

**RIVERSIDE COUNTY TRANSPORTATION COMMISSION**

**CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE  
SPECIAL MEETING**

TIME: 11:00 a.m.

DATE: Monday, March 11, 2024

LOCATION: Riverside County Transportation Commission  
March Field Conference Room A  
4080 Lemon Street, 3<sup>rd</sup> Floor, CA 92502-2208

**VIDEO CONFERENCE SITES:**

**Palo Verde Valley Transit**  
415 N. Main Street  
Conference Room A  
Blythe, CA 92225

**SunLine Transit Agency**  
32505 Harry Oliver Trail  
Board Room  
Thousand Palms, CA 92276

**🌀 COMMITTEE MEMBERS 🌀**

Lisa Castilone, **Chair**, GRID Alternatives, Western and Southwest Riverside County  
Gloria J. Sanchez, **Vice Chair**, Menifee Senior Advisory, Southwest Riverside County  
John Krick, **Second Vice Chair**, T-Now Member, Northwest Riverside County  
John Chavez, Retired Citizen, San Gorgonio Pass  
George Colangeli, Palo Verde Valley Transit Agency, Palo Verde Valley  
Alejandra Gonzalez, Norco Seniors on the Move, Northwest Riverside County  
Jack Marty, Retired Citizen, San Gorgonio Pass  
Mary Jo Ramirez, Workforce Development Member, Southwest Riverside County  
Ivet Woolridge, Independent Living Partnership, Riverside County  
Riverside Transit Agency, Western Riverside County  
SunLine Transit Agency, Coachella Valley



**RIVERSIDE COUNTY TRANSPORTATION COMMISSION  
CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE**

[www.rctc.org](http://www.rctc.org)

**SPECIAL MEETING AGENDA\***

*\*Actions may be taken on any item listed on the agenda*

**11:00 a.m.**

**Monday, March 11, 2024**

**Riverside County Transportation Commission**

**March Field Conference Room A**

**4080 Lemon Street, Third Floor**

**Riverside, California**

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Thousand Palms, CA 92276

*For members of the public wishing to submit comment in connection with the Committee Meeting please email written comments to the Clerk of the Board at [lmobley@rctc.org](mailto:lmobley@rctc.org) prior to March 10, 2024 at 5:00 p.m. and your comments will be made part of the official record of the proceedings.*

*In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, [www.rctc.org](http://www.rctc.org).*

*In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.*

**1. CALL TO ORDER**

**2. ROLL CALL**

3. **PUBLIC COMMENTS** – *Under the Brown Act, the Committee should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Committee members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.*
4. **ADDITIONS/REVISIONS** *(The Committee may add an item to the agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)*
5. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee member(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

**5A. APPROVAL OF MINUTES – DECEMBER 11, 2023**

**Page 1**

**6. MEASURE A SPECIALIZED TRANSIT PRESENTATION**

**Page 4**

**Overview**

This item is for the Committee to receive and file presentations from Measure A Specialized Recipients, the Friends of Moreno Valley and Michelle’s Place.

**7. FISCAL YEARS 2024/25 – 2026/27 MEASURE A SPECIALIZED TRANSIT CALL FOR PROJECTS RELEASE**

**Page 24**

**Overview**

This item is for the Committee to receive and file the Measure A Specialized Transit Call for Projects Release Fiscal Years 2024/25 – 2026/27 for Western Riverside County (Western County).

**8. COMMITTEE MEMBER / STAFF REPORT**

**Overview**

This item provides the opportunity for the Committee members, transit operators, and staff to report on attended and upcoming meetings/conferences and issues related to Committee activities.

**9. ADJOURNMENT**

The next Citizens and Specialized Transit Advisory Committee meeting is scheduled for April 8, 2024.



# **AGENDA ITEM 5A**



# RIVERSIDE COUNTY TRANSPORTATION COMMISSION

## CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE

December 11, 2023

### Minutes

#### 1. CALL TO ORDER

The meeting of the Citizens and Specialized Transit Advisory Committee was called to order by Second Vice Chair John Krick at 11:04 a.m.

#### 2. ROLL CALL

##### Members Present

Lisa Castilone\*\*\*  
George Colangeli\*  
John Krick  
Mary Jo Ramirez  
Ivet Woolridge  
Sunline Transit Agency\*\*

##### Members Absent

John Chavez  
Alejandra Gonzalez  
Jack Marty  
Gloria J Sanchez  
Riverside Transit Agency

\*Joined the meeting at Palo Verde Valley Transit

\*\*Joined the meeting at SunLine Transit Agency

\*\*\*Arrived after the meeting started

#### 3. PUBLIC COMMENTS

There were no requests to speak from the public.

#### 4. ADDITIONS/REVISIONS

There were no additions or revisions to the agenda.

**At this time, the Committee took the agenda out of order and began with presentations instead of the consent calendar.**

#### 6. TRAFFIC RELIEF PLAN UPDATE

David Knudsen, External Affairs Director, presented an update on the Traffic Relief Plan.

**At this time, Lisa Castilone arrived.**

Mr. Knudsen clarified for Mary Jo Ramirez and Second Vice Chair Krick that it is a one-cent general tax not a gas tax that would be in addition to the current half-cent Measure A tax that expires in 2039.

Mr. Knudsen discussed for Ms. Ramirez, the Commission looking into potentially using the federal infrastructure grant funds for the Traffic Relief Plan. The Commission cannot rely

on those funds because they are highly sought after and very competitive.

Ms. Castilone asked how the toll facilities are incorporated into the Traffic Relief Plan.

Mr. Knudsen discussed the benefits of having toll facilities included in the plan.

Mr. Knudsen introduced Italia Garcia, Community Engagement Manager.

**7. COUNTYWIDE TRANSIT REPORT: FISCAL YEARS 2019/20 THROUGH 2021/22**

Mr. DeHate presented an overview of the Countywide Transit Report for Fiscal Years 2019/20 through 2021/22.

