIBIT C
(Standard Agreement)

GENERAL TERMS AND CONDITIONS

1. APPROVAL: This Agreement is of no force or effect until signed by both parties and approved by the Department of General Services, if required. Contractor may not commence performance until such approval has been obtained.

2. AMENDMENT: No amendment or variation of the terms of this Agreement shall be valid unless made in writing, signed by the parties and approved as required. No oral understanding or Agreement not incorporated in the Agreement is binding on any of the parties.

3. ASSIGNMENT: This Agreement is not assignable by the Contractor, either in whole or in part, without the consent of the State in the form of a formal written amendment.

4. AUDIT: Contractor agrees that the awarding department, the Department of General Services, the Bureau of State Audits, or their designated representative shall have the right to review and to copy any records and supporting documentation pertaining to the performance of this Agreement. Contractor agrees to maintain such records for possible audit for a minimum of three (3) years after final payment, unless a longer period of records retention is stipulated. Contractor agrees to allow the auditor(s) access to such records during normal business hours and to allow interviews of any employees who might reasonably have information related to such records. Further, Contractor agrees to include a similar right of the State to audit records and interview staff in any subcontract related to performance of this Agreement. (Gov. Code §8546.7, Pub. Contract Code §10115 et seq., CCR Title 2, Section 1896).

5. INDEMNIFICATION: ~~Contractor agrees to indemnify, defend and save harmless the State, its officers, agents and employees from any and all claims and losses accruing or resulting to any and all contractors, subcontractors, suppliers, laborers, and any other person, firm or corporation furnishing or supplying work services, materials, or supplies in connection with the performance of this Agreement, and from any and all claims and losses accruing or resulting to any person, firm or corporation who may be injured or damaged by Contractor in the performance of this Agreement.~~ **See Exhibit D, Special Terms and Conditions, Item 8 and 9.**

6. DISPUTES: Contractor shall continue with the responsibilities under this Agreement during any dispute.

7. TERMINATION FOR CAUSE: The State may terminate this Agreement and be relieved of any payments should the Contractor fail to perform the requirements of this Agreement at the time and in the manner herein provided. In the event of such termination the State may proceed with the work in any manner deemed proper by the State. All costs to the State shall be deducted from any sum due the Contractor under this Agreement and the balance, if any, shall be paid to the Contractor upon demand.

8. INDEPENDENT CONTRACTOR: Contractor, and the agents and employees of Contractor, in the performance of this Agreement, shall act in an independent capacity and not as officers or employees or agents of the State.

EXHIBIT C
(Standard Agreement)

GENERAL TERMS AND CONDITIONS

9. RECYCLING CERTIFICATION: The Contractor shall certify in writing under penalty of perjury, the minimum, if not exact, percentage of post consumer material as defined in the Public Contract Code Section 12200, in products, materials, goods, or supplies offered or sold to the State regardless of whether the product meets the requirements of Public Contract Code Section 12209. With respect to printer or duplication cartridges that comply with the requirements of Section 12156(e), the certification required by this subdivision shall specify that the cartridges so comply (Pub. Contract Code §12205).

10. NON-DISCRIMINATION CLAUSE: During the performance of this Agreement, Contractor and its subcontractors shall not deny the contract's benefits to any person on the basis of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status, nor shall they discriminate unlawfully against any employee or applicant for employment because of race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, sexual orientation, or military and veteran status. Contractor shall insure that the evaluation and treatment of employees and applicants for employment are free of such discrimination. Contractor and subcontractors shall comply with the provisions of the Fair Employment and Housing Act (Gov. Code §12900 et seq.), the regulations promulgated thereunder (Cal. Code Regs., tit. 2, §11000 et seq.), the provisions of Article 9.5, Chapter 1, Part 1, Division 3, Title 2 of the Government Code (Gov. Code §§11135-11139.5), and the regulations or standards adopted by the awarding state agency to implement such article. Contractor shall permit access by representatives of the Department of Fair Employment and Housing and the awarding state agency upon reasonable notice at any time during the normal business hours, but in no case less than 24 hours' notice, to such of its books, records, accounts, and all other sources of information and its facilities as said Department or Agency shall require to ascertain compliance with this clause. Contractor and its subcontractors shall give written notice of their obligations under this clause to labor organizations with which they have a collective bargaining or other agreement. (See Cal. Code Regs., tit. 2, §11105.)

Contractor shall include the nondiscrimination and compliance provisions of this clause in all subcontracts to perform work under the Agreement.

11. CERTIFICATION CLAUSES: The CONTRACTOR CERTIFICATION CLAUSES contained in the document CCC 04/2017 are hereby incorporated by reference and made a part of this Agreement by this reference as if attached hereto.

12. TIMELINESS: Time is of the essence in this Agreement.

13. COMPENSATION: The consideration to be paid Contractor, as provided herein, shall be in compensation for all of Contractor's expenses incurred in the performance hereof, including travel, per diem, and taxes, unless otherwise expressly so provided.

14. GOVERNING LAW: This contract is governed by and shall be interpreted in accordance with the laws of the State of California.

