

## **RIVERSIDE COUNTY TRANSPORTATION COMMISSION**

### **Citizens and Specialized Transit Advisory Committee**

TIME:           **11:00 a.m.**

DATE:           **Monday, February 13, 2023**

LOCATION:       **Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the meeting will only be conducted via video conferencing and by telephone.**

#### **🌀 COMMITTEE MEMBERS 🌀**

Gloria J. Sanchez, **Chair**, Menifee Senior Advisory, Southwest Riverside County  
Lisa Castilone, **Vice Chair**, GRID Alternatives, Western and Southwest Riverside County  
Vacant, **Second Vice Chair**  
John Chavez, Retired Citizen, San Geronio Pass  
George Colangeli, Palo Verde Valley Transit Agency, Palo Verde Valley  
Betty Day, Hemet Public Library Trustee, Hemet-San Jacinto  
Alejandra Gonzalez, Norco Seniors on the Move, Northwest Riverside County  
John Krick, T-Now Member, Northwest Riverside County  
Jack Marty, Retired Citizen, San Geronio Pass  
Priscilla Ochoa, Blindness Support Services, Northwest Riverside County  
Mary Jo Ramirez, Workforce Development Member, Southwest Riverside County  
Ivet Woolridge, Independent Living Partnership, Riverside County  
Riverside Transit Agency, Western Riverside County  
SunLine Transit Agency, Coachella Valley



**RIVERSIDE COUNTY TRANSPORTATION COMMISSION  
CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE**

[www.rctc.org](http://www.rctc.org)

**AGENDA\***

*\*Actions may be taken on any item listed on the agenda*

**11:00 a.m.**

**Monday, February 13, 2023**

Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the Citizens and Specialized Transit Advisory Committee meeting will only be conducted via video conferencing and by telephone. Please follow the instructions below to join the meeting remotely.

**INSTRUCTIONS FOR ELECTRONIC PARTICIPATION**

**Join Zoom Meeting**

<https://rctc.zoom.us/j/85921776691>

Meeting ID: 859 2177 6691

Dial by your location

+1 669 900 6833 US (San Jose)

*For members of the public wishing to submit comment in connection with the Committee Meeting please email written comments to the Clerk of the Board at [lmobley@rctc.org](mailto:lmobley@rctc.org) prior to February 12, 2023 at 5:00 p.m. and your comments will be made part of the official record of the proceedings. Members of the public may also make public comments through their telephone or Zoom connection when recognized by the Chair.*

*In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, [www.rctc.org](http://www.rctc.org).*

*In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.*



**1. CALL TO ORDER**

**2. ROLL CALL**

**3. PUBLIC COMMENTS** – *Under the Brown Act, the Board should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Board members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.*

**4. ADDITIONS/REVISIONS** *(The Committee may add an item to the agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)*

**5. CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee member(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

**5A. APPROVAL OF MINUTES – DECEMBER 12, 2022**

***Page 1***

**6. MEASURE A SPECIALIZED TRANSIT PRESENTATION**

***Page 4***

***Overview***

This item is for the Committee to receive and file presentations from Measure A Specialized Recipients, the City of Norco and United States Veterans (U.S. Vets).

**7. ELECTION OF OFFICERS**

***Page 30***

***Overview***

This item is for the Citizens and Specialized Transit Advisory Committee to conduct an election of officers for 2023 – Chair, Vice Chair and Second Vice Chair.



## **8. COMMITTEE MEMBER / STAFF REPORT**

### ***Overview***

This item provides the opportunity for the Committee members, transit operators, and staff to report on attended and upcoming meetings/conferences and issues related to Committee activities.

## **9. ADJOURNMENT**

The next Citizens and Specialized Transit Advisory Committee meeting is scheduled for April 10, 2023.



# **AGENDA ITEM 5A**

## **MINUTES**



# RIVERSIDE COUNTY TRANSPORTATION COMMISSION

## CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE

December 12, 2022

### Minutes

#### 1. CALL TO ORDER

The meeting of the Citizens and Specialized Transit Advisory Committee was called to order by Chair Gloria Sanchez at 11:01 a.m. via Zoom ID 899 4194 3653. Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the Citizens and Specialized Transit Advisory Committee was only be conducted via video conferencing and by telephone.

#### 2. ROLL CALL

##### Members Present

Lisa Castilone  
John Chavez  
George Colangeli  
John Krick  
Mary Jo Ramirez  
Gloria J Sanchez  
Ivet Woolridge  
Riverside Transit Agency

##### Members Absent

Betty Day  
Alejandra Gonzalez  
Jack Marty  
Priscilla Ochoa  
Sunline Transit Agency

#### 3. PUBLIC COMMENTS

There were no public comments.

#### 4. ADDITIONS/REVISIONS

None

5. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee Member requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

**M/S/C (Colangeli/Castilone) to approve the following Consent Calendar item(s):**

**5A. APPROVAL OF MINUTES – August 8, 2022**

**5B. PROPOSED 2023 MEETING SCHEDULE**



## **6. MEASURE A SPECIALIZED TRANSIT PRESENTATION**

This item is for the Committee to receive and file a presentation from Measure A Specialized Recipient, Care-A-Van Transit.

Eric DeHate, Transit Manager, introduced Mary Jo Ramirez, Care-A-Van Transit, to present the Care-A-Van Transit agency to the committee.

Mary Jo Ramirez presented a brief overview of the Care-A-Van Transit agency.

John Chavez asked how individuals get approved to use Care-A-Van?

Ms. Ramirez replied they need to be seniors or disabled, they call the dispatcher and determination is made there. Everyone fills out an application. The number is readily available online, on our vehicles, brochures.

Chair Sanchez added the city of Menifee is promoting the availability of Care-A-Van to its citizens and doing presentations at local HOA meetings and senior citizen centers.

John Krick asked how far in advance appointments need to be made?

Ms. Ramirez discussed the various ways appointments can be planned and scheduled.

Lisa Castilone applauded the program. She asked about vehicle acquisition and if electric vehicles were in the future?

Ms. Ramirez responded the vehicles are purchase with 5310 grant funding available through Caltrans.

Mr. DeHate discussed the visibility of some of the programs. RCTC has the specialized transit brochure and the programs are listed on the RCTC website. RCTC sends out brochures to various senior and community centers in the county to try to help spread the word about the specialized transit available to the public. He also discussed the vehicles being looked at for specialized transit.

