

## Citizens and Specialized Transit Advisory Committee

**LOCATION:** Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the meeting will only be conducted via video conferencing and by telephone.

Gloria J. Sanchez, **Chair**, Meniffee Senior Advisory, Southwest Riverside County  
Lisa Castilone, **Vice Chair**, GRID Alternatives, Western and Southwest Riverside County  
Vacant, **Second Vice Chair**  
John Chavez, Retired Citizen, San Gorgonio Pass  
George Colangeli, Palo Verde Valley Transit Agency, Palo Verde Valley  
Betty Day, Hemet Public Library Trustee, Hemet-San Jacinto  
Alejandra Gonzalez, Norco Seniors on the Move, Northwest Riverside County  
John Krick, T-Now Member, Northwest Riverside County  
Jack Marty, Retired Citizen, San Gorgonio Pass  
Priscilla Ochoa, Blindness Support Services, Northwest Riverside County  
Mary Jo Ramirez, Workforce Development Member, Southwest Riverside County  
Ivet Woolridge, Independent Living Partnership, Riverside County  
Riverside Transit Agency, Western Riverside County  
SunLine Transit Agency, Coachella Valley

**RIVERSIDE COUNTY TRANSPORTATION COMMISSION  
CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE**

[www.rctc.org](http://www.rctc.org)

**AGENDA\***

*\*Actions may be taken on any item listed on the agenda*

**11:00 a.m.**

**Monday, December 12, 2022**

Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the Citizens and Specialized Transit Advisory Committee meeting will only be conducted via video conferencing and by telephone. Please follow the instructions below to join the meeting remotely.

**INSTRUCTIONS FOR ELECTRONIC PARTICIPATION**

**Join Zoom Meeting**

<https://rctc.zoom.us/j/89941943653>

Meeting ID: 899 4194 3653

Dial by your location

+1 669 900 6833 US (San Jose)

*For members of the public wishing to submit comment in connection with the Committee Meeting please email written comments to the Clerk of the Board at [lmobley@rctc.org](mailto:lmobley@rctc.org) prior to December 11, 2022 at 5:00 p.m. and your comments will be made part of the official record of the proceedings. Members of the public may also make public comments through their telephone or Zoom connection when recognized by the Chair.*

*In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, [www.rctc.org](http://www.rctc.org).*

*In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.*

**1. CALL TO ORDER**

**2. ROLL CALL**

**3. PUBLIC COMMENTS** – *Under the Brown Act, the Board should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Board members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.*

**4. ADDITIONS/REVISIONS** *(The Committee may add an item to the agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)*

**5. CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee member(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

**5A. APPROVAL OF MINUTES – AUGUST 8, 2022**

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**5B. PROPOSED 2023 MEETING SCHEDULE**

*Page 52*

**6. MEASURE A SPECIALIZED TRANSIT PRESENTATION**

*Page 54*

**Overview**

This item is for the Committee to receive and file a presentation from Measure A Specialized Recipient, Care-A-Van Transit.

**7. COMMITTEE MEMBER / STAFF REPORT**

**Overview**

This item provides the opportunity for the Committee members, transit operators, and staff to report on attended and upcoming meetings/conferences and issues related to Committee activities.

**8. ADJOURNMENT**

The next Citizens and Specialized Transit Advisory Committee meeting is scheduled for February 13, 2023.

# **AGENDA ITEM 5A**

## **MINUTES**





# **RIVERSIDE COUNTY TRANSPORTATION COMMISSION**

## **CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE**

**August 8, 2022**

### **Minutes**

#### **1. CALL TO ORDER**

The meeting of the Citizens and Specialized Transit Advisory Committee was called to order by Chair Gloria Sanchez at 11:01 a.m. via Zoom ID 856 6323 5367. Pursuant to Governor Newsom's Executive Order N-29-20, (March 18, 2020), the Citizens and Specialized Transit Advisory Committee was only be conducted via video conferencing and by telephone.

#### **2. ROLL CALL**

##### **Members Present**

Lisa Castilone  
John Chavez  
George Colangeli  
Alejandra Gonzalez\*  
John Krick  
Mary Jo Ramirez  
Gloria J Sanchez  
Ivet Woolridge  
Riverside Transit Agency  
Sunline Transit Agency

\*Arrived after the meeting was called to order.

##### **Members Absent**

Betty Day  
Jack Marty  
Priscilla Ochoa

**At this time, Alejandra Gonzalez arrived to the meeting.**

#### **3. PUBLIC COMMENTS**

There were no public comments.

#### **4. ADDITIONS/REVISIONS**

None

#### **5. PUBLIC HEARING – TRANSIT NEEDS IN RIVERSIDE COUNTY**

Eric DeHate, Transit Manager, presented a brief overview of the public hearing for the transit needs in Riverside County.

See attached transcript for public hearing.

#### **6. CONSENT CALENDAR - *All matters on the Consent Calendar will be approved in a single motion unless a Committee Member requests separate action on specific item(s). Items***

*pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

**M/S/C (Colangeli/Ramirez) to approve the following Consent Calendar item(s):**

**6A. APPROVAL OF MINUTES – April 11, 2022**

**7. TRANSIT-ORIENTED COMMUNITIES STRATEGIC PLAN**

This item is for the Committee to receive and file item for an update on the Commission's Transit-Oriented Communities Strategic Plan (TOC Plan).

Jenny Chan, Planning & Programming Manager, introduced Adam Maleitzke to present the details of the Transit-Oriented Communities Strategic Plan.

**8. MEASURE A SPECIALIZED TRANSIT PRESENTATION**

This item is for the Committee to receive and file a presentation from Measure A Specialized Transit Recipient, Independent Living Partnership (ILP).

Mr. DeHate presented a brief overview and introduced Ivet Woolridge to present an update on the Independent Living Partnership program.

**9. GRID ALTERNATIVES PRESENTATION**

This item is for the Committee to receive and file a presentation from Grid Alternatives.

Mr. DeHate introduced Lisa Castilone to present the scope of Grid Alternatives.

**10. CSTAC TOPICS OF INTEREST**

This item is for the Committee to discuss and provide staff direction on topics of interest for future agenda items.

Gloria Sanchez, CSTAC Chair, briefly discussed the purpose of this item and opened the floor for discussion of future agenda item topics.

Ms. Castilone added there is a lack of ridership on public transit and that we need to address the stigma with taking public transportation.

John Chavez added he would like to see topics discussing the planning of transit during the planning of development of an area.

Mary Jo Ramirez added that she would like to have discussions regarding the

disadvantaged populations.

John Krick and Ivet Woolridge added that they would like to discuss ways to educate the public-on-public transportation.

Mr. DeHate added that items on future agendas will include Measure A updates, zero-emission transitioning for bus operators, legislative updates, and meeting frequencies.

## **11. COMMITTEE MEMBER/STAFF REPORT**

- 11A. Chair Sanchez announced an update on the Menifee project to get a third-party transit provider.
- 11B. Eric DeHate announced the SRTPs were approved in June.
- 11C. Lorelle Moe-Luna introduced Aaron Hake, the new RCTC Deputy Executive Director.
- 11D. Aaron Hake, Deputy Executive Director, introduced himself and expressed his appreciation for the CSTAC.

## **12. ADJOURNMENT**

There being no further business for consideration by the Citizens and Specialized Transit Advisory Committee, the meeting adjourned at 12:25 p.m.

Respectfully submitted,

A handwritten signature in dark ink, appearing to read 'Lorelle Moe-Luna', written in a cursive style.

Lorelle Moe-Luna, Multimodal Services Director

**RIVERSIDE COUNTY TRANSPORTATION COMMISSION  
TRANSIT NEEDS HEARING  
11:00 a.m.  
Monday, August 8, 2022  
Riverside County Transportation Commission  
Via Zoom  
Public Hearings Transcription**

**Hearing Board:**

Lisa Castilone  
John Chavez  
George Colangeli  
Alejandra Gonzalez  
John Krick  
Mary Jo Ramirez  
Gloria Sanchez  
Ivet Woolridge  
Jennifer Nguyen, Riverside Transit Agency  
Rohan Kuruppu, Sunline Transit Agency

**RCTC Staff Members:**

Lorelle Moe-Luna, Multimodal Services Director  
Eric DeHate, Transit Manager  
Lisa Mobley, Clerk of the Board  
Allie Rackerby, Records Technician

Public Hearing was called to order at 11:08 a.m. by Chair Gloria Sanchez.

**Chair Gloria Sanchez:** At this time we are going to open the public hearing today to receive comments about transit needs in Riverside County, particularly gaps of service and areas where coverage is needed. We encourage members of the public who have comments regarding specific drivers, missed route trips or Dial-A-Ride contact the service provider directly. Our role today is to listen to your comments and to work with staff and transit partners to have them addressed. The public hearing is now open. Clerk, you want to announce the written comments received.

**Allie Rackerby:** Yes. We received thirty-four written comments that were emailed to all of you this morning between 9:00 and 9:30 and all will be added to the public hearing today. We have one hand raised.