Mr. DeHate clarified for Ms. Ramirez the fareboxes were extended through 2025 with SB 125.

In response to Ms. Castilone's question regarding whether or not RTA has any information about the conversion between ridership and gas reductions, traffic reductions. He explained the LCTOP program provides an estimate of greenhouse gas reductions.

Mr. DeHate also discussed the funding for the free ridership programs.

Sheldon Peterson, Rail Manager, added IE Commuter website has a trip calculator where you can see how you save by converting to rideshare.

**5. CONSENT CALENDAR - *All matters on the Consent Calendar will be approved in a single motion unless a Committee Member requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.***

**M/S/C (Ramirez/Castilone) to approve the following Consent Calendar item(s):**

**5A. APPROVAL OF MINUTES – AUGUST 7, 2023**

**5B. PROPOSED 2024 MEETING SCHEDULE**

This item is for the Committee to adopt its 2024 Meeting Schedule.

**8. COMMITTEE MEMBER/STAFF REPORT**

8A. Sandra Salgado, Management Analyst, announced the recruitment for 2024-2027 CSTAC membership.

8B. Mr. DeHate announced:

- The Vine Street Mobility Hub ribbon cutting ceremony was held on Friday,

December 8, 2023;

- The RCTC 15/91 Express Lanes Connector ribbon cutting ceremony was held on Wednesday, December 6, 2023;
- RCTC office closure between December 25, 2023 – January 1, 2024, for the holidays;
- The Measure A Specialized Call for Projects release is coming up in February 2024; and
- The Commission meeting this Wednesday, December 13, 2023, has a packed agenda with items ranging from professional services, to the Traffic Relief Plan, and additional policy items.

- 8C. Mr. Peterson announced Metrolink will be closed between December 26-29, 2023, for construction.
- 8D. George Colangeli, PVVTA, announced the rebranding PVVTA services that will take effect at the end of January 2024.
- 8E. Sunline announced they have a new CEO. There will also be a service change in January 2024.

## 9. ADJOURNMENT

There being no further business for consideration by the Citizens and Specialized Transit Advisory Committee, the meeting adjourned at 11:57 a.m.

Respectfully submitted,

A handwritten signature in blue ink that reads "Lorelle Moe-Luna". The signature is fluid and cursive, with a horizontal line at the end.

Lorelle Moe-Luna, Multimodal Services Director



# **AGENDA ITEM 6**



<b>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</b>	
<b>DATE:</b>	March 11, 2024
<b>TO:</b>	Citizens and Specialized Transit Advisory Committee
<b>FROM:</b>	Eric DeHate, Transit Manager
<b>SUBJECT:</b>	Measure A Specialized Transit Presentation

**STAFF RECOMMENDATION:**

This item is for the Committee to receive and file presentations from Measure A Specialized Recipients, the Friends of Moreno Valley and Michelle’s Place.

**BACKGROUND INFORMATION:**

The 2009 Measure A Expenditure Plan allocates approximately 11.6 percent of the annual revenues from the 2009 Measure A Western County program to public transit. The public transit allocation is then distributed among five programs, namely: specialized transit services, specialized transit-consolidated transportation service agency operations, commuter rail, intercity bus, and commuter services. The Measure A Specialized Transit Program receives about 1.9 percent of the 2009 Measure A Western County program revenues, or a 16.4 percent share of the 11.6 percent for public transit. The program provides funding to benefit older adults, persons with disabilities, and/or those that are most vulnerable and truly needy in Western County. In Western County, this funding has been distributed through a competitive process to a wide array of non-profit and community organizations that serve these constituencies for specialized transit services for persons with disabilities and older adults.

The goals of the Measure A Specialized Transit Program for western Riverside County are to:

- Support directly operated services that expand or extend existing services, which, if not funded by Measure A funds, would leave an area and/or special population without alternate service options;
- Support existing services that offer an improved level of service coordination with the existing transportation network;
- Expand new services that leverage other revenue sources, can be administered in a cost-effective manner, and will not require long-term support from Measure A funding; and
- Support new and expansion of existing services including transportation for veterans and shuttles including, but not limited to, nutrition and medical services.

Projects that are eligible under the program include operating and capital projects such as senior transportation shuttles, non-emergency medical transportation services, bus pass/voucher

programs, mileage reimbursement programs, travel training, vehicle and maintenance equipment, communications and dispatch equipment, and mobility management.

Providing funding to non-profit providers of transit services for persons with disabilities, low income, and senior citizens has long been a priority of the Commission. The voter-approved 1989 and 2009 Measure A Expenditure Plans specify funding allocations for the provision of this type of service provided by transit operators and non-profit agencies.

A Call for Projects is held triennially, and the last Call for Projects was held in spring 2021 for funding for Fiscal Years (FY) 2021/22 – 2023/24. The Commission awarded \$9,101,257 to 16 agencies for 19 operational and capital projects, as summarized in Attachment 1.

As part of the Specialized Transit program each cycle, RCTC creates a brochure and distributes it countywide (Attachment 2). As part of the distribution, brochures are sent to Measure A award recipients, senior centers, libraries, Community Centers, Cities, colleges, and Riverside County bus operators. For this cycle, RCTC distributed approximately 12,000 brochures. This includes 6,000 in English and 6,000 in Spanish.

***DISCUSSION:***

The CSTAC plays an important role in strengthening the public and specialized transit network by offering a platform for specialized transit providers to share information and promote various transportation services. Staff has invited Measure A recipients to provide presentations to the CSTAC to highlight their programs and projects and receive any input on how their services can be improved and expanded in the future.

Presentations from the Friends of Moreno Valley (FOMV) and Michelle’s Place will be given. FOMV has been in the Measure A Specialized Transit Program for over 15 years. In FY 2022/23, the FOMV supported 6,208 one-way passenger trips. The cost for this program in FY 2022/23 was \$215,906. Michelle’s Place has been in the Measure A Specialized Transit Program for over 6 years. In FY 2022/23, Michelle’s Place -MC provided 276 one-way passenger trips with a cost of \$18,574.