Ms. Castilone asked if there is a marketing and outreach budget associated with specialized transit.

Mr. DeHate commented the individual transit agencies do their own outreach and do not have to provide their outreach budgets to RCTC when applying for Measure A funding. RCTC does not have a budget set aside for transit outreach.

Chair Sanchez added the city of Menifee is actively promoting the new relationship with



Care-A-Van.

## **7. COMMITTEE MEMBER/STAFF REPORT**

- 7A. Mr. DeHate updated the committee on rail items taken to the prior Commission meeting.
- 7B. Lorelle Moe-Luna, Multimodal Director, announced RCTC will be seeking more competitive funds for major rail and transit projects. The RCTC offices will be closed between Christmas and New Year's Day.
- 7C. Chair Sanchez requested an update on the Temescal Canyon transit issue.
- 7D. Ms. Moe-Luna responded to Chair Sanchez's request by stating the comments regarding Temescal Canyon were sent to RTA.
- 7E. Jennifer Nguyen, RTA, announced that RTA has been meeting with Temescal Canyon residents and is working on a Sustainable Service Plan to help bring service to the area.
- 7F. Chair Sanchez requested an update on the lack of transportation for students at Liberty High School.
- 7G. Ms. Nguyen replied the RTA is evaluating the comments received from the public hearing and community feedback is still being received regarding this issue on the RTA community board and they are evaluating what can be done about it.

## **8. ADJOURNMENT**

There being no further business for consideration by the Citizens and Specialized Transit Advisory Committee, the meeting adjourned at 11:33 p.m.

Respectfully submitted,



Lorelle Moe-Luna, Multimodal Services Director



# **AGENDA ITEM 6**



<b><i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i></b>	
<b>DATE:</b>	February 13, 2023
<b>TO:</b>	Citizens and Specialized Transit Advisory Committee
<b>FROM:</b>	Monica Morales, Senior Management Analyst
<b>SUBJECT:</b>	Measure A Specialized Transit Presentation

**STAFF RECOMMENDATION:**

This item is for the Committee to receive and file presentations from Measure A Specialized Recipients, the City of Norco and United States Veterans (U.S. Vets).

**BACKGROUND INFORMATION:**

The 2009 Measure A Expenditure Plan allocates approximately 11.6 percent of the annual revenues from the 2009 Measure A Western County program to public transit. The public transit allocation is then distributed among five programs, namely: specialized transit services, specialized transit-consolidated transportation service agency operations, commuter rail, intercity bus, and commuter services. The Measure A Specialized Transit Program receives about 1.9 percent of the 2009 Measure A Western County program revenues, or a 16.4 percent share of the 11.6 percent for public transit. The program provides funding to benefit older adults, persons with disabilities, and/or those that are most vulnerable and truly needy in Western County. In Western County, this funding has been distributed through a competitive process to a wide array of non-profit and community organizations that serve these constituencies for specialized transit services for persons with disabilities and older adults.

The goals of the Measure A Specialized Transit Program for western Riverside County are to:

- Support directly operated services that expand or extend existing services, which, if not funded by Measure A funds, would leave an area and/or special population without alternate service options;
- Support existing services that offer an improved level of service coordination with the existing transportation network;
- Expand new services that leverage other revenue sources, can be administered in a cost-effective manner, and will not require long-term support from Measure A funding; and
- Support new and expansion of existing services including transportation for veterans and shuttles including, but not limited to, nutrition and medical services.

Projects that are eligible under the program include operating and capital projects such as senior transportation shuttles, non-emergency medical transportation services, bus pass/voucher



programs, mileage reimbursement programs, travel training, vehicle and maintenance equipment, communications and dispatch equipment, and mobility management.

Providing funding to non-profit providers of transit services for persons with disabilities, low income, and senior citizens has long been a priority of the Commission. The voter-approved 1989 and 2009 Measure A Expenditure Plans specify funding allocations for the provision of this type of service provided by transit operators and non-profit agencies.

A Call for Projects is held triennially, and the last Call for Projects was held in spring 2021 for funding for Fiscal Years (FY) 2021/22 – 2023/24. The Commission awarded \$9,101,257 to 16 agencies for 19 operational and capital projects, as summarized in Attachment 1.

As part of the Specialized Transit program each cycle, RCTC creates a brochure and distributes it countywide (Attachment 4). As part of the distribution, brochures are sent to Measure A award recipients, senior centers, libraries, Community Centers, Cities, colleges, and Riverside County bus operators. For this cycle, RCTC distributed approximately 12,000 brochures. This includes 6,000 in English and 6,000 in Spanish.

#### ***DISCUSSION:***

The CSTAC plays an important role in strengthening the public and specialized transit network by offering a platform for specialized transit providers to share information and promote various transportation services. Staff has invited Measure A recipients to provide presentations to the CSTAC to highlight their programs and projects and receive any input on how their services can be improved and expanded in the future.

Two presentations will be provided. The first is from the City of Norco (Attachment 2) and the second is from U.S. Vets (Attachment 3). The City of Norco's specialized transit program has been in place for the past 20 years. In FY 2021/22, the City of Norco supported 1,520 one-way passenger trips. The cost for this program in FY 2021/22 was \$77,096.

U.S. Vets has provided transportation services in the Inland Empire since 2003. In FY 2021/22, U.S. Vets provided 1,006 one-way passenger trips with approximately 200 new passengers. The cost of this program in FY 2021/22 was \$53,628.