**Chair Gloria Sanchez:** So we have one hand raised. Are they ready to give a comment?

**Allie Rackerby:** Can you ask them to unmute?

**Chair Gloria Sanchez:** Can you unmute yourself and give comment? I just have a phone number. I don't have a name.

**Sister Kaycee:** Hello? Yes. My name is Sister Kaycee. I sent my public comments online. I don't know if you got it.

**Chair Gloria Sanchez:** What was the name again please?

**Sister Kaycee:** Sister Kaycee

**Allie Rackerby:** Yes

**Eric DeHate:** Yes, we received your public comment and they were forwarded to the CSTAC members.

**Chair Gloria Sanchez:** Thank you.

**Sister Kaycee:** Ok. Can I also address this now? Or no?

**Eric DeHate:** Yes

**Sister Kaycee:** I went on the line 41 going to Mead Valley in the city of Perris on Evans and Anira Court where the Pulte Homes are. There is a bus stop there but it hasn't started. Some of us do need it. But so far I do want to say thank you to the Commission. I forgot that. That was my first comment. Thank you for the good work you've done especially during the pandemic and still doing. I do appreciate that, me and my riders. And I wanted to know how soon will you work on opening the bus line going north to Mead Valley on this side of the Pulte Homes. The bus stop is already there. Are you guys following me?

**Chair Gloria Sanchez:** Yes.

**Sister Kaycee:** Ok, that is my one request. And then the other request I don't understand do you still need to talk to Dial-A-Ride differently?

**Eric DeHate:** So, usually when we get all the public comments we do work with the transit providers and provide those comments to them. If you would like to also decide to talk to Dial-A-Ride it sounds like this is going to be in RTA's jurisdiction you would then, and you could also call RTA and make the same request as well.

**Sister Kaycee:** Ok, well if you have it you can do it. Yeah I was requesting that, is it possible to lower the rates? Like the 25 cents which we are grateful for the regular buses? That was the first one and the second one is, how soon can Dial-A-Ride come to this community in Pulte Homes? Am I making sense? Do you understand me?

**Eric DeHate:** Thank you for your public comment.

**Sister Kaycee:** Ok. Thank you. You are not going to make a comment today, correct? It's just that you heard me.

**Chair Gloria Sanchez:** That is correct.

**Sister Kaycee:** Ok because I have seen the meetings in the past, in the early 20's but I haven't been able to attend. But I do want to say that I am a senior senior senior. And we do need the help. Lowering the fare like you did the 25 cents and also opening the ride to Perris on the side of the track homes, the Pulte homes, because there is no more construction on that side. The construction is way behind to where the high school, Rancho High School. So it's kind of safe where the bus stop is. Alright, and one more time I do appreciate you guys for the hard work you are doing and I do want to say that you have great drivers. The drivers are so patient. Even when one day we had, wow, a guy that was off at the Perris Station. The drivers were really kind. Nobody said anything but basically they called the police and everything was calm. Thank you so much.

**Chair Gloria Sanchez:** Thank you for the comments. Next, I see we have Xavier Padilla.

**Xavier Padilla:** Hey, good morning everyone. I'm not sure if this is the time to start making the comments. Please correct me if I'm wrong because I know that there is an agenda right now and I saw that there was comments at the very end. I wanted to go ahead and discuss a bus stop near one of our high schools. Is that something that I can discuss now or do I wait until the end where I saw on the agenda stated comments?

**Eric DeHate:** You can address that comment now through the public hearing process.

**Xavier Padilla:** Oh wonderful. Thank you so much. So again, my name is Xavier Padilla. I am one of the academic counselors here at Liberty High School. For those of us that live out here near the border of Winchester and Menifee we have a brand new high school out here. We have about 1,600 – 1,700 students that just enrolled. We don't have a bus stop nearby. Now I know because it's a brand new school things have to get done things have to get processed so I just wanted to put my voice in just in regards to if we could when it is possible look into putting in a bus stop near our school. We currently have 9<sup>th</sup> through 11<sup>th</sup> graders. We will have 12<sup>th</sup> graders. If you are not familiar with the area out here near Scott and Leon, it's kind of isolated and unfortunately our bus situation through our district is a 5-mile radius. So if a child lives 3 miles from the school they have to walk to school or find a way to get to school. If it's more than 5 miles we provide busing. So we have many parents that always ask us "Mr. Padilla, can you tell us the nearest bus stop?" When I did get ahold of RTA, RTA informed me that the nearest bus stop to Liberty is quite far so they would still have to walk at least a mile to get to our school. So as you all know, today's age, whether they are 9<sup>th</sup> grader or middle school or elementary school

having our kids walk alone early morning or after school is always something that is concerning so if there is a way for us to get that bus stop out here that would be great because that way parents would have another way of having their kid being bused to school rather than having to walk one to two miles or three and even sometimes god forbid four miles one way to school. Just that's what I'm asking from the group, the Committee. I would greatly appreciate it. It's just me voicing because I always get phone calls from parents and I know it's a process but the sooner the better that would be great. Like I said, on a final note, when I did summer school here at Liberty we had a suspicious car trying to pick up kids and that's what we don't want. So if we can get that going that would be awesome and I will end it there and I appreciate you guys truly and hopefully we see one soon. Thank you so much.

**Chair Gloria Sanchez:** Thank you very much for your comment. Next, we have Marcia. I just want to remind our speakers they have three minutes for their comments.

**Marcia:** Hi. I am a resident of the Spencer Crossing subdivision which is nearby the Liberty High School. I do have a student attending this year and in order for her to get to school it would be a long walk down a road that does not have sidewalks and that 2.5 mile distance there's a junk yard, there are buildings and housing that does not appear to be safe for my kids or any kids to walk by. I do remember last year seeing a bus stopped on Leon between Silky Lupine and Whispering Heights. If we could reestablish those stops for the kids that live in the two-mile radius or less even, it would be much appreciated. Because for us to drive our kids, I mean it is such a traffic jam in the morning just to get through, it took one hour to drop my kid off and I was only two miles away on the first day of school. In order for her to be there on time we would have to leave extremely early so if there was a bus the kids could walk right up to Leon Road, get on the bus, ride down like two miles, get off for school, cross safely at the safe walk and then the same for returning home and if that route could be put in place during the school days or like Monday through Friday or if there's any extracurricular or even just for the school season then that would be great but whatever we can do to get that going immediately. I'm willing to work on any committee. You guys can reach out to me as well. I did call before and request for a stop early on. I'm not sure if you got that comment but please note that we absolutely need something that's going to be able to take our kids safely to and from school from the distance of Silky Lupine to even Baxter, I'm sure there's even more parents in Spencer Crossing that are attending Liberty which goes I think goes as far back as Max Gilliss. But I'm speaking specifically for the area between Silky Lupine as well as the Whispering Heights. That area. If we could place a stop there on both sides of the streets I would greatly appreciate it. And if there is any way you guys can follow up with me to let me know how we can work on getting this done I'm available. Ok. I can leave my information. Thank you.

**Chair Gloria Sanchez:** Thank you Marcia. Do we have anyone else? I just want to remind the people who make comments that we are going to need, when we ask you to introduce yourself the city or area that you are from and a phone number or email address where you would like us to follow up with you. So, I see some hands up. Jannlee.



**Jannlee Watson:** Yes. Good morning. Thank you for giving us this opportunity today. I am a resident of Temescal Valley. We are.

**Chair Gloria Sanchez:** Excuse me Jannlee, can you give us your full name please.

**Jannlee Watson:** I'm sorry. Jannlee Watson.

**Chair Gloria Sanchez:** Thank you.

**Jannlee Watson:** Temescal Valley has over 26,000 residents. We're kinda tucked between Corona and Lake Elsinore along the I-15 freeway. We are an unincorporated county community. We don't have a bus route so there is this huge gap and I'm not going to repeat what I emailed I just want to call to your attention that I feel the majority of those 34 emails you did receive came from Temescal Valley residents. I hope you will review each and every one of them and consider giving us a fixed bus route. We have two age specific communities with about 2,300 homes plus we are getting an assisted living center that is going to have 216 more dwelling units. These people cannot get Dial-A-Ride because they do not live within  $\frac{3}{4}$  of a mile of a fixed bus route. Thank you.

**Chair Gloria Sanchez:** Thank you so much for your comments. Next, we have Tracy Davis.

**Tracy Davis:** Thank you. My name is Tracy Davis. I also reside in Temescal Valley. In addition to what Jannlee just mentioned I actually have a friend who lives in the community and she really does need Dial-A-Ride. She has to walk nearly two miles to get to the closest bus route at Dos Lagos in order to get to the Stater Bros center where she works. She is able to work but she is not able to drive and she's not age qualified in one of these homes, assisted living or anything like that so it's not just elderly people that need this. It's also the working people that may not have the ability to drive. So that was my addition to my comment that I sent in. Thank you so much for letting us speak today.