EXHIBIT C
(Standard Agreement)

GENERAL TERMS AND CONDITIONS

15. ANTITRUST CLAIMS: The Contractor by signing this agreement hereby certifies that if these services or goods are obtained by means of a competitive bid, the Contractor shall comply with the requirements of the Government Codes Sections set out below.

a. The Government Code Chapter on Antitrust claims contains the following definitions:

1) "Public purchase" means a purchase by means of competitive bids of goods, services, or materials by the State or any of its political subdivisions or public agencies on whose behalf the Attorney General may bring an action pursuant to subdivision (c) of Section 16750 of the Business and Professions Code. 2) "Public purchasing body" means the State or the subdivision or agency making a public purchase. Government Code Section 4550.

b. In submitting a bid to a public purchasing body, the bidder offers and agrees that if the bid is accepted, it will assign to the purchasing body all rights, title, and interest in and to all causes of action it may have under Section 4 of the Clayton Act (15 U.S.C. Sec. 15) or under the Cartwright Act (Chapter 2 (commencing with Section 16700) of Part 2 of Division 7 of the Business and Professions Code), arising from purchases of goods, materials, or services by the bidder for sale to the purchasing body pursuant to the bid. Such assignment shall be made and become effective at the time the purchasing body tenders final payment to the bidder. Government Code Section 4552.

c. If an awarding body or public purchasing body receives, either through judgment or settlement, a monetary recovery for a cause of action assigned under this chapter, the assignor shall be entitled to receive reimbursement for actual legal costs incurred and may, upon demand, recover from the public body any portion of the recovery, including treble damages, attributable to overcharges that were paid by the assignor but were not paid by the public body as part of the bid price, less the expenses incurred in obtaining that portion of the recovery. Government Code Section 4553.

d. Upon demand in writing by the assignor, the assignee shall, within one year from such demand, reassign the cause of action assigned under this part if the assignor has been or may have been injured by the violation of law for which the cause of action arose and (a) the assignee has not been injured thereby, or (b) the assignee declines to file a court action for the cause of action. See Government Code Section 4554.

16. CHILD SUPPORT COMPLIANCE ACT: For any Agreement in excess of \$100,000, the contractor acknowledges in accordance with Public Contract Code 7110, that:

a. The contractor recognizes the importance of child and family support obligations and shall fully comply with all applicable state and federal laws relating to child and family support enforcement, including, but not limited to, disclosure of information and compliance with earnings assignment orders, as provided in Chapter 8 (commencing with section 5200) of Part 5 of Division 9 of the Family Code; and

b. The contractor, to the best of its knowledge is fully complying with the earnings assignment orders of all employees and is providing the names of all new employees to the New Hire Registry maintained by the California Employment Development Department.

EXHIBIT C
(Standard Agreement)

GENERAL TERMS AND CONDITIONS

17. UNENFORCEABLE PROVISION: In the event that any provision of this Agreement is unenforceable or held to be unenforceable, then the parties agree that all other provisions of this Agreement have force and effect and shall not be affected thereby.

18. PRIORITY HIRING CONSIDERATIONS: If this Contract includes services in excess of \$200,000, the Contractor shall give priority consideration in filling vacancies in positions funded by the Contract to qualified recipients of aid under Welfare and Institutions Code Section 11200 in accordance with Pub. Contract Code §10353.

19. SMALL BUSINESS PARTICIPATION AND DVBE PARTICIPATION REPORTING REQUIREMENTS:

a. If for this Contract Contractor made a commitment to achieve small business participation, then Contractor must within 60 days of receiving final payment under this Contract (or within such other time period as may be specified elsewhere in this Contract) report to the awarding department the actual percentage of small business participation that was achieved. (Govt. Code § 14841.)

b. If for this Contract Contractor made a commitment to achieve disabled veteran business enterprise (DVBE) participation, then Contractor must within 60 days of receiving final payment under this Contract (or within such other time period as may be specified elsewhere in this Contract) certify in a report to the awarding department: (1) the total amount the prime Contractor received under the Contract; (2) the name and address of the DVBE(s) that participated in the performance of the Contract; (3) the amount each DVBE received from the prime Contractor; (4) that all payments under the Contract have been made to the DVBE; and (5) the actual percentage of DVBE participation that was achieved. A person or entity that knowingly provides false information shall be subject to a civil penalty for each violation. (Mil. & Vets. Code § 999.5(d); Govt. Code § 14841.)

20. LOSS LEADER:

If this contract involves the furnishing of equipment, materials, or supplies then the following statement is incorporated: It is unlawful for any person engaged in business within this state to sell or use any article or product as a "loss leader" as defined in Section 17030 of the Business and Professions Code. (PCC 10344(e).)

EXHIBIT D
(Standard Agreement)