Attachments:

- 1) FY 2021/22 – 2023/24 Measure A Recipients
- 2) FY 2021/22 – 2023/24 Specialized Transit Brochure
- 3) Friends of Moreno Valley Presentation
- 4) Michelle’s Place Presentation



**SPECIALIZED  
TRANSIT**

**Attachment 1**

Applicant	Project Type	Project Title	Total 3 Year Project Cost	Total 3 Year Measure A Award	Required Match
Care A Van	Ops	Care A Van Transit	\$ 1,510,430	\$ 996,884	\$ 513,546
Independent Living Partnership	MR	TRIP	\$ 3,631,716	\$ 1,519,752	\$ 2,111,964
Friends of Moreno Valley	Ops	Mo-Van	\$ 528,085	\$ 297,585	\$ 230,500
Boys & Girls Club Southwest County	Ops	Before & After School ST program	\$ 908,050	\$ 599,313	\$ 308,737
Exceed	Ops	Hemet Transportation	\$ 664,860	\$ 244,860	\$ 420,000
Boys & Girls Menifee Valley	Ops	Ride to Success	\$ 599,307	\$ 395,543	\$ 203,764
US Vets	Ops	Initiative Transportation Riverside	\$ 230,644	\$ 152,225	\$ 78,419
RUHS - Medical Center	Ops	MC Transportation Program	\$ 2,764,778	\$ 1,576,800	\$ 1,187,978
Voices for Children	MR	Mileage Reimbursement Program	\$ 588,150	\$ 388,179	\$ 199,971
Forest Folk	Ops	Idyllwild Area Shuttle Service	\$ 254,848	\$ 167,848	\$ 87,000
City of Norco	Ops	Seniors on the Move Transp Program	\$ 382,818	\$ 252,661	\$ 130,157
Operation SafeHouse	Ops	Main St. Transitional Living & Permanent Supportive Housing Program	\$ 171,710	\$ 113,329	\$ 58,381
Care Connexus	Ops	Specialized Transportation	\$ 1,210,806	\$ 799,132	\$ 411,674
Care Connexus Capital	Cap	Specialized Transportation	\$ 225,000	\$ 112,500	\$ 112,500
RUHS - Behavioral Health Capital	Cap	Transportation Change	\$ 144,000	\$ 72,000	\$ 72,000
RUHS - Medical Center Capital	Cap	Transportation Program	\$ 365,740	\$ 182,870	\$ 182,870
RUHS - Behavioral Health	Ops	Transportation Change	\$ 1,589,245	\$ 1,048,901	\$ 540,343
Michelle's Place	Ops	Treatment Travel Assistance Program	\$ 46,690	\$ 30,815	\$ 15,875
			<b>\$ 15,816,876</b>	<b>\$ 8,951,197</b>	<b>\$ 6,865,680</b>

City of Menifee	Ops	Menifee Pilot Project	\$ 150,000	\$ 150,000	\$ -
			<b>\$ 150,000</b>	<b>\$ 150,000</b>	<b>\$ -</b>

367,370 Capital
8,733,827 Operating
<b>9,101,197 Total Award</b>



Specialized Transit Service Provider	Areas Served	Days Operating	Where to Call	Who Qualifies
Boys & Girls Clubs of Southwest County	Temecula, Murrieta, Lake Elsinore, Canyon Lake, Wildomar, and Corona	M-F	(951) 699-1526	Youth ages 6-17 from low income families participating in the Before & After School Transportation Program.
Boys & Girls Club of Menifee Valley	Menifee, Murrieta and Perris	M-F	(951) 246-8845	School aged youth from low income families for the before and after school transportation programs
Care A Van Transit Inc	Hemet/San Jacinto Valley, Lake Elsinore area and the Sun City/Menifee area; unincorporated county areas of Winchester and Val Vista	M-F	(951) 791-3572	Seniors, disabled, low income individuals and veterans including: Riverside County Hemet Service Center customers, Valley Restart Homeless Shelter, DaVita, Riverside Co. Office on Aging, KinCare, Job Training and Education through HOPE Bus, Inland Regional, and Veteran Services
Care Connexus	City of Riverside and surrounding cities	M-F	(951) 509-2500	Clients of Adult Day Service Center of Riverside County.
City of Norco Parks, Recreation and Community Services Department	City of Norco residents transportation within a 30 mile radius outside the city limit	M-TH	(951) 270-5647	Norco residents: seniors, veterans and persons with disabilities.
EXCEED	Hemet/San Jacinto Valley; unincorporated county areas of Winchester and Valle Vista	M-F	(951) 766-8659	Adults with disabilities who are clients of EXCEED (a division of Valley Resource Center for the Retarded, Inc.).
Forest Folk Inc	Communities of Idyllwild, Pine Cove, Fern Valley, and Mountain Center	M-F	(951) 426-9688	Seniors, persons with disabilities, and low-income.
Friends of Moreno Valley Senior Center, Inc	Trips originating in Moreno Valley to areas within a 20-mile radius	M-F	(833) 745-8454	Mo-Van is non-ADA transportation that provides curb-to-curb service for residents of Moreno Valley who are 60+ years of age and/or independent disabled adults or disabled adults with an escort. Mo-Van operates on a 24-hour advance reservation system, with passenger services provided between 8:15 a.m. – 4:45 p.m.
Independent Living Partnership	Western Riverside County, Coachella Valley and Palo Verde Valley	As Scheduled	(800) 510-2020	Seniors and persons with disabilities to access medical services and other purposes, where no transit service exists or when individuals are too frail, ill, or for other reasons, unable to use public transit.
Michelle's Place Treatment Travel Assistance Program (TTAP)	Western Riverside County	M-F	(951) 699-5455	Client's of Michelle's Place with a cancer diagnosis who are unable to use conventional transportation services. New client's can become eligible for this program.
Operation Safehouse	Western Riverside County	24 Hours	(951) 369-4921	Homeless, at-risk youth ages 18-21.
Riverside University Health Medical Center (MC)	Western Riverside County	M-F	(951) 955-1647	Low income or elderly individuals with behavioral health issues.
Riverside University Health Systems - Behavioral Health (BH)	Western Riverside County	M-F	(951) 955-1530	Low income, seniors, persons with disabilities and veterans.
U S Vets	Riverside County	M-F	(951) 656-6892	Low-income and/or homeless Veterans residing onsite at March Air Reserve Base as well as offsite areas located in Riverside County.
Voices for Children	Western Riverside County	M-F	(951) 472-9301	Children placed in the juvenile dependency court system (foster children) in Western Riverside County.