**Chair Gloria Sanchez:** Thank you Ms. Davis. Do we have any other hands raised?

**Allie Rackerby:** I don't see any other hands raised. Oh, we have one more.

**Chair Gloria Sanchez:** One more. Ok, Anthony. Can you give us your full name please.

**Anthony Garcia:** Hi. I'm Anthony Garcia. I currently work at SunLine Transit Agency. I just want to bring this up that we have tried to change to hydrogen only vehicles but we're having problems. They're breaking down on a daily basis and the steering wheels are getting hard. There is definitely a glitch in these systems for these buses. People are stuck in 115-120 degrees waiting on buses when they're being towed in. I ask that you look into these unsafe vehicles and help us provide a change as far as going forward with the technology. I mean, green is good but these buses aren't working in the desert. They're creating a safety issue and also leaving

passengers behind in a system that's not working to provide them to go to work, doctors, etc. Drivers are getting assaulted, spit on all because these buses are breaking down and the next driver is coming in and getting the heat from the passengers. I've been there for 26 years. I love my job and I just want, if we're going to continue on to change for hydrogen, we need to look into safety. The steering wheels shut off. The bus shuts off without any warning and the steering wheel gets hard and it creates unsafe working conditions. Thank you.

**Chair Gloria Sanchez:** Thank you very much for your comments. Next we have Joey's Iphone. Or is this Anthony?

**Anthony Garcia:** Oh, I just called.

**Chair Gloria Sanchez:** Ok. Thank you. Joey's Iphone?

**Joey:** Yes. Hello. I'm a SunLine Transit Agency employee.

**Chair Gloria Sanchez:** Can you give us your full name please.

**Joey:** My names is Joseph Rake. I've been a SunLine Transit Agency member for about 15 years now. I'm a resident of the Coachella Valley and my topic mimics Anthony's because we have buses that are breaking down. They shut off completely in the middle of the freeway. And when these hydrogen buses stop you have to completely shut if off before you can go through the motions again to restart and start it again all hoping you're not going to get rear ended on the 10 freeway. These things will shut off like this in the middle of an intersection when you are making a turn. These vehicles are just not working in the desert at all. It is entirely too hot for these vehicles and then we end up leaving passengers stranded waiting for another bus and then at times the next bus that comes up is broken down. We just had two buses broken down the other day. Two buses towed in at the same time. We have chronic problems now with driver assaults, passenger assaults on buses. We have had attempted hijackings and we even had a murder on a bus. These things are just not safe anymore. The whole service, something needs to be done. We ask you to look into this. Thank you.

**Chair Gloria Sanchez:** Thank you very much for your comment. Do we have any other hands raised?

**Allie Rackerby:** We have one hand raised.

**Chair Gloria Sanchez:** Yes, Jannlee.

**Jannlee Watson:** Yes. Thankyou. I had a quick question. Are you going to be accepting any more comments or is this it? I mean, like via email.

**Chair Gloria Sanchez:** Staff, will you be receiving any comments via email?

**Eric DeHate:** Up until the close of the public hearing we will receive any additional comments. And after that it will be forwarded to the transit agencies through our normal process.

**Chair Gloria Sanchez:** Ok, did you understand that Jannlee? You will be able to give comments via email.

**Jannlee Watson:** Yes.

**Chair Gloria Sanchez:** Ok, do we have any other hands raised at this time?

**Allie Rackerby:** Madam chair, I don't see any other hands raised.

**Chair Gloria Sanchez:** Ok. It is 11:29 a.m. so we are closing the public hearing. The public hearing is now closed.

**From:** [Alexandra Rackerby](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** CSTAC public hearing comments  
**Date:** Monday, August 8, 2022 9:09:34 AM  
**Attachments:** [Alton Ruben.pdf](#)  
[image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[Anna Price.pdf](#)  
[Anthony Garcia.pdf](#)  
[Barbara Paul.pdf](#)  
[Blynn Horne.pdf](#)  
[Cassie G.pdf](#)  
[Chris Mardis.pdf](#)  
[Cynthia Hafner.pdf](#)  
[Erica Leon.pdf](#)  
[Fred Vogelgesang.pdf](#)  
[G Cape.pdf](#)  
[Hannah DeMarti.pdf](#)  
[James Woodruff.pdf](#)  
[Jannlee Watson.pdf](#)  
[Jerry Sincich.pdf](#)  
[Joan Valentine.pdf](#)  
[Joel Johnson.pdf](#)  
[Jolinda Curtin 2.pdf](#)  
[Jolinda Curtin.pdf](#)  
[Linda Thompson.pdf](#)  
[Lori Gray.pdf](#)  
[Nancy Townsend.additional public comments.pdf](#)  
[Nancy Townsend.pdf](#)  
[Pauline Ingrao.pdf](#)  
[Richard Lewis.pdf](#)  
[Robert Hafner.pdf](#)  
[Robert Richardson.pdf](#)  
[Robin Davenport.pdf](#)  
[Roxanne Zamora.pdf](#)  
[Ruth Brissenden.pdf](#)  
[Saad Awais.pdf](#)  
[Sarah Bravo.pdf](#)  
[Tanya Johnson.pdf](#)  
[Tracy Davis.pdf](#)

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Good morning members of the Citizens and Specialized Transit Advisory Committee,

Attached are the public hearing comments that have been received as of today, August 8, 2022 at 9:08 a.m.

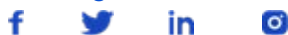
Thank you,  
Allie



**Allie Rackerby**  
Records Technician  
Riverside County Transportation Commission

951.787.7141 [W](#)  
4080 Lemon St. 3rd Fl. | P.O. Box 12008 Riverside, CA 92502

[rctc.org](#)





**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** Transit Needs Public Hearing Comment  
**Date:** Wednesday, August 3, 2022 1:40:50 PM  
**Attachments:** [image001.png](#)  
**Importance:** High

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Hi Allie,

I received a phone call from Mr. Alton Ruben to provide a verbal comment regarding the transit needs public hearing comment. Below is his comment:

“Mr. Ruben uses google transit to plan his trips using RTA services in the Hemet – San Jacinto area. With the recent RTA schedule changes, the buses that used to stop at Lincoln and Florida Avenue now stop at Chicago and Florida which is more difficult for me. Mr. Ruben states that the buses are not on schedule and the layover at Chicago is now close to 30 minutes. Mr. Ruben also called 511 and they did not have the updated schedule. What is being displayed google transit is not reality. Please correct the issue.”

He did provide his number, but after the public hearing I will provide it to RTA.

Regards,



**Eric DeHate**

Transit Manager, Multimodal Department  
Riverside County Transportation Commission

951.453.6765 [C](#)

4080 Lemon St. 3rd Fl. | P.O. Box 12008 Riverside, CA 92502

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**From:** [Ariel Alcon Tapia](#)  
**To:** [Eric DeHate](#)  
**Cc:** [Lorelle Moe-Luna](#); [Alexandra Rackerby](#); [Cheryl Donahue](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Hearing  
**Date:** Monday, August 8, 2022 9:03:45 AM

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Hi Eric,

We received another Transit Needs Public Hearing comment. Please see below.

Thanks,  
Ariel

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**From:** Anna Price <annaprice2027@gmail.com>  
**Sent:** Monday, August 8, 2022 9:01 AM  
**To:** Info <info@RCTC.org>; Info <info@RCTC.org>  
**Subject:** [EXTERNAL] Transit Needs Public Hearing

Good morning!

I am writing to request that morning and afternoon stops be added to allow students to safely transition between Liberty High School (Menifee) and the Spencer's Crossing neighborhood (Murrieta). At this current time, there is no safe way that students residing in Spencer's Crossing or neighboring areas can SAFELY walk or bike to Liberty High School as there is no sidewalk/walkway for them to use. The speed limit on Leon Road is 50 mph, and since I use this road every day, I know that drivers do not abide by the posted speed limit. This is a tragedy waiting to happen, especially during peak hours, when everyone is in a rush to get places and students are walking alongside the busy, high-speed road. Thank you for your consideration and for considering the safety of our children.

Respectfully,  
Anna Price

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Public comment can u read my comment for Aug 8 2022  
**Date:** Monday, August 8, 2022 8:23:00 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:20 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Public comment can u read my comment for Aug 8 2022

Sent from my iPhone

Begin forwarded message:

**From:** Anthony Garcia <[ggoin4broke@aol.com](mailto:ggoin4broke@aol.com)>  
**Date:** August 7, 2022 at 10:24:21 AM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Public comment can u read my comment for Aug 8 2022  
**Reply-To:** Anthony Garcia <[ggoin4broke@aol.com](mailto:ggoin4broke@aol.com)>

August 7 2022

Public Comment to RCTC

Good morning board chair and county supervisors my name is Anthony Garcia. I was born in Indio and raised in Coachella. I have lived in the Coachella Valley all my life. I rode sunbus when I was a child. That's what inspired me to be a bus operator and have proudly served sunline transit agency for over 26 years. I have seen the changes throughout the valley. I also know who uses our service, who is impacted by our service, and who needs our service. I was told by a sunline Board Member at our last Board meeting that I was mindless and that they need to find a way to make me stop. Another board member, 2nd what they said, and added that we needed to present facts. Shame on them. As they continue to supprt this general manager when they should be supporting the working class, front



line works, person with disabilities, and transit riders who need our public transit service. Fact is I've work in the public transit sector longer than the Lauren Skiver, sunline's general manager and her management team that she put there. I am saddened by what's happened to our transit agency. I ask you, supervisors, is sunline a fueling station or a public transit agency? It's been well over 15 years since we've purchased a new CNG bus. Yet, we produce and sell CNG fuel. According to sunline's board reports sunline management team continues to buy these brand new million dollar hydrogen fuel cell buses. Sadly, None of these brand new buses have never served our disadvantaged communities of Mecca, Thermal, Oasis and North Shore. Instead our east Valley riders are forced to ride on run down rehabilitated CNG buses that are way past they're useful life.