SPECIAL TERMS AND CONDITIONS

1. The CHP and RCTC agree this Agreement may be canceled by either party with thirty (30) days advance written notice.
2. In the event of an emergency, this Agreement may be canceled by either party without prior notice.
3. The CHP and RCTC agree that this Agreement may be amended by written mutual consent of the parties hereto.
4. Unforeseen events may require CHP officer(s) to expend hours in excess of the original estimate. Any costs in excess of the original estimated amount will be processed by appropriate amendment to the Agreement, to reflect the actual costs incurred.
5. Additional charges may be assessed for CHP supplies, additional equipment utilized, damage to property repaired or replaced at state expense, which are directly related to the services provided herein, but only to the extent such supplies or additional equipment are specifically requested in writing by RCTC or such need for repair or replacement of property arises directly from RCTC gross misconduct or willful negligence with respect to the property.
6. Gifts, donations, or gratuities may not be accepted by CHP employees in their own behalf or in behalf of the Department, informal squad club, or other local funds.
7. Any dispute concerning a question of fact arising under the terms of this agreement which is not disposed within a reasonable period of time (ten days) by the parties normally responsible for the administration of this contract shall be brought to the attention of the Administrative Services Officer (or designated representative) of each organization for joint resolution.
8. As authorized by Government Code section 895.4, California Highway Patrol (CHP) shall defend, indemnify, and save harmless Riverside County Transportation Commission (RCTC) and all of RCTC appointees, officers, and employees from and against any and all claims, suits, or actions for "injury" (as defined by Government Code section 810.8) arising out of the negligent or intentional acts or omissions of CHP, or CHP's appointees, officers, employees, contractors, or subcontractors, during the course and scope of this Agreement. CHP shall reimburse RCTC for all expenses, including court costs and reasonable attorney fees, incurred by reason of such claims, suits or actions, or incurred in seeking indemnity or other recovery from CHP thereunder.
9. As authorized by Government Code section 895.4, RCTC shall defend, indemnify, and save harmless California Highway Patrol (CHP) and all of CHP's appointees, officers, and employees from and against any and all claims, suits, or actions for "injury" (as defined by Government Code section 810.8) arising out of the negligent or intentional acts or omissions of RCTC, or RCTC appointees, officers, employees, contractors, or subcontractors, during the course and scope of this Agreement. RCTC shall reimburse CHP for all expenses, including court costs and reasonable attorney fees, incurred by reason of such claims, suits or actions, or incurred in seeking indemnity or other recovery from RCTC thereunder.
10. Neither termination nor completion of this Agreement shall release either CHP or RCTC from the obligations of Article 8 and 9 of these Special Terms and Conditions, so long as the claim, suit, action, or expense is predicated upon an event that occurred subsequent to the effective date of this Agreement and prior to the effective date of termination or completion of this Agreement.

SPECIAL TERMS AND CONDITIONS *(Continued)*

9. RCTC agrees to provide CHP with a resolution, motion, order or ordinance of the governing body, which authorizes execution of this Agreement, and indicates the individual who is authorized to sign the Agreement on behalf of RCTC.

AGENDA ITEM 8

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	August 27, 2020
TO:	Toll Policy and Operations Committee
FROM:	Jennifer Crosson, Toll Operations Manager Reinland Jones, Toll Technology Manager
THROUGH:	Michael Blomquist, Toll Program Director
SUBJECT:	RCTC 91 Express Lanes Changeable Message Signs Maintenance Agreement

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Award Agreement No. 21-31-004-00 to Daktronics, Inc. (Daktronics) for the maintenance and repair of the changeable message signs (CMS) for the 91 Express Lanes for a five-year term, in the amount of \$148,775, plus a contingency amount of \$14,878, for a total amount not to exceed \$163,653;
- 2) Authorize the Chair or Executive Director, pursuant to legal counsel review, to finalize and execute the agreement on behalf of the Commission;
- 3) Authorize the Executive Director or designee to approve the use of the contingency amount as may be required for the agreement; and
- 4) Forward to the Commission for final action.

BACKGROUND INFORMATION:

As part of the Commission's responsibility to maintain the CMS for the 91 Express Lanes, the Commission entered into Agreement No. 17-31-045-00 with Daktronics in February 2017. The agreement is for a four-year term and expires in February 2021. To ensure continued maintenance and repair services beyond the current contract expiration, the Commission seeks to enter into a new maintenance and repair contract with Daktronics.

DISCUSSION:


In Agreement No. 17-31-045-00, the scope of services included twelve CMS along the 91 Express Lanes, six owned by the Orange County Transportation Authority (OCTA) and six owned by the Commission. This provided the Commission and OCTA economies of scale on the cost of maintenance and repair services. This arrangement has worked well for both agencies, and Daktronics has provided satisfactory service. As the sign hardware and management software is proprietary to Daktronics, it is the only direct provider for ongoing support of the signs. Daktronics provides a support call center and on-site technicians as well as the replacement parts that could be required over the life of the agreement. There are no other direct providers that

match the service level of Daktronics, and staff recommends a sole source agreement with Daktronics for an additional five years through February 1, 2026. Award of the agreement to Daktronics should result in minimizing operational risks related to the CMS.

The introduction of the 15 Express Lanes will require the removal of one Commission 91 Express Lanes CMS sign and its replacement with a variable toll message sign (VTMS) to allow for a combined toll rate sign to display trip prices to both the 15 Express Lanes and the 91 Express Lanes. As a result, the new Daktronics contract will include eleven CMS, six for OCTA and five for the Commission. The 15 Express Lanes Toll Service Provider will be responsible for the maintenance and repair services for the new VTMS.

The CMS are vital to the 91 Express Lanes' operation; therefore, staff recommends the award of Agreement No. 21-31-004-00 to Daktronics for maintenance and repair of the CMS for a five-year term in the amount of \$148,775, plus a 10 percent contingency amount of \$14,878, for a total amount not to exceed \$163,653. OCTA will reimburse the Commission \$89,265 for the cost of its six CMS signs.

The FY 2020/21 budget includes an amount for CMS maintenance and repair costs; therefore, a budget adjustment is not required.