NON-PROFIT/SPECIALIZED TRANSIT PROVIDERS

RCTC

RIVERSIDE  
COUNTY  
TRANSPORTATION  
COMMISSION

# SPECIALIZED TRANSIT 2021-2024

# Specialized Transit Program

RCTC's Specialized Transit Program provides Riverside County residents options for individuals who have difficulty using bus public transit or live where there is no public transit nearby. These services vary in who they serve and where but aim to meet travel needs of older adults, persons with disabilities and persons of low-income.

This brochure lists the 15 programs operated by the different social service organizations as well as the services offered by public transit agencies, including Dial-A-Ride and special purpose shuttles.

For more information, you can dial 211 or call the individual program at the number listed.



Public Transit Agencies Specialized Programs				
Agency	Areas Served	Contact	Who Qualifies and Requirements	
WESTERN RIVERSIDE COUNTY	Riverside Transit Agency	Cities of Banning*, Beaumont*, Calimesa, Canyon Lake, Corona*, Eastvale, Hemet, Jurupa Valley, Lake Elsinore, Moreno Valley, Menifee, Murrieta, Norco, Perris, Riverside*, San Jacinto, Temecula, Wildomar, and the unincorporated areas of Riverside County Supervisorial Districts I, II, III and V *City provides service as well	(800) 795-7887 www.riversidetransit.com	<ul style="list-style-type: none"> <li>Seniors 65+ for trips within the same city</li> <li>ADA certified individuals with disabilities within the RTA service area</li> <li>Must live within ¾ of a mile of existing local fixed route</li> <li>1 to 3 day advance reservation required</li> <li><b>Dial-A-Ride Plus Lifeline Service</b> available with expanded service (please call)</li> </ul>
	Riverside Connect	Within Riverside City Limits	(951) 687-8080 www.riversideca.gov	<ul style="list-style-type: none"> <li>ADA certified individual (24-hour advance reservation required)</li> <li>Seniors 60+ and individuals with disabilities (3 to 7 days advance reservation required)</li> <li>Origin and destination within City Limits</li> </ul>
	Corona Dial-A-Ride	Within Corona City limits & unincorporated areas of Home Gardens, Coronita, El Cerrito, and following satellite locations in Norco: Norco College, Dept. of Public & Social Services, Dept. of Motor Vehicles (DMV), Brunswick Classic Lanes and Target	(951) 734-7220 www.coronaca.gov/transit	<ul style="list-style-type: none"> <li>Seniors 60+</li> <li>Persons with disabilities</li> <li>One day advance reservation required</li> <li>Door-to-door assistance available for ADA certified passengers</li> <li>Service provided within the service areas and the ¾ of a mile of existing local fixed route</li> </ul>
SAN GORGONIO PASS	Banning Connect Transit System	Within Banning City limits and small portions of Cabazon and Beaumont	(951) 922-3252 www.banningca.gov	<ul style="list-style-type: none"> <li>ADA certified individual (24-hour advance reservation required)</li> <li>Seniors 60+ (3-day advance reservation required)</li> <li>Must live within ¾ of a mile of existing local fixed route</li> </ul>
	Beaumont Transit	Within Beaumont City limits & small portions of Cherry Valley	(951) 769-8530 www.beaumontca.gov	<ul style="list-style-type: none"> <li>Seniors 65+ with ID</li> <li>ADA certified individuals with disabilities within Beaumont Transit Service area</li> <li>Must live within ¾ of a mile of existing local fixed route</li> <li>24-hour advance reservation required</li> </ul>
COACHELLA VALLEY AND EAST	SunLine Transit Agency (SunDial)	Cities of Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, La Quinta, Palm Desert, Palm Springs, Rancho Mirage and the unincorporated areas of the Coachella Valley including the communities of Bermuda Dunes, Desert Edge, Mecca, North Shore, Oasis, Thermal, and Thousand Palms.	(760) 343-3456 www.sunline.org	<ul style="list-style-type: none"> <li>ADA certified individuals with disabilities</li> <li>Service provided within ¾ of a mile of existing local fixed route</li> <li>Reservations a day or up to 7 days in advance</li> </ul>
	Palo Verde Valley Transit Agency	Blythe, Ripley, Mesa Verde, service to and from the Coachella Valley	(760) 922-1140 www.pvvta.com	<ul style="list-style-type: none"> <li>Three programs: Route Deviations, TRIP Program, and Mobility Management (coordination service)</li> <li>Seniors 60+ with ID</li> <li>Individuals with disabilities</li> <li>Low-income individuals</li> <li>Must live within ¾ of a mile of existing local fixed route</li> <li>Reservations required</li> </ul>



The Specialized Transit Program is supported by Measure A, the voter-approved half-cent sales tax for transportation improvements in Riverside County. Federal funding through the Enhanced Mobility of Seniors and Individuals with Disabilities Program (Section 5310) also provides for capital and operating projects to support transport of older adults and persons with disabilities, where public transportation services are unavailable or insufficient.

For more information on the Specialized Transit Program, call RCTC at (951) 787-7141.