#### **Attachments:**

- 1) FY 2021/22 – 2023/24 Measure A Recipients
- 2) City of Norco Presentation
- 3) U.S. Vets Presentation
- 4) FY2021/22 – 2023/24 Specialized Transit Brochure





# SPECIALIZED TRANSIT

## Attachment 1

Applicant	Project Type	Project Title	Total 3 Year Project Cost	Total 3 Year Measure A Award	Required Match
Care A Van	Ops	Care A Van Transit	\$ 1,510,430	\$ 996,884	\$ 513,546
Independent Living Partnership	MR	TRIP	\$ 3,631,716	\$ 1,519,752	\$ 2,111,964
Friends of Moreno Valley	Ops	Mo-Van	\$ 528,085	\$ 297,585	\$ 230,500
Boys & Girls Club Southwest County	Ops	Before & After School ST program	\$ 908,050	\$ 599,313	\$ 308,737
Exceed	Ops	Hemet Transportation	\$ 664,860	\$ 244,860	\$ 420,000
Boys & Girls Menifee Valley	Ops	Ride to Success	\$ 599,307	\$ 395,543	\$ 203,764
US Vets	Ops	Initiative Transportation Riverside	\$ 230,644	\$ 152,225	\$ 78,419
RUHS - Medical Center	Ops	MC Transportation Program	\$ 2,764,778	\$ 1,576,800	\$ 1,187,978
Voices for Children	MR	Mileage Reimbursement Program	\$ 588,150	\$ 388,179	\$ 199,971
Forest Folk	Ops	Idyllwild Area Shuttle Service	\$ 254,848	\$ 167,848	\$ 87,000
City of Norco	Ops	Seniors on the Move Transp Program	\$ 382,818	\$ 252,661	\$ 130,157
Operation SafeHouse	Ops	Main St. Transitional Living & Permanent Supportive Housing Program	\$ 171,710	\$ 113,329	\$ 58,381
Care Connexus	Ops	Specialized Transportation	\$ 1,210,806	\$ 799,132	\$ 411,674
Care Connexus Capital	Cap	Specialized Transportation	\$ 225,000	\$ 112,500	\$ 112,500
RUHS - Behavioral Health Capital	Cap	Transportation Change	\$ 144,000	\$ 72,000	\$ 72,000
RUHS - Medical Center Capital	Cap	Transportation Program	\$ 365,740	\$ 182,870	\$ 182,870
RUHS - Behavioral Health	Ops	Transportation Change	\$ 1,589,245	\$ 1,048,901	\$ 540,343
Michelle's Place	Ops	Treatment Travel Assistance Program	\$ 46,690	\$ 30,815	\$ 15,875
			\$ 15,816,876	\$ 8,951,197	\$ 6,865,680

City of Menifee	Ops	Menifee Pilot Project	\$ 150,000	\$ 150,000	\$ -
			\$ 150,000	\$ 150,000	\$ -

367,370 Capital
8,733,827 Operating
<b>9,101,197 Total Award</b>









# MEASURE A PROGRAMS

Rose M. Eldridge  
Senior Center



**CITY OF  
NORCO**  
HORSETOWN USA



# CONTENTS

- Introduction
- Background Information
- Target Population
- Annual Budget



**Rose M. Eldridge**  
**Senior Center**



# INTRODUCTION

1

The Rose M. Eldridge Senior Center provides a variety of services, programs, and activities for seniors in the community age 50 and older.

2

8,000 square foot facility with an adjacent 1.4-acre garden provides a variety of leisure pursuits to improve the quality of one's life,

3

Coordinate a complete range of recreational, self-enrichment, and education programs for the over 50 generation. Also plan activities, trips, and special events throughout the year.







# TRANSPORTATION PROGRAM

The “Seniors on the Move” transportation program, which is a unique door-to-door transportation service available to all Norco resident seniors 50 years and older, able-bodied Norco resident military veterans 50 years and older, and disabled Norco residents of any age.



- This program provides free transportation to residents within a 30-mile radius outside of Norco city limits for necessary grocery shopping, medical visits, obtaining prescriptions, paying bills, postal services, banking, etc.



- Reservations are taken on a first-come first-served basis and residents are encouraged to make a trip request at least one week prior to their desired date. To confirm hours and trip availability, please call the Senior Center.