Financial Information					
In Fiscal Year Budget:	Yes N/A	Year:	FY 2020/21 FY2021/22+	Amount:	\$32,731* \$130,922* (*Excludes OCTA reimbursements totaling \$89,265)
Source of Funds:	Toll Revenues; OCTA reimbursements			Budget Adjustment:	No N/A
GL/Project Accounting No.:	009199 81041 00000 0008 591 31 81002				
Fiscal Procedures Approved:				Date:	08/13/2020

Attachment: Draft Agreement No. 21-31-004-00 with Daktronics

EXTENDED SERVICE AGREEMENT

DAKTRONICS, INC. ('Daktronics')

201 Daktronics Drive

Brookings, SD 57006

Phone: (800) 325-8766

Daktronics Contact: Stacey Lichtsinn-Schmidt

Revision I
For Internal Use Only

Bill to Loc #: _____

Bill to Contact: _____

Check #: _____

Purchaser: Riverside County Transportation Commission

Address: 4080 Lemon St

City, State, Zip : Riverside, CA 92501-3609

Country: United States

Phone: (951) 280-6369

Contact: Reinland Jones **Email:** rjones@rctc.org

Customer ID: 187939-001

Riverside County Transportation Commission ('Purchaser') hereby agrees to purchase the services, peripherals and additional supplies (collectively, the 'Services') as described on Attachment A, subject to this Extended Service Agreement, the Terms and Conditions of Extended Service, and any and all applicable Attachments (collectively, the 'Agreement'), which documents Purchaser has reviewed and agrees to accept.

Term (Duration) of the Agreement
Commencement Date: 1 February 2021

Expiration Date: 31 January 20__

Order No.: E22428-2	Original Job No.: C22428, C24679
Description of Services Provided	Price & Payment Terms
See Attachment A	See Attachment B

EQUIPMENT LIST

Customer Name	Original Job No.	Description of Equipment covered under this Agreement	Quantity	Customer ID
Riverside County Transportation Commission 4080 LEMON ST, RIVERSIDE, CA 92501-3609				
	C22428	VF-2420-27X90-66-A, DFG, LTS, 5/8 HW	5	187939-001
Orange County Transportation Authority 550 S Main St, Orange, CA 92868-4506				
	C24679	VF-2420-27X90-66-A	6	188358-001

Unless specifically outlined in any Attachments or in the Agreement, this Agreement does *not* include the following:

- Any applicable taxes.
- Third party systems, hoist systems, and any ancillary equipment. Third party systems and ancillary equipment includes, but is not limited to, front end video control systems, audio systems, video processors and players, HVAC equipment, LCD screens, and static advertising panels. Daktronics will pass along any manufacturer's warranty. For a list of products commonly excluded from the Standard Service and Extended Service scope and to view the manufacturer's warranty, go to www.daktronics.com/exclusions.
- Incorporation of accessories, attachments, software or other devices not furnished by Daktronics.

ATTACHMENT A

PLATINUM PLUS® Services

Scope of Services

Services Included

1. Scheduled on-site labor to diagnose and/or replace failed electronic components.
2. Costs of Standard Access* to the Display/Equipment.
3. Daktronics parts coverage, which includes:
 - 3.1. Daktronics Rapid Parts™ Exchange Program for available parts only.
 - 3.2. Repair or replacement of failed electronic parts or assemblies.
 - 3.3. Shipping of repaired or replaced failed electronic components from Daktronics.
4. Technical support via telephone during business hours as defined below.
5. Access to the Service Coordination Center.
6. One Annual Systems Check to include annual filter replacement. Systems check may be provided in conjunction with any service call.

*Standard Access is defined as unrestricted access to the entire display/equipment with up to a 45' aerial lift or bucket truck for an outdoor display or 30' for an indoor display.

As part of this Platinum Plus service agreement, you are entitled to Daktronics system's check preventative maintenance. Purchaser designates the following contact as a responsible party for scheduling and communication regarding preventative services.

Name _____

Email _____

Phone _____

Purchaser is responsible for maintaining the current contact information, in order for Daktronics to fulfill its preventative maintenance obligations.

Platinum Plus shall not include nor be construed to include any service or support that is not expressly stated above in the definition of the Platinum Plus service. Examples of services that are not within the scope of Platinum Plus service include, but are not limited to, the following:

- Display Cleanings.
- Network Operations Monitoring services.
- Costs of access to the display with articulating or specialty lifts or any use of scaffolding or special equipment to protect customer facilities.

Above listed exclusions are available as billable services. Quotes may be provided upon request.

BUSINESS HOURS:

Monday through Friday, 8 am to 5 pm CST (excludes Daktronics observed holidays).

INITIATED RESPONSE TIME:

1. Daktronics shall respond to service requests within sixteen (16) business hours.
2. On-site service is to be scheduled during the business hours defined above.

Response is defined as Daktronics must begin to work on a solution to the issue.

Purchaser Responsibilities

The items listed below are the responsibility of the Purchaser.

1. Purchaser is responsible for routine operator functions such as content creation or scheduling.
2. Purchaser is responsible for management of customer-owned spare parts inventory.
3. Purchaser is responsible for the maintenance items listed below; failure to properly maintain equipment may, at Daktronics' sole discretion, relieve Daktronics of its responsibilities under the Terms and Conditions of Extended Service attached hereto.

- 3.1. Throughout the term of this Agreement, Purchaser shall maintain site conditions within the common environmental range of all system devices as specified by Daktronics.
- 3.2. Purchaser is responsible for routine maintenance functions.
- 3.3. Purchaser is responsible for purchasing and maintaining antivirus software on all control devices connected to Daktronics equipment. (See Daktronics Knowledge Base for list of supported software. DD2079868 <http://www.daktronics.com/Support/KB/Pages/Antivirus-software-recommendations.aspx>)

Platinum Plus® is a registered Daktronics trademark.