4080 Lemon Street, 3rd Floor  
P.O. Box 12008  
Riverside, CA 92502-2208  
(951) 787-7141

Proveedores de tránsito especializado	Áreas de Servicio	Días de Operación	Dónde llamar	Quién cualifica
Boys & Girls Clubs of Southwest County	Temecula, Murrieta, Lake Elsinore, Canyon Lake, Wildomar, y Corona	L-V	(951) 699-1526	Servicios de transporte para jóvenes de bajos recursos de primaria y secundaria que participan en el programa antes y después del horario escolar.
Boys & Girls Club of Menifee Valley	Menifee, Murrieta y Perris	L-V	(951) 246-8845	Servicios de transporte para jóvenes en edad escolar de familias con bajos recursos para programas antes y después del horario escolar.
Care A Van Transit Inc	Hemet/San Jacinto Valley, área de Lake Elsinore, área de Menifee/Sun City; y las áreas no incorporadas de Winchester and Valle Vista	L-V	(951) 791-3572	Transporte para personas con bajos recursos, personas mayores y personas con discapacidad, incluyendo a los clientes del Centro del Servicio Hemet del Condado de Riverside, el Refugio para Personas sin hogar Valley Restart, DaVita, La Oficina sobre el Envejecimiento del Condado de Riverside, KinCare, Capacitación y Educación Laboral a través de HOPE Bus, Inland Regional y Servicios para Veteranos.
Care Connexus	Ciudad de Riverside, Jurupa Valley, Moreno Valley y sus alrededores	L-V	(951) 509-2500	Servicios de transporte para clientes de Centro de Servicios Diurnos para Adultos del Condado de Riverside.
City of Norco Parks, Recreation and Community Services Department	La ciudad de Norco dentro de un radio de 30 millas más allá de los límites de la ciudad	M-J	(951) 270-5647	Servicio de transporte para los residentes de Norco, incluyendo personas mayores, veteranos y personas con discapacidades.
EXCEED	Hemet/San Jacinto Valley; áreas del condado no incorporadas de Winchester y Valle Vista	L-V	(951) 766-8659	Servicio de transporte para adultos con discapacidades que son clientes de EXCEED.
Forest Folk Inc	Comunidades de Idyllwild, Pine Cove, Fern Valley, y Mountain Center	L-V	(951) 426-9688	Servicios de autobús para personas mayores, con discapacidades y con bajos recursos.
Friends of Moreno Valley Senior Center, Inc	Viajes que se originan en Moreno Valley a áreas dentro de un radio de 20 millas	L-V	(833) 745-8454	Servicios de transporte de acera a acera, que no son de ADA, para residentes de Moreno Valley de 60 años o más, adultos independientes discapacitados o adultos discapacitados con acompañante. Mo-Van opera con un sistema de reserva anticipada de 24 horas, con servicios entre las 8:15 de la mañana y las 4:45 de la tarde.
Independent Living Partnership	Zona Oeste del Condado de Riverside, Coachella Valley y Palo Verde Valley	Según horario	(800) 510-2020	Servicios para personas mayores y personas con discapacidad para acceder a servicios médicos y otros destinos, donde no existen otros servicios o cuando las personas son demasiado frágiles, están demasiado enfermas o no pueden usar el transporte público.
Michelle's Place Treatment Travel Assistance Program (TTAP)	Zona Oeste del Condado de Riverside	L-V	(951) 699-5455	Clientes de Michelles's Place con un diagnóstico de cáncer quienes no pueden utilizar servicios de transporte convencionales. Los clientes nuevos pueden ser elegibles para este programa.
Operation Safehouse	Zona Oeste del Condado de Riverside	24 horas	(951) 369-4921	Servicios de transporte a personas sin hogar y jóvenes en riesgo entre 18 y 21 años.
Riverside University Health Medical Center (MC)	Zona Oeste del Condado de Riverside	L-V	(951) 955-1647	Bajos ingresos, personas mayores, personas con discapacidades y veteranos.
Riverside University Health Systems - Behavioral Health (BH)	Zona Oeste del Condado de Riverside	L-V	(951) 955-1530	Personas de bajos ingresos o de edad avanzada con problemas de salud del comportamiento.
U S Vets	Condado de Riverside	L-V	(951) 656-6892	Servicios de transporte para personas de bajos recursos y personas veteranas sin hogar que residen en la zona de la Base de la Reserva Aérea March, así como en otras zonas del Condado de Riverside, fuera de la base.
Voices for Children	Zona Oeste del Condado de Riverside	L-V	(951) 472-9301	Servicios de transporte para niños que se encuentran en el sistema de tribunales de dependencia juvenil (niños en acogida) en la Zona Oeste del Condado de Riverside.



**RIVERSIDE COUNTY TRANSPORTATION COMMISSION**



# TRÁNSITO ESPECIALIZADO 2021-2024

# Programa de Tránsito Especializado

El Programa de Tránsito Especializado de RCTC provee a los residentes del condado de Riverside opciones para las personas que tienen dificultades usar el transporte público en autobús o viven donde no hay transporte público cerca. Estos servicios varían en a quién sirven y dónde, pero tienen como objetivo satisfacer las necesidades de viaje de los adultos mayores, personas con discapacidad y personas de bajos ingresos.

Este folleto enumera los 15 programas operado por los diferentes servicios sociales organizaciones, así como los servicios ofrecidos por agencias de transporte público, incluyendo Dial- A-Ride y autobuses de enlace especiales.

Para más información, puede marcar 211 o llame al programa individual al número listado.