# TARGET POPULATION



**SENIORS 50 OR OLDER**



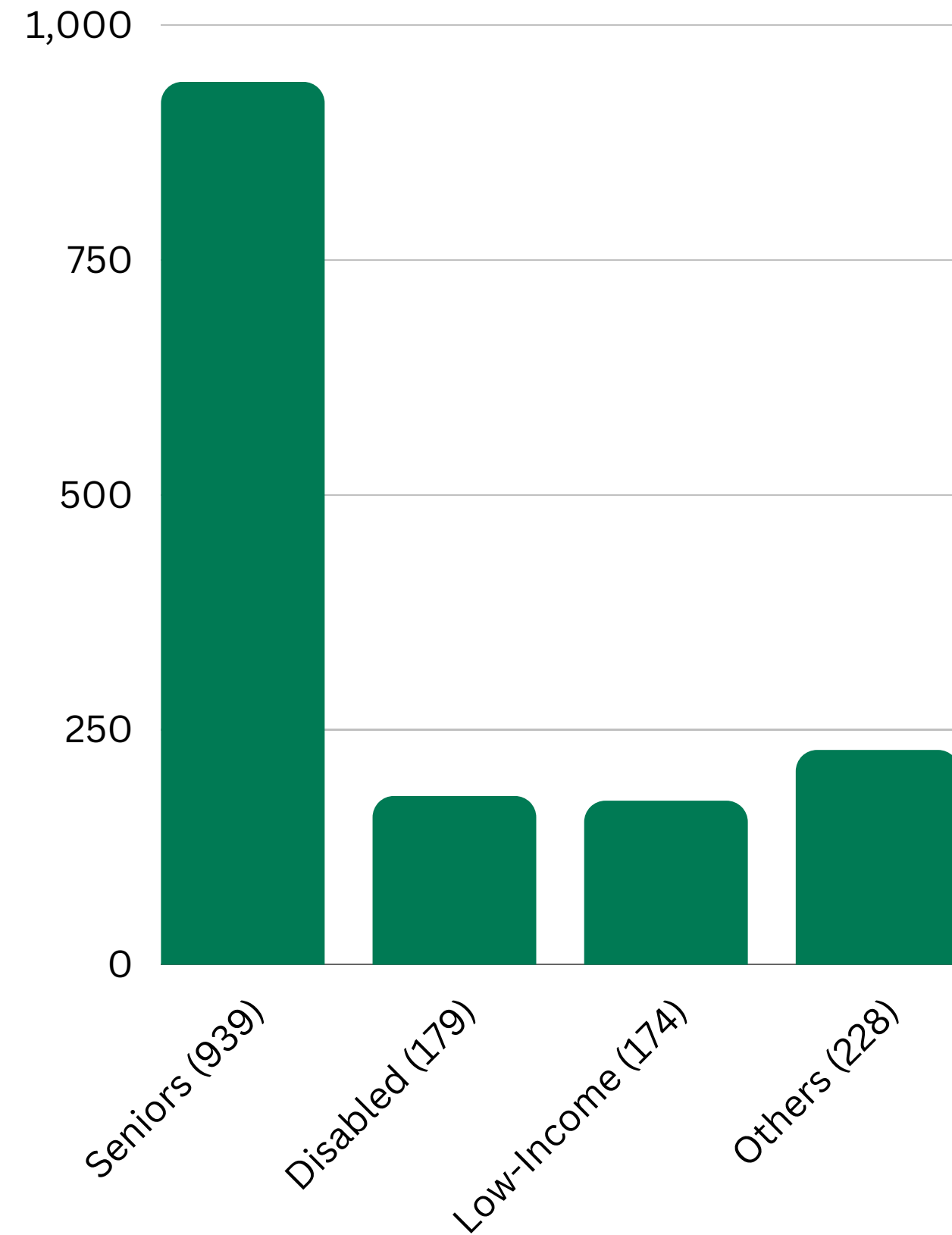
**MILITARY VETS 50  
OR OLDER**



**DISABLED NORCO RESIDENTS  
OF ANY AGE**



# FY 21/22







# ANNUAL BUDGET







# QUESTIONS?

Rose M. Eldridge  
Senior Center



**CITY OF  
NORCO**  
HORSETOWN USA







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# **Unites States Veterans Initiative Transportation Program Riverside Program Overview**

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**Presented By: Nicole Starks-Murray, Executive Director**



# ABOUT U.S.VETS

**Our mission:** *The successful transition of military veterans and their families through the provision of housing, counseling, career development, and comprehensive support*





U.S.VETS began in  
1993 in Inglewood,  
California



The Inland Empire  
site opened October  
2003

## U.S.VETS – INLAND EMPIRE

We now have 18  
locations across 7  
U.S. states



We are the largest  
non-profit provider of  
services to veterans



# Program Services



- Housing
- Homeless Prevention Assistance
- Outreach Services
- Case Management
- Family Services
- Employment Training & Assistance
- Referrals to Mainstream Benefits
- **Transportation Assistance**
- Behavioral Health Services
- Sobriety Support





# Target Population

Our organization serves veterans and their families only. Within this demographic our sub-population is:

- Seniors
- Disabled
- Low Income

The number of riders we transport annually are:

- New – 200
- Existing – 1200

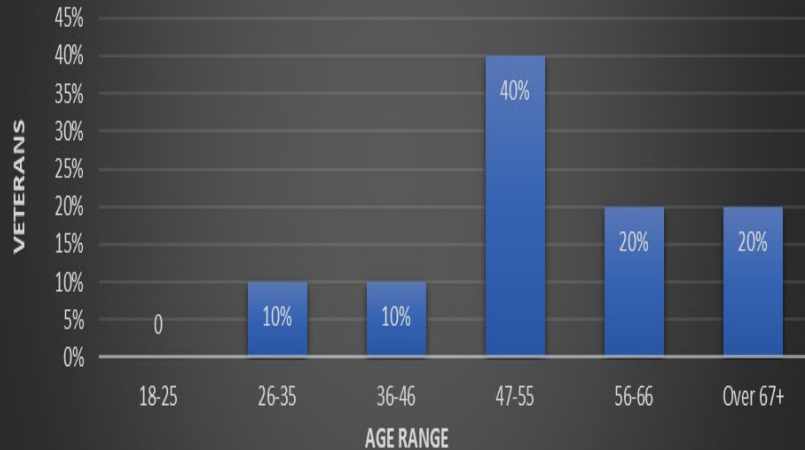
➤ Our project budget for transportations services through this grant is:  
**\$152, 225**