This Agreement shall be subject to the attached Terms and Conditions of Extended Service.

ATTACHMENT B

Payment Schedule

Unless otherwise agreed below, payment for the Service Agreement must be paid in full on the Commencement Date.
Please initial your selection:

_____ **Option 1: PLATINUM PLUS® Services: \$91,225.00 plus tax** (includes after hours support & weekend on-site support)

Commencement Date: 1 February 2021

Expiration Date: 31 January 2024

_____ **Option 2: PLATINUM PLUS® Services: \$120,000.00 plus tax** (includes after hours support & weekend on-site support)

Commencement Date: 1 February 2021

Expiration Date: 31 January 2025

_____ **Option 3: PLATINUM PLUS® Services: \$148,775.00 plus tax** (includes after hours support & weekend on-site support)

Commencement Date: 1 February 2021

Expiration Date: 31 January 2026

All invoices will be forwarded to Purchaser at the address indicated on page one (1) of this Agreement unless otherwise specified below:

Billing Address:

Company: _____
Address: _____
City, State, Zip: _____
Country: _____
Phone: _____
Contact: _____
Email: _____

Purchaser hereby confirms that the Services are to be delivered at the address indicated on page one (1) of this Agreement unless otherwise specified below:

Site Address:

Company: _____
Address: _____
City, State, Zip: _____
Country: _____

ACCEPTANCE:

In witness hereof, the parties hereto have executed this Agreement by and through their duly authorized officers.

PURCHASER: Riverside County Transportation Commission

By: _____ Name/Title: _____ Date: _____
Signature Print or Type

PURCHASER PO # _____

DAKTRONICS, INC.

By: _____ Name/Title: _____ Date: _____
Signature Print or Type

This form is an important part of your coverage. Please sign and return the entire Agreement to Daktronics, Inc. Once the signed Agreement is entered into our system, you will receive a copy for your records. Offer expires 60 days from Proposal Date.

TERMS AND CONDITIONS OF EXTENDED SERVICE

1. Scope of Extended Service Agreement. The scope of the Extended Service Agreement (the "Service Agreement") covers the Equipment and any Software delivered by Daktronics that is delivered under the terms of the applicable software agreement between Purchaser and Daktronics, and shall also include those services defined on Attachment A, SCOPE OF SERVICES (excluding maintenance services which are the responsibility of Purchaser as defined on Attachment A or services which may be purchased for an additional fee) (the "Services"). Response Times are defined on Attachment A.
2. Contract Documents. The parties agree that any subsequently-issued Purchaser form, such as a purchase order, shall incorporate the terms and conditions of this Service Agreement. The provisions of this Service Agreement shall control in the event of any conflicting provision in Purchaser's form.
3. Commencement Date. The Services shall begin upon the date stated as the 'Commencement Date' as detailed elsewhere in this agreement.
4. Conditions Precedent. Daktronics reserves the right to suspend its performance in the event Purchaser fails to: (a) make payment as required, (b) maintain the Equipment within the recommended environmental conditions, including but not limited to appropriate ventilation/air conditioning for its location (Air conditioning systems must be maintained according to manufacturer's specifications), (c) perform preventative maintenance not included within this Service Agreement, or (d) perform any other obligation including, without limitation, complying with the terms of any software agreement between Purchaser and Daktronics.
5. Payment. Unless otherwise stated, the price is exclusive of federal, state and local taxes, including without limitation sales, use, excise, privilege, or transactional taxes, but excluding Daktronics' income tax ('Tax'). Purchaser shall promptly pay upon demand such applicable Tax. Purchaser must present a valid exemption certificate if it claims any exemption from Tax. Late payments shall accrue interest at the rate of 1.5% per month or the highest amount permitted by law, whichever is lower.
6. Spare Parts Package. In the event the Equipment was purchased with a spare parts package, the parties acknowledge and agree that the spare parts package is designed to exhaust over the life of the Equipment and, as such, the replenishment of the package is not included in the scope of this Service Agreement.
7. Replacement Parts. Any replacement parts or Equipment will be new or serviceably used, comparable in function and performance to the original part or Equipment, and warranted for the remainder of the Warranty Period. Purchasing additional parts or Equipment from Daktronics does not extend the Warranty Period.
8. Limitations of Coverage. This Service Agreement does not cover: (a) service due to: (i) inadequate or improper power, including without limitation a sudden surge of electrical power; (ii) improper handling, installation, adjustment, service, care, maintenance, storage or use of the Equipment; (iii) a Force Majeure Event; (iv) environmental conditions outside the Equipment's technical specifications (including, without limitation excessive temperatures, corrosives, and metallic pollutants); (v) defects or failures occurring during a lapse in service coverage; (vi) incorporation of accessories, attachments, software or other devices or systems not furnished by Daktronics; or (vii) any other cause other than ordinary use; (b) the provision of replacement communication methods (such as wire, metallic or fiber optic cable, conduit, trenching or other solutions) for the purpose of overcoming local site interference; (c) wireless devices or services used for providing wireless connection to the Equipment (wireless devices and services provided by Daktronics are subject to [Daktronics Terms and Conditions of Wireless Service](https://www.daktronics.com/TermsConditions/DD3956286) available at <https://www.daktronics.com/TermsConditions/DD3956286>); (d) LED degradation or ultraviolet (UV) damage (degradation means the LED continues to emit light, but at some lesser level of brightness); (e) paint or refinishing the Equipment or furnishing material for this purpose; (f) pixel failure less than a total of .5% of the overall display, or in the case of free form elements, one entire element; (g) electrical work external to the Equipment; (h) batteries; (i) third-party systems and other ancillary equipment including without limitation front-end video control systems, audio systems, video processors and players, HVAC equipment, and LCD screens; (j) the security or functionality of End User's network or systems, including anti-virus software updates; or (k) any physical damage which includes, but is not limited to, missing, broken, or cracked components resulting from non-electrical causes; altered, scratched, or fractured electronic traces; missing or gauged solder pads; cuts or clipped wires; crushed, cracked, punctured, or bent circuit boards; or tampering with any electronic connections. Further, in displays manufactured using certain LEDs as indicated by an M or WR (indicating LED type) in the display name, this Agreement does not cover pixel failure after five (5) years.
9. Actions that Void the Service Agreement. Daktronics shall be under no obligation to continue service under this Service Agreement if the Equipment or Software is: (a) moved from its location of initial installation or reinstalled without the prior written approval of Daktronics (unless the equipment was designed by Daktronics to be mobile), or (b) improperly repaired or altered in a manner inconsistent with the Equipment manufacturer's standards or recommendations.
10. Service Providers. Daktronics may select the parties delivering services under this Service Agreement at its reasonable discretion.
11. Access to the Equipment. The Purchaser shall provide unfettered, solid, safe and unrestricted access to the Equipment (including, if requested, any installed Software) taking into account environmental or site conditions. Unless otherwise specified on Attachment A, the Purchaser shall be required to provide any lifts or access equipment. Additional equipment or personnel required for safety, as determined by Daktronics in its reasonable discretion, shall be billed separately on a time and material basis.
12. Adverse Conditions. In no event shall Daktronics be obliged to perform Services under this Service Agreement during the existence of Adverse Conditions. 'Adverse Conditions' include without limitation, the following: severe inclement weather, hazardous site conditions including infestations of animals or dangerous insects, saturated ground conditions, or residence or occupation by unauthorized personnel. The determination of a site condition as an Adverse Condition shall be at the reasonable discretion of Daktronics. Inaccessibility due to Adverse Conditions will exempt a location from coverage under this Service Agreement until such time as the Equipment becomes safely accessible once again.
13. Cooperation. Purchaser shall fully cooperate with Daktronics in connection with the service of the Equipment and Software. The Purchaser shall promptly notify Daktronics of Equipment and Software failure. Waiver of liability or other restrictions shall not be imposed as a requirement prior to accessing the site.