FACT- I thought we were a public transit agency that's suppose to use state and federal funding to serve all communities in the Coachella Valley, especially the disadvantaged ones.

Fact - sunline Hydrogen buses break down in the middle of traffic causing the steering wheel to lock up and operators are unable to manouver the bus. This is a serious safety issue. Talk to the operators who operate these buses.

FACT- Lauren and her management staff have received countless VCR cards known as vehicle condition reports that operators fill out and turn in after they've turned in the bus at the end of their shift. Have these VCR cards pulled and reviewed.

FACT-Operators have also reported on many occasions concerns at mandatory safety meetings and to the management staff the condition of these buses and routes. Investigate the safety officers who perform these safety meetings and operations staff at the dispatch windows.

FACT- Sunline is required by state law to submit the 45 day PM inspection reports to CHP. Which outlines who drove the bus, repairs, tire replacement, seats, ect. That show the ongoing issues with these buses. Have these reports audited.

Fact- Lauren and her staff have spent over \$120,000 in Credit cards charges

for hotels stays, air fare, travel expenses, Amazon charges, etc. Over the last fiscal year. View the monthly board reports under the consent calendars.

Fact- Sunline's administration building has more security than the operations and maintenance buildings, then on the buses or at the major bus stop locations. Pull the board report for security services and operations end of night dispatch logs.

FACTS - Lauren doesn't care about the front line operators, nor passengers, and definitely not the public transit service. It's all about refueled! Watch her video interviews. Listen!

FACT- There are no suitable restrooms for bus operators along sunline's long routes, like the route 1, 2, 4, 7, 9, ect. These routes take over an hour in one direction. The route 1 is almost over 2 hours from palm springs to Coachella in one direction. It can take long based on the traffic, time of year and weather. Ride on one of these routes mentioned and you will understand what's being told to you.

Facts- due to high temperatures these last few months. There have been several vehicles breaking down and towed in and passengers are stranded in the heat. Pull dispatch logs and ask Lauren and her management team how many buses were towed in just the month of July.

Fact- Prior to Lauren's leadership. Staff always prepared operators and fixed route buses for the hi-desert high temperatures every year. Ask any sunline veteran operator.

Fact- Sunline has seen the highest turnover rate with management, bargaining and non bargaining employees during Lauren's leadership. I ask you to have an outside company perform an audit on sunline's poorly managed HR department and you will see for yourself.

Fact- Seven years ago Sunline was one of the top places that people wanted to work in the Coachella Valley. Next to burrttec and the CVWD. As you can see from LinkedIn, employment site, this has drastically changed under Lauren's leadership.

Fact- The zero emissions rollout plan needs to be revisited.

I also recommend that the county supervisors to have a private entity to do a internal survey NOT performed by Lauren and her management team. Also, a public rider survey that also needs to be done, and NOT an online third party survey that only confused riders, but a rider survey asking riders what they really want from our public transit service and how state and federal funds should be used.

FACT- the board continues to support Lauren and her management staff and how they misuse our transit funds. As she focuses on fueling stations instead of public transportation service and making sure people get where they need to go like their jobs, medical appointments, ect.

Fact- During covid Lauren and her management team cut service and restructured the routes, calling it refueled the system. REFUELED! Which only added confusion during the pandemic to operators and our riders who use sunbus. Many people lost their jobs because of the poorly announced and planned service changes. Riders couldn't get to their home because the bus didn't serve the area anymore. This caused riders to become more hostile and combative toward us operators causing a hostile work environment when operating the bus. All because of poor planning. Supervisors conduct a rider survey!

Fact- Lauren and her management staff have wasted funds on the division 2 rehab only to remove service from there. When those funds could have been put into a nice transit center in Coachella with restrooms for operators and for passengers.

Fact- there is NOT a HR open door policy for operators and mechanics to just show up to the administration building unannounced regarding personal matters or to get paperwork.

FACT- Lauren only cares about herself and the \$365,433. salary with benefits that she receives every year based on California transparent site.

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:28:31 AM

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FYI

-----Original Message-----

From: Cheryl Donahue <CDonahue@RCTC.org>  
Sent: Monday, August 8, 2022 7:48 AM  
To: Eric DeHate <EDeHate@RCTC.org>  
Subject: FW: [EXTERNAL] Transit Needs Public Comments

Cheryl Donahue  
Public Affairs Manager  
Riverside County Transportation Commission

-----Original Message-----

From: Robert Paul <bobnbarb01@sbcbglobal.net>  
Sent: Sunday, August 7, 2022 8:08 PM  
To: Info <info@RCTC.org>  
Cc: Barbara Paul <bobnbarb01@sbcbglobal.net>  
Subject: [EXTERNAL] Transit Needs Public Comments

Fixed Bus Route:

For as long as I've been involved in the Temescal Valley community, I've felt that our area has not received its "fair share of the pie" in services provided by Riverside County. Temescal Valley has over 26,000 residents, and yet does not have a fixed bus route that services our area. Our transportation issues are massive and well-known, yet we have no viable options. The needs of our students, general public, seniors, veterans, and disabled citizens should be considered - and now is the time for action. Our quality of life has suffered long enough. I respectfully request that our transportation needs finally be addressed by providing the Temescal Valley with a fixed bus route. Thank you.

- Barbara Paul  
25999 Glen Eden Road  
Temescal Valley, CA 82883

Sent from Barb's iPhone

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Née Public Comment  
**Date:** Monday, August 8, 2022 8:26:30 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:24 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Née Public Comment

Sent from my iPhone

Begin forwarded message:

**From:** Blynn Horne <[blynn\\_h@hotmail.com](mailto:blynn_h@hotmail.com)>  
**Date:** August 7, 2022 at 3:23:13 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Née Public Comment

To RCTC,  
Temescal Valley need and want a Fixed Bus Route NOW . My husband and I are both seniors and this would be very helpful to us as well as our grandchildren.  
Thank you  
Armila Horne

Get [Outlook for iOS](#)

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit needs public comments  
**Date:** Monday, August 8, 2022 8:21:32 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:19 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit needs public comments

Sent from my iPhone

Begin forwarded message:

**From:** Cassie G <[misskassieg@yahoo.com](mailto:misskassieg@yahoo.com)>  
**Date:** August 7, 2022 at 1:39:26 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit needs public comments

I am emailing in regards to public transportation in the Temescal valley area! This is long overdue. Our nearest high schools are 8 plus miles away. We are a steadily growing city and definitely need buses. With all the traffic on the 15 freeway and gas prices at an all time high, having a city bus would help us tremendously. We have many seniors in the trilogy area whom do not drive and simply cannot afford Ubers and Lyfts. We have families who need to get their kids to school and have to work at the same time. Having a bus can give one independence. I am voting yes on bringing a city bus to Temescal Valley!

Cassie Gilbertson

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:28:43 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Monday, August 8, 2022 7:48 AM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments

**Cheryl Donahue**  
Public Affairs Manager  
Riverside County Transportation Commission

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**From:** Chris Mardis <[chris@crowdtheoryconsulting.com](mailto:chris@crowdtheoryconsulting.com)>  
**Sent:** Sunday, August 7, 2022 10:50 PM  
**To:** Info <[info@RCTC.org](mailto:info@RCTC.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments

Ref: RCTC Public Hearing Monday August 8th @ 11am

Dear Commissioners,

As a development consultant and community volunteer, I work on several projects in the Temescal Valley area and along the corridor between Corona and Lake Elsinore.

There is definitely a need for a "fixed bus route" to connect the two cities and serve the unincorporated area of Temescal Valley.

The route will provide an alternate mode of transportation for workers and students to get to their jobs and/or schools.

With the traffic congestion on the 15 freeway being as it is and the ridiculously high costs of gas, the residents need a cost effective way to travel.

Over 26,000 residents live in the Valley and more homes and businesses are coming.

There is an opportunity here to relieve traffic by getting some of these cars off the freeway and have people use mass transit.

Most importantly, there are currently two 55 and older communities in Temescal Valley as well as at least one mobile home park and an RV Park. Also, a possible assisted living facility is in the works.