## Programas Especializados de Agencias de Transporte Público

	Agencia	Áreas de Servicio	Contacto	Quién es elegible y los requisitos
ZONA OESTE DEL CONDADO DE RIVERSIDE	Riverside Transit Agency	Ciudades de Banning*, Beaumont*, Calimesa, Canyon Lake, Corona*, Eastvale, Hemet, Jurupa Valley, Lake Elsinore, Moreno Valley, Menifee, Murrieta, Norco, Perris, Riverside*, San Jacinto, Temecula, Wildomar, y áreas no incorporadas de zona oeste del condado de Riverside. *Ciudad también ofrece servicio	(800) 795-7887 www.riversidetransit.com	<ul style="list-style-type: none"> <li>Personas mayores de 65 años para viajes dentro la misma ciudad</li> <li>Personas con discapacidades certificadas por la Ley sobre Estadounidenses con Discapacidades (ADA, por sus siglas en inglés) dentro del área de servicio de RTA</li> <li>Deben vivir a una distancia máxima de ¾ de milla de una ruta local fija existente</li> <li>Se requiere reservación previa con 1 a 3 días de anticipación</li> <li><b>Servicio Dial-A-Ride Plus Lifeline</b> disponible con servicio ampliado (llame)</li> </ul>
	Riverside Connect	Dentro de los límites de la ciudad de Riverside	(951) 687-8080 www.riversideca.gov	<ul style="list-style-type: none"> <li>Personas certificadas por la ADA (se requiere reservación previa con 24 horas de anticipación)</li> <li>Personas mayores de 60 años y personas con discapacidades (se requiere reservación previa con 3 a 7 días de anticipación)</li> <li>El origen y el destino debe ser dentro de los límites de la ciudad</li> </ul>
	Corona Dial-A-Ride	Dentro de los límites de Corona y las áreas no incorporadas de Home Gardens, Coronita, El Cerrito, y las siguientes ubicaciones de satélite en Norco: Norco College, Dept. of Public & Social Services, Dept. of Motor Vehicles (DMV), Brunswick Classic Lanes y Target	(951) 734-7220 www.coronaca.gov/transit	<ul style="list-style-type: none"> <li>Personas mayores de 60 años y personas con discapacidades</li> <li>Se requiere reservación previa con un día de anticipación</li> <li>El servicio de asistencia puerta a puerta está a la disposición de los pasajeros certificados por la ADA</li> <li>Se requiere reservación previa con un día de anticipación</li> <li>Servicio proporcionado dentro de las áreas de servicio y ¾ de milla de la ruta fija local existente</li> </ul>
PASO DE SAN GORGONIO	Banning Connect Transit System	Dentro de los límites de Banning y pequeñas porciones de Cabazon y Beaumont	(951) 922-3252 www.banningca.gov	<ul style="list-style-type: none"> <li>Personas certificadas por la ADA (se requiere reservación previa con 24 horas de anticipación)</li> <li>Personas mayores de 60 años (se requiere reservación previa con 3 días de anticipación)</li> <li>Deben vivir a una distancia máxima de ¾ de una milla de una ruta local fija existente</li> </ul>
	Beaumont Transit	Dentro de los límites de Beaumont y pequeñas porciones de Cherry Valley, Calimesa y Banning	(951) 769-8530 www.beaumontca.gov	<ul style="list-style-type: none"> <li>Personas con discapacidades certificadas por la ADA</li> <li>Deben vivir a una distancia máxima de ¾ de una milla de una ruta local fija existente</li> <li>Se requiere reservación previa con 24 horas de anticipación</li> <li>Mayores de 65 años con identificación</li> </ul>
VALLE DE COACHELLA Y ZONA ESTE	SunLine Transit Agency (SunDial)	Ciudades de Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, La Quinta, Palm Desert, Palm Springs, Rancho Mirage y las áreas no incorporadas de Valle de Coachella incluyendo las comunidades de Bermuda Dunes, Desert Edge, Mecca, North Shore, Oasis, Thermal, y Thousand Palms	(760) 343-3456 www.sunline.org	<ul style="list-style-type: none"> <li>Personas con discapacidades certificadas por la ADA</li> <li>Servicio proporcionado a una distancia máxima de ¾ de una milla de una ruta local fija existente</li> <li>Reservas con 1 día o hasta 7 días de anticipación</li> </ul>
	Palo Verde Valley Transit Agency	Blythe, Ripley, Mesa Verde y servicio desde y hacia el Valle de Coachella	(760) 922-1140 www.pvta.com	<ul style="list-style-type: none"> <li>Tres Programas: Desviación de Rutas, Programa TRIP y Gestión de Movilidad (servicios de coordinación)</li> <li>Personas mayores de 60 años con identificación</li> <li>Personas con discapacidades y personas con bajos recursos</li> <li>Deben vivir a una distancia máxima de ¾ de una milla de una ruta local fija existente</li> <li>Se requiere reserva previa</li> </ul>



El Programa de Tránsito Especializado está apoyado por la Medida A, el impuesto a las ventas de medio centavo, aprobado por los votantes para la mejora en el transporte del Condado de Riverside. El Programa de Movilidad Mejorada para Personas Mayores y Personas con Discapacidades (Sección 5310) también proporciona financiación para proyectos de capital y operativos en apoyo al transporte de personas mayores o discapacitadas, donde el servicio de transporte público no está disponible o es insuficiente.

Para más información sobre el Programa de Tránsito Especializado, llame al (951) 787-7141.



4080 Lemon Street, 3rd Floor  
P.O. Box 12008  
Riverside, CA 92502-2208  
(951) 787-7141

# MoVan Project

**Provided by "Friends  
of Moreno Valley  
Senior Center"  
(FMVSCI)**



25075 Fir Avenue  
Moreno Valley, CA. 92553



# Organizational History

- 9/21/84 Six community members formed a Committee to study and introduce the possibility of establishing a Senior Center.
- 2/11/85 Friends of Moreno Valley Senior Center, Inc. (FMVSCI) was established and elected its first Board of Directors.
- 2/23/85 FMVSCI was incorporated as a nonprofit 501c3 and on 10/1/85, FRIENDS held its first annual meeting.
- 12/4/89 After 3 years of fundraising, soliciting donations, and an application to Cal Trans, FMVSCI launched the “MoVan Senior Transportation Program” which continues today.