14. Return Items. All items returned to Daktronics must have a Return Material Authorization (RMA) number. For exchange items, the number is included with the shipment of the exchange unit. For repair items, an RMA number can be obtained by phone (800-325-8766), (International +1-605-697-4000), fax (605-697-4444) unless otherwise directed by Daktronics.

15. Shipping. When returning parts to Daktronics for repair or replacement, Purchaser assumes all risk of loss or damage, agrees to use any shipping containers, which might be provided by Daktronics, and agrees to ship the Equipment in the manner prescribed by Daktronics. If returning equipment within the United States or within Canada, all Equipment must be returned by Purchaser FOB Daktronics' designated facility. If returning equipment across country borders, all Equipment must be returned by Purchaser DDP Daktronics' designated facility per INCOTERMS 2010. Daktronics assumes all risk of loss or damage during return shipment to Purchaser and such Equipment shall be returned by Daktronics FOB or DDP Purchaser's designated facility as appropriate.

16. Confidentiality. To the extent permitted by law, Purchaser shall consider all information furnished by Daktronics, including the terms and conditions of this Service Agreement, to be confidential and shall not disclose any such information to any other person, or use such information itself for any purpose other than fulfillment of this Service Agreement unless Purchaser first obtains written permission from Daktronics to do so. Purchaser shall provide confidential information only to those of its agents, servants, and employees who have been informed of the requirements of this paragraph and have agreed to be bound by them. The provisions of this paragraph shall survive termination of the Service Agreement.

17. Default. Daktronics reserves the right to terminate this Service Agreement and accelerate all amounts due and payable if: (a) Purchaser fails to make payment to Daktronics within ten days of the agreed payment dates, (b) Purchaser otherwise fails to comply with any material provision of this Service Agreement, or (c) any proceeding is filed by or against Purchaser in bankruptcy. Daktronics reserves all its rights (both legal and equitable) under the Agreement, applicable statutes, and the common law. If Purchaser fails to perform any covenant or obligation under this Service Agreement or any other agreement that Purchaser has with Daktronics, including without limitation the failure to pay when due any amounts owed to Daktronics, Daktronics shall be excused from the performance of any of its obligations under this Service Agreement and any other agreement it has with the Purchaser. Purchaser shall be liable for any and all costs and expenses (including reasonable attorney's fees) incurred by Daktronics in enforcing any provision of this Service Agreement.