It is imperative that the older and disabled residents have access to the County's Dial A Ride Program that seems to be only available to persons living within 3/4 of a mile of a "fixed route".

As Temescal Valley continues to grow, please consider the rising number of seniors already living in the area or moving to Temescal Valley.

Please recommend that a "the fixed route" be planned and approved, thus enabling this "at risk" population the ability to get around and be active in the community through the use of a "Dial A Ride"

Thank you in advance,

Chris Mardis  
909-520-5499

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:23:43 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:20 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Comments

Sent from my iPhone

Begin forwarded message:

**From:** Cynthia Hafner <[4hafners@verizon.net](mailto:4hafners@verizon.net)>  
**Date:** August 7, 2022 at 9:16:39 AM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments  
**Reply-To:** Cynthia Hafner <[4hafners@verizon.net](mailto:4hafners@verizon.net)>

I reside in Temescal Valley. We have 26,000 residents and no fixed bus route. Our area will be expanding with future planned developments. Between our traffic issues, inflation, concerns about greenhouse gases and the price of gas, people need reliable transportation. Many cannot afford to buy a car at this difficult time. Virtually all of us live too far away from resources and services to walk. Please strongly consider adding a fixed bus route to our area. Thank you for your time.



**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:27:01 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Monday, August 8, 2022 7:48 AM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments

**Cheryl Donahue**  
Public Affairs Manager  
Riverside County Transportation Commission

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**From:** Erica Leon <[ericaleon812@gmail.com](mailto:ericaleon812@gmail.com)>  
**Sent:** Sunday, August 7, 2022 3:32 PM  
**To:** Info <[info@RCTC.org](mailto:info@RCTC.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments

To Whom It May Concern:

There are over 26,000 residents in Temescal Valley. With this growth, we still remain isolated from shopping, doctors, Middle and High schools and other services. Walking is not an option when you are 4 miles or more from your errands, especially if you have to carry shopping or books home. Please give us a fixed bus route.

Respectfully,

Erica Leon

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comment  
**Date:** Monday, August 8, 2022 8:24:53 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:22 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Comment

Sent from my iPhone

Begin forwarded message:

**From:** FredVogelgesang Gmail <[fredvogelgesang@gmail.com](mailto:fredvogelgesang@gmail.com)>  
**Date:** August 6, 2022 at 9:07:22 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comment

**To:** [info@rctc.org](mailto:info@rctc.org)

**Subject: Transit Needs Public Comment**

Temescal Valley needs a fixed bus route. Our I-15 corridor has too many commuters from the southern parts of the county. With a bus, i can go to the doctor at Riverside Medical Clinic, shop at Trader Joes and other local shops.

Now is the time

Fred

Fred Vogelgesang  
925-989-6260

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit needs Public Hearing comments  
**Date:** Monday, August 8, 2022 8:28:53 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Monday, August 8, 2022 7:49 AM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** FW: [EXTERNAL] Transit needs Public Hearing comments

**Cheryl Donahue**  
Public Affairs Manager  
Riverside County Transportation Commission

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**From:** Gabbi <[gabbici27@gmail.com](mailto:gabbici27@gmail.com)>  
**Sent:** Sunday, August 7, 2022 11:16 PM  
**To:** Info <[info@RCTC.org](mailto:info@RCTC.org)>  
**Subject:** [EXTERNAL] Transit needs Public Hearing comments

To whom it may concern;

Temescal Valley is lacking a fixed bus route along with Dial a Ride for Seniors. My mother lives in one of the two over 55 communities in Temescal Valley and is no longer able to drive. Having Dial a Ride would enable her to have a little more freedom as it would other Seniors in the same predicament.

I was disappointed when I found out there was no such service for the Senior living communities in Temescal Valley even though they have quite a high volume of residents. Seniors without cars who have to rely on family and friends feel isolated and suffer a loss of independence without a bus service.

Hoping that my concerns for bus service and Dial a Ride are heard.

Thank you for your time and consideration.

G Cape

**From:** [Ariel Alcon Tapia](#)  
**To:** [Eric DeHate](#)  
**Cc:** [Alexandra Rackerby](#); [Lorelle Moe-Luna](#)  
**Subject:** FW: [EXTERNAL] TRANSIT NEEDS PUBLIC HEARING  
**Date:** Friday, August 5, 2022 1:49:01 PM

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**From:** Hannah DeMarti <hannah.demarti@gmail.com>  
**Sent:** Friday, August 5, 2022 1:18 PM  
**To:** Info <info@RCTC.org>  
**Subject:** [EXTERNAL] TRANSIT NEEDS PUBLIC HEARING

Please add more stops over by Liberty High School and one dropping off at Liberty! So many students need rides, including my daughter. Thank you!

Best,

Hannah DeMarti

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Bus route in Temescal Valley  
**Date:** Monday, August 8, 2022 8:25:28 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:23 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Bus route in Temescal Valley

Sent from my iPhone

Begin forwarded message:

**From:** James Woodruff <[capewoody@sbcglobal.net](mailto:capewoody@sbcglobal.net)>  
**Date:** August 6, 2022 at 3:05:14 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Bus route in Temescal Valley

A bus route is essential for the people of Temescal Valley. The freeways are clogged with 2 senior communities needing to get to medical appts, shopping, services in Corona & Lk. Elsinore. Thank you, Leeann Woodruff

Sent from my iPhone

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments ...  
**Date:** Monday, August 8, 2022 8:23:22 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:20 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Comments ...

Sent from my iPhone

Begin forwarded message:

**From:** Jannlee Watson <[jannlee.watson@ca.rr.com](mailto:jannlee.watson@ca.rr.com)>  
**Date:** August 7, 2022 at 10:23:44 AM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments ...

**To Whom it May concern:**

I'm a senior citizen, but growing up I took the bus everywhere. As a teen, it was my transportation to school, to entertainment venues and to the beach. As a young adult, I took the bus to college and to my first job!

I'm a resident of Temescal Valley – an unincorporated county community with more than 26,000 residents and no fixed bus route. My grandson lives with us. If we had a fixed bus route, he could have taken the bus to El Cerrito Middle School when he was a student there. Instead, his grandfather drove him to and picked him up from school every day. My elderly sister lived with us for 13 months last year. No longer able to drive, if we had a fixed bus route she could have availed herself of the Dial-A-Ride program. Instead, I drove her to doctor and dental appointments. Temescal Valley needs a fixed bus route.

Temescal Valley has two sizable age-specific communities – Trilogy and Terramor, and soon will be getting an assisted living center to accommodate 216 additional senior residents. Temescal Valley needs a fixed bus route.

We've had commercial and industrial enterprises discouraged in locating here because of the current Vehicle Miles Traveled formula used in

environmental impact reports and/or mitigated negative impact reviews require a fixed bus route to lower the percentage of acceptable miles traveled. Temescal Valley needs a fixed bus route.

With the push coming from Sacramento for local governments to utilize alternatives to the automobile for transportation mobility, without a fixed bus route, Temescal Valley folks have no alternative but to rely on their private vehicles for transportation needs.

Please consider a fixed bus route for Temescal Valley.

**Thank you ...**

**Jannlee Watson**  
**Temescal Valley resident**

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Riverside County Transit Needs  
**Date:** Monday, August 8, 2022 8:28:17 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Monday, August 8, 2022 7:48 AM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** FW: [EXTERNAL] Riverside County Transit Needs

**Cheryl Donahue**  
Public Affairs Manager  
Riverside County Transportation Commission

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**From:** Jerry Sincich <[jsincich1@ca.rr.com](mailto:jsincich1@ca.rr.com)>  
**Sent:** Sunday, August 7, 2022 5:41 PM  
**To:** Info <[info@RCTC.org](mailto:info@RCTC.org)>  
**Subject:** [EXTERNAL] Riverside County Transit Needs

Dear Citizens and Specialized Transit Advisory Committee,

This letter shall serve as support for a Riverside Transit Agency (RTA) Fixed Bus Route along the Temescal Canyon Road. The RTA fixed bus route would run between the cities of Lake Elsinore and Corona. This RTA bus route is needed for the following reasons.

- Mitigate traffic congestion on the Interstate 15 prior to and following the development of the Interstate 15 Express Lanes Southern Extension project
- To support the expected development of 2,559 new residential units and the development of 7.4 million square feet of commercial/industrial space in the Temescal Valley
- Support employee transportation to and from new commercial/industrial places of employment
- Connect current Temescal Valley Residents to commercial centers not available in the Temescal Valley. This would minimize round trip vehicle travel and reduce green house gas emissions

If you have any questions, please contact me.