# What is the MoVan?

- Today, the MoVan exists as a 12 passenger plus 2 wheelchair capacity bus which provides curb-to-curb transit service for Moreno Valley residents.
- Eligibility: Age 60 years of age or older      OR  
Adults who are physically disabled, not requiring assistance or able to bring an escort.
- Purpose: Provides a safe and convenient form of transportation service within a 20-mile radius of the main location, Moreno Valley Senior Center, where most of the passengers go, Monday through Friday. The use of MoVan helps promote independent living, a renewed sense of freedom, peace of mind and less dependency on family members to transport them.

# MoVan Project

- In addition to the passengers receiving the services provided at the Senior Center which improves their quality of life, the MoVan provides transportation to medical appointments, shopping, banking, and food distribution pick-ups-i.e. Salvation Army.
- The use of the MoVan has expanded to providing later transports home after social events at the Senior Center and Moreno Valley Amphitheater which occur after 5pm -Black History Month, Cinco de Mayo, Christmas activities and much more.
- Quarterly, we offer senior day trips within a 100 mile radius from the Senior Center to areas of interest such as the UCR Botanical Gardens, Mission Inn at Christmas, Moreno Valley Community garden, etc.

**Photo 1**-A Senior Day Trip to the City of Moreno Valley Community Demonstration Garden. The Seniors received instructions on how and which season to plant vegetables and flowers. Lunch was provided by FMVSCI. Supplies were provided by the City of Moreno Valley at no cost.



**Photo 2**- a sample of passengers with some of the Board of Directors standing in the back.



# MoVan Statistics-the need continues to grow

- **Measure A Funding provided**

FY 21/22 \$94,478

FY 22/23 \$98,154

FY 23/24 \$104,593

- **\$ Matching Revenues** (inc. CDB Grant, fares and corporate donations)

FY 21/22 \$81,652

FY 22/23 \$78,009

FY 23/24 \$75,800 YTD through Dec. 31, 2023

Expense-3<sup>rd</sup> Party Transit Contractor has cost us on average of approx. \$165,000 annually.

- **Passenger Counts**

New persons

FY 21/22 (112)

FY 22/23 (155)

FY 23/24 (133) YTD through Dec. 23

Continuing persons

FY 21/22 2474

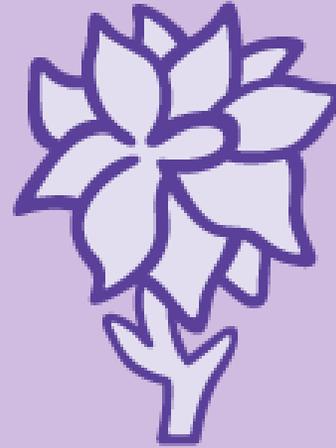
FY 22/23 3227

FY 23/24 2073 YTD through Dec. 23

Many THANKS to the Riverside County  
Transportation Commission and the  
Citizens and Specialized Transit Advisory  
Committee for facilitating the Measure  
A Funding desperately needed for the  
MoVan project.

Presented by President Mary White, the Friends of  
Moreno Valley Senior Center Board of Directors and  
Members who provide hundreds of in-kind volunteer  
service hours .





*Michelle's  
Place*

**Cancer Resource Center**

# CONTENTS



- Introduction
- Michelle's Story
- Background Information
- Target Population
- Annual Budget

# INTRODUCTION

## Our Mission

Empowering individuals and families impacted by cancer  
through education and support services

## Our Vision

No one should face cancer alone.

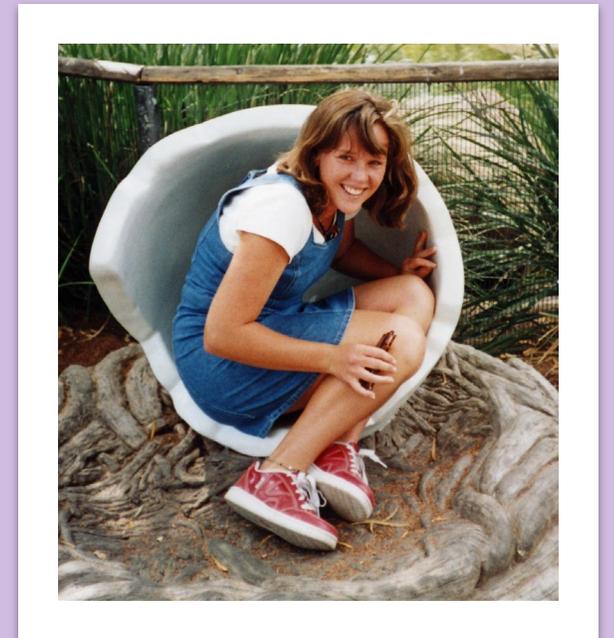
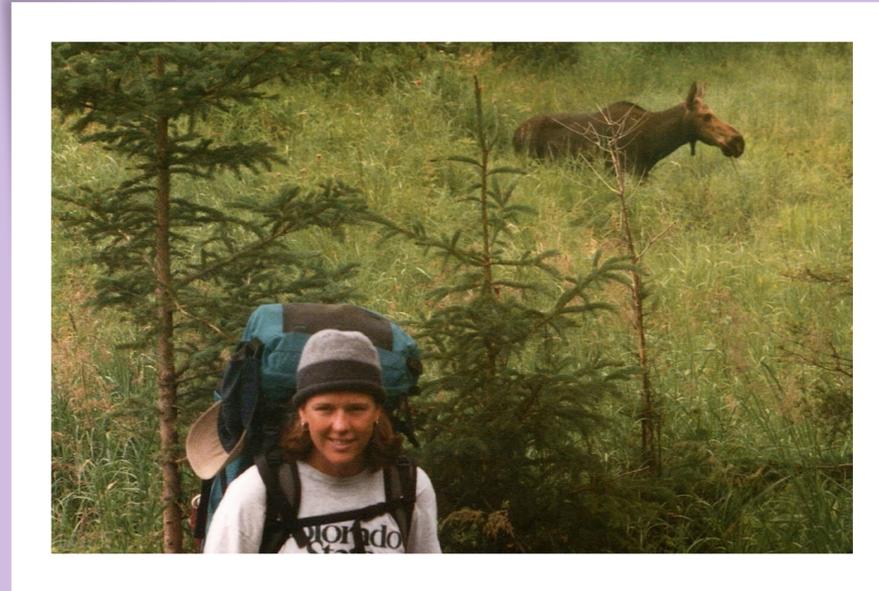
**TEMECULA, CA**  
MAIN OFFICE  
41669 WINCHESTER ROAD  
SUITE 101  
TEMECULA, CA 92590