18. Indemnity. Daktronics shall indemnify, defend and hold harmless the Purchaser and their respective subsidiaries, officers, directors, shareholders, partners, employees, agents, insurers, successors and assigns from any third-party claims for liability, losses, damages, costs or expenses (collectively, 'Losses') to the extent that such Losses arise out of: (i) any negligent act or omission by Daktronics or its personnel, agents, subcontractors, or others engaged by Daktronics or under Daktronics' control related to the execution of this Service Agreement; (ii) any claim against any indemnified party by reason of or alleging any unauthorized or infringing use by an indemnified party of any patent, process, trade secret, copyright, trademark, or other intellectual property right regarding the Equipment or the Software and its components; or, (iii) any fine or assessment with respect to any violation or alleged violation of any applicable laws regarding safety or health.

The Purchaser shall indemnify, defend and hold harmless Daktronics and its subsidiaries, officers, directors, shareholders, partners, representatives, employees, agents, insurers, successors and assigns of each of the foregoing from any and all Losses arising out of or in any way related to: (i) any negligent act or omission by the Purchaser or its personnel, agents, subcontractors, or others engaged by the Purchaser or under their control (other than Daktronics or its personnel, agents, subcontractors, or others engaged by Daktronics or under Daktronics' control), or (ii) any unauthorized or infringing use by an indemnified party of any patent, process, trade secret, copyright, trademark, or other intellectual property right.

19. Disclaimers; Limitation of Liability. Daktronics makes no representations or warranties under this Service Agreement. The damage limitation provided in this Service Agreement and the remedies stated herein shall be exclusive and shall be Purchaser's sole remedies. THE PARTIES AGREE THAT IN NO EVENT WHATSOEVER SHALL THE LIABILITY OF EITHER PARTY EXCEED THE AMOUNT OF THE PURCHASE PRICE. IT IS AGREED THAT IN NO EVENT SHALL EITHER PARTY BE LIABLE FOR SPECIAL, INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES, REGARDLESS OF CAUSE, WHETHER SUCH LOSSES ARISE DIRECTLY OR INDIRECTLY FROM THE OTHER PARTY'S ACTS, OMISSIONS, OR BREACH. For the purposes of this Agreement, the Parties agree that "Consequential Damages" include, but are not limited to, loss of use, loss of profit, loss of business opportunity, and loss of advertising revenue. Purchaser explicitly accepts the provisions of this paragraph in return for the prices granted under the Service Agreement. Purchaser understands and agrees that the prices granted herein would be higher in the absence of this limitation of liability. No action against Daktronics shall be commenced more than one year after the accrual of the cause of action. Daktronics shall have no liability with respect to claims relating to or arising from use of third-party products and services.

20. Force Majeure. Both parties shall be excused from any liability under this Service Agreement for any delay in performance or failure to perform which delay or failure to perform is caused by circumstances which are beyond the reasonable control of that party, including without limitation acts of God, natural disaster, fire, flood, labor or material shortages, war, vermin, earthquakes, tsunamis, acts of terrorism, etc. (a 'Force Majeure Event').

21. Assignment. Unless otherwise stated, this Service Agreement may not be assigned by either party without the prior written consent of the other party.

22. Miscellaneous. This Service Agreement shall be governed by the laws of state where the Services are provided without regard to its conflict of law principles. This Service Agreement is the product of negotiations between the parties hereto represented by counsel and any rules of construction relating to interpretation against the drafter of an agreement shall not apply to this Service Agreement and are expressly waived. This Service Agreement represents the entire agreement of the parties and supersedes any previous understanding or agreement regarding the Services. This Service Agreement may not be amended or altered in any manner except in a writing signed by both parties. This Service Agreement may be executed in counterparts. The Purchaser and Daktronics are not partners or joint venturers. If any part of this Service Agreement is in any manner held to be invalid, illegal, void, or to be in conflict with any law, then the validity of the remaining portions or provisions of this Service Agreement shall not be affected, and such part, term, paragraph or provision shall be construed and enforced in a manner designed to effectuate the intent expressed in this Service Agreement to the maximum extent permitted by law.

AGENDA ITEM 9

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	August 27, 2020
TO:	Toll Policy and Operations Committee
FROM:	Jennifer Crosson, Toll Operations Manager
THROUGH:	Michael Blomquist, Toll Program Director
SUBJECT:	Riverside Express AAA Rewards and Discounts Program

STAFF RECOMMENDATION:

This item is for the Committee to receive and file a presentation on the Riverside Express AAA Rewards and Discounts program.

BACKGROUND INFORMATION:

The Commission has entered into an agreement with Automobile Club of Southern California (AAA) for inclusion of the Riverside Express customer accounts in the AAA Rewards and Discounts program. AAA is valued strategic partner of the Commission and this agreement will allow the Commission to leverage the AAA brand value with new account holders.

The Rewards and Discounts program will be advertised on the new Riverside Express and AAA websites. New Riverside Express account holders will receive an additional (two) free weeks in tolls on the 15 Express Lanes.

In addition, the AAA and Commission agreement also provides for the promotion of the 15 Express Lanes in the fall *Westways* magazine.

This item is a presentation for the Committee to receive and file.