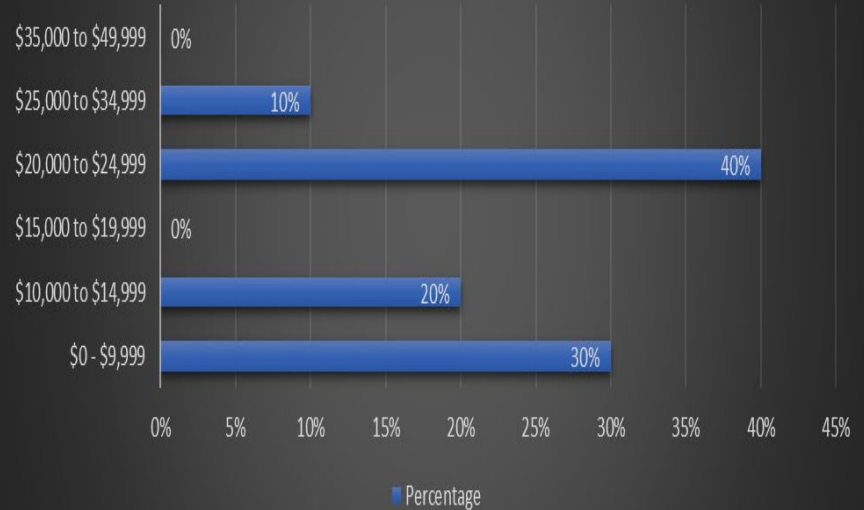


# Program Statistics

## AGE OF U.S.VETS SURVEY PARTICIPANTS



## INCOME RANGE

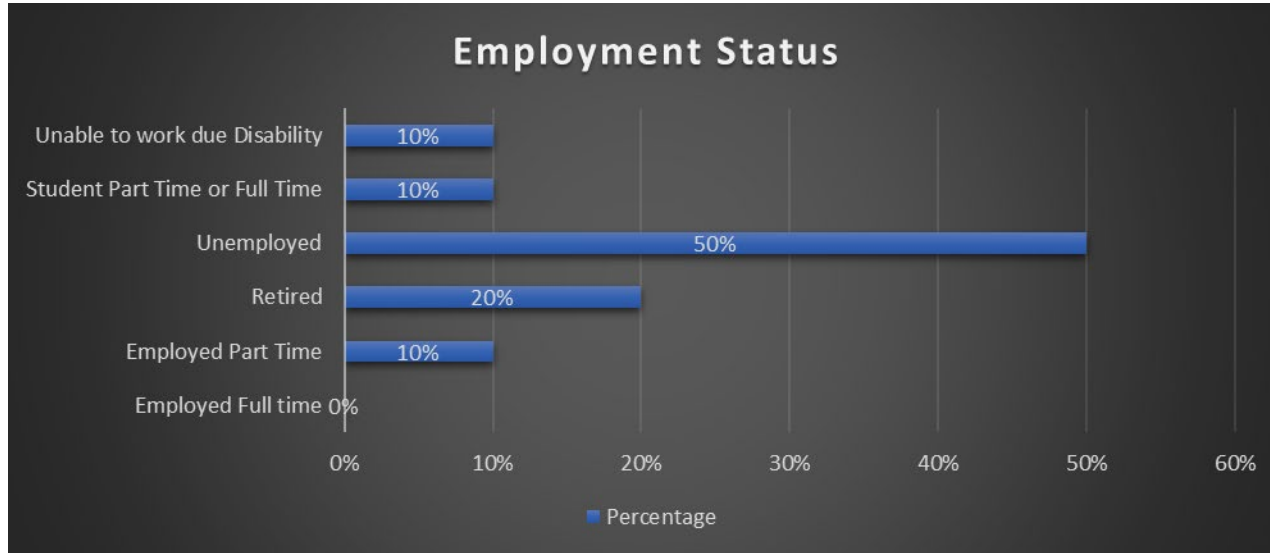


**Most of our riders are ages 47+ and average income is \$22,000 a year**





# Program Statistics

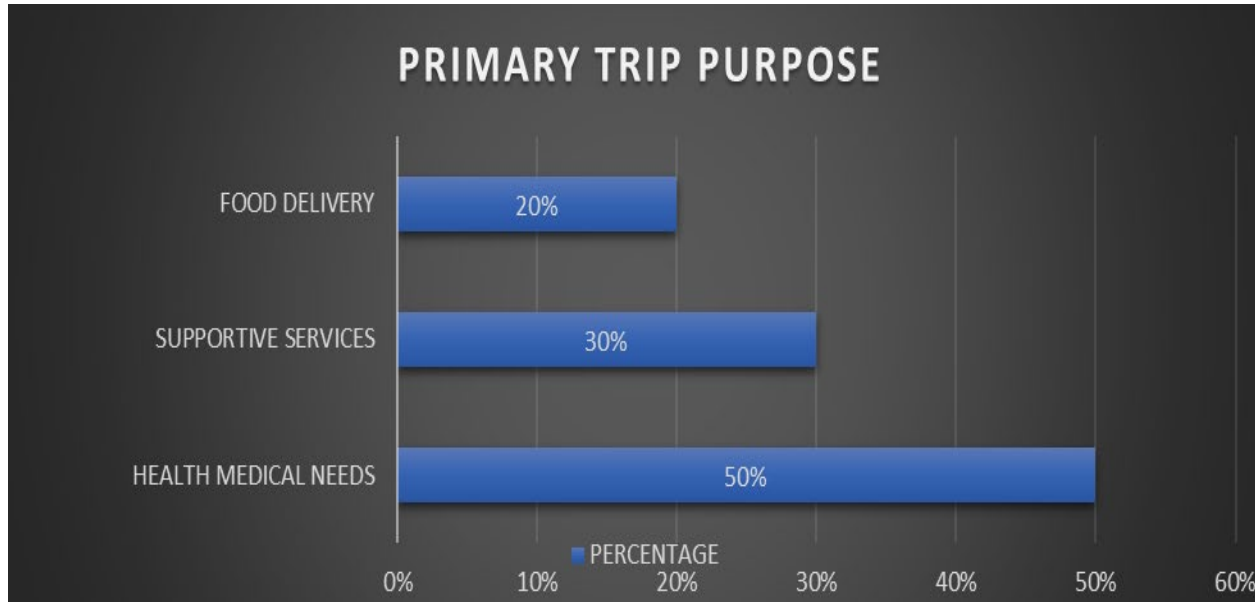


**RCTC funds mitigate barriers such as unemployment, disability and fixed incomes so riders can use their limited resources to other needed life expenses.**





# Program Statistics



***“Without the resources from the RCTC grant funds 50% of the veterans stated they would not be able to tend to their health and medical needs.”***





# Collective Effort

*“Our agency realizes it takes many sources to get the vast work done in the Western Region - Riverside County. RCTC & CSTAC represent resources to the disadvantaged, the under served and those that would benefit from free transportation services.”*

**“Transportation at its best facilitates the efficient flow of resources, the efficient movement of people, and the efficient utilization of time.”**

*“With the resources afforded by this grant we can provide transportation at no cost to Veterans and their families. RCTC resources with the Citizens & Specialized Transit Advisory Council oversight together raise the awareness of needed transportation services. This collaborative effort supports the causes that combat the drivers and barriers that keep our community residents, veterans, seniors, disabled and those underserved resourced and thriving.*





# THANK YOU

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NICOLE STARKS-MURRAY – EXECUTIVE DIRECTOR

Office: (951) 999-9120

Email: [nmurray@usvets.org](mailto:nmurray@usvets.org)

Website: [www.usvets.org/inland-empire](http://www.usvets.org/inland-empire)