**ALL CANCERS**  
**ALL AGES**  
**WOMEN**  
**MEN**  
**CHILDREN**

**FALLBROOK, CA**  
SATELLITE OFFICE  
SPONSORED BY THE  
FALLBROOK REGIONAL HEALTH  
DISTRICT COMMUNITY HEALTH AND  
WELLNESS CENTER



# MICHELLE WATSON'S STORY



# QUESTIONS?



# **AGENDA ITEM 7**



<b>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</b>	
<b>DATE:</b>	March 11, 2024
<b>TO:</b>	Citizens and Specialized Transit Advisory Committee – Special Meeting
<b>FROM:</b>	Monica Morales, Senior Management Analyst
<b>SUBJECT:</b>	Fiscal Years 2024/25 – 2026/27 Measure A Specialized Transit Call for Projects Release

**STAFF RECOMMENDATION:**

This item is for the Committee to receive and file the Measure A Specialized Transit Call for Projects Release Fiscal Years 2024/25 – 2026/27 for Western Riverside County (Western County).

**BACKGROUND INFORMATION:**

The 2009 Measure A Expenditure Plan allocates approximately 11.6 percent of the annual revenues from the 2009 Measure A Western County program to public transit. The public transit allocation is then distributed among five programs, namely: specialized transit services, specialized transit-consolidated transportation service agency operations, commuter rail, intercity bus, and commuter services. The Measure A Specialized Transit Program receives about 1.9 percent of the 11.6 percent for public transit. The program provides funding to benefit older adults, persons with disabilities, and/or those that are most vulnerable and truly needy in Western County. In Western County, this funding has been distributed through a competitive process to a wide array of non-profit and community organizations that serve these constituencies for specialized transit services for persons with disabilities and older adults.

The goals of the Measure A Specialized Transit Program for Western County are to:

- Support directly operated services that expand or extend existing services, which, if not funded by Measure A funds, would leave an area and/or special population without alternate service options;
- Support existing services that offer an improved level of service coordination with the existing transportation network;
- Expand new services that leverage other revenue sources, can be administered in a cost-effective manner, and will not require long-term support from Measure A funding; and
- Support new and expansion of existing services including transportation for veterans and shuttles including, but not limited to, nutrition and medical services.

Projects that are eligible under the program include operating and capital projects such as senior transportation shuttles, non-emergency medical transportation services, bus pass/voucher

programs, mileage reimbursement programs, travel training, vehicle and maintenance equipment, communications and dispatch equipment, and mobility management.

In the Coachella Valley, the 2009 Measure A Expenditure Plan allocates 15 percent for public transit. This funding is allocated directly to SunLine Transit Agency and is excluded from the Call for Projects. Currently, Measure A is utilized by SunLine to improve and expand public transit and specialized transportation services.

**DISCUSSION:**

On February 14, 2024, the Commission approved the release of FYs 2024/25 – 2026/27 Measure A Specialized Transit Call for Projects with total available funding of \$13,127,000 for Western County. The last Call for Projects provided over \$9.1 million to 16 recipients, and these funding contracts will end June 30, 2024.

Staff anticipates strong competition for the available funds as prior calls for projects have been oversubscribed. The Commission approved minor revisions to the program guidelines as summarized in Table 1. The purpose of these changes is to improve the delivery of services, such as cost effectiveness, equitable distribution, and needs and priorities based on the 2021 Public-Human Services Coordinated Plan.

Table 1. Summary of Revisions for Measure A Specialized Transit Program Guidelines

Area/Criteria	Current	Proposed Revision
<b>Matching Funds</b>	34% match for operating 50% match for capital	Allow flexibility for transportation-only programs to receive a lower match requirement for operating and capital funds based on a case-by-case basis.
<b>Eligible Projects Type</b>	Voucher programs can be used for fixed-route and public demand response services.	Voucher programs can only be used for fixed-route services for regional programs.
<b>Eligible Project Costs</b>	Defines types of indirect costs and limits indirect costs to 8%.	Added additional requirement that indirect costs methodology and explanation is required for organizations that are not transportation-only focused. Transportation-only focused applicant is defined as an organization that has a core mission or service other than transportation.
<b>Scoring Criteria</b>	Capital projects for replacement and expansion vehicles are combined into	Separated scoring criteria for replacement and expansion vehicles. Added more specific

	one application and scored based on narrative.	quantitative scoring criteria for replacement vehicles based on age and mileage.
<b>Grant Reporting</b>	Grant Reporting section describes monthly reporting, meetings, planning processes and auditing, and compliance.	Moved Grant Reporting section to new section “Post Award Guidance” and added more details on invoicing, reporting, and budget modification requirements.

As with prior Calls for Projects, applicants will need to indicate how their proposed project will coordinate trips and/or services with existing transportation providers including public and non-profit agencies. Projects should not duplicate existing services currently provided by public transit operators.

Applications for the FYs 2024/25 – 2026/27 Call for Projects are due March 14, 2024. The Call for Project documents are posted on the Commission’s website at: <https://www.rctc.org/doing-business/#callforprojects>. An application workshop was held on February 20, 2024, to review the application process, scoring criteria, and program evaluation. The evaluation and selection of applications will be completed in April 2024, with the recommendations for funding awards to successful applicants will be presented to the Commission for approval at its May 2024 meeting. Funding coverage will commence on July 1, 2024, and the grant cycle will conclude on June 30, 2027.