Regards,  
Jerry Sincich



**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:29:08 AM

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FYI

-----Original Message-----

From: Cheryl Donahue <CDonahue@RCTC.org>  
Sent: Monday, August 8, 2022 7:57 AM  
To: Eric DeHate <EDeHate@RCTC.org>  
Subject: FW: [EXTERNAL] Transit Needs Public Comments

Cheryl Donahue  
Public Affairs Manager  
Riverside County Transportation Commission

-----Original Message-----

From: Joan Valentine <jodivee251@gmail.com>  
Sent: Sunday, August 7, 2022 2:44 PM  
To: Info <info@RCTC.org>  
Subject: [EXTERNAL] Transit Needs Public Comments

We have over 26k residents - it is an essential need for our continually growing community - keep us off the Cajalco crush and let the Dial A Ride program lift us from the loneliness COVID brought to so many

With thanks for your time

Joan Valentine  
California Meadows

Sent from my iPhone

① note: Bus Drivers  
Should Be Given the  
(OK) to Refuse Service  
to Mentally ill Residents  
Behavior with  
Excessive items Brought  
on BUS. moreno valley

② Route (18) Moreno  
Valley  
Southbound to  
Moreno Valley College  
needs to return  
Disseminate to the Residents  
in that Area low income  
Economically Challenged.

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Transpot  
**Date:** Monday, August 8, 2022 8:25:04 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:22 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Transpot

Sent from my iPhone

Begin forwarded message:

**From:** Jolinda Curtin <[jolinda7256@icloud.com](mailto:jolinda7256@icloud.com)>  
**Date:** August 6, 2022 at 8:33:10 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Transpot

I am a senior resident of Temescal Valley. I do not drive and have to rely on my neighbors for rides for medical appointments, grocery shopping and banking. A fixed bus route would be a lifesaver for me and many other residents of Temescal Valley. Please consider establishing a fixed bus route for our area.

Jolinda Curtin  
25999 Glen Eden Road  
Temescal Valley, CA 92883

Sent from my iPhone

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Fixed bus route for Temescal Valley  
**Date:** Monday, August 8, 2022 8:25:17 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:22 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Fixed bus route for Temescal Valley

Sent from my iPhone

Begin forwarded message:

**From:** Jolinda Curtin <[jolinda7256@icloud.com](mailto:jolinda7256@icloud.com)>  
**Date:** August 6, 2022 at 8:23:18 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Fixed bus route for Temescal Valley

I am trapped in a transportation desert. I don't drive and I have no vehicle. A bus route would be a lifesaver for me and other senior citizens. Please consider the needs of Temescal Valley residents by establishing a fixed bus route.

Jolinda Curtin  
25999 Glen Eden Road  
Temescal Valley, CA 92883

Sent from my iPhone

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:24:26 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:21 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Comments

Sent from my iPhone

Begin forwarded message:

**From:** Linda Thompson <[linda.axtell78@gmail.com](mailto:linda.axtell78@gmail.com)>  
**Date:** August 7, 2022 at 6:26:22 AM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments

Please, with the building of so many new homes, Temescal Valley needs a transit system. Please put a bus line through this growing community and help free up the 15, 91 and Temescal Canyon Road as much as possible.

Linda Thompson  
11424 Summit Ct, Temescal Valley, CA 92883

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:23:32 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:20 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Comments

Sent from my iPhone

Begin forwarded message:

**From:** Lori Gray <[lorikeenan@sbcglobal.net](mailto:lorikeenan@sbcglobal.net)>  
**Date:** August 7, 2022 at 9:24:46 AM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments

There are over 26,000 residents in Temescal Valley. With this growth, we still remain isolated from shopping, doctors, Middle and High schools and other services. Walking is not an option when you are 4 miles or more from your errands, especially if you have to carry shopping or books home. Please give us a fixed bus route.

Thank you,  
Lori Gray  
Temescal Valley resident

[Sent from AT&T Yahoo Mail for iPhone](#)

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** Transit Needs Public Hearing Comment  
**Date:** Wednesday, August 3, 2022 2:03:10 PM  
**Attachments:** [image001.png](#)  
**Importance:** High

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Hi Allie,

I received an additional comment on the telephone from Nancy Townsend. Below is her comment:

“Ms. Townsend stated that since the Sears has closed at the Hemet Mall, there is no place to stay cool waiting for a bus. She stated that if a bus could be used as a cooling station in that area or in the mall parking lot, it would greatly help as she has to wait more than 30 minutes for her bus.”

Regards,



**Eric DeHate**  
Transit Manager, Multimodal Department  
Riverside County Transportation Commission

951.453.6765 [C](#)  
4080 Lemon St. 3rd Fl. | P.O. Box 12008 Riverside, CA 92502

[rctc.org](http://rctc.org)



8/1/2022

RCTC  
Attn: Transit Needs Public Hearing  
PO Box 12008  
Riverside, CA 92502-2208

RECEIVED  
AUG 03 2022

RIVERSIDE COUNTY  
TRANSPORTATION COMMISSION

To Whom It May Concern:

I see that RTA ridership is still way down compared to pre-pandemic times. Thank you for the opportunity to share my observations. I understand the necessity of efficiency in every business.

When the Bus Stops are taken away, it hurts my ability to travel. Some Stops are already too far apart, unless one is using a mobility device, for which I do not qualify. Over the course of a year, I ride 9 different RTA routes.

Frequency of #33 and #42 is 110 minutes, except for the second trip which is 105 minutes. (Prepandemic there were 3 busses that shared these two Routes, and they started earlier and ended later – that made riding much easier than the current schedules.) Two to three times a week, I use these busses for local shopping trips. I live within the quarter mile radius of the intersection of these two busses, Kirby and Fruitvale, in Hemet. They are critical beginnings to all my travel. The Hemet Mall "Terminal" is a 1.3 mile walk. When I have to connect too early or late to use #33 or #42, it becomes necessary for me to walk to/from Hemet Mall to get to it or return from it. If the Hemet Bus Terminal is taken away from Hemet Mall and moved to Lyon, I will be unable to walk to/from the proposed new Terminal. I am a retired senior without a car. I have been riding RTA for more than 9 years.

It is nice to have #28 in Hemet, running every 40 minutes. It is not my favorite thing to wait an hour to transfer from #28 to #27 at Perris. I do this trip approximately once a month. I then connect with #200 at Tyler mall and then another bus company.

One trip I take 6+ times per month, requires 2 RTA busses: one Route's frequency is 70 min apart & one is 110 minutes apart. Very difficult. I then connect with another bus company.

I feel it is important for Major Transfer points to be near bus friendly eateries, (Walmart which has Subway or other Fast Food Restaurants) where one is welcome to buy a snack and wash ones hands. The beautiful Perris Transit is an example of this oversight.

Do the translucent Bus Stop shelter roofs really filter out UV? The amount of shade they produce is questionable.

RTA does a good job.

Sincerely, Nancy Townsend *Nancy Townsend*  
Hemet (I am a hybrid snowbird; I come and go often, riding RTA.)  
PO Box 12733  
Palm Desert, CA 92255



**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:21:49 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:19 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Comments

Sent from my iPhone

Begin forwarded message:

**From:** Pauline Ingrao <[cta2lax@gmail.com](mailto:cta2lax@gmail.com)>  
**Date:** August 7, 2022 at 1:01:17 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments

We need a Dial A Ride Option near Tom's Farms bus stop. It needs to run frequently during the day, we have a large senior 55+ community in the area and a lot of these people no longer drive and need to get to shops.

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:23:56 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:20 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Comments

Sent from my iPhone

Begin forwarded message:

**From:** Richard Lewis <[richardlewis115@gmail.com](mailto:richardlewis115@gmail.com)>  
**Date:** August 7, 2022 at 9:04:00 AM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments

We are located in the Trilogy community in unincorporated area of Temescal Valley. We have a number of disabled, seniors and veteran residents who no longer drive that have transportation needs. Having a bus service route and the accompanying availability of Dial A Ride services is extremely important to our area.

Thank you,  
Richard and Sue Lewis  
9291 Pioneer Lane  
Temescal Valley, CA 92883

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:27:14 AM

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FYI

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**From:** Cheryl Donahue <[CDonahue@RCTC.org](mailto:CDonahue@RCTC.org)>  
**Sent:** Monday, August 8, 2022 7:48 AM  
**To:** Eric DeHate <[EDeHate@RCTC.org](mailto:EDeHate@RCTC.org)>  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments

**Cheryl Donahue**  
Public Affairs Manager  
Riverside County Transportation Commission

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**From:** Robert Hafner <[bob.hafner@verizon.net](mailto:bob.hafner@verizon.net)>  
**Sent:** Sunday, August 7, 2022 4:11 PM  
**To:** Info <[info@RCTC.org](mailto:info@RCTC.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments

I would like to put out for the meeting on Monday that we get a fixed transit route in Temescal Valley. We have 26,000 residents in this area and with present price of operating a vehicle it would be a benefit to our community for member to get around. With people on fixed income and retire communities this can give us access to Dial a Ride for the community members who need it. Please establish a fixed bus route in Temescal Valley. Thank you for your time.