NON-PROFIT/SPECIALIZED TRANSIT PROVIDERS	Specialized Transit Service Provider	Areas Served	Days Operating	Where to Call	Who Qualifies
	Boys & Girls Clubs of Southwest County	Temecula, Murrieta, Lake Elsinore, Canyon Lake, Wildomar, and Corona	M-F	(951) 699-1526	Youth ages 6-17 from low income families participating in the Before & After School Transportation Program.
	Boys & Girls Club of Menifee Valley	Menifee, Murrieta and Perris	M-F	(951) 246-8845	School aged youth from low income families for the before and after school transportation programs
	Care A Van Transit Inc	Hemet/San Jacinto Valley, Lake Elsinore area and the Sun City/Menifee area; unincorporated county areas of Winchester and Val Vista	M-F	(951) 791-3572	Seniors, disabled, low income individuals and veterans including: Riverside County Hemet Service Center customers, Valley Restart Homeless Shelter, DaVita, Riverside Co. Office on Aging, KinCare, Job Training and Education through HOPE Bus, Inland Regional, and Veteran Services
	Care Connexus	City of Riverside and surrounding cities	M-F	(951) 509-2500	Clients of Adult Day Service Center of Riverside County.
	City of Norco Parks, Recreation and Community Services Department	City of Norco residents transportation within a 30 mile radius outside the city limit	M-TH	(951) 270-5647	Norco residents: seniors, veterans and persons with disabilities.
	EXCEED	Hemet/San Jacinto Valley; unincorporated county areas of Winchester and Valle Vista	M-F	(951) 766-8659	Adults with disabilities who are clients of EXCEED (a division of Valley Resource Center for the Retarded, Inc.).
	Forest Folk Inc	Communities of Idyllwild, Pine Cove, Fern Valley, and Mountain Center	M-F	(951) 426-9688	Seniors, persons with disabilities, and low-income.
	Friends of Moreno Valley Senior Center, Inc	Trips originating in Moreno Valley to areas within a 20-mile radius	M-F	(833) 745-8454	Mo-Van is non-ADA transportation that provides curb-to-curb service for residents of Moreno Valley who are 60+ years of age and/or independent disabled adults or disabled adults with an escort. Mo-Van operates on a 24-hour advance reservation system, with passenger services provided between 8:15 a.m. – 4:45 p.m.
	Independent Living Partnership	Western Riverside County, Coachella Valley and Palo Verde Valley	As Scheduled	(800) 510-2020	Seniors and persons with disabilities to access medical services and other purposes, where no transit service exists or when individuals are too frail, ill, or for other reasons, unable to use public transit.
	Michelle's Place Treatment Travel Assistance Program (TTAP)	Western Riverside County	M-F	(951) 699-5455	Client's of Michelle's Place with a cancer diagnosis who are unable to use conventional transportation services. New client's can become eligible for this program.
	Operation Safehouse	Western Riverside County	24 Hours	(951) 369-4921	Homeless, at-risk youth ages 18-21.
	Riverside University Health Medical Center (MC)	Western Riverside County	M-F	(951) 955-1647	Low income or elderly individuals with behavioral health issues.
	Riverside University Health Systems - Behavioral Health (BH)	Western Riverside County	M-F	(951) 955-1530	Low income, seniors, persons with disabilities and veterans.
	U S Vets	Riverside County	M-F	(951) 656-6892	Low-income and/or homeless Veterans residing onsite at March Air Reserve Base as well as offsite areas located in Riverside County.
	Voices for Children	Western Riverside County	M-F	(951) 472-9301	Children placed in the juvenile dependency court system (foster children) in Western Riverside County.



# SPECIALIZED TRANSIT 2021-2024



# Specialized Transit Program

RCTC's Specialized Transit Program provides Riverside County residents options for individuals who have difficulty using bus public transit or live where there is no public transit nearby. These services vary in who they serve and where but aim to meet travel needs of older adults, persons with disabilities and persons of low-income.

This brochure lists the 15 programs operated by the different social service organizations as well as the services offered by public transit agencies, including Dial-A-Ride and special purpose shuttles.

For more information, you can dial 211 or call the individual program at the number listed.



Public Transit Agencies Specialized Programs				
	Agency	Areas Served	Contact	Who Qualifies and Requirements
WESTERN RIVERSIDE COUNTY	Riverside Transit Agency	Cities of Banning*, Beaumont*, Calimesa, Canyon Lake, Corona*, Eastvale, Hemet, Jurupa Valley, Lake Elsinore, Moreno Valley, Menifee, Murrieta, Norco, Perris, Riverside*, San Jacinto, Temecula, Wildomar, and the unincorporated areas of Riverside County Supervisorial Districts I, II, III and V *City provides service as well	(800) 795-7887 www.riversidetransit.com	<ul style="list-style-type: none"><li>Seniors 65+ for trips within the same city</li><li>ADA certified individuals with disabilities within the RTA service area</li><li>Must live within ¾ of a mile of existing local fixed route</li><li>1 to 3 day advance reservation required</li><li><b>Dial-A-Ride Plus Lifeline Service</b> available with expanded service (please call)</li></ul>
	Riverside Connect	Within Riverside City Limits	(951) 687-8080 www.riversideca.gov	<ul style="list-style-type: none"><li>ADA certified individual (24-hour advance reservation required)</li><li>Seniors 60+ and individuals with disabilities (3 to 7 days advance reservation required)</li><li>Origin and destination within City Limits</li></ul>
	Corona Dial-A-Ride	Within Corona City limits & unincorporated areas of Home Gardens, Coronita, El Cerrito, and following satellite locations in Norco: Norco College, Dept. of Public & Social Services, Dept. of Motor Vehicles (DMV), Brunswick Classic Lanes and Target	(951) 734-7220 www.coronaca.gov/transit	<ul style="list-style-type: none"><li>Seniors 60+</li><li>Persons with disabilities</li><li>One day advance reservation required</li><li>Door-to-door assistance available for ADA certified passengers</li><li>Service provided within the service areas and the ¾ of a mile of existing local fixed route</li></ul>
SAN GORGONIO PASS	Banning Connect Transit System	Within Banning City limits and small portions of Cabazon and Beaumont	(951) 922-3252 www.banningca.gov	<ul style="list-style-type: none"><li>ADA certified individual (24-hour advance reservation required)</li><li>Seniors 60+ (3-day advance reservation required)</li><li>Must live within ¾ of a mile of existing local fixed route</li></ul>
	Beaumont Transit	Within Beaumont City limits & small portions of Cherry Valley	(951) 769-8530 www.beaumontca.gov	<ul style="list-style-type: none"><li>Seniors 65+ with ID</li><li>ADA certified individuals with disabilities within Beaumont Transit Service area</li><li>Must live within ¾ of a mile of existing local fixed route</li><li>24-hour advance reservation required</li></ul>
COACHELLA VALLEY AND EAST	SunLine Transit Agency (SunDial)	Cities of Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, La Quinta, Palm Desert, Palm Springs, Rancho Mirage and the unincorporated areas of the Coachella Valley including the communities of Bermuda Dunes, Desert Edge, Mecca, North Shore, Oasis, Thermal, and Thousand Palms.	(760) 343-3456 www.sunline.org	<ul style="list-style-type: none"><li>ADA certified individuals with disabilities</li><li>Service provided within ¾ of a mile of existing local fixed route</li><li>Reservations a day or up to 7 days in advance</li></ul>
	Palo Verde Valley Transit Agency	Blythe, Ripley, Mesa Verde, service to and from the Coachella Valley	(760) 922-1140 www.pvvta.com	<ul style="list-style-type: none"><li>Three programs: Route Deviations, TRIP Program, and Mobility Management (coordination service)</li><li>Seniors 60+ with ID</li><li>Individuals with disabilities</li><li>Low-income individuals</li><li>Must live within ¾ of a mile of existing local fixed route</li><li>Reservations required</li></ul>



The Specialized Transit Program is supported by Measure A, the voter-approved half-cent sales tax for transportation improvements in Riverside County. Federal funding through the Enhanced Mobility of Seniors and Individuals with Disabilities Program (Section 5310) also provides for capital and operating projects to support transport of older adults and persons with disabilities, where public transportation services are unavailable or insufficient.

