

**In addition to the transportation options you'll find within the guide,  
RCTC collaborates with FIVE OTHER PROGRAMS:**

**TRANSPORTATION  
REIMBURSEMENT and  
INFORMATION PROJECT (TRIP)**

TRIP is a special self-directed, mileage reimbursement transportation service that complements public transportation. The program encourages volunteer drivers to transport seniors and persons with disabilities to access medical services and other destinations, where no transit service exists or when individuals are too frail, ill, or for other reasons, unable to use public transit. TRIP provides mileage reimbursements in Western Riverside County, Coachella Valley, and Palo Verde Valley. Qualifications for assistance are determined through an application process administered by the Independent Living Partnership. To find out if TRIP reimbursement assistance might be appropriate for you, call (800) 510-2020 and visit [ILPConnect.org](http://ILPConnect.org).

**TRAVEL TRAINING PROGRAM**

Blindness Support Services provides free Travel Training services to individuals who are blind/visually impaired/disabled with the skills and knowledge essential when using the local fixed route bus system available throughout Western Riverside County. For more information, please call (951) 341-9244.

**SENIOR, DISABLED and VETERAN  
TRAVEL TRAINING PROGRAM**

The Riverside Transit Agency Travel Training Program provides personalized travel training for seniors, persons with disabilities and veterans in Western Riverside County. This program is designed to meet the needs and skills of participants and provide travel training in group and one-on-one settings. The program is also designed to provide access to affordable public transit and increase the individual's level of independence within the community. For more information, please call (951) 565-5002.



**TRANSPORTATION  
ACCESS PROGRAM (TAP)**

Administered by Community Connect, TAP distributes bus tickets to more than 100 social service agencies. These agencies then distribute these tickets to thousands of the truly needy who require access to medical appointments, job interviews, or other needed services. For more information, call (951) 686-4402 or dial 211 (information and referral hotline for Riverside County).

**THE ONE-CALL/ONE-CLICK  
PROJECT (211VetLink)**

The One-Call/One-Click Project (better known as 211VetLink) is a partnership between 211 San Bernardino County, 211 Riverside County and a host of transportation agencies. The project's goal is to connect veterans with transportation options to community resources, medical appointments, job interviews, food, shelter and many more resources by simply dialing 2-1-1 or visiting the new Trip Discovery tool at [211VetLink.org](http://211VetLink.org). For more information about 211VetLink and other programs, call 211 to speak to a Veterans Specialist or visit [connectriverside.org/211](http://connectriverside.org/211).



**OTHER AVAILABLE TRANSIT  
PROVIDERS:**

**Coachella Valley**

SunLine Transit Agency (760) 343-3451

**Palo Verde Valley**

Palo Verde Valley Transit (760) 922-1140

**Western Riverside**

Banning Pass Transit (951) 922-3243

Beaumont Transit System (951) 769-8530

Corona Cruiser (951) 736-2266

Riverside Special Transportation (951) 687-8080

Riverside Transit Agency (951) 565-5000

For more information on the Specialized Transit Program, call the Riverside County Transportation Commission at (951) 787-7141 and ask for Specialized Transit staff.



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P.O. Box 12008  
Riverside, CA 92502-2208  
(951) 787-7141



Riverside County  
Transportation Commission

Guide to  
**Transportation  
Freedom**







# Specialized Transit Program

Through the Specialized Transit Program, RCTC has provided millions of dollars to public and non-profit organizations that provide specialized transit services to improve mobility and ensure independence of seniors, low-income and individuals with disabilities. It is through these programs that:

- Someone who is disabled can go to work on his or her own;
- Someone who is aged can shop at the neighborhood grocery;
- Someone who is low on money can get to the doctor.

The Specialized Transit Program is mainly supported by Measure A, the voter-approved half-cent sales tax for transportation improvements in Riverside County. Federal funding through the Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program also provides grant funds for capital and operating projects to support transport of elderly and/or disabled, where public transportation services are unavailable or insufficient.