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] NEED BUS  
**Date:** Monday, August 8, 2022 8:24:41 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:22 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] NEED BUS

Sent from my iPhone

Begin forwarded message:

**From:** ROBERT RICHARDSON <[sccc1984@aol.com](mailto:sccc1984@aol.com)>  
**Date:** August 6, 2022 at 10:14:52 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] NEED BUS

Need bus routes and n Temescal Canyon Road

Sent from my iPhone

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit needs public comments  
**Date:** Monday, August 8, 2022 8:26:46 AM

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FYI

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**From:** Cheryl Donahue <[CDonahue@RCTC.org](mailto:CDonahue@RCTC.org)>  
**Sent:** Monday, August 8, 2022 7:47 AM  
**To:** Eric DeHate <[EDeHate@RCTC.org](mailto:EDeHate@RCTC.org)>  
**Subject:** FW: [EXTERNAL] Transit needs public comments

**Cheryl Donahue**  
Public Affairs Manager  
Riverside County Transportation Commission

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**From:** robin davenport <[dakotie@verizon.net](mailto:dakotie@verizon.net)>  
**Sent:** Sunday, August 7, 2022 3:26 PM  
**To:** Info <[info@RCTC.org](mailto:info@RCTC.org)>  
**Subject:** [EXTERNAL] Transit needs public comments

Hello

I've been a resident of Temescal Valley for 12 years. I personally have never used public transit in this area. I have however worked with numerous families and youth who need to use it on a daily basis for work or school. I work for the school district. I have taught students how to read the bus schedule and to download the app to their phone. For many families public transit and the kindness of others is their most reliable and affordable means of transportation. We live in an area that geographically makes it difficult to walk or ride a bike to places. Or it is just too far. Public transit gives young students the ability to work and attend school without relying on others fostering independence and confidence. A fixed route would lead to a more stable community for our residents.

Thank you

Robin Davenport

[Sent from the all new AOL app for Android](#)

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Hearing  
**Date:** Monday, August 8, 2022 8:26:19 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:24 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Hearing

Sent from my iPhone

Begin forwarded message:

**From:** ROXANNE ZAMORA <[lexiecats@yahoo.com](mailto:lexiecats@yahoo.com)>  
**Date:** August 5, 2022 at 9:28:33 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Hearing

To Whom This May Concern,

I am a driver with Riverside Transit Agency, that has lived in Southwest Riverside County since 1983. I am honored to be employed in public transit, here in the community I grew up in.

I have seen this once "small-town" expand to the community we are today! Not only am I a driver for Riverside Transit Agency, but also a homeowner within the growing community of Menifee and am currently raising children that are in High school & Elementary.

There are a couple areas of improvement that I feel needs to be addressed:

**The 1st**

being added bus service, or offer school trippers, within the Menifee area of Scott Rd & Leon for the New High School, Liberty High School (Perris Union School District) this school has opened up last year in August of 2021.

I know many parents are in need of some type of assistance with transportation to & from the school, especially with the new start times for high school students, along with the location of the school. The area is very desolate, with no safe walking paths or sidewalks, along with more building currently underway

As an employee I know that we do " School Trippers" for couple of schools throughout the County.

I am sending this email hoping that the idea can be considered for Liberty Highschool

Another stop that I notice needs to be considered is a stop along route 19 is Webster & Ramona Expressway I have a couple of passengers every morning that work at the warehouses on Romona Expressway, they end up crossing Romona expressway to get to the Wherehouse's located in that area & traffic is very high at all times of the day I'm just

thinking the safety of the passengers. maybe we can extend service across Ramona Express way on Webster??

Thank You for this opportunity of allowing me to voice my opinion as a driver.

Roxanne Miller

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comments  
**Date:** Monday, August 8, 2022 8:25:37 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:23 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit Needs Public Comments

Sent from my iPhone

Begin forwarded message:

**From:** Ruth Brissenden <[ruthbrissenden@gmail.com](mailto:ruthbrissenden@gmail.com)>  
**Date:** August 6, 2022 at 1:22:17 PM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit Needs Public Comments

I live in Temescal Valley. We are sorely in need of public transportation in this area. Currently, the only RTA bus that comes through here is a commuter bus that stops at Tom's Farms only on weekday early mornings and evenings and has very limited stops. The Corona Cruiser is the next nearest bus, but the distances of 4.1 miles away for Dos Lagos (which has Saturday service only) and 5.6 miles for The Crossings makes it impractical to utilize those routes. How convenient it would be to take a bus from my home in Temescal Valley to Dos Lagos or The Crossings!

With both our senior and school age populations on the rise, the convenience of a fixed bus route connecting our community to shopping centers, schools, and other businesses and transportation hubs would be of great benefit.

Thank you,

Ruth Brissenden  
Temescal Valley Resident



**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit needs public comments  
**Date:** Monday, August 8, 2022 8:22:44 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:19 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Transit needs public comments

Sent from my iPhone

Begin forwarded message:

**From:** Saad Awais <[m\\_saad\\_await@hotmail.com](mailto:m_saad_await@hotmail.com)>  
**Date:** August 7, 2022 at 11:14:36 AM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Transit needs public comments

Hi ,

We need a fixed route in Temescal valley, so i can take a bus to the station easily and take my eBike with me to work m.

My dad is disabled and he can also take advantage of the fix route because dial a ride can then come to us if we are under three quarters of the route.

We are located on temescal canyon and mojeska summit rs.

Thanks,  
Saad  
Cell: [\(714\) 987-0458](tel:7149870458)

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Transit Needs Public Comment  
**Date:** Monday, August 8, 2022 8:27:59 AM

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FYI

-----Original Message-----

From: Cheryl Donahue <CDonahue@RCTC.org>  
Sent: Monday, August 8, 2022 7:48 AM  
To: Eric DeHate <EDeHate@RCTC.org>  
Subject: FW: [EXTERNAL] Transit Needs Public Comment

Cheryl Donahue  
Public Affairs Manager  
Riverside County Transportation Commission

-----Original Message-----

From: Sarah Bravo <bravostein@yahoo.com>  
Sent: Sunday, August 7, 2022 4:38 PM  
To: Info <info@RCTC.org>  
Subject: [EXTERNAL] Transit Needs Public Comment

Hello,

In Temescal Valley we are desperate for alternative transportation. We need a bus route to provide that. Please consider helping the residents young and mature to get to where we need to be. Our area has a 7/100 walkability score according to Redfin.

Thank you,

Sarah Bravo

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Temescal Canyon Bus Route  
**Date:** Monday, August 8, 2022 8:24:16 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:21 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Temescal Canyon Bus Route

Sent from my iPhone

Begin forwarded message:

**From:** Tanya Johnson <[tpjescrow@gmail.com](mailto:tpjescrow@gmail.com)>  
**Date:** August 7, 2022 at 6:43:07 AM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Temescal Canyon Bus Route

To whom it may concern. We need a more frequent bus route on Temescal Canyon road with more additional hours and stops

Thank you

Tanya B Johnson

**From:** [Eric DeHate](#)  
**To:** [Alexandra Rackerby](#)  
**Subject:** FW: [EXTERNAL] Temescal Valley needs a fixed bus route!  
**Date:** Monday, August 8, 2022 8:24:07 AM

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FYI

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**From:** Cheryl Donahue <CDonahue@RCTC.org>  
**Sent:** Sunday, August 7, 2022 3:20 PM  
**To:** Eric DeHate <EDeHate@RCTC.org>  
**Subject:** Fwd: [EXTERNAL] Temescal Valley needs a fixed bus route!

Sent from my iPhone

Begin forwarded message:

**From:** Tracy Davis <[tracycyto@yahoo.com](mailto:tracycyto@yahoo.com)>  
**Date:** August 7, 2022 at 8:20:55 AM PDT  
**To:** Info <[info@rctc.org](mailto:info@rctc.org)>  
**Subject:** [EXTERNAL] Temescal Valley needs a fixed bus route!  
**Reply-To:** Tracy Davis <[tracycyto@yahoo.com](mailto:tracycyto@yahoo.com)>

There are over 26,000 residents in Temescal Valley. With this growth, we still remain isolated from shopping, doctors, Middle and High schools and other services. Walking is not an option when you are 4 miles or more from your errands, especially if you have to carry shopping or books home. Please give us a fixed bus route.

Thank you,  
Tracy Davis  
8826 Flintrdge Lane  
Temescal Valley, CA 92883

[Sent from Yahoo Mail on Android](#)

# **AGENDA ITEM 5B**



<b><i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i></b>	
<b>DATE:</b>	December 12, 2022
<b>TO:</b>	Citizens and Specialized Transit Advisory Committee
<b>FROM:</b>	Eric DeHate, Transit Manager
<b>SUBJECT:</b>	Proposed 2023 Meeting Schedule

**STAFF RECOMMENDATION:**

This item is for the Committee to adopt its 2023 Meeting Schedule.

**BACKGROUND INFORMATION:**

The Committee is scheduled to meet on the second Monday of every other month at 11:00 a.m., starting in February 2023. Meetings are anticipated to be held in-person beginning in April 2023, due to Governor Newsom ending the COVID-19 State of Emergency as of February 28, 2023, which has allowed public agencies to hold meetings virtually pursuant to a resolution of an Assembly Bill 361 determination.