For more information on the Specialized Transit Program, call RCTC at (951) 787-7141.



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4080 Lemon Street, 3rd Floor  
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Riverside, CA 92502-2208  
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PROVEEDORES DE TRÁNSITO ESPECIALIZADO Y SIN FINES DE LUCRO

Proveedores de tránsito especializado	Áreas de Servicio	Días de Operacion	Dónde llamar	Quién cualifica
Boys & Girls Clubs of Southwest County	Temecula, Murrieta, Lake Elsinore, Canyon Lake, Wildomar, y Corona	L-V	(951) 699-1526	Servicios de transporte para jóvenes de bajos recursos de primaria y secundaria que participan en el programa antes y después del horario escolar.
Boys & Girls Club of Menifee Valley	Menifee, Murrieta y Perris	L-V	(951) 246-8845	Servicios de transporte para jóvenes en edad escolar de familias con bajos recursos para programas antes y después del horario escolar.
Care A Van Transit Inc	Hemet/San Jacinto Valley, área de Lake Elsinore, área de Menifee/Sun City; y las áreas no incorporadas de Winchester and Valle Vista	L-V	(951) 791-3572	Transporte para personas con bajos recursos, personas mayores y personas con discapacidad, incluyendo a los clientes del Centro del Servicio Hemet del Condado de Riverside, el Refugio para Personas sin hogar Valley Restart, DaVita, La Oficina sobre el Envejecimiento del Condado de Riverside, KinCare, Capacitación y Educación Laboral a través de HOPE Bus, Inland Regional y Servicios para Veteranos.
Care Connexus	Ciudad de Riverside, Jurupa Valley, Moreno Valley y sus alrededores	L-V	(951) 509-2500	Servicios de transporte para clientes de Centro de Servicios Diurnos para Adultos del Condado de Riverside.
City of Norco Parks, Recreation and Community Services Department	La ciudad de Norco dentro de un radio de 30 millas más allá de los límites de la ciudad	M-J	(951) 270-5647	Servicio de transporte para los residentes de Norco, incluyendo personas mayores, veteranos y personas con discapacidades.
EXCEED	Hemet/San Jacinto Valley; áreas del condado no incorporadas de Winchester y Valle Vista	L-V	(951) 766-8659	Servicio de transporte para adultos con discapacidades que son clientes de EXCEED.
Forest Folk Inc	Comunidades de Idyllwild, Pine Cove, Fern Valley, y Mountain Center	L-V	(951) 426-9688	Servicios de autobús para personas mayores, con discapacidades y con bajos recursos.
Friends of Moreno Valley Senior Center, Inc	Viajes que se originan en Moreno Valley a áreas dentro de un radio de 20 millas	L-V	(833) 745-8454	Servicios de transporte de acera a acera, que no son de ADA, para residentes de Moreno Valley de 60 años o más, adultos independientes discapacitados o adultos discapacitados con acompañante. Mo-Van opera con un sistema de reserva anticipada de 24 horas, con servicios entre las 8:15 de la mañana y las 4:45 de la tarde.
Independent Living Partnership	Zona Oeste del Condado de Riverside, Coachella Valley y Palo Verde Valley	Según horario	(800) 510-2020	Servicios para personas mayores y personas con discapacidad para acceder a servicios médicos y otros destinos, donde no existen otros servicios o cuando las personas son demasiado frágiles, están demasiado enfermas o no pueden usar el transporte público.
Michelle's Place Treatment Travel Assistance Program (TTAP)	Zona Oeste del Condado de Riverside	L-V	(951) 699-5455	Clientes de Michelles's Place con un diagnóstico de cáncer quienes no pueden utilizar servicios de transporte convencionales. Los clientes nuevos pueden ser elegibles para este programa.
Operation Safehouse	Zona Oeste del Condado de Riverside	24 horas	(951) 369-4921	Servicios de transporte a personas sin hogar y jóvenes en riesgo entre 18 y 21 años.
Riverside University Health Medical Center (MC)	Zona Oeste del Condado de Riverside	L-V	(951) 955-1647	Bajos ingresos, personas mayores, personas con discapacidades y veteranos.
Riverside University Health Systems - Behavioral Health (BH)	Zona Oeste del Condado de Riverside	L-V	(951) 955-1530	Personas de bajos ingresos o de edad avanzada con problemas de salud del comportamiento.
U S Vets	Condado de Riverside	L-V	(951) 656-6892	Servicios de transporte para personas de bajos recursos y personas veteranas sin hogar que residen en la zona de la Base de la Reserva Aérea March, así como en otras zonas del Condado de Riverside, fuera de la base.
Voices for Children	Zona Oeste del Condado de Riverside	L-V	(951) 472-9301	Servicios de transporte para niños que se encuentran en el sistema de tribunales de dependencia juvenil (niños en acogida) en la Zona Oeste del Condado de Riverside.

RCTC

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TRÁNSITO  
ESPECIALIZADO  
2021-2024

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Programa de Tránsito Especializado

El Programa de Tránsito Especializado de RCTC provee a los residentes del condado de Riverside opciones para las personas que tienen dificultades usar el transporte público en autobús o viven donde no hay transporte público cerca. Estos servicios varían en a quién sirven y dónde, pero tienen como objetivo satisfacer las necesidades de viaje de los adultos mayores, personas con discapacidad y personas de bajos ingresos.

Este folleto enumera los 15 programas operado por los diferentes servicios sociales organizaciones, así como los servicios ofrecidos por agencias de transporte público, incluyendo Dial- A-Ride y autobuses de enlace especiales.

Para más información, puede marcar 211 o llame al programa individual al número listado.