Specialized Transit Service Provider		Areas Served	Days Operating	Where to Call	Who Qualifies
NON-PROFIT/SPECIALIZED TRANSIT PROVIDERS	Boys & Girls Clubs of Southwest County	Temecula, Murrieta, Lake Elsinore, Canyon Lake, Wildomar, Corona	M-F	(951) 699-1526	Transportation service for elementary and middle school low-income youths participating in the before and after school program.
	Blindness Support Services, Inc.	Western Riverside County	As Scheduled	(951) 341-9244	Free travel training services to individuals, 16 years and older, who are blind/visually impaired/disabled/ veterans with the skills and knowledge essential for using the local fixed route bus system available. Services also include traveling via Metrolink, travel training workshops, and training on the use of alternative methods of travel, such as Uber & Lyft.
	Boys & Girls Club of Menifee Valley	Menifee, Lake Elsinore, Murrieta, Perris, Canyon Lake	M-F	(951) 246-8845	Transportation service for school aged youth from low income families for before and after school programs.
	Care-A-Van Transit, Inc.	Hemet/San Jacinto Valley, Lake Elsinore area, Menifee/Sun City area; unincorporated county areas of Winchester and Valle Vista	M-F	(951) 791-3572	Transportation for low income, seniors, and disabled individuals, including Riverside County Hemet Service Center customers, Valley Restart Homeless Shelter, DaVita, Riverside County Office on Aging, KinCare, Job Training and Education through HOPE Bus, Inland Regional, and Veteran Services.
	Care Connexus, Inc.	City of Riverside, Jurupa Valley, Moreno Valley, and surrounding areas	M-F	(951) 509-2500	Transportation service for clients of Adult Day Service Center of Riverside County.
	City of Norco Parks, Recreation & Community Services Department	City of Norco residents transportation within a 30-mile radius beyond the city limits	M-TH	(951) 270-5647	Transportation service for Norco residents, including seniors, veterans and persons with disabilities.
	Community Connect 211-Vetlink	Riverside County, San Bernardino County	24 Hours	211	The One-Call/One-Click Project (better known as 211VetLink) is a partnership between 211 San Bernardino County, 211 Riverside County and a host of transportation agencies. The project's goal is to connect veterans with transportation options to community resources, medical appointments, job interviews, food, shelter and many more resources by simply dialing 2-1-1 or visiting the new Trip Discovery tool at <a href="http://www.211VetLink.org">www.211VetLink.org</a> . For more information, call 211 or visit <a href="http://connectriverside.org/211">connectriverside.org/211</a> .
	Community Connect Transportation Access Program	Western Riverside County	24 Hours	(951) 686-4402 or 211	Administered by Community Connect, TAP distributes bus tickets to more than 100 social service agencies. These agencies then distribute those tickets to thousands of the truly needy who require access to medical appointments, job interviews, or other needed services.
	EXCEED	Hemet/San Jacinto Valley; unincorporated county areas of Winchester and Valle Vista	M-F	(951) 766-8659	Transportation service for adults with disabilities who are clients of EXCEED (a division of Valley Resource Center for the Retarded, Inc.).
	Forest Folk, Inc.	Communities of Idyllwild, Pine Cove, Fern Valley, and Mountain Center	M-F	(951) 426-9688	Shuttle bus service for seniors, persons with disabilities, and low-income riders.
	Friends of Moreno Valley Senior Center ("MoVan")	Trips originating in Moreno Valley to areas within a 20-mile radius	M-F	(833) 745-8454	Non-ADA curb-to-curb transportation service for residents of Moreno Valley who are 60+ years of age and/ or independent disabled adults or disabled adults with an escort. Mo-Van operates on a 24-hour advance reservation system, with services between 8:15 a.m. and 4:45 p.m.
	Independent Living Partnership	Western Riverside County, Coachella Valley and Palo Verde Valley	As Scheduled	(800) 510-2020	Service for seniors and persons with disabilities for medical services and other destinations, where no service exists or when individuals are too frail, ill, or unable to use public transit. The Transportation Reimbursement and Information Project provides mileage reimbursements to volunteer drivers. Visit <a href="http://ILPconnect.org">ILPconnect.org</a> .
	Michelle's Place Treatment Travel Assistance Program	Western Riverside County	M-F	(951) 699-5455	Clients of Michelle's Place with a cancer diagnosis who are unable to use conventional transportation services. New clients can become eligible for this program.
	Operation Safehouse, Inc.	Western Riverside County	24 hours	(951) 369-4921	Transportation service for homeless and/or at-risk youth, ages 18-21.
	Riverside University Health Medical Center (RUHS-MC)	Western Riverside County	M-F	(951) 955-1647	Transportation service for low-income Medi-Cal and Medicare clients of the RUHS Medical Center, outside dialysis patients, the elderly and disabled.
	Riverside University Health Systems – Behavioral Health	Western Riverside County	M-SA	(951) 955-1519	Transportation service for low income or elderly individuals with behavioral health issues.
	U.S. Veterans Initiative	Riverside County	M-F	(951) 999-9118	Transportation service for low-income and/or homeless veterans residing onsite at March Air Reserve Base as well as offsite areas within Riverside County.
	Voices for Children	Western Riverside County	M-F	(951) 472-9301	Transportation service for children placed in the juvenile dependency court system (foster children) in Western Riverside County.

Visit [rctc.org](http://rctc.org) for more information.