Unless emergency orders or Brown Act regulations change, meetings will be held in-person at three locations:

1. RCTC Main Office at the County Administrative Center in Riverside
2. SunLine Transit Agency's office in Thousand Palms
3. Palo Verde Valley Transit Agency's office in Blythe

Based on input from CSTAC members, meetings will be held bi-monthly in 2023 except on holidays. Attachment 1 includes the proposed 2023 meeting schedule.

Attachment: 2023 CSTAC Meeting Schedule

## **2023 CSTAC MEETING SCHEDULE**

Following is the 2023 Citizens and Specialized Transit Advisory Committee (CSTAC) meeting schedule. All meetings will commence at 11:00 a.m. unless otherwise notified.

**Monday, February 13, 2023 @ 11:00 AM**

**Monday, April 10, 2023 @ 11:00 AM**

**Monday, June 12, 2023 @ 11:00 AM**

**Monday, August 7, 2023 @ 11:00 AM\***

~~**Monday, October 9, 2023 @ 11:00 AM – Columbus Day**~~

**Monday, December 11, 2023 @ 11:00 AM**

\*Meeting to include Transit Needs Public Hearing

The Governor's COVID-19 State of Emergency will end as of February 28, 2023, which allowed public agencies to hold meetings virtually. Therefore, beginning in April 2023, CSTAC meetings will be held in-person at the following three locations, unless otherwise notified.

1. RCTC Main Office on Lemon Street at the County Administrative Center in Riverside
2. SunLine Transit Agency's office in Thousand Palms
3. Palo Verde Valley Transit Agency's office in Blythe





# **AGENDA ITEM 6**



<b><i>RIVERSIDE COUNTY TRANSPORTATION COMMISSION</i></b>	
<b>DATE:</b>	December 12, 2022
<b>TO:</b>	Citizens and Specialized Transit Advisory Committee
<b>FROM:</b>	Monica Morales, Senior Management Analyst
<b>SUBJECT:</b>	Measure A Specialized Transit Presentation

**STAFF RECOMMENDATION:**

This item is for the Committee to receive and file a presentation from Measure A Specialized Recipient, Care-A-Van Transit.

**BACKGROUND INFORMATION:**

The 2009 Measure A Expenditure Plan allocates approximately 11.6 percent of the annual revenues from the 2009 Measure A Western County program to public transit. The public transit allocation is then distributed among five programs, namely: specialized transit services, specialized transit-consolidated transportation service agency operations, commuter rail, intercity bus, and commuter services. The Measure A Specialized Transit Program receives about 1.9 percent of the 2009 Measure A Western County program revenues, or a 16.4 percent share of the 11.6 percent for public transit. The program provides funding to benefit older adults, persons with disabilities, and/or those that are most vulnerable and truly needy in Western County. In Western County, this funding has been distributed through a competitive process to a wide array of non-profit and community organizations that serve these constituencies for specialized transit services for persons with disabilities and older adults.

The goals of the Measure A Specialized Transit Program for western Riverside County are to:

- Support directly operated services that expand or extend existing services, which, if not funded by Measure A funds, would leave an area and/or special population without alternate service options;
- Support existing services that offer an improved level of service coordination with the existing transportation network;
- Expand new services that leverage other revenue sources, can be administered in a cost-effective manner, and will not require long-term support from Measure A funding; and
- Support new and expansion of existing services including transportation for veterans and shuttles including, but not limited to, nutrition and medical services.

Projects that are eligible under the program include operating and capital projects such as senior transportation shuttles, non-emergency medical transportation services, bus pass/voucher

programs, mileage reimbursement programs, travel training, vehicle and maintenance equipment, communications and dispatch equipment, and mobility management.

Providing funding to non-profit providers of transit services for persons with disabilities, low income, and senior citizens has long been a priority of the Commission. The voter-approved 1989 and 2009 Measure A Expenditure Plans specify funding allocations for the provision of this type of service provided by transit operators and non-profit agencies.

A Call for Projects is held triennially, and the last Call for Projects was held in spring 2021 for funding for Fiscal Years (FY) 2021/22 – 2023/24. The Commission awarded \$9,101,257 to 16 agencies for 19 operational and capital projects, as summarized in Attachment 1.

***DISCUSSION:***

The CSTAC plays an important role in strengthening the public and specialized transit network by offering a platform for specialized transit providers to share information and promote various transportation services. Staff will be inviting Measure A recipients to provide presentations to the CSTAC to highlight their programs and projects and receive any input on how their services can be improved and expanded in the future.

A presentation will be provided by Care-A-Van Transit. Care-A-Van has provided transportation options for seniors and the disabled since 1994. In FY 2021/22, Care A Van supported approximately 10,123 one-way passenger trips to 106 riders. The cost for this program in FY 2021/22 was approximately \$391,195.

**Attachments:**

- 1) FY 2021/22 – 2023/24 Measure A Recipients
- 2) Care-A-Van Presentation



# SPECIALIZED TRANSIT

## Attachment 1

Applicant	Project Type	Project Title	Total 3 Year Project Cost	Total 3 Year Measure A Award	Required Match
Care A Van	Ops	Care A Van Transit	\$ 1,510,430	\$ 996,884	\$ 513,546
Independent Living Partnership	MR	TRIP	\$ 3,631,716	\$ 1,519,752	\$ 2,111,964
Friends of Moreno Valley	Ops	Mo-Van	\$ 528,085	\$ 297,585	\$ 230,500
Boys & Girls Club Southwest County	Ops	Before & After School ST program	\$ 908,050	\$ 599,313	\$ 308,737
Exceed	Ops	Hemet Transportation	\$ 664,860	\$ 244,860	\$ 420,000
Boys & Girls Menifee Valley	Ops	Ride to Success	\$ 599,307	\$ 395,543	\$ 203,764
US Vets	Ops	Initiative Transportation Riverside	\$ 230,644	\$ 152,225	\$ 78,419
RUHS - Medical Center	Ops	MC Transportation Program	\$ 2,764,778	\$ 1,576,800	\$ 1,187,978
Voices for Children	MR	Mileage Reimbursement Program	\$ 588,150	\$ 388,179	\$ 199,971
Forest Folk	Ops	Idyllwild Area Shuttle Service	\$ 254,848	\$ 167,848	\$ 87,000
City of Norco	Ops	Seniors on the Move Transp Program	\$ 382,818	\$ 252,661	\$ 130,157
Operation SafeHouse	Ops	Main St. Transitional Living & Permanent Supportive Housing Program	\$ 171,710	\$ 113,329	\$ 58,381
Care Connexus	Ops	Specialized Transportation	\$ 1,210,806	\$ 799,132	\$ 411,674
Care Connexus Capital	Cap	Specialized Transportation	\$ 225,000	\$ 112,500	\$ 112,500
RUHS - Behavioral Health Capital	Cap	Transportation Change	\$ 144,000	\$ 72,000	\$ 72,000
RUHS - Medical Center Capital	Cap	Transportation Program	\$ 365,740	\$ 182,870	\$ 182,870
RUHS - Behavioral Health	Ops	Transportation Change	\$ 1,589,245	\$ 1,048,901	\$ 540,343
Michelle's Place	Ops	Treatment Travel Assistance Program	\$ 46,690	\$ 30,815	\$ 15,875
			\$ 15,816,876	\$ 8,951,197	\$ 6,865,680

City of Menifee	Ops	Menifee Pilot Project	\$ 150,000	\$ 150,000	\$ -
			\$ 150,000	\$ 150,000	\$ -

367,370 Capital
8,733,827 Operating
<b>9,101,197 Total Award</b>





## Care-A-Van Transit Systems, Inc.

*Transportation with a* 



Care-A-Van is a non-profit transportation organization established in the San Jacinto Valley in 1994 for the specific purpose of addressing the unmet transportation needs of the seniors, disabled individuals and the truly needy.



# Door To Door Service

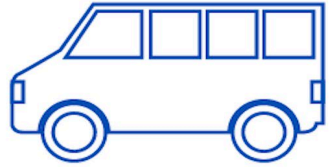
We operate **8 vehicles** which provide door to door transportation to medical appointments, banks, senior centers, dialysis centers, beauty salons, grocery stores, etc.











## Care-A-Van Transit Systems, Inc.

*Transportation with a* 

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For a lot of seniors and disabled individuals, Care-A-Van is their lifeline to the community.

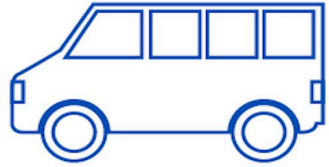
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All Care-A-Van drivers are trained and certified to meet the needs of seniors and the disabled.



## SERVICE AREA





## Care-A-Van Transit Systems, Inc.

*Transportation with a* 

Care-A-Van is generously supported through grants from the Riverside County Transportation Commission Measure A, 5310, Community Development Block Grants, community organizations such as the Soboba Foundation and California Family Life Center, and individual donations from community members.