Programas Especializados de Agencias de Transporte Público

Agencia		Áreas de Servicio	Contacto	Quién es elegible y los requisitos
ZONA OESTE DEL CONDADO DE RIVERSIDE	Riverside Transit Agency	Ciudades de Banning*, Beaumont*, Calimesa, Canyon Lake, Corona*, Eastvale, Hemet, Jurupa Valley, Lake Elsinore, Moreno Valley, Menifee, Murrieta, Norco, Perris, Riverside*, San Jacinto, Temecula, Wildomar, y áreas no incorporades de zone oeste del condado de Riverside. *Ciudad también ofrece servicio	(800) 795-7887  www.riversidetransit.com	<ul style="list-style-type: none"><li>• Personas mayores de 65 años para viajes dentro la misma ciudad</li><li>• Personas con discapacidades certificadas por la Ley sobre Estadounidenses con Discapacidades (ADA, por sus siglas en inglés) dentro del área de servicio de RTA</li><li>• Deben vivir a una distancia máxima de ¾ de milla de una ruta local fija existente</li><li>• Se requiere reservación previa con 1 a 3 días de anticipación</li><li>• <b>Servicio Dial-A-Ride Plus Lifeline</b> disponible con servicio ampliado (llame)</li></ul>
	Riverside Connect	Dentro de los límites de la ciudad de Riverside	(951) 687-8080  www.riversideca.gov	<ul style="list-style-type: none"><li>• Personas certificadas por la ADA (se requiere reservación previa con 24 horas de anticipación)</li><li>• Personas mayores de 60 años y personas con discapacidades (se requiere reservación previa con 3 a 7 días de anticipación)</li><li>• El origen y el destino debe ser dentro de los límites de la cuidad</li></ul>
	Corona Dial-A-Ride	Dentro de los límites de Corona y las áreas no incorporades de Home Gardens, Coronita, El Cerrito, y las siguientes ubicaciones de satélite en Norco: Norco College, Dept. of Public & Social Services, Dept. of Motor Vehicles (DMV), Brunswick Classic Lanes y Target	(951) 734-7220  www.coronaca.gov/transit	<ul style="list-style-type: none"><li>• Personas mayores de 60 años y personas con discapacidades</li><li>• Se requiere reservación previa con un día de anticipación</li><li>• El servicio de asistencia puerta a puerta está a la disposición de los pasajeros certificados por la ADA</li><li>• Se requiere reservación previa con un día de anticipación</li><li>• Servicio proporcionado dentro de las áreas de servicio y ¾ de milla de la ruta fija local existente</li></ul>
PASO DE SAN GORGONIO	Banning Connect Transit System	Dentro de los límites de Banning y pequeñas porciones de Cabazon y Beaumont	(951) 922-3252  www.banningca.gov	<ul style="list-style-type: none"><li>• Personas certificadas por la ADA (se requiere reservación previa con 24 horas de anticipación)</li><li>• Personas mayores de 60 años (se requiere reservación previa con 3 días de anticipación)</li><li>• Deben vivir a una distancia máxima de ¾ de una milla de una ruta local fija existente</li></ul>
	Beaumont Transit	Dentro de los límites de Beaumont y pequeñas porciones de Cherry Valley, Calimesa y Banning	(951) 769-8530  www.beaumontca.gov	<ul style="list-style-type: none"><li>• Personas con discapacidades certificadas por la ADA</li><li>• Deben vivir a una distancia máxima de ¾ de una milla de una ruta local fija existente</li><li>• Se requiere reservación previa con 24 horas de anticipación</li><li>• Mayores de 65 años con identificación</li></ul>
VALLE DE COACHELLA Y ZONA ESTE	SunLine Transit Agency (SunDial)	Ciudades de Cathedral City, Coachella, Desert Hot Springs, Indian Wells, Indio, La Quinta, Palm Desert, Palm Springs, Rancho Mirage y las áreas no incorporades de Valle de Coachella incluyendo las comunidades de Bermuda Dunes, Desert Edge, Mecca, North Shore, Oasis, Thermal, y Thousand Palms	(760) 343-3456  www.sunline.org	<ul style="list-style-type: none"><li>• Personas con discapacidades certificadas por la ADA</li><li>• Servicio proporcionado a una distancia máxima de ¾ de una milla de una ruta local fija existente</li><li>• Reservas con 1 día o hasta 7 días de anticipación</li></ul>
	Palo Verde Valley Transit Agency	Blythe, Ripley, Mesa Verde y servicio desde y hacia el Valle de Coachella	(760) 922-1140  www.pvvt.com	<ul style="list-style-type: none"><li>• Tres Programas: Desviación de Rutas, Programa TRIP y Gestión de Movilidad (servicios de coordinación)</li><li>• Personas mayores de 60 años con identificación</li><li>• Personas con discapacidades y personas con bajos recursos</li><li>• Deben vivir a una distancia máxima de ¾ de una milla de una ruta local fija existente</li><li>• Se requiere reserva previa</li></ul>



El Programa de Tránsito Especializado está apoyado por la Medida A, el impuesto a las ventas de medio centavo, aprobado por los votantes para la mejora en el transporte del Condado de Riverside. El Programa de Movilidad Mejorada para Personas Mayores y Personas con Discapacidades (Sección 5310) también proporciona financiación para proyectos de capital y operativos en apoyo al transporte de personas mayores o discapacitadas, donde el servicio de transporte público no está disponible o es insuficiente.

Para más información sobre el Programa de Tránsito Especializado, llame al (951) 787-7141.



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# **AGENDA ITEM 7**



<b><i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i></b>	
<b>DATE:</b>	February 13, 2023
<b>TO:</b>	Citizens and Specialized Transit Advisory Committee
<b>FROM:</b>	Lorelle Moe-Luna, Multimodal Services Director
<b>SUBJECT:</b>	Election of Officers

**STAFF RECOMMENDATION:**

This item is for the Citizens and Specialized Transit Advisory Committee to conduct an election of officers for 2023 – Chair, Vice Chair and Second Vice Chair.

**BACKGROUND INFORMATION:**

According to Sections 5.2 and 5.3 of the CSTAC bylaws, nominees for the positions of Chair, First Vice Chair, and Second Vice Chair shall be submitted and voted on by the Committee during the first meeting of the calendar year. All nominees shall be members of the Committee. The term of all officers shall be for one (1) year or up to two (2) years, upon approval of the Committee.