Attachment: Westways Draft – The New 15 Express Lanes

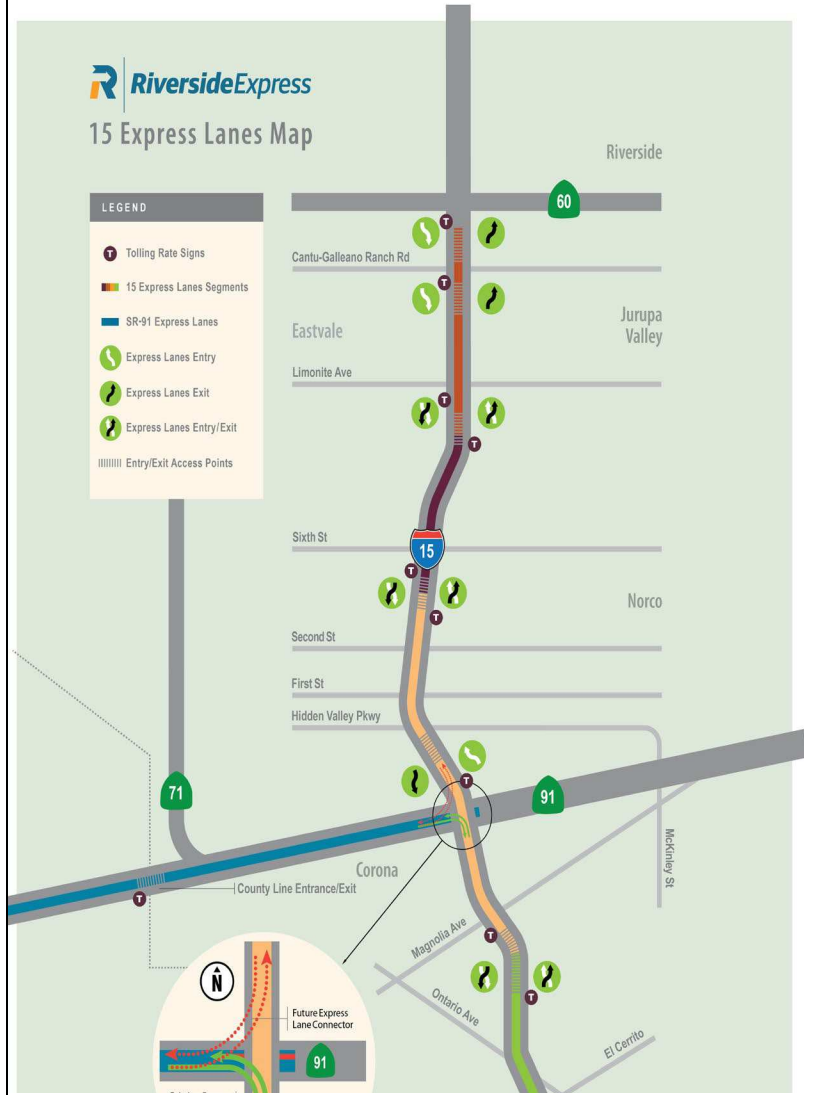
Westways Draft

The New 15 Express Lanes

The 15 Express Lanes in Riverside County will be opening in late 2020. This \$472 million project adds two new tolled express lanes in both directions from Route 60 in Jurupa Valley/Eastvale to Cajalco Road in Corona, a distance of about 15 miles. Additionally the 15/91 Express Lanes Connector is slated to be completed by 2023, providing a seamless transition between the 15 Express Lanes and the 91 Express Lanes.

Commuters will benefit from more capacity on Interstate 15. Express Lane users will be required to have a FasTrak® transponder to pay tolls. Carpools with three or more will receive a discount while using a FasTrak Flex® switchable transponder. If you already have a FasTrak or FasTrak Flex transponder, you are all set to drive on the 15 Express Lanes.

The Riverside Express Customer Service Center will also be opening in late 2020 and will provide account management and customer service support for the 15 Express Lanes. Auto Club members who open a new account with Riverside Express are eligible to get the first two weeks of tolls free on the new 15 Express Lanes. To open a new Riverside Express FasTrak account or for more information, visit [RiversideExpress.com](https://www.RiversideExpress.com).



AGENDA ITEM 10

<i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i>	
DATE:	August 27, 2020
TO:	Toll Policy and Operations Committee
FROM:	Lisa Mobley, Clerk of the Board
THROUGH:	John Standiford, Deputy Executive Director
SUBJECT:	Election of Officers

STAFF RECOMMENDATION:

This item is for the Toll Policy and Operations Committee to conduct an election of officers for 2021 – Chair and Vice Chair.

BACKGROUND INFORMATION:

At its April 11, 2018 Executive Committee meeting, the Executive Committee approved the formation of a standing Toll Policy and Operations Committee.

Subject to supervision by the Commission, the jurisdiction of the Toll Policy and Operations Committee shall be as follows: policies involving the Commission's toll facilities, setting tolls or rates, considering contracts with vendors working on the toll program, statewide and federal legislative issues regarding tolling, outreach and marketing of the toll facilities, interactions with neighboring jurisdictions regarding toll matters, user-based funding programs and future opportunities for toll facility development in Riverside County.

This committee meets on the fourth Thursday of February, May, August, and November, except when the fourth Thursday falls on a holiday, at 11:00 a.m. at the offices of the Commission. Membership shall be comprised of up to 11 regular members of the Commission selected by the Chair.

The election of officers for the full Commission and its Committees are held on an annual basis. Commissioners Brian Berkson (Chair) and Lloyd White (Vice Chair) were elected as the Toll Policy and Operations Committee's officers in August 2018. Once the election for 2021 is conducted, the new Chair and Vice Chair will assume the positions at the next committee meeting.

Once the election has been conducted, the new Chair and Vice Chair will immediately be seated in their new positions.

Past Chair of the Toll Policy and Operations Committee are as follows:

2019 – Brian Berkson, City of Jurupa Valley

2020 – Brian Berkson, City of Jurupa Valley